



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

## -M-E-M-O-R-A-N-D-U-M-

**DATE:** June 11, 2010

**TO:** Ann Cole, Commission Clerk, Office of Commission Clerk

**FROM:** Beth W. Salak, Director, Division of Regulatory Analysis  
Adam J. Teitzman, Attorney Supervisor, Office of the General Counsel *AT*

**RE:** Docket No. 100112-TX - Investigation and determination of appropriate method for refunding apparent overcharges by EveryCall Communications, Inc. due to overbilling on local number portability fees.

On April 26, 2010, the Commission issued Proposed Agency Action (PAA) Order No. PSC-10-0255-PAA-TX, made final and effective by Consummating Order (CO) No. PSC-10-0327-CO-TX, issued on May 21, 2010, in Docket No. 100112-TX. The PAA Order approved EveryCall Communications, Inc.'s (EveryCall's) proposal to issue a refund to affected customers for billing local number portability fees from April 2008 to October 2009. The PAA Order also directed EveryCall to submit a report and any amount due to customers who cannot be located to the Commission by October 29, 2010.

EveryCall submitted its final report and check in the amount of \$1,161.00 on May 28, 2010. Staff reviewed the report and determined that EveryCall has complied with the terms of the PAA Order. Therefore, this docket should be closed administratively.

cc: Timisha Brooks (GCL)  
Dale Buys (ECR)  
Catherine Beard (RAD)  
Melinda Watts (RAD)

*OK to close  
6-16-10  
M/S*

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