1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION 2 DOCKET NO. 100330-WS 3 In the Matter of: 4 APPLICATION FOR INCREASE IN 5 WATER/WASTEWATER RATES IN ALACHUA, BREVARD, DESOTO, 6 HARDEE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PALM BEACH, 7 PASCO, POLK, PUTNAM, SEMINOLE, SUMTER, VOLUSIA, AND WASHINGTON 8 COUNTIES BY AQUA UTILITIES FLORIDA, INC. 9 10 11 12 13 14 15 COMMISSION CONFERENCE AGENDA PROCEEDINGS: ITEM NO. 9 16 17 COMMISSIONERS PARTICIPATING: CHAIRMAN ART GRAHAM COMMISSIONER LISA POLAK EDGAR 18 COMMISSIONER NATHAN A. SKOP COMMISSIONER RONALD A. BRISÉ 19 20 DATE: Tuesday, November 9, 2010 21 PLACE: Betty Easley Conference Center Room 148 22 4075 Esplanade Way Tallahassee, Florida 23 REPORTED BY: JANE FAUROT, RPR Official FPSC Reporter 24 (850) 413-6732DOCUMENT NUMBER-DATE 25 09437 NOV 16 º

FLORIDA PUBLIC SERVICES COMMISSION CLERK

1 PROCEEDINGS

CHAIRMAN GRAHAM: Let's move to Item Number 9.

Mr. Mouring.

MR. MOURING: Good morning, Commissioners.

I'm Curt Mouring with Commission Staff.

Item 9 is staff's interim recommendation regarding Aqua Utilities Florida, Inc.'s application for an increase in water and wastewater rates in multiple counties. Charlie Beck from the Office of Public Counsel is here and wishes to make a few brief comments, and staff is prepared to answer any questions that the Commission may have.

CHAIRMAN GRAHAM: Thank you, Mr. Mouring.
Mr. Beck.

MR. BECK: Thank you, Mr. Chairman.

Good morning. My name is Charlie Beck with the Office of Public Counsel. I want to thank you for letting me make some brief comments this morning, because I know you don't always do that on interim cases.

Commissioners, we recognize that in an interim increase you don't take customer testimony into account and quality of service into account.

But in about three months, the staff will be

bringing you a recommendation for a Proposed Agency Action where you will be taking that into account.

Commissioners, we have had eight customer meetings so far. They have and been attended by hundreds of customers, by many legislators, many local officials have attend. What we would like to request of you before the February meeting is to listen to the audio tapes that are available. Staff has these. They are available from the Clerk's Office. A number of customers have asked me to ask you that.

There has been testimony on quality of service, very dramatic testimony. People are very concerned about their treatment by customer service representatives; they are concerned about billing issues. In fact, in every meeting we have had there have been billing issues. Many of the customers won't drink the water. They're paying a premium price and they won't even drink it. So quality of service is every big of an issue in this case as it was last time, if not bigger, and we would appreciate the Commissioners listening to the audio tapes to get a flavor of what happened at these hearings before voting in February.

With that, I thank you for letting me

speak this morning.

CHAIRMAN GRAHAM: Thank you, Mr. Beck.

Mr. May, did you have any words you wanted to say?

MR. MAY: Thank you, Mr. Chairman.

Knight, appearing on behalf of Aqua. Just a follow up on what Mr. Beck said. Aqua takes very seriously the customer comments during these customer service meetings. The company will be filing a written report on each one of the customer meetings, and you certainly — it's certainly within your prerogative, and my experience is you have always considered customer concerns at customer meetings before voting on final rates, and that vote will occur next March, I believe, and we certainly have no problem in you reviewing the audio tapes, and believe that that would be important for you to do. Thank you.

CHAIRMAN GRAHAM: Thank you, sir.

Commission board, any questions or concerns?

Commissioner Skop.

COMMISSIONER SKOP: Thank you.

Just a question for staff. On Page 6 of the staff recommendation, staff is recommending that

the respective system interim rates should be lower, staff's unlimited calculated rates or the utility's limited rates as shown on Schedules Number 4A and 4B. And I just want to briefly reflect on -- when I read that, I looked at the schedules, and apparently on Page 12 there is an exception to that. And I just want to make sure that I'm clear in my mind, because -- and I believe that there may, also, in the second to last paragraph on Page 12, be a clarification that's required. I guess it says staff notes that the water rate band three and wastewater rate band two and four, the unlimited interim rates would result in a reduction of rates over the current rates. But it seems to me that those are the staff calculated interim rates, is that correct, that staff is talking about there?

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MR. FLETCHER: That is correct.

exceptions the lower rate is not adopted, and I think if we look on three -- let me flip to that page -- on water rate band three on Page 29 of the staff recommendation, instead of adopting the staff calculated unlimited at the lower rate, they adopted the higher utility requested limited interim, is that correct?

MR. FLETCHER: For those systems,

Commissioner -- Bart Fletcher, Commission staff -there's three systems where there was a recommended
revenue decrease, and for those systems we actually

used the maximum of the last utility's last ROE, and

it reflected a revenue decrease.

Now, the reason why staff recommended the utility's present rates is actually -- their present rates before their interim request is staff's recommended rate in the far column on Page 29 that you were referring to, and there it is just because the Commission during the interim proceeding, we basically don't change the rate structure and we don't want to find our -- get in a situation where we lower the rates and after the case proceeds on we do an interim refund calculation and it is determined that not only their present rates were appropriate, but maybe something higher.

We don't want to get in a situation where there might be a potential surcharge. So in the cases where the revenue decrease is reflected, we recommend that the present rates continue and they be held subject to refund with interest. And that's what staff's recommendation is for that water band three.

COMMISSIONER SKOP: Okay. And on Page 6 of the staff recommendation, the last paragraph, or second to last sentence, it says proposed regulatory asset treatment by the utility is consistent with the interim methodology approved in the last rate case.

Is that -- there wasn't a footnote or anything to that. Are we talking about the one in --

MS. FLEMING: Commissioner, yes. We are speaking to Docket Number 080121. In particular, the order number is PSC-08-0534-FOF-WS. That was the 2008 rate case with the interim recommendation and the interim order that the Commission issued.

COMMISSIONER SKOP: Thank you, Ms. Fleming.

Just two more questions. With respect to the typical bill that has come up time and time again at the customer hearings that I attended, the typical bill is based on 5,000 gallons for water usage and 4,000 gallons of wastewater usage, is that correct, backing into the numbers?

MR. MOURING: Commissioner, are you
referring to the special report?

COMMISSIONER SKOP: Yes.

1 MR. MOURING: I believe those numbers are 2 based off the average consumption for each 3 individual rate band or standalone system. COMMISSIONER SKOP: Okay. Well, again, I 4 5 can try and redo the math that I was doing hastily last night, but it seemed to me that the number I 6 got to come into, you know, trying to drive into the 7 typical bill for the utility's requested final rates 8 reflected a consumption charge of 5,000 gallons of 9 water and only 4,000 gallons of wastewater. 10 Mr. Willis, is that --11 12 MR. WILLIS: Commissioner, it's system-wide across all rate bands is what it is, the 13 14 average. COMMISSIONER SKOP: Okay. Well, I quess 15 because of uniform rates, it just works out like 16 that in terms of the final rates. So that's what I 17 was looking at. All right. I think that's the only 18 19 questions I have. Thank you. 20 CHAIRMAN GRAHAM: Thank you, Commissioner 21 22 Skop. 23 Any other questions? Seeing none, can I

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get a motion?

COMMISSIONER EDGAR: Move staff.

CHAIRMAN GRAHAM: It has been moved.

I'll second it.

It has been moved and seconded, the move staff recommendation. Any further discussion?

Seeing none, all in favor say aye.

COMMISSIONER SKOP: Excuse me. I'm sorry.

CHAIRMAN GRAHAM: Yes, Commissioner Skop.

COMMISSIONER SKOP: Thank you.

I will, on the motion to adopt the staff recommendation to apply interim rates, I'll be dissenting or voting no on Issues 2, 3, and 4. And, briefly articulating the reason for that -- and, again, this is no reflection on the company. It has made a lot of progress. No reflection on the excellent legal counsel they received, it pertains solely to the situation before us and the sustainability of what appears to be the business model which does not seem to be affordable.

I know what the respective statutes say for the procedure for fixing interim rates under 367.082, but also the requirements under 367.081, that the Commission shall fix rates which are fair, just, and reasonable, compensatory and not unfairly discriminatory. I think, just some background for the new Commissioners — the Commission previously

rejected standalone rates. I guess the, if you wanted to take a look at some reading, is PSC Order 09-0385-FOF-WS, Pages -- generally 124 through 145 has some discussion in it.

Previously standalone rates were rejected by the Commission because the maximum bill for water and wastewater for some systems would exceed \$500 per month for a residential customer. As a result of that, the -- and standalone rates show the true cost of service, which, you know, obviously, the staff had some concerns about the affordability.

Fully consolidated rates, staff previously rejected based upon the company's request, and what the Commission adopted was some affordability and subsidy guidelines. And those affordability and subsidy guidelines were basically -- let's see if I can find them real quick because I don't want to hold this up. But, basically -- wait for one second. I believe it was 65.25 for water and 82.25 for wastewater, and that was the affordability in terms of maximum bill.

The subsidy level previously was, I believe, if my memory serves me correctly, \$5.63, but apparently when the numbers were run, that subsidy level didn't work and we had to go to a

higher subsidy. And the maximum subsidy that the Commission adopted was \$12.50.

Now, staff by its own testimony that I had marked here basically said that for water and wastewater systems, or at least wastewater systems, on standalone rates you would have subsidies over \$25, which would make it unaffordable.

So the Commission was caught in a rock and a hard place. The Commission staff had previously rejected standalone rates. They rejected the fully — the uniform rate, and they were stuck with a cap band that couldn't meet both the criteria, either affordability or subsidy at the same time.

So what staff previously recommended and the Commission adopted is you had to move almost \$600,000 of revenue requirement from wastewater over to water. So basically you were taking what the true cost of wastewater service is and putting it in water, making water more expensive to make everything work.

I guess just in a nutshell, based on the numbers that I reviewed, in terms of prior staff documents and the issues before us, I just don't see how the numbers would work. And, again, applying them in the manner in which we seem to be going

seems to camouflage the true cost of service, which only puts a Band-aid on the underlying issue of affordability. And the subsidy levels, just to take a look at standalone rates, based upon the March 18, 2009, order, standalone rates have no subsidies, but the customer bill, in some cases, would have been over \$500 a month. Okay.

So for fully consolidated rates, you had a subsidy of almost \$500 a month, in some instances. And for the cap band that was adopted, you had a subsidy of about \$463, \$465 for water and wastewater services. So it seems to me that, you know, in my mind, looking at the statutes, they are in conflict with each other, and I'm not sure that, you know, if we, as a Commission, had to move forward in making this work last time and still could not make it work without taking wastewater revenue requirement and transferring it to water, and now both water and wastewater rates are going up at the interim and in the requested final uniform rates, I just don't see how it can happen.

So, you know, maybe there's a way to make it happen. I won't be here. But, you know, until I see those numbers -- and everything I have done I have struggled with this. I just, in good faith,

can't see how we can approve the interim rates, 1 given the statutory constraints and without 2 3 violating what the Commission set forth for affordability and subsidy limits. So I will 4 respectfully vote no on Issues 2, 3, and 4. 5 Thank you. 6 7 CHAIRMAN GRAHAM: Thank you, Commissioner Skop. 8 Commission board, I will pull back my 9 10 second on the move staff for 1 through 6, if Commissioner Edgar will pull back her motion, and 11 I'll ask for a motion on Issues 1, 5, and 6. 12 COMMISSIONER EDGAR: Then, Mr. Chairman, 13 per your thoughtful direction, I will take back my 14 original motion and move staff on Issues 1, 5, and 15 6 as a substitute motion. 16 CHAIRMAN GRAHAM: Can I get a second? 17 COMMISSIONER BRISÉ: Second. 18 CHAIRMAN GRAHAM: It has been moved and 19 seconded. All in favor of Issues 1, 5, and 20 21 6 signify by saying aye. 22 (Vote taken.) 23 CHAIRMAN GRAHAM: Those opposed? By your action, you have approved 1, 5, 24 and 6. 25

Let's bring up Issue Number 2.

I guess, to Commissioner Skop, do you have a recommendation on Issue Number 2?

recommendation other than just denying staff recommendation. And, again, I will be voting no in terms of should the Commission approve the utility's limited interim rate methodology.

chairman graham: The rest of the board, is there another recommendation or are we going to move staff on Issue Number 2?

commissioner edgar: If staff could speak to us -- excuse me, I'm sorry -- if staff could speak to us briefly as to the legal rationale for the recommendation on Issue 2 and 3. Or 2, and then if that flows to 3.

MS. FLEMING: The legal rationale for Issue 2 flows into 3, as you stated, Commissioner. Essentially, this is an interim request. The Commission needs to make a decision on the interim rates within 60 days of the filing. That has been waived by the utility until today. The statute clearly says that to establish a prima facie entitlement for interim rate relief, the utility shall demonstrate that it is earning outside the

range of reasonableness on the rate of return calculated.

The utility has done so in the four corners of its petition, and thus it's essentially a formula approach to determine the interim rates.

The utility has met its burden with respect to interim rates, and thus staff is recommending the approval of interim rates.

The interim rates we would note are subject to refund as staff has previously stated. The staff will continue to look at all of these issues that have been raised by the Office of Public Counsel with respect to quality of service, with respect to the rates, with respect to whether a cap band rate structure is appropriate, with respect to affordability and subsidy, and that is something the staff will look at and bring forward to the Commission in its PAA recommendation in March.

CHAIRMAN GRAHAM: Ms. Fleming, how much flexibility do we have as far as setting of these interim rates?

MS. FLEMING: The interim rates, unfortunately the statute states that if the utility has shown that it's earning outside its range of reasonableness, it is entitled to interim rate

relief, and the interim rates are based -- the calculations are based on its last rate case, and that's what staff has before you today.

CHAIRMAN GRAHAM: Commission board?

Commissioner Skop.

COMMISSIONER SKOP: Thank you.

And, Ms. Fleming, I appreciate your analysis and I understand the statute, but I also understand the competing statute in terms of fair, just, and reasonable and not unduly discriminatory. I know that rates need to be compensatory. And, again, I'm very pro business, but this boils down to the fairness of the subsidies involved as well as the affordability.

And, again, the Commission took an action based on what was before it last time. As staff even acknowledged, it was not a perfect solution, but, you know, if the Commission struggled with it at that point, at what point are we going to, as policymakers, grab the bull by the horns and address the issue head on?

Because on a standalone basis, you would have people paying \$500 or more in some systems for their water and wastewater bill on a monthly basis.

Now, that would even be higher today under interim

and the requested uniform rates, because the rates keep going on, and all we're doing is -- it's like a shell game to move the money around and camouflage the true cost of service for some of these standalone systems.

It seems to me that, you know, in capitalism you compete on a quality cost basis, and, you know, if you can't compete on a quality cost basis, you need to look at other alternatives, whether it be divestiture or, you know, public policy interests looking at what is affordable, or, you know, looking at, you know, even at some of the things that have arisen, you know, there have been a lot of customer concerns that can't come into this, but I'm looking at it strictly on the data before me, the statutes that guide the Commission as well as the Commission's prior decision, and noting the impact of our decision here today.

And in terms of implementing the interim rates, I'm not opposed to affording the company revenue requirement that it may be legally entitled to, but the application of how that revenue requirement and underearnings is allocated to me does not comport with the statutes before us. So, again, I can't in good faith approve it under the

manner in which it is distributed.

So, thank you.

CHAIRMAN GRAHAM: Yes, sir.

Mr. May.

MR. MAY: Thank you, Mr. Chairman.

I don't want to belabor the point, but I do think it is important to reflect on what is and what is not before you today. With all due respect, Commissioner Skop, you raised, I think, some very important points, but those points are directed to the permanent rate issue. That issue will be voted on by you as a body in March of next year.

What is before you is temporary interim rates. And the issue, again, as Ms. Fleming points out, is largely dictated by a formulistic approach which the Florida Legislature has established, and which the Florida Supreme Court on at least four separate occasions has determined that once the utility, whether it be a water and wastewater utility, a gas utility or an electric utility, once the utility establishes on the face of its pleadings that it is earning below the minimum authorized return, then the formula in the statute takes effect and it gives the utility the opportunity to achieve or attain temporary interim rate relief.

In keeping with those Florida Supreme

Court decisions, you have recognized, and I quote,

"The determination of the appropriate interim amount
is one strictly made following the formula found in

Section 367.082." Interim rates, quote, protect

utilities from regulatory lag associated with a full
blown rate proceeding. These rates provide a

utility relief pending our final decisions on rates
requiring only a prima facie showing of entitlement
to relief.

Again, as Ms. Fleming points out, your own staff, your experts have determined that my client has made a prima facie showing. The Florida Supreme Court in Southern Bell v. Bevis has provided direct guidance as to what constitutes a prima facie case. The court in that case made it clear that once a utility submits a filing that on its face shows that its achieved rate of return falls below the minimum authorized rate of return by the Commission, then the utility is entitled to interim rate relief. That is precisely what my client's filings have done in this case.

As reflected in your staff's recommendation, AUF has filed MFRs that clearly show its achieved rate of return during the test year is

approximately 1 percent. That is 775 basis points below the minimum authorized return authorized by you in the last case.

Again, based upon that long line of Supreme Court decisions, I respectfully submit that there is no doubt that Aqua has made a prima facie showing for entitlement to interim relief, and we would respectfully request that you approve your Staff recommendation.

Let me point out one other thing. The Florida interim rate statutes are not designed just to protect utilities from regulatory lag. The Supreme Court of this state has recognized that customers are fully protected under your interim statutes by the fact that interim revenues collected are subject to refund with interest. I'd like you to consider that and, again, I ask that you approve staff's recommendation.

Thank you, sir.

CHAIRMAN GRAHAM: Thank you, Mr. May.

Mr. Beck.

MR. BECK: Thank you, Mr. Chairman.

We have argued on a number of occasions that the interim statute is permissive by the Commission. It begins on 367.082. It says the

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Commission may, during any proceeding for a change of rates and so on, approve or authorize the collection of interim rates, and then the subsequent sections use the word shall. We argued this probably for a couple of hours in the last case. I still agree or still would propose that it is permissive but not mandatory on the Commission's part.

Commissioner Skop raises an excellent issue on the tension between this statute and other sections about reasonable and affordable rates.

Clearly, from the meetings we have had, the rates are unaffordable, and the interim rate just increases it above what is already an affordable level.

So we support Commissioner Skop's comments. Thank you.

CHAIRMAN GRAHAM: Commissioner Skop.

COMMISSIONER SKOP: Thank you.

And just not to belabor the point, Mr.

May, I think, raised some excellent issues in terms of court precedent. And, again, I do believe, in terms of the showing for the revenue requirement that's necessary, that's not what I'm opposed to.

I'm opposed to the manner in which it's spread. I

know staff discusses that on Page 5 of the staff 1 2 recommendation a little bit. But, again, there are tensions here that won't be resolved in the issue 3 before us today. But, again, I just need to, you 4 5 know, base my decision based on the statutes before me, the comments made, and looking at what the true 6 cost of service would be if not for the fact that 7 it's being disguised by the rate methodology that is 8 in effect now, which required a revenue transfer 9 from wastewater to water to make the whole thing 10 work to begin with. And if rates are going up above 11 12 that, does that mean more revenue transfers are going to be required between water and wastewater? 13 I mean, those are questions that remain unanswered. 14 So I respect the comments made by Mr. May 15 16 very much, but, again, I think that the policy issue

very much, but, again, I think that the policy issue and the public interest issue, as well as the statutory guidelines are very important here to consider.

Thank you.

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CHAIRMAN GRAHAM: Thank you, Commissioner Skop.

Commissioner Edgar.

COMMISSIONER EDGAR: Thank you, Mr.

Chairman. I agree that Commissioner Skop has raised

some important issues, and with Mr. Beck as well, that we spent a lot of time discussing them. This is, I think, the third time in the last three to four years that a large rate case for Aqua is in the process of coming before us. And we spent a lot of time in the last rate case discussing this issue of subsidy and reasonableness and affordableness and trying to balance those equities.

I'm pretty sure that I made some comments on the record at the time of the vote that what was before us was not a perfect solution, but was an effort to try to reach that balance. And I don't think that any of us who participated in that rate case at that time are surprised that some of those issues are before us again in this case, and will be in others with other companies that will come before us.

and in others. However, I do agree that some of the issues that have been raised are beyond the scope of the issues that are before us today. I know that we will have more discussions on them when a full recommendation comes forward. I look forward to those discussions. But at this point I believe that the staff recommendation on Issues 2, 3, and 4 is

what the law directs and is in keeping with the four-to-one decision that this Commission made in the last rate case.

And so with that, Mr. Chairman, I would move approval of the staff recommendation on Issues 2, 3, and 4, recognizing that it does build in protections for the customers, and that the larger issues will come before us in a matter of months.

CHAIRMAN GRAHAM: Thank you, Commissioner Edgar.

Do I get a second?

I will second that for discussion.

For staff, you said that there is a 60-day time frame on this? Is that what I heard correctly?

Not everybody at once.

MR. WILLIS: Yes, Commissioner, the statute does have a 60-day time frame.

CHAIRMAN GRAHAM: And where are we in that time frame on that?

MR. WILLIS: This is the last agenda.

MS. FLEMING: This is the last agenda. The utility waived the 60-day time frame until today. So, technically, we are beyond the 60-day time frame, but the utility has allowed the Commission to decide it today.

CHAIRMAN GRAHAM: Okay. Anything else?

Yes, Ms. Helton.

MS. HELTON: Kind of reading the tealeaves maybe a little bit. Let me suggest that if you do not approve the interim rates here, I'm not sure what would happen. And I think that you may be raising the issue of surcharges for customers if the court were to determine that interim rates were appropriate under the statute, and so we would be in a situation where we would have to go back and surcharge the customers. I just wanted to make sure

CHAIRMAN GRAHAM: I don't think we need any fear at this time. All right. We have been moved and seconded.

Seeing no further discussion -- Commissioner Skop.

that that was clear to everyone.

COMMISSIONER SKOP: Thank you.

To the point just raised by Ms. Helton, the regulatory asset, creating that asset creates, in effect, somewhat of a surcharge. If it doesn't work out in the end, customers are still going to pay. So it is just another prophylactic measure that's put on top of the rates to not embody what the true cost of service would be as evidenced in

the staff recommendation.

But I respect the decision of my colleagues. I respect the comments made, but, again, I think my concern is whether, under the sister statute, 367.081(2)(a)1., whether the rates that the Commission is setting are fair, just, and reasonable and are not unduly discriminatory with respect to the subsidies that are now being recognized as a result of additional interim rate increase. Thank you.

CHAIRMAN GRAHAM: The motion before us is move staff on Issue 2, 3, and 4. All in favor say aye.

(Vote taken.)

CHAIRMAN GRAHAM: Those opposed?

COMMISSIONER SKOP: Aye.

CHAIRMAN GRAHAM: By your action you have approved Issue 2, 3, and 4.

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1	STATE OF FLORIDA)
2	: CERTIFICATE OF REPORTER
3	COUNTY OF LEON)
4	T TANE FAUDOM DDD Chief Hearing Deporter
5	I, JANE FAUROT, RPR, Chief, Hearing Reporter Services Section, FPSC Division of Commission Clerk, do hereby certify that the foregoing proceeding was heard
6	at the time and place herein stated.
7	IT IS FURTHER CERTIFIED that I stenographically reported the said proceedings; that
8	the same has been transcribed under my direct supervision; and that this transcript constitutes a
9	true transcription of my notes of said proceedings.
10	I FURTHER CERTIFY that I am not a relative, employee, attorney or counsel of any of the parties,
11	nor am I a relative or employee of any of the parties' attorney or counsel connected with the action, nor am I
12	financially interested in the action.
13	DATED THIS 16th day of November, 2010.
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15	& ane Junet
16	JANE FAUROT, RPR Official FPSC Hearings Reporter
17	(850) 413-6732
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