



August 18, 2010
Via Overnight Mail

RECEIVED-FPSC
AUG 19 AM 11:37
COMMISSION
CLERK

Ms. Ann Cole, Commission Clerk
Office of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **Docket No. 100174-TX, Order No. PSC-10-03850CO-TP**
Replacement Tariffs for Matrix Telecom, Inc. d/b/a VarTec Telecom (to replace Comtel
Telcom Assets LP d/b/a VarTec Telecom tariffs currently on file with the FPSC.)

Dear Ms. Cole:

By application dated April 6, 2010, Matrix Telecom, Inc. informed the Commission of its purchase of Comtel Telcom Assets LP. On June 15, 2010 the Commission issued Order No. PSC-10-03850CO-TP granting approval of this purchase in Docket No. 100174-TX. Pursuant to this matter, Comtel has provided the Commission, via separate letter, notice of the August 2, 2010 closing on the transaction. This filing completes the transactions by replacing the Comtel Telecom Assets LP d/b/a VarTec Telecom tariffs currently on file with the Commission.

Enclosed for filing please find the original and one (1) copy of the following tariffs:

1. Matrix Telecom, Inc. d/b/a VarTec Telecom Florida Tariff No. 3 (Interexchange Toll Service) which replaces in its entirety Comtel Telcom Assets LP d/b/a VarTec Telecom Florida Tariff No. 2 (Interexchange Toll Service); and
2. Matrix Telecom, Inc. d/b/a VarTec Telecom Florida Price List No. 4 (Local Exchange Service) which replaces in its entirety Comtel Telcom Assets LP d/b/a VarTec Telecom Florida Price List No. 1 (Local Exchange Service);

The Company respectfully requests the above-referenced replacement tariffs to become effective on August 20, 2010.

A copy of the Certificate of Registration of Trade Name on file with the Florida Secretary of State is attached.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed stamped envelope.

COM _____
 APA _____
 ECR _____
 GCL _____
 RAD _____
 SSC _____
 ADM _____
 OPC _____
 CLK _____

Please be advised the Comtel Telcom Assets LP d/b/a VarTec Telecom Florida Price List No. 2 (Switched Access Services), has been replaced by the Matrix Telecom, Inc. d/b/a Excel Telecommunications Florida Price List No.64 (Switched Access Services), filed under separate cover.

1 copy forwarded

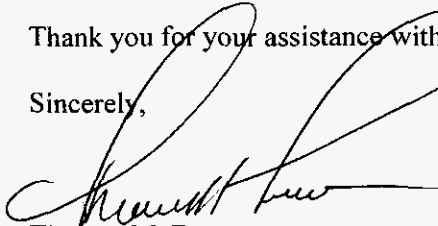
61971 5689
100174-TX-01-0001

Ms. Ann Cole, Commission Clerk
Office of Commission Clerk and Administrative Services
Florida Public Service Commission
August 18, 2010
Page 2 of 2

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com.

Thank you for your assistance with this matter.

Sincerely,

A handwritten signature in black ink, appearing to read 'Thomas M. Forte', written over a large, stylized loop.

Thomas M. Forte
Consultant to Matrix Telecom, Inc.

TMF/mw
Enclosures

cc: S. Klopach - Matrix (Electronic Delivery)
file: Matrix (VarTec) – FL IXC
Matrix (VarTec) – FL CLEC
Matrix (VarTec) – FL Access (Transmittal only)
tms: FLx1001

APPLICATION FOR REGISTRATION OF FICTITIOUS NAME

Note: Acknowledgements/certificates will be sent to the address in Section 1 only.

Section 1

1. VarTec Telecom
Fictitious Name to be Registered (see instructions if name includes "Corp" or "Inc")
2600 Maitland Center Parkway
Suite #300
Mailing Address of Business
Maitland, FL 32751
 City State Zip Code
 3. Florida County of principal place of business: _____
MULTIPLE
(see instructions if more than one county)
 FEI Number: _____

FILED
10 AUG -4 AM 11: 21
 SECRETARY OF STATE
 TALLAHASSEE, FLORIDA

This space for office use only

Section 2

A. Owner(s) of Fictitious Name If Individual(s): (Use an attachment if necessary):

1. Last First M.I. Address City State Zip Code
 2. Last First M.I. Address City State Zip Code

B. Owner(s) of Fictitious Name If other than an individual: (Use attachment if necessary):

1. MATRIX TELECOM, INC.
Entity Name
7171 FOREST LANE SUITE 700
Address
DALLAS, TX 75230
 City State Zip Code
 Florida Document Number F94000002503
 FEI Number: 75-2332193
 Applied for Not Applicable

2. Entity Name Address City State Zip Code
 Florida Document Number FEI Number:
 Applied for Not Applicable

Section 3

I the undersigned, being an owner in the above fictitious name, certify that the information indicated on this form is true and accurate. In accordance with Section 865.09, F.S., I further certify that the fictitious name to be registered has been advertised at least once in a newspaper as defined in chapter 50, Florida Statutes, in the county where the principal place of business is located. I understand that the signature below shall have the same legal effect as if made under oath.

John Keopane pmiller@tminc.com
Signature of Owner Date E-mail address: (to be used for future renewal notification)
 Phone Number: 407-740-3035

Section 4

**FOR CANCELLATION COMPLETE SECTION 4 ONLY:
 FOR FICTITIOUS NAME OR OWNERSHIP CHANGE COMPLETE SECTIONS 1 THROUGH 4:**

I (we) the undersigned, hereby cancel the fictitious name _____
 _____, which was registered on _____ and was assigned
 registration number _____

Signature of Owner Date Signature of Owner Date

Mark the applicable boxes Certificate of Status — \$10 Certified Copy — \$30
NON-REFUNDABLE PROCESSING FEE: \$50



FLORIDA DEPARTMENT OF STATE
Division of Corporations

August 11, 2010

VARTEC TELECOM
2600 MAITLAND CENTER PARKWAY
SUITE #300
MAITLAND, FL 32751

Subject: **VARTEC TELECOM**

REGISTRATION NUMBER: **G10000071476**

This will acknowledge the filing of the above fictitious name registration which was registered on August 4, 2010. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between January 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

If the mailing address of this business changes, please notify this office in writing, or through the link provided on our website www.sunbiz.org for Address & FEI/EIN Changes. Please reference the original registration number.

Should you have any questions regarding this matter you may contact our office at (850) 245-6058.

Tina D Cauley
Reinstatement Section
Division of Corporations

Letter No. 010A00019283

TMA RECEIVED AUG 16 2010

www.sunbiz.org

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314

APPLICATION FOR REGISTRATION OF FICTITIOUS NAME

Note: Acknowledgements/certificates will be sent to the address in Section 1 only.

FILED
10 AUG -4 AM 11: 16
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

Section 1

1. Clear Choice Communications
 Fictitious Name to be Registered (see instructions if name includes "Corp" or "Inc")
 2600 Maitland Center Parkway
 Suite #300
 Mailing Address of Business
 Maitland, FL 32751
 City State Zip Code

3. Florida County of principal place of business: _____
 MULTIPLE
 (see instructions if more than one county)

FEI Number: _____

This space for office use only

Section 2

A. Owner(s) of Fictitious Name If Individual(s): (Use an attachment if necessary):

1. Last First M.I. Address City State Zip Code

2. Last First M.I. Address City State Zip Code

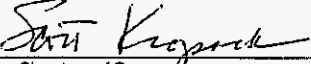
B. Owner(s) of Fictitious Name If other than an individual: (Use attachment if necessary):

1. MATRIX TELECOM, INC.
 Entity Name
 7171 FOREST LANE SUITE 700
 Address
 DALLAS, TX 75230
 City State Zip Code
 Florida Document Number F94000002503
 FEI Number: 75-2332193
 Applied for Not Applicable

2. Entity Name Address City State Zip Code
 Florida Document Number _____
 FEI Number: _____
 Applied for Not Applicable

Section 3

I the undersigned, being an owner in the above fictitious name, certify that the information indicated on this form is true and accurate. In accordance with Section 865.09, F.S., I further certify that the fictitious name to be registered has been advertised at least once in a newspaper as defined in chapter 50, Florida Statutes, in the county where the principal place of business is located. I understand that the signature below shall have the same legal effect as if made under oath.

 7/8/10
 Signature of Owner Date
 pmiller@tmnc.com
 E-mail address: (to be used for future renewal notification)

Phone Number: 407-740-3035

Section 4

**FOR CANCELLATION COMPLETE SECTION 4 ONLY:
 FOR FICTITIOUS NAME OR OWNERSHIP CHANGE COMPLETE SECTIONS 1 THROUGH 4:**

I (we) the undersigned, hereby cancel the fictitious name _____
 _____, which was registered on _____ and was assigned
 registration number _____

Signature of Owner Date Signature of Owner Date

Mark the applicable boxes Certificate of Status — \$10 Certified Copy — \$30
NON-REFUNDABLE PROCESSING FEE: \$50



FLORIDA DEPARTMENT OF STATE
Division of Corporations

August 11, 2010

CLEAR CHOICE COMMUNICATIONS
2600 MAITLAND CENTER PARKWAY
SUITE #300
MAITLAND, FL 32751

Subject: **CLEAR CHOICE COMMUNICATIONS**

REGISTRATION NUMBER: **G10000071475**

This will acknowledge the filing of the above fictitious name registration which was registered on August 4, 2010. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between January 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

If the mailing address of this business changes, please notify this office in writing, or through the link provided on our website www.sunbiz.org for Address & FEI/EIN Changes. Please reference the original registration number.

Should you have any questions regarding this matter you may contact our office at (850) 245-6058.

Tina D Cauley
Reinstatement Section
Division of Corporations

Letter No. 910A00019281

www.sunbiz.org

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314

This Tariff replaces in its entirety the current Comtel Telecom Assets LP d/b/a VarTec Telecom d/b/a Clear Choice Communications F.P.S.C. No. 4 currently on file with the Commission.

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of Florida by Matrix Telecom, Inc. d/b/a VarTec Telecom and Clear Choice Communications,. This tariff is on file with the Florida Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: CT Corporation System, 1200 South Pine Island Road, Plantation, Florida 33324.

Issued: August 19, 2010

Effective: August 20, 2010

Issued by: Scott Klopach, General Counsel
433 East Las Colinas Blvd., Suite 400
Irving, Texas 75039

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision		Page	Revision	
1	Original	*	31	Original	*	61	Original	*
2	Original	*	32	Original	*	62	Original	*
3	Original	*	33	Original	*	63	Original	*
4	Original	*	34	Original	*	64	Original	*
5	Original	*	35	Original	*	65	Original	*
6	Original	*	36	Original	*	66	Original	*
7	Original	*	37	Original	*	67	Original	*
8	Original	*	38	Original	*	68	Original	*
9	Original	*	39	Original	*	69	Original	*
10	Original	*	40	Original	*	70	Original	*
11	Original	*	41	Original	*	71	Original	*
12	Original	*	42	Original	*	72	Original	*
13	Original	*	43	Original	*	73	Original	*
14	Original	*	44	Original	*	74	Original	*
15	Original	*	45	Original	*	75	Original	*
16	Original	*	46	Original	*	76	Original	*
17	Original	*	47	Original	*	77	Original	*
18	Original	*	48	Original	*	78	Original	*
19	Original	*	49	Original	*	79	Original	*
20	Original	*	50	Original	*	80	Original	*
21	Original	*	51	Original	*	81	Original	*
22	Original	*	52	Original	*	82	Original	*
23	Original	*	53	Original	*	83	Original	*
24	Original	*	54	Original	*	84	Original	*
25	Original	*	55	Original	*	85	Original	*
26	Original	*	56	Original	*	86	Original	*
27	Original	*	57	Original	*	87	Original	*
28	Original	*	58	Original	*	88	Original	*
29	Original	*	59	Original	*	89	Original	*
30	Original	*	60	Original	*	90	Original	*

* - indicates those pages included with this filing

Issued: August 19, 2010

Effective: August 20, 2010

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Irving, Texas 75039

CHECK SHEET (Continued)

Page	Revision	*	Page	Revision	*	Page	Revision	*
91	Original	*	111	Original	*	130	Original	*
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97	Original	*	117	Original	*	136	Original	*
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110	Original	*						

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FLORIDA TELECOMMUNICATIONS TARIFF

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FLORIDA TELECOMMUNICATIONS TARIFF

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Irving, Texas 75039

FLORIDA TELECOMMUNICATIONS TARIFF

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Irving, Texas 75039

FLORIDA TELECOMMUNICATIONS TARIFF

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Irving, Texas 75039

FLORIDA TELECOMMUNICATIONS TARIFF

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Irving, Texas 75039

FLORIDA TELECOMMUNICATIONS TARIFF

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Issued: August 19, 2010

Effective: August 20, 2010

Issued by: Scott Klopach, General Counsel
433 East Las Colinas Blvd., Suite 400
Irving, Texas 75039

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding to subsequent to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.a.
- 2.1.1.A.1.a.1.

Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designated by an asterisk (*). There will not be other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the FPSC.

TARIFF FORMAT (Continued)

Explanation of Symbols - When changes are made in any tariff page, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (D) - delete or discontinue
- (I) - change resulting in an increase to a customer's bill
- (M) - moved from another tariff location
- (N) - new
- (R) - reduction
- (T) - change in text or regulation but no change to rate or charge

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the page which clearly shows the exact number of lines being changed.

SECTION 1.0 - DEFINITIONS OF TERMS AND ABBREVIATIONS

1.1 Definitions of Terms

Access Line - An arrangement which connects the Customer's location to a Company switching center or point of presence.

Carrier - Comtel Telcom Assets LP d/b/a VarTec Telecom and Clear Choice Communications, unless otherwise clearly indicated by the context.

Commission - Florida Public Service Commission.

Company - Comtel Telcom Assets LP d/b/a VarTec Telecom and Clear Choice Communications, unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation, end user or other entity which orders or uses the Company's services and is responsible for the payment of charges.

Directory Assistance Service - Directory Assistance Service is provided to assist subscribers in obtaining telephone numbers.

800 Service - Inward WATS service. Users dial a special interstate or intrastate "800" number and are connected to the customer's telephone at the Customer's expense. The "888" service will provide expanded 800 toll-free offerings. Hereinafter, "800" service is used to refer to "800" or "888" service.

End User - The person, firm, corporation or other entity which uses the Company's services and is responsible for the payment of charges.

Rate Center - A geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage for the purposes of rating a call.

Travel Card - A calling card with an encoded number that does not require the End User to dial additional digits to route and bill the call.

10XXX - Available only to Equal Access customers. To send calls over a carrier other than the one that would automatically get the customer's "1+" calls, the customer dials "10XXX/101XXXX" then the "1+" the long distance number. "XXX/XXXX" is the three digit Carrier Identification Code of the carrier the customer wants to use.

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SECTION 1.0 - DEFINITIONS OF TERMS AND ABBREVIATIONS, (CONT'D.)

1.2 Glossary of Acronyms and Trade Names

FPSC - Florida Public Service Commission

LEC - Local Exchange Company

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SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 General

The Company's services and facilities are furnished for communications originating at specified points within the State of Florida under the terms of this tariff.

VTI installs, operates and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. VTI may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, according to the Rules and Orders of the Florida Public Service Commission, when authorized by the Customer, to allow connection of a Customer's location to the network.

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four hours per day, seven days per week.

The party ordering the services offered in this tariff will remain liable and responsible for payment for the rates for such services until VTI receives written notification from the party requesting the discontinuance of those services.

2.1.2 Limitations

- A. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this tariff. VTI reserves the right to negotiate special terms and conditions (i.e., special promotions) with particular customers providing agreement is reached and signed with the customer and stated in this tariff.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company (Continued)

2.1.2 Limitations (Continued)

- B. VTI reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the End User or Customer is using service in violation of provisions of this tariff, or in violation of the law.
- C. VTI does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- D. All facilities provided under this tariff are directly controlled by VTI and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- E. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- F. For any telephone number which accesses VTI's service on a per call basis via the Company's CAC(s) for 1+ calling and is subscribed to a service listed in this tariff for which the customer is required to be entered into the VTI billing database prior to use, VTI reserves the right to remove the telephone number from the billing database in the event that a period of ninety (90) consecutive days passes during which the telephone number does not access VTI's service via a CAC(s). In the event that a customer is removed from the VTI billing database, upon next use of VTI's service, the customer's VTI service will be the current default service (i.e., the service listed in this tariff that does not require the customer to be entered into the VTI billing database prior to use). The customer will be billed automatically for this use according to the terms of the current default service.

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SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.2 Use of Service

2.2.1 Purpose

The end user/customer may use the service provided under this tariff for any lawful purpose for which the service is technically suited.

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Florida Public Service Commission.

2.2.2 Adequacy of Service

VTI shall employ recognized engineering and administrative procedures to determine the adequacy of service being provided to the end user.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Liability

- 2.3.1 VTI's liability for any claim or loss, expenses or damage (including indirect, special or consequential damage) arising out of mistakes, for any interruption, delay, error, omissions, or defects in any service, facility or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate monthly bill charged to the customer; or, for an end user, the charges for the call or the proportionate monthly bill, for the period of service or the facility provided during which such interruption, delay, error, omission or defect occurs. Any adjustment shall apply only to the period the interruption, delay, error, omission or defect continues beyond 24 hours after notice of the interruption, delay, error, omission or defect is received by the Company. No other liability shall in any case attach to the Company on account of interruptions, delay, error, omission or defect of service. For the purpose of computing a credit, a month is considered to have thirty (30) days.
- 2.3.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.3 Liability (Continued)

- 2.3.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by the end user and the Customer against any claim or loss, expense, or damage (including indirect, special, or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, proprietary or creative right, or any injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, processed, handled, or used by the Company under this tariff; for connecting, combining, or adapting Company's facilities with end user's/customer's apparatus or systems.
- 2.3.4 No agent or employee of any other company shall be deemed to be an agent or employee of VTI, without VTI's consent.
- 2.3.5 The Company shall not be liable for any defacement of or damages to the premises of an end user or a customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

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SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.4 Terminal Equipment

The Company's facilities and customer service may be used with or terminated in end user/customer-provided terminal equipment or end user/customer-provided communications systems, such as a PBX.

2.5 Installation and Termination

2.5.1 Customer Service Agreement

Customers may be required to sign the Company's Service Order Form for the various services offered by the Company.

All services offered are subject to the Florida Public Service Commission Rules and Regulations as they apply.

2.6 End User Information

2.6.1 VTI shall maintain such information as may be necessary to enable VTI to advise prospective end users, and others entitled to the information, as to the facilities available for serving prospective end users in a serving area.

2.6.2 VTI shall notify end users affected by a change in rates or schedule classification in accordance with the Commission's rules.

2.6.3 VTI shall furnish such additional information as the end user may reasonably request.

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.6 End User Information (Continued)

2.6.1 Employees responsible for the receiving of end user telephone calls and end user office visits shall be properly qualified and instructed in the screening and prompt handling of complaints to assure prompt reference of the complaint to the person or department capable of effective handling of the matter complained of and to obviate the necessity of the inquirer's preliminary repetition of the entire complaint to employees lacking in ability and authority to take appropriate action.

2.7 End User Complaints

2.7.1 Complaints concerning the charges, practices, facilities or service of VTI shall be investigated promptly and thoroughly. VTI shall keep a record of such complaint showing the name and address of the complainant, the date and nature of the complaint, its deposition, and all other pertinent facts dealing with the complaint, which will enable VTI to review and analyze its procedure and actions. The records maintained by VTI under this rule shall be available for inspection by the Commission or its staff upon request.

2.7.2 The end user must notify VTI in writing of the nature and basis of any complaint. Should the complaint not be resolved by the payment date, the end user will, notwithstanding the continuing existence of the dispute, pay the undisputed portion of the billed amount. Within 60 days following notification, VTI will provide written notice to the end user of the status of the complaint. The final step in the complaint hearing and review procedures shall be an end user filing for Commission resolution of the issues.

A. The Customer Services Supervisor of VTI is the person authorized to receive, act upon and respond to communications from the Commission and end users regarding complaints. The Customer Service Supervisor can be contacted by telephone at 800-586-6767. Written complaints should be mailed to VTI's address listed on the bottom of this tariff.

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SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.8 Payment for Service and Service Dispute Resolution

2.8.1 Payment for Service

VTI does not perform its own billing. All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Florida Public Service Commission. Any objections to billed charges must be promptly reported to the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

2.8.2 Discontinuation of Service for Nonpayment

Without incurring liability, VTI may discontinue service or cancel an application for service by giving five (5) working days written notice to the customer for nonpayment of any sum due VTI for more than thirty (30) days after the bill for the amount due was issued.

2.8.3 Service Dispute Resolution

Any objection to billed charges should be reported to the billing agent or Company within thirty (30) days from the day the bill is issued. Adjustments to End User's bills shall be made when circumstances exist which reasonably indicate that such changes are appropriate. End Users have the right to appeal service disputes to the Florida Public Service Commission.

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.8 Payment for Service and Service Dispute Resolution (Continued)

2.8.4 Customer Liability

The Customer is responsible for the payment of bills for long distance message telephone service (LDMTS). Whether or not authorized by the Customer, this includes payment for LDMTS calls or services: (1) Originated at the Customer's number(s), (2) Accepted at the Customer's number(s) (e.g., Collect Calls), (3) Billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Carrier-assigned Special Billing Number, and (4) Incurred at the specific request of the Customer.

2.8.5 Late Payment Fee

If any portion of a Customer's payment is not received by the Company two business days prior to the next billing cycle, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment fee shall be due to the Company.

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

2.9 Establishment and Re-establishment of Credit

2.9.1 In the event service is temporarily suspended for non-payment such service will be restored upon payment of all charges due for regulated services.

2.9.2 A restoral of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to VTI's service a restoral of service charge will be applicable for each line temporarily suspended.

2.9.3 End Users or Customers not reestablished within five (5) days from date of suspension will be treated as a new customer and appropriate Nonrecurring Charges and an advance payment will apply.

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SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.10 Deposits and Advance Payments

2.10.1 The Company does not require a deposit from the End User or Customer.

2.10.2 For end users or customers whom the Company feels an advance payment is necessary, VTI reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month, not to exceed one month in total.

2.11 Rendering and Payment of Bills

2.11.1 Extra Copies of Bill

Extra Copies of an end user's monthly bill will be provided by the Carrier at the rate specified in this tariff.

2.11.2 Fraud

The Company shall have the right to refuse or discontinue service, after giving 5 working days written notice, if the acts of the end user/customer, including furnishing false credit information or the conditions upon their premises are such as to indicate intention to defraud the Company.

2.11.3 Non Compliance with the Company's Rules

The Company may discontinue service if an end user/customer fails to comply with any of the rules herein upon notice in compliance with the Commission's rules. Written notice will be rendered by VTI to the customer at least five (5) working days prior to such a discontinuance of service.

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.11 Rendering and Payment of Bills (Continued)

2.11.4 Telephone Calls with Intent to Annoy

After giving 5 working days written notice, the Company may discontinue service of any end user/customer who, with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member, upon notice in compliance with the Commission's rules.

After giving 5 working days written notice, the Company may discontinue service of any end user/customer who, with intent to annoy, repeatedly telephones another without disclosing his true identity to the person answering the telephone, whether or not conversation ensues during the telephone calls, upon notice in compliance with the Commission's rules.

2.11.5 Collection Fees and Expenses

VTI may charge the Customer all fees or expenses (including attorneys' fees) reasonably incurred in collecting or attempting to collect any charges owed VTI. In addition, if the Customer's unpaid charges are referred to an outside collection agency, VTI may immediately begin to charge the Customer a collection fee on the unpaid charges at a rate of one and one-half percent (1.5%) per month. Such collection fees are separate and owed VTI.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.11 Rendering and Payment of Bills (Continued)

2.11.6 Multi-Brand and Affiliate Credit and Collections Practices

VarTec may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law.

VarTec reserves the right to apply credit balances from one VarTec affiliate to another to satisfy outstanding account balances.

2.11.7 Alternative Payment Processing

VTI allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house ("ACH") transactions. Customers may make payment using alternative payment processing through VTI's Customer Care Center, the Company's internet website or other methods approved by VTI. When a payment for service is made by an alternative payment processing option, processing fees as described in Section 4.6.3 of this Tariff may apply. The acceptance of alternative payment processing options for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.12 Discontinuance and Restoration of Service

2.12.1 Intentional Abuse of Service

After giving 5 working days written notice, the Company has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against intentional abuse. Intentional abuse of service includes, without limiting the generality of the foregoing; the use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge or an exchange service charge.

2.12.2 Disconnection - Without Prior Notice

Interexchange service may be refused or disconnected without prior notice by VTI for the following reasons:

- A. In the event of a condition on the end user's/customer's premises determined by VTI to be hazardous.
- B. In the event of end user's/customer's use in such a manner as to adversely affect VTI's facilities or VTI's service to others.
- C. In the event of tampering with facilities leased or owned by VTI.
- D. In the event of interexchange service being used by an end user in connection with a plan or contrivance to secure a large volume of interexchange calls to be directed to such end user or the telephone service of any designated customer at or about the same time, resulting in preventing, obstructing or delaying the interexchange service of others.
- E. In the event of unauthorized use.

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.12 Discontinuance and Restoration of Service (Continued)

2.12.2 Disconnection - Without Prior Notice (Continued)

- F. VTI may immediately discontinue service to the Customer without incurring any liability if the Customer places repeated harassing phone calls to VTI, including calls in which the caller uses abusive or threatening language

Following the disconnection of service for any of these reasons, VTI, or the local exchange utility acting as VTI's agent, will notify the telephone end user/customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where an end user/customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the end user's/customer's last known address and in compliance with the Commission's rules.

2.12.3 Credit Allowance

- A. Credit allowance for the interruption of service is subject to the general liability provisions set forth in Section 2.3 herein. Customer shall receive no credit allowance for the interruption of service which is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's services.
- B. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.12 Discontinuance and Restoration of Service (Continued)

2.12.3 Credit Allowance (Continued)

- C. No credit shall be allowed:
 - 1. For failure of services or facilities of customer; or
 - 2. For failure of services or equipment caused by the negligence or willful acts of Customer.
- D. Credit for an interruption shall commence after Customer notifies Company of the interruption and ceases when services has been restored.
- E. Credits are applicable only to that portion of service interrupted.
- F. For purposes of credit computation, every month shall be considered to have 720 hours.
- G. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- H. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly charge for the services affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" = outage time in hours

"B" = total monthly charge for affected facility

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.12 Discontinuance and Restoration of Service (Continued)

2.12.4 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, subpart D of the Rules and Regulations of the Federal Communications Commission.

2.13 Ownership of Equipment

Equipment owned by VTI to provide regulated services on the premises of an end user/customer is the property of the Company.

2.14 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.15 Taxes and Fees Chargeable to End Users/Customers

2.15.1 Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.15 Taxes and Fees Chargeable to End Users/Customers (Continued)

2.15.2 Adjustments for County or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees or charges shall be billed to the end users receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee or charge among end users uniformly on the basis of each end user's monthly charges for the types of service made subject to such tax, fee or charge.

2.15.3 Gross Receipts Tax

When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on interstate or intrastate receipts are imposed by certain taxing jurisdictions upon the Company or upon local exchange companies and passed on to the Company through or with interstate or intrastate access charges, the amounts of such taxes or fees will be billed to Customers in such a taxing jurisdiction on a prorated bases. The amount of charge that is prorated to each Customer's bill is determined by the interstate or intrastate telecommunications services provided to and billed to an end user/customer service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to the Company.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES

3.1 General

The Carrier endeavors to provide high quality service. Service is available 24 hours per day, 7 days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers which is beyond the Company's control.

3.1.1 Special Promotions

The Carrier may from time to time engage in special promotional service offerings which may be limited to certain dates, times and/or locations. Individual customers may not receive such reduced rates for more than 90 days for a twelve month period. These promotions are designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any ANI disconnected and then reconnected from VarTec's service for purposes of subscribing to the special promotion may not be eligible. After the initial subscription to a promotion, if no outbound usage is generated by an ANI within the specified time period as stated in the promotional offering, the customer may not receive benefits from the promotion. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in exception to what is in this tariff. All promotions must be approved by the F.P.S.C.

3.1.2 Travel Card Availability

The VT Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to receive Travel Card service as set forth in this tariff.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.2 Timing of Calls

- 3.2.1 Long distance usage charges are based on the actual usage of VT's network. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. For billing purposes calls are billed on conversation minutes and begin when called party answers and ends when either calling party hangs up. No charge will apply to incompleting calls, which include "ring busy" and "ring no answer calls", and such incompleting calls will not be knowingly charged to the customer and, if charged in error, will be refundable to the customer. VT will determine that a call has been established by signal from the local telephone company.
- 3.2.2 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is 1 minute for a connected call.
- 3.2.3 Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- 3.2.4 When answer supervision is unavailable and VT has received a reasonable claim from the end user for a refund of VT's charges for an uncompleted call, VT will reimburse the end user for the charges that VT has billed for that call.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 90% during peak use periods for all VT's services.

3.4 Service Area

Service is being offered for origination and termination throughout the entire State of Florida.

3.5 Calculation of Distance

VT determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

- A. Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- B. The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.
- C. The distance between the Rate Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in AT&T FCC Tariff No. 10, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the Rate Centers of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.5 Calculation of Distance (Continued)

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

3.6 TollSaver[®] Service

TollSaver[®] Service (non-operator assisted, direct-dial) is offered to Customers, including but not limited to, residential and business end users/Customers, for calling within the State of Florida. End users/Customers access VarTec Telecom[®] via Equal Access FGD circuits and/or other Switched Access Services. When VT is not the presubscribed interexchange carrier, end users can access TollSaver[®] Service by dialing 10XXX + 1 + area code + NXX-XXXX. In order to receive TollSaver[®] Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Florida. Rates and charges for VT's TollSaver[®] Service are set forth in Sections 4.1 and 4.2 following.

Customers of VT's TollSaver[®] Service will be eligible for VT's Frequent Caller program. For every ten U.S. long distance calls an end users/Customer makes, by dialing 10XXX plus 1 and area code (if required) + NXX-XXXX, the Customer will receive another long distance TollSaver[®] Service call for only one (\$.01) cent. The one (\$.01) cent calls can be up to ten minutes in duration and can be made anywhere within the continental U.S. (excluding Alaska and Hawaii).

Calls are rated based on mileage, time of day and call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONTD.)

3.7 Directory Assistance Service

Directory Assistance Service is provided to assist Customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1 + area code + 555-1212 if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Directory Assistance by dialing 10XXX + 1 + area code (if required) + 555-1212. Rates and charges are set forth in Section 4.3 following.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.8 Travel Card Service

VT's Travel Card Service permits customers to make calls from any location within Florida to any other location within Florida by dialing 1+800+383-2255, receiving a signal tone, then dialing in the customer's personal identification number (PIN) assigned by VT followed by the telephone number of the called party within Florida. There are three classes of Travel Card Service:

- 3.8.1 Individual Accounts - for the end user/customer who requires only one to four travel cards and regularly bills less than \$200 in travel calls per month.
- 3.8.2 Corporate Accounts - for the end user/customer who requires five to twenty travel cards and regularly bills less than \$500 in travel calls per month.
- 3.8.2 Group Accounts - for the end user/customer who requires twenty-one or more travel cards and regularly bills more than \$500 in travel calls per month.

Rates and charges for VT's Travel Card Service are set forth in Section 4.10 following.

3.9 Restoral of Service Charge

In the event service is temporarily suspended for non-payment such service will be restored upon payment of all charges due.

A restoral of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to VT's service a restoral of service charge will be applicable for each line temporarily suspended.

End Users/customers not reestablished within five (5) days from date of suspension will be treated as a new customer and appropriate Nonrecurring Charges and an advance payment will apply.

	Rate
Business	\$50.00
Residence	\$25.00

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.10 Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the end user/customer will be assessed a service charge of \$15.00, or 5%, whichever is greater, to cover the cost of handling the check.

3.11 Extra Copies of Bill

Extra copies of an end user's/customer's monthly bill will be provided by the Carrier at the rate of \$.25 per copy, per page, a minimum charge of \$1.00 will apply.

3.12 Service Trip Charge

Upon the individual end user's/customer's request and upon VT's subsequent notification to the end user/customer of the associated tariff charge on file with the Commission, VT will perform a service check. If the trouble cannot be isolated, no service trip charge will apply. A Service Trip Charge of \$50.00 may be assessed for the service check when the difficulty is associated with customer-provided terminal equipment or other equipment not provided by VT.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.13 Home Direct® Service

VT's Home Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations within Florida by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a seven digit personal identification number (PIN) assigned by VT. The call is then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's Home Direct® Service are set forth in Section 4.7 following.

Calls are rated based on time of day and call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.14 DimeLine[®] Service

VT's DimeLine[®] Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access DimeLine[®] Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access DimeLine[®] Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VT's DimeLine[®] Service usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's DimeLine[®] Service are set forth in Section 4.8 following.

Calls are rated based on call duration.

3.15 New Home Direct[®] Service

VT's New Home Direct[®] Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's New Home Direct[®] Service are set forth in Section 4.14 following.

In addition, Customers of VT's New Home Direct[®] Service will be billed at \$.01 per call for the first five qualifying calls. A qualifying call is defined as a completed domestic, long distance call of ten minutes or less in duration, excluding Directory Assistance calls. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first five long distance calls that meet the above-noted conditions.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.16 Conference Calling Service

Conference Calling Service allows a VT Customer to hold conversations and/or meetings with two (2) to twenty-three (23) other involved parties within Florida. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an 800 number predetermined by VT, receiving a prompting tone, then entering an authorization code also predetermined by VT, from any non-rotary dialed telephone within Florida. Once the authorization code is entered, the calling party is connected to the conference call. The Customer must schedule the conference call at least twenty-four (24) hours in advance with VT. In order to receive the Conference Calling Service and associated rates, the Customer must be entered into the VT billing database prior to utilizing the service. Rates and charges for the Conference Calling Service are set forth in section 4.21 following. Calls are rated based on time of day and call duration of each and every involved party that participates in the conference call.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.17 Business 800SM Service

VT's Business 800SM Service permits Customers to make inward calling from stations in diverse service areas to stations located in the continental U.S. (excluding Alaska and Hawaii). These service areas are groups of predefined NPAs, which encompass all NPAs within the continental U.S. (excluding Alaska and Hawaii). Business 800SM Service rates and charges apply to completed calls from the service area(s)/NPA(s) selected by the Customer to a telephone number associated with the Customer's existing local exchange service. Rates and charges for VT's Business 800SM Service are set forth in Section 4.11 following.

Calls are rated based on time of day and call duration.

3.18 VarTec Varsity LineSM Service

VarTec Varsity LineSM Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by VT. The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VarTec Varsity LineSM Service are set forth in Section 4.12 following.

In addition, customers of VarTec Varsity LineSM Service will be billed at \$.01 per call for the first five qualifying calls. A qualifying call is defined as a completed call of ten minutes or less in duration, excluding Directory Assistance calls. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first five long distance calls that meet the above-noted conditions.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.19 PreferredSM Service

PreferredSM Service (non-operator assisted, direct-dial) is offered to customers, including but not limited to, business customers, for calling within the State of Florida. Customers access VarTec Telecom® via Equal Access FGD circuits and/or other Switched Access Services. In order to receive PreferredSM Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Florida. Rates and charges for VT's PreferredSM Service are set forth in Section 4.13 following.

Calls are rated based on time of day and call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONTD.)

3.20 FiveLine[®] Service

VT's FiveLine[®] Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access the FiveLine[®] Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access the FiveLine[®] Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive FiveLine[®] Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's FiveLine[®] Service are set forth in Section 4.9 following.

Calls are rated based on call duration.

3.21 Dime Works[®] Service

The Company's Dime Works[®] Service is offered to customers including, but not limited to, business customers for outward calling within the State of Florida. Customers may access VarTec Telecom[®] via Equal Access FGD circuits and/or other switched access services. The service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works[®] Service usage rates, however, Customers must first be entered into the VT billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and Charges associated with this service are set forth in Section 4.15 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.22 Dime Works[®] 800 Service

VarTec's Dime Works[®] 800 Service is offered to customers including, but not limited to, business customers for inbound calls made from diverse service areas within the State of Florida as well as the contiguous United States. This Service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works[®] 800 usage rates, however, Customers must first be entered into the VT billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges associated with this service are set forth in Section 4.16 following.

3.23 Fortune 700SM Service

Fortune 700SM Service (non-operator assisted, direct-dial) is offered to end user/customers, including but not limited to, business end users/customers, for multi-locational, intraCompany calling to predesignated calling stations within the State of Florida. Customers dial a unique, preassigned "700" number, subject to regional restrictions, and access VarTec Telecom[®] via Equal Access FGD circuits and/or other Switched Access Services. In order to receive Fortune 700SM Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Additionally, Fortune 700SM Service must be paired with another VT 1+ business product so that calls directed to non-700 numbers can be properly routed, rated and billed. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Florida. Rates and charges for VT's Fortune 700 Service are set forth in Section 4.17 following.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.24 Dime College Travel Card Service

VT's Dime College Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by VT followed by the telephone number of the called party. The Dime College Travel Card Service is intended for Customers of VT's College and Alumni Programs which are available through participating colleges and alumni organizations.

Rates and charges for VT's Dime College Travel Card Service are set forth in Section 4.18 following.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.25 Dime Club[®] Program

VT's Dime Club[®] Program is intended for residential Customers for calling within the State of Florida. Customers of VarTec's Dime Club[®] Program will be able to utilize the benefits of VarTec's one plus (1+), Call Direct[®] and Travel Card Services. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance services associated with VarTec's Dime Club[®] Program. When VT is not the prescribed interexchange carrier, Customers can access Dime Club[®] by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VT's Dime Club[®] usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for the services included in VarTec's Dime Club[®] Program are set forth in Section 4.19 following. The Dime Club[®] Program is a long distance telecommunications services package including, up to, the following three services for a single monthly recurring fee (excluding per minute usage charges):

3.25.1 One Plus Service

Customers may access VT's one plus service (non-operator assisted, direct dial) associated with the Company's Dime Club[®] Program via Equal Access FGD circuits and/or other Switched Access Services. Calls are routed over Carriers transmission and switching facilities to any valid NPA-NXX.

3.25.2 Call Direct[®] Service

Customers may access VT's Call Direct[®] Service associated with the Company's Dime Club[®] Program from any non-rotary dialed telephone to a single destination by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by VT. The calls are then routed to the intended destination area code and telephone number (terminating ANI) which is pre-programmed by VT and designated by the Customer.

3.25.3 Travel Card Service

Customers may access VT's Travel Card Service associated with the Company's Dime Club[®] Program from any non-rotary dialed telephone to any other location by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing the Customer's PIN, assigned by VT, followed by the area code and telephone number of the called party. Only customers who choose VarTec as their primary interexchange carrier will be eligible for the Dime Club[®] Travel Card.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONTD.)

3.25 Dime Club® Program (Continued)

3.25.4 Dime Club® Affinity Edition

The Dime Club® Affinity Edition offers the same features as VT's Dime Club® Program. In addition, for every ten (10) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Dime Club® Affinity Edition call for only one (\$.01) cent. The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the above-noted conditions and are subsequent to the required ten (10) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms and conditions for service will be those set forth in Section 4.19 herein.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.26 TollSaver[®] II Service

TollSaver[®] II Service (non-operator assisted, direct-dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the State of Florida. Customers access VarTec Telecom[®] via Equal Access FGD circuits and/or other Switched Access Services. Customers can access TollSaver[®] II Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Toll-Saver[®] II Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX.

Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the State of Florida. Rates and charges for VT's TollSaver[®] II Service are set forth in Sections 4.20 following.

Customers of VT's TollSaver[®] II Service will be eligible for VT's Frequent Caller Program. For every ten (10) long distance TollSaver[®] II calls a Customer makes, excluding Directory Assistance calls, the Customer will receive two additional long distance TollSaver[®] II calls for only one cent (\$.01) each. The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the contiguous United States. The one cent (\$.01) calls will automatically be assessed by Company's billing system on the first two long distance calls that meet the above-noted conditions and are subsequent to the required ten (10) long distance calls made by the Customer, regardless of the Customer's actual billing cycle.

The one (1) penny calls are awarded in multiples of eleven and twelve, respectfully, (i.e., 11, 12; 23, 24; 35, 36; etc.). If either one of those calls exceeds ten (10) minutes or is made to a party outside the contiguous United States, then the very next call(s) that satisfies these conditions, regardless of its numerical standing, will be billed one cent (\$.01).

Calls are rated based on mileage, time of day and call duration.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONTD.)

3.27 New DimeLine® Service

VT's New DimeLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access New DimeLine® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access New DimeLine® Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VarTec's New DimeLine® Service usage rates, however, the Customer must be entered into the VarTec billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's New DimeLine® Service are set forth in Section 4.22 following.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.28 Long Distance Saver Service

The Long Distance Saver Service is intended for use by residential and small business Customers who enroll in the CallManage Program for calling within the state of Florida. Long Distance Saver Service is only available to existing Customers who subscribed to Long Distance Saver Service prior to September 15, 2004. Customers of this service will utilize the optional long distance access feature installed in a telephone manufactured and distributed by vendors selected by VT to access its service via Equal Access FGD circuits and/or other Switched Access Services. After enrolling in the CallManage Program, Customers may access the Long Distance Saver Service on a per call basis by utilizing the long distance access feature which automatically accesses VT's network when selected, then the Customer dials 1 + area code (if required) + NXX-XXXX. In order to receive the Long Distance Saver Service rates, the Customer must be entered into CallManage Program billing database for the Long Distance Saver Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the state of Florida. Rates and charges for the Long Distance Saver Service are set forth in Section 4.32 following. Calls are rated based on call duration.

Customers of VT's Long Distance Saver Service will be eligible for VT's Frequent Caller Program. For every nine (9) long distance calls that a Customer makes on the Long Distance Saver Service, the Customer will receive another domestic Long Distance Saver Service call for only one cent (\$.01). The one cent (\$.01) calls can be up to ten minutes in duration and will not apply toward the count for the next one cent (\$.01) call. The one cent (\$.01) calls can be made to any location within the U.S. and will automatically be assessed by Company's billing system on the first long distance call that meets the above-noted conditions subsequent to the required nine (9) long distance calls made by the Customer.

The one cent (\$.01) calls are assessed in multiples of 10 (i.e., 10, 20, 30, 40, etc.). For example, if a Customer makes twenty-five (25) long distance calls on the Long Distance Saver Service, the Customer will be entitled to a one cent (\$.01) call on both the tenth and twentieth calls. If either one of those calls exceeds ten (10) minutes or is made to a location outside of the U.S., then the call will be billed at the applicable per minute rate as listed in Section 4.32, and the very next call that satisfies the required conditions, regardless of its numerical standing, will be billed at one cent (\$.01).

New Customers who are entered into the CallManage Program billing database by the twentieth day of their initial calendar month of service will be eligible for the Frequent Caller Program immediately; however, new Customers who are not entered into the database until after the twentieth day of their initial calendar month of service will be eligible for the Frequent Caller Program beginning with their second calendar month of service.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONTD.)

3.29 Phone Pass[®] - Prepaid Calling Card Service

VT's Phone Pass[®] - Prepaid Calling Card Service provides an outbound voice grade communications service for calls charged to a VT Phone Pass[®] - Prepaid Calling Card. VT's Phone Pass[®] - Prepaid Calling Card Service permits customers to make Phone Pass[®] - Prepaid Calling Card calls from any non-rotary dialed telephone within the State of Florida to any other location by dialing the VT-provided 800 number printed on the card, receiving interactive voice prompts, inserting an authorization code, and then dialing the destination number of the intended party. VT Phone Pass[®] - Prepaid Calling Cards can be obtained from VT or agents of VT in various denominations.

Upon accessing the service, the Customer first receives account balance information prior to dialing the terminating number. Upon entering the intended destination number, the Customer will then be advised as to the maximum call length, in minutes. The balance on each VT Phone Pass[®] - Prepaid Calling Card will be reduced and depleted based upon customer usage and the terminating location of the call. A Customer's call will be interrupted with an announcement at one minute before the available balance is depleted. Calls in progress will be terminated by the Company when the available balance of the VT Phone Pass[®] - Prepaid Calling Card is expended. Any remaining balance may be utilized by the Customer on subsequent long distance telephone calls. All calls must be charged against a valid VT Phone Pass[®] - Prepaid Calling Card account that has a sufficient available balance.

Authorization codes associated with Phone Pass[®] - Prepaid Calling Card Service will expire 180 days following activation or recharge. The Carrier shall not be responsible for lost, stolen or unauthorized usage of VT's Phone Pass[®] - Prepaid Calling Card or authorization codes. For cards that are rendered unusable for reasons beyond the customers control and have not exceeded the expiration period, VT will provide a refund or replacement card equal to the value remaining in the account.

At the Customer's option, written and automated dialing instructions are provided in both English and Spanish.

The Customer is granted no rights whatsoever in the trade names or insignia (Marks) of VT Phone Pass[®] - Prepaid Calling Card Service, its corporate parent or corporate affiliates (Mark Holders) and the Customer is granted no right to modify the physical appearance of the VT Phone Pass[®] - Prepaid Calling Card. Customers who desire to produce their own version of a card utilizing VT Phone Pass[®] - Prepaid Calling Card Services shall be provided only with an VT Phone Pass[®] - Prepaid Calling Card authorization code.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONTD.)

3.29 Phone Pass[®] - Prepaid Calling Card Service (Continued)

The following types of calls may not be completed using VT's Phone Pass[®] - Prepaid Calling Card Service:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Directory Assistance
- Any other operator assisted calls

Service is available twenty-four hours a day, seven days a week. The number of available VT Phone Pass[®] - Prepaid Calling Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

VT will provide a credit equal to one minute of applicable service for VT Phone Pass[®] - Prepaid Calling Card Service calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to VT, due to a failure of power, equipment, or systems not provided by VT. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the VT Phone Pass[®] - Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, etc.), and the approximate time the call was placed.

3.29.1 Phone Pass[®] Plus - Enhanced Prepaid Calling Card Service

The Phone Pass[®] Plus - Enhanced Prepaid Calling Card offers the same features as VT's Phone Pass[®] - Prepaid Calling Card listed in Section 3.29 with the additional options of point of sale activation and recharge capability. This option requires a minimum recharge of \$5.00 and a maximum recharge of \$100.00. Further, the intrastate rates, terms and conditions for service will be those set forth in Section 4.23.3 herein.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.29 Phone Pass[®] - Prepaid Calling Card Service (Continued)

3.29.2 DimeLine[®] Prepaid Calling Card - Prepaid Calling Card Service II

VT's DimeLine[®] Prepaid Calling Card - Prepaid Calling Card Service II is intended for Customers that make prepaid calling card calls in excess of three (3) minutes in duration. This service offers the same features as the Phone Pass[®] - Prepaid Calling Card Service listed in Section 3.29, but with a lower per minute intrastate usage rate and a per call surcharge as set forth in Section 4.23.4 herein.

3.30 (Reserved for Future Use)

3.31 CallManage Service

The CallManage Service is intended for residential Customers who enroll in the CallManage Program for calling within the state of Florida. CallManage Service is only available to existing Customers who subscribed to CallManage Service prior to September 15, 2004. Customers of this service will utilize the optional long distance access feature installed on a Uniden Long Distance Manager[™] EXLI8962 telephone, or subsequent models, to access VT via Equal Access FGD circuits and/or other Switched Access Services. After enrolling, Customers may access the CallManage Service on a per call basis by utilizing the long distance access feature which automatically accesses VT's network when selected, then the Customer dials 1 + area code (if required) + NXX-XXXX. In order to receive the CallManage Service rates, the Customer must be entered into CallManage Program billing database for the CallManage Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the state of Florida. Rates and charges for the CallManage Service are set forth in Section 4.31 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.32 VarTec Signature Series[®] Services

VarTec Signature Series[®] Services are intended for Business Customers for calling within the State of Florida. Customer's of VarTec Signature Series[®] Services will be able to utilize one-plus (1+), toll-free ("800") and calling card services. Upon choosing VarTec as their primary interexchange carrier and/or the responsible organization for any particular toll-free ("800") telephone number, Customers will receive any or all of the long distance telecommunications services associated with VarTec Signature Series[®] Services. Rates and charges associated with VarTec Signature Series[®] Services are set forth in Section 4.26 following. The VarTec Signature Series[®] Services are long distance telecommunications services including, up to the following:

3.32.1 VarTec Signature I Service

Customers may access VarTec's Signature I Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carriers transmission and switching facilities to any valid NPA-NXX. VarTec's Signature I Service includes flat-rated intrastate usage rates and a monthly recurring service fee. Rates and charges associated with VarTec's Signature I Service are included in Section 4.26.1.

3.32.2 (Reserved for Future Use)

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.32 VarTec Signature Series® Services (Continued)

3.32.3 VarTec Signature 800 Service

VarTec's Signature 800 Service allows Customers to receive inbound intrastate calls from any other calling stations within the state. The service includes a monthly recurring service fee and a one-time installation fee. Rates and charges associated with this service are set forth in Section 4.26.3 following.

3.32.4 VarTec Signature Travel Service

VarTec's Signature Travel Service is designed to allow customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by the Company followed by the telephone number of the called party. The service is for Customers who require many travel cards and regularly make more than \$500 in calling card calls per month. Rates and charges associated with this service are set forth in Section 4.26.4 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.33 VarTec RelianTSM Outbound Service

VarTec RelianTSM Outbound Service (non-operator assisted, direct dial) is offered to Customers, including but not limited to, Business Customers for calling within the State of Florida. Customers access VT via T-1 Access Lines. Calls are routed over the T-1 Access Lines of the LECs and the Carrier to any valid NPA-NXX. In order to receive VarTec RelianTSM Outbound Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for VarTec RelianTSM Outbound Service are set forth in Section 4.27 following.

Calls are rated based on call duration.

3.34 VarTec RelianTSM Inbound Service

VarTec RelianTSM Inbound Service (non-operator assisted, direct dial) is offered to Customers, including but not limited to, Business Customers for calling within the State of Florida. Customers access VT via T-1 Access Lines. Calls are routed over the T-1 Access Lines of the LECs and the Carrier to a selected NPA-NXX within the State of Florida. In order to receive VarTec RelianTSM Inbound Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Rates and charges for VarTec RelianTSM Inbound Service from originating locations within the State of Florida to points within Florida are set forth in Section 4.28 following.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.35 Aspire® Service

VarTec's Aspire® Service (non-operator assisted, direct dial) is intended for small business customers for calling within the State of Florida. This program is designed to be sold by agents of VarTec. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance usage rates associated with VarTec's Aspire® Service. When VT is not the presubscribed interexchange carrier, Customers can access Aspire® by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VT's Aspire® usage rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VarTec's Aspire® Service are set forth in Section 4.29 following.

Calls are rated based on call duration.

3.36 Universal Travel Card Service

VarTec's Universal Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by VarTec followed by the telephone number of the called party.

Rates and charges for VarTec's Universal Travel Card Service are set forth in Section 4.30 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.37 Small Change[®] Service

VarTec's Small Change[®] Service (non-operator assisted, direct dial) is intended for residential customers for calling within the State of Florida. Upon choosing VarTec as their primary interexchange carrier and being entered into VarTec's billing database, customers will receive the long distance usage rates associated with VarTec's Small Change[®] Service. When VT is not the presubscribed interexchange carrier, Customers can access Small Change[®] Service by dialing 10XXX + 1 + area code + NXX-XXXX. In order to receive VarTec's Small Change[®] Service usage rates, however, the Customer must be entered into the VarTec billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VarTec's Small Change[®] Service are set forth in Section 4.31 following.

Calls are rated based on call duration.

3.37.1 Small Change[®] Affinity Edition

The Small Change[®] Affinity Edition offers the same features as VT's Small Change[®] Service. In addition, for every ten (10) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Small Change[®] Affinity Edition call for only one (\$.01) cent. The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the above-noted conditions and are subsequent to the required ten (10) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms and conditions for service will be those set forth in Section 4.31 herein.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.38 VarTec VoiceSM Services

VarTec VoiceSM Services are intended for residential Customers for calling within the State of Florida. Customers of VarTec VoiceSM Services will be able to utilize one-plus (1+) long distance service as well as toll-free and travel card services. Billing for the VarTec VoiceSM Services will be rendered directly by VT. In order to receive the usage rates of the VarTec VoiceSM Services, the Customer must be entered into the VarTec billing database prior to utilizing this service. Rates and charges associated with VarTec VoiceSM Services are set forth in Section 4.33 following. The VarTec VoiceSM Services are long distance telecommunications services including, up to the following:

3.38.1 VarTec VoiceSM Long Distance Service

Customers may access the VarTec VoiceSM Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec VoiceSM Long Distance Service are included in Section 4.33.1 following.

3.38.2 VarTec VoiceSM Travel Card Service

VarTec VoiceSM Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the VarTec VoiceSM Travel Card Service are set forth in Section 4.33.2 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.38 VarTec VoiceSM Services (Continued)

3.38.3 VarTec VoiceSM Call Direct® Service

The VarTec VoiceSM Call Direct® Service permits residential Customers to make calls from any non-rotary dialed telephone within Florida to any other predesignated location by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and pre-designated by the Customer. Rates and charges for the VarTec VoiceSM Call Direct® Service are set forth in Section 4.33.3 following.

3.38.4 VarTec VoiceSM Toll Free Service

VarTec VoiceSM Toll Free Service allows Customers to receive inbound intrastate calls from any other calling station within Florida. Rates and charges associated with the VarTec VoiceSM Toll Free Service are set forth in Section 4.33.4 following.

3.39 VarTec LibertyLineSM Services

VarTec LibertyLineSM Services are intended for business Customers for calling within the State of Florida. Customers of VarTec LibertyLineSM Services will be able to utilize one-plus (1+) long distance service, toll-free ("800") service and travel card service. Billing for the VarTec LibertyLineSM Services will be rendered directly by VT. Only those Customers who select VT as their primary interexchange carrier and/or the responsible organization for a particular toll-free telephone number will be eligible to utilize any or all of the long distance telecommunications services associated with VarTec LibertyLineSM Services. Rates and charges associated with VarTec LibertyLineSM Services are set forth in Section 4.34 following. The VarTec LibertyLineSM Services are long distance telecommunications services including, up to the following:

3.39.1 VarTec LibertyLineSM Long Distance Service

Customers may access the VarTec LibertyLineSM Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec LibertyLineSM Long Distance Service are included in Section 4.34.1

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.39 VarTec LibertyLineSM Services (Continued)

3.39.2 VarTec LibertyLineSM Travel Card Service

VarTec LibertyLineSM Travel Card Service is designed to allow business Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the VarTec LibertyLineSM Travel Card Service are set forth in Section 4.34.2 following.

3.39.3 VarTec LibertyLineSM 800 Service

VarTec LibertyLineSM 800 Service allows business Customers to receive inbound intrastate calls from any other calling station within Florida. Rates and charges associated with the VarTec LibertyLineSM 800 Service are set forth in Section 4.34.3 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONTD.)

3.40 FiveLine[®] Call Direct[®] Service

VT's FiveLine[®] Call Direct[®] Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's FiveLine[®] Call Direct[®] Service are set forth in Section 4.35 following.

Calls are rated based on call duration.

3.40 FiveLine[®] Travel Card Service

VT's FiveLine[®] Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT, followed by the telephone number of the called party. Rates and charges associated with the FiveLine[®] Travel Card Service are set forth in Section 4.36 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.41 5TalkSM Call Direct[®] Service

VT's 5TalkSM Call Direct[®] Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN) assigned by VT. The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and designated by the Customer. Rates and charges for VT's 5TalkSM Call Direct[®] Service are set forth in Section 4.37 following.

Calls are rated based on call duration.

3.42 5TalkSM Calling Card Service

VT's 5TalkSM Calling Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT, followed by the telephone number of the called party. Rates and charges associated with the 5TalkSM Calling Card Service are set forth in Section 4.38 following.

Calls are rated based on call duration.

3.43 Your DimeLine[®] Service

VT's Your DimeLine[®] Service (non-operator assisted, direct dial) is intended for existing VT Customers for calling within the state of Florida. Customers access Your DimeLine[®] Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access New DimeLine[®] Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VarTec's Your DimeLine[®] Service usage rates, however, the Customer must be eligible to receive the service based on the above requirements and must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's Your DimeLine[®] Service are set forth in Section 4.39 following. Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.44 Operator Services

VT's Operator Services are intended for use by residential customers for calling within the State of Florida from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected VT as the primary interLATA interexchange carrier for the calling station, or Customers may dial 101XXXX + 00 to access a live or automated operator when VT is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on call duration. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for VT's Operator Services are set forth in Section 4.40 following.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.44 Operator Services (Continued)

3.44.1 Operator Services Calling Options

- A. Operator Station-to-Station - Operator Station-to-Station calls may be placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 3.44 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 3.44.2 below may be used for Operator Station-to-Station calls.
- B. Person-to-Person - Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 3.44 above to access an operator for Person-to-Person calls. The billing options listed in Section 3.44.2 below may be used for Person-to-Person calls.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.44 Operator Services (Continued)

3.44.2 Operator Services Billing Options

- A. Calling Station Billing - This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.
- B. Collect Billing - This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.
- C. Third Party Billing - This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.45 5 TalkSM Service

VT's 5 TalkSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers access VT's 5 TalkSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 TalkSM Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 5 TalkSM Service are set forth in Section 4.41 following. Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.46 Employee Services

Employee Services are intended for residential Customers employed by the Company and its subsidiaries for calling within the State of Florida. Customers of Employee Services will be able to utilize one-plus (1+) long distance service as well as travel card and toll-free services. In order to receive the usage rates of the Employee Services, Customers must be entered into the VT billing database and select VT as their primary interexchange carrier prior to utilizing this service. Rates and charges associated with Employee Services are set forth in Section 4.42 following. The Employee Services are long distance telecommunications services, including the following:

3.46.1 Employee Long Distance Service

Customers may access the Employee Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the Employee Long Distance Service are included in Section 4.42.1 following. Calls are rated based on duration.

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SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.46 Employee Services (Continued)

3.46.2 Employee Calling Card Service

Employee Calling Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's Authorization Code assigned by VT followed by the telephone number of the called party. Rates and charges associated with the Employee Calling Card Service are set forth in Section 4.42.2 following. Calls are rated based on duration.

3.46.3 Employee Call Direct[®] Service

The Employee Call Direct[®] Service permits residential Customers to make calls from any non-rotary dialed telephone within Florida to any other pre-designated location by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by VT and pre-designated by the Customer. Rates and charges for the Employee Call Direct[®] Service are set forth in Section 4.42.3 following. Calls are rated based on duration.

3.46.4 Employee Toll-free Service

Employee Toll-free Service allows Customers to receive inbound intrastate calls from any other calling station within Florida at no charge to the calling party for long distance usage. Rates and charges associated with the Employee Toll-free Service are set forth in Section 4.42.4 following. Calls are rated based on duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.47 9TimeSM Service

9TimeSM Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the State of Florida. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 9TimeSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 9TimeSM Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive 9TimeSM Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 9TimeSM Service are set forth in Section 4.43 following. Calls are rated based on duration.

3.48 Platinum Plan

VT's Platinum Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access Platinum Plan by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Platinum Plan by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive Platinum Plan rates, however, the Customer must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for VT's Platinum Plan are set forth in Section 4.44 following. Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM[®] SERVICES, (CONT'D.)

3.49 5 Time[®] Service

5 Time[®] Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the State of Florida. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 5 Time[®] Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VTI is not the presubscribed interexchange carrier, Customers can access 5 Time[®] Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive 5 Time[®] Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 5 Time[®] Service are set forth in Section 4.44 following. Calls are rated based on duration.

3.50 3¢/39¢ Service

VT's 3¢/39¢ Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access 3¢/39¢ Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 3¢/39¢ Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's 3¢/39¢ Service are set forth in Section 4.45 following. The 3¢/39¢ Service is also marketed as the VarTec Gold and One Choice[®] Gold plans.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.51 VarTalkSM Service

VT's VarTalkSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access VarTalkSM Service by dialing 1 + area code (if required) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access VarTalkSM Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VT's VarTalkSM Service usage rates, however, the Customer must be entered into VT's billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's VarTalkSM Service are set forth in Section 4.46 following.

Calls are rated based on call duration.

SECTION 3.0 - DESCRIPTION OF VARTEC TELECOM® SERVICES, (CONT'D.)

3.52 One Choice® Long Distance Services

VT's One Choice® Long Distance Services provide an outbound voice grade communications service for Customers who subscribe to certain One Choice® bundled service packages described in VT's F. P.S.C. No. 1 - Local Local Telecommunications Services Price List on file with the Commission. In order to subscribe to One Choice® Long Distance Services, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

3.52.1 One Choice® \$.05 Plan

VT's One Choice® \$.05 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access One Choice® \$.05 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's One Choice® \$.05 Plan are set forth in Section 4.47 following.

Calls are rated based on call duration.

3.52.2 One Choice® \$.03 Plan

VT's One Choice® \$.03 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access One Choice® \$.03 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's One Choice® \$.03 Plan are set forth in Section 4.47 following.

Calls are rated based on call duration.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES

4.1 TollSaver® Service - Intrastate Usage Rates

4.1.1 Intrastate/InterLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1673	\$0.0792	\$0.1255	\$0.0595	\$0.0836	\$0.0396
11 - 22	\$0.2289	\$0.1409	\$0.1717	\$0.1056	\$0.1189	\$0.0704
23 - 55	\$0.2377	\$0.1902	\$0.1783	\$0.1417	\$0.1365	\$0.1012
56 - 124	\$0.2377	\$0.1937	\$0.1783	\$0.1453	\$0.1405	\$0.1048
125 - 292	\$0.2377	\$0.1981	\$0.1783	\$0.1483	\$0.1426	\$0.1092
293 - 430	\$0.2245	\$0.1912	\$0.1683	\$0.1433	\$0.1360	\$0.1031
431 +	\$0.2087	\$0.1777	\$0.1565	\$0.1333	\$0.1290	\$0.0997

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.2 TollSaver® Service - Intrastate Usage Rates

4.2.1 Intrastate/IntraLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1467	\$0.0783	\$0.1027	\$0.0548	\$0.0880	\$0.0470
11 - 22	\$0.1761	\$0.1174	\$0.1233	\$0.0822	\$0.1056	\$0.0704
23 - 55	\$0.1859	\$0.1859	\$0.1301	\$0.1301	\$0.1115	\$0.1115
56 - 430	\$0.1663	\$0.1663	\$0.1164	\$0.1164	\$0.0998	\$0.0998
431 +	\$0.1546	\$0.1546	\$0.1082	\$0.1082	\$0.0927	\$0.0927

4.3 Directory Assistance Service - Intrastate

VT customers will be billed a per call charge of \$.99 for each intraLATA directory assistance call and \$.99 for each interLATA directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

4.3.1. Directory Assistance for Hearing and Speech Impaired Persons

There shall be no charge for the first 50 directory assistance calls on lines or trunks serving handicapped persons, in compliance with Commission Rule 25-4.115, subpart 2(a).

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.4 Rate Periods

4.4.1 TABLE 1

All VT services that are rated based upon time of day are subject to the following rate periods:

- A. DAY PERIOD - The Day Period applies to a call originating at a time from 8:00 AM up to, but not including, 5:00 PM local time Monday through Friday.
- B. EVENING PERIOD - The Evening Period applies to a call originating at a time from 5:00 PM up to, but not including, 11:00 PM Monday through Friday, and 5:00 PM up to, but not including, 11:00 PM Sunday.
- C. NIGHT AND WEEKEND PERIOD - The Night and Weekend Period applies to a call originating at a time from 11:00 p.m. up to, but not including, 8:00 AM Sunday through Friday, all day Saturday, and from 8:00 AM up to, but not including, 5:00 PM Sunday.
- D. Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.
- E. All times in Paragraphs a. through c. above refer to local time in the area in which the call originates.

4.4.2 Time of Day Periods

MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM TO 4:59 PM						FULL RATE PERIOD	
5:00 PM TO 10:59 PM						EVENING RATE PERIOD	EVE
11:00 PM TO 7:59 AM						NIGHT/WEEKEND RATE PERIOD	

Time of day discounts apply to usage charges only and do not apply to additional charges.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.4 Rate Periods (Continued)

4.4.3 Holiday Discounts

Rates Applicable On Certain Holidays: On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

4.4.4 Discounts for Hearing and Speech Impaired Persons

- A. Intrastate Toll Message rates for Telecommunications Devices for the Deaf (TDD) users shall be the evening rates for daytime calls and night rates for evening and night calls.
- B. Effective June 1, 1992, for calls using the Florida relay system, discounts for hearing impaired and dual sensory impaired persons shall be 50% and 60%, respectively, of the otherwise applicable rate. The discount shall be calculated by discounting the minutes of relay use before the tariffed rate is applied.

4.4.5 Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

4.5 Emergency Calls

Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of VT.

4.5.1 Standard Emergency Operating Procedures

911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.6 Other Customer Charges

4.6.1 Payphone Dial-Around Surcharge

A \$0.60 per call charge is applicable to completed calls that originate from any payphone within Florida and access VarTec's services via 800/888 numbers (e.g., Business 800SM, Travel Card, Prepaid Calling Card Service, or Home Direct[®] calls). This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing VarTec's service and is unrelated to the specific VarTec service accessed from the payphone.

4.6.2 Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment fee of \$5.00 shall apply.

4.6.3 Alternative Payment Processing Fees

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VT's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VT each month through the Customer's selected alternative payment processing option.

	Credit Card Payment	ACH Payment
One-time Payment (per use)	N/C	N/C
Online Payments (per use)	N/C	N/C
Recurring Payments	N/C	N/C

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.6 Other Customer Charges

4.6.4 Minimum Usage Fee

Customers of any and all services described in Section 3 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying VarTec charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., \$7.50 or \$10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by VT will be assessed a Minimum Usage Fee if their qualifying charges total less than \$10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than \$7.50 in a billing cycle. The Minimum Usage Fee will not apply to Customers of VT's local exchange services or to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following VarTec charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.7 Home Direct® Service - Intrastate Usage Rates

Customers of VT's Home Direct® Service will be billed at the following per minute rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1900

A monthly recurring service fee of one dollar (\$1.00) will also be charged to all Customers of Home Direct® Service. Also, Customer will be charged an account set-up fee of ten dollars (\$10.00).

4.8 DimeLine® Service - Intrastate Usage Rates

Customers of VT's DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

The first DimeLine® call that a Customer makes to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) call made to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents (\$.05) per minute. Calls to Directory Assistance do not qualify for the five cent (\$.05) per minute rate. This rate will apply to current and future Customers.

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

After the initial month's billing cycle, a monthly recurring service fee of five dollars (\$5.00) will be charged to all Residential Customers of VT's DimeLine® Service.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.8 DimeLine® Service - Intrastate Usage Rates (Continued)

4.8.1 DimeLine® Service - Special Promotion 0.2.VT

Beginning September 1, 1998 and ending March 31, 2003, VT offers the DimeLine® Service Special Promotion 0.2.VT, which has the same features as VT's DimeLine® Service as listed in Section 3.14, but with a nine cent (\$.09) per minute intrastate rate. After the initial month's billing cycle, a monthly recurring service fee of three dollars and ninety five cents (\$3.95) will be charged to all Customers of VT's DimeLine® Service - Special Promotion 0.2.VT. This promotion is intended for new customers only.

A sixty (60) second call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.9 FiveLine® Service - Intrastate Usage Rates

Customers of VT's FiveLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0300

A ten (10) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$2.95 will be billed to all existing Customers of VT's FiveLine® Service, and all new Customers as of this date will be billed the monthly usage fee of \$2.95 after the initial two (2) calendar months from their first use of the service (e.g., if a new Customer uses the FiveLine® Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each calendar month in which the Customer uses VT's FiveLine® Service. The monthly usage fee is waived for all Customers of VT's bundled local exchange services listed in Section 3.2 of the Company's F. P.S.C. No. 1 - Local Price List.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.10 Travel Card Service - Intrastate Usage Rates

The following surcharge per call and per minute rates are for Travel Card Services.

	Per Minute Rate
Individual Accounts	\$0.25
Corporate Accounts	\$0.25
Group Accounts	\$0.29

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.11 Business 800SM Service - Intrastate Usage Rates

Customers of VT will be billed at the following per minute rates:

	Per Minute Rate
Day Rate Period	\$0.1795
Evening Rate Period	\$0.1495
Night/Weekend Rate Period	\$0.1395

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six second increments. In those areas where the LEC cannot support sub-minute billing increments, however, such calls will be billed in full minute increments.

A monthly recurring service fee of five dollars (\$5.00) will also be charged to all Customers of Business 800SM Service.

Additionally, at customer's request, VT will provide custom routing features (e.g., specific NPA blocking or time of day routing) for an initial set-up fee of thirty dollars (\$30.00) per 800 number plus a three cent (\$.03) surcharge per call. Customer will be charged an additional fee of thirty dollars (\$30.00) for any subsequent routing modifications.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.12 VarTec Varsity LineSM Service - Intrastate Usage Rates

Customers of VT will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A monthly recurring service fee of \$1.95 will be charged to all Customers of VarTec Varsity LineSM Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

4.12.1 VarTec Varsity LineSM Call Home Plan

The VarTec Varsity LineSM Call Home Plan is intended for Customers of VT's College and Alumni Programs which are available through participating colleges and alumni organizations. Customers of the VarTec Varsity LineSM Call Home Plan will receive the same service and rates as the VarTec Varsity LineSM as listed in Sections 3.18 and 4.12; however, Customers of this service will not be eligible to receive the one cent calls described in Section 3.18 and will not be billed the monthly recurring fee listed in Section 4.12.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.13 PreferredSM Service - Intrastate Usage Rates

Customers of VT will be billed at the following per minute rates:

	Per Minute Rate
Day	\$0.1890
Evening/Night/Weekend	\$0.1690

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six second increments. In those areas where the LEC cannot support sub-minute billing increments, however, such calls will be billed in full minute increments.

At Customer's option, VT will also provide the Customer with Account Code Reporting, at a monthly fixed cost of ten dollars (\$10.00) per account, which allows the Customer to analyze its telephone usage by individual caller, telephone instrument, or other criteria, as required by Customer.

4.14 New Home Direct[®] Service - Intrastate Usage Rates

Customers of VT's New Home Direct[®] Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A monthly recurring service fee of one dollar (\$1.00) will be charged to all Customers of New Home Direct[®] Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.15 Dime Works® Service - Intrastate Usage Rates

Customers utilizing Dime Works® Service will be billed the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A per call surcharge of ten cents (\$.10) will apply to Customers utilizing VarTec's Dime Works® Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty (60) second minimum and sixty (60) second increments will apply.

Customers of this service will incur a monthly recurring service fee equal to fifteen dollars (\$15.00) per ANI, regardless of the number of lines subscribed to this service, to utilize VarTec's Dime Works® Service. However, customers having average billables in excess of \$1,000 per month will have this monthly recurring service fee waived by VT.

4.16 Dime Works® 800 Service - Intrastate Usage Rates

Customers utilizing Dime Works® 800 Service will be billed the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A per call surcharge of twenty-five cents (\$.25) will apply to Customers utilizing VarTec's Dime Works® 800 Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty (60) second minimum and sixty (60) second increments will apply.

Customers will incur a monthly recurring service fee of ten dollars (\$10.00) per ANI utilizing VarTec's Dime Works® 800 Service. However, customers having average billables in excess of \$1,000 per month will have this monthly recurring service fee waived by VT.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.17 Fortune 700SM Service - Intrastate Usage Rates

Customers of VT will be billed at the following per minute rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1495

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six second increments. In those areas where the LEC cannot support sub-minute billing increments, however, such calls will be billed in full minute increments.

At Customer's option, VT will also provide the Customer with Account Code Reporting, at a monthly fixed cost of ten dollars (\$10.00) per account, which allows the Customer to analyze its telephone usage by individual caller, telephone instrument, or other criteria, as required by Customer.

4.18 Dime College Travel Card Service - Intrastate Usage Rates

Customers of VT's Dime College Travel Card Service will be billed at the following per minute rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

Customers of the Dime College Travel Card Service will also be billed a per call surcharge of \$.50. A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.19 Dime Club® Program and Dime Club® Affinity Edition - Intrastate Usage Rates

Customers of VT's Dime Club® Program will be billed a monthly recurring service fee of \$4.95. A three (3) minute minimum will apply to each completed One Plus call, and thereafter, Customers shall be billed at sixty (60) second increments. Customers of VT's Dime Club® Program will be billed the following per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

The first Dime Club® One Plus call that a Customer makes to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) One Plus call made to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of One Plus calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents (\$.05) per minute. Calls to Directory Assistance do not qualify for the five cent (\$.05) per minute rate. This rate will apply to current and future Customers.

A per call surcharge of \$.75 will apply to Customers utilizing VT's Dime Club® Program Travel Card services. A per call surcharge of \$.50 will also apply to Customers utilizing VT's Dime Club® Program Call Direct services.

A one (1) minute minimum will apply to each completed call on the Dime Club® Call Direct® and Travel Card services, and thereafter, customers of both services shall be billed at sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.19 Dime Club[®] Program and Dime Club[®] Affinity Edition - Intrastate Usage Rates (Continued)

4.19.1 Dime Club[®] Plus

Beginning September 1, 1998 and ending March 31, 2003, VT offers Dime Club[®] Plus which has the same features and benefits as VT's Dime Club[®] Program as listed in Section 3.25, but with a \$3.00 monthly recurring fee. A three (3) minute per call minimum will apply to each completed One Plus call, and thereafter will be billed at sixty (60) increments. This promotional offering is intended only for new customers who are solicited by certain VarTec independent sales agents. Customers of VT's Dime Club[®] Plus will also be billed the following per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

The first One Plus call which is ten (10) minutes or less in duration that a customer makes on the Dime Club[®] Plus service to any location within the United States will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) One Plus call made to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of One Plus calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents (\$.05) per minute. Calls to Directory Assistance do not qualify for the five cent (\$.05) per minute rate.

A per call service charge of \$.50 will also apply to Customers utilizing VT's Call Direct[®] and Travel Card services.

A one (1) minute minimum will apply to each completed call on the Dime Club[®] Call Direct[®] and Travel Card services, and thereafter, customers of both services shall be billed at sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.20 TollSaver® II Service - Intrastate Usage Rates

4.20.1 Intrastate/IntraLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1169	\$0.0583	\$0.0729	\$0.0348	\$0.0583	\$0.0270
11 - 22	\$0.1463	\$0.0974	\$0.0935	\$0.0622	\$0.0759	\$0.0504
23 - 55	\$0.1561	\$0.1659	\$0.1003	\$0.1101	\$0.0817	\$0.0915
56 - +	\$0.1659	\$0.1756	\$0.1072	\$0.1169	\$0.0876	\$0.0974

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.20 TollSaver® II Service - Intrastate Usage Rates, (Continued)

4.20.2 Intrastate/InterLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1463	\$0.0671	\$0.0998	\$0.0453	\$0.0534	\$0.0230
11 - 22	\$0.2148	\$0.1349	\$0.1512	\$0.0962	\$0.0925	\$0.0573
23 - 55	\$0.2246	\$0.1844	\$0.1585	\$0.1355	\$0.1121	\$0.0914
56 - 124	\$0.2246	\$0.1931	\$0.1585	\$0.1394	\$0.1165	\$0.0952
125 - 292	\$0.2246	\$0.1979	\$0.1585	\$0.1431	\$0.1189	\$0.0993
293 - 430	\$0.2246	\$0.2027	\$0.1585	\$0.1453	\$0.1204	\$0.0993
431 +	\$0.2246	\$0.2027	\$0.1585	\$0.1453	\$0.1238	\$0.1049

4.20.3 Rounding Fractional Charges

When the application of the rates set forth in this Service result in a fractional charge for an individual call, the total charge for that particular call will be rounded down to the next lower cent.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.20 TollSaver[®] II Service - Intrastate Usage Rates (Continued)

4.20.4 Dime AmericaSM - TollSaver[®] II Service Special Promotion 0.1.VT

Beginning October 9, 1997 and ending March 31, 2003, VT offers the Dime AmericaSM - TollSaver[®] II Special Promotion 0.1.VT, which has the same features as VT's TollSaver[®] II Service as listed in Section 3.26, but with a ten cent (\$.10) per minute intrastate rate and a twenty cent (\$.20) per call surcharge. Customers of this promotion will not be eligible for VT's Frequent Caller Program as described in Section 3.26. This promotion is intended for new customers only.

A sixty (60) second call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.20.5 5 TimeSM Service - TollSaver[®] II Service Special Promotion 0.3.VT

Beginning April 1, 1999 and ending March 31, 2003, VT offers the Special Promotion 0.3.VT, which has the same features as VT's TollSaver[®] II Service as listed in Section 3.26, but with a five cent (\$.05) per minute intrastate rate. After the initial month's billing cycle, a monthly access fee of five dollars (\$5.00) will be charged to all Customers of this promotion. Customers of this promotion will not be eligible for VT's Frequent Caller Program as described in Section 3.26. This promotion is intended for new customers only.

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.21 Conference Calling Service

Customers of VT's Conference Calling Service will be billed at the following per minute usage rates for each and every involved party that participates in the conference call:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.4000

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.22 New DimeLine® Service - Intrastate Usage Rates

Customers of VT's New DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$1.95 will be billed to all Customers of VT's New DimeLine® Service in each calendar month in which the Customer uses VT's New DimeLine® Service.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.23 Phone Pass® - Prepaid Calling Card Service - Intrastate Usage Rates

The following per minute usage rates will apply to all intrastate calls utilizing a VT Phone Pass® - Prepaid Calling Card regardless of mileage and/or time of day: \$.40. The Phone Pass® - Prepaid Calling Card Service will no longer be promoted and/or sold after September 1, 1998.

VT's Phone Pass® - Prepaid Calling Cards are currently non-rechargeable. VT's Phone Pass® - Prepaid Calling Card Service is currently available in card denominations including, but not limited to, the following:

Card Denomination
(Number of Minutes)

20
25
50
125
250

4.23.1 Timing of Calls

All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

4.23.2 7-Eleven®/Super 7® Phone Card

Regardless of mileage and/or time of day, VT's 7-Eleven®/Super 7® Phone Card marketed through retail outlets operated by The Southland Corporation or its licensees under the name 7-Eleven®/Super 7® Phone Card will be debited at the following per minute intrastate usage rates based on the below referenced card denominations.

Card Denomination (Number of Minutes)	Intrastate Usage Rates (Per Minute)
15	\$.4000
30	\$.3660
60	\$.3330
90	\$.3110

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SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.23 Phone Pass[®] - Prepaid Calling Card Service - Intrastate Usage Rates (Continued)

4.23.3 Phone Pass[®] Plus-Enhanced Prepaid Calling Card Service-Intrastate Usage Rates

The following usage rate will apply to all intrastate calls utilizing a VT Phone Pass[®] Plus - Enhanced Prepaid Calling Card regardless of mileage.

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.3333

All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

4.23.4 DimeLine[®] Prepaid Calling Card - Prepaid Calling Card Service II - Intrastate Usage Rates

The following usage rates will apply to all intrastate calls utilizing a DimeLine[®] Prepaid Calling Card - Prepaid Calling Card Service II regardless of mileage.

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

All calls will have a minimum call length of sixty (60) seconds and will be billed in sixty (60) second increments thereafter. A ninety cent (\$.90) per call surcharge regardless of time of day and/or day of week will be applied to each call.

4.23.5 Phone Pass[®] - New Prepaid Calling Card Service - Intrastate Usage Rates

The Phone Pass[®] - New Prepaid Calling Card Service offers the same features of VT's Phone Pass[®] - Prepaid Calling Card Service listed in Section 3.29 but with a \$.25 per minute usage rate regardless of mileage and/or time of day. All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

4.24 [Reserved for Future Use]

4.25 [Reserved for Future Use]

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT'D.)

4.26 VarTec Signature Series® - Intrastate Usage Rates

Customers of VarTec's Signature Series® will be billed the following intrastate per minute usage rates:

4.26.1 VarTec Signature I Service

Customers utilizing VarTec's Signature I Service will be billed the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1095

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

Additionally, at Customer's request, VT will provide custom routing features (e.g., specific NPA blocking or time of day routing) for an initial set-up fee of thirty dollars (\$30.00) per 800 number plus a three cent (\$.03) surcharge per call. Customer will be charged an additional fee of thirty dollars (\$30.00) for any subsequent routing modifications.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.26 VarTec Signature Series[®] - Intrastate Usage Rates (Continued)

4.26.2 (Reserved for Future Use)

4.26.3 VarTec Signature 800 Service

Customers utilizing VarTec's Signature 800 Service will be billed the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0995

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

A monthly recurring service fee of \$1.95 will be charged to all Customer of VarTec Signature 800 Service.

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4.26 VarTec Signature Series® - Intrastate Usage Rates (Continued)

4.26.4 VarTec Signature Travel Service

Customers utilizing VarTec's Signature Travel Service will be billed the following intrastate usage rates.

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.2500

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.27 VarTec RelianTSM Outbound Service - Intrastate Usage Rates

Customers of VarTec RelianTSM Outbound Service will be billed at the following intrastate per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0495

A six (6) second minimum will apply to each completed call, and thereafter, Customers will be billed in six (6) second increments.

Customers of this service will be billed directly by VT . In addition, VarTec RelianTSM Outbound Customers must utilize a minimum of 50,000 minutes per month. Customers of this service will be billed two cents (\$.02) per minute for all unutilized minutes.

4.28 VarTec RelianTSM Inbound Service - Intrastate Usage Rates

Customers of VarTec RelianTSM Inbound Service will be billed at the following intrastate per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0595

An eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed in six (6) second increments.

Customers of this service will be billed directly by VT . In addition, VarTec RelianTSM Inbound Customers must utilize a minimum of 50,000 minutes per month. Customers of this service will be billed two cents (\$.02) per minute for all unutilized minutes.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.29 Aspire® Service - Intrastate Usage Rates

Customers of VarTec's Aspire® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1295

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

4.30 Universal Travel Card - Intrastate Usage Rates

Customers utilizing VarTec's Universal Travel Card Service will be billed the following intrastate usage rates.

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1900

Customers of VT's Universal Travel Card Service will incur a monthly recurring service fee of \$1.95. In addition, a per call surcharge of \$.75 will apply to each completed call placed on the Universal Travel Card Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

4.31 CallManage Service - Intrastate Usage Rates

Customers of the CallManage Service will be billed at the following per minute intrastate usage rates regardless of time of day:

	Per Minute Rate
Intrastate/IntraLATA	\$0.0700
Intrastate/InterLATA	\$0.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.31 Small Change® Service - Intrastate Usage Rates

Customers of VarTec's Small Change® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

4.32 Long Distance Saver Service - Intrastate Usage Rates

Customers of the Long Distance Saver Service will be billed at the following intrastate usage rates regardless of time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.33 VarTec VoiceSM Services - Intrastate Usage Rates

Customers of VarTec VoiceSM Services will be billed at the following intrastate usage rates:

4.33.1 VarTec VoiceSM Long Distance Service

Customers utilizing the VarTec VoiceSM Long Distance Service will be billed at the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$1.95 will be billed to all existing Customers of the VarTec VoiceSM Long Distance Service, and all new Customers as of this date will be billed the monthly usage fee of \$1.95 after the initial two (2) calendar months from their first use of the service (e.g., if a new Customer uses the VarTec VoiceSM Long Distance Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each calendar month in which the Customer uses the VarTec VoiceSM Long Distance Service. The monthly usage fee is waived for all Customers of VT's bundled local exchange services listed in Section 3.2 of the Company's F.P.S.C. No. 1 - Local Price List.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.33 VarTec VoiceSM Services - Intrastate Usage Rates (Continued)

4.33.2 VarTec VoiceSM Travel Card Service

Customers utilizing VarTec VoiceSM Travel Card Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A per call surcharge of \$.75 will apply to each completed call placed on the VarTec VoiceSM Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

4.33.3 VarTec VoiceSM Call Direct® Service

Customers utilizing VarTec VoiceSM Call Direct® Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec VoiceSM Call Direct® Service for each activated PIN. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

4.33.4 VarTec VoiceSM Toll Free Service

Customers utilizing VarTec VoiceSM Toll Free Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec VoiceSM Toll Free Service for each toll-free/800 number utilizing the service. In addition, a sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.34 VarTec LibertyLineSM Services - Intrastate Usage Rates

Business Customers of the VarTec LibertyLineSM Services will be billed at the following intrastate usage rates:

4.34.1 VarTec LibertyLineSM Long Distance Service

Customers utilizing the VarTec LibertyLineSM Long Distance Service will be billed at the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.34 VarTec LibertyLineSM Services - Intrastate Usage Rates

4.34.2 VarTec LibertyLineSM Travel Card Service

Customers utilizing VarTec LibertyLineSM Travel Card Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A per call surcharge of \$.35 will apply to each completed call placed on the VarTec LibertyLineSM Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

4.34.3 VarTec LibertyLineSM 800 Service

Customers utilizing VarTec LibertyLineSM 800 Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec LibertyLineSM 800 Service for each toll-free/800 number utilizing the service. In addition, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.35 FiveLine® Call Direct® Service - Intrastate Usage Rates

Customers of VT's FiveLine® Call Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A monthly recurring service fee of \$1.00 per account will be charged to all Customers of FiveLine® Call Direct® Service. A ten (10) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.36 FiveLine® Travel Card Service

Customers utilizing VT's FiveLine® Travel Card Service will be billed at the following intrastate usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A per call surcharge of \$.75 will apply to each completed call placed on VT's FiveLine® Travel Card Service. In addition, a ten (10) minute per call minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.37 5TalkSM Call Direct® Service - Intrastate Usage Rates

Customers of VT's 5TalkSM Call Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.38 5TalkSM Calling Card Service - Intrastate Usage Rates

Customers utilizing VT's 5TalkSM Calling Card will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A per call surcharge of \$.75 will apply to each completed call placed on VT's 5TalkSM Calling Card. In addition, a three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.39 Your DimeLine® Service - Intrastate/Interstate Usage Rates

Customers of VT's Your DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A one (1) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.40 Operator Services - Intrastate Usage Rates

4.40.1 Per Minute Rates

Customers of VT's Operator Services will be billed at the following intrastate per minute rates regardless of mileage:

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.40 Operator Services - Intrastate Usage Rates (Continued)

4.40.2 Per Call Surcharges

In addition to the above per minute rates, Customers of VT's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge
Operator Station-to-Station Sent Paid	\$3.45
Operator Station-to-Station Sent Collect	\$3.45
Operator Station-to-Station Third Number Billed	\$3.45
Operator Station-to-Station Calling Card	\$3.45
Person-to-Person Sent Paid	\$9.95
Person-to-Person Sent Collect	\$9.95
Person-to-Person Third Number Billed	\$9.95
Person-to-Person Calling Card	\$9.95
Operator Dialed Surcharge	\$1.50

One or more surcharges will apply to all Operator Services calls which use any one or a combination of these calling and billing options.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.41 5 TalkSM Service - Intrastate Usage Rates

Customers of VT's 5 TalkSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

A monthly usage fee of \$2.95 will be billed to all Customers of VT's 5 TalkSM Service in each calendar month in which the Customer uses VT's 5 TalkSM Service.

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SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.42 Employee Services - Intrastate Usage Rates

Customers of Employee Services will be billed at the following intrastate usage rates:

4.42.1 Employee Long Distance Service

Customers utilizing the Employee Long Distance Service will be billed at the following intrastate per minute usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

4.42.2 Employee Calling Card Service

Customers utilizing Employee Calling Card Service will be billed at the following intrastate usage rates:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A per call surcharge of \$0.35 will apply to each completed call placed on the Employee Calling Card Service. In addition, a sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.42 Employee Services - Intrastate Usage Rates (Continued)

4.42.3 Employee Call Direct® Service

Customers utilizing Employee Call Direct® Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend	Per Minute Rate \$0.0500
---------------------------	-----------------------------

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

4.42.4 Employee Toll-free Service

Customers utilizing Employee Toll-free Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend	Per Minute Rate \$0.0500
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A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT;D.)

4.43 9TimeSM Service - Intrastate Usage Rates

Customers of VT's 9 TimeSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0900

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents (\$3.95) will be billed to all customers utilizing this service after the initial month's billing cycle.

4.44 Platinum Plan - Intrastate Usage Rates

Customers of VT's Platinum Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of \$0.49 will apply to each completed call placed on VT's Platinum Plan.

SECTION 4.0 - VARTEC TELECOM[®] RATE SCHEDULES, (CONT;D.)

4.44 5 Time[®] Service - Intrastate Usage Rates

Customers of VT's 5 Time[®] Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all customers utilizing this service after the initial month's billing cycle.

4.45 3¢/39¢ Service - Intrastate Usage Rates

Customers of VT's 3¢/39¢ Service will be billed at the following per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of \$0.39 will apply to each completed call placed on VT's 3¢/39¢ Service.

4.46 VarTalkSM Service - Intrastate Usage Rates

Customers of VT's VarTalkSM Service will be billed at the following per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 4.0 - VARTEC TELECOM® RATE SCHEDULES, (CONT'D.)

4.47 One Choice® Long Distance Services - Intrastate Usage Rates

Residential Customers of VTs One Choice® Long Distance Services will be billed at the following intrastate usage rates based on the selected long distance calling plan:

4.47.1 One Choice® \$.05 Plan

Customers of VTs One Choice® \$.05 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

4.47.2 One Choice® \$.03 Plan

Customers of VTs One Choice® \$.03 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.1 General

The Carrier endeavors to provide high quality service. Service is available 24 hours per day, 7 days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers which is beyond the Company's control.

5.1.1 Special Promotions

The Carrier may from time to time engage in special promotional service offerings which may be limited to certain dates, times and/or locations. Individual customers may not receive reduced promotional service offerings for more than 90 days. These promotions are designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any ANI disconnected and then reconnected from VarTec's service for purposes of subscribing to the special promotion may not be eligible. After the initial subscription to a promotion, if no outbound usage is generated by an ANI within the specified time period as stated in the promotional offering, the customer may not receive benefits from the promotion. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in exception to what is in this tariff. All promotions must be approved by the F.P.S.C.

5.1.2 Travel Card Availability

The CCC Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to receive Travel Card service as set forth in this tariff.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.2 Timing of Calls

- 5.2.1 Long distance usage charges are based on the actual usage of CCC's network. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. For billing purposes calls are billed on conversation minutes and begin when called party answers and ends when either calling party hangs up. No charge will apply to incompleting calls, which include "ring busy" and "ring no answer calls", and such incompleting calls will not be knowingly charged to the customer and, if charged in error, will be refundable to the customer. CCC will determine that a call has been established by signal from the local telephone company.
- 5.2.2 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is 1 minute for a connected call.
- 5.2.3 Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- 5.2.4 When answer supervision is unavailable and CCC has received a reasonable claim from the end user for a refund of CCC's charges for an uncompleted call, CCC will reimburse the end user for the charges that CCC has billed for that call.

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5.3 Minimum Call Completion Rate

A customer can expect a call completion rate of not less than 90% during peak use periods for all CCC's services.

5.4 Service Area

Service is being offered for origination and termination throughout the entire State of Florida.

5.5 Calculation of Distance

CCC determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

- A Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- B The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.
- C The distance between the Rate Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in Telcordia, in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the Rate Centers of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.5 Calculation of Distance (Continued)

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between Rate Centers.

5.6 Restoral of Service Charge

In the event service is temporarily suspended for non-payment such service will be restored upon payment of all charges due.

A restoral of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to CCC's service a restoral of service charge will be applicable for each line temporarily suspended.

End Users/customers not reestablished within five (5) days from date of suspension will be treated as a new customer and appropriate Nonrecurring Charges and an advance payment will apply.

	Rate
Business	\$50.00
Residence	\$25.00

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SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.7 Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the end user/customer will be assessed a service charge of \$15.00, or 5%, whichever is greater, to cover the cost of handling the check.

5.8 Extra Copies of Bill

Extra copies of an end user's/customer's monthly bill will be provided by the Carrier at the rate of \$.25 per copy, per page, a minimum charge of \$1.00 will apply.

5.9 Service Trip Charge

Upon the individual end user's/customer's request and upon CCC's subsequent notification to the end user/customer of the associated tariff charge on file with the Commission, CCC will perform a service check. If the trouble cannot be isolated, no service trip charge will apply. A Service Trip Charge of \$50.00 may be assessed for the service check when the difficulty is associated with customer-provided terminal equipment or other equipment not provided by CCC.

5.10 Directory Assistance Service

Directory Assistance Service is provided to assist Customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1 + area code + 555-1212 if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access Directory Assistance by dialing 10XXX + 1 + area code (if required) + 555-1212. Rates and charges are set forth in Section 6.3 following.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.11 Basic One Plus Service

CCC's Basic One Plus Service (non-operator assisted, direct dial) is intended for residential and small business Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's Basic One Plus Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for CCC's Basic One Plus Service are set forth in Section 6.5 following. Calls are rated based on mileage, time of day and call duration.

5.12 Basic Travel Card Service

CCC's Basic Travel Card Service is intended for residential and small business Customers to make calls from any non-rotary dialed telephone within Florida to any other location within Florida by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier. Rates and charges for CCC's Basic Travel Card Service are set forth in Section 6.6 following. Calls are rated based on call duration.

5.13 Basic 800 Select Service

CCC's Basic 800 Select Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations within Florida by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer. Rates and charges for this service are set forth in Section 6.7 following. Calls are rated based on call duration.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.14 Operator Services

CCC's Operator Services are intended for use by residential customers for calling within the State of Florida from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected CCC as the primary interLATA interexchange carrier for the calling station, or Customers may dial 101XXXX + 00 to access a live or automated operator when CCC is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on call duration. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for CCC's Operator Services are set forth in Section 6.8 following.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.14 Operator Services (Continued)

5.14.1 Operator Services Calling Options

- A. Operator Station-to-Station - Operator Station-to-Station calls may be placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 5.14 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 5.14.2 below may be used for Operator Station-to-Station calls.

- B. Person-to-Person - Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 5.14 above to access an operator for Person-to-Person calls. The billing options listed in Section 5.14.2 below may be used for Person-to-Person calls.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.14 Operator Services (Continued)

5.14.2 Operator Services Billing Options

- A. Calling Station Billing - This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.
- B. Collect Billing - This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.
- C. Third Party Billing - This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS[®] SERVICES

5.15 5 Time[®] Service

CCC's 5 Time[®] Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5 Time[®] Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 Time[®] Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 5 Time[®] Service are set forth in Section 6.9 following. Calls are rated based on call duration.

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SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.16 12 TalkSM Service

CCC's 12 TalkSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 12 TalkSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 12 TalkSM Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 12 TalkSM Service are set forth in Section 6.10 following. Calls are rated based on call duration.

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SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS[®] SERVICES

5.17 10 TimeSM Service

CCC's 10 TimeSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 10 TimeSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 10 TimeSM Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 10 TimeSM Service are set forth in Section 6.11 following. Calls are rated based on call duration.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS[®] SERVICES

5.18 9 Talk[®] Service

CCC's 9 Talk[®] Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 9 TalkSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 9 Talk[®] Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 9 Talk[®] Service are set forth in Section 6.12 following. Calls are rated based on duration.

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SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.19 New 10 TimeSM Service

CCC's New 10 TimeSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's New 10 TimeSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive New 10 TimeSM Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's New 10 TimeSM Service are set forth in Section 6.13 following. Calls are rated based on call duration.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.20 5 TalkSM Service

CCC's 5 TalkSM Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Florida. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5 TalkSM Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for CCC's 5 TalkSM Service are set forth in Section 6.14 following. Calls are rated based on call duration.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.21 Classic Travel Card Service

CCC's Classic Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location within Florida by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Classic Travel Card Service are set forth in Section 6.15 following. Calls are rated based on call duration.

5.22 Classic 800 Service

CCC's Classic 800 Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations within Florida by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer.

Rates and charges for CCC's Classic 800 Service are set forth in Section 6.16 following. Calls are rated based on call duration.

SECTION 5.0 - DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

5.23 Capital Travel Card Service

CCC's Capital Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Florida to any other location within Florida by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Capital Travel Card Service are set forth in Section 6.17 following. Calls are rated based on call duration.

5.24 Capital 800 Service

CCC's Capital 800 Service permits Customers to make calls from any non-rotary dialed telephone within Florida to other locations within Florida by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer.

Rates and charges for CCC's Capital 800 Service are set forth in Section 6.18 following. Calls are rated based on call duration

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES

6.1 Rate Periods

6.1.1 TABLE 1

All CCC services that are rated based upon time of day are subject to the following rate periods:

- A. DAY PERIOD - The Day Period applies to a call originating at a time from 8:00 AM up to, but not including, 5:00 PM local time Monday through Friday.
- B. EVENING PERIOD - The Evening Period applies to a call originating at a time from 5:00 PM up to, but not including, 11:00 PM Monday through Friday, and 5:00 PM up to, but not including, 11:00 PM Sunday.
- C. NIGHT AND WEEKEND PERIOD - The Night and Weekend Period applies to a call originating at a time from 11:00 p.m. up to, but not including, 8:00 AM Sunday through Friday, all day Saturday, and from 8:00 AM up to, but not including, 5:00 PM Sunday.
- D. Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.
- E. All times in Paragraphs a. through c. above refer to local time in the area in which the call originates.

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.1 Rate Periods (Continued)

6.1.2 Time of Day Periods

MON	TUES	WED	THUR	FRI	SAT	SUN	
8:00 AM TO 4:59 PM	DAY RATE PERIOD						
5:00 PM TO 10:59 PM	EVENING RATE PERIOD						EVE
11:00 PM TO 7:59 AM	NIGHT/WEEKEND RATE PERIOD						

Time of day discounts apply to usage charges only and do not apply to additional charges.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.1 Rate Periods (Continued)

6.1.3 Holiday Discounts

Rates Applicable On Certain Holidays: On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

6.1.4 Discounts for Hearing and Speech Impaired Persons

- A. Intrastate Toll Message rates for Telecommunications Devices for the Deaf (TDD) users shall be the evening rates for daytime calls and night rates for evening and night calls.
- B. Effective June 1, 1992, for calls using the Florida relay system, discounts for hearing impaired and dual sensory impaired persons shall be 50% and 60%, respectively, of the otherwise applicable rate. The discount shall be calculated by discounting the minutes of relay use before the tariffed rate is applied.

6.1.5 Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

6.2 Emergency Calls

Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of CCC.

6.2.1 Standard Emergency Operating Procedures

911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.3 Directory Assistance Service - Intrastate

CCC customers will be billed a per call charge of \$.99 for each intraLATA directory assistance call and \$.99 for each interLATA directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

6.3.1 Directory Assistance for Hearing and Speech Impaired Persons

There shall be no charge for the first fifty (50) directory assistance calls on lines or trunks serving handicapped persons, in compliance with Commission Rule 25-4.115, subpart 2(a).

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONTD.)

6.4 Other Customer Charges

6.4.1 Payphone Dial-Around Surcharge

A \$0.60 per call charge is applicable to completed calls that originate from any payphone within Florida and access CCC's services via 800/888 numbers (e.g., Basic Travel Card or Basic 800 Select calls). This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing CCC's service and is unrelated to the specific CCC service accessed from the payphone.

6.4.2 Late Payment Fee

The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment fee of \$5.00 shall apply.

6.4.3 Minimum Usage Fee

Customers of any and all services described in Section 5 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying Clear Choice Communications charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., \$7.50 or \$10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by CCC will be assessed a Minimum Usage Fee if their qualifying charges total less than \$10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than \$7.50 in a billing cycle. The Minimum Usage Fee will not apply to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following CCC charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.5 Basic One Plus Service - Intrastate Usage Rates

6.5.1 Intrastate/ IntraLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1369	\$0.0783	\$0.0929	\$0.0548	\$0.0783	\$0.0470
11 - 22	\$0.1663	\$0.1174	\$0.1135	\$0.0822	\$0.0959	\$0.0704
23 - 55	\$0.1761	\$0.1859	\$0.1203	\$0.1301	\$0.1017	\$0.1115
56 - +	\$0.1859	\$0.1956	\$0.1272	\$0.1369	\$0.1076	\$0.1174

6.5.2 Intrastate/ InterLATA

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum	Initial Minute Maximum	Additional Minute Maximum
0 - 10	\$0.1663	\$0.0871	\$0.1198	\$0.0653	\$0.0734	\$0.0430
11 - 22	\$0.2348	\$0.1549	\$0.1712	\$0.1162	\$0.1125	\$0.0773
23 - 55	\$0.2445	\$0.2044	\$0.1785	\$0.1555	\$0.1321	\$0.1114
56 - 124	\$0.2445	\$0.2131	\$0.1785	\$0.1594	\$0.1365	\$0.1152
125 - 292	\$0.2445	\$0.2179	\$0.1785	\$0.1631	\$0.1389	\$0.1193
293 - 430	\$0.2445	\$0.2227	\$0.1785	\$0.1653	\$0.1404	\$0.1193
431 +	\$0.2445	\$0.2227	\$0.1785	\$0.1653	\$0.1438	\$0.1249

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.6 Basic Travel Card Service - Intrastate Usage Rates

Customers of CCC's Basic Travel Card Service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.2900

A sixty (60) second minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.7 Basic 800 Select Service - Intrastate Usage Rates

Customers of CCC's Basic 800 Select Service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.2500

A sixty (60) second minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Basic 800 Select Service.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.8 Operator Services - Intrastate Usage Rates

6.8.1 Per Minute Rates

Customers of CCC's Operator Services will be billed at the following intrastate per minute rates regardless of mileage:

Mileage	DAY		Evening		Night/Weekend	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
All	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500	\$0.5500

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.8 Operator Services - Intrastate Usage Rates (Continued)

6.8.2 Per Call Surcharges

In addition to the above per minute rates, Customers of CCC's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge
Operator Station-to-Station Sent Paid	\$3.45
Operator Station-to-Station Sent Collect	\$3.45
Operator Station-to-Station Third Number Billed	\$3.45
Operator Station-to-Station Calling Card	\$3.45
Person-to-Person Sent Paid	\$9.95
Person-to-Person Sent Collect	\$9.95
Person-to-Person Third Number Billed	\$9.95
Person-to-Person Calling Card	\$9.95
Operator Dialed Surcharge	\$1.50

One or more surcharges will apply to all Operator Services calls which use any one or a combination of these calling and billing options.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS[®] RATE SCHEDULES, (CONTD.)

6.9 5 Time[®] Service - Intrastate Usage Rates

Customers of CCC's 5 Time[®] Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A five (5) minute minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all customers utilizing this service after the initial month's billing cycle.

6.10 12 TalkSM Service - Intrastate Usage Rates

Customers of CCC's 12 TalkSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments.

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.11 10 TimeSM Service - Intrastate Usage Rates

Customers of CCC's 10 TimeSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all customers utilizing this service after the initial month's billing cycle.

6.12 9 Talk[®] Service - Intrastate Usage Rates

Customers of CCC's 9 Talk[®] Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0900

A sixty (60) second minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents (\$3.95) will be billed to all customers utilizing this service after the initial month's billing cycle.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.13 New 10 TimeSM Service - Intrastate Usage Rates

Customers of CCC's New 10 TimeSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

A three (3) minute minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments.

A monthly usage fee of \$1.95 will be billed to all Customers and all new Customers as of this date will be billed the monthly usage fee of \$1.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the 5 TalkSM Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each month in which the Customer uses CCC's New 10 TimeSM Service.

6.14 5 TalkSM Service - Intrastate Usage Rates

Customers of CCC's 5 TalkSM Service will be billed at the following per minute intrastate rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.0500

A three (3) minute minimum will apply to each completed call, and thereafter, customers shall be billed in sixty (60) second increments.

A monthly usage fee of \$2.95 will be billed to all CCC Customers, and all new Customers will be billed the monthly usage fee of \$2.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the 5 TalkSM Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each month in which the Customer uses CCC's 5 TalkSM Service.

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SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.15 Classic Travel Card Service - Intrastate Usage Rates

Customers of CCC's Classic Travel Card Service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

Customers of CCC's Classic Travel Card Service will also be billed a sixty cent (\$0.60) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

6.16 Classic 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1000

Customers of CCC's Classic 800 Service will be charged a forty cent (\$0.40) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Classic 800 Service.

SECTION 6.0 - CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES, (CONT'D.)

6.17 Capital Travel Card Service - Intrastate Usage Rates

Customers of CCC's Capital Travel Card Service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.2000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

6.18 Capital 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

	Per Minute Rate
Day/Evening/Night/Weekend	\$0.1500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Capital 800 Service.

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LOCAL EXCHANGE SERVICES PRICE LIST

This Price List replaces in its entirety the current Comtel Telcom Assets LP d/b/a VarTec Telecom F.P.S.C. No. 1 - Local currently on file with the Commission.

TITLE PAGE

LOCAL EXCHANGE SERVICES PRICE LIST

This price list contains the description, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by Matrix Telecom, Inc. d/b/a VarTec Telecom with principal offices at 433 E. Las Colinas Blvd., Ste. 400, Irving, Texas 75039. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, where copies may be inspected, during normal business hours. The name, address and telephone number for the person who is responsible for providing information with respect to the operating procedures of the Company is listed below.

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LOCAL EXCHANGE SERVICES PRICE LIST

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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12	Original	*	38	Original	*	64	Original	*
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18	Original	*	44	Original	*	70	Original	*
19	Original	*	45	Original	*	71	Original	*
20	Original	*	46	Original	*	72	Original	*
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CONCURRING CARRIERS

NONE

CONNECTING CARRIERS

NONE

OTHER PARTICIPATING CARRIERS

NONE

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PRICE LIST FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the price list. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Page Nos. 3 and 4 would be numbered 3.1.

Explanation of Symbols - When changes are made in any price list page, a revised page will be issued canceling the price list page affected. Changes will be identified on the revised page(s) through the use of the following symbols:

- (D) - to signify discontinued rate, regulation, or text.
- (I) - to signify increased rates.
- (M) - to signify material relocated from one page to another without change.
- (N) - to signify new rate, regulation, or text.
- (R) - to signify reduced rate.
- (T) - to signify a change in text, but no change in rate or regulation.

In addition to symbols for changes, each changed provision in the price list shall contain a vertical line in the right hand margin of the page which clearly shows the exact number of lines being changed.

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LOCAL EXCHANGE SERVICES PRICE LIST

APPLICATION OF PRICE LIST

This price list applies to the furnishing of Local Exchange Services, as defined herein, by VT. Local Exchange Services are furnished for the use of Customers in placing and/or receiving local telephone calls within the Local Service Area. Services, features and functions will be provided where facilities, including but not limited to, billing capability, technical capability and the ability of VT to purchase service elements from appropriate price lists for resale, are available.

The provision of Local Exchange Services is subject to existing regulations and terms and conditions specified in this price list and VT's other current price lists, and may be revised, added to or supplemented by superceding issues. Local Exchange Services described herein may be offered in conjunction with other telecommunications services described in and regulated by the Company's. Interexchange Telecommunications Tariff currently on file with the Commission.

VT reserves the right to offer its Customers a variety of competitive services as deemed appropriate by VT.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS

1.1 Definitions of Terms

Account - A Customer record relating to service or equipment billed to a single telephone number. Service may be provided to one premises or may extend to another premises as long as it is part of the main telephone number.

Building - The term "same building" is to be interpreted to mean a structure under one roof, or two or more structures on the same premises which are connected by a covered passageway in which the wires or cables of the telephone company may be placed without exposure to outside electrical circuits or the weather. In no case can conduit be considered as a covered passageway. The term "same building" does not include those buildings connected by a covered public mall.

Central Office - A common carrier switching center in which trunks and loops are terminated and switched.

Collect Call - Denotes a billing arrangement by which the charge for a message may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a Calling Card or third number. If the called service point is identified as a Pay Telephone, the charges must be billed to a Calling Card or third number.

Commission - Florida Public Service Commission

Communications System - Channels and other facilities which are capable, when not connected to the Telecommunications Network, of two-way communications between terminal equipment.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.1 Definitions of Terms (Continued)

Company or Carrier - Matrix Telecom, Inc. d/b/a VarTec Telecom unless otherwise clearly indicated by the context.

Construction Charge - A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted herein.

Customer - The person, firm, corporation or other entity which subscribes to and/or utilizes VT's network, or accepts billing for calls on VT's network, subject to the terms and conditions of VT's price list regulations.

Customer Provided Equipment - Terminal equipment provided by Customer for use with the telecommunications services described herein.

Demarcation Point - The point of demarcation and/or interconnection between a telecommunication provider's facilities and terminal equipment, protective apparatus or wiring at a subscriber's premises. Telephone company installed facilities at/or constituting the demarcation point shall consist of wire and/or a jack conforming to Sub-part F of Part 68 of the Federal Communications Commission's rules.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.1 Definitions of Terms (Continued)

Directory Listing - The publication in the white pages telephone directory of information relative to the Customer's telephone numbers, by which telephone users are enabled to ascertain the telephone number of a desired individual or business.

Equipment Space - An area or areas, agreed upon by the parties, located on or within a structure that is specifically designated for the purpose of terminating regulated telephone services and housing facilities. The necessary security, lighting, commercial power and environmental controls are provided within this area.

Exchange - A telephone system which provides for service within a specified area known as the "Exchange Area."

Installation Charge - An initial and non-recurring charge made under certain conditions covering the cost or portion of the cost of the work of connecting and furnishing telephone service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.1 Definitions of Terms (Continued)

Jurisdiction - A geographic area meeting each of the following conditions: presided over by the same regulatory body, within the boundary of a single state and an area in which VT is authorized to provide service.

Local Access and Transport Area - A geographic area established for the administration of telecommunications service. It encompasses designated local operating telephone company exchanges which are grouped to serve common social economic and miscellaneous purposes.

Local Exchange Service - Local telephone service provided by any individual, partnership, association, joint-stock company, trust, governmental entity or corporation.

Local Service Area - The area within which service is furnished between stations without charge other than the regular exchange service charge, whether the service is flat rated or measured.

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SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.1 Definitions of Terms (Continued)

Network Control Signaling - The transmission of signals used in the telecommunications system which performs functions such as supervision (control, status and charging signals), address signaling (e.g., dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

Pay Telephone - The equipment placed by a Payphone Service Provider to facilitate the provisioning of pay telephone service to the Customer. Such service is utilized by the use of coins or alternative billing mechanisms.

Premises - All portions of the same building occupied by the same Customer, provided that 1) the portions are not separated from each other by intervening offices, rooms or suites not occupied by the Customers, or 2) the portions on different floors are contiguous and that the portion on the upper floor is directly above the portion occupied on the lower floor. All of the buildings occupied by the same Customer, provided that all of the buildings are located on the same plot of ground and are not intersected by a public highway (A public highway is considered to mean a vehicular thoroughfare which is governmentally owned).

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.1 Definitions of Terms (Continued)

Station - The network control signaling unit, data set or other equipment at the Customer's premises which enables the Customer to establish the communications connections to effect communications through such connections. Denotes a termination of an individual exchange line or PBX trunk provided in accordance with the provisions of this price list, in switching equipment located in an exchange foreign to the exchange in which the Customer is located.

Telecommunications Network - All facilities of the telephone company that are used to provide its services.

Telephone Company - Matrix Telecom, Inc. d/b/a VarTec Telecom.

Telephone Number - A designation assigned to a subscriber's station for convenience in operating. Telephone numbers may include the name of a central office, which is termed the "Central Office Designation."

Termination Charge - A charge made to a subscriber if the contract is terminated prior to the expiration of the contract period.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 1.0 - DEFINITIONS, (CONT'D.)

1.2 Glossary of Acronyms

CPE	Customer Provided Equipment
DTMF	Dual Tone Multi-Frequency
ILEC	Incumbent Local Exchange Carrier
LEC	Local Exchange Carrier
LATA-	Local Access and Transport Area
PBX	Private Branch Exchange
PIC	Primary Interexchange Carrier
VT	VarTec Telecom

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of Company

2.1.1 General

VT undertakes to provide the services offered in this price list on the terms and conditions and at the rates and charges specified herein.

The furnishing of Local Exchange Services consists of one-way or two-way communication to or from a Demarcation Point on the Customer's premises and another Demarcation Point within a Local Service Area as specified in Section 3 of this price list.

Services, features and functions will be provided where facilities include, but are not limited to, billing capability and technical capability and such capabilities are available to VT without unreasonable expense.

A month is considered to have thirty (30) days for the purpose of computing charges in this price list.

Some services listed in this price list (e.g., interexchange services) are offered in conjunction or association with services made available in the Company's Interexchange Telecommunications Tariff. For such services, the rules, regulations, terms and conditions detailed in VT's interexchange price list also apply.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.2 Scope

VT undertakes to furnish Local Exchange Services within the state of Florida under the terms and conditions of this price list. Service is available twenty-four (24) hours a day, seven (7) days a week. The Company adopts the exchange maps and legal descriptions filed with the Commission by AT&T.

VT is responsible under this price list only for the services and facilities provided herein. Should Customers use such services and facilities to obtain access to services offered by other providers, VT assumes no responsibility for such other service.

2.1.3 Limitations

VT reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by VT when necessary because of lack of facilities or due to some other cause beyond VT's control.

The furnishing of service under this price list is subject to availability on a continuing basis of all necessary facilities from the ILECs or other providers to VT.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.4 Terms and Conditions

Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the service, and the terms and conditions in this price list. The Customer may also be required to execute any other documents as may reasonably be requested by VT in connection with the provisioning of Local Exchange Services.

At the expiration of any term specified in a service order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

This price list shall be interpreted and governed by the laws of the state of Florida.

Other telecommunications companies must not interfere with the right of any person or entity to obtain service directly from VT.

The Customer has no property right to the telephone number or any other number designation associated with services furnished by VT. VT reserves the right, on sixty (60) days notice, to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever VT deems it necessary to do so in the conduct of its business.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company

VT shall not be liable for any act or omission of any entity furnishing to VT or VT's Customers facilities or equipment used for or with the services VT offers or for the acts or omissions of other telecommunications companies or Local Exchange Carriers.

With respect to any claim or suit, by a Customer or by others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this price list, and subject to the provisions of this price list, VT's liability, if any, shall be limited as provided herein.

The liability of VT for damages arising out of the furnishing of its services, including but not limited to, mistakes, omissions, interruptions, delays, or errors, other defects, or representations by VT, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruptions as set forth in Section 2.11. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of VT. VT will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of VT's employees or agents.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

VT shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services of equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of VT's agents or employees. No agents or employees of other telecommunications companies shall be deemed to be agents or employees of VT.

VT shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to the following: acts of God, fire, flood, explosion or other catastrophes; law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over VT or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.

VT shall not be liable for any damages or losses due to the fault or negligence of, or any omission by, the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

The Customer shall indemnify and hold VT harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by another party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by VT. VT reserves the right to require each Customer to sign a service order acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

Notwithstanding the Customer's obligations as set forth in Section 2.4, VT shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this price list including:

- A. claims for defamation, libel, slander, invasion of privacy, infringement of copyright, unauthorized use of trademark, trade name, or service mark, unfair competition, interference with, misappropriation or violation of any contract, proprietary or creative right, or any other injury to any proprietary or creative right, or any other injury to any person, property or entity arising from the material, data, information or content, revealed to, transmitted, processed, handled or used by VT under this price list;
- B. patent infringement claims arising from combining or connecting the service offered by VT with apparatus and systems of the Customer or others and
- C. all other claims arising out of any act or omission of the Customer or others in connection with any service provided by VT pursuant to this price list.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

The entire liability of VT for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to VT by the Customer for the specific services giving rise to the claim.

VT makes no warranties or representations, expressed or implied, including warranties of merchantability or fitness for a peculiar use, except those expressly set forth herein.

VT shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with VT services.

When a Customer's telephone number is listed incorrectly in the telephone directory due to negligence by the Company, VT shall intercept all calls to said telephone number until a new directory is distributed or a correction sheet is mailed to each Customer.

In conjunction with a non-published telephone number, VT will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by the number. VT will try to prevent the disclosure of the number of such telephone but will not be liable should such number be divulged.

When a Customer with a non-published telephone number places a call to the Emergency 911 Service, VT will release the name and address of the calling party, where such information can be determined to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this price list, Customer acknowledges and agrees with the release of information as described herein.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.5 Liability of the Company (Continued)

With respect to Emergency 911 Service, the following applies:

- A. This service is offered as an aid in handling assistance calls in connection with fire, police and other emergencies. VT is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of property, whether owned by the Customer or others, caused or claimed to have been caused by mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service or installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

- B. Neither is VT responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, occasion by the use of Emergency 911 service features and the equipment associated therewith, or by any services furnished by VT, including but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 service, and which arise out of the negligence or other wrongful act of VT, the Customer, its Customers, agencies or municipalities, or the employees or agents of any one of these.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.6 Notification of Service

VT will provide the Customer reasonable notification, including the planned date, time and duration, of activities affecting service that may occur in normal operation of its business. Such activities may include but are not limited to, equipment or facilities additions, removals or rearrangements and routing and preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. VT will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned conditions affecting service, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.7 Provision of Equipment and Facilities

VT shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this price list. VT does not guarantee availability, except as stated or expressly provided for in this price list.

VT shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer, or anyone designated by the Customer (except the ILEC) may not rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by VT, except upon written consent of VT.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.7 Provision of Equipment and Facilities (Continued)

VT shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of VT shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Beyond this responsibility, VT shall not be responsible for:

- A. the transmission of signals by Customer-provided equipment or for the quality of or defects in such transmission;
- B. the reception of signals by Customer-provided equipment; or
- C. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

VT may substitute, change or rearrange any equipment or facility at any time and from time to time but shall not thereby degrade the technical parameters of the service provided to the Customer.

Equipment VT provides or installs at the Customer premises for use in connection with services VT offers, shall not be used for any purpose other than that for which VT provides, installs or has installed on its behalf.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside VT's regular business hours or in hazardous locations. In such cases, charges based on the cost of the actual labor, material, or other costs incurred by or charged to VT will apply. If installation is started during regular business hours into time periods, including but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this price list remains with VT, its agents or contractors or the ILEC.

2.1.10 Special Constructio

If the provision of service to a Customer would require the construction of additional facilities, replacement facilities or special facilities designed to meet the Customer's particular needs, the Company, at its option, may seek to obtain the facilities from another carrier, or may construct the facilities. The Customer may be required to pay all of the Company's fees and expenses associated with obtaining or constructing the facilities, including but not limited to, any unusual maintenance costs or removal costs. Construction charges may be required, at the Company's option, prior to commencing work or when billing is rendered. The Customer may be required to enter into a written agreement to pay the construction charges if they are not paid prior to initiation of service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of Company (Continued)

2.1.10 Special Construction (Continued)

Any facilities constructed by the Company by the use of construction charges, however financed, shall be and remain the property of the Company, unless otherwise agreed to by the Company pursuant to a written agreement. The Customer does not obtain any rights of ownership in facilities provided by the Company.

The charges and regulations applicable to special construction apply in connection with all classes of service, facilities or equipment furnished by the Company and are in addition to the installation charges, service connection and move charges and monthly service charges otherwise applicable to the provision of service to the Customer pursuant to other sections of this tariff.

2.2 Prohibited Uses

The services VT offers shall not be used for any unlawful purposes or for any use which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits. Services may not be used for any purpose for which any payment or other compensation is received by the Customer except when the Customer is a duly authorized regulated telecommunications companies.

VT may require a Customer to discontinue its transmission of signals if said transmission is causing interference to others.

VT may discontinue service if a Customer fails to comply with any of the rules herein. The Customer's service will only be suspended or discontinued as allowed under Commission Rules.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Discontinuance and Restoration of Service

2.3.1 Intentional Abuse of Service

VT has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against intentional abuse. Intentional abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of VT to transmit a message or to locate a person or otherwise to give or obtain information, without payment of an exchange service charge. Another form of such abuse is an intentional uninterrupted connection of one exchange station to another station, excluding those connections charged for on an elapsed time basis, which permits the use of the facilities in a manner similar to private line service. It also includes intentional receiver off-hook conditions.

2.3.2 Disconnection of Service for Cause

Upon non-payment of any sum due to VT or upon violation of any of the conditions governing the furnishing of services as provided in this price list, VT may by notice in writing mailed to the Customer, without incurring any liability, temporarily discontinue the furnishing of service to the Customer. Telephone services may be discontinued five (5) business days after mailing notice of intention to discontinue service, and a service order charge will be made by VT for restoration of such account and/or line. If VT elects to discontinue service, the Customer shall be responsible for all charges through the date of termination.

VT shall maintain customer access to 911 emergency services for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Discontinuance and Restoration of Service (Continued)

2.3.2 Disconnection of Service for Cause (Continued)

If any Customer-provided equipment is used with facilities provided by VT in violation of any law or any of the provisions in this price list, VT will take such action as is necessary for the protection of its facilities or the service of its other Customers and other persons provided with telecommunications services. The Customer shall discontinue such use of the equipment or correct the violation immediately upon actual or constructive knowledge of a violation and shall confirm in writing to VT within ten (10) days that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or correct the violation and to give the required written confirmation to VT within the time stated above shall result in interruption of the service of the Customer creating the violation, once appropriate notice of the potential disconnection or suspension has been provided by VT to the Customer pursuant to Commission Rules.

Service may be refused, reduced, or partially or completely discontinued without notice in the event VT is informed that the service is used in such a manner that will adversely affect VT's service to others.

VT may disconnect service in accordance with the terms hereof without any liability except for an appropriate refund of any service deposit with accrued interest.

Customers having their local service terminated by VT will be notified by VT in accordance with the applicable rules and regulations of the Commission regarding termination of service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.3 Discontinuance and Restoration of Service (Continued)

2.3.3 Restoration of Service

When a Customer's service has been disconnected in accordance with this price list, service will be re-established only upon the basis of an application for new service.

If a service has been suspended, discontinued or disconnected for nonpayment, service will be re-established upon receipt of all charges due, which includes charges for services and facilities during the period of suspension and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, VT may require payment by cash, money order or certified check. If such payment is made by personal check, restoration of service will be effective only upon bank clearance of the check.

2.4 Customer Obligations and Liability

The Customer is responsible for the payment of bills associated with the use of VT's service. Whether or not authorized by the Customer, this includes payment for calls and services: (1) originated at the Customer's number(s), (2) accepted at the Customer's number(s) (e.g., collect calls) and/or (3) incurred at the specific request of the Customer.

The Customer is responsible for making VT facilities and equipment available periodically for maintenance purposes at a time agreeable to both VT and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Obligations and Liability (Continued)

The Customer is responsible for reimbursing VT for damages to, or loss of, VT's facilities or equipment caused by the acts or omissions of the Customer, the non-compliance by the Customer, with these regulations or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of VT. VT may, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage, and the Customer shall be subrogated to VT's right of recovery of damages to the extent of such payment.

The Customer is responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described herein. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of VT-provided facilities, shall be borne entirely by, or may be charged by VT to, the Customer. VT may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

The Customer is responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of VT facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible as defined herein, and granting or obtaining permission for VT agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of VT.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Obligations and Liability (Continued)

The Customer is responsible for providing at no charge, as specified from time to time by VT, any needed personnel, equipment, space and power to operate VT facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the operating environment on such premises.

The Customer shall be responsible for placing orders for service. When placing an order for service, Customer must provide the name(s) and address(es) of the person(s) responsible for the payment of service charges, the name(s), telephone number(s), and address(es) of the Customer contact person(s) and any other information as deemed appropriate by VT.

The Customer is responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which VT employees and agents shall be installing or maintaining VT's facilities and equipment. The Customer may be required to install and maintain VT facilities and equipment within a hazardous area if, in VT's opinion, injury or damage to VT's employees or property might result from installation or maintenance by VT. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.

The Customer is responsible for not creating or allowing to be placed or maintained any liens or other encumbrances on VT's equipment or facilities.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.5 Claims

2.5.1 General

With respect to any service or facility provided by VT, Customer shall indemnify, defend and hold harmless VT from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- A. any loss, destruction or damage to property of VT or any third party, or the death of or injury to persons, including, but not limited to, employees or guests of either VT or the Customer, to the extent caused by or resulting from negligent or intentional act or omission of the Customer, its employees, agents, representatives or
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, with limitation, use of VT's services and facilities in a manner not contemplated by the service order between the Customer and VT.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.6 Customer Equipment and Channels

2.6.1 Interconnection of Facilities

Services furnished by VT may be connected to the services or facilities of other authorized telecommunications companies only when authorized by, and in accordance with, the terms and conditions of the price lists of the other telecommunications companies which are applicable to such connections. Service furnished by VT is not part of a joint undertaking with such other carriers.

Any special interface equipment necessary to achieve compatibility between the facilities and equipment of VT used for furnishing Local Exchange Service and the channels, facilities, or equipment of others may be provided at the Customer's expense.

Facilities furnished under this price list may be connected to Customer-provided terminal equipment in accordance with the provision of this price list.

2.6.2 Customer Responsibility

The Customer is responsible for taking all necessary legal steps for interconnecting his/her Customer-provided terminal equipment of communications systems with VT's facilities. Customers shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnections.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.7 Inspections

Upon reasonable notification to the Customer, and at a reasonable time, VT may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth herein for the installation, operation, and maintenance of any Customer-provided facilities and equipment to any Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

If the protective requirements for Customer-provided equipment are not being complied with, VT may take such action as it deems necessary to protect its facilities, equipment and personnel. VT may immediately and without notice deny service when the Customer submits VT or non-VT personnel to hazardous conditions. When the Customer circumvents VT's ability to charge for its services, to prevent and protect against fraud or acts in a way that may cause immediate harm to the local exchange network or other VT services, VT will give the Customer prior notice before denying service pursuant to Commission Rules.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges

2.8.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by VT to the Customer, whether authorized or not. If an entity other than VT imposes charges on VT, in addition to its own internal costs, and in connection with a service for which a VT charge is specified, those charges may be passed on to the Customer.

Customers must remit payment for services rendered directly to VT, unless otherwise allowed by the Company. Customers may pay for service by check, an authorized payment agent or other method of payment as deemed appropriate by VT.

VT may bill Customer a one-time charge if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

2.8.2 Taxes

Any assessments, franchise fees, privileges, licenses, occupation, excise, or other similar fees or taxes, whether in a lump sum or at a flat rate, based upon receipts or property units, imposed upon VT by any governmental authority shall be added pro rata, insofar as practical, to the rates and charges stated in VT's rate schedules. VT shall, so long as any such tax or fee is in effect, add to the bills of the Customers an amount sufficient to recover any such tax or fee and may list this amount separately on the bill.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges (Continued)

2.8.3 Establishment and Re-establishment of Credit

VT may conduct a credit investigation of each Customer or applicant prior to accepting the service order. A Customer whose service has been discontinued by VT for non-payment of bills for any telecommunications service will be required to pay all bills due to VT for telecommunications services or make other arrangements satisfactory to VT and to re-establish credit before service is restored or any service started.

2.8.4 Billing and Collection

The Customer is responsible for payment of all charges for equipment or facilities and services furnished by VT to the Customer.

VT will establish a monthly billing date for each Customer account and shall bill all charges incurred by, and credits due to the Customer under this price list. Recurring charges are billed in advance of the month(s) in which service is provided, except where prohibited by law. Usage sensitive charges will be billed for the preceding billing period. Recurring charges and usage sensitive charges including taxes and fees as described in Section 2.8.2 for the federal government may be billed to the Customer in arrears. Bills are due by the payment due date shown on the bill.

Monthly rates for any service provided under this Price List will apply for each month, or partial month. When a Customer cancels service or when service is discontinued by the Company during a billing cycle, new charges will not be assessed for billing periods subsequent to the discontinuance of service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges (Continued)

2.8.5 Billing Disputes

The date of the dispute shall be the date VT receives sufficient documentation to enable it to investigate the dispute. The Customer is responsible for notifying VT, either verbally or in writing, of any charges in dispute and the specific basis of such dispute. All charges not in dispute shall be paid by the Customer by the payment due date. Upon notification of a dispute, VT shall undertake an investigation of the disputed charges. At the conclusion of the investigation, VT shall notify the Customer of any amount determined by VT to be correctly charged, and such amount shall become immediately due. Amounts determined by VT to be correctly charged shall also be subject to the late payment fee specified in this price list.

In the event of a dispute, the Customer may be liable for reasonable court costs and attorneys' fees.

2.8.6 Advance Payments

VT may require a Customer or applicant to make an advance payment as a condition of continued or new service. VT reserves the right to require from an applicant advance payments of recurring and non-recurring charges, estimated usage charges and other charges and guarantees in such amount as may be deemed necessary by VT for safeguarding its interests. In addition, where special construction is involved, advance payment of the construction charges quoted may be required at the time of application. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges (Continued)

2.8.7 Deposits

VT may require a deposit, or an increase in the amount of deposit, of a Customer who cannot establish a credit standing satisfactory to VT. If the actual bills of the Customer subsequently rendered prove that the deposit is either insufficient or excessive, the deposit may be changed in accordance with the facts.

Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

A deposit is returned to the Customer, less any amounts due VT when service is disconnected. If a residential Customer has paid all bills by the due date for the last twelve (12) months, VT must promptly refund the deposit. VT is not required to refund deposits on business or commercial accounts until the account is closed. Refunds may be made through a credit on the next billing cycle. Even though a deposit is made, the Customer must still pay bills, including any advance payments, when requested. A Customer's payment of a deposit does not waive or modify VT's practice of disconnecting service for failure to pay any bills.

2.8.8 Late Payment Fee

If any portion of the Customer's payment is not received by VT two business days prior to the next billing cycle, or if any portion of the payment is received by VT in funds which are not immediately available upon presentation, a late payment fee shall be due to VT. The late payment fee shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of VT, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.8 Payments and Charges (Continued)

2.8.8 Late Payment Fee (Continued)

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. The disputed portion of unpaid balances, if resolved in favor of VT, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill.

Collection procedures and security deposit requirements are unaffected by the application of the late payment fee. The late payment fee does not apply to final accounts.

2.8.9 Multi-Brand and Affiliates Credit and Collections Practices

VarTec may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law. VarTec reserves the right to apply credit balances from one VarTec affiliate to another to satisfy outstanding account balances.

2.8.10 Alternative Payment Processing

VT allows Customer to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearinghouse ("ACH") transactions. Customers may make payment using alternative payment processing through VT's Customer Care Center, the Company's internet website or other methods approved by VT. When a payment for service is made by an alternative payment processing option, processing fees as described in Section 4.1.1 of this tariff may apply. The acceptance of alternative payment processing options for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.9 Cancellation, Discontinuance and Changes

2.9.1 Cancellation of Application for Service

When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for these specified herein.

Where, prior to cancellation by the Customer, VT incurs any expenses in installing the service that it otherwise would not have incurred, a charge equal to the costs VT incurred, less net salvage, shall apply but in no case, shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against VT that would have been chargeable to the Customer had service begun.

Where VT incurs an expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before VT receives a cancellation notice, a charge equal to the costs incurred, less net salvage, applies.

The charges described above will be calculated and applied on a case-by-case basis.

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2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.2 Cancellation of Service

If a Customer cancels a service order or terminates services before the completion of the term for any reason whatsoever, the Customer agrees to pay VT the following:

- A. all nonrecurring charges reasonably expended by VT to establish service to the Customer.
- B. any disconnection, early cancellation, or termination charges reasonably incurred and paid to third parties by VT.
- C. all recurring charges associated with the service being utilized for the balance of applicable term.
- D. any other charges set forth in this price list or in the service order for such early cancellation or termination.

The above sums shall become due as of the effective date of the cancellation or termination and be payable within the period, as set forth in this price list.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.3 Discontinuance of Service

VT may discontinue or refuse to furnish any and/or all service(s) to the Customer or applicant for service without incurring any liability if VT deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities, equipment, assets or service.

The discontinuance of service(s) by VT pursuant to this Section does not relieve the Customer of any obligation to pay VT for charges due for service(s) rendered up to the time of discontinuance. In addition, VT may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer, to be immediately due and payable.

In the event VT incurs fees or expenses including attorneys' fees in collecting or attempting to collect any charges owed VT, the Customer will be liable to VT for the payment of all such fees and expenses reasonably incurred.

VT may discontinue service of any Customer who, with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member.

VT may discontinue service of any Customer who, with intent to annoy, repeatedly telephones another using VT's service without disclosing his true identity to the person answering the telephones, whether or not conversation ensues during the telephone calls.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.9 Cancellation, Discontinuance and Changes (Continued)

2.9.3 Discontinuance of Service (Continued)

VT may, without incurring any liability, discontinue or suspend service without notice or refuse service if: (a) the Customer provides false information to VT regarding the Customer's identity, address, credit-worthiness, its past or current use of communications services, or its planned use of VT's service(s); (b) the Customer uses service to transmit a message, locate a person or otherwise give or obtain information without payment for the service or (c) the Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the price listed charges for the service by using or attempting to use any fraudulent means or devices.

VT may, without incurring any liability, discontinue or suspend service within five (5) days written notice, or refuse service if (a) the Customer refuses to furnish information to VT regarding the Customer's credit-worthiness, his/her past or current use of communications services or his/her planned use of service(s); (b) any material portion of the facilities used by VT to provide service to the Customer is condemned or a casualty renders all or any material portion of such equipment or facilities inoperable beyond feasible repair; (c) any governmental order or directive calls for the discontinuation of service, the Customer alters the services to be provided, or the Customer violates an applicable federal, state or local law or regulation or (d) the Customer uses service without payment for the service or the Customer fails to pay any amounts owing to VT for services to which the Customer subscribes or had subscribed or used.

2.9.4 Changes in Service

If the Customer makes or requests material changes in circuit engineering, equipment or facility specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, Customer charges shall be adjusted accordingly

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.10 Credit Allowance - Directory Listings

2.10.1 Credit Allowances

For listings in alphabetical telephone directories and information records furnished without additional charge, no liability shall be attached to the Company. Subject to the provisions of Section 2.1.5 of this price list, VT shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), an amount within the following limits:

- A. for listings and lines of information in alphabetical telephone directories furnished at additional charge, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- B. for listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.

2.11 Allowances for Interruptions in Service

When the use of service or facilities furnished by VT is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by VT, except as otherwise specified in VT's price lists.

It shall be the obligation of the Customer to notify VT immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer within his or her control, or is not in wiring or equipment, if any, furnished by Customer and connected to VT's terminal. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.11 Allowances for Interruptions in Service (Continued)

2.11.1 Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in, facilities or equipment owned, provided and billed for by VT.

Credit allowances for failure of service or equipment starts when Customer notifies VT of the failure or when VT becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.

For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the monthly charges specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for services outages that exceed 24 hours in duration will be rounded up to the next whole twenty-four (24) hours.

2.11.2 Limitations on Allowances

No credit will be made for interruptions due to the negligence of, or noncompliance with the provisions of this price list by, the Customer or for interruptions due to the negligence of any person using VT's facilities with the Customer's permission. No credit will be given by VT for interruptions due to the failure or malfunction of non-VT equipment or interruptions of service during any period in which VT is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions. No credit will be given to the Customer for interruptions of service during a period in which the Customer continues to use the service on an impaired basis, interruptions of service during any period when the Customer has released service to VT for maintenance purposes or for implementation of a Customer order for a change in service arrangements, or interruption of service due to circumstances or causes beyond the control of VT.

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SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

2.12 Transfers and Assignments

Neither VT nor the Customer may assign or transfer its rights or duties in connection with the services and equipment or facilities provided by VT without the written consent of VT may assign its rights and duties without prior notice or consent (a) to any subsidiary, parent company or affiliate of VT; (b) pursuant to any sale or transfer or substantially all the assets of VT; or (c) pursuant to any financing, merger or reorganization of VT.

2.13 Notices and Communications

All notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by VT, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

VT or the Customer shall advise the other party of any changes to the address designated for notices, billing or other communications.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 2.0 - RULES AND REGULATIONS, (CONTD.)

2.14 Violation of Regulations

When any terminal equipment or communications system is used with Local Exchange Services in violation of any of the provisions of this price list, VT will take any necessary immediate action to protect its services or interests, including disconnection of the service, and will promptly notify the Customer of the violation in writing. Within ten (10) days upon receipt of said notification, the Customer shall discontinue such improper use of the terminal equipment or communications system or correct the violation and shall confirm in writing to VT that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or to correct the violation and to give the required written confirmation to VT within the time stated above shall result in disconnection of the Customer's service until such time as the Customer complies with the provisions of this price list.

2.15 Service Quality

VarTec customers can expect a quality of service at a level at least equivalent to the service provided by the incumbent local exchange carrier. Further, VT shall make access to 911 emergency services at a level at least equivalent to the service provided by the incumbent local exchange carrier.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS

3.1 General

VarTec offers basic local service at a flat rate for unlimited local calling, which includes access to 911, operator services, and relay services. VarTec's Local Exchange Service provides Customers with unlimited calling to points within their designated local calling area. VarTec concurs with the exchange areas and exchange maps filed by the incumbent Local Exchange Carriers currently on file with the Commission. VarTec's service area is limited to the exchanges listed in Section 3.1.1 following.

VT also provides optional services to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VT's basic local services and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

3.1.1 Service Areas and Zones

Local exchange telecommunications services provided by VT shall be limited to Customers within the following exchanges as defined by the exchange maps filed by the incumbent Local Exchange Carriers and currently on file with the Commission.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 General (cont.)

3.1.1 Service Areas and Zones (cont.)

A. Zone A

Cocoa Beach	Fort Lauderdale	Hollywood
Jacksonville	Miami	Orlando
Pompano Beach	West Palm Beach	

B. Zone B

Belle Glade	Boca Raton	Boynton Beach
Cocoa	Coral Springs	Daytona Beach
Debary	Deerfield Beach	Deland
Delray Beach	Deltona	Eau Gallie
Fernando Beach	Flagler Beach	Gainesville
Gulf Breeze	Hobe Sound	Lake Mary

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 General (cont.)

3.1.1 Service Areas and Zones (cont.)

B. Zone B (cont.)

Jacksonville Beach	Jensen Beach	Jupiter
Keys	Melbourne	Merritt Island
Micco	New Smyrna Beach	North Dade
Orange Park	Oviedo	Pahokee
Panama City Beach	Panama City	Ponte Verda Beach
Pensacola	Perrine	St. Augustine
Port St. Lucie	Sanford	Stuart
Titusville	Vero Beach	Weekiwachee Springs

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 General (cont.)

3.1.1 Service Areas and Zones (cont.)

C. Zone C

Bradenton ¹	Clearwater	Lakeland ²
New Port Richey ³	Sarasota ⁴	St Petersburg ⁵
Tampa Central ⁶	Tampa West ⁷	Venice ⁸

1. Bradenton exchanges in Zone C excludes the following: (941) 708, 714, 741, 742, 744, 745, 746, 747, 748, 749, and 750
2. Lakeland exchanges in Zone C excludes the following: 607, 614, 619, 644, 646, 647, 648, 665, 666, 667, 668, 669, 701, 709, 815, 816, 853, 858, and 859
3. New Port Richey exchanges in Zone C excludes the following: 816, 817, 834, 836, 838, 841, 842, 843, 844, 845, 846, 847, 848, 849 and 859
4. Sarasota exchanges in Zone C excludes the following: (941) 341, 342, 343, 371, 377, 378, and 379
5. St. Petersburg exchanges in Zone C excludes the following: (727) 321, 322, 323, 327, and 328
6. Tampa Central exchanges in Zone C excludes the following: 234, 236, 237, 238, 239, 241, 242, 246, 247, 248, 432, 604, 612, 620, 621, 622, 623, 626, 627, 628, 630, 635, 663, 664, 671, 672, 677, 740, 741, 744, 976
7. Tampa West exchanges in Zone C excludes the following: 926
8. Venice exchanges in Zone C excludes the following: (941) 408, 492, 493, 496, and 497

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.1 General (cont.)

3.1.1 Service Areas and Zones (cont.)

D. Zone D

Archer	Baldwin	Bronson
Brooksville*	Bunnell	Cantonment*
Cedar Keys	Chiefland	Chipley
Cross City	Deleon Springs*	Dunnellon
East Orange	Fort George	Fort Pierce*
Fountain	Geneva	Graceville
Green Cove Springs	Havana	Hawthorne
Holley Navarre*	Homestead*	Jay
Julington*	Keystone Heights	Lake City
Lynn Haven*	Maxville	Micanopy
Middleburg	Milton	Munson
Newberry	Oak Hill	Old Town
Pace*	Palatka	Palm Coast*
Penney Farns	Pierson	Pomona Park
Sebastian*	St. Johns	Sunny Hills
Trenton	Vernon	Welaka
Yankeetown	Yulee	

* Existing customers within these exchanges as of March 26, 2003, will continue to have access their current VT service.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service

Basic Residential Local Service allows residential Customers to place local calls according to the rates as set forth herein. The standard features of Basic Residential Local Service include an assigned telephone number, dial tone, Dual Tone Multi-Frequency (DTMF – i.e., Touch Tone) and rotary signaling, access to long distance services and unlimited local calling within the standard local calling area.

Customers of Basic Residential Local Service have the ability to utilize 911/E911 emergency services, 711, 611 and 411 services (where available), operator services and long distance services. Three (3) calls per month are allowed and included per line for Directory Assistance inquiries within the local calling area. In addition, the Customer will have a listing in the applicable 911/E911 database, white pages telephone directory and the Directory Assistance database. Information obtained from the Customer is required but may have a designation for non-publication.

Increments for provision of non-optional Extended Area Service will be added when applicable.

Rates and charges associated with Basic Residential Local Service are set forth in Section 4.2 following.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.1 One Choice[®] Additional Line Service

One Choice[®] Additional Line Service provides the same features and benefits of Basic Residential Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services, and Caller ID - Deluxe as described in Section 3.4.11. As of March 13, 2004, One Choice[®] Additional Line Service is only available to existing customers of the One Choice[®] Additional Line Service. One Choice[®] Additional Line Service is only available to Customers who also subscribe to one of VT's One Choice[®] Bundled Packages in Sections 3.2.2, 3.2.3 and 3.2.4, and this service may not be available in all areas. One Choice[®] Additional Line Service must be installed at the same service address as the Customer's primary line subscribed to one of the One Choice[®] Bundled Packages. Any additional benefits of the Customer's selected One Choice[®] Bundled Package, such as included long distance minutes or Call Management features, do not apply to One Choice[®] Additional Line Service. Optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice[®] Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's One Choice[®] Additional Line Service.

In order to subscribe to One Choice[®] Additional Line Service, Customers must select VT as the primary service provider for interexchange services for the One Choice[®] Additional Line. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.20 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 or One Choice Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.38 of VT's F.P.S.C. Interexchange Telecommunications Price list.

Rates and charges associated with One Choice[®] Additional Line Service are set forth in Section 4.2.1 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.2 One Choice[®] Premium Package

One Choice[®] Premium Package provides residential Customers in Florida with local and long distance calling for a flat rate. As of March 13, 2004, One Choice[®] Premium Package is only available to existing customers of the One Choice[®] Premium Package. In order to subscribe to One Choice[®] Premium Package, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.20 of the Company's F.P.S.C. Interexchange Telecommunications Price list or One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.38 of VT's F.P.S.C. Interexchange Telecommunications Price list. The availability of One Choice[®] Premium Package to Customers may be restricted based upon both VT's access to resold services through BellSouth and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.2 One Choice[®] Premium Package (Continued)

One Choice[®] Premium Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting Deluxe as described in Section 3.4.15, Caller ID - Deluxe as described in 3.4.11 and Call Return as described in Section 3.4.8. One Choice[®] Premium Package does not include equipment associated with the Caller ID - Deluxe feature.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.3 One Choice[®] Classic Select Package

One Choice[®] Classic Select Package provides residential Customers in Florida with local and long distance calling for a flat rate. As of March 13, 2004, One Choice[®] Classic Select Package is only available to existing customers of the One Choice[®] Classic Select Package (formerly known as One Choice[®] Select Package). In order to subscribe to One Choice[®] Classic Select Package, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.20 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 or One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.38 of VT's F.P.S.C. Interexchange Telecommunications Price list. The availability of One Choice[®] Classic Select Package to Customers may be restricted based upon both VT's access to resold services through BellSouth and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.3 One Choice[®] Classic Select Package (Continued)

One Choice[®] Classic Select Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting Deluxe as described in Section 3.4.15, Caller ID - Deluxe as described in 3.4.11, Call Return as described in Section 3.4.8, Repeat Dialing as described in Section 3.4.1, Call Block as described in Section 3.4.2 and 200 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine[®] Service or the One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice[®] Classic Select Package does not include equipment associated with the Caller ID - Deluxe feature.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.4 One Choice[®] Classic Elite Package

One Choice[®] Classic Elite Package provides residential Customers in Florida with local and long distance calling for a flat rate. As of March 13, 2004, One Choice[®] Classic Elite Package is only available to existing customers of the One Choice[®] Classic Elite Package (formerly known as One Choice[®] Elite Package). In order to subscribe to One Choice[®] Classic Elite Package, Customers must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, Customers must select one of the following two long distance plans: FiveLine[®] Service as described in Section 3.20 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 or One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Service) as described in Section 3.38 of VT's F.P.S.C. Interexchange Telecommunications Price list. The availability of One Choice[®] Classic Elite Package to Customers may be restricted based upon both VT's access to resold services through BellSouth and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.4 One Choice[®] Classic Elite Package (Continued)

One Choice[®] Classic Elite Package includes Basic Residential Local Service as described in Section 3.2, Call Waiting Deluxe as described in Section 3.4.15, Caller ID - Deluxe as described in 3.4.11, Call Return as described in Section 3.4.8, Repeat Dialing as described in Section 3.4.1, Call Block as described in Section 3.4.2, Three-Way Calling as described in Section 3.4.13, Speed Dialing 8 as described in Section 3.4.12, Anonymous Call Rejection as described in Section 3.4.14 and 300 minutes of domestic long distance usage which are subject to call length minimums associated with the Customer's selected long distance service, the FiveLine[®] Service or the One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Service). Any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. One Choice[®] Classic Elite Package does not include equipment associated with the Caller ID - Deluxe feature.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package

The Friends-R-FreeSM Classic Package provides Customers with local and long distance calling for a flat monthly rate. This service is not available to new customers after November 21, 2002. In order to select the Friends-R-FreeSM Classic Package, Customers must subscribe to VT as their primary service provider for local exchange services. Customers may also select VT for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VT's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VT long distance plans: FiveLine[®] Service as described in Section 3.39 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 or One Choice[®] Long Distance Service (a.k.a VarTec VoiceSM Long Distance Service) as described in Section 3.38.1 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. The availability of the Friends-R-FreeSM Classic Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

For Customers located in Zones A and B, the Friends-R-FreeSM Classic Package includes Basic Residential Local Service as described in Section 3.2, Caller ID Deluxe as described in Section 3.4.11, Call Block as described in Section 3.4.2, Call Waiting Deluxe as described in Section 3.4.15, Auto Call Return as described in Section 3.4.8 and Three Way Calling as described in Section 3.4.13. The Friends-R-FreeSM Classic Package does not include equipment associated with the Caller ID - Deluxe.

For Customers located in Zone C, the Friends-R-FreeSM Classic Package includes Basic Residential Local Service as described in Section 3.2, Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in Section 3.4.9, Call Waiting Deluxe as described in Section 3.4.15, Auto Call Return as described in Section 3.4.8 and Three Way Calling as described in Section 3.4.13. The Friends-R-FreeSM Classic Package does not include equipment associated with the Caller ID - Deluxe.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package (Continued)

Customers who select the Friends-R-FreeSM Classic Package will receive an allotment of 100 minutes per month of interstate and intrastate (interLATA and intraLATA) usage. The call length minimums with the Customer's selected long distance calling plan, the FiveLine[®] Service or One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Long Distance Service) will apply to the included 100 minutes. Any additional long distance usage beyond the included 100 minutes will be billed according to the Customer's selected long distance plan. The 100 minutes of long distance domestic usage will not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included allotted minutes. Unused minutes will be forfeited at the end of the calendar month.

As noted above, rates and charges for the FiveLine[®] Service or One Choice[®] Long Distance Service (a.k.a. VarTec VoiceSM Long Distance Service) are listed in the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 - Sections 3.39 and 3.38.1 respectively.

If VarTec Friends-R-FreeSM Classic Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10XXX) + (Area Code) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-FreeSM Classic Package Customer's telephone number(s), they will be eligible to receive the Friends-R-FreeSM Classic Feature as described in Section 3.2.5.1 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONTD.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package (Continued)

A. Friends-R-FreeSM Classic Feature

Customers of the VarTec Friends-R-FreeSM Classic Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VT's Friends-R-FreeSM Classic Package at no additional charge. However, the long distance usage to other Customers subscribing to VT's Friends-R-FreeSM Classic Package is not deducted from the included 100 minutes of domestic long distance usage described above.

Customer telephone numbers who are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VT's Friends-R-FreeSM Classic Feature.

If a Customer discontinues his or her VarTec Friends-R-FreeSM Classic package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-FreeSM Classic Package will receive the Friends-R-FreeSM Classic Feature.

The Friends-R-FreeSM Classic Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-FreeSM Classic Package is intended for residential use only, and all terms of the Friends-R-FreeSM Classic Package Acceptable Use Policy set forth as follows in Section 3.2.5.2 apply.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package (Continued)

B. Acceptable Use Policy

Friends-R-FreeSM Classic service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-FreeSM Classic service plan. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-FreeSM Classic service plan are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The Friends-R-FreeSM Classic service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-FreeSM Classic service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONTD.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package (Continued)

B. Acceptable Use Policy (Continued)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-FreeSM Classic service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.5 Friends-R-FreeSM Classic Package (Continued)

B. Acceptable Use Policy (Continued)

1. Prohibited Use/Abuse

The following are prohibited uses of the Friends-R-FreeSM Classic service plan that may result in termination of service:

- a. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- b. Calling usage that considerably exceeds your established history of usage
- c. Use for any type of commercial business
- d. Commercial faxing, fax broadcasting, or fax blasting
- e. Use of Auto-Dialers or predictive dialer
- f. Use of Phone Chat Rooms
- g. Calls to 900 or 976 numbers
- h. Modem data transfer
- i. Use for dialing into an ISP or any type of data transmission
- j. Use for medical transcription
- k. Use is not for call back, call sell, or debit card services.
- l. Service is not to be used for call centers or telemarketing
- m. Any use not consistent with residential voice usage, or for which the service is otherwise intended

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-FreeSM Classic service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package

The Friends-R-FreeSM Package provides Customers with local and long distance calling for a flat monthly rate. As of March 13, 2004, the Friends-R-FreeSM Package is only available to existing customers of the Friends-R-FreeSM Package. In order to select the Friends-R-FreeSM Package, Customers must subscribe to VT as their primary service provider for local exchange services. Customers may also select VT for intraLATA interexchange and interLATA interexchange telecommunications services or may utilize VT's interexchange services by using a Company-designated 10-1X-XXX access code. Furthermore, Customers must select one of the following two (2) VT long distance plans: FiveLine[®] Service as described in Section 3.39 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 or One Choice[®] Long Distance Service (a.k.a VarTec VoiceSM Long Distance Service) as described in Section 3.38.1 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. The availability of the Friends-R-FreeSM Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

The Friends-R-FreeSM Package includes Basic Residential Local Service as described in Section 3.2, Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in section and 3.4.9, and Call Waiting Deluxe as described in Section 3.4.15.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package (Continued)

If VarTec Friends-R-FreeSM Package Customers originate calls by dialing 1+ (Area Code) and telephone number or 1+ (10XXX) + (AreaCode) and telephone number on a direct-dialed basis and terminate calls to other VarTec Friends-R-FreeSM Package Customer's telephone number(s), they will be eligible to receive the Friends-R-FreeSM Feature as described in Section 3.2.6.1 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package (Continued)

A. Friends-R-FreeSM Feature

Customers of the VarTec Friends-R-FreeSM Package may place unlimited 1+, direct-dialed calls or use a Company-designated casual calling (dial-around) code when dialing long distance calls to other Customers subscribing to VT's Friends-R-FreeSM Package at no additional charge.

Customer telephone numbers who are not capable of being subscribed to an interexchange carrier, and telephone numbers which are associated with Company 800/8XX service(s) or access codes associated with Company services other than switched services (e.g., travel calling card service numbers) are not eligible for inclusion in or the benefits of VT's Friends-R-FreeSM Feature.

If a Customer discontinues his or her VarTec Friends-R-FreeSM package, only those eligible long distance calls which were made while he or she was a Customer with the VarTec Friends-R-FreeSM Package will receive the Friends-R-FreeSM Feature.

The Friends-R-FreeSM Feature does not apply to service which is provided on any special access line or Local Exchange Company service line for which the Customer pays a rate described as a business or commercial special access line in an applicable Local Exchange Company access service tariff.

The VarTec Friends-R-FreeSM Package is intended for residential use only, and all terms of the Friends-R-FreeSM Package Acceptable Use Policy set forth as follows in Section 3.2.6.2 apply.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONTD.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package (Continued)

B. Acceptable Use Policy

Friends-R-FreeSM service is for residential voice use only and provides unlimited interstate and intrastate long distance calls between residential telephone lines that are enrolled in the Friends-R-FreeSM Classic or Friends-R-FreeSM service plans. Only calls that originate from and terminate at telephone numbers enrolled in the Friends-R-FreeSM Classic or Friends-R-FreeSM service plans are eligible. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of the service and/or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The Friends-R-FreeSM service plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the Friends-R-FreeSM service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package (Continued)

B. Acceptable Use Policy (Continued)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom Friends-R-FreeSM service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold VarTec Telecom harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to your then current service and usage.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.6 Friends-R-FreeSM Package (Continued)

B. Acceptable Use Policy (Continued)

1. Prohibited Use/Abuse

The following are prohibited uses of the Friends-R-FreeSM service plan that may result in termination of service:

- a. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- b. Calling usage that considerably exceeds your established history of usage
- c. Use for any type of commercial business
- d. Commercial faxing, fax broadcasting, or fax blasting
- e. Use of Auto-Dialers or predictive dialer
- f. Use of Phone Chat Rooms
- g. Calls to 900 or 976 numbers
- h. Modem data transfer
- i. Use for dialing into an ISP or any type of data transmission
- j. Use for medical transcription
- k. Use is not for call back, call sell, or debit card services.
- l. Service is not to be used for call centers or telemarketing
- m. Any use not consistent with residential voice usage, or for which the service is otherwise intended

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's sole discretion, violation of this policy will be notified in writing that their Friends-R-FreeSM service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.7 VarTec One Choice[®] Classic Unlimited Package

The VarTec One Choice[®] Classic Unlimited Package provides Customers local and long distance calling for a flat per month rate. As of March 13, 2004, One Choice[®] Classic Unlimited Package is only available to existing customers of the One Choice[®] Classic Unlimited Package (formerly known as One Choice[®] Unlimited Package). In order to select the VarTec One Choice[®] Classic Unlimited Package, Customers must subscribe to VT as their primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

For Customers located in Zones A and B, the VarTec One Choice[®] Classic Unlimited Package includes Basic Residential Local Service as described in Section 3.2, Caller ID - Deluxe as described in Section 3.4.11, Call Waiting - Deluxe as described in Section 3.4.15, Call Waiting as described in Section 3.4.9, Anonymous Call Rejection as described in Section 3.4.14, Speed Dialing as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3 and Call Block as described in Section 3.4.2.

For Customers located in Zone C, the VarTec One Choice[®] Classic Unlimited Package includes Basic Residential Local Service as described in Section 3.2, Caller ID - Deluxe as described in Section 3.4.11, Call Waiting - Deluxe as described in Section 3.4.15, Call Waiting as described in Section 3.4.9, Repeat Dialing as described in Section 3.4.1, Speed Dialing as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3 and Call Block as described in Section 3.4.2. The VarTec One Choice[®] Classic Unlimited Package does not include equipment associated with the Caller ID - Deluxe feature.

Customers who select the VarTec One Choice[®] Classic Unlimited Package receive unlimited domestic long distance usage subject to the terms and conditions of the VarTec One Choice[®] Classic Unlimited Package Acceptable Use Policy. The unlimited domestic long distance usage only applies to non-operator assisted, direct dialed domestic calls.

The availability of the VarTec One Choice[®] Classic Unlimited Package may be restricted based upon the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.7 VarTec One Choice[®] Classic Unlimited Package (Continued)

A. Acceptable Use Policy

One Choice[®] Classic Unlimited service provides unlimited interstate and intrastate long distance calls for residential voice use only. Certain excessive uses or calling patterns, however, may be considered evidence of abuse or disallowed commercial or data usage and may result in termination of service or assessment of a fee. Calling patterns other than that which are considered usual and normal based on Customer calling history or industry standards may cause termination of service.

The One Choice[®] Classic Unlimited plan is intended only for residential voice use usage. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service. Customer account usage and calling patterns may be reviewed periodically at the discretion of VarTec Telecom. Customer use of the One Choice[®] Classic Unlimited service plan that reflects calling patterns other than those that are considered usual and normal for residential customers based on industry standards or personal past calling history may be considered abuse and result in termination of service without refund or the possibility of renewal.

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONTD.)

3.2 Basic Residential Local Service (Continued)

3.2.7 VarTec One Choice[®] Classic Unlimited Package (Continued)

A. Acceptable Use Policy (Continued)

VarTec Telecom reserves the right in its sole discretion to cancel service for violation of this policy or other terms and conditions of service at any time. By selecting VarTec Telecom One Choice[®] Classic Unlimited service plan, Customer agrees to use the service in accordance with this acceptable use policy and other terms and conditions of service and to indemnify and hold the company harmless from any claims resulting from use or misuse of its products and services.

This Acceptable Use Policy may be revised periodically without notice. Customers agree that revisions are applicable to their then current service and usage.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.7 VarTec One Choice® Classic Unlimited Package (Continued)

A. Acceptable Use Policy (Continued)

1. Prohibited Use/Abuse

The following are prohibited uses of the One Choice® Classic Unlimited service plan that may result in termination of service:

- a. Calling patterns and usage that considerably exceed what is considered usual and normal for residential customers by industry standards
- b. Calling usage that considerably exceeds your established history of usage
- c. Use for any type of commercial business
- d. Commercial faxing, fax broadcasting, or fax blasting
- e. Use of Auto-Dialers or predictive dialer
- f. Use of Phone Chat Rooms
- g. Calls to 900 or 976 numbers
- h. Modem data transfer
- i. Use for dialing into an ISP or any type of data transmission
- j. Use for medical transcription
- k. Use is not for call back, call sell, or debit card services.
- l. Service is not to be used for call centers or telemarketing
- m. Any use not consistent with residential voice usage, or for which the service is otherwise intended

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.7 VarTec One Choice® Classic Unlimited Package (Continued)

A. Acceptable Use Policy (Continued)

1. Prohibited Use/Abuse (Continued)

Customers who exceed 2000 minutes of combined intrastate and interstate long distance usage in one month may have their service plan evaluated for compliance with this acceptable use policy. Depending on the evaluation results, Customers whose use constitutes, in VarTec's discretion, violation of this policy will be notified in writing that their One Choice® Classic Unlimited service plan may be terminated and/or a \$50.00 data/commercial usage fee assessed for any subsequent violation.

VT reserves the right, in the event of fraud, to terminate service immediately without notice or exigent circumstances.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.8 One Choice[®] Basic Package

One Choice[®] Basic Package provides residential Customers in Florida with local and long distance calling for a flat rate. In order to subscribe to One Choice[®] Basic Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice[®] \$.05 Plan or One Choice[®] \$.03 Plan as described in Sections 3.52.1 and 3.52.2 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. Rates and charges for the One Choice[®] Basic Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice[®] Basic Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice[®] Basic Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following three Call Management Features: Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in Section 3.4.9 and Three-Way Calling as described in Section 3.4.13.

One Choice[®] Basic Package does not include equipment associated with the Caller ID feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice[®] Basic Package are set forth in Section 4.2.8 following. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.9 One Choice[®] Select Package

One Choice[®] Select Package provides residential Customers in Florida with local and long distance calling for a flat rate. In order to subscribe to One Choice[®] Select Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice[®] \$.05 Plan or One Choice[®] \$.03 Plan as described in Sections 3.52.1 and 3.52.2 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. Rates and charges for the One Choice[®] Select Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice[®] Select Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice[®] Select Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following five Call Management Features: Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in Section 3.4.9, Three-Way Calling as described in Section 3.4.13, Call Waiting Deluxe as described in Section 3.4.16 and Call Return as described in Section 3.4.8. The Customer will also receive 200 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.9 One Choice[®] Select Package (Continued)

One Choice[®] Select Package does not include equipment associated with the Caller ID Deluxe feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice[®] Select Package are set forth in Section 4.2.8 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONTD.)

3.2 Basic Residential Local Service (Continued)

3.2.10 One Choice[®] Elite Package

One Choice[®] Elite Package provides residential Customers in Florida with local and long distance calling for a flat rate. In order to subscribe to One Choice[®] Elite Package, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select one of the following two long distance service plans: One Choice[®] \$.05 Plan or One Choice[®] \$.03 Plan as described in Sections 3.52.1 and 3.52.2 of Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. Rates and charges for the One Choice[®] Elite Package may vary based on the Customer's selected long distance calling plan. The availability of One Choice[®] Elite Package to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice[®] Elite Package is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in Section 3.4.9, Three-Way Calling as described in Section 3.4.13, Call Waiting Deluxe as described in Section 3.4.9, Call Return as described in Section 3.4.8, Speed Calling as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3, and Repeat Dialing as described in Section 3.4.1. The Customer will also receive 500 minutes of domestic long distance usage subject to the Customer's selected long distance plan, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included minutes.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.10 One Choice® Elite Package (Continued)

In addition to the features described herein, One Choice® Elite Package includes subscription to an unregulated service, VT's Voice Mail. One Choice® Elite Package does not include equipment associated with the Caller ID Deluxe feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice® Elite Package are set forth in Section 4.2.8 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.11 One Choice[®] Unlimited Package

One Choice[®] Unlimited provides residential Customers in Florida with local and long distance calling for a flat rate. In order to subscribe to One Choice[®] Unlimited, the Customer must select VT as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services. Furthermore, the Customer must select the One Choice[®] \$.05 Plan as described in Section 3.52.1 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. The availability of One Choice[®] Unlimited to the Customer may be restricted based upon both VT's access to services through the incumbent local exchange carrier and the Customer's creditworthiness as determined by information contained in a credit bureau report received from a credit reporting agency.

One Choice[®] Unlimited is a bundled service package which includes Basic Residential Local Service as described in Section 3.2 and the following eight Call Management Features: Caller ID Deluxe as described in Section 3.4.11, Call Waiting as described in Section 3.4.9, Three-Way Calling as described in Section 3.4.13, Call Waiting Deluxe as described in Section 3.4.15, Call Return as described in Section 3.4.8, Speed Calling as described in Section 3.4.12, Call Forwarding as described in Section 3.4.3, and Repeat Dialing as described in Section 3.4.1. Customers will also receive unlimited domestic long distance usage. The unlimited domestic long distance usage is for residential voice use only and applies to non-operator assisted, direct-dialed domestic calls. Use for home office, small business, large commercial business, or other commercial use is prohibited and may result in termination of the service.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.11 One Choice[®] Unlimited Package (Continued)

In addition to the features described herein, One Choice[®] Unlimited includes subscription to an unregulated service, VT's Voice Mail. One Choice[®] Unlimited does not include equipment associated with the Caller ID Deluxe feature. If the Customer's service is discontinued prior to the conclusion of a billing period, the Customer will remain responsible for the monthly charges for the entire billing period. Rates and charges associated with One Choice[®] Unlimited are set forth in Section 4.2.8 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.2 Basic Residential Local Service (Continued)

3.2.12 Additional Line Service

Additional Line Service provides the same features and benefits of Basic Residential Local Service as described in Section 3.2, including unlimited local calling and the ability to utilize 911 emergency services. Additional Line Service is only available to Customers who also subscribe to VT's Basic Residential Local Service or an associated bundled service package as described herein, and Additional Line Service must be installed at the same service address as the Customer's primary line. Any additional benefits of the Customer's selected local service package, such as included long distance minutes or Call Management features, do not apply to Additional Line Service. Optional Call Management features as described in Section 3.4 are available to subscribers of Additional Line Service and will be billed at the rates defined therein in addition to all charges associated with the Customer's Additional Line Service.

In order to subscribe to Additional Line Service, Customers must select VT as the primary service provider for interLATA interexchange and intraLATA interexchange services for the additional line. Furthermore, Customers must select one of the following two long distance plans: One Choice® \$.05 Plan or One Choice® \$.03 Plan as described in Sections 3.52.1 and 3.52.2 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3. Rates and charges for Additional Line Service may vary based on the Customer's selected long distance calling plan.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.3 (Reserved for Future Use)

3.4 Call Management Features

VT offers optional Call Management Services as described herein to allow Customers to efficiently manage the call flow generated over their telephone line(s). These services are subject to availability of facilities and compatibility with Customer type of access line and premises equipment. Optional services are only available to Customers of VT's basic local service and are not available on Centrex and PBX trunks. When multiple services are activated on the same line, certain services may take precedence over others.

Rates and charges associated with the Call Management Features described herein are set forth in Section 4.4 following.

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SECTION 3.0 - SERVICE DESCRIPTIONS, (CONT'D.)

3.4 Call Management Features (Continued)

3.4.1 Repeat Dialing

Repeat Dialing enables the Customer to redial automatically the last outgoing telephone number. If that telephone number is busy, the service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of Repeat Dialing, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers access Repeat Dialing by dialing *66 and can cancel an Repeat Dialing activation by dialing *86.

3.4.2 Call Block

Call Block enables the Customer to block calls from up to six pre-selected telephone numbers and/or the last incoming call (with or without knowing the number). To block specified telephone numbers, the Customer builds a screening list via code activation. Customers may access their screening list to add telephone numbers by dialing *60. Customers may deactivate Call Block by dialing *80. To block an unknown telephone number after receiving the call, the Customer enters a blocking code to add the number to the Customer's screening list. In the event that facilities are unavailable to provide incoming call screening from the Customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a prerecorded announcement regarding the block.

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3.4 Call Management Features (Continued)

3.4.3 Call Forwarding

Call Forwarding enables the Customer to transfer all incoming calls to another telephone number. The Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Customer's call forwarding equipped telephone and the telephone to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary. Customers who are subscribed to Call Forwarding activate the service by dialing #72 and can deactivate the service by dialing #73.

3.4.4 Call Forwarding - Busy Line

Call Forwarding - Busy Line allows incoming calls that encounter a busy condition to be forwarded to a pre-designated telephone number. The pre-designated telephone number can only be changed via a service order. The Call Forwarding - Busy Line Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

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3.4 Call Management Features (Continued)

3.4.5 Call Forwarding - No Answer

Call Forwarding - No Answer allows incoming calls which are not answered after a pre-determined number of rings to be automatically forwarded to a pre-designated telephone number. The pre-designated telephone number and preferred number of rings may only be changed via a service order. The Call Forwarding - No Answer Customer is responsible for the payment of charges (i.e., toll charges) for each call between his/her call forwarding equipped telephone line and the line to which the call is being forwarded. The transmission may not meet normal standards depending upon the distance and routing necessary.

3.4.6 Remote Access to Call Forwarding

Remote Access to Call Forwarding provides the Customer the features of a Call Forwarding service as described in Section 3.4.3 with the ability to activate, deactivate or change Call Forwarding designations from a remote location. This service can only be accessed from a DTMF equipped telephone which has a full set of characters, including "*" and "#." All charges incurred to access the remote number will be billed appropriately. The transmission may not meet normal standards depending upon the distance and routing necessary.

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3.4 Call Management Features (Continued)

3.4.7 Preferred Call Forwarding

Preferred Call Forwarding provides the Customer with the ability to forward incoming calls from up to six pre-selected telephone numbers to another telephone number. The Customer can construct or modify a telephone number screening list. VT equipment will screen incoming calls against the Customer's list and forward only those from telephone numbers on the list. The Preferred Call Forwarding Customer is responsible for the payment of charges (i.e., toll charges) for each call between the Preferred Call Forwarding equipped telephone line and the line to which the call is being forwarded. Calls from numbers not on the list will receive standard call completion. The Customer must also subscribe to one of the Call Forwarding features as described herein.

Subscribers to Preferred Call Forwarding activate the service and construct or modify the screening list by dialing *63 and following the prompts. This service may be temporarily deactivated by dialing *83.

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3.4 Call Management Features (Continued)

3.4.8 Call Return

Call Return enables the Customer to redial automatically the last incoming call, whether or not it was answered. If that telephone number is busy, automated continuous attempts will occur to call the number for a maximum of thirty (30) minutes beginning with the Customer's activation of Call Return in an attempt to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed. Customers activate Call Return by dialing *69.

3.4.9 Call Waiting

Call Waiting alerts Customers via a tone signal while a call is in progress to indicate a second call is waiting and, by operation of the switchhook, allows the Customer to place the first call on hold and answer the waiting call. Call Waiting subscribers may deactivate Call Waiting for the duration of one call by dialing *70 prior to the direct-dialed digits. Call Waiting is automatically reactivated for the next originating or terminating call.

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3.4 Call Management Features (Continued)

3.4.10 Caller ID - Basic

Caller ID - Basic allows the Customer to identify the calling party prior to the telephone being answered. Caller ID - Basic displays the telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID - Basic requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID - Basic displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID - Basic will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Information transmitted via Caller ID - Basic is intended solely for the use of the Caller ID - Basic subscriber. Resale of this information is prohibited by this price list. Information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID - Basic is not available on operator-handled calls.

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3.4 Call Management Features (Continued)

3.4.11 Caller ID - Deluxe

Caller ID - Deluxe allows the Customer to identify the calling party prior to the telephone being answered. Caller ID - Deluxe displays the name and telephone number of the calling party on the Customer's CPE before the call is answered at the Customer's premises. Caller ID - Deluxe requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Caller ID - Deluxe displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block.

Any Customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the Customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the Customer. Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Information transmitted via Caller ID - Deluxe is intended solely for the use of the Caller ID - Deluxe subscriber. Resale of this information is prohibited by this price list. Information will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. Information will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID - Deluxe is not available on operator-handled calls.

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3.4 Call Management Features (Continued)

3.4.12 Speed Dialing

Speed Dialing enables a Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Speed Dialing 8 Number allows for an eight (8) telephone number capacity, wherein the telephone numbers are assigned a one digit code.

Customers may program Speed Dialing 8 Number by dialing 74# and waiting for the dial tone. Customers then dial the code (consisting of numbers 2 through 9) to be assigned and the telephone number, including area code if necessary. To dial the number, Customers dial the code number followed by the pound sign (#).

3.4.13 Three-Way Calling

Three-Way Calling enables a Customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may not meet normal standards depending on the distance and routing necessary to activate a three-way call.

Customers access Three-Way Calling during a current call by pressing and releasing the receiver button to receive a second dial tone, dialing the third-party telephone number, and pressing and releasing the receiver button to connect the two calls.

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3.4 Call Management Features (Continued)

3.4.14 Anonymous Call Rejection

Anonymous Call Rejection allows a Customer to reject all calls which have been indicated as anonymous, unavailable or private by the calling party. When Anonymous Call Rejection is active, the called party receives no alerting for a call that has been rejected. The call is routed to a denial announcement and subsequently terminated.

Customers who are subscribed to Anonymous Call Rejection activate the service by dialing *77 and can deactivate the service by dialing *87.

3.4.15 Call Waiting Deluxe

Call Waiting Deluxe allows the Customer to identify the calling party on a waiting call prior to the telephone being answered. Call Waiting Deluxe displays the telephone number and/or name of the calling party on a Customer's CPE while a call is in progress. Call Waiting Deluxe requires a period of time equivalent to two ringing tones in order to produce the name and telephone number display on the CPE. Call Waiting Deluxe displays non-published telephone numbers, unless the Customer who has a non-published listing activates a call identification block. Call Waiting Deluxe requires subscription to one of the Caller ID Services as described in Sections 3.4.10 or 3.4.11.

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3.4 Call Management Features (Continued)

3.4.16 (Reserved for Future Use)

3.4.17 Caller ID - Deluxe with ACR

Caller ID - Deluxe with ACR provides the features of Caller ID - Deluxe as described in Section 3.4.11 as well as the features of Anonymous Call Rejection as described in Section 3.4.14. Caller ID - Deluxe with ACR is subject to availability of facilities and compatibility with Customer type of access line and premises equipment.

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3.4 Call Management Features (Continued)

3.4.18 Call Trace

Call Trace allows the Customer to initiate an automatic trace of the last call received by dialing a code (*57). The following information is automatically recorded:

- A. The originating telephone number;
- B. The date and time of the call; and
- C. The date and time call trace was activated.

When Call Trace successfully identifies a calling number, a recording instructs the customer to call a toll free number, which will activate a Voice Response Script and assist the Customer in establishing an open file. Should the Customer decide to prosecute the call originating party, the Customer should contact VT for further instructions. Activation of Call Trace never authorizes VT to provide the called party with the name or telephone number of the calling party.

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3.5 Directory Assistance

VT furnishes Directory Assistance Service whereby Customers may request assistance in determining directory listing information. The rates set forth herein apply to calls from Customers who request assistance in determining directory listing information for telephone users who are located in the same local calling area or intraLATA calling area.

A residential Customer is allowed three direct-dialed Directory Assistance calls per residential exchange line per month at no additional charge. No credit will be given for any unused portion of the Customer's allowance, and call allowances are not transferrable between separate accounts of the same Customer. No credit will be given for requests in which the telephone number is non-published or unlisted, or for telephone numbers which are not found in the directory.

Customers are allowed up to two Directory Assistance listing requests per direct-dialed Directory Assistance call. Where a Customer makes more than two requests on a call, each subsequent request in excess of the Customer's allowance is billed an additional fee. A maximum of ten Directory Assistance requests is allowed per direct-dialed Directory Assistance call.

Additional charges may apply to Customers who place Directory Assistance calls via an operator or have Directory Assistance charges billed to a telephone calling card or a telephone number other than the originating telephone number. A maximum of two requests per call applies to Directory Assistance calls placed via an operator or billed to a telephone calling card or a telephone number other than the originating telephone number. Where dialing facilities are not available, Directory Assistance calls via an operator are considered as direct-dialed calls.

Rates and charges associated with Directory Assistance are set forth in Section 4.5 following.

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3.5 Directory Assistance (Continued)

3.5.1 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) provides Customers with the option of having local calls automatically completed upon request of a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator. DACC is available where facilities permit.

The DACC portion of the call may either be billed in the same manner as the Directory Assistance portion or alternately billed (i.e., third number or collect billing). There are no allowances for DACC; however, the appropriate call allowances as described in Section 3.5 apply to the Directory Assistance portion of the call.

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3.6 Directory Listings

Upon the request of a directory listing publication, VT will provide list of names and telephone numbers of Customers and joint-users for the purpose of informing calling parties of the telephone numbers of Customers and those entitled to use Customer's service. The Company limits the length of any listing by the use of abbreviations when, in the opinion of the directory publishing company, the clearness of the listing or the identification of the Customer or joint-user is not impaired thereby. Listings must conform to the practices of the directory publishing company with respect to its directories.

VarTec will furnish upon request the name and address of the Customer to exchange service when such service is used to provide recorded announcements under the provisions of this price list. Listings are regularly provided in connection with all classes of exchange service, unless the Customer subscribes to non-published exchange service or non-listed service. The contract period for Directory Listings where the listing actually appears in the directory is the effective period of the directory. Where the listing has not been printed in the directory, the contract period is one month.

One Residential Primary Listing is provided without charge for each separate Customer service or joint-user. The Primary Listing must be the actual name of the Customer to whom the service is rendered or the name of a member of the Customer's family or household.

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3.6 Directory Listings (Continued)

A residential Customer may request that part or all of the address information which would otherwise be listed in the directory be deleted by the Company. Such deletion will be continued in successive directories without further request by the Customer until the Customer requests publication of part or all of the deleted address information in the directory.

Rates and charges associated with Directory Listings and the optional features described below are set forth in Section 4.6 following.

3.6.1 Non-Published Service

Customers who desire their telephone numbers to be omitted from directory publications may subscribe to Non-Published Service. Incoming calls to a Customer subscribing to Non-Published Service will be completed only when the calling party places the call by telephone number, notwithstanding any claim made by the calling party. When a call is placed from a telephone number associated with a Non-Published listing, the number may be disclosed if the called party has equipment to display Caller ID. Customers may prevent the display of their telephone number by subscribing to and activating Calling Number Blocking.

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3.6 Directory Listings (Continued)

3.6.2 Non-Listed Service

At the Customer's request, any one or all of the Customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but will be listed in the directory assistance records available to the general public. The Customer indemnifies and holds the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of the listing, which the Customer has requested be omitted from the directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Non-Listed Service.

When a call is placed from a non-listed telephone number, the number may be disclosed if the called party has equipment to display Caller ID.

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3.6 Directory Listings (Continued)

3.6.3 Residential Additional Listings

Residential Additional Listings may be the names of members of the Customer's family or of other persons residing in the Customer's household. A Dual Name Additional Listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two names. This listing is composed of a surname, two first names, address and telephone number.

Residential Additional Listings may be nicknames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names when, in the opinion of the directory publishing company, they are necessary for the proper identification of the Customer.

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3.7 Operator Assistance Services

VT furnishes local assistance through an operator whereby Customers may request the services described herein. The rates set forth in Section 4.7 apply to local operator assistance requests originating for all classes and grades of services.

3.7.1 Line Status Verification

Line Status Verification allows an operator to determine the condition of an access line that a Customer requests to be checked. This service is provided where facilities exist through a VT provided operator. Line Status Verification requests will not be processed on a collect (reversal of charge) or person-to-person basis.

3.7.2 Busy Interrupt

Busy Interrupt allows an operator to interrupt a conversation in progress to ascertain willingness to establish a conversation with an alternate party. This service is provided where facilities exist through a VT provided operator. Busy Interrupt requests will not be processed on a collect (reversal of charge) or person-to-person basis, except in the case of an emergency situation, when the caller may bill collect if necessary.

The charge for Busy Interrupt applies whenever the operator interrupts the conversation even if the interrupted parties refuse to terminate the conversation in progress.

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3.7 Operator Assistance Services (Continued)

3.7.3 RingBack

RingBack enables the Customer to redial automatically the last outgoing telephone number that received a busy condition. When a Customer receives a busy condition, an announcement will offer to activate RingBack and complete the call when the line becomes available. The service will make call attempts to the telephone number for a maximum of thirty (30) minutes beginning with the Customer's activation of RingBack, in an effort to establish the call. The Customer will be signaled with a distinctive ring when the call can be completed.

RingBack is available where central office facilities exist and is only available on a per use basis. Customers are not required to subscribe to this service in order to utilize RingBack. Charges associated with RingBack will apply, whether the call was completed or not.

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3.7 Operator Assistance Services (Continued)

3.7.4 Local Operator Services

Customers may obtain the assistance of a local operator to complete the following local exchange telephone calls:

- A. Person to Person - Calls completed with the assistance of a Company operator to a particular person or station specified by the calling party. Charges may be billed to the called party, a non-proprietary calling card, a calling station or a third-party station.
- B. Station to Station - Calls other than person-to-person calls completed with or without the assistance of a Company operator. Charges may be billed to a non-proprietary calling card.

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3.8 Service Order Charges

Customers are billed applicable Service Order Charges when VT receives, records and processes information in connection with a Customer request to add or change existing services. Service Order Charges apply to Customers who order new service or features, discontinue services or features, request telephone number changes, or transfer service from one premises to another. Service Order Charges also apply to service requests, including but not limited to, reconnection of existing service, temporary suspension of service, name changes on an account, or when service is required at the Customer's premises.

The applicable Service Order Charges for the items described above are set forth in Section 4.8 following.

3.9 Telecommunication Relay Services

For calls received from the relay service, VT will, when billing, discount such calls by 50 percent of the otherwise applicable rate for a voice non-relay call. Where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the otherwise applicable rate for a voice non-relay call.

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SECTION 4.0 - RATE SCHEDULES

4.1 General

The rates for the services described in Section 3.0, including but not limited to, Basic Residential Local Service, Call Management Features, Operator Services and Directory Listings, are provided herein. The rates and charges set forth herein may include one-time charges, per-call charges or monthly subscription charges.

4.1.1 Alternative Payment Processing Fees

The following fees apply for Customers who make payment for service rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in VT's Recurring Payment Plan, whereby the Customer's payment is automatically processed by VT each month through the Customer's selected alternative payment processing option.

	Credit Card Payment	ACH Payment
One-time Payment (per use)	N/C	N/C
Online Payments (per use)	N/C	N/C
Recurring Payments	N/C	N/C

Beginning February 1, 2004, any residential Customer who enrolls in VT's Recurring Payment Plan will be eligible to receive a one-time credit in the amount of ten dollars (\$10.00). This credit will be applied to the Customer's monthly billing statement after the Customer's first successful and valid automated payment transaction and should appear on one of the following two billing statements. Each Customer will be eligible to receive the credit only once per Customer account. A Customer becomes ineligible to receive this credit if, prior to the credit being applied to the Customer's account, one or more of the following occurs: 1) the account is suspended for non-payment of charges; 2) the account is suspended for violation(s) of regulations in this tariff; 3) the Customer cancels services or withdraws from the Recurring Payment Plan or 4) the Customer fails to comply with relevant laws and regulations.

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.2 Basic Residential Local Service - Rates and Charges

Subscribers to Basic Residential Local Service will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Zones A and B Monthly Rate	\$34.95
Zone C Monthly Rate	\$34.95
Zone D Monthly Rate	\$59.95

4.2.1 One Choice[®] Additional Line Service - Rates and Charges

Subscribers to One Choice[®] Additional Line Service will be billed at the following rate in addition to all charges associated with the Customer's One ChoiceSM Bundled Package, optional services and/or long distance usage, if any:

Zones A and B Monthly Rate	\$30.95
Zone C Monthly Rate	\$39.95
Zone D Monthly Rate	Not Available

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.2 One Choice® Premium Package - Rates and Charges

Subscribers of One Choice® Premium Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage, if any:

Zones A and B Monthly Rate	\$34.95
Zone C Monthly Rate	Not Available
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Premium Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Premium Package.

4.2.3 One Choice® Classic Select Package – Rates and Charges

Subscribers of One Choice® Classic Select Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Zones A and B Monthly Rate	\$39.95
Zone C Monthly Rate	Not Available
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice® Classic Select Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice® Classic Select Package.

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.4 One Choice[®] Classic Elite Package – Rates and Charges

Subscribers of One Choice[®] Classic Elite Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any:

Zones A and B Monthly Rate	\$49.95
Zone C Monthly Rate	Not Available
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Sections 3.4 and 4.4 are available to subscribers of One Choice[®] Classic Elite Package and will be billed at the rates set forth therein in addition to all charges associated with the Customer's One Choice[®] Classic Elite Package.

4.2.5 Friends-R-FreeSM Classic Package - Rates and Charges

Subscribers of the Friends-R-FreeSM Classic Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Zones A and B Monthly Rate	\$49.95
Zone C Monthly Rate	\$59.95
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of Friends-R-FreeSM Classic Package and will be billed at the rates set forth in Section 4.4 in addition to all charges associated with the Customer's VarTec Friends-R-FreeSM Classic Package.

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.6 Friends-R-FreeSM Package - Rates and Charges

Subscribers of the Friends-R-FreeSM Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Zones A and B Monthly Rate	\$39.95
Zone C Monthly Rate	\$49.95
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of Friends-R-FreeSM Package and will be billed at the rates set forth in Section 4.4 in addition to all charges associated with the Customer's VarTec Friends-R-FreeSM Package.

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.7 VarTec One Choice[®] Classic Unlimited Package - Rates and Charges

Subscribers of the VarTec One Choice[®] Classic Unlimited Package will be billed at the following rate in addition to all charges associated with the Customer's optional services and/or long distance usage:

Zones A and B Monthly Rate	\$59.95
Zone C Monthly Rate	\$74.95
Zone D Monthly Rate	Not Available

In addition, optional Call Management features as described in Section 3.4 are available to subscribers of VarTec One Choice[®] Classic Unlimited Package and will be billed at the rates set forth in Section 4.4 of the Rate Schedule in addition to all charges associated with the Customer's VarTec One Choice[®] Classic Unlimited Package.

The VarTec One Choice[®] Classic Unlimited Package is intended for residential use only, and all terms of the VarTec One Choice[®] Classic Unlimited Package Acceptable Use Policy apply.

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.8 One Choice® Bundled Service Packages – Rates and Charges

The One Choice® bundled service packages are available only to Customers in Zones A and B and will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to the Customer's primary billing telephone number and any additional telephone numbers billed to the same account.

One Choice® Basic Package	Monthly Rate
With One Choice® \$.05 Plan	\$39.95
With One Choice® \$.03 Plan	\$42.90
One Choice® Select Package	Monthly Rate
With One Choice® \$.05 Plan	\$39.95
With One Choice® \$.03 Plan	\$42.90
One Choice® Elite Package	Monthly Rate
With One Choice® \$.05 Plan	\$49.95
With One Choice® \$.03 Plan	\$52.90
One Choice® Unlimited	Monthly Rate
With One Choice® \$.05 Plan	\$59.95

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.2 Basic Residential Local Service - Rates and Charges (Continued)

4.2.9 Additional Line Service – Rates and Charges

Additional Line Service will be billed at the following rates in addition to all charges associated with the Customer's optional services and/or additional long distance usage, if any. The following per line monthly rates apply to each additional telephone number billed to the same account:

Additional Line	Monthly Rate
With One Choice® \$.05 Plan	\$30.95
With One Choice® \$.03 Plan	\$28.90

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.3 (Reserved for Future Use)

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.4 Call Management Features - Rates and Charges

Subscribers to Call Management Features will be billed at the following rates in addition to all charges associated with the Customer's basic local service plan. In addition, some Call Management Features may be activated and utilized by the Customer on a per-use basis and will be billed the rates as described herein.

	Zones A, B and C	
	Monthly Rate	Per Use Charge
Repeat Dialing	\$3.95	\$0.95
Call Block	\$3.95	N/A
Call Forwarding	\$3.95	N/A
Call Forwarding - Busy Line	\$3.95	N/A
Call Forwarding - No Answer	\$3.95	N/A
Remote Access to Call Forwarding	\$3.95	N/A
Preferred Call Forwarding	\$3.95	N/A
Call Return	\$3.95	\$0.95
Call Waiting	\$3.95	N/A
Caller ID - Basic	\$3.95	N/A
Caller ID - Deluxe	\$6.95	N/A
Speed Calling 8	\$3.95	N/A
Three-Way Calling	\$3.95	\$0.95
Anonymous Call Rejection	\$3.95	N/A
Call Waiting Deluxe	\$3.95	N/A
Caller ID - Deluxe with ACR	\$6.95	N/A
Call Trace	\$4.00	\$3.50

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.5 Directory Assistance - Rates and Charges

The following Directory Assistance rates apply where the Customer places a direct dialed call to Directory Assistance. These rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones. No credit will be given for requested listing information that is not found in the directory.

	Per Call Rate
Zones A and B	
Direct Dialed Directory Assistance Call	\$0.35
Zones C	
Direct Dialed Directory Assistance Call	\$0.50

4.5.1 Directory Assistance Call Completion

The following Directory Assistance Call Completion rates apply in addition to any applicable Directory Assistance rates as described in Section 4.5, as well as the Long Distance Message Telecommunications Service rates associated with the completion of the call, if applicable.

	Per Call Rate
Zones A and B	
Direct Dialed Directory Assistance Call	\$0.35
Zones C	
Direct Dialed Directory Assistance Call	\$0.50

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SECTION 4.0 - RATE SCHEDULES, (CONT'D.)

4.6 Directory Listings - Rates and Charges

Subscribers will be billed at the following rates for Directory Listings and optional features in addition to all charges associated with the Customer's basic local service plan:

	Zones A,B Monthly Rate	Zone C Monthly Rate
Primary Listing	No charge	No charge
Non-Published Number	\$1.45	\$2.00
Non-Listed Number	\$0.30	\$1.10
Residential Additional Listing ¹	\$1.20	\$1.00
Directory Listing Change (One-Time Charge)	\$5.00	\$5.00

¹ Residential Extra Listing charges are incurred from the time the listing is posted to the Directory Assistance records.

4.7 Operator Assistance Services - Rates and Charges

Local Operator Assistance Service rates are in addition to applicable usage charges or in lieu of local call rates from pay telephones.

	Zones A,B Per Use	Zone C Per Use
Busy Line Verification	\$2.50	\$2.00
Busy Interrupt	\$5.00	\$1.85
RingBack	\$0.90	N/A
Station to Station	\$2.35	\$1.60
Person to Person	\$3.85	\$3.25

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.8 Service Order Charges - Rates and Charges

Customers will be billed the following charges for services described below. Additional charges may apply for service orders that require overtime labor performed at hours of the day or days of the week other than normal work hours.

	Zones A,B One-Time Charge	Zone C One-Time Charge
Customer requests to add a feature to an account	No charge	No charge
Customer requests to remove a feature from an account	\$5.00	\$5.00
Customer requests a billing name change on his/her account	\$5.00	\$5.00
Customer requests a telephone number change	\$25.00	\$9.00
Customer requests to transfer primary line from one service address to another	\$40.00	\$55.00
Customer requests to transfer an additional telephone line from one service address to another	\$12.00	\$35.00
Suspension of service by VT	No Charge	No charge
Restoration of Customer's service following suspension by VT	\$20.00	\$20.00
Installation of a primary telephone line at new service address	\$40.00	\$55.00
Installation of an additional telephone line at new service address	\$12.00	\$35.00

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SECTION 4.0 - RATE SCHEDULES, (CONTD.)

4.8 Service Order Charges -- Rates and Charges (Continued)

	Zones A, B One-Time Charge	Zone C One Time Charge
PIC Change Charge	\$5.00	\$5.00
Block Change Charge	\$5.00	\$5.00

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LOCAL EXCHANGE SERVICES PRICE LIST

SECTION 5.0 - PROMOTIONAL OFFERINGS

VT may from time to time engage in special promotional service offerings which may be limited by specific attributes, including but not limited to certain dates, times and/or locations. These promotions are often designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any account or telephone number that is disconnected from and then reconnected to VT's service for purposes of subscribing to the special promotion may not be eligible. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 3 and 4 of this Tariff.

5.1 One Choice[®] Basic 100 Promotion

Beginning December 21, 2004 and ending March 17, 2005, Customers who subscribe to One Choice[®] Basic Package will be eligible to receive 100 minutes of domestic long distance usage each month in addition to the features and services included in the One Choice[®] Basic Package. The included long distance is subject to the Customer's selected long distance plan as described in Sections 3.52.1 and 3.52.2 of the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3, and any additional long distance usage beyond the included minutes will be billed according to the same selected long distance plan. The included long distance usage does not accumulate on a month-to-month basis, and no credit will be given to Customers who do not use the included promotional minutes.

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SECTION 5.0 - PROMOTIONAL OFFERINGS, (CONT'D.)

5.2 Thanks for Choosing One Choice[®] Promotion

Beginning May 4, 2004 and ending October 1, 2004, Customers of VarTec's residential interexchange services as described in the Matrix Telecom, Inc. d/b/a Vartec Telecom Tariff No. 3 will be eligible to receive a one-time bill credit in the amount of ten dollars (\$10.00) when they subscribe to one of the Company's bundled local service packages as described in Sections 3.2.8 through 3.2.11. This credit will be applied to the Customer's monthly billing statement and should appear in one to two billing statements following the subscription to the Company's local service package. Each Customer will be eligible to receive the credit only once per Customer account. This promotion may not be combined with other non-recurring bill credits or waiver offers provided by the Company.

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