Holland & Knight

315 South Calhoun Street, Suite 600 | Tallahassee, FL 32301 | T 850.224.7000 | F 850.224.8832 Holland & Knight LLP | www.hklaw.com

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COMMISSION CLERK

D. Bruce May, Jr. 850 425 5607 bruce.may@hklaw.com

August 10, 2010

Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

Re: In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS - Phase II Monitoring Report

Dear Ms. Cole :

In accordance with Order No. PSC-10-0297-PAA-WS in Docket No. 080121-WS, enclosed are the original and fifteen (15) of the following reports and summaries relative to the Aqua Utilities Florida, Inc. ("AUF") Phase II Monitoring Plan for the month of June, 2010:

- 1. Management Quality Performance Report;
- 2. Florida Complaint Support Information Report;

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- 3. Florida Score Card;
 - 4. Call Center Monitoring Statistics June 2010;
 - 5. Call Quality Report;
 - 6. Estimated Read Report;
 - 7. Aged Service Orders Report; and,

Atlanta | Bethesda | Boston | Chicago | Fort Lauderdale | Jacksonville | Lakeland | Los Angeles | Miami | New York Northern Virginia | Orlando | Portland | San Francisco | Tallahassee | Tampa | Washington, D.C. | West Palm Beach Abu Dhabi | Beijing | Caracas* | Mexico City | Tel Aviv* * Representative Office

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Ann Cole August 10, 2010 Page 2

8. Overview of June 2010 Monitoring Reports.

Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. Thank you for your assistance.

Sincerely,

HOLLAND & KNIGHT LLP

ruce May, Jr.

DBM:kjg Enclosure

cc: Ralph Jaeger, Esq. Caroline Klancke, Esq. Erik Sayler, Esq. Earl Poucher Charles Beck, Esq. Cecilia Bradley, Esq. Kimberly A. Joyce, Esq. Troy Rendell

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Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Management Quality Performance Report June 2010

> DOCUMENT NUMBER-DATE 06624 AUG 10 2 PPSC-COMMISSION CUERT

QUALITY PERFORMANCE REPORT

Florida Customers

1000

	Jun-10			
		Percent	Total Calls	
1	Move In or Move Out	18%	1,051	
2	Pay by Phone - Speedpay	14%	803	
3	Verify Account Balance	11%	632	
4	Customer Account Changes	9%	504	
5	Shut-Off Notice	5%	285	
6	Explain Bill	5%	279	
7	Payment Arrangement	5%	263	
8	Restore Service	4%	236	
9	Payment Confirmation Number	4%	230	
10	High Bill Complaint	3%	174	
11	No Water	2%	140	
12	Verify Receipt of Payment	2%	132	
13	Dispute Bill	2%	107	
14	Turn On or Turn Off Service	2%	96	
15	Service Line Leak	2%	90	
16	Zip Check Sign up	1%	64	
17	Meter Problem	1%	57	
18	Leak Adjustment	1%	54	
19	Payment Location Inquiry	1%	45	
20	Boil Water Notice Inquiry	1%	45	
	All Other Calls	8%	453	_
	Total calls	100%	5,741	-

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Florida Complaint Support Information Report June 2010

Florida Customer Contacts June 2010

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Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Florida Scorecard - Operational Service Metrics June 2010

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Customer Service - JUNE			
	Target	Actual	
Read Rate of Metered Accounts	99.00%	98.90%	
% of cycles completed on scheduled date (+ or - 1 Day)	100.00%	99.10%	
Overall Estimate Rate	0.80%	0.50%	
Accounts Estimated>90 days	15%	0.10%	
Percentage of Active Accounts Not Billed	0.06%	0.03%	

Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Call Center Monitoring Statistics

June 2010

Call Center Statistics	January-10	February-10	March-10	April-10	May-10	June-10	EXPLANATION OF STATISTICS
States	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN*,NY*	PA,NC,VA,TX,FL,OH,NJ IL,MO,IN*,NY*	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN*,NY*	PANC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	PA,NC,VA,TX,FL,OH,NJ IL,MO,IN,NY*	Refers to states where Aqua customers are serviced by call centers
Customers (approx.)	858,041	858,041	858,041	858,041	893,261	893,261	Refers to the approximate number of customers being serviced by the call centers
Total Calls	87,997	72,572	83,798	82,069	76,066	95,841	The number of total calls that were received through the toll-free number that went into a service queue (does not include customers who used self-serve options)
Days Open	20	20	23	22	20	22	Days in month that call centers were open for business
Average Calls/Day	4,400	3,629	3,643	3,730	3,803	4,356	Calculated by dividing Total Calls by Days Open
Abandon Rate	4.9%	2.8%	2.1%	1.4%	1.4%	5.4%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	78%	88%	91%	95%	95%	74%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	53 sec	30 sec	22 sec	14 sec	15 sec	57 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:44	4:32	4:37	4:26	4:31	4:35	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Average #CSR/Day	63.7	62.7	65.6	66.7	66.6	63.5	The average number of CSRs who logged in each day during the stated month
Calls Answered	83,685	70,540	82,038	80,920	75,001	90,666	Total Calls less abandoned calls

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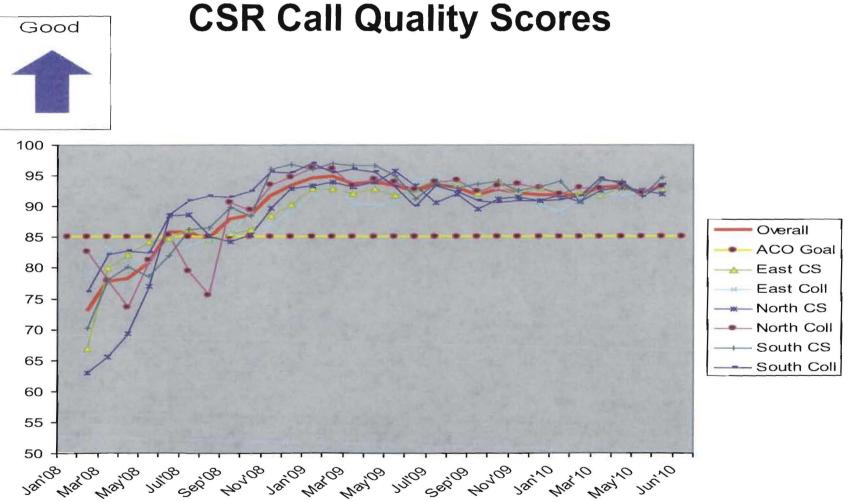
Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Call Quality Report

June 2010

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Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Estimated Read Report

June 2010

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ESTIMATION RATE BY STATE

Year	Month	PA	NC	VA	FL	тх	Non SE PA	NJ.	NY	IL	IN	мо	он
	August	0.6	1	0.7	0.3	0.5	0.9	0.8	3.5	1.4	0.2	0.3	1.1
	September	0.7	0.9	0.8	0.4	0.6	0.6	0.9	3	1.2	0.1	0.1	1.1
	October	0.5	0.7	0.4	0.8	0.5	0.5	0.4	2.2	1.5	0.4	0.2	0.8
	November	0.4	0.8	0.5	0.3	0.4	0.3	0.3	1.5	4.7	0.1	0.1	0.9
	December	0.4	1.1	5.2	0.2	0.3	0.4	0.5	2.8	1.8	0.4	0.2	0.6
	January	0.3	1.2	1.3	0.2	0.3	0.3	0.3	2.1	3.9	0.1	0.3	2
	February	0.4	2	15.4	0.2	0.4	0.4	0.3	1.1	4	0.7	0.2	2.7
	March	0.3	1.3	0.8	0.3	0.3	0.2	0.3	1.5	1	0.6	0.2	0.7
2010		0.3	0.7	0.4	0.2	0.3	0.3	0.3	1.3	0.9	0.1	0.1	0.5
2010	•	0.3	0.6	0.4	0.3	0.3	0.3	0.3	0.8	1	0.1	0.2	0.5
2010	June	0.3	0.7	0.5	0.3	0.3	0.3	0.4	1.4	1.1	0.2	0.2	0.7
14 -							Λ						L.
12 - 10 -							+						•
10 -							/						on SE P/
6 -								 				— — NJ — NY — — IL	
4 -				\wedge	\wedge	\mathcal{A}		<u> </u>					
2 -			\geq	\checkmark	\sim	X	Ì					1 OH	
0 4	August S	September	October	November	December	January	February	March	April	Мау	June	-1	

Aqua Utilities Florida Inc. Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Aged Service Orders Reports June 2010

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Aqua America Aged Service Orders* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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<u>itare nom</u>	<u>na ana ao amin'ny tanàna mandritry dia kaominina dia kaominina dia kaominina dia kaominina dia kaominina dia</u> kaominina dia kaominin				<u>a.</u>	· · · · · · · · · · · · · · · · · · ·		0	0	0	0	0	0
BENN	BENCH TEST	0	0	0	0	<u> </u>	0	0		0	0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0		0	0		
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0		0		0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	1	0	0	0	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0		3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	1	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	2	0	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	1	0	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	
·	Totals	5	3	0	0	0	0	0	0	0	0	0	8

Aqua America Aged Service Orders* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

BENN	BENCH TEST	0	0	0	- 0	0	0	0	0	0	0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	٥	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	Ő
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	O	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	Ö	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	; 1	0	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

				an ar maranang San ar ar ar ar San ar ar ar ar ar ar			an Taona an 1997 - Torra A 1999 - Anna Anna						
BENN	BENCH TEST	0		0	0	0		0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

	BENCH TEST				en e								
BENN	BENCH TEST	0	0	0					ie i	<u></u>			
	CURB BOX MAINTENANCE - MISCELLANEOUS	0						0	0	0	0		0
	HIGH CONSUMPTION	0	0		0			0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT		0		0		0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	· · · · · ·	0		0		0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0		0		0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0		0	0	0	0	0	0	0
	PRESSURE - DISTRIBUTION	0	0		0	0		0	0	0	0	0	0
	REPAIR/INVESTIGATION	0	0	0	0			0	0	0	0	0	0
	READ METER SERVICES	0	0	0	0		U	0	0	0	0	0	0
RPST	REPAIR STREET	0	0		0		0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0		0			0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0			0			0	0	0	0	0	0
	SERVICE LEAK	0	0			0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0				0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	U	0	0	0	0	0	0	0
	Totals	0	<u> </u>	0		0	0	0	0	0	0	0	0
	104413		U	v	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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BENN	BENCH TEST	0	0	0	6		<u> </u>		<u></u>	estado d	<u>i e e e e e e e e e e e e e e e e e e e</u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0				<u> </u>		4 <u> </u>	0	0	0	0	
HIC	HIGH CONSUMPTION		0	0	0	<u> </u>		0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0				0	0	0	0	0	
	LAB - DISCOLORED WATER	0	0				0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR			0	0		0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0					0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0				0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0		0	0	0	0	0	0	0
	READ METER SERVICES	0	0	0	0		0	0	0	0	0	0	1
RPST	REPAIR STREET	0		0			0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0		0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0		0				0	0	0	0	0	0
SVLK	SERVICE LEAK	0						0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0			0	0	이	0	0	0	0
TONN	TURN WATER ON	0	o	0	0		0	0	0	0	0	0	0
	Totals	0	<u>-</u> 1	0		<u>_</u>	0	0	0	0	0	0	0
	1000.0	U	-	U	U	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

	BENCH TEST				anter de La contrata de		an <mark>an ann</mark> An Stàitean	an a	errin i siji. Agrodija				
BENN	BENCH TEST	0	0	i õ	0	0		0		<u>de sedera e</u>			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0					<u> </u>	0	0	(
	HIGH CONSUMPTION	ö	0						0	0	0	0	(
LABC	LAB - CHEMICAL CONTENT	0	0			0			0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0		~					0	0	0	0	0
LABT	LAB - TASTE & ODOR	0							0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0			0		0		0	0	0	0
	PRESSURE - DISTRIBUTION	0	0	<u> </u>				0	0	0	0	0	0
	REPAIR/INVESTIGATION	<u>_</u>	0		0		0	0	0	0	0	0	0
RMTR	READ METER SERVICES	<u>_</u>	0	0		0	0	0		0	0	0	0
	REPAIR STREET		0	0	0			0	0	0	0	0	0
RRMT	RE-READ METER	ő	0	0			0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	<u> </u>	0	0	0	0	0	0	0
	SERVICE LEAK	0		0				0	0	0	0	0	0
·	TURN WATER OFF	0	0	0				0	0	0	0	0	0
	TURN WATER ON	0	0	0			0	0	0	0	0	0	0
	Totals	0	0			0	0	0	0	0	0	0	0
	Totals	U	U	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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		0	0	0	0	0	0	0				8 <u></u>	· · · · ·
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	<u> </u>			<u> </u>	<u> </u>	0	0	
HIC	HIGH CONSUMPTION	0	0	0					f	0	0	0	L
LABC	LAB - CHEMICAL CONTENT	0	0	0					0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0			<u> </u>		0	<u> </u>	0	0	0	
LABT	LAB - TASTE & ODOR	0			0		0	0	<u> </u>	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE				0		0	0	0	0	0	0	
	PRESSURE - DISTRIBUTION	0			0		0	0	0	0	0	0	
	REPAIR/INVESTIGATION	0	0	<u> </u>	<u>_</u>	0	0	0	0	0	0	0	
	READ METER SERVICES		0	0	U	0	0	0	0	0	0	0	
	REPAIR STREET				0	0	0	0	0	0	0	0	
	RE-READ METER			0		0	0	0	0	0	0	0	
	SEWER LATERAL MAIN		0		0	0	0	0	0	0	0	0	
	SERVICE LEAK	U	0		0	0	0	0	0	0	0		
	TURN WATER OFF		0	0	0	0	0	0	0	0	0		
	TURN WATER ON	0	0	0	0	0	0	0	0	0	0		
		0	0	0	0	0	0	0	0	Ö	0	— 	
	Totals	0	0	0	0	0	0	0		0		<u> </u>	

Aqua America Aged Service Orders* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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	BENCH TEST												
BENN	BENCH TEST	0	0	0	0	<u> </u>	0	<u>,</u> 0	the first strain	<u> 1</u>	<u>anti sang</u>	<u>.</u>	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0			0	0	0	0	0	0	
HIC	HIGH CONSUMPTION	0	0	0			0			<u> </u>	0	0	(
LABC	LAB - CHEMICAL CONTENT	0	0	0			0	0		0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0		<u> </u>	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0			0		0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0		0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0		0			0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0						0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0		0	0	0	0	0	0	1
RPST	REPAIR STREET	0	0		0				0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0		- <u> </u>	0		0	0	0	0
SLM	SEWER LATERAL MAIN		0			0		0		0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0		0		0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0		0		<u>v</u>	0	0	0	0	0
TONN	TURN WATER ON	0	0	0		0		0	0	0	0	0	0
	Totals	1		0		<u> </u>	0		0	0	0	0	0
		-	v	Ŭ	U	U	0	0	0	0	0	0	

Aqua America Aged Service Orders* 91 - Paim Beach Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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BENN	BENCH TEST	0		0	0			0		0	1 0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0		† <u> </u>			<u> </u>
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0				<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	°			
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0					<u> </u>
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0					U
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	°	<u> </u>			0
PRES	PRESSURE - DISTRIBUTION	0	1	0	0	0	0	0		0			0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0		0		0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0		0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0		0	0	0
RRMT	RE-READ METER	0	0	0	0		0	0				0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0				P
SVLK	SERVICE LEAK	0	0	0	0		0	0					<u>0</u>
TOFF	TURN WATER OFF	0	0	0	0	0		0	0	0		0	
TONN	TURN WATER ON	0	Ö	0	0	0	0	0	0	0			
	Totals		<u>1</u>		0	ů	0				<u>_</u>	0	0
		v	-	•		v	v	Ų	U	0	0	0	1

Aqua America Aged Service Orders* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

a la califa la			<u></u>	<u></u>	· · · · · · ·			n na na segunda na seg La segunda na					
BENN	BENCH TEST	0		0	0	0	0	0		ō	0	i i	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0		
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0		
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0			
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0			
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0		<u> </u>	<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0			
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0		
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0			
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0		
RPST	REPAIR STREET	0	0	0	0	0	0	0	0		0	<u> </u>	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		
SLM	SEWER LATERAL MAIN	0	1	0	0	0	0	0	0		°		
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0			
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0		
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	ŏ	0	0	
	Totals	0	1	0	0	0	0	0	0	0	0	0	<u>4</u>

Aqua America Aged Service Orders* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

	BENCH TEST							en e			· · · ·		
BENN	BENCH TEST	0	0	ol				<u></u>			<u> </u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0			0			<u> </u>	0	00	0	0	(
	HIGH CONSUMPTION	0	0		0			0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0		0		0	0	0	0	0	0	
	LAB - DISCOLORED WATER	0		0	<u>0</u>	<u> </u>	0	0	0	0	0	0	
	LAB - TASTE & ODOR	0	0	0	0		0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0		0	<u> </u>	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION		0		0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION		0				0	0	0	0	0	0	0
	READ METER SERVICES	0	0			0		0	0	0	0	0	0
RPST	REPAIR STREET					0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0		0	0	0	0	0	0	0	0	0
	SEWER LATERAL MAIN	0				0	0	0	0	0	0	0	
	SERVICE LEAK		0	0	0	0	0	0	0	0	0	0	0
	TURN WATER OFF	0	0	0		0	0	0	0	0	0	0	
	TURN WATER ON	0	0	0	U	0	0	0	0	0	0	0	0
	Totals	<u> </u>				0	0	0	0	0	0	0	
	Totala	U	U	0	0	0	0	0	0	0	0		

Aqua America Aged Service Orders* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

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	BENCH TEST	0	0	0	0	0	0	0	the state of the		i i		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0		<u>├</u>		⊢——ુ
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0			——————————————————————————————————————	<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0		°	<u> </u>	<u> </u>
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	ñ	<u> </u>	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0			<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0			
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0		<u> </u>
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0		——
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	<u>——– </u>
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0		
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

	BENCH TEST								n <mark>n e</mark> n di Maria				
BENN	BENCH TEST	0	o	Ð	0	0			<u></u>	<u> 1975 - 19</u>	<u> </u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		<u> </u>	0			0	0	0	0)
	HIGH CONSUMPTION	0			0			0	0	0	0	()
LABC	LAB - CHEMICAL CONTENT			0				0	0	0	0)
	LAB - DISCOLORED WATER						0	0	0	0	0		
LABT	LAB - TASTE & ODOR	0		0			0	0	0	0	0		
MSMT	MISCELLANEOUS MAINTENANCE					0	0	0	0	0	0		
	PRESSURE - DISTRIBUTION						0	0	0	0	0	0	<u> </u>
REPR	REPAIR/INVESTIGATION		0				0	0	0	0	0	0	
	READ METER SERVICES						0	0	0	0	0	0	
RPST	REPAIR STREET				0		0	0	0	0	0	0	
RRMT	RE-READ METER	0			0	U	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN						0	0	0	0	0	0	
	SERVICE LEAK			0	0	0		0	0	0	0	0	
	TURN WATER OFF			0	0		0	0	0	0	0	0	
	TURN WATER ON						0	0	0	0	0	0	
	Totals	<u> </u>	0				0	0	0	0	0	0	
	Totals	5	U	0	0	0	0	0	0	0	0		

Aqua America Aged Service Orders* F1 - FOUNTAIN LAKES Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

				a an sin sin sin sin sin sin sin sin sin si		er mann i g	· · · · · · · · · · · · · · · · · · ·						
	BENCH TEST												
BENN	BENCH TEST	0	0	o		0			tra en la tra la	<u></u>	·	· · ·	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		0	0			0	0	0	0	0	
	HIGH CONSUMPTION	0			0		0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0					0		0	0	0	0	
	LAB - DISCOLORED WATER	0		0			0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0		0			0	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0		0	0		0	0	0	0	0	0	
	PRESSURE - DISTRIBUTION	0					U	0	0	0	0	0	
	REPAIR/INVESTIGATION	0			0			0	0	0	0	0	
	READ METER SERVICES	0	0	0		U	0	0	0	0	0	0	
	REPAIR STREET					- <u> </u>	0	0	0	0	0	0	
RRMT	RE-READ METER	0			0		0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN				U		0	0	0	0	0	0	
	SERVICE LEAK	0			0			0	0	0	0	0	
	TURN WATER OFF	0			0		0	0	0	0	0		
	TURN WATER ON	0		0	0		0	0	0	0	0	0	
·	Totals	0	0	-	0	0	0	0	0	0	0	0	
	l utals	U	U	0	0	0	0	0	0	0	0		

Aqua America Aged Service Orders* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 6/4/2010

		to the industry	1997 - A.	a de server									
	BENCH TEST												
ENN	BENCH TEST	0	ol	0	0	0			en anderen		<u> </u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0			<u> </u>	0	0	0	0	
	HIGH CONSUMPTION	0	0	0	0			0		0	0	0	
LABC	LAB - CHEMICAL CONTENT	0			0				0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0			0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0		0				<u> </u>	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0		0	0		0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0			0		0	0	0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0			0	<u> </u>	0	0	0	0	
RMTR	READ METER SERVICES	0			0	0	0	0	0	0	0	0	
RPST	REPAIR STREET	0	0	0	ů	0		0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0		0	0	0		0	0	0	0	0	
SVLK	SERVICE LEAK	0		0	0	0		0	0	0	0	0	
TOFF	TURN WATER OFF	0	ol	0	0	0		0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	
	Totals	0		0	0	<u> </u>	0	0	0	0	0	0	(
		Ū		U	U	U	0	0	0	0	0	0	

Aqua America Aged Service Orders* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

										1.1.1			
annen für	BENCH TEST												
		0	0	0	0	0	0		<u> </u>	<u></u>			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0			<u> </u>		0	0	0	0	
HIC	HIGH CONSUMPTION	1	0	0					0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0		0	- 0		<u> </u>	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0		0		<u> </u>	<u> </u>	0	0	0	0	
LABT	LAB - TASTE & ODOR	0	0	<u> </u>	0	<u> </u>	0	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0		0			0	0	0	0	0	
	PRESSURE - DISTRIBUTION	0		0	0		0	<u>_</u>	0	0	0	0	
	REPAIR/INVESTIGATION	7					0	0	0	0	0	0	
	READ METER SERVICES	, ,			0	0	0	0	0	0	0	0	
	REPAIR STREET	0	- <u> </u>	0		<u>0</u>	0	0	0	0	0	0	
	RE-READ METER	0		0		0	0	0	0	0	0	0	
	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0		
	SERVICE LEAK			1	0	0	0	0	0	0	0		
	TURN WATER OFF	0		0	0	0	0	0	0	0	0		
	TURN WATER ON		1	0	0	0	0	0	0		0		
		0	0	0	0	0	0	0	0	0	0		
	Totais	8	5	1	0	0	0	0	0		<u> </u>	<u> </u>	0

Aqua America Aged Service Orders* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

				and a second			1.	un in e <u>na</u> n					
anta da se								an ang Alina. <u>Ang ang ang ang ang ang ang ang ang ang a</u>					
BENN	BENCH TEST	0	0	0	0	0				0	0		0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0				r
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0			
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0		0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	d	0			r
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	ō			
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	ō	0			
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	o			
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	ō	0		
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	<u> </u>	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0		<u> </u>
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	<u>_</u>	~
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	1	_ 0	0	0	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	
	Totals	0	1	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST												an a
BENN	BENCH TEST	0	0	0	··	0					<u> </u>	<u> </u>	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	Ő		+	<u> </u>	0	°	<u> </u>	0	0	0
	HIGH CONSUMPTION	0	0			<u> </u>		0		0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0				0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0		0	0		<u> </u>	0	0	0	0	0
LABT	LAB - TASTE & ODOR		0	0	0	<u>0</u>	<u> </u>	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0			0	0	0	0	0	0	0
	PRESSURE - DISTRIBUTION	0	0	Ŭ	0		0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0			0	0	0	0	0	0	0
	READ METER SERVICES		0	0	0		0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	<u> </u>	0	0	0	0	0	0	0
RRMT	RE-READ METER	0			0		0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN		0	0	0	- <u> </u>	0	0	0	0	0	0	0
	SERVICE LEAK						0	0	0	0	0	0	0
TOFF	TURN WATER OFF			0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON		0	0	0	0	0	0	0	0	0	0	
	Totals	0	0			<u> </u>	0	0	0	0	0	0	0
	100815	v	U	0	U	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

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at the second	BENCH TEST												
BENN	BENCH TEST	0	0	0	0	0) 0		·	<u> </u>		5 - 1 - N - 1 - 1 - 1
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		0	0	n n				<u> </u>	0	<u>0</u>	
HIC	HIGH CONSUMPTION	0	0	0		<u> </u>		·	0	<u> </u>	0	<u> </u>	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0				0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0					0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	ů			0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	 		0			0	0	<u>0</u>	
	PRESSURE - DISTRIBUTION		0	· · · · · ·	0	0		<u> </u>	0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0		0		0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	0		0	0	0	0	0	0	
RPST	REPAIR STREET			0			0	<u> </u>	0	0	0	0	
RRMT	RE-READ METER		0	0		0		0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0			<u> </u>	0	0	0	0	
SVLK	SERVICE LEAK		0		0	0		0	0	0	0	0	
TOFF	TURN WATER OFF							0	0	0	0	0	
TONN	TURN WATER ON	0			0	0	0	0	0	0	0	0	
	Totals	<u>°</u> 0	<u> </u>	0			0	0	0	0	0	0	
	10(213	U	U	U	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

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	BENCH TEST	o	0	0	0	<u> </u>		0 <u>0 1220 0</u> 00		<u></u>			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS			0	0	0	0	0	0				0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0		0		0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	6	0	0	0	0	0	0	0	0	0	0	6
	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0		0	0	0
		0	0	0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST			normen en en en En en en en en en en			i Contrati - An Contrati - An Contrati -	e Mirina Alexan E Salah Alexan					2 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -
BENN	BENCH TEST	0	0	0			0	0					a sala in sa
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0					ļ0		 _
HIC	HIGH CONSUMPTION	0	0	0	0	0		0				ų <u> </u>	<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0					<u> </u>	0	·	ļ
LABD	LAB - DISCOLORED WATER	0	0	0		0		0		$-\frac{0}{2}$	<u> </u>	ļ0	L
LABT	LAB - TASTE & ODOR	0	0	0		0	t <u> </u>	0			0	0	L
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0					0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0			0		<u> </u>	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0				0	0	0	
RMTR	READ METER SERVICES	0	0	0	0		0		0	0	0	0	
RPST	REPAIR STREET	0	0		0	0	0			0	0	0	
RRMT	RE-READ METER	0	0	0	0	0			0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0			0	0	0	
SVLK	SERVICE LEAK	0	0	0	0		0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0		0		0	0		0	0	0	(
	Totais	0		0	0		0		<u>v</u>	0	0	0	0
		·			v	U	U	0	0	0	0	0	0

Aqua America Aged Service Orders* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST				y Theorem Altoria			a de la compositione la participación de					N. A. Aren
BENN	BENCH TEST	0	0	<u></u>	0		· · · · · · ·			<u> </u>	<u> </u>	s 1.11 1755 - 1 <u>111 - 1</u> 11 - 1	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		0	<u> </u>			0	0	0	0		
	HIGH CONSUMPTION	0		0	0			0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0			0			U	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0				0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0		0			0	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0		0	0		0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0			0	0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0		0	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0		0	0	0	0	0	
RPST	REPAIR STREET	0	0					0	0		0	0	
RRMT	RE-READ METER	0	0	0	0			0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0		0			0	0	0	0	0	
SVLK	SERVICE LEAK	0	0			0			0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0			0	0	0	0	
TONN	TURN WATER ON	0	0		0	0		0	0		0	0	0
	Totals		°_	0	0	0	0	0	0	0	0	0	0
		v	· ·	0	U	U	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

						·····	an a					1.00	10.000
al de la l		1	andar se in th										
BENN	BENCH TEST	0	0	0	0	0	0	0		1 0			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	ō	0	0	0		0		
ніс	HIGH CONSUMPTION	0	0	0	0	0	0	0	0			f	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0		t	<u> </u>
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0		t	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0				<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0		<u> </u>	——————————————————————————————————————
PRES	PRESSURE - DISTRIBUTION	0	G	0	0	0	0	0	0			<u>├──</u>	°
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0				
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0		0		
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0			
RRMT	RE-READ METER	0	0	0	0	0	0	0	0				
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0				
SVLK	SERVICE LEAK	0	0	0	0	0	0	0		0		0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0		0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0		0	
	Totals	0	1	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST		n de la composition de la comp	n en en en el el	n an a' thain Ang ang		plane te kon		3				
a da	and a second second Second second												
		0	0	0	0	0	0	0	0				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	Ö	0	0	0	0	ō	0				h
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0		<u> </u>		0	
LABC	LAB - CHEMICAL CONTENT	0	0	0		0	0	0	0		0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0			0	0	<u> </u>	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0		0		0	0	<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0		0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0		0		0			0	0	
REPR	REPAIR/INVESTIGATION	1	0	0	0			0	0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0		0		0	0	0	
RPST	REPAIR STREET	Ö	o	0	0	0				0	0	0	
RRMT	RE-READ METER	0	o	0	0	0				0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0				0	0		0	0	
SVLK	SERVICE LEAK	Ö	0		0				0	0	0	0	(
TOFF	TURN WATER OFF	0	0		0	0			0		0	0	
TONN	TURN WATER ON	0	0			0	0	- 0	0	0	0	0	(
	Totals		0	0		<u> </u>			0	0	0	0	(
	10/45	-	v	U	U	U	0	0	0	0	0	0	2

Aqua America Aged Service Orders* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

									na se				
	BENCH TEST	0		0	0	0	0	0		0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	——
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0			
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0		
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0			
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	ō		⊢—–––
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0		
PRES	PRESSURE - DISTRIBUTION	0	0	0	00	0	0	0	0	0	0		
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	o	0	0	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	1	0	0	0	0	0	0	0	0	ĭ
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0		
TOFF	TURN WATER OFF	0	0	Û	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0		ŏ
	Totals	0	0	1	0	0	0	0	0	0	0		ĭ

Aqua America Aged Service Orders* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

				nan jaan oo Taabag									
BENN	BENCH TEST	0	0	0	ō	0	0	0	0	0			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0			
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0		<u> </u>	H
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	°	<u>├~</u>	H
LABD	LAB - DISCOLORED WATER	0	D	0	0	0	0	0	0	0		<u> </u>	F
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0			⊢——–––––––––––––––––––––––––––
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0			⊢ų
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0			 చి
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0			⊢──~୍ଶ
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	. 0	0	0		
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0		°	<u> </u>
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0		0	<u> </u>
SEM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0		
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0		0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0		0	
	Totals	. 0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST		er menerel y Alexandre Alexandre	s special mento a cuesto de									(s) services (
BENN	RENCH TEST						n trij <u>to s</u> eviluit				211 a. 		
	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0		0	0	0	0	0	c)
	HIGH CONSUMPTION		0	0	0	0	0	0	0	0	0		,
LABC	LAB - CHEMICAL CONTENT	0	0	0	0		0	0	0	0	0	(,
LABD	LAB - DISCOLORED WATER	0	0	0	0		0	0	0	0	0		/
	LAB - TASTE & ODOR	0	0	0	0	0		0		0	0	C	4
	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	L0	
	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0		0	0	<u> </u>
	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	v	0	0	<u> </u>
	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	
	REPAIR STREET	0	0	0	0	0	0	0		<u>0</u>		0	<u> </u>
	RE-READ METER	0	0	0	0	0	0	0		0	0		<u> </u>
	SEWER LATERAL MAIN SERVICE LEAK	0	0	0	0	0	0	0	0		0	0	<u> </u>
	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0		
	TURN WATER ON	0	<u> </u>	0	0	0	0	0	0	0	0	0	<u> </u>
	Totals	<u> </u>	0	<u> </u>	0	0	0	0	0	0	0	0	
	Totais	U	U	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

	BENCH TEST							ana ana ara a			a ta an an an an		at a star s
BENN	BENCH TEST			a sector a sector de la composición de La composición de la c									
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0		0	`	<u> </u>	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	· · · · · · · · · · · · · · · · · · ·	0	0	0	0	0	0	0	0	0
	LAB - CHEMICAL CONTENT	0	0		0		0	0	0	0	0	0	0
	LAB - DISCOLORED WATER	0		0			- <u> </u>	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0			0	0	0	0
	PRESSURE - DISTRIBUTION	. 0	0	0	0	0	0	0	0		0	0	0
	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0		0	0
· · · · · · · · · · · · · · · · · · ·	READ METER SERVICES REPAIR STREET	0	0	0	0	0	0	0	0	0		0	1
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		0
	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
	SERVICE LEAK				0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	·0			0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON			0	0	0	- 0	0	0	0	0	0	1
	Totals		3	0	0		0	0	0	0	00	0	0
		-	3	v	U	0	0	0	0	0	0	0	3

Aqua America Aged Service Orders* F1 - FOUNTAIN LAKES Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

								nata di <mark>kunga</mark> Kalendari			s	at to a single Anna an	
BENN	BENCH TEST	0	0	0	·· <u>···</u>	0	0	0	0				
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0		0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0			0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	ů N	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	· 0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0		0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	
RMTR	READ METER SERVICES	0	0	0	Ō	0	0	0	0	0	°	0	
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0		0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0		0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 6/11/2010

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BENN	BENCH TEST	0	0	0	0			0		0			0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	٥	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	Ö	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

i.

Aqua America Aged Service Orders* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

BENN	BENCH TEST	0			0	0	0	0	0	0	- 0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	- 0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	6	2	0	0	0	0	0	0	0	0	0	8
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	1	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	1	0	0	0	0	0	D	0	0	0	1
TOFF	TURN WATER OFF	0	1	0	0	0	0	0	0	0	0	0	1
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	7	4	1	0	0	0	0	0	0	0	0	12

*Designated Types

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Aqua America Aged Service Orders* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	PEACH TET				in Contractor Park Station						en de la composition de la composition En la composition de la		
BENN	BENCH TEST	0	0	Ö	0	0	0	0	0	0	0	Ö	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	· 0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	. 0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	. 0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	1	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	ō	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

Aqua America Aged Service Orders* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

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i tanàn dara			<u></u>	<u></u>		<u></u>	<u> </u>	<u></u>	· · · · ·		<u> </u>	s inter	<u>.</u>
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	Û	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
L	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

			etter er og er Frankliger Konstantioner	n y mar serie y so Siste Siste Siste Siste Siste						n e e e i Ne <u>1</u> 11			
	BENCH TEST	0		0	0	0	0	0		0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totais	0	0	0	0	0	0	0	0	0	Ö	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	RENCH TEST									yan yan Marina Marina	nar na Shin Tigʻili Tigʻili		
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	 1 0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	ů ů
HIC	HIGH CONSUMPTION	0	0	Ő	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0.	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	. 0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	Ő	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	5	0	0	0	0	0	0	0	0	0	0	5
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	5	0	0	0	0	0	0	0	0	0	0	5

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

											en sel en es 1915 - Parla 1917 - Parla		
	BENCH TEST	0		0	0	0	0	0		0	0		0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0		0	0	0	0	
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	Q	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	ō	0
REPR	REPAIR/INVESTIGATION	0	0	00	0	0	0	0	0	0	0	Ō	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	Ō	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST	a Norresserve Second	ala ang panan Ng pang taong		an a	y na četa s tače							
hand the states of													
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0		0		<u> </u>
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	- <u> </u>	0	ť
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	- 0		
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0			0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	—
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0		0	0		<u> </u>
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0			0		
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	°			<u> </u>
RPST	REPAIR STREET	0	0	0	0	0		0					<u> </u>
RRMT	RE-READ METER	0	ol	0	0	0	0	0					<u>——</u> 씱
SLM	SEWER LATERAL MAIN	0	0	0	0	0			0		0		
SVLK	SERVICE LEAK	0	0	0	0	0				0	0		<u> </u>
TOFF	TURN WATER OFF	0	0		0	0	0						<u> </u>
TONN	TURN WATER ON	0	0	0	0	0	o	0	0	0	0	0	
	Totals	0	0	0	0	0	0	0	ů	0	0	0	0

*Designated Types

.

Aqua America Aged Service Orders* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST								a an	an a			
BENN	BENCH TEST	0	0		0							<u> </u>	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0		0		<u> </u>		0	<u> </u>	0	0	<u> </u>	0
	HIGH CONSUMPTION	0		0	0					0	0	00	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	<u> </u>	0		0	0	0	00	0
LABD	LAB - DISCOLORED WATER	0	0	0	0		0	0		0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0		0		0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	ů		0	0		0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	 0	0	0			0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0		0			0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0		0	0	0	1
RPST	REPAIR STREET	0	0	0	0		0			0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0		0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0			0		0	0	0	0
SVLK	SERVICE LEAK	0	0	0		0	0			0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0		0	0	0	0	0	0	0
	Totals	0	1	0	0	^	0	0	0	0	0	0	0
		-	-	•	v	v	U	U	0	0	0	0	1

Aqua America Aged Service Orders* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	nen er en					estree Notice (State	n de services Anna anti-		an la stra E stra tes				
BENN	BENCH TEST	0			0	0	0				<u></u>	_	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0		0	0	<u>_</u> 0	
HIC	HIGH CONSUMPTION	1	0	0		0	0	0	0	0	0	<u>_</u>	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	o	0	
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0		
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0			
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0			
RMTR	READ METER SERVICES	0	0	0	0	0	0	o	0	0	ŏ		<u>-</u>
RPST	REPAIR STREET	0	0	0	0	0	0	0	0				0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0		ň		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0				
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0		0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0		0	0	0
TONN	TURN WATER ON	0	0	0	0	0	Ō	0	0		0		
	Totals	2	0	0	0	0	0	0	D D	0	0	0	

Aqua America Aged Service Orders* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

110 110					с. 	an a							
a than bear													
BENN	BENCH TEST	0	0	0	0	0	0			ō	0		0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	Ō	0		——––––––––––––––––––––––––––––––––––––
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0		
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0		
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	°	——––––––––––––––––––––––––––––––––––––
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0		
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0		
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0		
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0.	0	0		
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	<u> </u>
SLM	SEWER LATERAL MAIN	0	0	1	0	0	0	0	0	0	0		└───┤
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0		
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0		0	
	Totals	0	0	1	0	0	0	0	0	0		0	" 1

Aqua America Aged Service Orders* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST												
BENN	BENCH TEST	0	0	0	0	о О		0					
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0					·	<u> </u>	0	0	0
HIC	HIGH CONSUMPTION	Ö	- O	0	0	0	t			0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0		0		0		0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0		0				0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0			0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0		0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	i	0			0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0				0	0	0	0	0	ō
RPST	REPAIR STREET	0	0	0	0		0	0	0	0	0	0	0
RRMT	RE-READ METER	0		0			0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0		0				0	0	0	0	0	0
	SERVICE LEAK			0			0	0	0	0	0	0	0
	TURN WATER OFF		0	0	- <u> </u>			0	0	0	0	0	0
· · · · ·	TURN WATER ON	0	0	0	<u>0</u>		0	0	0	0	0	0	0
	Totals	0			0	0	0	0	0	0	0	0	0
	Totais	U	0	0	0	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

		g mak di munig Sa sa Ay sa S Dadas di sa				e d'arana. A tha sao anns an sao					an <mark>an an a</mark>		an an an Ara Ang an taon Taon
BENN	BENCH TEST	0	0	0	0	0	0	0		0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	Ö	0	0	0	0	0	0	0
НІС	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	· 0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	o	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	a	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	Ó	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST				р х з <mark>л</mark>			in the second	·····				· · · · · · · · · · · · · · · · · · ·
so kontanta da s	an a												
BENN	BENCH TEST	0	0	0	0	0	ī		0	<u>, i.</u>			a de la defensión A de la defensión
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	Ō	0				<u> </u>	<u> </u>	0	0	
HIC	HIGH CONSUMPTION	0	0	0			<u> </u>		0	<u> </u>	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	ō	0			<u> </u>	0	<u> </u>	0	0	
LABD	LAB - DISCOLORED WATER	0	0						0	0	0	0	
LABT	LAB - TASTE & ODOR	0	0	0			<u> </u>	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0			0	<u> </u>		0	0	0	0	0	
	PRESSURE - DISTRIBUTION	0		0	0			0	0	0	0	0	
	REPAIR/INVESTIGATION	0		0	0	0	0	0	0	0	0	0	
~	READ METER SERVICES	0		0		0	0	0	0	0	0	0	
· · · · · ·	REPAIR STREET	0	0		0	0	0	0	0	0	0	0	
	RE-READ METER	0				0	0	0	0	0	0	0	
· · · · · · · · · · · · · · · · · · ·	SEWER LATERAL MAIN				0	0	0	0	0	0	0	0	
	SERVICE LEAK	0		0			0	0	0	0	0	ŏ	
	TURN WATER OFF		·		0	0	0	0	0	0	0	0	
	TURN WATER ON		1	0	0	0	0	0	0	0	0	0	
		0	0		0	0	0	0	0	0	0	0	
	Totals	0	2	0	0	0	ō	0	0	0		<u> </u>	

Aqua America Aged Service Orders* F1 - FOUNTAIN LAKES Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST								anto a sua La Parajola			 	
BENN	BENCH TEST	Ö	0	0	0	<u> </u>	<u> </u>	0			<u>.</u>	· · · · ·	en e
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0		0					0	0	0
HIC	HIGH CONSUMPTION	0	Ō	0	0	0			<u> </u>	<u> </u>	0	0	
LABÇ	LAB - CHEMICAL CONTENT	ō	0	0	0			0	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0					0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0		0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0		0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0		0			0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0		0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0			0	0	0	0
RPST	REPAIR STREET	0	0	0	0				0	<u>`</u>	0	0	0
RRMT	RE-READ METER	0		0	<u>0</u>		0		0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0		0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	Ő	0	ů		0			0	0	0	0
TOFF	TURN WATER OFF	0	0		ů		0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0		0	0	0	0	0	0	0
_	Totals	0		0		0	0		0		0	0	0
		°,	v	0	Ū	U	0	0	0	0	0	0	0

Aqua America Aged Service Orders* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 6/18/2010

	BENCH TEST				n na seine Seilean								
BENN	BENCH TEST	0	0	0		0	<u> </u>				<u></u>	<u></u>	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	l o	0	0	0			0		<u> 0</u>	0		
	HIGH CONSUMPTION	0	0	0	0	0	0	0		0	0	c	
LABC	LAB - CHEMICAL CONTENT	0	0	0				0	0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	0			0		0	0	0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE	0	0		0	0	0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION	ō	0		0		0	0	0		0	0	
REPR	REPAIR/INVESTIGATION	- 0	0		0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0		0	0		0	0	0	0	0	0
RPST	REPAIR STREET	0	0		0			0	0	0	0	0	0
RRMT	RE-READ METER	0		0	0			0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0		0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	<u> </u>	0			0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0		0		0		0	0	0	0	0
	TURN WATER ON	0	0				0	0	0	0	0	0	0
	Totals	°	0	0				U	0	0	0	0	0
	104213	Ū	U	U	U	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

					1			a an	11 - 11 - 11 - 11 - 11 - 11 - 11 - 11		1		
BENN	BENCH TEST	0	Ö	0	0	0	0	0	0	0			<u>111 a</u>
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0				<u> </u>	<u> </u>	<u> </u>
HIC	HIGH CONSUMPTION	1	0	1	0	0	0					0	<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	- 0		0	<u> </u>	
LABD	LAB - DISCOLORED WATER	1	0	0	0	0		0		<u> </u>	0	0	(
LABT	LAB - TASTE & ODOR	0	Ö	0				0		<u> </u>	0	0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	<u> </u>		0	0		0	0	0	
PRES	PRESSURE - DISTRIBUTION	0		0	0	0	0		U	0	0	0	0
REPR	REPAIR/INVESTIGATION	12	0	0	0		0	0	0	0	0	0	(
RMTR	READ METER SERVICES	0	0	0		0	0	<u>0</u>	0	0	0	0	12
RPST	REPAIR STREET	0	0	0	0	0			0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0		0	0		0	0	0
SLM	SEWER LATERAL MAIN		0		0	0		0	0	0	0	0	0
	SERVICE LEAK		ő	0	0			0	0	0	0	0	0
	TURN WATER OFF		0			0		0	0	0	0	0	0
	TURN WATER ON				0	0	0	0	0	0	0	0	Ō
	Totals	14		0		U	0	0	0	0	0	0	0
•	IOtais	14	0	1	0	0	0	0	0	0	0	0	15

Aqua America Aged Service Orders* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

	BENCH TEST							n an san F					
BENN	BENCH TEST	0	0	0	0	0	· · · · · · · · · · · · · · · · · · ·				<u>a</u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	ō	0	<u> </u>		0	°	0		0	(
	HIGH CONSUMPTION	0	0	0	0			0		0	0	0	(
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	<u> </u>				0	0	0	
LABD	LAB - DISCOLORED WATER	0		0	0		0	0	0	0	0	0	(
LABT	LAB - TASTE & ODOR	0	0	0	<u> </u>	0	0	· · ·	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	ŏ	0	0	0	0	0	0	0	0	
	PRESSURE - DISTRIBUTION	0	0		0		0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0		0	0	0	0	0	0	0
	READ METER SERVICES	0	0	0	0		0	0	0	0	0	0	0
_	REPAIR STREET	0	0	0	0			0	0	0	0	0	0
RRMT	RE-READ METER	0	0			0			0	0	0	0	0
SLM	SEWER LATERAL MAIN				0	0		0		0	0	0	0
SVLK	SERVICE LEAK		0		0		0		0	0	0	0	0
TOFF	TURN WATER OFF	0	- 0		0	0	0	0	0	0	0	0	0
	TURN WATER ON	0	0	0		0	· 0	0	0	0	0	0	0
	Totals	0	0	<u>0</u>			0	0	0	0	0	0	0
	10(4)3	v	v	0	U	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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BENN	BENCH TEST	0	0	0	Ö	0	0			0			
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0		<u>+</u>	<u> </u>	<u> </u>
НІС	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0			<u> </u>
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0				
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0		<u> </u>	<u> </u>
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0		0	<u> </u>		
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0			<u> </u>	<u> </u>
PRES	PRESSURE - DISTRIBUTION	0	0	0	ō	0	0	0	0	0			
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	ů		<u>_</u>	
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0		0	
RPST	REPAIR STREET	0	0	0	0	0	0				0		<u> </u>
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0		<u> </u>
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0			<u> </u>
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0			
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0			
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0			
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

	BENCH TEST		يون جان الأمنيونية. الأرب الورية	22 - 22		alle e e produce de La constante de	• • • • • • • • • • • • • • • • • • •		· · · · · · ·		and the second		and the second
the star fath	<u> Alexandra and an annanan</u> the substances of the state												
		0	0	Ó	Ő	0	0	0	0				
	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	Ó	0	0	0					<u></u>
HIC	HIGH CONSUMPTION	0	0	0	0	0	0					<u> </u>	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0					<u> </u>	0	0	<u> </u>
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0			<u> </u>	0	0	
LABT	LAB - TASTE & ODOR	0	0	0	v	0	0			<u> </u>	0	0	<u> </u>
MSMT	MISCELLANEOUS MAINTENANCE	0	0		~ĭ		0	0		0	0	0	
PRES	PRESSURE - DISTRIBUTION	0			0	0	0	<u> </u>	0	0	0	0	0
REPR	REPAIR/INVESTIGATION				0	0			0	0	0	0	0
	READ METER SERVICES	0		- 0	0	0		0	0	0	0	0	0
	REPAIR STREET	0			0	0	0	U	0	0	0	0	
RRMT	RE-READ METER	0	0		0			0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0			<u> </u>		0	0	0	0	0	0
	SERVICE LEAK	0	0	0				0	0	0	0	0	0
	TURN WATER OFF	0		0	0		0	0	0	0	0	0	0
	TURN WATER ON			0	0	0		0	0	0	0	0	0
	Totals	<u> </u>	·	· · · · ·	0	0	0	0	0	0	0	0	0
	rotais	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

	BENCH TEST											د این اوسید دارند اوسید	
BENN	BENCH TEST	0	0	o	0	Ö						<u>e antid</u> ea	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0			0	0		<u> </u>	0	0	
HIC	HIGH CONSUMPTION	0	0		0		0			<u> </u>	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0		0	0	0	0	0	0	
LABD	LAB - DISCOLORED WATER			0	0	0	0			0	0	0	
LABT	LAB - TASTE & ODOR		0	0	0	<u> </u>	0		0	0	0	0	
MSMT	MISCELLANEOUS MAINTENANCE		0		- <u> </u>		0	0		0	0	0	
PRES	PRESSURE - DISTRIBUTION	0	0	0	0		0		0	0	0	0	
REPR	REPAIR/INVESTIGATION	7	0	0	0	0	0		0	0	0	0	
RMTR	READ METER SERVICES	0		0	0	0	0		0	0	0	0	
RPST	REPAIR STREET	0	0	0		0		0	0	0	0	0	
RRMT	RE-READ METER	ol	0		0	0		<u> </u>	0	0	0	0	
SLM	SEWER LATERAL MAIN	0	0	0		0			0	0	0	0	
SVLK	SERVICE LEAK	0	0	0				<u> </u>	0	0	0	0	
TOFF	TURN WATER OFF	ŏ		0		0			0	0	0	0	(
TONN	TURN WATER ON	ol	0	0	0	0	0	0	0	0	0	0	
	Totals	<u> </u>	0	<u> </u>			0	0	0	0	0	0	
	100013	,	v	U	U	0	0	0	0	0	0	0	7

Aqua America Aged Service Orders* 88 - Monica Pkwy/Sarasota Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

						ent in the second			1. T		1		
BENN	BENCH TEST	0	0	0	0		0	· · · · · · · · · · · · · · · · · · ·				·	<u> </u>
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	ō	ō	0	0				<u> </u>	0	0	
	HIGH CONSUMPTION	0	0	0	0					<u> </u>	0	0	(
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0			0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	<u> </u>			0	`	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	<u>0</u>				· · · · ·	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	ň	0		0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0		0	0	0		0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	- 0			0		0	0	0	0	0
	READ METER SERVICES	· 0	0	0	0	0			0	0	0	0	0
RPST	REPAIR STREET	0	0		0		0	0		0	0	0	0
RRMT	RE-READ METER	0	0		0	0	0	U	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0			0			0	0	0	0	0
	SERVICE LEAK	0		······	0	0			0	0	0	0	0
	TURN WATER OFF	0	0	0		0	0	0	0	0	0	0	0
	TURN WATER ON	0	0	0	0	U			0	0	0	0	0
	Totals	0	0	<u>v</u>	0	0	0	0	0	0	0	0	0
	Totals	v	U	U	U	0	0	0	0	0	0	0	

Aqua America Aged Service Orders* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

	RENCH TEST						n torrige Torrige		n da serie En de serie				
	BENCH TEST	0	0	0	<u> </u>							<u> </u>	a ana ang
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0				0		0	0	0	
	HIGH CONSUMPTION	0	0	ů			0	0	0	0	0	0	
LABC	LAB - CHEMICAL CONTENT	0	0	0	0				0	0	0	0	
LABD	LAB - DISCOLORED WATER	0	0		0		0	0	0	0	0	0	
LABT	LAB - TASTE & ODOR	- <u> </u>	0		0			0	0	0	0	0	
	MISCELLANEOUS MAINTENANCE	0	0	°	0		0	0	0	0	0	0	
PRES	PRESSURE - DISTRIBUTION			ő	0				0	0	0	0	
REPR	REPAIR/INVESTIGATION	0	0	0	0		0	<u> </u>	0	0	0	0	
	READ METER SERVICES	0	0	0	0				0	0	0	0	
RPST	REPAIR STREET	0	0					0	0	0	0	0	·
RRMT	RE-READ METER		0		0	0		0	0	0	0	0	(
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	익	0	0	0	0
	SERVICE LEAK	. 0	0		0		0	0	0	0	0	0	0
	TURN WATER OFF	0	0		0	0		0	0	0	0	0	0
	TURN WATER ON	0	0	0		0		0	0	0	0	0	0
	Totais	<u>°</u> ^	0			0	0	0	0	0	0	0	0
	Totals	. U	U	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

		elit a sont fi to to lean or to and filments			اليونية في المستقلم المراجع المراجع المراجع		ng ang sing sing Thuật sing	an a					
BENN	BENCH TEST	0	0	0	0	o	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	ō	0	0	

Aqua America Aged Service Orders* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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	RENCH TEST												
BENN	BENCH TEST	0	0	0	0	0	0	0		· · · ·	<u> </u>		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0				0
HIC	HIGH CONSUMPTION	1	0	1	0	0	0		0				
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0		0		
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0		0		0		0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0		0		
MSMT	MISCELLANEOUS MAINTENANCE	Ö	0	0	0	0	0	o	0	0	0		0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0		0		
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0				0
RMTR	READ METER SERVICES	. 0	0	0	0	0	0	0	0	ĭ	0		1
RPST	REPAIR STREET	0	0	0	0	0	0	0	0		0		0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0		0		
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0			0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0			0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	ů	0	0		
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0		
	Totals	2	0	1	0	0	0	0	0	°,	0	<u> </u>	

Aqua America Aged Service Orders* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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shi shini shi s	and the second												
BENN	BENCH TEST	0	0	0	0	o o	0	0	0		0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	ō	0				<u> </u>	<u> </u>
HIC	HIGH CONSUMPTION	0	0	o	0	0						<u> </u>	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0		0		<u> </u>	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	ň		0	×		0	0	0
LABT	LAB - TASTE & ODOR	0			0	Ő		0		<u> </u>	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0			0	0		0		0	0	0	0
	PRESSURE - DISTRIBUTION	0							0	0	0	0	0
	REPAIR/INVESTIGATION	0	0		0			0	0	0	0	0	0
	READ METER SERVICES	0	0	<u> </u>	0	0	<u> </u>	0	0	0	0	0	0
	REPAIR STREET			<u> </u>	0	0	0	0	0	0	0	0	0
	RE-READ METER	0	0	0	0		0	0	0	0	0	0	0
		0	0	0	0	0	0	0	0	0	0	0	0
	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	ō	0
	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0		
	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0			
	Totais	0	0	0	0	0	0	0	0	0	0	0	

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Aqua America Aged Service Orders* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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e de la companya de l	BENCH TEST												
BENN	BENCH TEST	0	0	0	0	0	0	0	0		0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0		t	0		0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0				U
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0				0
LABD	LAB - DISCOLORED WATER	1	0	o	0	0		0		<u> </u>			0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0				0	1
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	ő	0		0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0		0		0	0
REPR	REPAIR/INVESTIGATION	0	o	0	0	0	0	0	0	0			0
RMTR	READ METER SERVICES	0	0	0	0	0	0		0	0			0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0				0
RRMT	RE-READ METER	0	0	0	0	0	0	0					0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0					0
SVLK	SERVICE LEAK	0	0	0	0	0	0			0			
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0			0
TONN	TURN WATER ON	0	0	0	0	0		0	0				0
	Totals	1		0		0	0	0			0	0	0
		•	v	0	U	U	U	U	0	0	0	0	1

Aqua America Aged Service Orders* 94 - Paim Terrace Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

	BENCH TEST	in an an Anna an Anna Anna Anna Anna Ann				nn tha an		and a second second			· · · · · ·	1	
<u>ber de sur</u>	e en	a da		e de la companya de l La companya de la comp									
		0	0	0	0	0	0	0	0	0	0	0	
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	Ó	0	0	0	0	0	0	0			
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	<u> </u>			
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0				
LABD	LAB - DISCOLORED WATER	0.	0	0	0	0	0	0					
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0				0
MSMT	MISCELLANEOUS MAINTENANCE	0	o	0	0	0				0	0		0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0					U	0
REPR	REPAIR/INVESTIGATION	4	0	0					0			0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	4
RPST	REPAIR STREET	0	0		0				0	· · · · · · · · · · · · · · · · · · ·	0	0	0
RRMT	RE-READ METER	0	0		0	0						0	0
SLM	SEWER LATERAL MAIN	0	0	0	0			0		······································	0	0	Q
SVLK	SERVICE LEAK	0	0	0	0	0	0	0				0	0
TOFF	TURN WATER OFF	0	0	0	0	0			0	0	0	0	0
TONN	TURN WATER ON	0	0	0			0			0	0	0	0
	Totals	¥	vi	0					0	0	0	00	0
	Totais	4	U	U	. U	0	0	0	0	0	0	0	4

Aqua America Aged Service Orders* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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<u></u>													
BENN	BENCH TEST	0	0	0	0	0	0	0					
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	· · · · ·			<u> </u>	
HIC	HIGH CONSUMPTION	0	0	0	0	0		0				<u> </u>	
LABC	LAB - CHEMICAL CONTENT	0	0	ō	0	0	0	0					
LABD	LAB - DISCOLORED WATER	0	0	o	0	0	0	0					0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	Ő	0		0			. 0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	ō	0	0			0				0
PRES	PRESSURE - DISTRIBUTION	0	Õ	0	0	0	0	0	0			0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0		0	<u> </u>		0	0
RMTR	READ METER SERVICES	0	0	Ö	0				0		0	U	0
RPST	REPAIR STREET	0	0	0	0	0	0	- 0	0	0	U	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	<u> </u>	0	0	0
SLM	SEWER LATERAL MAIN		0	ŏ		0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	 0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0		0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0			0	0
	Totals	 0	0	°(0	0	0				0	0	0
	100013	v	U U	v	U	U	U	0	0	0	0	0	0

Aqua America Aged Service Orders* F1 - FOUNTAIN LAKES Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

						en d'Eller de l'Alexandre alexandre		Namena a Currued Namena Ara Arabatana Arabatana Arabatana Arabatana			an an Turin		
BENN	BENCH TEST	0	0	0	0	0	0	0	·····	0	0		
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0		0	0	·	V
HIC	HIGH CONSUMPTION	0	0	0	0	0	0		0	0		0	0
LABC	LAB - CHEMICAL CONTENT	0	ö	0	0	0	0				0	0	
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0		0	0	0	0
LABT	LAB - TASTE & ODOR	0	ō	0	0	0	0	0			0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0		 0	· <u> </u>	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0			0	0	
REPR	REPAIR/INVESTIGATION	0	ō	o	0	0	0	- i	0	0	0		0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0			0
RPST	REPAIR STREET	0	0	o	0	0	0	0	0	0	0		
RRMT	RE-READ METER	0	0	o	0	0	0	0	0		0		U
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	<u> </u>		
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	V	
TOFF	TURN WATER OFF	0	0	0	0	0	0	0			0		0
TONN	TURN WATER ON	0	0	0	0	0	0		0	0		0	
-	Totals	0	0	0	0	0	0	0	0	0	0	0	0

Aqua America Aged Service Orders* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 6/25/2010

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	BENCH TEST	0			0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIÇ	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	Ö	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	. 0	0	0	0	0	0	0
	Totals	0	0) 0	0	0	0	0	0	0	0	0	. 0

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Overview of June 2010 Monitoring Reports

June 2010

Aqua Utilities Florida, Inc.

Overview of June 2010 Monitoring Reports

AUF's Phase II monitoring reports for the month of June 2010 reflect good quality of service. The following addresses data reported in the Aged Service Orders and the Management Quality Performance Reports, which indicate a slight increase in customer complaints and in service orders that remain open past 7 days. It is important to note that AUF's internal goal is to close out all service orders within 7 days if possible; however, this is not always possible. It is also important to note that AUF's monitoring system may indicate that certain service order requests remaining open when, in fact, those service orders have been closed. Indeed, in June there were several instances where service orders were intentionally left open to ensure that the appropriate follow-up occurred. In those cases, although the orders were actually cancelled, AUF's system still tracked those items as open in order to confirm that all follow up work had been performed. With that background information, AUF offers the following specific information for the Aged Service Orders and the Management Quality Performance Reports for June 2010:

- In the Interlachen system there was a slight increase in the service order requests for "Other Water Quality." This was primarily caused by a planned outage due to the replacement of a hydropneumatic tank in the system.
- In the Lake Gibson Estates system there was a slight elevation in "no water" service orders. This was primarily due to repairs being made to the system in June.
- In the Valencia Terrace system there was an increase in the amount of "no water" service orders due to a break which occurred on June 11, 2010. The main break was contained through isolation valves. The initial main break caused 10 customers to be without water. However, during the repair process, it became necessary to move to another isolation valve to make the repairs. This caused a total of 60 customers to be affected. Each of the affected customers received a Boil Water Notice. The repairs were completed that evening and service was restored.
- For the Summerfield / Fairfax Hills subdivision located in our Ocala Oaks system, there was a slight increase in the number of "no water" service orders, which was primarily caused by a planned outage due to the replacement of a hydropneumatic tank in the system.
- In the Orange Hill system there was an increase in the "no water" service orders caused by a main break which occurred on June 1, 2010 and June 6, 2010.
- In the Sunny Hills system, there was an increase of "color lab" service orders due to a line break that stirred things up and caused a number of color complaints. These were resolved by flushing the lines.