VOTE SHEET

November 22, 2011

Docket No. 110013-TP – Request for submission of proposals for relay service, beginning in June 2012, for the deaf, hard of hearing, deaf/blind, or speech impaired, and other implementation matters in compliance with the Florida Telecommunications Access System Act of 1991.

Issue 1: Should the Request for Proposals be issued?

Recommendation: Yes. The Commission should issue the Request for Proposals, as set forth in Attachment A of staff's memorandum dated November 9, 2011.

APPROVED AS MODIFIED, based on discussions at the Commission Conference. The plan provides an optional qualification for an in-State Call Center at 100 points; approves assignment of technical points; and that bidders who do not meet an excellent criteria will not be considered. Also includes oral modifications by Commissioner Brown on pages 18, 37, and 40. Staff was given administrative authority to make non-substantive changes. Also, the points were modified to a 50/50 split, 50 for technical and 50 for price; quarterly, 75% of calls are to be handled in the State of Florida throughout the contract period.

Issue 2: Should this docket be closed?

Recommendation: No.

APPROVED

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

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REMARKS/DISSENTING COMMENTS:

DECLIMENT NUMBER-DATE

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