RECEIVED- FPSC

10 SEP 13 PM 4:04

COMMISSION CLERK



Suite 1200 106 East College Avenue Tallahassee, FL 32301 www.akerman.com 850 224 9634 tel 850 222 0103 fax

September 13, 2010

VIA HAND DELIVERY

Dallas

Denver

Fort Lauderdale

West Palm Beach

Jacksonville

Las Vegas Los Angeles

Madison Miami New York Orlando Tallahassee Tampa Tysons Corner Washington, DC

Ms. Ann Cole Office of the Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 100004-GU - Natural Gas Conservation Cost Recovery Clause.

Dear Ms. Cole:

Enclosed for filing in the above referenced Docket, please find an original and 15 copies of Florida Public Utilities Company's Petition for Approval of Conservation Cost Recovery Factors and the Direct Testimony and Exhibit JVH-1 of Mr. Jason Van Hoffman.

Your assistance in this matter is greatly appreciated.

COM 9 APA 1 CCR 7 GCL 1 RAD 5 SSC 1 ADM 0 OPC CLK CH.RI Sincerely,

Bell Keating

Beth Keating AKERMAN SENTERFITT 106 East College Avenue, Suite 1200 Tallahassee, FL 32302-1877 Phone: (850) 224-9634 Fax: (850) 222-0103

07647 SEP 13 2

{TL257186;1}Enclosures

FPSC-COMMISSION DE CR

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

)

)

In re: Natural Gas Conservation Cost Recovery Docket No. 100004-GU Filed: September 13, 2010

PETITION OF THE FLORIDA PUBLIC UTILITIES COMPANY FOR APPROVAL OF CONSERVATION COST RECOVERY FACTORS

FLORIDA PUBLIC UTILITIES COMPANY (the Company), pursuant to Rule 25-

17.015, Florida Administrative Code, hereby submits this petition to the Commission

for approval of its Energy Conservation Cost Recovery Adjustment factors listed

herein below to be applied to bills rendered for meter readings taken between January

1, 2011 and December 31, 2011. In support hereof, the Company states:

1. The exact name of the Company and the address of its principal business office is:

Florida Public Utilities Company 401 South Dixie Highway West Palm Beach, Florida 33402

2. The name and address of the person authorized to receive notices and communications in respect to this docket is:

Beth Keating, Esquire Akerman Senterfitt 106 E. College Ave., Suite 1200 Tallahassee, Florida 32301 (Ph) 850-224-9634 (Fax) 850-222-0103

Attorneys for Florida Public Utilities Company

3. The Energy Conservation Cost Recovery Adjustment factors were calculated in

accordance with the methodology that has been previously approved by the

{TL257185;1}

FPSC-COMMISSION CLEEK

07647 SEP 13 =

Commission. The factors are designed to recover the projected energy conservation program expenses of the Company for the period January 1, 2011 through December 31, 2011, adjusted for the net true-up (which includes the estimated energy conservation true-up for the period January 1, 2010 through December 31, 2010), as well as interest calculated in accordance with the methodology established by the Commission. The calculation of the factors and the supporting documentation is contained in the prepared testimony of the Company witness, Jason Van Hoffman.

4. The Company projects total energy conservation program expenses of \$2,651,758 for the period January 2011 through December 2011. The projected net true-up is an over-recovery of \$391,543. After adding the projected energy conservation expenses to the amount of this over-recovery, a total of \$2,260,215 remains to be recovered during the period January 1, 2011 through December 31, 2011. Dividing this total among the Company's rate classes and then dividing this result by the projected gas throughput for the period by rate class, and expanding for taxes, results in the following Energy Conservation Cost Recovery Adjustment factors for which the Company seeks approval in this petition.

Rate Class	Adjustment Factor (dollars per therm)
Residential	\$0.05742
General Service & GS Transporta	ation \$0.04234
LV Service & LV Transportation <	<50,000 \$0.03800
LV Transportation >50,000	\$0.03800

Docket No. 100004-GU Page 3

WHEREFORE, THE FLORIDA PUBLIC UTILITIES COMPANY asks that the Commission grant this petition, and approve the above Energy Conservation Cost Recovery Adjustment factors to be applied to bills rendered for meter readings taken between January 1, 2011 and December 31, 2011, inclusive.

RESPECTFULLY submitted this 13th day of September 2010.

Beth Keating, Esquire Akerman Senterfitt 106 E. College Ave., Suite 1200 Tallahassee, Florida 32301 (Ph) 850-224-9634 (Fax) 850-222-0103

Attorneys for Florida Public Utilities Company

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the Petition of the Florida Public Utilities Company, along with the supporting Direct Testimony of Mr. Jason Van Hoffman and Exhibit JVH-1, on behalf of the Florida Public Utilities Company, has been furnished by U.S. Mail to the following parties of record this <u>13th</u> day of September, 2010:

Florida Public Utilities Company	MacFarlane Ferguson Law Firm
Tom Geoffroy	Ansley Watson, Jr.
P.O. Box 3395	P.O. Box 1531
West Palm Beach, FL 33402-3395	Tampa, FL 33601-1531
Messer Law Firm Norman H. Horton, Jr. P.O Box 15579 Tallahassee, FL 32317	Office of Public Counsel J.R. Kelly/Patricia Christensen c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400
Peoples Gas System	St. Joe Natural Gas Company, Inc.
Paula Brown	Mr. Stuart L. Shoaf
P.O. Box 111	P.O. Box 549
Tampa, FL 33601-0111	Port St. Joe, FL 32457-0549
TECO Energy, Inc. Matthew Costa P.O. Box 111 Tampa, FL 33601-0111	AGL Resources Inc. Elizabeth Wade/David Weaver Ten Peachtree Place Location 1470 Atlanta, GA 30309
Florida City Gas	Katherine Fleming
Melvin Williams	Florida Public Service Commission
933 East 25 th Street	2540 Shumard Oak Boulevard
Hialeah, FL 33013-3498	Tallahassee, FL 32399

{TL257185;1}

Florida Division of Chesapeake Utilities Corporation Thomas A. Geoffroy P.O. Box 960 Winter Haven, FL 33882-0960	FPUC/Indiantown Division Tom Geoffroy P.O. Box 3395 West Palm Beach, FL 33402-3395
Sebring Gas System, Inc. Jerry H. Melendy, Jr. 3515 U.S. Highway 27 South Sebring, FL 33870	Robert Scheffel Wright/ John T. LaVia 225 South Adams Street, Suit 200 Tallahassee, FL 32301

port Keiten

Beth Keating Akerman Senterfitt Attorneys at Law 106 East College Avenue Highpoint Center, 12th Floor Tallahassee, FL 32301 (850)224-9634

1 2 3 4 5 6 7 8 9 10 11]	BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION DOCKET NO. 100004-GU DETERMINATION OF CONSERVATION COSTS RECOVERY FACTOR Direct Testimony of Jason Van Hoffman On Behalf of FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION
12	Q.	Please state your name and business address.
13	A.	Jason Van Hoffman. My business address is 401 South
14		Dixie Highway, West Palm Beach, Florida 33402-3395.
15	Q.	By whom are you employed and in what capacity?
16	Α.	I am employed by Florida Public Utilities Company as
17		Energy Conservation Manager.
18	Q.	What is the purpose of your testimony at this time?
19	A.	To advise the Commission as to the Conservation Cost
20		Recovery Clause Calculation for the period January
21		2011 through December 2011.
22	Q.	What are the total projected costs for the period
23		January 2011 through December 2011 in the
24		Consolidated Natural Gas Division?
25	A.	The total projected Conservation Program Costs are
26		\$2,651,758. Please see Schedule C-2, page 2, for
27		the programmatic and functional breakdown of these
28		total costs.
29	Q.	What is the true-up for the period January 2010
30		through December 2010?
31	Α.	As reflected in the Schedule C-3, Page 4 of Spother HOFR-DATE 07647 SEP 13 9

FPSC-COMPRESSION CLERK

1		True-up amount for the Consolidated Natural Gas
2		Division is an over-recovery of \$391,543.
3	Q.	What are the resulting net total projected
4		conservation costs to be recovered during this
5		projection period?
6	A.	The total costs to be recovered are \$2,260,215.
7	Q.	What is the Conservation Adjustment Factor necessary
8		to recover these projected net total costs?
9	A.	The Conservation Adjustment Factors per therm for
10		the Consolidated Natural Gas Division are:
11		Residential \$.05742
12		General Service and
13		GS Transportation \$.04234
14		Large Volume Service and
15		LV Transportation <50,000 \$.03800
16		Large Volume Transportation
17		Service >50,000 \$.03800
18	Q.	Are there any exhibits that you wish to sponsor in
19		this proceeding?
20	A.	Yes. I wish to sponsor as Exhibits Schedules C1,
21		C-2, C-3, and C-5 (Composite Prehearing
22		Identification Number JVH-1), which have been filed
23		with this testimony.

- 1 Q. Does this conclude your testimony?
- 2 A. Yes.

DOCKET NO. 100004-GU

Exhibit No. _____ (JVH-1)

on behalf of

Florida Public Utilities Company

SCHEDULE C-1 PAGE 1 OF 1								FLORIDA PL	JBLIC UTILIT	IES COMPAI					
	FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION ENERGY CONSERVATION ADJUSTMENT SUMMARY OF COST RECOVERY CLAUSE CALCULATION JANUARY 2011 THROUGH DECEMBER 2011														
1. TOTAL INCREMENTAL COSTS	S (SCHEDULE	C-2, PAGE 1)					2,651,758								
2. TRUE-UP (SCHEDULE C-3, PA	GE 4, LINE 11)					(391,543)								
3. TOTAL (LINE 1 AND LINE 2)							2,260,215								
RATE SCHEDULE	BILLS	THERMS	CUSTOMER CHARGE	NON-GAS ENERGY CHARGE	TOTAL CUST. & ENGY CHG REVENUE		ECCR AS % OF TOTAL REVENUES	DOLLARS PER THERM	TAX FACTOR	CONSER					
RESIDENTIAL	47,014	11,890,000	517,154	5,924,549	6,441,703	679,348	10.54609%	0.05714	1.00503	0.05742					
COMMERCIAL SMALL General Service & GS Transportation	3,257 on)	8,037,000	65,140	3,145,360	3,210,500	338,582	10,54609%	0.04213	1.00503	0.04234					
COMM. LRG VOLUME (Large Vol & LV Transportation < 50	1,763),000 units)	32,859,000	158,670	11,620,914	11,779,584	1,242,284	10.54609%	0.03781	1.00503	0.03800					
LARGE VOL TRANSPORT. (LG VOL TRANS. > 50,000 units)	0	D	D	0	0	0	10.54609%	0.03781	1.00503	0.03800					
TOTAL	52,034	52,786,000	740,964	20,690,823	21,431,787	2,260,215									

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 1 OF 17

FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION ESTIMATED CONSERVATION PROGRAM COSTS BY PROGRAM BY MONTH JANUARY 2011 THROUGH DECEMBER 2011

PROGRAM	JAN 2011	FEB 2011	MAR 2011	APR 2011	MAY 2011	JUN 2011	JUL 2011	AUG 2011	SEP 2011	OCT 2011	NOV 2011	DEC 2011	TOTAL
Full House Residential New Construction Resid. Appliance Replacement Conservation Education Space Conditioning Residential Conservation Service Residential Appliance Retention Deater / Contractor Commercial Equipment Repair Residential Service Reactivation Residential Service Resolution	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25.715 30.406 15,650 0 4,127 44.384 0 3.057 0 582 97.060	25,715 30,406 15,650 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 4,127 44,384 0 3,057 0 582 97,060	25,715 30,406 15,650 0 4,127 44,384 0 3,057 0 582 97,060	25,714 30,400 15,650 0 4,121 44,379 0 3,062 0 577 97,064	308,579 364,866 187,800 49,518 532,603 0 36,689 0 6,979 1,164,724
TOTAL ALL PROGRAMS	220,981	220,981	220,981	220,981	220,981	220,981	220,981	220,981	220,981	220,961	220,981	220,967	2,651,758

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 2 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

SCHEDULE C - 2 PAGE 2 OF 2

FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM JANUARY 2011 THROUGH DECEMBER 2011

	CAPITAL	PAYROLL &	MATERIALS			OUTSIDE			
PROGRAM	INVEST	BENEFITS	& SUPPLIES	ADVERTISE	INCENTIVES	SERVICES		OTHER	TOTAL
						_			
1 Full House Residential New Construction	0	29,568	2,568	27,909	220,478	15,070	1,391	1 1,595	308,579
2 Resid. Appliance Replacement	D	77,138	3,390	103,173	152,420	15,070	2,813	10,862	364,866
3 Conservation Education	0	4,095	3,244	55,195	0	124,014	0	1,252	187,800
4 Space Conditioning	0	0	0	0	0	0	0	0	0
5 Residential Conservation Service	0	7,339	3,635	25,567	0	6,950	1,501	4,526	49,518
6 Residential Appliance Retention	0	55,646	2,098	129,969	334,269	0	2,144	8,477	532,603
7 Dealer / Contractor	D	0	0	0	0	0	0	0	0
10 Commercial Conservation Service	0	7,830	1,526	15,433	0	8,034	2,507	1,359	36,689
12 Commercial Equipment Repair	0	0	0	0	0	0	0	0	0
13 Residential Service Reactivation	0	0	0	5,365	1,614	0	0	0	6,979
14 Common	0	375,937	37,907	413,509	0	265,078	43,061	29,232	1,164,724
PROGRAM COSTS	0	557,553	54,368	776,120	708,781	434,216	53,417	67,303	2,651,758
					<u>_</u>				

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 3 OF 17

SCHEDULE C - 3 PAGE 1 OF 5

FLORIDA PUBLIC UTILITIES COMPANY

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM ACTUAL JANUARY 2010 THROUGH JULY 2010; ESTIMATED AUGUST 2010 THROUGH DECEMBER 2010

PROGRAM	CAPITAL INVEST	PAYROLL & BENEFITS	MATERLS & SUPPLIES	ADVERT	INCENTIVES		VEHICLE	OTHER	TOTAL
1 Full House Residential New Construction									
A. ACTUAL	0	20,489	73	8,358	158,414	343	548	4,250	192,475
B. ESTIMATED	õ	8,570	170	9,130	66,870	370	1,410	6,919	93,439
C. TOTAL	0	29,059	243	17,488	225,284	713	1,958	11,169	285,914
2 Resid. Appliance Replacement									
A. ACTUAL	0	58,714	99	54,431	80,350	1,100	1,223	1,069	196,986
B. ESTIMATED	0	18,390	580	42,160	51,010	0	1,170	6,186	119,496
C. TOTAL	0	77,104	679	96,591	131,360	1,100	2,393	7,255	316,482
3 Conservation Education									
A. ACTUAL	0	4,661	1,723	35,651	0	0	0	0	42,035
B. ESTIMATED	0	40	690	9,250	0	0	0	423	10,403
C. TOTAL	0	4,701	2,413	44,901	0	0	0	423	52,438
4 Space Conditioning							_	_	
A. ACTUAL	0	7,124	0	0	0	0	254	0	7,378
B. ESTIMATED	0	7,181	0	0	0	0	550	0	7,731
C. TOTAL	0	14,305	0	0	0	0	804	0	15,109
5 Residential Conservation Service									
A. ACTUAL	0	609	416	15,818	0	400	300	1,676	19,219
B. ESTIMATED	0	560	140	2,810	0	0	0	1,304	4,814
C. TOTAL	0	1,169	556	18,628	0	400	300	2,980	24,033
6 Residential Appliance Retention									
A. ACTUAL	0	17,864	0	49,125	185,848	0	847	1,062	254,746
B. ESTIMATED	0	35,270	460	65,820	147,610	0	1,940	6,441	257,541
C. TOTAL	0	53,134	460	114,945	333,458	0	2,787	7,503	512,287
SUB-TOTAL	0	179,472	4,351	292,553	690,102	2,213	8,242	29,330	1,206,263

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 4 OF 17

SCHEDULE C - 3 PAGE 2 OF 5

FLORIDA PUBLIC UTILITIES COMPANY

ESTIMATED CONSERVATION PROGRAM COSTS PER PROGRAM ACTUAL JANUARY 2010 THROUGH JULY 2010; ESTIMATED AUGUST 2010 THROUGH DECEMBER 2010

PROGRAM NAME	CAPITAL INVEST	PAYROLL & BENEFITS	MATERLS. & SUPPLIES	ADVERT		OUTSIDE SERVICES	VEHICLE	OTHER	TOTAL
SUB-TOTAL - PREVIOUS PAGE	0	179,472	4,351	292,553	690,102	2,213	8,242	29,330	1,206,263
7 Dealer / Contractor									
A. ACTUAL	0	0	0	0	0	0	0	0	0
B. ESTIMATED	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	O
10 Commercial Conservation Service									
A. ACTUAL	0	3,431	594	2,607	0	5,376	245	0	12,253
B. ESTIMATED	0	2,010	0	7,260	0	3,350	1,040	1,405	15,065
C. TOTAL	0	5,441	594	9,867	0	8,726	1,285	1,405	27,318
12 Commercial Equipment Repair									
A. ACTUAL (JAN-JUL)	0	0	0	0	0	0	0	0	0
B. ESTIMATED (AUG-DEC)	0	0	0	0	0	0	0	0	0
C. TOTAL	0	0	0	0	0	0	0	0	0
13 Residential Service Reactivation									
A, ACTUAL	0	0	0	3,838	1,050	0	0	0	4,888
B. ESTIMATED	0	0	0	60	80	0	0	10	150
C. TOTAL	0	0	0	3,898	1,130	0	0	10	5,038
14 Common									
A. ACTUAL	0	149,326	6,679	99,626	0	11,644	12,673	17,783	297,731
B. ESTIMATED	0	218,720	1,210	95,840	0	40	13,890	8,017	337,717
C. TOTAL	0	368,046	7,889	195,466	0	11,684	26,563	25,800	635,448
TOTAL	0	552,959	12,834	501,784	691,232	22,623	36,090	56,545	1,874,067

EXHIBIT NO. DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 5 OF 17

SCHEDULE C-3

PAGE 3 OF 5

CONSERVATION PROGRAM COSTS BY PROGRAM ACTUAL/ESTIMATED ACTUAL JANUARY 2010 THROUGH JULY 2010; ESTIMATED AUGUST 2010 THROUGH DECEMBER 2010

	ACTU/	L ACTUAL ACTUAL ACTUAL						PROJECTION PROJECTION PROJECTION					
-	JAN	FEB	MAR	APR	MAY	JUN	JÜL	AUG	SEP	OCT	NOV	DEC	
PROGRAM NAME	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	TOTAL
Full House Residential New Construction	5,471	13,713	98,332	8,012	18,552	29,271	19,124	18,687	18,687	18,687	18,687	18,691	285,91
Resid, Appliance Replacement	24,415	19,543	21,427	31,762	37,103	38,229	24,507	23,900	23,900	23,900	23,900	23,896	316,48
Conservation Education	2,171	1,650	7,425	11,581	2,590	9,665	6,953	2,080	2,080	2,080	2,080	2,083	52,43
Space Conditioning	791	783	963	754	1,488	1,455	1,144	1,546	1,546	1,546	1,546	1,547	15,10
Residential Conservation Service	1,348	500	4,269	7,917	1,654	1,095	2,436	963	963	963	963	962	24,03
Residential Appliance Retention	33,759	25,453	34,954	46,682	40,588	36,576	36,734	51,509	51,509	51,509	51,509	51,505	512,28
Dealer / Contractor	0	0	0	D	0	0	0	0	٥	0	0	D	
Commercial Conservation Service	5,490	488	646	252	556	1,929	2,892	3,014	3,014	3,014	3,014	3,009	27,31
Commercial Equipment Repair	0	D	0	0	0	0	0	0	0	0	0	0	
Residential Service Reactivation	20	350	3,636	235	0	647	0	29	29	29	29	34	5,03
Common	38,936	33,558	49,357	37,199	45,773	36,548	56,360	67,544	67,544	67,544	67,544	67,541	635,44
TOTAL ALL PROGRAMS	112,401	96,038	221,009	144,394	148,304	155,415	150,150	169,272	169,272	169,272	169,272	169,268	1,874,06

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 6 OF 17

SCHEDULE C - 3 PAGE 4 OF 5

FLORIDA PUBLIC UTILITIES COMPANY

		ACTI	JAL JANUARY 2		RGY CONSERVA JULY 2010; EST			GH DECEMBER	2010				
	ACTU	A	ACTUAL		ACTUAL	ACTU	AL	PROJECT	10N • • • - • F	ROJECTION	PROJEC	TION	1
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SÉP	OCT	NOV	DEC	
CONSERVATION REVS.	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	TOTAL
RCS AUDIT FEES	0	D	0	0	D	0	0	o	0	0	0	0	0
a. OTHER PROG. REV.	0	0	0	0	0	0	0	0	0	0	0	0	0
b.	0	0	0	0	0	0	0	O	0	0	0	0	0
с.	0	0	0	0	0	D	0	0	٥	0	D	0	0
CONSERV. ADJ REV.											(101 704)	(404 704)	(4.945.004)
(NET OF REV. TAXES)	(222,455)	(199,880)	(212,627)	(174,250)	(137,726)	(109,344)	(101,034)	(131,701)	(131,701)	(131,701)	(131,701)	(131,701)	(1,815,821)
TOTAL REVENUES	(222,455)	(199,880)	(212,627)	(174,250)	(137,726)	(109,344)	(101,034)	(131,701)	(131,701)	(131,701)	(131,701)	(131,701)	(1,815,821)
PRIOR PERIOD TRUE-UP													
NOT APPLIC. TO PERIOD	(37,353)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(37,358)	(448,291)
CONSERVATION REVS.								(100.050)	(100.050)	(460.050)	(400.050)	(100.050)	(2,264,112)
APPLIC. TO PERIOD	(259,808)	(237,238)	(249,985)	(211,608)	(175,084)	(146,702)	(138,392)	(169,059)	(169,059)	(169,059)	(169,059)	(169,059)	(2,204,112)
CONSERVATION EXPS.							100 100	400 070	169,272	169,272	169,272	169,268	1,874,067
(FORM C-3, PAGE 3)	112,401	96,038	221,009	144,394	148,304	155,415	150,150	169,272	109,272	109,272	109,212	103,208	1,874,007
TRUE-UP THIS PERIOD	(147,407)	(141,200)	(28,976)	(67,214)	(26,780)	8,713	11,758	213	213	213	213	209	(390,045)
INTEREST THIS													
PERIOD (C-3,PAGE 5)	(84)	(104)	(115)	(123)	(161)	(187)	(158)	(131)	(122)	(113)	(104)	(96)	(1,498)
TRUE-UP & INT.					(00 (007)	(070 070)	(627,786)	(578,828)	(541,388)	(503,939)	(466,481)	(429,014)	(448,291)
BEG. OF MONTH	(448,291)	(558,429)	(662,375)	(654,108)	(684,087)	(673,670)	(021,100)	(010,020)	(041,360)	(303,335)	(400,401)	(423,074)	(440,201)
PRIOR TRUE-UP							37,358	37,358	37,358	37,358	37,358	37,358	448,291
COLLECT./(REFUND.)	37,353	37,358	37,358	37,358	37,358	37,358	37,356	37,356	31,308	57,506		07,000	440,231
Audit Adj Prior period													0
END OF PERIOD TOTAL									(544 445)	(100 104)	(100.04.5)	(204 540)	(004 5 - 0)
NET TRUE-UP	(558,429)	(662,375)	(654,108)	(684,087)	(673,670)	(627,786)	(578,828)	(541,388)	(503,93 <u>9)</u>	(466,481)	(429,014)	(391,543)	(391,543)

EXHIBIT NO. DOCKET NO. 100004-GU

LOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 7 OF 17

SCHEDULE C-3 PAGE 5 OF 5

FLORIDA PUBLIC UTILITIES COMPANY

	ACT	ACTUAL ACTUAL ACTUAL ACTUAL					PROJECTION PROJECTION PROJECTION						
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
INTEREST PROVISION	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	2010	TOTAL
BEGINNING TRUE-UP	(448,291)	(558,429)	(662,375)	(654,108)	(684,087)	(673,670)	(627,786)	(578,828)	(541,388)	(503,939)	(466,481)	(429,014)	
END. T-UP BEFORE INT.	(558,345)	(662,271)	(653,993)	(683,964)	(673,509)	(627,599)	(578,670)	(541,257)	(503,817)	(466,368)	(428,910)	(391,447)	
TOT. BEG. & END. T-UP	(1,006,636)	(1,220,700)	(1,316,368)	(1,338,073)	(1,357,596)	(1,301,269)	(1,206,457)	(1,120,086)	(1,045,206)	(970,308)	(895,392)	(820,462)	
AVERAGE TRUE-UP	(503,318)	(610,350)	(658,184)	(669,036)	(678,798)	(650,635)	(603,228)	(560,043)	(522,603)	(485,154)	(447,696)	(410,231)	
INT. RATE-FIRST DAY OF REPORTING BUS. MTH	0.20%	0.20%	0.21%	0.21%	0.23%	D.34%	0.35%	0.28%	0.28%	0.28%	0.28%	0.28%	
INT. RATE-FIRST DAY OF SUBSEQUENT BUS, MTH	0.20%	0.21%	0.21%	0.23%	0.34%	0.35%	0.28%	0.28%	0.28%	0.28%	0.28%	D.28%	
TOTAL	0 40%	0.41%	0.42%	0.44%	0.57%	0.69%	0.63%	0.56%	0.56%	0.56%	0.56%	0.56%	
AVG INTEREST RATE	0.20%	0.21%	0.21%	0.22%	0.29%	0.35%	0.32%	0.28%	0.28%	0.28%	0.28%	0.28%	
MONTHLY AVG. RATE	0.02%	0.02%	0.02%	0.02%	0.02%	0.03%	0.03%	0.02%	0.02%	0.02%	0.02%	0.02%	
INTEREST PROVISION	(\$84)	(\$104)	(\$115)	(\$123)	(\$161)	(\$187)	(\$158)	(\$131)	(\$122)	(\$113)	(\$104)	(\$96)	(\$1,4

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES COMPANY (JVH-1) PAGE 8 OF 17

FLORIDA PUBLIC UTILITIES COMPANY CONSOLIDATED NATURAL GAS DIVISION PROGRAM DESCRIPTION AND SUMMARY

SCHEDULE C-5 PAGE 1 OF 9

- 1. Full House Residential New Construction Program
- 2. Residential Appliance Replacement Program
- 3. Residential Appliance Retention Program
- 4. Residential Service Reactivation Program
- 5. Residential Conservation Service Program
- 6. Commercial Conservation Service Program
- 7. Conservation Education Program
- 8. Space Conditioning Program

EXHIBIT NO.____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 9 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PAGE 2 OF 9

PROGRAM TITLE:

Full House Residential New Construction Program

PROGRAM DESCRIPTION:

This program is designed to increase the overall energy efficiency in the residential single- and multi-family new construction market by promoting energy-efficient natural gas appliances. The program offers builders and developers incentives in the form of cash allowances to defray the additional costs associated with the installation of natural gas supply lines, house piping, venting and natural gas appliances.

PROGRAM ALLOWANCES:

Furnace or Hydro heater	\$500
Tank Water Heater	\$350
High Eff. Tank Water Heater	\$400
Range	\$150
Dryer	\$100
Tankless	\$550

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 350 single- and multi-family homes will be connected to its natural gas system.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$ 308,579.

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. From the inception of this program on September 1, 2000 through August, 2010, FPUC has connected 2,977 single- and multi-family homes to its natural gas system.

EXHIBIT NO.____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 10 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PAGE 3 OF 9

PROGRAM TITLE:

Residential Appliance Replacement Program

PROGRAM DESCRIPTION:

This program is designed to encourage the replacement of inefficient non-natural gas residential appliances with energy-efficient natural gas appliances. The program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the installation of efficient natural gas appliances.

PROGRAM ALLOWANCES:

Furnace or Hydro heater	\$725
Tank Water Heater	\$500
High Eff. Tank Water Heater	\$550
Range	\$200
Dryer	\$150
Tankless	\$675

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 338 natural gas appliances will be connected (limited to furnaces or hydro heaters, water heaters, ranges and dryers) to its natural gas system.

PROGRAM EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$364,866

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of the program through August, 2010, FPUC has connected 2,898 appliances (only furnaces and hydro heaters, water heaters, ranges and dryers) to its natural gas system.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 11 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PAGE 4 OF 9

PROGRAM TITLE:

Residential Appliance Retention Program

PROGRAM DESCRIPTION:

This program is designed to promote the retention of energy-efficient appliances for current natural gas customers. The program offers allowances to customers to assist in defraying the cost of purchasing and installing more expensive energy-efficient appliances.

PROGRAM ALLOWANCES:

Furnace or Hydro heater	\$5 00
Tank Water Heater	\$350
High Eff. Tank Water Heater	\$400
Range	\$100
Dryer	\$100
Tankless	\$550

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 960 appliances will be connected to its system.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$532,603.

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of this program through August, 2010, FPUC has retained 5,902 natural gas appliances connected to its distributions system.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 12 OF 17

SCHEDULE C-5 PAGE 5 OF 9

PROGRAM TITLE:

Residential Service Reactivation Program

PROGRAM DESCRIPTION:

This program is designed to encourage the reactivation of existing residential service lines that are scheduled to be cut-off and capped. The program offers incentives in the form of cash allowances to residential consumers to assist in defraying the additional costs associated with the purchase and the installation of energy-efficient natural gas appliances.

PROGRAM ALLOWANCES:

Service Reactivation (the installation of a water heater is required) \$350

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 10 services will be reactivated with water heaters on its natural gas system.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$ 6,979

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of this program through August, 2009 FPUC has reactivated 3 customers with water heaters to its distributions system.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 13 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

CONSOLIDATED NATURAL GAS DIVISION PROGRAM DESCRIPTION AND SUMMARY

PAGE 6 OF 9

PROGRAM TITLE:

Residential Conservation Service Program

PROGRAM DESCRIPTION:

This program is designed to assist residential customers in conserving all forms of energy consumption. Certified company representatives or private contractors will conduct energy surveys. This service will be provided based on customer requests and scheduling availability.

PROGRAM ALLOWANCES:

Not applicable.

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 45 residential customers will participate in this program.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$49,518.

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. Since the inception of this program through August, 2010, 241 residential customers have participated. Changes in FPUC's Marketing Department staff and the training of personnel have also affected the active marketing of this program to its customers.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 14 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PAGE 7 OF 9

PROGRAM TITLE:

Commercial Conservation Service Program

PROGRAM DESCRIPTION:

This program is designed to assist commercial customers in conserving all forms of energy consumption. Certified company representatives or private contractors will conduct energy surveys. This service will be provided based on customer requests and scheduling availability.

PROGRAM ALLOWANCES:

Not applicable.

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 34 commercial customers will participate in this program.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$36,689.

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of this program through August, 2010, 127 commercial customers have participated.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 15 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PAGE 8 OF 9

PROGRAM TITLE:

Conservation Education Program

PROGRAM DESCRIPTION:

The purpose of this program is to teach adult and young people about conservation measures designed to reduce energy consumption and consequently reduce their utility bills.

PROGRAM ALLOWANCES:

Not applicable.

PROGRAM PROJECTONS:

For the twelve-month period of January to December 2011, FPUC estimates that 35 adult and youth presentations with 600 participants will result from this program.

PROGRAM FISCAL EXPENDITURES:

During this twelve-month period of January to December 2011, FPUC estimates expenses of \$187,800

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of this program through August, 2010, FPUC has given 121 adult and youth educational presentations.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 16 OF 17

FLORIDA PUBLIC UTILITIES COMPANY

PROGRAM TITLE:

Space Conditioning Program

PROGRAM DESCRIPTION:

This program is designed to convert on-main customers from electric space conditioning equipment to energy-efficient natural gas space conditioning equipment. The program provides an allowance to qualifying participants to compensate for higher initial costs of natural gas space conditioning equipment and the associated installation costs. This program also reduces summer as well as winter peak demand and contributes to the conservation of kwh/kwd consumption.

PROGRAM ALLOWANCES:

Residential\$1200 (For Robur model or equivalent unit)Non-Residential\$ 50 per ton

PROGRAM PROJECTIONS:

For the twelve-month period of January to December 2011, FPUC estimates that 2 customer projects will utilize this program.

PROGRAM FISCAL EXPENDITURES:

During the twelve-month period of January to December 2011, FPUC estimates expenses of \$20,835.

PROGRAM PROGRESS SUMMARY:

FPSC approval of this program occurred on August 29, 2000. This program was implemented on September 1, 2000. From the inception of this program through August, 2010, FPUC has connected 8 space conditioning projects to its natural gas system.

EXHIBIT NO. _____ DOCKET NO. 100004-GU FLORIDA PUBLIC UTILITIES CO. (JVH-1) PAGE 17 OF 17