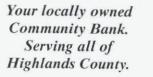
080353-WU



RECEIVED-FPSC, Heartland AMID: 57 National Bank

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Page	7:	🖂 1 of :
Account Number: Date:	25	09/30/10

REDACTED

BUSINESS MMIA

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Account Number
Previous Balance
Deposits/Credits
Checks/Debits
Service Charge
Interest Paid
Ending Balance

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2540 SHUMARD OAK BLVD TALLAHASSEE FL 32399-7019

THE PUBLIC SERVICE COMMISSION ATTN: ANN COLE, DOC# 080353-WU

Statement Dates 9/01/10 thru	9/30/10
Days in the statement period	30
Average Ledger	0
Average Collected	0

CLERK

Daily Balance Information

Date	Balance	Date	Balance	Date	Balance	Date	Balance
9/01	.00						Balance

FPSC+COMMISSION CLERK DOCUMENT NUMBER - CAT 01 7 100 84 N 8 \bigcirc

800 West Main Street Avon Park, FL 33825-3608 (863) 453-6000

5033 U.S. Highway 27 North Sebring, FL 33870-1220 (863) 386-1322

320 U.S. Highway 27 North Sebring, FL 33870-2147 (863) 386-1300

600 U.S. Highway 27 North Lake Placid, FL 33852-7939 (863) 699-1300

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE. IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER	AMOUNT		
		CHECKBOOK RECONCILIATION ENTER BALANCE THIS STATEMENT ADD RECENT DEPOSITS (NOT CREDITED ON THIS STATMENT)	
		TOTAL \$	
		BALANCE	
			SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADD- ING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.
TOTAL			

INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once very 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220 863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147 863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939



Rev. 9/2010

FACTS	WHAT DOES HEARTLAND NAT	FIONAL BANK DO WITH	YOUR PERSONAL
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number • Payment history • Income • Transaction or loss history • Account balances • Credit history When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.		
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Heartland National Bank chooses to share; and whether you can limit this sharing.		
		onal Bank chooses to share; and	a whether you can limit this
Reasons we		Does Heartland National Bank share?	Can you limit this sharing
For our every such as to proc account(s), resp	sharing.	Does Heartland National	
For our every such as to proc account(s), resp investigations, For our mark	sharing. can share your personal information day business purposes - tess your transactions, maintain your pond to court orders and legal	Does Heartland National Bank share?	Can you limit this sharing
For our every such as to proc account(s), resp investigations, For our mark to offer our pro	sharing. can share your personal information day business purposes - sess your transactions, maintain your pond to court orders and legal or report to credit bureaus eting purposes -	Does Heartland National Bank share? Yes	Can you limit this sharing
For our every such as to proc account(s), resp investigations, For our mark to offer our pro For joint mark For our affilia	sharing. can share your personal information day business purposes - sess your transactions, maintain your pond to court orders and legal or report to credit bureaus eting purposes - oducts and services to you	Does Heartland National Bank share? Yes No	Can you limit this sharing No We don't share
For our every such as to proc account(s), resp investigations, For our mark to offer our proc For joint mark For our affilia information ab For our affilia	sharing. can share your personal information day business purposes - sess your transactions, maintain your pond to court orders and legal or report to credit bureaus eting purposes - oducts and services to you keting with other financial companies ates' everyday business purposes -	Does Heartland National Bank share? Yes No	Can you limit this sharing' No We don't share We don't share

What We Do	
How does Heartland National Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Heartland National Bank collect my personal information?	 We collect your personal information, for example, when you Open an account Give us your contact information Make a wire transfer Pay us by check We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	 Federal law gives you the right to limit only sharing for affiliates' everyday business purposes - information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. • Heartland National Bank has no affiliates.
Nonaffiliates	 Companies not related by common ownership or control. They can be financial and non-financial companies. Heartland National Bank does not share with nonaffiliates so they can market to you.
Joint Marketing	 A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <i>Heartland National Bank doesn't jointly market.</i>

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