## State of Florida



## Public Service Commission D-FPSC

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TALLAHASSEE, FLORIDA 32399-0850 10 NOV 30 PM 4: 51

-M-E-M-O-R-A-N-D-U-M-

COMMISSION CLERK

DATE:

November 30, 2010

TO:

Ann Cole, Commission Clerk, Office of Commission Clerk

FROM:

Lawrence D. Harris Jr., Senior Attorney, Office of the General Counsel

RE:

New filings in Docket Nos. 100021-TP and 100432-TP

Please place the attached correspondence, received Tuesday, November 30, 2010, in the filings portion of Docket Nos. 100021-TP and 100432-TP. The correspondence consists of an email message with attached Word file. Thank you for your assistance.

## **Larry Harris**

From:

Matthew Feil [MFeil@gunster.com]

Sent:

Tuesday, November 30, 2010 12:42 PM

To:

Larry Harris

Subject:

Draft Notice for LifeConnex

Attachments: WPB-#1101135-v1-LifeConnex\_Draft\_Notice\_December\_2010.DOC

Larry,

I've asked for an update on the settlement talks between ADT and AT&T. I assume that a deal is imminent but I can't promise anything. I've emphasized the importance of getting something together <u>before</u> Thursday if at all possible.

To my knowledge the deal points have not changed and the main hold up is identifying the LifeConnex customers. One of the deal points, you will recall, is that service to the remaining LifeConnex customers would be terminated on a schedule to be determined by the staff.

The attached draft notice assumes where we expect to end up, but, as I said, I do not have an update. I'm just trying to get ahead of the curve. The draft notice assumes about a 10 day turnaround, but those are soft dates and staff will tell us when to send the notice and what the term date will be.

When I know more, I'll let you know.

Sorry if you had to work on a recommendation on weekends and/or holiday days.

Μ

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DRAFT

[Life Connex LOGO]
[Date]

Dear Customer:

In accordance with the rules of the Florida Public Service Commission, this letter is to notify you that your local telephone service from Life Connex will **not be available after December 10**, **2010**. This is the result of a billing dispute between Life Connex and AT&T. You may wish to select another carrier as your local telephone company before December 10.

You have a choice of different telephone service providers. If you do not complete the process of changing service to another provider before December 10, your service from Life Connex is subject to termination and, after that date, it could be difficult to keep your same telephone number with a new provider. There are a number of local providers in your area. A list can be found in your local telephone directory.

If you have any questions, you may contact a Life Connex customer service representative at [leave blank for phone number][.

Cordially,

Life Connex