

**GULF POWER COMPANY**

**Reliability**

**and**

**Storm Hardening Initiatives**

**Report**

March 1, 2011



# Table of Contents

|             |   |           |
|-------------|---|-----------|
| <b>1.0</b>  | <b>STATUS REPORT OF IMPLEMENTATION OF STORM HARDENING PLAN.....</b>                   | <b>4</b>  |
| 1.1         | 2010 STORM HARDENING ACTIVITIES .....   | 4         |
| <b>2.0</b>  | <b>WOOD POLE INSPECTION PROGRAM .....</b>   | <b>6</b>  |
| 2.1         | WOOD POLE INSPECTION DESCRIPTION .....  | 6         |
| 2.2         | 2010 ACCOMPLISHMENTS .....  | 6         |
| 2.3         | PROJECTED 2011 GOALS.....   | 7         |
| <b>3.0</b>  | <b>VEGETATION MANAGEMENT PROGRAMS.....</b>  | <b>7</b>  |
| 3.1         | DISTRIBUTION VEGETATION MANAGEMENT (VM) PLAN OVERVIEW .....                           | 7         |
| 3.2         | TRANSMISSION VEGETATION MANAGEMENT PLAN OVERVIEW .....                                | 7         |
| 3.3         | TREE GULF.....  | 8         |
| 3.4         | COMPANY'S OVERALL VEGETATION MANAGEMENT SUMMARY .....                                 | 8         |
| 3.5         | 2010 DISTRIBUTION PERFORMANCE METRICS (SYSTEM WIDE) .....                             | 9         |
| <b>4.0</b>  | <b>JOINT USE POLE ATTACHMENT AUDITS .....</b>   | <b>10</b> |
| 4.1         | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                       | 11        |
| 4.2         | JOINT USE ATTACHMENT AUDITS – DISTRIBUTION POLES .....                                | 11        |
| <b>5.0</b>  | <b>SIX-YEAR INSPECTION CYCLE FOR TRANSMISSION STRUCTURES .....</b>                    | <b>11</b> |
| 5.1         | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                       | 11        |
| 5.2         | TRANSMISSION CIRCUIT, SUBSTATION AND OTHER EQUIPMENT INSPECTIONS.....                 | 12        |
| 5.3         | TRANSMISSION METAL POLE AND TOWER INSPECTIONS.....                                    | 12        |
| 5.4         | TRANSMISSION POLE INSPECTIONS.....  | 13        |
| <b>6.0</b>  | <b>STORM HARDENING ACTIVITIES FOR TRANSMISSION STRUCTURES .....</b>                   | <b>13</b> |
| 6.1         | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                       | 13        |
| 6.2         | HARDENING OF EXISTING TRANSMISSION STRUCTURES (POLES) .....                           | 14        |
| <b>7.0</b>  | <b>DISTRIBUTION SUBSTATIONS .....</b>   | <b>14</b> |
| 7.1         | FIVE-YEAR PATTERNS/TRENDS IN RELIABILITY PERFORMANCE OF DISTRIBUTION SUBSTATIONS..... | 14        |
| 7.2         | DISTRIBUTION SUBSTATION RELIABILITY TRACKING .....                                    | 14        |
| 7.3         | DISTRIBUTION SUBSTATION RELIABILITY PROBLEM IDENTIFICATION PROCESS.....               | 14        |
| 7.4         | DISTRIBUTION SUBSTATION INSPECTIONS DURING NORMAL OPERATIONS .....                    | 15        |
| <b>8.0</b>  | <b>GEOGRAPHIC INFORMATION SYSTEM (GIS).....</b>                                       | <b>15</b> |
| 8.1         | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                       | 15        |
| 8.2         | DISTRIBUTION OVERHEAD DATA INPUT.....   | 15        |
| 8.3         | DISTRIBUTION UNDERGROUND DATA INPUT.....  | 15        |
| <b>9.0</b>  | <b>POST STORM DATA COLLECTION AND FORENSIC ANALYSIS .....</b>                         | <b>16</b> |
| 9.1         | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                       | 16        |
| <b>10.0</b> | <b>OUTAGE DATA DIFFERENTIATING BETWEEN OVERHEAD AND UNDERGROUND SYSTEMS .....</b>     | <b>17</b> |
| 10.1        | ACTIVITY AND COSTS INCURRED IN 2010 AND 2011 PROJECTIONS.....                         | 17        |
| <b>11.0</b> | <b>COORDINATION WITH LOCAL GOVERNMENTS.....</b>                                       | <b>18</b> |
| 11.1        | ONGOING PROGRAMS .....  | 18        |
| 11.2        | STORM PREPARATION.....  | 20        |
| 11.3        | STORM RESTORATION.....  | 20        |
| <b>12.0</b> | <b>COLLABORATIVE RESEARCH .....</b>   | <b>21</b> |
| <b>13.0</b> | <b>DISASTER PREPAREDNESS AND RECOVERY PLAN .....</b>                                  | <b>21</b> |

|             |   |           |
|-------------|---|-----------|
| 13.1        | ACTIVITY AND COSTS INCURRED FOR 2010 AND 2011 PROJECTIONS .....                 | 21        |
| 13.2        | DISASTER RECOVERY PLAN ACTIVITY .....   | 21        |
| 13.3        | HURRICANE DRILL.....  | 21        |
| <b>14.0</b> | <b>STORM SEASON READY STATUS.....</b>   | <b>22</b> |
| <b>15.0</b> | <b>2010 RELIABILITY PERFORMANCE.....</b>  | <b>23</b> |
| 15.1        | OVERALL PERFORMANCE .....   | 23        |
| 15.2        | DATA TRACKING LEVEL .....   | 24        |
| 15.3        | CRITICAL REVIEW OF DETAILED RELIABILITY DATA .....                              | 24        |
| 15.4        | IDENTIFICATION AND SELECTION OF DETAILED RELIABILITY DATA .....                 | 25        |
| 15.5        | GENERATION EVENTS – ADJUSTMENTS.....  | 25        |
| 15.6        | TRANSMISSION EVENTS – ADJUSTMENTS.....  | 26        |
| 15.7        | EXTREME WEATHER – ADJUSTMENTS.....  | 26        |
| 15.8        | OTHER DISTRIBUTION ADJUSTMENTS.....   | 26        |
| 15.9        | ADJUSTED RELIABILITY.....   | 26        |
|             | 15.9.1 Outage Event Causes.....   | 26        |
|             | 15.9.2 Three Percent Feeder List .....  | 35        |
|             | 15.9.3 Regional Reliability Indices.....  | 36        |
| 15.10       | OVERHEAD – UNDERGROUND RELIABILITY .....  | 37        |
|             | 15.10.1 Five-Year Patterns.....   | 37        |
|             | 15.10.2 Identification and Selection/Process Improvements .....                 | 38        |
|             | 15.10.3 2010 Activities and Budget Allowances.....                              | 38        |
|             | 15.10.4 Overhead (OH) and Underground (UG) Metrics .....                        | 39        |
| 15.11       | RELIABILITY RELATED CUSTOMER COMPLAINTS .....                                   | 41        |
|             | 15.11.1 Five-Year Patterns.....   | 41        |
|             | 15.11.2 Correlation of Reliability Related Customer Complaints to Indices ..... | 42        |
|             | 15.11.3 Identification and Selection/Process Improvements .....                 | 42        |

# **APPENDICES**

- APPENDIX 1      RELIABILITY DATA**
- APPENDIX 2      WOOD POLE INSPECTION REPORT**
- APPENDIX 3      FEEDER SPECIFIC DATA**
- APPENDIX 4      PURC REPORT ON COLLABORATIVE RESEARCH**

## **1.0 Status Report of Implementation of Storm Hardening Plan**

This section is intended to fulfill the requirement for filing a status report of Gulf Power Company's Storm Hardening Plan. A "Stipulation and Agreement" was signed between Gulf Power Company (Gulf) and the Florida Cable Telecommunications Association (FCTA) on November 9, 2010.

On May 1, 2010, Gulf filed its 2010-2012 Storm Hardening Plan update as required by Rule 25-6.0342 FAC. Docket No. 100265-EI was opened to address the updates. On June 10, 2010, the Florida Public Service Commission (FPSC) Staff conducted a workshop to better understand Gulf's plan. In addition to the workshop, the FPSC Staff sent data requests to obtain clarification and additional information. On November 15, 2010 the Florida Public Service Commission approved Gulf's 2010-2012 Storm Hardening Plan.

### **1.1 2010 Storm Hardening Activities**

The following storm hardening activities were initiated and/or completed in the field during 2010:

#### **Distribution**

Gulf continued to hold meetings in order to enhance communications between Gulf's field personnel and third party attachers. Meeting notifications were sent to the following third party attachers: AT&T, Cox Communications Gulf Coast, MediaCom, Southern Light, LLC, TelCove, GTC, Comcast Joint Holdings, Inc., Springfield Cablevision, Inc., Knology, Embarq/CenturyLink, Brighthouse Networks, LLC, Century Tel/Madison River Communication, Escambia County School Board, Valparaiso Broadband Communications, Walton County, The Crest Corporation of Panama City, Campbellton Cable TV, Level 3 Communications, LLC, ICON Communications, Community Cable Corporation, Peoples First Community Bank, Pineapple Beach Villas, and Stone Container Corporation. Increased communication between these parties is vital to the success of Gulf's storm hardening initiatives since detailed information on actual or proposed attachments is required to complete computer modeling of poles to determine the type and class of pole required.

During these meetings, Gulf reviewed (1) planned major projects related to the scope of work and the location; (2) questions related to designing to Grade B standards; (3) the ongoing pole inspection program (Osrose); and (4) any operational issues.

Organizational charts and maps identifying Gulf field personnel responsibility areas were provided to the third party attachers. All participants had the opportunity to ask questions and to clarify any issues. The 2010 meetings were held in February and August. Attendees at the meetings held on February 19<sup>th</sup> in Pensacola and February 25<sup>th</sup> in Panama City included:

- Gulf field personnel, special project engineers, technical services engineers, and their respective supervision and management
- AT&T
- Mediacom
- Cox Communications Gulf Coast
- Brighthouse Networks, LLC
- Escambia County Schools
- Southern Light
- Alpine Communication Corporation

Attendees at the meetings held on August 26<sup>th</sup> in Panama City and August 27<sup>th</sup> in Pensacola included:

- Gulf field personnel, special project engineers, technical services engineers, and their respective supervision and management
- Embarq/Century Link
- AT&T
- ICON Consulting
- Mediacom
- Cox Communications Gulf Coast
- Escambia County School District
- Southern Light

Prior to the 2010 hurricane season, Gulf, Southern Linc, and AT&T representatives held telephone updates to discuss their respective storm plans in the event of a major event. Since February 11, 2008, Gulf has assigned a liaison to AT&T during storm events. This initiative will continue in 2011 and will facilitate a smooth and timely flow of information that indicates when Gulf has neared completion of restoration efforts in a particular area so that AT&T can then begin their own restoration work.

Gulf is on schedule and in some instances ahead of schedule with the following projects in its 2010 – 2012 Storm Hardening Plan and has completed the 2010 portions.

### Distribution

- Critical infrastructure and major thoroughfares.
- Underground Network Improvements.
- Conversion of 4kV Distribution Feeders.
- Automated Overhead Faulted Circuit Indicators.
- Distribution Supervisory Control and Data Acquisition (DSCADA).

### Transmission

- All critical lines were aerially inspected.
- Five separate aerial patrols of the total system were completed.
- Comprehensive walking/climbing and groundline inspections as part of the six-year inspection program were completed.

## **2.0 Wood Pole Inspection Program**

### ***2.1 Wood Pole Inspection Description***

Gulf's 2010 Wood Pole Inspection Program was designed to comply with FPSC Order No. PSC-06-0144-PAA-EI (eight-year inspection cycle) and FPSC Order No. PSC-07-0078-PAA-EU (allowed certain deviations regarding CCA poles less than 15 years in age and poles surrounded by concrete and asphalt). In 2010, Gulf completed the fourth year of the eight-year inspection cycle, utilizing its existing wood pole inspection matrix. This matrix is based on pole age, treatment type and condition, and allows the selective excavation and boring of newer poles.

### ***2.2 2010 Accomplishments***

In 2010, a total of 32,016 poles were inspected with a rejection rate of 3.31%. See Appendix 2, titled "Annual Wood Pole Inspection Report" for details.

In the 2009 pole inspection, Gulf identified 418 reject poles. Gulf changed out 386 of these rejects and reinforced 32 poles during 2010. Gulf also began to change out poles identified as rejects from the 2010 inspection and had completed 54.7% of the repairs before the end of 2010.

## **2.3 Projected 2011 Goals**

Gulf intends to continue its pole inspection program in 2011 to ensure the Company remains on target to achieve an eight year inspection cycle. In addition, the remaining poles identified in the 2010 pole inspection as rejects will be changed out or reinforced in 2011. These poles are now being engineered and will be upgraded to Grade B construction standards.

## **3.0 Vegetation Management Programs**

### **3.1 Distribution Vegetation Management (VM) Plan Overview**

In 2010, the Company implemented the revised Vegetation Management (VM) programs approved in FPSC order No. PSC-06-0947-PAA-EI. The 2010 programs continued to employ many of the successful performance and reliability based elements in the Company's 2007-2009 VM programs. One of the objectives in the 2007-2009 programs was to continually analyze Feeder and Lateral results achieved through the current annual VM programs. After studying trends on our lateral circuits, it was noted that hot spot corrective work was beginning to increase.

To address this trend and facilitate further reliability gains, the Company requested and received Commission approval to shorten its average lateral pruning cycle from six years to four years. The Company began transitioning to the shorter lateral cycle in its 2010 VM programs. The combination of the three year cycle on main line feeders, four year cycle on laterals, and an annual cycle of inspections and correction on main line feeders will ensure the approved cycles are achieved.

The use of the **Distribution Lock-Out Report, DLOR**, a tracking process developed by the Company to document and track distribution feeder lock-outs, continued to be an effective VM tool throughout 2010. The data collected during field evaluations by our Company engineers, foresters, and arborists helped identify the root causes of feeder breaker lock-outs. This enabled us to modify and improve our VM management practices employed on Gulf's distribution system. The use of DLOR will continue to be a valued element of our future VM programs.

### **3.2 Transmission Vegetation Management Plan Overview**

Vegetation hazard removals continued to be the focus of the Company's 2010 Transmission VM programs. Detailed ground patrols were performed on of the Company's transmission ROW corridors in an effort to identify vegetation conditions requiring correction. All vegetation conditions identified by the 2010 patrols were corrected through vegetation removal or pruning activities.



### **3.3 Tree Gulf**

“Tree Gulf” was continued throughout 2010 as a tool to proactively report and address problem vegetation conditions that could pose a future threat to system reliability. “Tree Gulf” streamlined the internal reporting process and electronically produced work-orders directly to Forestry Services to inspect and correct potential vegetation related risks. This tool enabled every Company employee, including non-field personnel, the ability to easily report vegetation concerns through phone, radio, or email communication. “Tree Gulf” generated 417 field work orders during 2010, all of which were appropriately addressed.

### **3.4 Company’s Overall Vegetation Management Summary**

During 2010, Gulf pruned 281 miles of main line primary on its scheduled three-year cycle. The remaining 562 miles of main line primary were inspected and any vegetation conditions found to be out of specification were pruned or removed. Gulf also pruned 1,060 miles of laterals as it transitioned to an average four year lateral cycle.

When comparing present and past years’ reliability data, benefits and outage reductions were realized through decreases in customer interruptions (CI) and customer minutes of interruption (CMI). The Company’s Vegetation Management Feeder Programs, Mainline Annual Trim Schedule and Mainline Inspect & Correct Schedule (MATS & MICS), continued to improve system reliability as shown below:

| <b>Reduction</b> | <b>2007- 2008</b> | <b>2008-2009</b> | <b>2009-2010</b> | <b>2007-2010</b> |
|------------------|-------------------|------------------|------------------|------------------|
| 1) In CI         | 40%               | (5%)             | 37%              | 60%              |
| 2) In CMI        | 49%               | 25%              | 5%               | 63%              |
| 3) # Outages     | 29%               | 0%               | 40%              | 57%              |

With regard to lateral performance, the Company began transitioning to a four year cycle in 2010. A total of 1,060 lateral miles were pruned. The first year’s performance with the four year trim cycle resulted in a 14% decrease in customer outages on laterals. While the number of tree-caused outages decreased, adjusted tree-related Customer Interruptions (CI) and adjusted customer minutes of interruption (CMI) increased. The unadjusted CI and CMI continued to decrease (improve). Unadjusted CI decreased by 6.9% while the unadjusted CMI decreased by 1.7%. The Company expects to realize future improvements in CI and CMI as the four year lateral cycle continues. Gulf will continue to closely monitor VM reliability performance indicators and adjust its VM program as necessary.

Centralized oversight for these VM programs is achieved through the Company's Contract Services and Forestry Services section. Forestry Services, staffed by degreed Foresters and/or ISA Certified Arborists, develops, plans, and manages all VM programs and the contract resources responsible for performing the Company's transmission and distribution vegetation maintenance activities. Forestry Services personnel also assist in the Company's efforts to provide safety and educational information to the public. A bill insert was developed to help Gulf Power customers become more aware of safety and reliability issues related to tree planting near power lines. Company employees continued to speak at various grammar school classes educating students on how electricity is delivered to their homes and schools, and the importance of power line safety (including the risks of planting and maintaining trees near power lines).

### **3.5 2010 Distribution Performance Metrics (System Wide)**

#### **1. Distribution VM Reliability**

| <b>Outages &amp; Interruptions</b>  | <b>Feeder</b>     |                 |              | <b>Lateral</b>    |                 |              |
|-------------------------------------|-------------------|-----------------|--------------|-------------------|-----------------|--------------|
|                                     | <b>Unadjusted</b> | <b>Adjusted</b> | <b>Diff.</b> | <b>Unadjusted</b> | <b>Adjusted</b> | <b>Diff.</b> |
| A) Number of Outages                | 12                | 12              | 0            | 850               | 850             | 0            |
| B) Customer Interruptions           | 18,024            | 18,024          | 0            | 52,972            | 52,972          | 0            |
| C) Outages Per Mile                 | 0.014             | 0.014           | 0            | 0.169             | 0.169           | 0            |
| D) Vegetation CI Per Mile           | 21.38             | 21.38           | 0            | 10.50             | 10.50           | 0            |
| E) Customer Minutes of Interruption | 1,254,032         | 1,254,032       | 0            | 6,926,175         | 6,926,175       | 0            |

## 2. Distribution Performance

| <b>VM Miles Cleared and Contractor Cost</b>                       | <b>Plan (mi)</b>       | <b>Actual (mi)</b>          | <b>Plan (\$)</b>            | <b>Actual (\$)</b>             |
|---|------------------------|-----------------------------|-----------------------------|--------------------------------|
| A) <b>MATS</b> Mainline Annual Trim Schedule (3 Year Cycle)       | 281                    | 281                         | 544,221                     | 534,000                        |
| B) <b>MICS</b> Mainline Inspect & Correct Schedule (1 Year Cycle) | 562                    | 562                         | 131,970                     | 165,718                        |
| C) <b>SALT</b> Scheduled Annual Lateral Trim (4 Year Cycle)       | 1,261                  | 1,060                       | 3,207,097                   | 3,499,500                      |
| D) <b>TICKETS</b> Hot Spot Tickets Completed with Contract Cost   | <b>Feeder (T)</b><br>6 | <b>Lateral (T)</b><br>2,056 | <b>Feeder (\$)</b><br>1,619 | <b>Lateral (\$)</b><br>406,508 |

(Tickets Worked = T, Costs = \$)

## 3. Total Distribution Vegetation Cost

| <b>VM Planned Vs Actual Program Costs</b>                           | <b>Plan (\$)</b> | <b>Actual (\$)</b> |
|---|------------------|--------------------|
| A) <b>VM Contractor Costs</b> (MATS, MICS, SALT, and TICKETS)       | 4,887,644        | 4,857,868          |
| B) <b>VM Other Program Costs</b> (Internal Labor and Miscellaneous) | <u>30,456</u>    | <u>49,362</u>      |
| C) <b>Total Distribution Vegetation Cost</b>                        | 4,918,100        | 4,907,230          |

## 4.0 Joint Use Pole Attachment Audits

Gulf performs its joint use inventory audits, covering the overhead distribution system as required by FPSC Order No. PSC-06-0781-PAA-EI every five years. The next audit is scheduled to begin in March 2011.

- 100% of System Audited
- Audit conducted May 1, 2006 through September 30, 2006
- Previous audit date 2001
- Audits conducted on 5 year cycle

## 4.1 Activity and Costs Incurred for 2010 and 2011 Projections

|   |  |          |
|---|--|----------|
| 1 | 2010 Joint Use Pole Audit (projected costs)                                | N/A      |
| 2 | 2010 Pole Strength and Loading Engineering and Replacements (actual costs) | (Note 1) |

### NOTES:

**Note 1:** Based on field results from the previous 3 years, the FPSC approved Gulf's 2010-2012 Storm Hardening Plan which discontinued the pole sampling program.

## 4.2 Joint Use Attachment Audits – Distribution Poles

|   |         |
|---|---------|
| (A) Number of company owned distribution poles (See Note 1)   | 253,365 |
| (B) Number of company distribution poles leased: 7 Telecomm attachers on Gulf's poles (See Note 2)  | 132,695 |
| (C) Number of owned distribution pole attachments: 7 CATV, numerous Government and other 3 <sup>rd</sup> party attachers on Gulf's poles (See Note 3) | 134,849 |
| (D) Number of leased distribution pole attachments: Foreign poles Gulf Power is attached to (See Note 4)  | 64,148  |
| (E) Number of authorized attachments: Sum of all attachments to Gulf Power Company poles (See Note 4)   | 266,096 |
| (F) Number of unauthorized attachments: Gulf's best estimate based on Joint Use Pole Inventory results (See Note 5)                                   | 6,379   |
| (G) Number of apparent NESC violations involving electric infrastructure  | Note 6  |
| (H) Number of apparent NESC violations involving 3 <sup>rd</sup> party facilities   | Note 6  |

### NOTES:

**Note 1:** As of December 2010.

**Note 2:** Numbers based on permitting, ATT's forecast of attachments in 2010 and the 2006 pole count.

**Note 3:** Numbers based on 2010 permitting and the 2006 pole count.

**Note 4:** Data based on the 2006 pole count and ATT's forecast of attachments for 2010.

**Note 5:** Data based on the 2006 pole count.

**Note 6:** Gulf Power does not collect this type of data as part of the Joint Use process. When Gulf becomes or is made aware of NESC violations, Gulf takes corrective measures.

## 5.0 Six-Year Inspection Cycle for Transmission Structures

### 5.1 Activity and Costs Incurred for 2010 and 2011 Projections

In 2004, Gulf adopted the Southern Company Transmission Line Inspection Standards. Gulf contracts ground line inspections and uses a combination of Company employees and contractors to perform comprehensive walking and aerial inspections. Gulf Power Company's transmission inspection program is based on two alternating twelve-year cycles which result in a structure being inspected at least every six years. As part of the Transmission Line Inspection Standards, Gulf performs at least 4 routine aerial patrols each year.

In 2010, Gulf Power spent a total of \$215,019 on a combination of comprehensive walking and ground line treatments for metal poles and towers. In addition to this amount, Gulf spent \$453,350 on a combination of comprehensive walking inspections and ground line treatments for wood and concrete poles. These amounts are shown in Section 5.3 and 5.4 respectively. All inspections are on schedule to meet the six-year timeline. Additionally, Gulf completed 5 aerial inspections of its entire system with an actual cost of \$116,380.

## **5.2 Transmission Circuit, Substation and Other Equipment Inspections**

Gulf completed 33 transmission substation inspections during 2010 as planned. The costs associated with inspections are not tracked separately from general maintenance expenses. Gulf transmission does not inspect by circuit.

## **5.3 Transmission Metal Pole and Tower Inspections**

|   | 2010 Activity |        | 2010 Costs |           | 2011 |          |
|---|---------------|--------|------------|-----------|------|----------|
|   | Goal          | Actual | Budget     | Actual    | Goal | Budget   |
| (A) Total Transmission Metal Poles and Towers Inspections <sup>(Note 1)</sup> | -             | 3283   | -          | -         | -    | -        |
| (B) Transmission Metal Poles and Towers                                       | 741           | 1761   | \$32,802   | \$215,019 | 300  | \$37,571 |
| (C) Percent of transmission Metal Poles and Tower inspections completed       | -             | 54%    | -          | -         | -    | -        |

**NOTES:**

**Note 1:** For better tracking, this table includes the count of all metal poles and towers. Previously, it included towers only. This count is not by structure and is by pole or tower. The number increased due to continual improvement of our GIS database on pole type.

## 5.4 Transmission Pole Inspections

|  | 2010 Activity |        | 2010 Costs |           | 2011  |           |
|--|---------------|--------|------------|-----------|-------|-----------|
|  | Goal          | Actual | Budget     | Actual    | Goal  | Budget    |
| (A) Total number of Transmission Poles <sup>(Note 1)</sup>           | -             | 14,837 | -          | -         | -     | -         |
| (B) Number of transmission poles inspected.                          | 2,986         | 3,895  | \$131,211  | \$453,350 | 1,682 | \$212,908 |
| (C) Number of transmission poles passing inspection.                 | -             | 3,421  | -          | -         | -     | -         |
| (D) Number of transmission poles failing strength test (overloaded)  | -             | N/A    | -          | -         | -     | -         |
| (E) Number of transmission poles failing inspection (other reasons). | -             | 474    | -          | -         | -     | -         |
| (F) Number of transmission poles corrected (strength failure)        | -             | 0      | -          | -         | -     | -         |
| (G) Number of transmission poles corrected (other reasons)           | -             | 387    | -          | -         | -     | -         |
| (H) Total transmission poles replaced                                | -             | 387    | -          | -         | 383   | -         |

### NOTES:

**Note 1:** This count is for the number of wood and concrete poles. The total number of transmission poles decreased due to an error discovered with double circuit poles being counted twice. The correction of this error reduced the pole count. Additionally, Gulf rebuilt several lines utilizing fewer poles.

## 6.0 Storm Hardening Activities for Transmission Structures

### 6.1 Activity and Costs Incurred for 2010 and 2011 Projections

Gulf Power Company identified two priority hardening activities for transmission structures: installation of guys on H-frame structures and replacement of wooden cross arms with steel cross arms. These activities will add additional strength capacity to the existing structures.

Gulf Power Company believes these two activities are the best alternatives for existing transmission assets most at risk. All replacements and installations are proceeding on schedule to meet the target completion dates.

## **6.2 Hardening of Existing Transmission Structures (Poles)**

|   | 2010 Activity |        | 2010 Costs |          | 2011            |           |
|---|---------------|--------|------------|----------|-----------------|-----------|
|   | Goal          | Actual | Budget     | Actual   | Goal            | Budget    |
| (A) Transmission structures hardened                    | 300           | 324    | (Note 1)   | (Note 1) | 858<br>(Note 2) | \$600,000 |
| (B) Percent Transmission structures hardening completed | -             | 108%   | -          | -        | -               | -         |

**NOTES:**

**Note 1:** Actual dollars spent are incorporated into a budget for maintenance replacement of capital items and not separated by hardening activity.

**Note 2:** The 2010-2012 Storm Hardening Plan referenced Gulf Power performing a wood arm and storm guy re-count utilizing a helicopter instead of a fixed wing aircraft. This was done in October 2010 and produced accurate wood arms and un-guyed structures remaining on the system. This resulted in an increased 2011 goal.

## **7.0 Distribution Substations**

### **7.1 Five-Year Patterns/Trends in Reliability Performance of Distribution Substations**

Gulf reviews each substation related outage, and actions are taken to reduce the possibility of a similar-caused outage occurring in the future. The review of data for the past five years does not show any trends or patterns in items affecting distribution substation reliability.

### **7.2 Distribution Substation Reliability Tracking**

Each abnormal substation related outage is reviewed. Analyses are performed and corrections are made to reduce the potential for future outages as a result of a similar system disturbance.

### **7.3 Distribution Substation Reliability Problem Identification Process**

In order to promote substation reliability, inspections are performed. These inspections include visual checks on all equipment including breakers, regulators, transformers and battery banks. The substation is verified to ensure that proper signs are installed. The fence is checked for security and proper grounding. Yard lights are checked and weed problems are noted. Any abnormal condition is repaired immediately or is recorded as an abnormal condition and scheduled for repair in the future.

Along with station inspections, equipment maintenance is performed on a regular cycle to maintain reliability. A detailed battery inspection is completed every six months with impedance tests performed every four years. Preventative diagnostics on Oil Breakers are performed every two years. Preventative diagnostics on 12kV vacuum breakers are performed every four years. Preventative diagnostics on regulators are performed every year. A dissolved gas analysis is performed on transformers every year and power factor testing is performed every six years.

#### **7.4 *Distribution Substation Inspections during Normal Operations***

Gulf inspected all of its distribution substations at least once during 2010.

### **8.0 Geographic Information System (GIS)**

#### **8.1 *Activity and Costs Incurred for 2010 and 2011 Projections***

Gulf completed its distribution facilities mapping transition to its new Distribution Geographic Information System (DistGIS) in 2009.

The Transmission system has been completely captured in the Transmission GIS database. Transmission GIS continues to be updated with any additions and changes as the associated work orders for maintenance, system improvements, and new business are completed.

There are no costs to report. The updating of this data is now a part of existing systems and processes and is no longer separately tracked.

#### **8.2 *Distribution Overhead Data Input***

All overhead distribution equipment has been captured in Gulf's DistGIS including conductors, regulators, capacitors and switches, protective devices such as reclosers, sectionalizers, fuses and transformers. The DistGIS continues to be updated with any additions and changes as the associated work orders for maintenance, system improvements, and new business are completed. This on-going process provides Gulf sufficient facility information to use with collected forensic data to assess performance of its overhead system in the event of a major storm.

#### **8.3 *Distribution Underground Data Input***

All underground distribution equipment has been captured in Gulf's DistGIS including conductors, regulators, capacitors and switches,



protective devices such as reclosers, sectionalizers, fuses and transformers. The DistGIS continues to be updated with any additions and changes as the associated work orders for maintenance, system improvements, and new business are completed. This on-going process provides Gulf sufficient facility information to use with collected forensic data to assess performance of its underground system in the event of a major storm.

## **9.0 Post Storm Data Collection and Forensic Analysis**

### **9.1 Activity and Costs Incurred for 2010 and 2011 Projections**

#### **Distribution:**

The 2010 storm season was uneventful so there was no need to bring the forensic collection team on the system. The contractor did conduct a refresher training course during 2010 to ensure the inspectors stay current on the procedures for forensic collection.

Gulf feels confident that it is ready to perform post-storm forensics if needed in the 2011 storm season.

#### **Transmission:**

Gulf Power Company's Transmission department's forensics team will be led by the transmission engineering function. Utilizing an aerial patrol with a fixed wing aircraft, the team will capture an initial assessment of the level of damage to the transmission system. A follow-up aerial patrol utilizing helicopters will capture GPS coordinates for each failure and record the failures with the Transmission Line Inspection System (TLIS). When ground crews arrive on the scene, the construction inspector with the crew will be responsible for assessing all damage and making a determination as to the cause of the failure. Gulf's Transmission Engineering department will review all findings of the field inspection and determine if additional information should be gathered.

Gulf Power's existing Common Transmission Data Base (CTDB) will be utilized to capture all forensic information. The TLIS tool will be used to track all facility failures and create work orders to associate those failures with the affected facilities. TLIS utilizes geographic mapping software to track the location facilities.

## 10.0 Outage Data Differentiating Between Overhead and Underground Systems

Gulf did not experience any damage from FPSC excludable storms in 2010. No major storm related data is available for this section.

### 10.1 Activities and Costs Incurred in 2010 and 2011 Projections

As reported previously, Gulf expanded its record keeping and analysis of data associated with overhead and underground outages, some of which is included in Section 15.10.4 of this report. Gulf continued collecting the following data on outages as they occur:

- UG cable is:
  - direct buried
  - direct buried but cable injected
  - in conduit
  
- Pole type is:
  - concrete
  - wood

This data was collected as each outage occurred using the Company's Trouble Call Management System (TCMS). Data collected in 2010 is shown in the tables below. This data includes transmission, planned outages, and all exclusions. The costs of collecting this data were minimal as existing systems and processes were utilized.

| Cust    | System              | N      | CI      | CMI        | Dur       | SAIDI | SAIFI | CAIDI  | L-Bar |
|---------|---------------------|--------|---------|------------|-----------|-------|-------|--------|-------|
| 430,658 | Overhead            | 10,067 | 950,774 | 67,576,332 | 1,146,742 | 157   | 2     | 71     | 114   |
| 430,658 | URD - Direct Burial | 506    | 12,714  | 1,941,887  | 93,051    | 5     | 0.03  | 153    | 184   |
| 430,658 | URD - In Conduit    | 161    | 3,362   | 477,294    | 20,198    | 1     | 0.01  | 142    | 125   |
| 430,658 | URD - Injected      | 3      | 14      | 1,364      | 454       | 0     | 0.00  | 97     | 151   |
| 430,658 | URD - Undetermined  | 410    | 12,357  | 2,014,549  | 90,997    | 4.7   | 0.03  | 163.03 | 222   |

| Cust    | Failure     | N  | CI     | CMI       | Dur   | SAIDI | SAIFI | CAIDI | L-Bar |
|---------|-------------|----|--------|-----------|-------|-------|-------|-------|-------|
| 430,658 | Pole - Wood | 56 | 18,067 | 2,157,093 | 11648 | 5.01  | 0.04  | 119   | 2081  |

## **11.0 Coordination with Local Governments**

For years, Gulf Power has emphasized the importance of coordinating with local governments on major projects and storm preparedness. For all major projects, Gulf meets with governmental entities as appropriate to discuss the scope of the projects and coordinate activities involved with project implementation. Gulf also works very closely with the county Emergency Operation Centers (EOC) in its service area for storm preparedness and restoration activities as needed.

In 2007, Gulf initiated a periodic communication survey with the four active EOCs in Northwest Florida to gauge the Company's participation and communication levels with the EOCs. In the surveys the Directors for the Escambia County, Santa Rosa County, Okaloosa County, and Bay County EOCs are asked to gauge Gulf's participation level, responsiveness, presence in the EOC, and overall information exchange. Three surveys of this type have been conducted over the years. In all cases, all four EOCs rated Gulf Power's coordination efforts as outstanding. The surveys show that Gulf Power values and actively pursues a positive and cooperative relationship with the leadership in every community served.

In addition to being active partners with the emergency centers, Gulf maintains year-round contact with city and county officials to ensure cooperation in planning, good communications and coordination of activities.

Gulf Power also hosts Community Leader Forums in the three geographic districts. Community, government, education and business leaders are invited to these half-day events where Gulf Power gives an update on Gulf's plans and activities and asks for input from the community. Working with the community leaders, two or three key community issues are identified and brought to the forum for leaders to listen to each other and build consensus on how to address the issues.

Gulf also has designated employees in every community whose job is to keep in regular contact with city, county and business leadership.

### ***11.1 Ongoing Programs***

Gulf Power Company has several employees with local government liaison responsibilities in Northwest Florida. District managers are located in Pensacola, Ft. Walton, and Panama City. Local managers, who report to the district managers, are located in Milton, Crestview, Niceville, and Chipley. These employees interact with city and county personnel on a daily/weekly basis regarding numerous issues, including emergency preparedness

as needed. Due to the regularity of interaction, it would not be feasible to document all liaisons initiated. These employees are also actively involved in specific government/business committees that focus on emergency preparedness needs in Northwest Florida. Examples of those include:

- Member of BRACE (Be Ready Alliance for Coordinating for Emergencies). BRACE is an Escambia County organization unique to Florida but part of a federal government directive that encourages communities to develop more effective preparedness programs for various types of disasters.
- Member of Okaloosa County Emergency Management Committee. This Committee is a coordinated effort between government and business to address emergency preparedness issues on a monthly basis.

Gulf Power Line Clearance Specialists and Forestry Services Technicians also communicate routinely with members of the community, government officials, and military leaders concerning area vegetation management projects and other issues such as: (1) new customer and Company construction projects; (2) utility right-of-way maintenance; (3) major initial clearing projects (i.e. road additions and re-sizing projects, new distribution feeders, water and sewer projects, military projects and missions, etc); and (4) storm preparation and recovery activities. Routine communications range from office and field visits to phone and radio conversations.

In addition to numerous planning meetings with the EOCs, Gulf Power personnel also participated in the following hurricane activities with local governments during 2010:

- Escambia County EOC:
  - Hurricane Drill
  - All EOC Activations
  - Media Storm Training Session
  - EOC Representative Training
- Santa Rosa Co. EOC:
  - Hurricane Drill
  - All EOC Activations
  - EOC Representative Training
- Okaloosa County EOC:
  - Hurricane Drills
  - All EOC Activations
  - EOC Representative Training

- Media Storm Training Session (Emergency Communication Procedures)
- Bay County EOC:
  - Hurricane Drill
  - All EOC Activations
  - Media Storm Training Session (Emergency Communication Procedures)

## ***11.2 Storm Preparation***

Gulf Power Company has 12 employees dedicated to the county EOCs throughout Northwest Florida. Each of those employees received federal certification under the National Incident Management System (NIMS) through FEMA. The EOC Representatives assist city and county agencies and officials during emergencies that warrant activation of the county EOCs. Gulf Power provides 24-hour coverage throughout the duration of the EOC activation. All actions are based on the Company's central Emergency Operations Plan.

Gulf Power's Emergency Operations Plan includes ongoing communications, pre-storm communications, and post-storm communications supplied by the Corporate Communications Department. Company News Releases are delivered to the County EOCs at least twice daily during storm restoration events to keep local government agencies and officials apprised of the latest Company restoration activities.

## ***11.3 Storm Restoration***

Gulf maintains a communication link with the activated EOCs for a storm event. Assigned Gulf Power representatives immediately coordinated pre-storm activities with the County EOCs to establish emergency communication links with local and state officials, the media, and restoration crews for all 2010 EOC activations.

Gulf Power strives to restore priority emergency services as quickly as possible. In addition, Gulf Power has completed storm-hardened pilot projects for feeder lines that serve critical infrastructures such as hospitals, water treatment facilities, and fuel depots to minimize outages of these facilities during major storm events. No hurricane-related outages required emergency restoration services during 2010.

## **12.0 Collaborative Research**

As a member of the Public Utility Research Center (PURC), Gulf participates in the research activities for Storm Hardening as described by PURC management in Appendix 4.

## **13.0 Disaster Preparedness and Recovery Plan**

Gulf's 2010 Disaster Preparedness and Recovery Plan had no major revisions from what was submitted in the Company's March 1, 2010 annual filing. A copy can be provided upon request.

### ***13.1 Activity and Costs Incurred for 2010 and 2011 Projections***

In response to the April 2010 oil spill event, Gulf provided general awareness training to our storm team responders. Specific training (Hazardous Waste Operations – HAZWOPER) was given to those individuals who would conduct initial and detailed site evaluations in storm surge areas. An oil awareness brochure was developed as a communication tool to give to off system line personnel and support personnel responding to a storm disaster on our system. It is anticipated that costs associated with this effort will be recovered through the claims process.

### ***13.2 Disaster Recovery Plan Activity***

Gulf's 2011 Storm Procedures Manual is currently being reviewed by management. Revisions, if any, will be returned and incorporated in the Manual by June 1, 2011. Storm assignments and training schedules are being finalized with plans for training to be completed prior to hurricane season.

### ***13.3 Hurricane Drill***

A mock hurricane drill was conducted on May 27, 2010 at Gulf's Corporate Office. The purpose of this drill was to enhance coordination and cooperation by involving all participants in rehearsing departmental readiness plans in response to a natural disaster. Escambia County's Emergency Manager, John Dosh, spoke on the issues they face and

their preparedness plans. Allen Strum, the Weather Anchor/Chief Meteorologist with the local ABC news affiliate, reviewed the 2010 hurricane forecast. Gulf's discussions focused on:

- The preparedness cycle of (1) planning (2) organizing, training, and equipping personnel (3) conducting exercises and (4) evaluating and improving processes
- The importance of employees preparing their homes and family both prior to and after landfall
- Safety precautions both before, during, and after a storm
- Worst case scenarios
- The drill scenario called for a hurricane landfall at Hurlburt Field in Mary Ester, Florida as a category 3 with a hurricane severity index of 36. Participants tested their responses and the quality of existing plans based on the availability of outside resources and logistics capabilities

Gulf Power Company's next hurricane drill is scheduled for May 23, 2011.

## **14.0 Storm Season Ready Status**

### **Storm Recovery Plan**

Gulf uses the strategy described in its Storm Recovery Plan to respond to any natural disaster that may occur in our service area. The plan has previously proven to be very effective in recovering from multiple storms that have impacted Gulf and its customers. As part of its annual operations, Gulf has developed and refined its planning and preparations for the possibility of a natural disaster in the Florida panhandle. This planning is updated annually to build on what works well and to improve in areas that do not work as well as intended. In these updates, Gulf strives for continuous improvement by building on experiences from recovery efforts within northwest Florida as well as serving to assist other utilities that have suffered weather related natural disasters.

Gulf's plan has been encapsulated within a detailed and proprietary Storm Recovery Plan procedure manual as an element of its Natural Disaster Preparedness and Recovery program. The manual will follow the guidelines and philosophy set forth in the Storm Recovery Plan.

The restoration procedure establishes a plan of action to be utilized for the operation and restoration of generation, transmission, and distribution facilities during major disasters. Such disasters include hurricanes, tornadoes, and storms that could cause widespread outages to Gulf's customers.

The overall objective is to restore electric service to Gulf's customers as quickly as possible while protecting the safety of everyone involved.

The company garners support from a number of resources including but not limited to the Southeastern Electric Exchange (SEE) Mutual Assistance Group and Southern Company for distribution, logistics and the Transmission Emergency Restoration Plan.

In the logistics and support areas, contracts are negotiated and confirmed with vendors for services such as food, lodging, materials, transportation, fuel and other support functions. Staging sites are secured, and if needed, agreements are negotiated and signed. Gulf's Supply Chain Management department ensures that materials on hand, along with available supplies from the material vendors, are sufficient to meet the anticipated demands of the storm season.

## **15.0 2010 Reliability Performance**

### ***15.1 Overall Performance***

For 2010, Gulf Power's actual system indices showed improvements in two of the five metrics. The actual system indices for SAIDI, CAIDI, SAIFI, MAIFle and CEM15 which represent the full reliability picture experienced by Gulf's customers, showed a 6% increase, 19% improvement, 31% increase, 18% improvement and 53% increase respectively.

The adjusted system indices also showed improvements in two of the five metrics. CAIDI showed a 19% improvement and MAIFle showed a 14% improvement.

Gulf had zero distribution weather exclusions for 2010.

In 2010, there was an extreme January weather event that was not excludable because it was not a named storm or NWS recordable tornado. The total SAIDI impact for this significant event was 7.43. Exclusion of this event results in a Gulf adjusted SAIDI of 138.21 or a 1% improvement from 2009 to 2010.

In 2010, Gulf continued to seek improvements in the company's distribution reliability. The **Distribution Lock-Out Report** was developed and implemented in 2007 to document and track distribution feeder lock-outs, recognize root causes of feeder lock-outs, and identify systems and operational modifications that could be implemented to prevent future feeder lock-outs. A 2009 process improvement was implemented, called



"TreeGulf", which provides a pro-active way for any employee to efficiently notify Gulf's Forestry Services Department of a vegetation problem.

See Appendix 1 for 2010 actual data and adjusted data.

## **15.2 Data Tracking Level**

Gulf continues to collect outage data down to the customer meter level using the Trouble Call Management System (TCMS).

## **15.3 Critical Review of Detailed Reliability Data**

In 2010, Gulf was impacted by several storm events which did not meet the FPSC exclusion criteria.

In 2010, there were outage events that were uncontrollable. As previously stated, there was an extreme weather event in January that was not excludable because it was not a named storm or NWS recordable tornado. The removal of this major event from Gulf's adjusted numbers results in an adjusted SAIDI of 138.21 or a 1% improvement from 2009 to 2010.

In 2010, although the overhead transformers scrapped have increased, the overhead change of 5% is not deemed significant. The large underground change of 44% is due to replacement of deteriorated transformer units identified for replacement from inspections.

Both Gulf actual and adjusted total system outages (N) from 2009 to 2010 showed a significant improvement with reduced outages of approximately 8% and 10% respectively. Eight of the top ten outage causes showed improvements.

A review of the data in the table below from 2005 to 2010, shows that immediately after the major storms of Ivan and Dennis, both overhead and underground failures escalated. Overhead transformer failures leveled off in the last four years while underground transformers continue to experience high change outs as a result of problems found from inspections.

| <b>YEAR</b> | <b>OVERHEADS</b> | <b>% OH CHANGE<br/>Compared to<br/>99 - 03<br/>Average<br/>of 1523</b> | <b>PAD-<br/>MOUNTS</b> | <b>% UG CHANGE<br/>Compared to<br/>99 - 03<br/>Average<br/>Of 226</b> |
|-------------|------------------|--|------------------------|---|
| <b>1999</b> | 1,509            |  | 214                    |   |
| <b>2000</b> | 1,639            |  | 180                    |   |
| <b>2001</b> | 1,727            |  | 220                    |   |
| <b>2002</b> | 1,516            |  | 272                    |   |
| <b>2003</b> | 1,224            |  | 246                    |   |
| <b>2004</b> | 1,967            | 29%  | 244                    | 8%  |
| <b>2005</b> | 3,004            | 97%  | 433                    | 92%   |
| <b>2006</b> | 2,212            | 45%  | 333                    | 47%   |
| <b>2007</b> | 1,576            | 4%   | 336                    | 49%   |
| <b>2008</b> | 1,451            | (5%)   | 222                    | (2%)  |
| <b>2009</b> | 1,569            | 3%   | 372                    | 65%   |
| <b>2010</b> | 1,600            | 5%   | 325                    | 44%   |

### ***15.4 Identification and Selection of Detailed Reliability Data***

The identification and selection of detailed reliability data continues to be a part of Gulf's Trouble Call Management System (TCMS) process. Gulf's outage data collection captures information down to the customer meter level. As a result, Gulf can review data and the resulting reliability indices at the system level and by its three districts – Western, Central, and Eastern.

### ***15.5 Generation Events – Adjustments***

There were no generation events excluded from distribution reliability reporting in 2010.

## 15.6 Transmission Events – Adjustments

See Appendix 1 for transmission excluded events and associated outage causes and resolutions.

## 15.7 Extreme Weather – Adjustments

Gulf did not have any weather events which met the FPSC exclusion criteria.

## 15.8 Other Distribution Adjustments

Please see Appendix 1 for Planned Outage excluded events.

## 15.9 Adjusted Reliability

### 15.9.1 Outage Event Causes

#### 15.9.1.1 Five-Year Patterns

Below are trend tables showing the percentage of change in N and separate tables for SAIDI and SAIFI showing the percentage change for five years for the top ten outage causes.

Gulf is still in the process of analyzing the 2010 data to determine the need for any specific improvement activities beyond current programs and storm hardening initiatives which are underway.

| <b>Cause</b> | <b>(All)</b> |       |       |       |        |        |        |
|--------------|--------------|-------|-------|-------|--------|--------|--------|
| Region       | Data         | 2005  | 2006  | 2007  | 2008   | 2009   | 2010   |
| Central      | N            | 2,371 | 2,404 | 2,567 | 2,819  | 2,984  | 2,495  |
|              | % Change     | 13%   | 1%    | 7%    | 10%    | 6%     | -16%   |
| Eastern      | N            | 1,719 | 2,273 | 1,917 | 2,133  | 1,964  | 1,913  |
|              | % Change     | 9%    | 32%   | -16%  | 11%    | -8%    | -3%    |
| Western      | N            | 5,548 | 5,199 | 5,466 | 6,481  | 6,294  | 5,929  |
|              | % Change     | 6%    | -6%   | 5%    | 19%    | -3%    | -6%    |
| Company      | N            | 9,638 | 9,876 | 9,950 | 11,433 | 11,242 | 10,337 |
|              | % Change     | 8%    | 2%    | 1%    | 15%    | -2%    | -8%    |

| <b>Cause</b> | <b>Animal</b> |       |       |       |       |       |       |
|--------------|---------------|-------|-------|-------|-------|-------|-------|
| Region       | Data          | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | N             | 532   | 611   | 730   | 1,009 | 942   | 847   |
|              | % Change      | -4%   | 15%   | 19%   | 38%   | -7%   | -10%  |
| Eastern      | N             | 264   | 412   | 345   | 402   | 314   | 344   |
|              | % Change      | 0%    | 56%   | -16%  | 17%   | -22%  | 10%   |
| Western      | N             | 690   | 586   | 1,014 | 2,006 | 1,856 | 1,772 |
|              | % Change      | -42%  | -15%  | 73%   | 98%   | -7%   | -5%   |
| Company      | N             | 1,486 | 1,609 | 2,089 | 3,417 | 3,112 | 2,963 |
|              | % Change      | -26%  | 8%    | 30%   | 64%   | -9%   | -5%   |

| <b>Cause</b> | <b>Deterioration</b> |       |       |       |       |       |       |
|--------------|----------------------|-------|-------|-------|-------|-------|-------|
| Region       | Data                 | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | N                    | 439   | 497   | 573   | 557   | 661   | 536   |
|              | % Change             | 10%   | 13%   | 15%   | -3%   | 19%   | -19%  |
| Eastern      | N                    | 343   | 365   | 430   | 500   | 449   | 451   |
|              | % Change             | 8%    | 6%    | 18%   | 16%   | -10%  | .5%   |
| Western      | N                    | 852   | 1,052 | 1,185 | 1,243 | 1,223 | 1,224 |
|              | % Change             | -4%   | 23%   | 13%   | 5%    | -2%   | .08%  |
| Company      | N                    | 1,634 | 1,914 | 2,188 | 2,300 | 2,333 | 2,211 |
|              | % Change             | 1%    | 17%   | 14%   | 5%    | 1%    | -5%   |

| <b>Cause</b> | <b>Lightning</b> |       |       |       |       |       |       |
|--------------|------------------|-------|-------|-------|-------|-------|-------|
| Region       | Data             | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | N                | 361   | 427   | 447   | 397   | 469   | 299   |
|              | % Change         | 8%    | 18%   | 5%    | -11%  | 18%   | -36%  |
| Eastern      | N                | 270   | 461   | 378   | 433   | 352   | 305   |
|              | % Change         | -2%   | 71%   | -18%  | 15%   | -19%  | -13%  |
| Western      | N                | 1,220 | 1,419 | 1,287 | 1,324 | 1,259 | 965   |
|              | % Change         | 31%   | 16%   | -9%   | 3%    | -5%   | -23%  |
| Company      | N                | 1,851 | 2,307 | 2,112 | 2,154 | 2,080 | 1,569 |
|              | % Change         | 20%   | 25%   | -8%   | 2%    | -3%   | -25%  |

| <b>Cause</b> | <b>Tree</b> |      |       |       |       |       |       |
|--------------|-------------|------|-------|-------|-------|-------|-------|
| Region       | Data        | 2005 | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | N           | 170  | 217   | 219   | 234   | 244   | 218   |
|              | % Change    | -14% | 28%   | 1%    | 7%    | 4%    | -11%  |
| Eastern      | N           | 170  | 249   | 325   | 314   | 296   | 235   |
|              | % Change    | -19% | 46%   | 31%   | -3%   | -6%   | -21%  |
| Western      | N           | 640  | 826   | 875   | 766   | 753   | 698   |
|              | % Change    | -18% | 29%   | 6%    | -12%  | -2%   | -7%   |
| Company      | N           | 980  | 1,292 | 1,419 | 1,314 | 1,293 | 1,151 |
|              | % Change    | -18% | 32%   | 10%   | -7%   | -2%   | -11%  |

| <b>Cause</b> | <b>Unknown</b> |       |      |      |      |      |      |  |
|--------------|----------------|-------|------|------|------|------|------|--|
| Region       | Data           | 2005  | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N              | 518   | 218  | 224  | 282  | 289  | 170  |  |
|              | % Change       | 57%   | -58% | 3%   | 26%  | 2%   | -41% |  |
| Eastern      | N              | 368   | 274  | 151  | 152  | 200  | 136  |  |
|              | % Change       | 51%   | -26% | -45% | 1%   | 32%  | -32% |  |
| Western      | N              | 1,351 | 495  | 367  | 440  | 499  | 333  |  |
|              | % Change       | 65%   | -63% | -26% | 20%  | 13%  | -33% |  |
| Company      | N              | 2,237 | 987  | 742  | 874  | 988  | 639  |  |
|              | % Change       | 61%   | -56% | -25% | 18%  | 13%  | -35% |  |

| <b>Cause</b> | <b>Contamination/Corrosion</b> |      |      |      |      |      |      |  |
|--------------|--------------------------------|------|------|------|------|------|------|--|
| Region       | Data                           | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N                              | 85   | 62   | 62   | 68   | 66   | 90   |  |
|              | % Change                       | 44%  | -27% | 0%   | 10%  | -3%  | 36%  |  |
| Eastern      | N                              | 52   | 65   | 63   | 68   | 76   | 79   |  |
|              | % Change                       | -10% | 25%  | -3%  | 8%   | 12%  | 4%   |  |
| Western      | N                              | 287  | 157  | 211  | 152  | 133  | 97   |  |
|              | % Change                       | 54%  | -45% | 34%  | -28% | -13% | -27% |  |
| Company      | N                              | 424  | 284  | 336  | 288  | 275  | 266  |  |
|              | % Change                       | 40%  | -33% | 18%  | -14% | -5%  | -3%  |  |

| <b>Cause</b> | <b>Other</b> |      |      |      |      |      |      |  |
|--------------|--------------|------|------|------|------|------|------|--|
| Region       | Data         | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N            | 66   | 46   | 71   | 42   | 58   | 74   |  |
|              | % Change     | 29%  | -30% | 54%  | -41% | 38%  | 28%  |  |
| Eastern      | N            | 84   | 65   | 63   | 57   | 60   | 71   |  |
|              | % Change     | 58%  | -23% | -3%  | -10% | 5%   | 18%  |  |
| Western      | N            | 104  | 112  | 137  | 99   | 127  | 143  |  |
|              | % Change     | -4%  | 8%   | 22%  | -28% | 28%  | 13%  |  |
| Company      | N            | 254  | 223  | 271  | 198  | 245  | 288  |  |
|              | % Change     | 20%  | -12% | 22%  | -27% | 24%  | 18%  |  |

| <b>Cause</b> | <b>Overload</b> |      |      |      |      |      |      |  |
|--------------|-----------------|------|------|------|------|------|------|--|
| Region       | Data            | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N               | 32   | 36   | 35   | 52   | 72   | 66   |  |
|              | % Change        | 52%  | 13%  | -3%  | 49%  | 38%  | -8%  |  |
| Eastern      | N               | 28   | 29   | 37   | 52   | 56   | 97   |  |
|              | % Change        | 17%  | 4%   | 28%  | 41%  | 8%   | 73%  |  |
| Western      | N               | 58   | 72   | 71   | 99   | 84   | 251  |  |
|              | % Change        | 222% | 24%  | -1%  | 39%  | -15% | 199% |  |
| Company      | N               | 118  | 137  | 143  | 203  | 212  | 414  |  |
|              | % Change        | 87%  | 16%  | 4%   | 42%  | 4%   | 95%  |  |

| <b>Cause</b> |          | <b>Vehicle</b> |      |      |      |      |      |  |
|--------------|----------|----------------|------|------|------|------|------|--|
| Region       | Data     | 2005           | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N        | 24             | 33   | 38   | 16   | 38   | 57   |  |
|              | % Change | -23%           | 38%  | 15%  | -58% | 138% | 50%  |  |
| Eastern      | N        | 16             | 29   | 27   | 16   | 37   | 66   |  |
|              | % Change | -41%           | 81%  | -7%  | -41% | 131% | 78%  |  |
| Western      | N        | 39             | 57   | 46   | 39   | 91   | 141  |  |
|              | % Change | -39%           | 46%  | -19% | -15% | 133% | 55%  |  |
| Company      | N        | 79             | 119  | 111  | 71   | 166  | 264  |  |
|              | % Change | -35%           | 51%  | -7%  | -36% | 134% | 59%  |  |

| <b>Cause</b> |          | <b>Vines</b> |      |      |      |      |      |  |
|--------------|----------|--------------|------|------|------|------|------|--|
| Region       | Data     | 2005         | 2006 | 2007 | 2008 | 2009 | 2010 |  |
| Central      | N        | 16           | 16   | 30   | 45   | 30   | 35   |  |
|              | % Change | 0%           | 0%   | 88%  | 50%  | -33% | 17%  |  |
| Eastern      | N        | 24           | 21   | 18   | 38   | 29   | 41   |  |
|              | % Change | 4%           | -13% | -14% | 111% | -24% | 41%  |  |
| Western      | N        | 40           | 46   | 70   | 79   | 91   | 113  |  |
|              | % Change | -49%         | 15%  | 52%  | 13%  | 15%  | 24%  |  |
| Company      | N        | 80           | 83   | 118  | 162  | 150  | 189  |  |
|              | % Change | -32%         | 4%   | 42%  | 37%  | -7%  | 26%  |  |

**The SAIDI and SAIFI Trend Tables showing the percentage change for five years for the top ten causes are shown below.**

| <b>Cause</b> |          | <b>(All)</b> |        |        |        |        |        |  |
|--------------|----------|--------------|--------|--------|--------|--------|--------|--|
| Region       | Data     | 2005         | 2006   | 2007   | 2008   | 2009   | 2010   |  |
| Central      | SAIDI    | 121.09       | 174.13 | 109.35 | 98.93  | 106.63 | 115.30 |  |
|              | % Change | 61%          | 44%    | -37%   | -10%   | 8%     | 8%     |  |
| Eastern      | SAIDI    | 78.74        | 331.38 | 100.44 | 140.23 | 140.08 | 133.41 |  |
|              | % Change | 15%          | 321%   | -70%   | 40%    | 0%     | -5%    |  |
| Western      | SAIDI    | 129.79       | 157.55 | 145.73 | 145.89 | 157.47 | 168.02 |  |
|              | % Change | 11%          | 21%    | -8%    | 0%     | 8%     | 7%     |  |
| Company      | SAIDI    | 114.87       | 205.12 | 124.80 | 132.45 | 140.01 | 145.64 |  |
|              | % Change | 22%          | 79%    | -39%   | 6%     | 6%     | 4%     |  |

| <b>Cause</b> | <b>(All)</b> |       |       |       |       |       |       |
|--------------|--------------|-------|-------|-------|-------|-------|-------|
| Region       | Data         | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIFI        | 1.349 | 1.276 | 0.952 | 1.142 | 1.082 | 1.577 |
|              | % Change     | 80%   | -5%   | -25%  | 20%   | -5%   | 46%   |
| Eastern      | SAIFI        | 0.712 | 1.288 | 1.121 | 1.127 | 1.200 | 1.637 |
|              | % Change     | 10%   | 81%   | -13%  | 1%    | 6%    | 36%   |
| Western      | SAIFI        | 1.237 | 1.274 | 1.323 | 1.449 | 1.589 | 1.88  |
|              | % Change     | 15%   | 3%    | 4%    | 10%   | 10%   | 18%   |
| Company      | SAIFI        | 1.135 | 1.278 | 1.176 | 1.288 | 1.359 | 1.74  |
|              | % Change     | 28%   | 13%   | -8%   | 10%   | 6%    | 28%   |

| <b>Cause</b> | <b>Animal</b> |      |      |       |       |       |       |
|--------------|---------------|------|------|-------|-------|-------|-------|
| Region       | Data          | 2005 | 2006 | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIDI         | 4.81 | 7.49 | 11.67 | 9.86  | 10.08 | 8.82  |
|              | % Change      | -15% | 56%  | 56%   | -16%  | 2%    | -13%  |
| Eastern      | SAIDI         | 3.58 | 9.51 | 5.03  | 5.53  | 2.63  | 9.8   |
|              | % Change      | 99%  | 166% | -47%  | 10%   | -52%  | 273%  |
| Western      | SAIDI         | 2.84 | 3.23 | 5.33  | 11.14 | 13.81 | 13.52 |
|              | % Change      | -56% | 13%  | 65%   | 109%  | 24%   | -2%   |
| Company      | SAIDI         | 3.53 | 5.90 | 6.88  | 9.37  | 9.97  | 11.36 |
|              | % Change      | -30% | 67%  | 17%   | 36%   | 6%    | 14%   |

| <b>Cause</b> | <b>Animal</b> |       |       |       |       |       |      |
|--------------|---------------|-------|-------|-------|-------|-------|------|
| Region       | Data          | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI         | 0.063 | 0.103 | 0.153 | 0.166 | 0.177 | .183 |
|              | % Change      | -18%  | 62%   | 49%   | 8%    | 7%    | 3%   |
| Eastern      | SAIFI         | 0.035 | 0.105 | 0.063 | 0.058 | 0.033 | .103 |
|              | % Change      | 42%   | 203%  | -39%  | -8%   | -43%  | 212% |
| Western      | SAIFI         | 0.037 | 0.042 | 0.074 | 0.144 | 0.133 | .172 |
|              | % Change      | -54%  | 15%   | 78%   | 94%   | -8%   | 29%  |
| Company      | SAIFI         | 0.043 | 0.073 | 0.092 | 0.128 | 0.119 | .157 |
|              | % Change      | -34%  | 71%   | 25%   | 39%   | -7%   | 32%  |

| <b>Cause</b> | <b>Deterioration</b> |       |       |       |       |       |       |
|--------------|----------------------|-------|-------|-------|-------|-------|-------|
| Region       | Data                 | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIDI                | 23.54 | 42.01 | 17.45 | 17.35 | 26.72 | 26.85 |
|              | % Change             | 72%   | 78%   | -58%  | -1%   | 54%   | .5%   |
| Eastern      | SAIDI                | 8.71  | 16.14 | 15.99 | 25.09 | 23.76 | 25.26 |
|              | % Change             | -33%  | 85%   | -1%   | 57%   | -5%   | 6%    |
| Western      | SAIDI                | 9.51  | 13.61 | 19.37 | 21.65 | 26.83 | 29.24 |
|              | % Change             | -12%  | 43%   | 42%   | 12%   | 24%   | 9%    |
| Company      | SAIDI                | 12.93 | 21.62 | 18.01 | 21.44 | 26.01 | 27.6  |
|              | % Change             | 7%    | 67%   | -17%  | 19%   | 21%   | 6%    |

| <b>Cause</b> | <b>Deterioration</b> |       |       |       |       |       |      |
|--------------|----------------------|-------|-------|-------|-------|-------|------|
| Region       | Data                 | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI                | 0.184 | 0.159 | 0.163 | 0.193 | 0.225 | .291 |
|              | % Change             | 84%   | -14%  | 2%    | 18%   | 17%   | 29%  |
| Eastern      | SAIFI                | 0.059 | 0.115 | 0.168 | 0.220 | 0.160 | .239 |
|              | % Change             | -51%  | 94%   | 46%   | 30%   | -27%  | 49%  |
| Western      | SAIFI                | 0.061 | 0.104 | 0.173 | 0.207 | 0.239 | .359 |
|              | % Change             | -15%  | 71%   | 66%   | 20%   | 15%   | 50%  |
| Company      | SAIFI                | 0.092 | 0.121 | 0.169 | 0.207 | 0.215 | .31  |
|              | % Change             | 2%    | 31%   | 40%   | 22%   | 4%    | 44%  |

| <b>Cause</b> | <b>Lightning</b> |       |       |       |       |       |       |
|--------------|------------------|-------|-------|-------|-------|-------|-------|
| Region       | Data             | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIDI            | 22.86 | 37.07 | 32.78 | 20.30 | 21.23 | 17.39 |
|              | % Change         | 9%    | 62%   | -12%  | -38%  | 5%    | -18%  |
| Eastern      | SAIDI            | 21.41 | 52.12 | 26.47 | 32.75 | 44.16 | 15.87 |
|              | % Change         | 12%   | 143%  | -49%  | 24%   | 35%   | -64%  |
| Western      | SAIDI            | 40.01 | 44.79 | 36.73 | 43.47 | 52.58 | 33.64 |
|              | % Change         | 49%   | 12%   | -18%  | 18%   | 21%   | -36%  |
| Company      | SAIDI            | 30.97 | 44.61 | 33.09 | 34.80 | 42.41 | 24.92 |
|              | % Change         | 32%   | 44%   | -26%  | 5%    | 22%   | -41%  |

| <b>Cause</b> | <b>Lightning</b> |       |       |       |       |       |      |
|--------------|------------------|-------|-------|-------|-------|-------|------|
| Region       | Data             | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI            | 0.292 | 0.261 | 0.269 | 0.208 | 0.237 | .173 |
|              | % Change         | 46%   | -11%  | 3%    | -23%  | 14%   | -27% |
| Eastern      | SAIFI            | 0.178 | 0.290 | 0.268 | 0.220 | 0.317 | .120 |
|              | % Change         | 50%   | 62%   | -7%   | -18%  | 44%   | -62% |
| Western      | SAIFI            | 0.288 | 0.306 | 0.311 | 0.313 | 0.394 | .254 |
|              | % Change         | 46%   | 7%    | 1%    | 1%    | 26%   | -36% |
| Company      | SAIFI            | 0.262 | 0.290 | 0.289 | 0.262 | 0.334 | .199 |
|              | % Change         | 46%   | 11%   | 0%    | -9%   | 27%   | -40% |

| <b>Cause</b> | <b>Tree</b> |       |       |       |       |       |       |
|--------------|-------------|-------|-------|-------|-------|-------|-------|
| Region       | Data        | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIDI       | 6.28  | 10.76 | 5.94  | 3.66  | 7.03  | 9.78  |
|              | % Change    | -16%  | 71%   | -45%  | -38%  | 92%   | 39%   |
| Eastern      | SAIDI       | 8.87  | 15.49 | 22.01 | 25.00 | 22.43 | 19.13 |
|              | % Change    | -13%  | 75%   | 42%   | 14%   | -10%  | -15%  |
| Western      | SAIDI       | 15.58 | 36.55 | 37.40 | 27.71 | 20.63 | 25.3  |
|              | % Change    | -46%  | 135%  | 2%    | -26%  | -26%  | 23%   |
| Company      | SAIDI       | 11.52 | 24.61 | 25.39 | 20.88 | 17.63 | 19.75 |
|              | % Change    | -39%  | 114%  | 3%    | -18%  | -16%  | 12%   |



| <b>Cause</b> | <b>Tree</b> |       |       |       |       |       |      |
|--------------|-------------|-------|-------|-------|-------|-------|------|
| Region       | Data        | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI       | 0.086 | 0.101 | 0.053 | 0.037 | 0.086 | .075 |
|              | % Change    | 1%    | 17%   | -47%  | -30%  | 132%  | -13% |
| Eastern      | SAIFI       | 0.103 | 0.131 | 0.180 | 0.206 | 0.220 | .187 |
|              | % Change    | -16%  | 28%   | 37%   | 15%   | 7%    | -15% |
| Western      | SAIFI       | 0.184 | 0.332 | 0.358 | 0.225 | 0.189 | .216 |
|              | % Change    | -45%  | 81%   | 8%    | -37%  | -16%  | 14%  |
| Company      | SAIFI       | 0.138 | 0.222 | 0.234 | 0.172 | 0.171 | .173 |
|              | % Change    | -36%  | 60%   | 5%    | -26%  | -1%   | 1%   |

| <b>Cause</b> | <b>Unknown</b> |       |       |       |      |      |       |
|--------------|----------------|-------|-------|-------|------|------|-------|
| Region       | Data           | 2005  | 2006  | 2007  | 2008 | 2009 | 2010  |
| Central      | SAIDI          | 23.73 | 14.00 | 16.37 | 9.87 | 5.85 | 9.10  |
|              | % Change       | 110%  | -41%  | 17%   | -40% | -41% | 56%   |
| Eastern      | SAIDI          | 17.65 | 26.24 | 9.92  | 5.31 | 5.67 | 13.41 |
|              | % Change       | 40%   | 49%   | -62%  | -46% | 7%   | 137%  |
| Western      | SAIDI          | 27.49 | 11.15 | 9.04  | 9.86 | 7.91 | 10.08 |
|              | % Change       | 63%   | -59%  | -19%  | 9%   | -20% | 27%   |
| Company      | SAIDI          | 24.08 | 15.65 | 11.15 | 8.69 | 6.81 | 10.69 |
|              | % Change       | 67%   | -35%  | -29%  | -22% | -22% | 57%   |

| <b>Cause</b> | <b>Unknown</b> |       |       |       |       |       |      |
|--------------|----------------|-------|-------|-------|-------|-------|------|
| Region       | Data           | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI          | 0.352 | 0.208 | 0.079 | 0.140 | 0.087 | .146 |
|              | % Change       | 131%  | -41%  | -62%  | 77%   | -38%  | 68%  |
| Eastern      | SAIFI          | 0.180 | 0.119 | 0.160 | 0.063 | 0.066 | .128 |
|              | % Change       | 24%   | -34%  | 34%   | -61%  | 6%    | 94%  |
| Western      | SAIFI          | 0.335 | 0.129 | 0.107 | 0.154 | 0.140 | .146 |
|              | % Change       | 95%   | -62%  | -17%  | 44%   | -9%   | 4%   |
| Company      | SAIFI          | 0.301 | 0.147 | 0.114 | 0.127 | 0.107 | .141 |
|              | % Change       | 88%   | -51%  | -23%  | 12%   | -15%  | 32%  |

| <b>Cause</b> | <b>Vehicle</b> |       |       |       |       |       |       |
|--------------|----------------|-------|-------|-------|-------|-------|-------|
| Region       | Data           | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central      | SAIDI          | 12.29 | 6.54  | 6.27  | 20.85 | 10.65 | 8.55  |
|              | % Change       | 30%   | -47%  | -4%   | 233%  | -49%  | -20%  |
| Eastern      | SAIDI          | 5.94  | 8.36  | 5.63  | 18.26 | 25.97 | 8.96  |
|              | % Change       | -8%   | 41%   | -33%  | 224%  | 42%   | -66%  |
| Western      | SAIDI          | 19.03 | 15.43 | 22.28 | 19.90 | 16.40 | 23.91 |
|              | % Change       | 22%   | -19%  | 44%   | -11%  | -18%  | 46%   |
| Company      | SAIDI          | 14.04 | 11.36 | 13.91 | 19.72 | 17.40 | 16.14 |
|              | % Change       | 20%   | -19%  | 22%   | 42%   | -12%  | -7%   |

| <b>Cause</b> | <b>Vehicle</b> |       |       |       |       |       |      |
|--------------|----------------|-------|-------|-------|-------|-------|------|
| Region       | Data           | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI          | 0.061 | 0.067 | 0.049 | 0.147 | 0.066 | .069 |
|              | % Change       | 44%   | 9%    | -26%  | 197%  | -55%  | 5%   |
| Eastern      | SAIFI          | 0.048 | 0.072 | 0.084 | 0.056 | 0.174 | .141 |
|              | % Change       | 18%   | 50%   | 17%   | -34%  | 213%  | -19% |
| Western      | SAIFI          | 0.163 | 0.093 | 0.147 | 0.236 | 0.137 | .167 |
|              | % Change       | 44%   | -43%  | 58%   | 60%   | -42%  | 22%  |
| Company      | SAIFI          | 0.108 | 0.081 | 0.106 | 0.167 | 0.129 | .135 |
|              | % Change       | 41%   | -25%  | 31%   | 57%   | -23%  | 5%   |

| <b>Cause</b> | <b>Overload</b> |      |      |      |      |      |       |
|--------------|-----------------|------|------|------|------|------|-------|
| Region       | Data            | 2005 | 2006 | 2007 | 2008 | 2009 | 2010  |
| Central      | SAIDI           | 4.42 | 1.81 | 3.56 | 3.28 | 4.36 | 2.23  |
|              | % Change        | 219% | -59% | 96%  | -8%  | 33%  | -49%  |
| Eastern      | SAIDI           | 4.40 | 1.51 | 2.82 | 4.69 | 3.61 | 14.04 |
|              | % Change        | 240% | -66% | 87%  | 66%  | -23% | 289%  |
| Western      | SAIDI           | 2.81 | 4.49 | 3.42 | 2.65 | 3.62 | 17.06 |
|              | % Change        | -34% | 60%  | -24% | -22% | 37%  | 371%  |
| Company      | SAIDI           | 3.62 | 3.05 | 3.30 | 3.34 | 3.81 | 12.49 |
|              | % Change        | 31%  | -16% | 8%   | 1%   | 14%  | 228%  |

| <b>Cause</b> | <b>Overload</b> |       |       |       |       |       |      |
|--------------|-----------------|-------|-------|-------|-------|-------|------|
| Region       | Data            | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI           | 0.058 | 0.025 | 0.066 | 0.025 | 0.048 | .031 |
|              | % Change        | 196%  | -56%  | 160%  | -62%  | 92%   | -35% |
| Eastern      | SAIFI           | 0.029 | 0.015 | 0.040 | 0.078 | 0.045 | .181 |
|              | % Change        | 132%  | -47%  | 159%  | 97%   | -42%  | 303% |
| Western      | SAIFI           | 0.036 | 0.045 | 0.042 | 0.031 | 0.037 | .149 |
|              | % Change        | -3%   | 26%   | -7%   | -25%  | 19%   | 303% |
| Company      | SAIFI           | 0.040 | 0.033 | 0.048 | 0.042 | 0.042 | .127 |
|              | % Change        | 51%   | -18%  | 46%   | -12%  | 1%    | 202% |

| <b>Cause</b> | <b>Contamination/Corrosion</b> |      |       |      |       |      |       |
|--------------|--------------------------------|------|-------|------|-------|------|-------|
| Region       | Data                           | 2005 | 2006  | 2007 | 2008  | 2009 | 2010  |
| Central      | SAIDI                          | 0.29 | 1.61  | 1.30 | 0.55  | 1.19 | 5.02  |
|              | % Change                       | 157% | 460%  | -19% | -58%  | 118% | 322%  |
| Eastern      | SAIDI                          | 0.18 | 3.85  | 0.72 | 7.92  | 3.50 | 2.065 |
|              | % Change                       | -43% | 2008% | -81% | 1002% | -56% | -41%  |
| Western      | SAIDI                          | 0.17 | 0.53  | 1.96 | 1.44  | 0.59 | .93   |
|              | % Change                       | 68%  | 218%  | 268% | -26%  | -59% | 58%   |
| Company      | SAIDI                          | 0.20 | 1.64  | 1.47 | 2.88  | 1.49 | 2.26  |
|              | % Change                       | 29%  | 711%  | -10% | 96%   | -48% | 52%   |

| <b>Cause</b> |          | <b>Contamination/Corrosion</b> |       |       |       |       |      |  |
|--------------|----------|--------------------------------|-------|-------|-------|-------|------|--|
| Region       | Data     | 2005                           | 2006  | 2007  | 2008  | 2009  | 2010 |  |
| Central      | SAIFI    | 0.002                          | 0.033 | 0.012 | 0.005 | 0.006 | .061 |  |
|              | % Change | 58%                            | 1225% | -64%  | -57%  | 24%   | 917% |  |
| Eastern      | SAIFI    | 0.001                          | 0.034 | 0.006 | 0.025 | 0.059 | .035 |  |
|              | % Change | -60%                           | 2416% | -83%  | 334%  | 136%  | -41% |  |
| Western      | SAIFI    | 0.001                          | 0.004 | 0.017 | 0.014 | 0.014 | .007 |  |
|              | % Change | -5%                            | 416%  | 336%  | -18%  | 4%    | -50% |  |
| Company      | SAIFI    | 0.001                          | 0.019 | 0.013 | 0.014 | 0.024 | .028 |  |
|              | % Change | -17%                           | 1307% | -33%  | 14%   | 65%   | 17%  |  |

| <b>Cause</b> |          | <b>Other</b> |       |      |      |      |        |  |
|--------------|----------|--------------|-------|------|------|------|--------|--|
| Region       | Data     | 2005         | 2006  | 2007 | 2008 | 2009 | 2010   |  |
| Central      | SAIDI    | 1.28         | 1.85  | 0.49 | 2.55 | 0.53 | 13.01  |  |
|              | % Change | -60%         | 44%   | -73% | 416% | -79% | 2,355% |  |
| Eastern      | SAIDI    | 0.14         | 4.19  | 2.73 | 0.91 | 2.22 | 18.57  |  |
|              | % Change | -86%         | 2830% | -35% | -66% | 143% | 737%   |  |
| Western      | SAIDI    | 0.54         | 2.50  | 3.96 | 1.49 | 5.34 | 4.79   |  |
|              | % Change | -78%         | 366%  | 59%  | -62% | 259% | -10%   |  |
| Company      | SAIDI    | 0.63         | 2.75  | 2.75 | 1.61 | 3.30 | 10.43  |  |
|              | % Change | -72%         | 336%  | 0%   | -42% | 105% | 216%   |  |

| <b>Cause</b> |          | <b>Other</b> |       |       |       |       |        |  |
|--------------|----------|--------------|-------|-------|-------|-------|--------|--|
| Region       | Data     | 2005         | 2006  | 2007  | 2008  | 2009  | 2010   |  |
| Central      | SAIFI    | 0.050        | 0.029 | 0.026 | 0.052 | 0.014 | .297   |  |
|              | % Change | 67%          | -42%  | -12%  | 103%  | -74%  | 2,021% |  |
| Eastern      | SAIFI    | 0.002        | 0.023 | 0.064 | 0.027 | 0.032 | .384   |  |
|              | % Change | -94%         | 1060% | 182%  | -57%  | 17%   | 1,100% |  |
| Western      | SAIFI    | 0.006        | 0.028 | 0.041 | 0.023 | 0.112 | .245   |  |
|              | % Change | -69%         | 351%  | 48%   | -43%  | 377%  | 119%   |  |
| Company      | SAIFI    | 0.017        | 0.027 | 0.043 | 0.032 | 0.066 | .294   |  |
|              | % Change | -35%         | 63%   | 60%   | -26%  | 108%  | 346%   |  |

| <b>Cause</b> |          | <b>Vines</b> |      |      |      |      |       |  |
|--------------|----------|--------------|------|------|------|------|-------|--|
| Region       | Data     | 2005         | 2006 | 2007 | 2008 | 2009 | 2010  |  |
| Central      | SAIDI    | 0.06         | 0.10 | 0.08 | 0.27 | 0.19 | .0945 |  |
|              | % Change | -39%         | 86%  | -25% | 243% | -28% | -50%  |  |
| Eastern      | SAIDI    | 0.25         | 1.51 | 0.06 | 0.30 | 0.35 | .088  |  |
|              | % Change | -7%          | 515% | -96% | 365% | 18%  | -75%  |  |
| Western      | SAIDI    | 0.23         | 0.17 | 0.17 | 0.17 | 0.51 | .419  |  |
|              | % Change | -39%         | -23% | -3%  | 2%   | 196% | -18%  |  |
| Company      | SAIDI    | 0.19         | 0.49 | 0.12 | 0.23 | 0.39 | .25   |  |
|              | % Change | -31%         | 161% | -76% | 93%  | 70%  | -36%  |  |

| <b>Cause</b> | <b>Vines</b> |       |       |       |       |       |      |
|--------------|--------------|-------|-------|-------|-------|-------|------|
| Region       | Data         | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central      | SAIFI        | 0.001 | 0.001 | 0.001 | 0.004 | 0.002 | .001 |
|              | % Change     | -36%  | 86%   | -30%  | 394%  | -48%  | -50% |
| Eastern      | SAIFI        | 0.001 | 0.004 | 0.001 | 0.003 | 0.002 | .001 |
|              | % Change     | -71%  | 415%  | -83%  | 242%  | -12%  | -50% |
| Western      | SAIFI        | 0.002 | 0.002 | 0.002 | 0.001 | 0.015 | .002 |
|              | % Change     | -53%  | 11%   | -28%  | -22%  | 1005% | -87% |
| Company      | SAIFI        | 0.001 | 0.003 | 0.001 | 0.002 | 0.008 | .002 |
|              | % Change     | -55%  | 78%   | -52%  | 86%   | 263%  | -75% |

### **15.9.1.2 Identification and Selection/Process Improvements**

Gulf continues to focus its process improvement efforts on the system wide top ten outage causes through its existing programs and the new storm hardening efforts.

### **15.9.1.3 2010 Activities and Budget Allowances**

In general, it is not practical to provide an itemized list of all activities that Gulf has included in its budget that are related to distribution reliability. Gulf's budget and accounting systems do not separately categorize and track capital expenditures or O & M expenses on the basis that they are related specifically to distribution reliability. Virtually all distribution functional capital projects and O & M expenses have been or will be undertaken as part of Gulf's commitment to provide customers with reliable and high quality electric service.

Gulf's Vegetation Management Program is an exception to the above. The activities and budgets associated with this program are provided in Section 3.0.

## **15.9.2 Three Percent Feeder List**

### **15.9.2.1 Five-Year Patterns**

Gulf had one feeder in the Actual report, and two feeders in the adjusted report which were repeats in the last five years.

The initial review of the reports showed that in all cases, the associated feeder problems were corrected at the same time of the outage. Additional reviews of the

feeders will be conducted to determine if there are any specific improvements that can be performed to avoid having these feeders becoming repeats.

**15.9.2.2 *Identification and Selection/Process Improvements***

Gulf continues to focus its process improvement efforts on the system wide top ten outage causes through its existing programs and the new storm hardening efforts.

**15.9.2.3 *2010 Activities and Budget Allowances***

Please see the response to Section 15.9.1.3 for 2010 activities and budget allowances.

**15.9.3 Regional Reliability Indices**

**15.9.3.1 *Five-Year Patterns***

Please see tables given in Section 15.9.1.1.

**15.9.3.2 *Identification and Selection/Process Improvements***

Gulf continues to focus its process improvement efforts on the system wide top ten outage causes through its existing programs and the new storm hardening efforts.

**15.9.3.3 *2010 Activities and Budget Allowances***

Please see the response to 15.9.1.3 for 2010 Activities and Budget allowances.

## 15.10 Overhead – Underground Reliability

### 15.10.1 Five-Year Patterns

**NOTE:** % Change is from one year to the next.

| <b>System</b> | <b>Overhead</b> |       |       |       |        |        |       |
|---------------|-----------------|-------|-------|-------|--------|--------|-------|
| Region        | Data            | 2005  | 2006  | 2007  | 2008   | 2009   | 2010  |
| Central       | Num             | 2,040 | 2,112 | 2,224 | 2,498  | 2,672  | 2,207 |
|               | % Change        | 12%   | 4%    | 5%    | 12%    | 7%     | -17%  |
| Eastern       | Num             | 1,484 | 2,080 | 1,727 | 1,914  | 1,739  | 1,667 |
|               | % Change        | 7%    | 40%   | -17%  | 11%    | -9%    | -4%   |
| Western       | Num             | 4,807 | 4,597 | 4,963 | 5,964  | 5,840  | 5,412 |
|               | % Change        | 3%    | -4%   | 8%    | 20%    | -2%    | -7%   |
| Company       | Num             | 8,331 | 8,789 | 8,914 | 10,376 | 10,251 | 9,288 |
|               | % Change        | 6%    | 5%    | 1%    | 16%    | -1%    | -9%   |

| <b>System</b> | <b>Underground</b> |       |       |       |       |      |      |
|---------------|--------------------|-------|-------|-------|-------|------|------|
| Region        | Data               | 2005  | 2006  | 2007  | 2008  | 2009 | 2010 |
| Central       | Num                | 331   | 292   | 343   | 321   | 312  | 288  |
|               | % Change           | 22%   | -12%  | 17%   | -6%   | -3%  | -8%  |
| Eastern       | Num                | 235   | 193   | 190   | 219   | 225  | 244  |
|               | % Change           | 27%   | -18%  | -2%   | 15%   | 3%   | 8%   |
| Western       | Num                | 741   | 602   | 503   | 517   | 454  | 517  |
|               | % Change           | 37%   | -19%  | -16%  | 3%    | -12% | 14%  |
| Company       | Num                | 1,307 | 1,087 | 1,036 | 1,057 | 991  | 1049 |
|               | % Change           | 31%   | -17%  | -5%   | 2%    | -6%  | 6%   |

| <b>System</b> | <b>Overhead</b> |        |        |        |        |        |        |
|---------------|-----------------|--------|--------|--------|--------|--------|--------|
| Region        | Data            | 2005   | 2006   | 2007   | 2008   | 2009   | 2010   |
| Central       | SAIDI           | 109.01 | 161.46 | 85.85  | 85.87  | 92.25  | 107.84 |
|               | % Change        | 66%    | 48%    | -47%   | 0%     | 7%     | 17%    |
| Eastern       | SAIDI           | 69.46  | 319.65 | 92.62  | 132.47 | 121.90 | 121.73 |
|               | % Change        | 16%    | 360%   | -71%   | 43%    | -8%    | -.1%   |
| Western       | SAIDI           | 117.55 | 145.43 | 136.50 | 136.55 | 148.13 | 157.26 |
|               | % Change        | 11%    | 24%    | -6%    | 0%     | 8%     | 6%     |
| Company       | SAIDI           | 103.41 | 192.96 | 112.27 | 122.57 | 127.10 | 135.49 |
|               | % Change        | 23%    | 87%    | -42%   | 9%     | 4%     | 7%     |

| <b>System</b> | <b>Underground</b> |       |       |       |       |       |       |
|---------------|--------------------|-------|-------|-------|-------|-------|-------|
| Region        | Data               | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central       | SAIDI              | 12.07 | 12.67 | 23.50 | 13.06 | 14.38 | 7.45  |
|               | % Change           | 26%   | 5%    | 85%   | -44%  | 10%   | -48%  |
| Eastern       | SAIDI              | 9.29  | 11.73 | 7.82  | 7.76  | 18.18 | 11.67 |
|               | % Change           | 8%    | 26%   | -33%  | -1%   | 134%  | -36%  |
| Western       | SAIDI              | 12.24 | 12.13 | 9.22  | 9.34  | 9.34  | 10.76 |
|               | % Change           | 20%   | -1%   | -24%  | 1%    | 0%    | 15%   |
| Company       | SAIDI              | 11.46 | 12.17 | 12.53 | 9.88  | 12.91 | 10.15 |
|               | % Change           | 19%   | 6%    | 3%    | -21%  | 31%   | -21%  |

| <b>System</b> | <b>Overhead</b> |       |       |       |       |       |       |
|---------------|-----------------|-------|-------|-------|-------|-------|-------|
| Region        | Data            | 2005  | 2006  | 2007  | 2008  | 2009  | 2010  |
| Central       | SAIFI           | 1.260 | 1.216 | 0.865 | 1.018 | 0.999 | 1.522 |
|               | % Change        | 81%   | -4%   | -29%  | 18%   | -2%   | 52%   |
| Eastern       | SAIFI           | 0.671 | 1.235 | 1.070 | 1.089 | 1.135 | 1.573 |
|               | % Change        | 11%   | 84%   | -13%  | 2%    | 4%    | 39%   |
| Western       | SAIFI           | 1.174 | 1.203 | 1.272 | 1.406 | 1.542 | 1.814 |
|               | % Change        | 16%   | 2%    | 6%    | 11%   | 10%   | 18%   |
| Company       | SAIFI           | 1.071 | 1.214 | 1.116 | 1.225 | 1.298 | 1.677 |
|               | % Change        | 30%   | 13%   | -8%   | 10%   | 6%    | 29%   |

| <b>System</b> | <b>Underground</b> |       |       |       |       |       |      |
|---------------|--------------------|-------|-------|-------|-------|-------|------|
| Region        | Data               | 2005  | 2006  | 2007  | 2008  | 2009  | 2010 |
| Central       | SAIFI              | 0.088 | 0.060 | 0.087 | 0.124 | 0.082 | .055 |
|               | % Change           | 65%   | -32%  | 44%   | 42%   | -34%  | -33% |
| Eastern       | SAIFI              | 0.042 | 0.053 | 0.051 | 0.038 | 0.066 | .603 |
|               | % Change           | -14%  | 27%   | -4%   | -25%  | 71%   | 814% |
| Western       | SAIFI              | 0.063 | 0.071 | 0.051 | 0.043 | 0.047 | .068 |
|               | % Change           | -8%   | 13%   | -29%  | -15%  | 9%    | 45%  |
| Company       | SAIFI              | 0.064 | 0.064 | 0.060 | 0.062 | 0.061 | .064 |
|               | % Change           | 7%    | -1%   | -6%   | 4%    | -3%   | 5%   |

### **15.10.2 Identification and Selection/Process Improvements**

Gulf continues to focus its process improvement efforts on the top ten outage causes system wide through its existing programs and the new storm hardening efforts.

### **15.10.3 2010 Activities and Budget Allowances**

Please see Section 10.0.

### 15.10.4 Overhead (OH) and Underground (UG) Metrics

Please see Appendix 3 for specific feeder data for Gulf's overhead and underground lines.

The tables below represent reliability metrics for Gulf's overhead and underground system for 2010.

| System      | Region  | Miles    | Cust    | N     | Duration  | CMI          | CI      |
|-------------|---------|----------|---------|-------|-----------|--------------|---------|
| Overhead    | CENTRAL | 1,162.36 | 59,690  | 2,207 | 203,361.1 | 1,186,736.3  | 167,514 |
|             | EASTERN | 1,546.96 | 61,299  | 1,669 | 182,547   | 13,487,333.4 | 174,345 |
|             | WESTERN | 3,188.46 | 132,596 | 5,412 | 680,345.7 | 32,997,621.6 | 380,760 |
|             | System  | 5,897.78 | 253,587 | 9,288 | 1,066,254 | 58,352,591.3 | 722,619 |
| Underground | CENTRAL | 420.47   | 48,455  | 288   | 50,687.84 | 820,355.69   | 6,102   |
|             | EASTERN | 439.55   | 46,969  | 244   | 41,546.14 | 1,293,804.46 | 7,119   |
|             | WESTERN | 925.56   | 71,201  | 517   | 109,188.9 | 2,258,238.21 | 14,440  |
|             | System  | 1,785.58 | 166,625 | 1,049 | 201,422.8 | 4,372,398.36 | 27,661  |

Note: Total Customers above are from Gulf's Trouble Call Management System, which does not include non-metered accounts.

| System      | Region  | SAIDI  | SAIFI | SAIDI / mile | L-Bar  | CI / N | CAIDI  |
|-------------|---------|--------|-------|--------------|--------|--------|--------|
| Overhead    | CENTRAL | 198.82 | 2.81  | .17          | 92.14  | 75.90  | 70.85  |
|             | EASTERN | 220.03 | 2.84  | .14          | 109.38 | 104.46 | 77.36  |
|             | WESTERN | 248.86 | 2.87  | .07          | 125.71 | 70.35  | 86.66  |
|             | System  | 230.11 | 2.85  | .04          | 114.80 | 77.80  | 80.75  |
| Underground | CENTRAL | 16.93  | 0.13  | .04          | 176.00 | 21.19  | 134.44 |
|             | EASTERN | 27.55  | 0.15  | .06          | 170.27 | 29.18  | 181.74 |
|             | WESTERN | 31.72  | 0.20  | .03          | 211.20 | 27.93  | 156.39 |
|             | System  | 26.24  | 0.17  | .01          | 192.01 | 26.37  | 158.07 |

Note: The above metrics are for 2010.

A review of the above data continues to reinforce observations made in Gulf's March 1, 2010 report.

There are several difficulties with comparing overhead outage statistics and underground outage statistics. The first is trying to ensure a true "apples to apples" comparison. This is very difficult to do given that historically the construction standard for Gulf's system has been overhead and as a result is approximately three times that of Gulf's underground system. The main difficulty is that the comparison suffers from problems of scale. The growth of Gulf's underground system is driven by customer demand based on aesthetic reasons. This results in the construction of



underground subdivisions, commercial developments and conversion of overhead lines that are spread across Gulf's distribution system, in neighborhoods and near businesses. Over time the effect of this growth pattern on the distribution system results in the development of an overhead backbone serving "pockets" of underground distribution facilities.

A review of the data in the tables above continues to bring out the same important points.

First, Gulf has less than one-fourth of its system installed as underground. This means that overhead is over three times as exposed to outage-causing events and hence should experience more outages than underground, which it does. The result of dividing the SAIDI by miles of OH or by miles of UG indicates that both overhead and underground are comparable when you compare their SAIDI on a per mile basis as shown in the bottom chart.

Second, comparing the L-Bar of overhead and underground shows that underground outages last nearly twice as long as overhead outages. This continues to support the long held assertion that underground outages require more time to locate the problem and restore power than overhead outages.

Third, comparing the calculation of CI/N for overhead and underground which gives the average number of customers affected by an outage indicates that underground outages typically affect fewer customers than an overhead outage, in fact, about half as many. This supports the observation of an overhead backbone serving "pockets" of underground. Thus the data available to Gulf for underground outages, at this time, continues to be limited to mostly small-scale outages, whereas Gulf's overhead outage data include both small-scale and large-scale outages.

Fourth, comparing the CAIDI calculation for overhead and underground shows underground has a CAIDI value that is 2 times that of overhead's, which continues to be consistent with Gulf's previous observations that underground outages have longer durations and fewer customers affected.

As discussed in last year's Reliability Report, the problem of scale is raised in attempting to answer the question, "Would Gulf Power be more or less reliable if their entire system was underground?" Gulf's underground is currently located in isolated "pockets"

served from an overhead backbone. This limits Gulf's underground outage data to mostly small-scale outages, which, in turn, limits the number of customers that can be affected by any single underground outage. This places an upper limit on underground's SAIDI. If that limitation were to be removed by creating a system with an underground backbone, the analysis of L-Bar and CAIDI predicts that Gulf's reliability could degrade significantly simply due to the extended duration of each outage that occurs. In addition, equipment scrapping data, such as shown in Section 15.3, which fairly represents the failures of overhead and underground transformers, indicates a longer recovery period for underground facilities that may have been subjected to high water due to a major storm. In summary, without taking into consideration the recognized high cost of underground, continued analysis of available overhead and underground metrics at this time does not support using underground as a storm hardening option. It will be re-evaluated each year, as more data is accumulated, and technology evolves.

Gulf's installation of underground distribution facilities continues to outpace overhead due to customer demand based on aesthetic reasons.

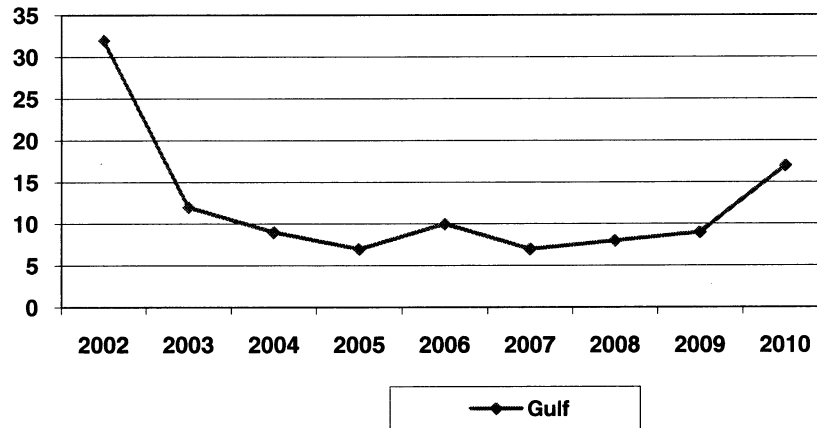
## ***15.11 Reliability Related Customer Complaints***

### **15.11.1 Five-Year Patterns**

Gulf Power management reviews a monthly report which supplies data on FPSC complaints and inquiries. Gulf Power has had no reliability infractions for over eight years, and the complaint activity as reflected in the FPSC Consumer Activity Report has remained at very low levels.

The graph below, based on the FPSC Consumer Activity Report, is provided to illustrate Gulf Power's customer complaint trend. The numbers include Service and Billing. Although 2010 increased, it should be noted that out of the 17 complaints, 16 were billing.

### Customer Complaint History



#### 15.11.2 Correlation of Reliability Related Customer Complaints to Indices

Gulf Power has not determined a correlation of reliability related customer complaints to indices. Management continues to review complaints as they occur to determine if there are any deficiencies and if so, takes action to correct them.

#### 15.11.3 Identification and Selection/Process Improvements

Due to Gulf's very low FPSC Consumer Activity Report complaints and no apparent correlation of reliability-related customer complaints to outage indices, Gulf has not implemented any programs to identify and select systemic actions to improve reliability based on customer complaints. Gulf will continue to review complaints as they occur to determine if there are any deficiencies and will take the needed action to correct them.



# Appendix 1

## Form 102 - Actual Data

### 2010 Distribution Service Reliability Reports – Actual

| Service Reliability Indices – Actual |              |              |              |               |              |
|--------------------------------------|--------------|--------------|--------------|---------------|--------------|
| Gulf Power Company                   |              |              |              |               |              |
| District or Service Area<br>(a)      | SAIDI<br>(b) | CAIDI<br>(c) | SAIFI<br>(d) | MAIFle<br>(e) | CEMI5<br>(f) |
| Central                              | 128.92       | 63.59        | 2.027        | 7.58          | 1.73%        |
| Eastern                              | 171.34       | 73.44        | 2.333        | 5.61          | 8.04%        |
| Western                              | 185.12       | 78.05        | 2.372        | 7.65          | 6.94%        |
| System Averages                      | 167.21       | 73.54        | 2.274        | 7.11          | 5.89%        |

# Appendix 1

## 2010 Distribution Service Reliability Reports - Actual

|   | CENTRAL              | EASTERN              | WESTERN              | SYSTEM               |
|---|----------------------|----------------------|----------------------|----------------------|
| <b>SAIDI = System Average Interruption Duration Index</b>                 |                      |                      |                      |                      |
| Total Number of Customer Minutes of Interruption (CMI)                    | 14,185,856<br>128.92 | 18,982,638<br>171.34 | 38,842,932<br>185.12 | 72,011,426<br>167.21 |
| Total Number of Customers Served (C)                                      | 110,040              | 110,791              | 209,827              | 430,658              |
| <b>CAIDI = Customer Average Interruption Duration Index</b>               |                      |                      |                      |                      |
| Total Number of Customer Minutes of Interruption (CMI)                    | 14,185,856<br>63.59  | 18,982,638<br>73.44  | 38,842,932<br>78.05  | 72,011,426<br>73.54  |
| Total Number of Customer Interruptions (CI)                               | 223,076              | 258,495              | 497,650              | 979,221              |
| <b>SAIFI = System Average Interruption Frequency Index</b>                |                      |                      |                      |                      |
| Total Number of Customer Interruptions (CI)                               | 223,076<br>2.027     | 258,495<br>2.333     | 497,650<br>2.372     | 979,221<br>2.274     |
| Total Number of Customers Served (C)                                      | 110,040              | 110,791              | 209,827              | 430,658              |
| <b>MAIFI<sub>e</sub> = Momentary Average Interruption Frequency Index</b> |                      |                      |                      |                      |
| Total Number of Customer Momentary Interruption Events (CME)              | 833,948<br>7.58      | 621,828<br>5.61      | 1,605,730<br>7.65    | 3,061,506<br>7.11    |
| Total Number of Customers Served (C)                                      | 110,040              | 110,791              | 209,827              | 430,658              |
| <b>CEMI5 = Customers Experiencing More Interruptions than 5</b>           |                      |                      |                      |                      |
| Number of Customers Experiencing More Interruptions than 5                | 1,901<br>1.73%       | 8,910<br>8.04%       | 14,555<br>6.94%      | 25,366<br>5.89%      |
| Total Number of Customers Served (C)                                      | 110,040              | 110,791              | 209,827              | 430,658              |
| <b>L-Bar</b>  |                      |                      |                      |                      |
| Minutes of Interruption   |                      |                      |                      | 1,351,442<br>121.24  |
| Total Number of Outages   |                      |                      |                      | 11,147               |

**Appendix 1**  
**2010 Distribution Services Reliability Reports - Actual**

| Causes of Outage Events - Actual |   |                                       |  |
|----------------------------------|---|---------------------------------------|--|
| Gulf Power Company               |   |                                       |  |
| Cause<br>(a)                     | Number<br>of Outage<br>Events(N)<br>(b) | Average<br>Duration<br>(L-Bar)<br>(c) | Average<br>Restoration<br>Time<br>(CAIDI)<br>(d) |
| 1. Animal                        | 2,963                                   | 79.09                                 | 72.23  |
| 2. Deterioration                 | 2,211                                   | 151.55                                | 88.71  |
| 3. Lightning                     | 1,569                                   | 166.70                                | 124.84   |
| 4. Tree                          | 1,151                                   | 137.02                                | 114.20   |
| 5. Planned Outage                | 692                                     | 114.20                                | 79.62  |
| 6. Unknown                       | 639                                     | 96.09                                 | 75.38  |
| 7. Overload                      | 414                                     | 112.89                                | 98.25  |
| 8. Other                         | 288                                     | 85.18                                 | 35.44  |
| 9. Contamination/Corrosion       | 266                                     | 118.06                                | 79.76  |
| 10. Vehicle                      | 264                                     | 178.89                                | 118.94   |
| All Other Causes                 | 690                                     | 104.99                                | 39.15  |
|                                  |   |                                       |  |
| <b>System Totals</b>             | <b>11,147</b>                           | <b>121.24</b>                         | <b>73.54</b>                                     |

# Appendix 1

## 2010 Distribution Service Reliability Reports - Actual

| 3 Percent Feeder List - Actual                   |                        |              |                     |                |                |           |                       |                          |           |                       |                                |                                       |
|--|------------------------|--------------|---------------------|----------------|----------------|-----------|-----------------------|--------------------------|-----------|-----------------------|--------------------------------|---------------------------------------|
| Utility Name: Gulf Power Company      Year: 2010 |                        |              |                     |                |                |           |                       |                          |           |                       |                                |                                       |
| Primary Circuit Id. No. or Name (a)              | Sub-station Origin (b) | Location (c) | Number of Customers |                |                |           | Outage Events "N" (i) | Avg Duration "L-Bar" (j) | CAIDI (k) | Listed Last Year? (l) | No. of Years in the Last 5 (m) | Corrective Action Completion Date (n) |
|  |                        |              | Residential (d)     | Commercial (e) | Industrial (f) | Other (g) |                       |                          |           |                       |                                |                                       |
| 8602   | Highland City          | Eastern      | 2,549               | 105            |                |           | 11                    | 56                       | 59        | N                     |                                | December 2011                         |
| 6032   | Beach Haven            | Western      | 942                 | 171            |                |           | 6                     | 23                       | 23        | N                     |                                | December 2011                         |
| 9592   | Sunny Hills            | Eastern      | 975                 | 92             |                |           | 6                     | 39                       | 42        | N                     |                                | December 2011                         |
| 9222   | Chipleay               | Eastern      | 616                 | 374            | 1              |           | 6                     | 289                      | 339       | N                     |                                | December 2011                         |
| 8792   | Highland City          | Eastern      | 2,590               | 395            | 3              |           | 6                     | 43                       | 44        | N                     |                                | December 2011                         |
| 8612   | Highland City          | Eastern      | 516                 | 150            |                |           | 6                     | 48                       | 48        | N                     |                                | December 2011                         |
| 5612   | Black Water            | Western      | 2,179               | 185            |                |           | 6                     | 54                       | 57        | N                     | 1                              | December 2011                         |
| 5602   | Black Water            | Western      | 1,680               | 310            | 9              |           | 6                     | 61                       | 61        | N                     |                                | December 2011                         |
| 6062   | Beach Haven            | Western      | 1,448               | 128            |                |           | 5                     | 36                       | 36        | N                     |                                | December 2011                         |



# Appendix 1

## Form 103 - Adjusted Data

### 2010 Distribution Service Reliability Reports – Adjusted

| Service Reliability Indices - Adjusted |           |           |           |            |           |  |
|--|-----------|-----------|-----------|------------|-----------|--|
| Gulf Power Company                     |           |           |           |            |           |  |
| District or Service Area (a)           | SAIDI (b) | CAIDI (c) | SAIFI (d) | MAIFIE (e) | CEMI5 (f) |  |
| Central                                | 115.30    | 73.08     | 1.578     | 7.58       | 1.12%     |  |
| Eastern                                | 133.41    | 81.45     | 1.638     | 5.61       | 4.25%     |  |
| Western                                | 168.02    | 89.21     | 1.883     | 7.65       | 4.01%     |  |
| System Averages                        | 145.65    | 83.60     | 1.742     | 7.11       | 3.33%     |  |

# Appendix 1

## 2010 Distribution Service Reliability Reports - Adjusted

|   | CENTRAL    | EASTERN    | WESTERN    | SYSTEM     |
|---|------------|------------|------------|------------|
| <b>SAIDI = System Average Interruption Duration Index</b>                 |            |            |            |            |
| Total Number of Customer Minutes of Interruption (CMI)                    | 12,687,992 | 14,781,138 | 35,255,860 | 62,724,990 |
| Total Number of Customers Served (C)                                      | 110,040    | 110,791    | 209,827    | 430,658    |
| <b>CAIDI = Customer Average Interruption Duration Index</b>               |            |            |            |            |
| Total Number of Customer Minutes of Interruption (CMI)                    | 12,687,992 | 14,781,138 | 35,255,860 | 62,724,990 |
| Total Number of Customer Interruptions (CI)                               | 173,616    | 181,464    | 395,200    | 750,280    |
| <b>SAIFI = System Average Interruption Frequency Index</b>                |            |            |            |            |
| Total Number of Customer Interruptions (CI)                               | 173,616    | 181,464    | 395,200    | 750,280    |
| Total Number of Customers Served (C)                                      | 110,040    | 110,791    | 209,827    | 430,658    |
| <b>MAIFI<sub>e</sub> = Momentary Average Interruption Frequency Index</b> |            |            |            |            |
| Total Number of Customer Momentary Interruption Events (CME)              | 833,948    | 621,828    | 1,605,730  | 3,061,506  |
| Total Number of Customers Served (C)                                      | 110,040    | 110,791    | 209,827    | 430,658    |
| <b>CEM15 = Customers Experiencing More Interruptions than 5</b>           |            |            |            |            |
| Number of Customers Experiencing More Interruptions than 5                | 1,234      | 4,708      | 8,405      | 14,347     |
| Total Number of Customers Served (C)                                      | 110,040    | 110,791    | 209,827    | 430,658    |
| <b>L-Bar</b>  |            |            |            |            |
| Minutes of Interruption   |            |            |            |            |
| Total Number of Outages   |            |            |            |            |

# Appendix 1

## 2010 Distribution Service Reliability Reports - Adjusted

| Causes of Outage Events - Adjusted |   |                                       |  |
|------------------------------------|---|---------------------------------------|--|
| Gulf Power Company                 |   |                                       |  |
| Cause<br>(a)                       | Number<br>of Outage<br>Events(N)<br>(b) | Average<br>Duration<br>(L-Bar)<br>(c) | Average<br>Restoration<br>Time<br>(CAIDI)<br>(d) |
| 1. Animal                          | 2,963                                   | 79.09                                 | 72.23  |
| 2. Deterioration                   | 2,211                                   | 151.55                                | 88.81  |
| 3. Lightning                       | 1,569                                   | 166.70                                | 124.84   |
| 4. Tree                            | 1,151                                   | 137.02                                | 114.20   |
| 5. Unknown                         | 639                                     | 96.09                                 | 75.38  |
| 6. Overload                        | 414                                     | 112.89                                | 98.25  |
| 7. Other                           | 288                                     | 85.18                                 | 35.44  |
| 8. Contamination/Corrosion         | 266                                     | 118.06                                | 79.76  |
| 9. Vehicle                         | 264                                     | 178.89                                | 118.94   |
| 10. Vines                          | 189                                     | 90.39                                 | 120.85   |
| All Other Causes                   | 383                                     | 132.17                                | 56.71  |
|                                    |   |                                       |  |
| System Totals                      | 10,337                                  | 122.63                                | 83.60  |

# Appendix 1

## 2010 Distribution Service Reliability Reports - Adjusted

### 3 Percent Feeder List - Adjusted

| Utility Name: Gulf Power Company      Year: 2010 |                        |              |                     |                |                |           |                       |                          |           |                       |                                |                                       |
|--|------------------------|--------------|---------------------|----------------|----------------|-----------|-----------------------|--------------------------|-----------|-----------------------|--------------------------------|---------------------------------------|
| Primary Circuit Id. No. or Name (a)              | Sub-station Origin (b) | Location (c) | Number of Customers |                |                |           | Outage Events "N" (i) | Avg Duration "L-Bar" (j) | CAIDI (k) | Listed Last Year? (l) | No. of Years in the Last 5 (m) | Corrective Action Completion Date (n) |
|  |                        |              | Residential (d)     | Commercial (e) | Industrial (f) | Other (g) |                       |                          |           |                       |                                |                                       |
| 8602   | Highland City          | Eastern      | 2,549               | 105            |                |           | 8                     | 58                       | 62        | N                     |                                | December 2011                         |
| 5602   | Black Water            | Western      | 1,680               | 310            | 9              |           | 5                     | 31                       | 31        | N                     |                                | December 2011                         |
| 5612   | Black Water            | Western      | 2,179               | 185            |                |           | 5                     | 22                       | 20        | N                     | 2                              | December 2011                         |
| 5382   | Molino                 | Western      | 1,686               | 204            | 3              |           | 4                     | 26                       | 27        | Y                     | 2                              | December 2011                         |
| 5792   | Avalon                 | Western      | 2,596               | 222            |                |           | 4                     | 38                       | 34        | N                     |                                | December 2011                         |
| 8792   | Highland City          | Eastern      | 2,590               | 395            | 3              |           | 4                     | 27                       | 29        | N                     |                                | December 2011                         |
| 9382   | Fort Walton            | Central      | 802                 | 328            |                |           | 4                     | 32                       | 31        | N                     |                                | December 2011                         |
| 9592   | Sunnyhills             | Eastern      | 975                 | 92             |                |           | 4                     | 28                       | 30        | N                     |                                | December 2011                         |
| 9812   | Shoal River            | Central      | 2,248               | 191            | 1              |           | 4                     | 7                        | 4         | N                     |                                | December 2011                         |

# Appendix 1

## 2010 Excluded Transmission Events Resulting in Customer Outages

| Outage Event Description | Reason of Exclusion | N   | CMI Excluded | CI Excluded | Duration |
|--------------------------|---------------------|-----|--------------|-------------|----------|
| Transmission Outages     | Transmission Outage | 118 | 5,958,329    | 187,142     | 4,940    |

| Event Code | Date      | Reason of Exclusion | CMI        | CI       | Duration | Causation                | Resolution  |
|------------|-----------|---------------------|------------|----------|----------|--------------------------|-------------|
| 723227     | 1/3/2010  | Transmission        | 95,848.48  | 1,589.00 | 60.32    | Deterioration            | Manual      |
| 723228     | 1/3/2010  | Transmission        | 241,040.32 | 3,001.00 | 80.32    | Deterioration            | Manual      |
| 723237     | 1/3/2010  | Transmission        | 63,999.52  | 1,061.00 | 60.32    | Deterioration            | Manual      |
| 723242     | 1/3/2010  | Transmission        | 125,767.68 | 1,424.00 | 88.32    | Deterioration            | Manual      |
| 723245     | 1/3/2010  | Transmission        | 58,114.56  | 658.00   | 88.32    | Deterioration            | Manual      |
| 723248     | 1/3/2010  | Transmission        | 38,794.56  | 483.00   | 80.32    | Deterioration            | Manual      |
| 723279     | 1/3/2010  | Transmission        | 3,958.72   | 1,424.00 | 2.78     | Deterioration            | Manual      |
| 723283     | 1/3/2010  | Transmission        | 1,829.24   | 658.00   | 2.78     | Deterioration            | Manual      |
| 724436     | 1/11/2010 | Transmission        | 76,547.28  | 2,504.00 | 30.57    | Deterioration            | Manual      |
| 724452     | 1/11/2010 | Transmission        | 48,530.58  | 1,666.00 | 29.13    | Deterioration            | Manual      |
| 724589     | 1/11/2010 | Transmission        | 11,881.08  | 324.00   | 36.67    | Thermal Loading          | Manual      |
| 725096     | 1/12/2010 | Transmission        | 19,582.64  | 187.00   | 104.72   | Thermal Loading          | Manual      |
| 725152     | 1/12/2010 | Transmission        | 6,916.50   | 2,385.00 | 2.90     | Thermal Loading          | Manual      |
| 725153     | 1/12/2010 | Transmission        | 3,271.20   | 1,128.00 | 2.90     | Thermal Loading          | Manual      |
| 725156     | 1/12/2010 | Transmission        | 2,070.60   | 714.00   | 2.90     | Thermal Loading          | Manual      |
| 725157     | 1/12/2010 | Transmission        | 4,860.40   | 1,676.00 | 2.90     | Thermal Loading          | Manual      |
| 725162     | 1/12/2010 | Transmission        | 2,929.00   | 1,010.00 | 2.90     | Thermal Loading          | Manual      |
| 725164     | 1/12/2010 | Transmission        | 690.20     | 238.00   | 2.90     | Thermal Loading          | Manual      |
| 725663     | 1/19/2010 | Transmission        | 423,018.00 | 1,986.00 | 213.00   | Deterioration            | Manual      |
| 725664     | 1/19/2010 | Transmission        | 497,355.00 | 2,335.00 | 213.00   | External Utility Trouble | Supervisory |
| 725843     | 1/21/2010 | Transmission        | 204,966.00 | 2,316.00 | 88.50    | External Utility Trouble | Supervisory |
| 725844     | 1/21/2010 | Transmission        | 140,995.68 | 1,624.00 | 86.82    | External Utility Trouble | Supervisory |
| 725846     | 1/21/2010 | Transmission        | 70,623.00  | 798.00   | 88.50    | External Utility Trouble | Supervisory |
| 725848     | 1/21/2010 | Transmission        | 164,089.80 | 1,890.00 | 86.82    | External Utility Trouble | Supervisory |
| 725852     | 1/21/2010 | Transmission        | 17,837.01  | 183.00   | 97.47    | External Utility Trouble | Supervisory |
| 725853     | 1/21/2010 | Transmission        | 29,143.53  | 299.00   | 97.47    | Planned Outage           | Manual      |
| 726392     | 1/25/2010 | Transmission        | 106,656.75 | 1,725.00 | 61.83    | Planned Outage           | Manual      |
| 726393     | 1/25/2010 | Transmission        | 68,198.49  | 1,103.00 | 61.83    | Lightning                | Manual      |
| 726666     | 1/28/2010 | Transmission        | 4,667.60   | 1,667.00 | 2.80     | Lightning                | Manual      |
| 726667     | 1/28/2010 | Transmission        | 9,102.80   | 3,251.00 | 2.80     | Lightning                | Manual      |
| 726788     | 1/3/2010  | Transmission        | 230,868.48 | 2,614.00 | 88.32    | Lightning                | Manual      |
| 726793     | 1/3/2010  | Transmission        | 7,266.92   | 2,614.00 | 2.78     | Failed Equipment         | Supervisory |
| 726798     | 1/11/2010 | Transmission        | 103,592.75 | 2,825.00 | 36.67    | Failed Equipment         | Supervisory |

## Appendix 1

### 2010 Excluded Transmission Events Resulting in Customer Outages

|        |           |              |            |          |        |                    |             |
|--------|-----------|--------------|------------|----------|--------|--------------------|-------------|
| 726827 | 1/30/2010 | Transmission | 591.20     | 10.00    | 59.12  | Accidental Trip    | Manual      |
| 726982 | 1/11/2010 | Transmission | 87,934.66  | 2,398.00 | 36.67  | Accidental Trip    | Manual      |
| 727002 | 1/11/2010 | Transmission | 82,175.73  | 2,821.00 | 29.13  | Failed Equipment   | Manual      |
| 727024 | 1/11/2010 | Transmission | 71,533.80  | 2,340.00 | 30.57  | Failed Equipment   | Manual      |
| 727065 | 1/11/2010 | Transmission | 67,173.78  | 2,306.00 | 29.13  | Failed Equipment   | Manual      |
| 728421 | 2/22/2010 | Transmission | 3,942.84   | 2,987.00 | 1.32   | Failed Equipment   | Manual      |
| 728423 | 2/22/2010 | Transmission | 1,432.20   | 1,085.00 | 1.32   | Failed Equipment   | Manual      |
| 728427 | 2/22/2010 | Transmission | 3,744.84   | 2,837.00 | 1.32   | Failed Equipment   | Manual      |
| 728434 | 2/22/2010 | Transmission | 1,173.48   | 889.00   | 1.32   | Failed Equipment   | Manual      |
| 728556 | 2/24/2010 | Transmission | 2,027.00   | 2,027.00 | 1.00   | Deterioration      | Manual      |
| 728557 | 2/24/2010 | Transmission | 1,442.00   | 1,442.00 | 1.00   | Deterioration      | Manual      |
| 728768 | 2/26/2010 | Transmission | 5,812.56   | 2,808.00 | 2.07   | Vehicle            | Supervisory |
| 728769 | 2/26/2010 | Transmission | 4,564.35   | 2,205.00 | 2.07   | Vehicle            | Supervisory |
| 734807 | 4/28/2010 | Transmission | 33,780.00  | 2,252.00 | 15.00  | Vehicle            | Supervisory |
| 734808 | 4/28/2010 | Transmission | 34,290.00  | 2,286.00 | 15.00  | Vehicle            | Supervisory |
| 734809 | 4/28/2010 | Transmission | 25,335.00  | 1,689.00 | 15.00  | Vehicle            | Supervisory |
| 734810 | 4/28/2010 | Transmission | 27,870.00  | 1,858.00 | 15.00  | Vehicle            | Supervisory |
| 734812 | 4/28/2010 | Transmission | 12,859.00  | 1,837.00 | 7.00   | Vehicle            | Supervisory |
| 734813 | 4/28/2010 | Transmission | 20,692.00  | 2,956.00 | 7.00   | Vehicle            | Supervisory |
| 734814 | 4/28/2010 | Transmission | 35,610.00  | 2,374.00 | 15.00  | Vehicle            | Supervisory |
| 734815 | 4/28/2010 | Transmission | 16,575.00  | 1,105.00 | 15.00  | Vehicle            | Supervisory |
| 734818 | 4/28/2010 | Transmission | 22,230.00  | 1,482.00 | 15.00  | Vehicle            | Supervisory |
| 734822 | 4/28/2010 | Transmission | 19,560.00  | 1,304.00 | 15.00  | Vehicle            | Supervisory |
| 734836 | 4/28/2010 | Transmission | 9,360.00   | 624.00   | 15.00  | Vehicle            | Supervisory |
| 734848 | 4/28/2010 | Transmission | 23,325.00  | 1,555.00 | 15.00  | Relay Misoperation | Manual      |
| 734872 | 4/28/2010 | Transmission | 2,190.00   | 146.00   | 15.00  | Relay Misoperation | Manual      |
| 735758 | 5/4/2010  | Transmission | 3,958.25   | 1,115.00 | 3.55   | Relay Misoperation | Manual      |
| 735759 | 5/4/2010  | Transmission | 9,996.80   | 2,816.00 | 3.55   | Relay Misoperation | Manual      |
| 735760 | 5/4/2010  | Transmission | 5,200.75   | 1,465.00 | 3.55   | Relay Misoperation | Manual      |
| 738442 | 5/29/2010 | Transmission | 20,240.00  | 253.00   | 80.00  | Relay Misoperation | Manual      |
| 738995 | 5/29/2010 | Transmission | 480.00     | 6.00     | 80.00  | Lightning          | Manual      |
| 738996 | 5/29/2010 | Transmission | 41,360.00  | 517.00   | 80.00  | Lightning          | Manual      |
| 739080 | 5/18/2010 | Transmission | 108,303.00 | 2,777.00 | 39.00  | Lightning          | Manual      |
| 739081 | 5/18/2010 | Transmission | 101,673.00 | 2,607.00 | 39.00  | Animal             | Manual      |
| 739093 | 5/18/2010 | Transmission | 62,283.00  | 1,597.00 | 39.00  | Animal             | Manual      |
| 740967 | 6/17/2010 | Transmission | 73,840.00  | 520.00   | 142.00 | Animal             | Manual      |
| 740975 | 6/17/2010 | Transmission | 852.00     | 6.00     | 142.00 | Animal             | Manual      |
| 741738 | 6/20/2010 | Transmission | 71,580.00  | 1,193.00 | 60.00  | Animal             | Manual      |
| 741741 | 6/20/2010 | Transmission | 85,620.00  | 1,427.00 | 60.00  | Animal             | Manual      |
| 741745 | 6/20/2010 | Transmission | 48,480.00  | 808.00   | 60.00  | Animal             | Manual      |
| 802311 | 6/17/2010 | Transmission | 58,520.00  | 2,926.00 | 20.00  | Animal             | Manual      |

## Appendix 1

### 2010 Excluded Transmission Events Resulting in Customer Outages

|        |            |              |            |          |        |                    |             |
|--------|------------|--------------|------------|----------|--------|--------------------|-------------|
| 802312 | 6/17/2010  | Transmission | 25,000.00  | 1,250.00 | 20.00  | Animal             | Manual      |
| 802313 | 6/17/2010  | Transmission | 42,900.00  | 2,145.00 | 20.00  | Animal             | Manual      |
| 802425 | 6/15/2010  | Transmission | 11,440.00  | 220.00   | 52.00  | Failed Equipment   | Manual      |
| 802430 | 6/15/2010  | Transmission | 52.00      | 1.00     | 52.00  | Failed Equipment   | Manual      |
| 803568 | 7/10/2010  | Transmission | 195,260.00 | 3,004.00 | 65.00  | Failed Equipment   | Manual      |
| 803569 | 7/10/2010  | Transmission | 105,468.00 | 1,598.00 | 66.00  | Failed Equipment   | Manual      |
| 803571 | 7/10/2010  | Transmission | 70,224.00  | 1,064.00 | 66.00  | Failed Equipment   | Manual      |
| 803574 | 7/10/2010  | Transmission | 171,535.00 | 2,639.00 | 65.00  | Failed Equipment   | Manual      |
| 803576 | 7/10/2010  | Transmission | 31,590.00  | 486.00   | 65.00  | Failed Equipment   | Manual      |
| 803578 | 7/10/2010  | Transmission | 93,145.00  | 1,433.00 | 65.00  | Failed Equipment   | Manual      |
| 803594 | 7/10/2010  | Transmission | 42,770.00  | 658.00   | 65.00  | Lightning          | Supervisory |
| 803607 | 7/10/2010  | Transmission | 205,408.00 | 1,834.00 | 112.00 | Lightning          | Supervisory |
| 807510 | 8/5/2010   | Transmission | 39,445.00  | 1,127.00 | 35.00  | Lightning          | Supervisory |
| 807511 | 8/5/2010   | Transmission | 8,295.00   | 237.00   | 35.00  | Lightning          | Supervisory |
| 808522 | 8/11/2010  | Transmission | 2,748.00   | 916.00   | 3.00   | Lightning          | Supervisory |
| 808528 | 8/11/2010  | Transmission | 8,343.00   | 2,781.00 | 3.00   | Lightning          | Supervisory |
| 808788 | 8/11/2010  | Transmission | 9,652.00   | 2,413.00 | 4.00   | Lightning          | Supervisory |
| 809329 | 8/4/2010   | Transmission | 128,841.00 | 1,923.00 | 67.00  | Lightning          | Supervisory |
| 809330 | 8/4/2010   | Transmission | 99,294.00  | 1,482.00 | 67.00  | Lightning          | Supervisory |
| 809551 | 8/12/2010  | Transmission | 66,540.00  | 1,109.00 | 60.00  | Lightning          | Supervisory |
| 809553 | 8/12/2010  | Transmission | 104,280.00 | 1,738.00 | 60.00  | Lightning          | Manual      |
| 810845 | 8/28/2010  | Transmission | 66,410.00  | 2,290.00 | 29.00  | Lightning          | Manual      |
| 810851 | 8/28/2010  | Transmission | 18,038.00  | 622.00   | 29.00  | Animal             | Manual      |
| 810852 | 8/28/2010  | Transmission | 37,758.00  | 1,302.00 | 29.00  | Animal             | Manual      |
| 811363 | 9/1/2010   | Transmission | 22,424.00  | 2,803.00 | 8.00   | Failed Equipment   | Supervisory |
| 811364 | 9/1/2010   | Transmission | 20,856.00  | 2,607.00 | 8.00   | Failed Equipment   | Supervisory |
| 811367 | 9/1/2010   | Transmission | 61,620.00  | 1,580.00 | 39.00  | Failed Equipment   | Supervisory |
| 811760 | 8/2/2010   | Transmission | 1,489.00   | 1,489.00 | 1.00   | Failed Equipment   | Manual      |
| 811761 | 8/2/2010   | Transmission | 120.00     | 120.00   | 1.00   | Failed Equipment   | Manual      |
| 811763 | 8/2/2010   | Transmission | 3,208.00   | 3,208.00 | 1.00   | Failed Equipment   | Manual      |
| 811764 | 8/2/2010   | Transmission | 2,141.00   | 2,141.00 | 1.00   | Failed Equipment   | Manual      |
| 811765 | 8/2/2010   | Transmission | 3,508.00   | 3,508.00 | 1.00   | Animal             | Manual      |
| 811766 | 8/2/2010   | Transmission | 1,596.00   | 1,596.00 | 1.00   | Animal             | Manual      |
| 811767 | 8/2/2010   | Transmission | 2,572.00   | 2,572.00 | 1.00   | Animal             | Manual      |
| 811775 | 8/2/2010   | Transmission | 3,306.00   | 3,306.00 | 1.00   | Relay Misoperation | Supervisory |
| 811776 | 8/2/2010   | Transmission | 1,699.00   | 1,699.00 | 1.00   | Relay Misoperation | Supervisory |
| 811777 | 8/2/2010   | Transmission | 2,543.00   | 2,543.00 | 1.00   | Relay Misoperation | Supervisory |
| 812254 | 9/9/2010   | Transmission | 2,107.00   | 7.00     | 301.00 | Failed Equipment   | Manual      |
| 817784 | 11/3/2010  | Transmission | 6,780.00   | 1,356.00 | 5.00   | Lightning          | Supervisory |
| 817785 | 11/3/2010  | Transmission | 5,520.00   | 1,104.00 | 5.00   | Lightning          | Supervisory |
| 818843 | 11/11/2010 | Transmission | 12,456.00  | 2,076.00 | 6.00   | Accidental Trip    | Manual      |

## Appendix 1

### 2010 Excluded Transmission Events Resulting in Customer Outages

|        |            |              |           |          |       |                 |        |
|--------|------------|--------------|-----------|----------|-------|-----------------|--------|
| 818844 | 11/11/2010 | Transmission | 6,996.00  | 1,166.00 | 6.00  | Accidental Trip | Manual |
| 818849 | 11/11/2010 | Transmission | 4,752.00  | 792.00   | 6.00  | Accidental Trip | Manual |
| 820197 | 11/26/2010 | Transmission | 13,575.00 | 181.00   | 75.00 | Deterioration   | Manual |



## Appendix 1

### 2010 Planned Outages Table

| Outage Event Description | Reason of Exclusion | N   | • CMI        | CI        | Duration  |
|--------------------------|---------------------|-----|--------------|-----------|-----------|
| Planned Outages          | Planned Outage      | 692 | 3,328,106.68 | 41,799.00 | 79,025.92 |

| Event Code | Date      | Reason of Exclusion | CMI      | CI       | Duration |
|------------|-----------|---------------------|----------|----------|----------|
| 723478     | 1/4/2010  | Planned Outage      | 2,515.00 | 5.00     | 503.00   |
| 723479     | 1/4/2010  | Planned Outage      | 320.75   | 1.00     | 320.75   |
| 723495     | 1/4/2010  | Planned Outage      | 2,688.70 | 2,338.00 | 1.15     |
| 723511     | 1/4/2010  | Planned Outage      | 396.00   | 3.00     | 132.00   |
| 723636     | 1/5/2010  | Planned Outage      | 258.00   | 3.00     | 86.00    |
| 723650     | 1/5/2010  | Planned Outage      | 210.35   | 7.00     | 30.05    |
| 723696     | 1/5/2010  | Planned Outage      | 7,633.44 | 1,767.00 | 4.32     |
| 723886     | 1/6/2010  | Planned Outage      | 7,868.40 | 948.00   | 8.30     |
| 723895     | 1/6/2010  | Planned Outage      | 1,882.90 | 991.00   | 1.90     |
| 723897     | 1/6/2010  | Planned Outage      | 1,189.20 | 991.00   | 1.20     |
| 723917     | 1/6/2010  | Planned Outage      | 1,288.30 | 991.00   | 1.30     |
| 723942     | 1/6/2010  | Planned Outage      | 4,620.00 | 80.00    | 57.75    |
| 724037     | 1/7/2010  | Planned Outage      | 2,135.40 | 30.00    | 71.18    |
| 724097     | 1/8/2010  | Planned Outage      | 200.10   | 9.00     | 22.23    |
| 724099     | 1/8/2010  | Planned Outage      | 60.87    | 4.00     | 15.22    |
| 724110     | 1/8/2010  | Planned Outage      | 716.40   | 9.00     | 79.60    |
| 724116     | 1/8/2010  | Planned Outage      | 4.50     | 3.00     | 1.50     |
| 724117     | 1/8/2010  | Planned Outage      | 29.95    | 3.00     | 9.98     |
| 724507     | 1/11/2010 | Planned Outage      | 362.00   | 2.00     | 181.00   |
| 724822     | 1/11/2010 | Planned Outage      | 162.00   | 6.00     | 27.00    |
| 724828     | 1/11/2010 | Planned Outage      | 16.00    | 1.00     | 16.00    |
| 725116     | 1/12/2010 | Planned Outage      | 6,372.00 | 18.00    | 354.00   |
| 725147     | 1/12/2010 | Planned Outage      | 385.00   | 5.00     | 77.00    |
| 725189     | 1/13/2010 | Planned Outage      | 4,101.43 | 142.00   | 28.88    |
| 725191     | 1/13/2010 | Planned Outage      | 3,752.00 | 14.00    | 268.00   |
| 725196     | 1/13/2010 | Planned Outage      | 406.00   | 7.00     | 58.00    |
| 725209     | 1/13/2010 | Planned Outage      | 9,172.80 | 108.00   | 84.93    |
| 725218     | 1/13/2010 | Planned Outage      | 42.00    | 6.00     | 7.00     |
| 725251     | 1/14/2010 | Planned Outage      | 2,656.00 | 332.00   | 8.00     |
| 725621     | 1/19/2010 | Planned Outage      | 272.00   | 8.00     | 34.00    |
| 725635     | 1/19/2010 | Planned Outage      | 3,555.00 | 9.00     | 395.00   |
| 725672     | 1/19/2010 | Planned Outage      | 514.50   | 1.00     | 514.50   |
| 725753     | 1/20/2010 | Planned Outage      | 363.00   | 3.00     | 121.00   |
| 725793     | 1/20/2010 | Planned Outage      | 200.00   | 4.00     | 50.00    |
| 726061     | 1/21/2010 | Planned Outage      | 768.00   | 8.00     | 96.00    |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |        |        |
|--------|-----------|----------------|-----------|--------|--------|
| 726132 | 1/22/2010 | Planned Outage | 5,266.50  | 45.00  | 117.03 |
| 726184 | 1/22/2010 | Planned Outage | 120.00    | 5.00   | 24.00  |
| 726360 | 1/25/2010 | Planned Outage | 14.33     | 2.00   | 7.17   |
| 726365 | 1/25/2010 | Planned Outage | 7,124.97  | 74.00  | 96.28  |
| 726460 | 1/26/2010 | Planned Outage | 825.00    | 5.00   | 165.00 |
| 726464 | 1/26/2010 | Planned Outage | 1,016.63  | 7.00   | 145.23 |
| 726489 | 1/26/2010 | Planned Outage | 4.67      | 1.00   | 4.67   |
| 726517 | 1/26/2010 | Planned Outage | 348.00    | 3.00   | 116.00 |
| 726533 | 1/27/2010 | Planned Outage | 220.87    | 2.00   | 110.43 |
| 726546 | 1/27/2010 | Planned Outage | 644.00    | 4.00   | 161.00 |
| 726551 | 1/27/2010 | Planned Outage | 123.50    | 2.00   | 61.75  |
| 726573 | 1/27/2010 | Planned Outage | 132.12    | 1.00   | 132.12 |
| 726577 | 1/27/2010 | Planned Outage | 91.35     | 1.00   | 91.35  |
| 726604 | 1/28/2010 | Planned Outage | 30,543.90 | 113.00 | 270.30 |
| 726664 | 1/28/2010 | Planned Outage | 520.00    | 8.00   | 65.00  |
| 726750 | 1/29/2010 | Planned Outage | 1,986.75  | 15.00  | 132.45 |
| 726751 | 1/29/2010 | Planned Outage | 2,144.00  | 16.00  | 134.00 |
| 726753 | 1/29/2010 | Planned Outage | 251.70    | 3.00   | 83.90  |
| 726759 | 1/29/2010 | Planned Outage | 1,343.50  | 10.00  | 134.35 |
| 726760 | 1/29/2010 | Planned Outage | 220.45    | 1.00   | 220.45 |
| 726978 | 2/1/2010  | Planned Outage | 643.20    | 3.00   | 214.40 |
| 726998 | 2/1/2010  | Planned Outage | 47.27     | 1.00   | 47.27  |
| 727025 | 2/2/2010  | Planned Outage | 612.00    | 4.00   | 153.00 |
| 727040 | 2/2/2010  | Planned Outage | 970.00    | 5.00   | 194.00 |
| 727094 | 2/3/2010  | Planned Outage | 21,244.00 | 226.00 | 94.00  |
| 727194 | 2/4/2010  | Planned Outage | 1,312.80  | 6.00   | 218.80 |
| 727346 | 2/5/2010  | Planned Outage | 164.00    | 16.00  | 10.25  |
| 727599 | 2/9/2010  | Planned Outage | 435.67    | 10.00  | 43.57  |
| 727602 | 2/9/2010  | Planned Outage | 8.20      | 2.00   | 4.10   |
| 728003 | 2/16/2010 | Planned Outage | 540.60    | 4.00   | 135.15 |
| 728054 | 2/17/2010 | Planned Outage | 238.00    | 2.00   | 119.00 |
| 728060 | 2/17/2010 | Planned Outage | 17.00     | 17.00  | 1.00   |
| 728100 | 2/17/2010 | Planned Outage | 473.83    | 10.00  | 47.38  |
| 728151 | 2/18/2010 | Planned Outage | 1,029.00  | 7.00   | 147.00 |
| 728153 | 2/18/2010 | Planned Outage | 182.00    | 1.00   | 182.00 |
| 728205 | 2/19/2010 | Planned Outage | 153.00    | 1.00   | 153.00 |
| 728224 | 2/19/2010 | Planned Outage | 330.00    | 3.00   | 110.00 |
| 728522 | 2/23/2010 | Planned Outage | 724.00    | 4.00   | 181.00 |
| 728535 | 2/23/2010 | Planned Outage | 27.00     | 1.00   | 27.00  |
| 728539 | 2/23/2010 | Planned Outage | 160.00    | 5.00   | 32.00  |
| 728989 | 3/1/2010  | Planned Outage | 1,132.25  | 5.00   | 226.45 |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |              |          |          |
|--------|-----------|----------------|--------------|----------|----------|
| 729007 | 3/1/2010  | Planned Outage | 608.00       | 6.00     | 101.33   |
| 729010 | 3/1/2010  | Planned Outage | 470.00       | 47.00    | 10.00    |
| 729217 | 2/24/2010 | Planned Outage | 1,616,235.00 | 1,007.00 | 1,605.00 |
| 729218 | 2/25/2010 | Planned Outage | 22,657.50    | 1,007.00 | 22.50    |
| 729553 | 3/4/2010  | Planned Outage | 31.58        | 1.00     | 31.58    |
| 730217 | 3/8/2010  | Planned Outage | 2,108.00     | 17.00    | 124.00   |
| 730251 | 3/8/2010  | Planned Outage | 114.00       | 2.00     | 57.00    |
| 730329 | 3/9/2010  | Planned Outage | 241.13       | 4.00     | 60.28    |
| 730408 | 3/10/2010 | Planned Outage | 85.00        | 5.00     | 17.00    |
| 730431 | 3/10/2010 | Planned Outage | 99.40        | 2.00     | 49.70    |
| 730510 | 3/11/2010 | Planned Outage | 264.03       | 2.00     | 132.02   |
| 730975 | 3/16/2010 | Planned Outage | 1,498.00     | 7.00     | 214.00   |
| 731035 | 3/17/2010 | Planned Outage | 26.00        | 1.00     | 26.00    |
| 731072 | 3/18/2010 | Planned Outage | 7,395.00     | 85.00    | 87.00    |
| 731080 | 3/18/2010 | Planned Outage | 532.00       | 4.00     | 133.00   |
| 731081 | 3/18/2010 | Planned Outage | 527.93       | 2.00     | 263.97   |
| 731090 | 3/18/2010 | Planned Outage | 5,340.00     | 20.00    | 267.00   |
| 731092 | 3/18/2010 | Planned Outage | 874.00       | 19.00    | 46.00    |
| 731254 | 3/19/2010 | Planned Outage | 3,834.00     | 18.00    | 213.00   |
| 731255 | 3/19/2010 | Planned Outage | 4,686.00     | 22.00    | 213.00   |
| 731261 | 3/19/2010 | Planned Outage | 2,783.00     | 23.00    | 121.00   |
| 731464 | 3/22/2010 | Planned Outage | 664.20       | 4.00     | 166.05   |
| 731466 | 3/22/2010 | Planned Outage | 766.73       | 7.00     | 109.53   |
| 731467 | 3/22/2010 | Planned Outage | 1,115.00     | 5.00     | 223.00   |
| 731564 | 3/23/2010 | Planned Outage | 262.45       | 3.00     | 87.48    |
| 731571 | 3/23/2010 | Planned Outage | 819.00       | 7.00     | 117.00   |
| 731588 | 3/23/2010 | Planned Outage | 1,651.00     | 13.00    | 127.00   |
| 731604 | 3/23/2010 | Planned Outage | 220.75       | 5.00     | 44.15    |
| 731609 | 3/23/2010 | Planned Outage | 610.40       | 8.00     | 76.30    |
| 731705 | 3/24/2010 | Planned Outage | 4,218.33     | 10.00    | 421.83   |
| 731708 | 3/24/2010 | Planned Outage | 234.69       | 3.00     | 78.23    |
| 731774 | 3/25/2010 | Planned Outage | 42.00        | 2.00     | 21.00    |
| 731780 | 3/25/2010 | Planned Outage | 283.00       | 1.00     | 283.00   |
| 731792 | 3/25/2010 | Planned Outage | 32.70        | 1.00     | 32.70    |
| 731796 | 3/25/2010 | Planned Outage | 5.10         | 1.00     | 5.10     |
| 731863 | 3/26/2010 | Planned Outage | 420.00       | 7.00     | 60.00    |
| 731869 | 3/26/2010 | Planned Outage | 111.00       | 3.00     | 37.00    |
| 731971 | 3/28/2010 | Planned Outage | 183.00       | 1.00     | 183.00   |
| 732064 | 3/30/2010 | Planned Outage | 5,916.00     | 12.00    | 493.00   |
| 732086 | 3/30/2010 | Planned Outage | 21.67        | 5.00     | 4.33     |
| 732096 | 3/30/2010 | Planned Outage | 15.80        | 6.00     | 2.63     |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |          |        |
|--------|-----------|----------------|-----------|----------|--------|
| 732099 | 3/30/2010 | Planned Outage | 10,220.77 | 118.00   | 86.62  |
| 732127 | 3/30/2010 | Planned Outage | 273.00    | 1.00     | 273.00 |
| 732150 | 3/31/2010 | Planned Outage | 660.00    | 5.00     | 132.00 |
| 732153 | 3/31/2010 | Planned Outage | 643.30    | 6.00     | 107.22 |
| 732154 | 3/31/2010 | Planned Outage | 7,067.00  | 37.00    | 191.00 |
| 732155 | 3/31/2010 | Planned Outage | 5,481.00  | 29.00    | 189.00 |
| 732159 | 3/31/2010 | Planned Outage | 3,584.00  | 28.00    | 128.00 |
| 732160 | 3/31/2010 | Planned Outage | 3,429.00  | 27.00    | 127.00 |
| 732207 | 4/1/2010  | Planned Outage | 232.75    | 3.00     | 77.58  |
| 732211 | 4/1/2010  | Planned Outage | 431.80    | 3.00     | 143.93 |
| 732214 | 4/1/2010  | Planned Outage | 32.28     | 1.00     | 32.28  |
| 732275 | 4/2/2010  | Planned Outage | 684.00    | 12.00    | 57.00  |
| 732418 | 4/5/2010  | Planned Outage | 1,195.20  | 4.00     | 298.80 |
| 732486 | 4/5/2010  | Planned Outage | 539.00    | 11.00    | 49.00  |
| 732556 | 4/6/2010  | Planned Outage | 2,282.00  | 2,282.00 | 1.00   |
| 732563 | 4/7/2010  | Planned Outage | 5,916.00  | 12.00    | 493.00 |
| 732576 | 4/7/2010  | Planned Outage | 141.00    | 3.00     | 47.00  |
| 732583 | 4/7/2010  | Planned Outage | 182.60    | 4.00     | 45.65  |
| 732658 | 4/8/2010  | Planned Outage | 15.20     | 4.00     | 3.80   |
| 732683 | 4/9/2010  | Planned Outage | 49.28     | 1.00     | 49.28  |
| 732689 | 4/9/2010  | Planned Outage | 177.00    | 3.00     | 59.00  |
| 732690 | 4/9/2010  | Planned Outage | 6,077.00  | 103.00   | 59.00  |
| 732697 | 4/9/2010  | Planned Outage | 714.00    | 14.00    | 51.00  |
| 732713 | 4/9/2010  | Planned Outage | 480.00    | 20.00    | 24.00  |
| 732716 | 4/9/2010  | Planned Outage | 1,819.85  | 51.00    | 35.68  |
| 732718 | 4/9/2010  | Planned Outage | 3,408.00  | 24.00    | 142.00 |
| 732780 | 4/10/2010 | Planned Outage | 2,883.16  | 28.00    | 102.97 |
| 732916 | 4/13/2010 | Planned Outage | 732.00    | 12.00    | 61.00  |
| 732920 | 4/13/2010 | Planned Outage | 487.90    | 3.00     | 162.63 |
| 732923 | 4/13/2010 | Planned Outage | 222.00    | 3.00     | 74.00  |
| 733252 | 4/14/2010 | Planned Outage | 6.90      | 1.00     | 6.90   |
| 733273 | 4/14/2010 | Planned Outage | 3,734.50  | 42.00    | 88.92  |
| 733274 | 4/14/2010 | Planned Outage | 265.75    | 3.00     | 88.58  |
| 733356 | 4/15/2010 | Planned Outage | 1,458.00  | 3.00     | 486.00 |
| 733363 | 4/16/2010 | Planned Outage | 956.15    | 3.00     | 318.72 |
| 733370 | 4/16/2010 | Planned Outage | 791.98    | 14.00    | 56.57  |
| 733440 | 4/17/2010 | Planned Outage | 81.00     | 1.00     | 81.00  |
| 733560 | 4/19/2010 | Planned Outage | 129.00    | 3.00     | 43.00  |
| 733571 | 4/19/2010 | Planned Outage | 324.00    | 3.00     | 108.00 |
| 733646 | 4/20/2010 | Planned Outage | 22,059.00 | 129.00   | 171.00 |
| 733774 | 4/22/2010 | Planned Outage | 84.00     | 1.00     | 84.00  |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |            |          |        |
|--------|-----------|----------------|------------|----------|--------|
| 733781 | 4/22/2010 | Planned Outage | 230.00     | 5.00     | 46.00  |
| 733790 | 4/22/2010 | Planned Outage | 2,028.00   | 78.00    | 26.00  |
| 733842 | 4/23/2010 | Planned Outage | 3,266.00   | 46.00    | 71.00  |
| 733843 | 4/23/2010 | Planned Outage | 168.00     | 4.00     | 42.00  |
| 734624 | 4/27/2010 | Planned Outage | 410.00     | 1.00     | 410.00 |
| 734677 | 4/27/2010 | Planned Outage | 2,645.83   | 10.00    | 264.58 |
| 734690 | 4/27/2010 | Planned Outage | 688.75     | 15.00    | 45.92  |
| 734777 | 4/28/2010 | Planned Outage | 4,840.20   | 15.00    | 322.68 |
| 734977 | 4/29/2010 | Planned Outage | 481.50     | 3.00     | 160.50 |
| 734985 | 4/29/2010 | Planned Outage | 1,287.88   | 49.00    | 26.28  |
| 734994 | 4/29/2010 | Planned Outage | 897.00     | 13.00    | 69.00  |
| 734996 | 4/29/2010 | Planned Outage | 228.72     | 4.00     | 57.18  |
| 735039 | 4/30/2010 | Planned Outage | 212.93     | 4.00     | 53.23  |
| 735061 | 4/30/2010 | Planned Outage | 14.49      | 7.00     | 2.07   |
| 735226 | 5/1/2010  | Planned Outage | 154.00     | 2.00     | 77.00  |
| 735236 | 5/1/2010  | Planned Outage | 3,572.75   | 31.00    | 115.25 |
| 735649 | 5/4/2010  | Planned Outage | 344.00     | 1.00     | 344.00 |
| 735650 | 5/4/2010  | Planned Outage | 402.00     | 3.00     | 134.00 |
| 736044 | 5/7/2010  | Planned Outage | 3,977.00   | 41.00    | 97.00  |
| 736050 | 5/7/2010  | Planned Outage | 708.00     | 12.00    | 59.00  |
| 736051 | 5/7/2010  | Planned Outage | 720.00     | 12.00    | 60.00  |
| 736065 | 5/7/2010  | Planned Outage | 4.00       | 2.00     | 2.00   |
| 736299 | 5/10/2010 | Planned Outage | 450.00     | 6.00     | 75.00  |
| 736309 | 5/10/2010 | Planned Outage | 116.20     | 4.00     | 29.05  |
| 736342 | 5/10/2010 | Planned Outage | 280.00     | 5.00     | 56.00  |
| 736395 | 5/11/2010 | Planned Outage | 160.00     | 1.00     | 160.00 |
| 736420 | 5/11/2010 | Planned Outage | 15.00      | 1.00     | 15.00  |
| 736424 | 5/11/2010 | Planned Outage | 40.00      | 1.00     | 40.00  |
| 736428 | 5/11/2010 | Planned Outage | 1,197.82   | 7.00     | 171.12 |
| 736467 | 5/12/2010 | Planned Outage | 549.00     | 9.00     | 61.00  |
| 736504 | 5/12/2010 | Planned Outage | 2,133.00   | 9.00     | 237.00 |
| 736574 | 5/13/2010 | Planned Outage | 146.00     | 1.00     | 146.00 |
| 736672 | 5/14/2010 | Planned Outage | 26,068.00  | 168.00   | 155.17 |
| 736710 | 5/14/2010 | Planned Outage | 26.00      | 1.00     | 26.00  |
| 737028 | 5/17/2010 | Planned Outage | 92.00      | 4.00     | 23.00  |
| 737117 | 5/18/2010 | Planned Outage | 105,637.50 | 162.00   | 652.08 |
| 737415 | 5/19/2010 | Planned Outage | 4.00       | 4.00     | 1.00   |
| 737417 | 5/19/2010 | Planned Outage | 1,808.22   | 77.00    | 23.48  |
| 737469 | 5/20/2010 | Planned Outage | 1,596.24   | 1,478.00 | 1.08   |
| 737487 | 5/20/2010 | Planned Outage | 243.00     | 3.00     | 81.00  |
| 737555 | 5/21/2010 | Planned Outage | 3,255.00   | 15.00    | 217.00 |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |          |        |
|--------|-----------|----------------|-----------|----------|--------|
| 737577 | 5/21/2010 | Planned Outage | 304.00    | 2.00     | 152.00 |
| 737827 | 5/24/2010 | Planned Outage | 660.92    | 7.00     | 94.42  |
| 737833 | 5/24/2010 | Planned Outage | 893.10    | 6.00     | 148.85 |
| 737844 | 5/24/2010 | Planned Outage | 52.40     | 2.00     | 26.20  |
| 737846 | 5/24/2010 | Planned Outage | 100.35    | 9.00     | 11.15  |
| 737862 | 5/24/2010 | Planned Outage | 14.73     | 1.00     | 14.73  |
| 737863 | 5/24/2010 | Planned Outage | 61.67     | 1.00     | 61.67  |
| 737868 | 5/24/2010 | Planned Outage | 14,030.00 | 184.00   | 76.25  |
| 737884 | 5/24/2010 | Planned Outage | 3,772.00  | 184.00   | 20.50  |
| 737887 | 5/24/2010 | Planned Outage | 480.00    | 3.00     | 160.00 |
| 737929 | 5/25/2010 | Planned Outage | 1,497.00  | 3.00     | 499.00 |
| 738046 | 5/26/2010 | Planned Outage | 495.00    | 3.00     | 165.00 |
| 738912 | 6/1/2010  | Planned Outage | 496.00    | 2.00     | 248.00 |
| 738913 | 6/1/2010  | Planned Outage | 300.00    | 6.00     | 50.00  |
| 738915 | 6/1/2010  | Planned Outage | 2,318.75  | 53.00    | 43.75  |
| 738922 | 6/1/2010  | Planned Outage | 6,849.33  | 44.00    | 155.67 |
| 738946 | 6/1/2010  | Planned Outage | 68.55     | 3.00     | 22.85  |
| 738950 | 6/1/2010  | Planned Outage | 36.00     | 3.00     | 12.00  |
| 739070 | 6/2/2010  | Planned Outage | 1,012.87  | 4.00     | 253.22 |
| 739099 | 6/2/2010  | Planned Outage | 418.00    | 2.00     | 209.00 |
| 739202 | 6/3/2010  | Planned Outage | 332.72    | 4.00     | 83.18  |
| 740019 | 6/9/2010  | Planned Outage | 8,324.80  | 44.00    | 189.20 |
| 740036 | 6/9/2010  | Planned Outage | 91.87     | 4.00     | 22.97  |
| 740132 | 6/10/2010 | Planned Outage | 45.87     | 4.00     | 11.47  |
| 740133 | 6/10/2010 | Planned Outage | 1,978.00  | 46.00    | 43.00  |
| 740161 | 6/10/2010 | Planned Outage | 425.00    | 17.00    | 25.00  |
| 740252 | 6/11/2010 | Planned Outage | 168.00    | 3.00     | 56.00  |
| 740364 | 6/12/2010 | Planned Outage | 16,388.52 | 3,331.00 | 4.92   |
| 740815 | 6/16/2010 | Planned Outage | 1,304.00  | 8.00     | 163.00 |
| 740828 | 6/16/2010 | Planned Outage | 14,904.00 | 216.00   | 69.00  |
| 740831 | 6/16/2010 | Planned Outage | 126.00    | 3.00     | 42.00  |
| 740922 | 6/16/2010 | Planned Outage | 250.00    | 5.00     | 50.00  |
| 740956 | 6/17/2010 | Planned Outage | 15,837.50 | 75.00    | 211.17 |
| 741046 | 6/17/2010 | Planned Outage | 1,850.00  | 24.00    | 77.08  |
| 741898 | 6/21/2010 | Planned Outage | 475.40    | 6.00     | 79.23  |
| 741907 | 6/21/2010 | Planned Outage | 548.00    | 4.00     | 137.00 |
| 741916 | 6/21/2010 | Planned Outage | 507.00    | 3.00     | 169.00 |
| 741932 | 6/21/2010 | Planned Outage | 3,360.00  | 1,920.00 | 1.75   |
| 741969 | 6/21/2010 | Planned Outage | 1,350.00  | 6.00     | 225.00 |
| 800768 | 6/22/2010 | Planned Outage | 318.00    | 6.00     | 53.00  |
| 800809 | 6/22/2010 | Planned Outage | 1,112.00  | 8.00     | 139.00 |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |        |        |
|--------|-----------|----------------|-----------|--------|--------|
| 800876 | 6/23/2010 | Planned Outage | 96.00     | 2.00   | 48.00  |
| 800880 | 6/23/2010 | Planned Outage | 6,042.00  | 106.00 | 57.00  |
| 800901 | 6/23/2010 | Planned Outage | 867.00    | 17.00  | 51.00  |
| 801192 | 6/25/2010 | Planned Outage | 3,952.00  | 152.00 | 26.00  |
| 801237 | 6/26/2010 | Planned Outage | 284.00    | 4.00   | 71.00  |
| 801563 | 6/29/2010 | Planned Outage | 1,884.00  | 12.00  | 157.00 |
| 801634 | 6/29/2010 | Planned Outage | 11,675.40 | 58.00  | 201.30 |
| 801645 | 6/29/2010 | Planned Outage | 200.00    | 5.00   | 40.00  |
| 801923 | 7/2/2010  | Planned Outage | 12.00     | 1.00   | 12.00  |
| 801924 | 7/2/2010  | Planned Outage | 204.00    | 17.00  | 12.00  |
| 802283 | 7/6/2010  | Planned Outage | 300.00    | 4.00   | 75.00  |
| 802443 | 7/7/2010  | Planned Outage | 228.00    | 6.00   | 38.00  |
| 802782 | 7/8/2010  | Planned Outage | 435.00    | 5.00   | 87.00  |
| 802785 | 7/8/2010  | Planned Outage | 625.00    | 5.00   | 125.00 |
| 802786 | 7/8/2010  | Planned Outage | 432.00    | 1.00   | 432.00 |
| 802789 | 7/8/2010  | Planned Outage | 1,280.00  | 8.00   | 160.00 |
| 803035 | 7/8/2010  | Planned Outage | 810.00    | 27.00  | 30.00  |
| 803251 | 7/9/2010  | Planned Outage | 60.00     | 4.00   | 15.00  |
| 804123 | 7/12/2010 | Planned Outage | 1,458.00  | 6.00   | 243.00 |
| 804141 | 7/12/2010 | Planned Outage | 2,154.00  | 6.00   | 359.00 |
| 804147 | 7/12/2010 | Planned Outage | 378.00    | 9.00   | 42.00  |
| 804170 | 7/12/2010 | Planned Outage | 520.80    | 9.00   | 57.87  |
| 804237 | 7/13/2010 | Planned Outage | 6,660.00  | 90.00  | 74.00  |
| 804239 | 7/13/2010 | Planned Outage | 3,318.00  | 7.00   | 474.00 |
| 804475 | 7/15/2010 | Planned Outage | 3,105.00  | 15.00  | 207.00 |
| 804486 | 7/15/2010 | Planned Outage | 118.00    | 4.00   | 29.50  |
| 804507 | 7/15/2010 | Planned Outage | 7,548.00  | 74.00  | 102.00 |
| 804633 | 7/16/2010 | Planned Outage | 20.00     | 4.00   | 5.00   |
| 804642 | 7/16/2010 | Planned Outage | 476.00    | 4.00   | 119.00 |
| 804865 | 7/19/2010 | Planned Outage | 1,032.00  | 12.00  | 86.00  |
| 804883 | 7/19/2010 | Planned Outage | 1,064.00  | 19.00  | 56.00  |
| 804896 | 7/19/2010 | Planned Outage | 20.00     | 10.00  | 2.00   |
| 804903 | 7/19/2010 | Planned Outage | 170.00    | 10.00  | 17.00  |
| 804929 | 7/20/2010 | Planned Outage | 1,035.00  | 9.00   | 115.00 |
| 804935 | 7/20/2010 | Planned Outage | 128.00    | 4.00   | 32.00  |
| 804937 | 7/20/2010 | Planned Outage | 80.00     | 4.00   | 20.00  |
| 804980 | 7/20/2010 | Planned Outage | 1,342.00  | 11.00  | 122.00 |
| 805252 | 7/21/2010 | Planned Outage | 72.00     | 2.00   | 36.00  |
| 806140 | 7/28/2010 | Planned Outage | 1,772.55  | 39.00  | 45.45  |
| 806148 | 7/28/2010 | Planned Outage | 32.80     | 1.00   | 32.80  |
| 806152 | 7/28/2010 | Planned Outage | 550.00    | 10.00  | 55.00  |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |        |        |
|--------|-----------|----------------|-----------|--------|--------|
| 806192 | 7/29/2010 | Planned Outage | 552.00    | 3.00   | 184.00 |
| 806201 | 7/29/2010 | Planned Outage | 220.00    | 4.00   | 55.00  |
| 806263 | 7/30/2010 | Planned Outage | 56.00     | 1.00   | 56.00  |
| 806264 | 7/30/2010 | Planned Outage | 5.50      | 3.00   | 1.83   |
| 806266 | 7/30/2010 | Planned Outage | 418.00    | 38.00  | 11.00  |
| 806562 | 8/2/2010  | Planned Outage | 86.00     | 2.00   | 43.00  |
| 806575 | 8/2/2010  | Planned Outage | 2,872.57  | 13.00  | 220.97 |
| 806579 | 8/2/2010  | Planned Outage | 2,040.00  | 6.00   | 340.00 |
| 806584 | 8/2/2010  | Planned Outage | 3,196.55  | 21.00  | 152.22 |
| 806612 | 8/2/2010  | Planned Outage | 3.00      | 2.00   | 1.50   |
| 807019 | 8/3/2010  | Planned Outage | 290.00    | 5.00   | 58.00  |
| 807156 | 8/4/2010  | Planned Outage | 16,293.13 | 722.00 | 22.57  |
| 807159 | 8/4/2010  | Planned Outage | 5,973.72  | 79.00  | 75.62  |
| 807513 | 8/5/2010  | Planned Outage | 330.00    | 2.00   | 165.00 |
| 807527 | 8/5/2010  | Planned Outage | 780.90    | 6.00   | 130.15 |
| 807529 | 8/5/2010  | Planned Outage | 1,832.75  | 15.00  | 122.18 |
| 807544 | 8/5/2010  | Planned Outage | 329.47    | 14.00  | 23.53  |
| 807582 | 8/5/2010  | Planned Outage | 64.00     | 2.00   | 32.00  |
| 807655 | 8/6/2010  | Planned Outage | 1,064.00  | 7.00   | 152.00 |
| 808293 | 8/9/2010  | Planned Outage | 158.00    | 2.00   | 79.00  |
| 808310 | 8/9/2010  | Planned Outage | 65.00     | 1.00   | 65.00  |
| 808311 | 8/9/2010  | Planned Outage | 1,084.00  | 4.00   | 271.00 |
| 808629 | 8/12/2010 | Planned Outage | 6,108.75  | 81.00  | 75.42  |
| 808805 | 8/13/2010 | Planned Outage | 1,630.00  | 10.00  | 163.00 |
| 808886 | 8/14/2010 | Planned Outage | 132.00    | 11.00  | 12.00  |
| 809117 | 8/16/2010 | Planned Outage | 1,475.83  | 7.00   | 210.83 |
| 809148 | 8/16/2010 | Planned Outage | 1,023.00  | 3.00   | 341.00 |
| 809163 | 8/16/2010 | Planned Outage | 1,112.00  | 4.00   | 278.00 |
| 809327 | 8/17/2010 | Planned Outage | 109.00    | 1.00   | 109.00 |
| 809345 | 8/17/2010 | Planned Outage | 67.00     | 1.00   | 67.00  |
| 809376 | 8/18/2010 | Planned Outage | 331.00    | 1.00   | 331.00 |
| 809419 | 8/18/2010 | Planned Outage | 56.00     | 4.00   | 14.00  |
| 809508 | 8/19/2010 | Planned Outage | 850.00    | 5.00   | 170.00 |
| 809516 | 8/19/2010 | Planned Outage | 5,518.00  | 89.00  | 62.00  |
| 809538 | 8/19/2010 | Planned Outage | 979.00    | 89.00  | 11.00  |
| 809566 | 8/19/2010 | Planned Outage | 265.90    | 6.00   | 44.32  |
| 809569 | 8/19/2010 | Planned Outage | 486.00    | 18.00  | 27.00  |
| 809618 | 8/20/2010 | Planned Outage | 2,657.90  | 6.00   | 442.98 |
| 809622 | 8/20/2010 | Planned Outage | 3,752.40  | 9.00   | 416.93 |
| 809624 | 8/20/2010 | Planned Outage | 4,087.50  | 10.00  | 408.75 |
| 809626 | 8/20/2010 | Planned Outage | 5,616.33  | 14.00  | 401.17 |



## Appendix 1

### 2010 Planned Outages Table

|        |           |                |           |          |        |
|--------|-----------|----------------|-----------|----------|--------|
| 810276 | 8/23/2010 | Planned Outage | 765.00    | 5.00     | 153.00 |
| 810296 | 8/23/2010 | Planned Outage | 65.00     | 1.00     | 65.00  |
| 810360 | 8/23/2010 | Planned Outage | 2,790.00  | 90.00    | 31.00  |
| 810386 | 8/24/2010 | Planned Outage | 17,765.07 | 56.00    | 317.23 |
| 810416 | 8/24/2010 | Planned Outage | 16.55     | 1.00     | 16.55  |
| 810437 | 8/24/2010 | Planned Outage | 175.12    | 7.00     | 25.02  |
| 810444 | 8/24/2010 | Planned Outage | 1,476.00  | 6.00     | 246.00 |
| 810467 | 8/24/2010 | Planned Outage | 420.00    | 1.00     | 420.00 |
| 810471 | 8/24/2010 | Planned Outage | 910.00    | 26.00    | 35.00  |
| 810507 | 8/25/2010 | Planned Outage | 300.00    | 4.00     | 75.00  |
| 810508 | 8/25/2010 | Planned Outage | 126.00    | 6.00     | 21.00  |
| 810516 | 8/25/2010 | Planned Outage | 358.00    | 2.00     | 179.00 |
| 810520 | 8/25/2010 | Planned Outage | 50.53     | 2.00     | 25.27  |
| 810521 | 8/25/2010 | Planned Outage | 1,098.20  | 4.00     | 274.55 |
| 810524 | 8/25/2010 | Planned Outage | 391.00    | 1.00     | 391.00 |
| 810533 | 8/25/2010 | Planned Outage | 692.00    | 2.00     | 346.00 |
| 810545 | 8/25/2010 | Planned Outage | 184.00    | 4.00     | 46.00  |
| 810556 | 8/25/2010 | Planned Outage | 670.00    | 5.00     | 134.00 |
| 810588 | 8/26/2010 | Planned Outage | 399.00    | 7.00     | 57.00  |
| 810591 | 8/26/2010 | Planned Outage | 546.00    | 7.00     | 78.00  |
| 810596 | 8/26/2010 | Planned Outage | 1,752.00  | 24.00    | 73.00  |
| 810598 | 8/26/2010 | Planned Outage | 341.00    | 31.00    | 11.00  |
| 810696 | 8/27/2010 | Planned Outage | 360.00    | 3.00     | 120.00 |
| 810940 | 8/28/2010 | Planned Outage | 18.60     | 4.00     | 4.65   |
| 810941 | 8/28/2010 | Planned Outage | 12.47     | 4.00     | 3.12   |
| 810942 | 8/28/2010 | Planned Outage | 4.87      | 2.00     | 2.43   |
| 810943 | 8/28/2010 | Planned Outage | 93.80     | 4.00     | 23.45  |
| 811135 | 8/30/2010 | Planned Outage | 222.00    | 3.00     | 74.00  |
| 811203 | 8/31/2010 | Planned Outage | 222.00    | 2.00     | 111.00 |
| 811215 | 8/31/2010 | Planned Outage | 2,430.00  | 15.00    | 162.00 |
| 811225 | 8/31/2010 | Planned Outage | 1,022.00  | 7.00     | 146.00 |
| 811231 | 8/31/2010 | Planned Outage | 647.33    | 5.00     | 129.47 |
| 811240 | 8/31/2010 | Planned Outage | 773.25    | 15.00    | 51.55  |
| 811262 | 8/31/2010 | Planned Outage | 632.00    | 8.00     | 79.00  |
| 811316 | 9/1/2010  | Planned Outage | 678.00    | 6.00     | 113.00 |
| 811401 | 9/1/2010  | Planned Outage | 195.00    | 15.00    | 13.00  |
| 811405 | 9/1/2010  | Planned Outage | 92.00     | 4.00     | 23.00  |
| 811408 | 9/1/2010  | Planned Outage | 18.00     | 3.00     | 6.00   |
| 811411 | 9/1/2010  | Planned Outage | 352.00    | 16.00    | 22.00  |
| 811420 | 9/1/2010  | Planned Outage | 3,722.00  | 1,861.00 | 2.00   |
| 811758 | 9/2/2010  | Planned Outage | 846.00    | 9.00     | 94.00  |

## Appendix 1

### 2010 Planned Outages Table

|        |           |                |          |        |        |
|--------|-----------|----------------|----------|--------|--------|
| 811795 | 9/2/2010  | Planned Outage | 1,938.00 | 17.00  | 114.00 |
| 811824 | 9/3/2010  | Planned Outage | 328.00   | 8.00   | 41.00  |
| 812117 | 9/7/2010  | Planned Outage | 248.00   | 2.00   | 124.00 |
| 812120 | 9/7/2010  | Planned Outage | 869.07   | 4.00   | 217.27 |
| 812167 | 9/7/2010  | Planned Outage | 59.00    | 1.00   | 59.00  |
| 812211 | 9/8/2010  | Planned Outage | 35.50    | 3.00   | 11.83  |
| 812215 | 9/8/2010  | Planned Outage | 855.67   | 85.00  | 10.07  |
| 812218 | 9/8/2010  | Planned Outage | 15.40    | 1.00   | 15.40  |
| 812227 | 9/8/2010  | Planned Outage | 448.50   | 2.00   | 224.25 |
| 812366 | 9/10/2010 | Planned Outage | 170.43   | 1.00   | 170.43 |
| 812381 | 9/10/2010 | Planned Outage | 675.00   | 5.00   | 135.00 |
| 812645 | 9/13/2010 | Planned Outage | 395.30   | 2.00   | 197.65 |
| 812672 | 9/13/2010 | Planned Outage | 2,843.45 | 159.00 | 17.88  |
| 812858 | 9/14/2010 | Planned Outage | 27.00    | 1.00   | 27.00  |
| 812951 | 9/15/2010 | Planned Outage | 771.00   | 3.00   | 257.00 |
| 812953 | 9/15/2010 | Planned Outage | 1,400.00 | 4.00   | 350.00 |
| 812958 | 9/15/2010 | Planned Outage | 380.00   | 2.00   | 190.00 |
| 812961 | 9/15/2010 | Planned Outage | 51.42    | 1.00   | 51.42  |
| 812962 | 9/15/2010 | Planned Outage | 50.82    | 1.00   | 50.82  |
| 813080 | 9/16/2010 | Planned Outage | 2,394.58 | 7.00   | 342.08 |
| 813097 | 9/16/2010 | Planned Outage | 32.00    | 16.00  | 2.00   |
| 813100 | 9/16/2010 | Planned Outage | 1,287.60 | 8.00   | 160.95 |
| 813227 | 9/18/2010 | Planned Outage | 265.00   | 1.00   | 265.00 |
| 813352 | 9/20/2010 | Planned Outage | 232.38   | 191.00 | 1.22   |
| 813417 | 9/20/2010 | Planned Outage | 2,346.00 | 102.00 | 23.00  |
| 813425 | 9/21/2010 | Planned Outage | 593.15   | 3.00   | 197.72 |
| 813779 | 9/22/2010 | Planned Outage | 438.00   | 3.00   | 146.00 |
| 813885 | 9/23/2010 | Planned Outage | 220.53   | 16.00  | 13.78  |
| 813948 | 9/24/2010 | Planned Outage | 740.13   | 4.00   | 185.03 |
| 813968 | 9/24/2010 | Planned Outage | 1,107.00 | 9.00   | 123.00 |
| 814235 | 9/27/2010 | Planned Outage | 1.00     | 1.00   | 1.00   |
| 814242 | 9/27/2010 | Planned Outage | 1,230.00 | 10.00  | 123.00 |
| 814248 | 9/27/2010 | Planned Outage | 249.00   | 3.00   | 83.00  |
| 814251 | 9/27/2010 | Planned Outage | 274.10   | 6.00   | 45.68  |
| 814262 | 9/27/2010 | Planned Outage | 1,590.00 | 10.00  | 159.00 |
| 814350 | 9/28/2010 | Planned Outage | 99.90    | 6.00   | 16.65  |
| 814384 | 9/28/2010 | Planned Outage | 72.00    | 1.00   | 72.00  |
| 814385 | 9/28/2010 | Planned Outage | 142.00   | 2.00   | 71.00  |
| 814388 | 9/28/2010 | Planned Outage | 168.00   | 7.00   | 24.00  |
| 814395 | 9/28/2010 | Planned Outage | 335.00   | 5.00   | 67.00  |
| 814463 | 9/29/2010 | Planned Outage | 9.00     | 1.00   | 9.00   |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |          |        |        |
|--------|------------|----------------|----------|--------|--------|
| 814464 | 9/29/2010  | Planned Outage | 106.50   | 15.00  | 7.10   |
| 814514 | 9/30/2010  | Planned Outage | 2,070.33 | 5.00   | 414.07 |
| 814515 | 9/30/2010  | Planned Outage | 1.00     | 1.00   | 1.00   |
| 814516 | 9/30/2010  | Planned Outage | 16.20    | 9.00   | 1.80   |
| 814518 | 9/30/2010  | Planned Outage | 1,211.80 | 6.00   | 201.97 |
| 814539 | 9/30/2010  | Planned Outage | 1,630.00 | 5.00   | 326.00 |
| 814549 | 9/30/2010  | Planned Outage | 46.33    | 2.00   | 23.17  |
| 814556 | 9/30/2010  | Planned Outage | 3,017.50 | 85.00  | 35.50  |
| 814605 | 10/1/2010  | Planned Outage | 100.00   | 5.00   | 20.00  |
| 814881 | 10/4/2010  | Planned Outage | 585.00   | 9.00   | 65.00  |
| 814886 | 10/4/2010  | Planned Outage | 403.00   | 13.00  | 31.00  |
| 814887 | 10/4/2010  | Planned Outage | 2,655.07 | 8.00   | 331.88 |
| 814898 | 10/4/2010  | Planned Outage | 560.00   | 2.00   | 280.00 |
| 814900 | 10/4/2010  | Planned Outage | 308.00   | 7.00   | 44.00  |
| 814958 | 10/5/2010  | Planned Outage | 379.27   | 4.00   | 94.82  |
| 814973 | 10/5/2010  | Planned Outage | 755.60   | 2.00   | 377.80 |
| 814980 | 10/5/2010  | Planned Outage | 987.00   | 7.00   | 141.00 |
| 814982 | 10/5/2010  | Planned Outage | 168.00   | 6.00   | 28.00  |
| 814991 | 10/5/2010  | Planned Outage | 585.70   | 3.00   | 195.23 |
| 814992 | 10/5/2010  | Planned Outage | 4,257.90 | 57.00  | 74.70  |
| 815007 | 10/5/2010  | Planned Outage | 546.00   | 7.00   | 78.00  |
| 815039 | 10/5/2010  | Planned Outage | 789.42   | 5.00   | 157.88 |
| 815062 | 10/5/2010  | Planned Outage | 172.00   | 2.00   | 86.00  |
| 815096 | 10/6/2010  | Planned Outage | 1,709.87 | 8.00   | 213.73 |
| 815124 | 10/6/2010  | Planned Outage | 6,961.50 | 63.00  | 110.50 |
| 815127 | 10/6/2010  | Planned Outage | 214.00   | 2.00   | 107.00 |
| 815130 | 10/6/2010  | Planned Outage | 120.00   | 3.00   | 40.00  |
| 815137 | 10/6/2010  | Planned Outage | 9,500.00 | 190.00 | 50.00  |
| 815158 | 10/6/2010  | Planned Outage | 2,855.78 | 11.00  | 259.62 |
| 815201 | 10/7/2010  | Planned Outage | 1,056.00 | 8.00   | 132.00 |
| 815248 | 10/7/2010  | Planned Outage | 52.00    | 2.00   | 26.00  |
| 815250 | 10/7/2010  | Planned Outage | 9,258.07 | 19.00  | 487.27 |
| 815251 | 10/7/2010  | Planned Outage | 315.00   | 7.00   | 45.00  |
| 815336 | 10/8/2010  | Planned Outage | 3,797.03 | 14.00  | 271.22 |
| 815558 | 10/11/2010 | Planned Outage | 2,076.00 | 9.00   | 230.67 |
| 815602 | 10/11/2010 | Planned Outage | 480.43   | 7.00   | 68.63  |
| 815676 | 10/12/2010 | Planned Outage | 1,215.00 | 5.00   | 243.00 |
| 815693 | 10/12/2010 | Planned Outage | 258.60   | 4.00   | 64.65  |
| 815694 | 10/12/2010 | Planned Outage | 118.57   | 2.00   | 59.28  |
| 815712 | 10/12/2010 | Planned Outage | 816.40   | 8.00   | 102.05 |
| 815721 | 10/12/2010 | Planned Outage | 189.00   | 3.00   | 63.00  |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |           |          |        |
|--------|------------|----------------|-----------|----------|--------|
| 815763 | 10/13/2010 | Planned Outage | 1,332.60  | 6.00     | 222.10 |
| 815765 | 10/13/2010 | Planned Outage | 200.23    | 2.00     | 100.12 |
| 815777 | 10/13/2010 | Planned Outage | 114.65    | 3.00     | 38.22  |
| 815804 | 10/13/2010 | Planned Outage | 202.83    | 1.00     | 202.83 |
| 815808 | 10/13/2010 | Planned Outage | 385.10    | 6.00     | 64.18  |
| 815810 | 10/13/2010 | Planned Outage | 976.00    | 4.00     | 244.00 |
| 815812 | 10/13/2010 | Planned Outage | 696.00    | 4.00     | 174.00 |
| 815855 | 10/14/2010 | Planned Outage | 308.55    | 3.00     | 102.85 |
| 815856 | 10/14/2010 | Planned Outage | 273.65    | 3.00     | 91.22  |
| 815868 | 10/14/2010 | Planned Outage | 284.00    | 2.00     | 142.00 |
| 815873 | 10/14/2010 | Planned Outage | 3,865.00  | 773.00   | 5.00   |
| 815949 | 10/15/2010 | Planned Outage | 510.60    | 6.00     | 85.10  |
| 815957 | 10/15/2010 | Planned Outage | 129.07    | 2.00     | 64.53  |
| 815990 | 10/15/2010 | Planned Outage | 142.00    | 1.00     | 142.00 |
| 816001 | 10/15/2010 | Planned Outage | 60.00     | 4.00     | 15.00  |
| 816003 | 10/15/2010 | Planned Outage | 192.00    | 4.00     | 48.00  |
| 816231 | 10/18/2010 | Planned Outage | 10,660.00 | 65.00    | 164.00 |
| 816238 | 10/18/2010 | Planned Outage | 1,332.00  | 4.00     | 333.00 |
| 816243 | 10/18/2010 | Planned Outage | 872.00    | 8.00     | 109.00 |
| 816250 | 10/18/2010 | Planned Outage | 34,500.00 | 1,500.00 | 23.00  |
| 816260 | 10/18/2010 | Planned Outage | 112.00    | 2.00     | 56.00  |
| 816278 | 10/18/2010 | Planned Outage | 218.00    | 1.00     | 218.00 |
| 816280 | 10/18/2010 | Planned Outage | 3,513.30  | 49.00    | 72.00  |
| 816284 | 10/18/2010 | Planned Outage | 1,104.00  | 4.00     | 276.00 |
| 816288 | 10/18/2010 | Planned Outage | 627.00    | 3.00     | 209.00 |
| 816330 | 10/19/2010 | Planned Outage | 309.00    | 3.00     | 103.00 |
| 816351 | 10/19/2010 | Planned Outage | 1,680.00  | 21.00    | 80.00  |
| 816380 | 10/19/2010 | Planned Outage | 508.00    | 2.00     | 254.00 |
| 816381 | 10/19/2010 | Planned Outage | 1,012.00  | 4.00     | 253.00 |
| 816383 | 10/19/2010 | Planned Outage | 1,650.00  | 6.00     | 275.00 |
| 816415 | 10/19/2010 | Planned Outage | 100.00    | 4.00     | 25.00  |
| 816418 | 10/19/2010 | Planned Outage | 490.00    | 5.00     | 98.00  |
| 816434 | 10/19/2010 | Planned Outage | 62.20     | 3.00     | 20.73  |
| 816452 | 10/20/2010 | Planned Outage | 280.30    | 2.00     | 140.15 |
| 816454 | 10/20/2010 | Planned Outage | 1,186.00  | 5.00     | 237.20 |
| 816466 | 10/20/2010 | Planned Outage | 978.93    | 16.00    | 61.18  |
| 816468 | 10/20/2010 | Planned Outage | 510.00    | 5.00     | 102.00 |
| 816470 | 10/20/2010 | Planned Outage | 534.75    | 5.00     | 106.95 |
| 816488 | 10/20/2010 | Planned Outage | 59.07     | 4.00     | 14.77  |
| 816493 | 10/20/2010 | Planned Outage | 1,182.00  | 12.00    | 98.50  |
| 816499 | 10/20/2010 | Planned Outage | 192.00    | 2.00     | 96.00  |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |            |        |        |
|--------|------------|----------------|------------|--------|--------|
| 816501 | 10/20/2010 | Planned Outage | 2,576.00   | 23.00  | 112.00 |
| 816511 | 10/20/2010 | Planned Outage | 606.00     | 6.00   | 101.00 |
| 816512 | 10/20/2010 | Planned Outage | 675.00     | 5.00   | 135.00 |
| 816531 | 10/21/2010 | Planned Outage | 414.00     | 6.00   | 69.00  |
| 816556 | 10/21/2010 | Planned Outage | 467.07     | 4.00   | 116.77 |
| 816591 | 10/21/2010 | Planned Outage | 373.20     | 6.00   | 62.20  |
| 816916 | 10/25/2010 | Planned Outage | 2,322.00   | 18.00  | 129.00 |
| 816926 | 10/25/2010 | Planned Outage | 310.00     | 5.00   | 62.00  |
| 816935 | 10/25/2010 | Planned Outage | 2,429.40   | 18.00  | 134.97 |
| 816941 | 10/25/2010 | Planned Outage | 960.00     | 16.00  | 60.00  |
| 816947 | 10/25/2010 | Planned Outage | 980.60     | 3.00   | 326.87 |
| 816968 | 10/25/2010 | Planned Outage | 75.60      | 2.00   | 37.80  |
| 816992 | 10/26/2010 | Planned Outage | 433,650.00 | 885.00 | 490.00 |
| 817002 | 10/26/2010 | Planned Outage | 1,163.50   | 15.00  | 77.57  |
| 817013 | 10/26/2010 | Planned Outage | 25,974.05  | 163.00 | 159.35 |
| 817046 | 10/26/2010 | Planned Outage | 10,612.85  | 123.00 | 86.28  |
| 817096 | 10/27/2010 | Planned Outage | 7,658.67   | 40.00  | 191.47 |
| 817099 | 10/27/2010 | Planned Outage | 760.08     | 5.00   | 152.02 |
| 817103 | 10/27/2010 | Planned Outage | 2,220.00   | 12.00  | 185.00 |
| 817113 | 10/27/2010 | Planned Outage | 628.72     | 7.00   | 89.82  |
| 817138 | 10/27/2010 | Planned Outage | 6,231.52   | 31.00  | 201.02 |
| 817151 | 10/27/2010 | Planned Outage | 157.05     | 1.00   | 157.05 |
| 817162 | 10/27/2010 | Planned Outage | 255.00     | 5.00   | 51.00  |
| 817298 | 10/28/2010 | Planned Outage | 50.67      | 2.00   | 25.33  |
| 817301 | 10/28/2010 | Planned Outage | 944.88     | 7.00   | 134.98 |
| 817604 | 11/1/2010  | Planned Outage | 622.07     | 4.00   | 155.52 |
| 817619 | 11/1/2010  | Planned Outage | 177.52     | 1.00   | 177.52 |
| 817631 | 11/1/2010  | Planned Outage | 474.73     | 4.00   | 118.68 |
| 817636 | 11/1/2010  | Planned Outage | 607.73     | 4.00   | 151.93 |
| 817715 | 11/2/2010  | Planned Outage | 121.60     | 4.00   | 30.40  |
| 817716 | 11/2/2010  | Planned Outage | 93.90      | 3.00   | 31.30  |
| 817721 | 11/2/2010  | Planned Outage | 71.25      | 5.00   | 14.25  |
| 817730 | 11/2/2010  | Planned Outage | 141.80     | 4.00   | 35.45  |
| 817731 | 11/2/2010  | Planned Outage | 1,120.00   | 10.00  | 112.00 |
| 817961 | 11/3/2010  | Planned Outage | 560.75     | 15.00  | 37.38  |
| 818009 | 11/4/2010  | Planned Outage | 326.40     | 9.00   | 36.27  |
| 818145 | 11/5/2010  | Planned Outage | 532.00     | 14.00  | 38.00  |
| 818404 | 11/8/2010  | Planned Outage | 1,317.58   | 5.00   | 263.52 |
| 818411 | 11/8/2010  | Planned Outage | 65.93      | 4.00   | 16.48  |
| 818413 | 11/8/2010  | Planned Outage | 83.40      | 6.00   | 13.90  |
| 818415 | 11/8/2010  | Planned Outage | 14.33      | 4.00   | 3.58   |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |           |          |        |
|--------|------------|----------------|-----------|----------|--------|
| 818423 | 11/8/2010  | Planned Outage | 3,509.10  | 42.00    | 83.55  |
| 818452 | 11/8/2010  | Planned Outage | 300.07    | 4.00     | 75.02  |
| 818454 | 11/8/2010  | Planned Outage | 270.00    | 3.00     | 90.00  |
| 818500 | 11/9/2010  | Planned Outage | 4,875.62  | 161.00   | 30.28  |
| 818525 | 11/9/2010  | Planned Outage | 56.05     | 3.00     | 18.68  |
| 818527 | 11/9/2010  | Planned Outage | 91.75     | 3.00     | 30.58  |
| 818531 | 11/9/2010  | Planned Outage | 507.83    | 11.00    | 46.17  |
| 818534 | 11/9/2010  | Planned Outage | 494.00    | 5.00     | 98.80  |
| 818541 | 11/9/2010  | Planned Outage | 48.40     | 3.00     | 16.13  |
| 818547 | 11/9/2010  | Planned Outage | 16.75     | 1.00     | 16.75  |
| 818551 | 11/9/2010  | Planned Outage | 175.00    | 1.00     | 175.00 |
| 818552 | 11/9/2010  | Planned Outage | 880.00    | 5.00     | 176.00 |
| 818553 | 11/9/2010  | Planned Outage | 352.00    | 2.00     | 176.00 |
| 818559 | 11/9/2010  | Planned Outage | 158.00    | 1.00     | 158.00 |
| 818563 | 11/9/2010  | Planned Outage | 35.00     | 3.00     | 11.67  |
| 818570 | 11/9/2010  | Planned Outage | 40.70     | 3.00     | 13.57  |
| 818583 | 11/9/2010  | Planned Outage | 448.20    | 4.00     | 112.05 |
| 818591 | 11/9/2010  | Planned Outage | 316.00    | 4.00     | 79.00  |
| 818614 | 11/9/2010  | Planned Outage | 202.00    | 2.00     | 101.00 |
| 818621 | 11/10/2010 | Planned Outage | 269.20    | 3.00     | 89.73  |
| 818648 | 11/10/2010 | Planned Outage | 212.30    | 3.00     | 70.77  |
| 818662 | 11/10/2010 | Planned Outage | 228.00    | 6.00     | 38.00  |
| 818676 | 11/10/2010 | Planned Outage | 139.92    | 5.00     | 27.98  |
| 818682 | 11/10/2010 | Planned Outage | 67.47     | 4.00     | 16.87  |
| 818710 | 11/10/2010 | Planned Outage | 99.00     | 3.00     | 33.00  |
| 818711 | 11/10/2010 | Planned Outage | 128.00    | 4.00     | 32.00  |
| 818730 | 11/11/2010 | Planned Outage | 789.45    | 3.00     | 263.15 |
| 818764 | 11/11/2010 | Planned Outage | 676.33    | 5.00     | 135.27 |
| 818767 | 11/11/2010 | Planned Outage | 525.75    | 3.00     | 175.25 |
| 818813 | 11/11/2010 | Planned Outage | 560.17    | 10.00    | 56.02  |
| 818815 | 11/11/2010 | Planned Outage | 50.07     | 2.00     | 25.03  |
| 818878 | 11/12/2010 | Planned Outage | 337.57    | 13.00    | 25.97  |
| 818894 | 11/12/2010 | Planned Outage | 171.35    | 3.00     | 57.12  |
| 818895 | 11/12/2010 | Planned Outage | 17,358.40 | 114.00   | 152.27 |
| 818901 | 11/12/2010 | Planned Outage | 157.85    | 3.00     | 52.62  |
| 818929 | 11/12/2010 | Planned Outage | 11,907.00 | 1,701.00 | 7.00   |
| 819060 | 11/15/2010 | Planned Outage | 192.00    | 4.00     | 48.00  |
| 819139 | 11/15/2010 | Planned Outage | 150.00    | 6.00     | 25.00  |
| 819272 | 11/16/2010 | Planned Outage | 45.83     | 5.00     | 9.17   |
| 819279 | 11/16/2010 | Planned Outage | 15.42     | 5.00     | 3.08   |
| 819330 | 11/16/2010 | Planned Outage | 219.60    | 4.00     | 54.90  |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |           |          |        |
|--------|------------|----------------|-----------|----------|--------|
| 819339 | 11/16/2010 | Planned Outage | 63,764.32 | 1,159.00 | 55.02  |
| 819352 | 11/16/2010 | Planned Outage | 460.00    | 4.00     | 115.00 |
| 819388 | 11/17/2010 | Planned Outage | 60.00     | 2.00     | 30.00  |
| 819507 | 11/17/2010 | Planned Outage | 5,252.00  | 101.00   | 52.00  |
| 819561 | 11/17/2010 | Planned Outage | 196.93    | 2.00     | 98.47  |
| 819566 | 11/17/2010 | Planned Outage | 1,322.70  | 9.00     | 146.97 |
| 819634 | 11/18/2010 | Planned Outage | 66.00     | 6.00     | 11.00  |
| 819638 | 11/18/2010 | Planned Outage | 1,078.00  | 7.00     | 154.00 |
| 819639 | 11/18/2010 | Planned Outage | 195.00    | 5.00     | 39.00  |
| 819640 | 11/18/2010 | Planned Outage | 42.00     | 2.00     | 21.00  |
| 819642 | 11/18/2010 | Planned Outage | 1,033.80  | 9.00     | 114.87 |
| 819649 | 11/18/2010 | Planned Outage | 97.53     | 2.00     | 48.77  |
| 819651 | 11/18/2010 | Planned Outage | 15.00     | 1.00     | 15.00  |
| 819652 | 11/18/2010 | Planned Outage | 24.00     | 2.00     | 12.00  |
| 819657 | 11/18/2010 | Planned Outage | 8,108.70  | 179.00   | 45.30  |
| 819660 | 11/18/2010 | Planned Outage | 5,146.00  | 2,573.00 | 2.00   |
| 819669 | 11/18/2010 | Planned Outage | 348.00    | 3.00     | 116.00 |
| 819672 | 11/18/2010 | Planned Outage | 308.00    | 7.00     | 44.00  |
| 819679 | 11/18/2010 | Planned Outage | 249.13    | 2.00     | 124.57 |
| 819723 | 11/19/2010 | Planned Outage | 183.67    | 2.00     | 91.83  |
| 819744 | 11/19/2010 | Planned Outage | 3,031.70  | 21.00    | 144.37 |
| 819747 | 11/19/2010 | Planned Outage | 129.00    | 3.00     | 43.00  |
| 819909 | 11/22/2010 | Planned Outage | 592.00    | 8.00     | 74.00  |
| 819927 | 11/22/2010 | Planned Outage | 2,257.80  | 18.00    | 125.43 |
| 819929 | 11/22/2010 | Planned Outage | 170.00    | 1.00     | 170.00 |
| 819930 | 11/22/2010 | Planned Outage | 1,151.83  | 10.00    | 115.18 |
| 819931 | 11/22/2010 | Planned Outage | 8,619.00  | 51.00    | 169.00 |
| 819938 | 11/22/2010 | Planned Outage | 2,721.07  | 8.00     | 340.13 |
| 819941 | 11/22/2010 | Planned Outage | 928.20    | 3.00     | 309.40 |
| 819962 | 11/22/2010 | Planned Outage | 572.00    | 4.00     | 143.00 |
| 819967 | 11/22/2010 | Planned Outage | 488.45    | 3.00     | 162.82 |
| 819973 | 11/22/2010 | Planned Outage | 58.00     | 2.00     | 29.00  |
| 820019 | 11/23/2010 | Planned Outage | 84.00     | 3.00     | 28.00  |
| 820032 | 11/23/2010 | Planned Outage | 54.38     | 1.00     | 54.38  |
| 820041 | 11/23/2010 | Planned Outage | 316.00    | 2.00     | 158.00 |
| 820049 | 11/23/2010 | Planned Outage | 266.00    | 7.00     | 38.00  |
| 820082 | 11/23/2010 | Planned Outage | 12,485.00 | 44.00    | 283.75 |
| 820083 | 11/23/2010 | Planned Outage | 282.82    | 1.00     | 282.82 |
| 820116 | 11/24/2010 | Planned Outage | 124.87    | 4.00     | 31.22  |
| 820353 | 11/29/2010 | Planned Outage | 386.00    | 2.00     | 193.00 |
| 820354 | 11/29/2010 | Planned Outage | 285.57    | 2.00     | 142.78 |

## Appendix 1

### 2010 Planned Outages Table

|        |            |                |          |       |        |
|--------|------------|----------------|----------|-------|--------|
| 820355 | 11/29/2010 | Planned Outage | 1,014.77 | 7.00  | 144.97 |
| 820370 | 11/29/2010 | Planned Outage | 644.92   | 5.00  | 128.98 |
| 820379 | 11/29/2010 | Planned Outage | 265.07   | 28.00 | 9.47   |
| 820383 | 11/29/2010 | Planned Outage | 465.00   | 3.00  | 155.00 |
| 820418 | 11/29/2010 | Planned Outage | 1,620.00 | 18.00 | 90.00  |
| 820422 | 11/29/2010 | Planned Outage | 300.00   | 4.00  | 75.00  |
| 820441 | 11/30/2010 | Planned Outage | 1,968.00 | 8.00  | 246.00 |
| 820445 | 11/30/2010 | Planned Outage | 573.00   | 3.00  | 191.00 |
| 820462 | 11/30/2010 | Planned Outage | 423.10   | 6.00  | 70.52  |
| 820463 | 11/30/2010 | Planned Outage | 2,002.00 | 13.00 | 154.00 |
| 820661 | 12/1/2010  | Planned Outage | 2,569.87 | 92.00 | 27.93  |
| 820663 | 12/1/2010  | Planned Outage | 31.00    | 1.00  | 31.00  |
| 820667 | 12/1/2010  | Planned Outage | 1,183.00 | 7.00  | 169.00 |
| 820698 | 12/1/2010  | Planned Outage | 183.65   | 3.00  | 61.22  |
| 820776 | 12/2/2010  | Planned Outage | 217.43   | 2.00  | 108.72 |
| 820805 | 12/2/2010  | Planned Outage | 644.87   | 4.00  | 161.22 |
| 820817 | 12/2/2010  | Planned Outage | 417.68   | 19.00 | 21.98  |
| 821110 | 12/6/2010  | Planned Outage | 358.10   | 6.00  | 59.68  |
| 821218 | 12/7/2010  | Planned Outage | 425.60   | 2.00  | 212.80 |
| 821219 | 12/7/2010  | Planned Outage | 1,908.90 | 9.00  | 212.10 |
| 821386 | 12/9/2010  | Planned Outage | 62.58    | 5.00  | 12.52  |
| 821389 | 12/9/2010  | Planned Outage | 1,140.00 | 5.00  | 228.00 |
| 821391 | 12/9/2010  | Planned Outage | 58.00    | 1.00  | 58.00  |
| 821395 | 12/9/2010  | Planned Outage | 1,749.00 | 53.00 | 33.00  |
| 821417 | 12/9/2010  | Planned Outage | 290.10   | 9.00  | 32.23  |
| 821426 | 12/9/2010  | Planned Outage | 96.40    | 4.00  | 24.10  |
| 821427 | 12/9/2010  | Planned Outage | 139.40   | 6.00  | 23.23  |
| 821428 | 12/9/2010  | Planned Outage | 169.07   | 8.00  | 21.13  |
| 821459 | 12/10/2010 | Planned Outage | 384.55   | 1.00  | 384.55 |
| 821471 | 12/10/2010 | Planned Outage | 621.97   | 2.00  | 310.98 |
| 821472 | 12/10/2010 | Planned Outage | 157.73   | 2.00  | 78.87  |
| 821484 | 12/10/2010 | Planned Outage | 147.05   | 1.00  | 147.05 |
| 821501 | 12/10/2010 | Planned Outage | 401.10   | 6.00  | 66.85  |
| 821956 | 12/13/2010 | Planned Outage | 7,876.12 | 61.00 | 129.12 |
| 821980 | 12/13/2010 | Planned Outage | 156.78   | 1.00  | 156.78 |
| 821981 | 12/13/2010 | Planned Outage | 68.70    | 3.00  | 22.90  |
| 821983 | 12/13/2010 | Planned Outage | 461.47   | 4.00  | 115.37 |
| 822096 | 12/14/2010 | Planned Outage | 7.03     | 1.00  | 7.03   |
| 822126 | 12/14/2010 | Planned Outage | 2,114.00 | 14.00 | 151.00 |
| 822127 | 12/14/2010 | Planned Outage | 51.00    | 3.00  | 17.00  |
| 822131 | 12/14/2010 | Planned Outage | 116.00   | 4.00  | 29.00  |



## Appendix 1

### 2010 Planned Outages Table

|        |            |                |           |        |        |
|--------|------------|----------------|-----------|--------|--------|
| 822135 | 12/14/2010 | Planned Outage | 405.00    | 3.00   | 135.00 |
| 822305 | 12/15/2010 | Planned Outage | 399.80    | 4.00   | 99.95  |
| 822322 | 12/15/2010 | Planned Outage | 432.00    | 3.00   | 144.00 |
| 822376 | 12/16/2010 | Planned Outage | 42,864.00 | 752.00 | 57.00  |
| 822384 | 12/16/2010 | Planned Outage | 345.80    | 3.00   | 115.27 |
| 822385 | 12/16/2010 | Planned Outage | 450.93    | 2.00   | 225.47 |
| 822453 | 12/17/2010 | Planned Outage | 4,555.25  | 95.00  | 47.95  |
| 822455 | 12/17/2010 | Planned Outage | 1,260.00  | 28.00  | 45.00  |
| 822466 | 12/17/2010 | Planned Outage | 60.00     | 2.00   | 30.00  |
| 822484 | 12/17/2010 | Planned Outage | 300.00    | 5.00   | 60.00  |
| 822636 | 12/20/2010 | Planned Outage | 377.17    | 2.00   | 188.58 |
| 822650 | 12/20/2010 | Planned Outage | 1,292.55  | 7.00   | 184.65 |
| 822665 | 12/20/2010 | Planned Outage | 253.70    | 2.00   | 126.85 |
| 822706 | 12/20/2010 | Planned Outage | 977.67    | 10.00  | 97.77  |
| 822735 | 12/21/2010 | Planned Outage | 1,846.27  | 8.00   | 230.78 |
| 822767 | 12/21/2010 | Planned Outage | 906.92    | 5.00   | 181.38 |
| 822792 | 12/22/2010 | Planned Outage | 105.08    | 1.00   | 105.08 |
| 822799 | 12/22/2010 | Planned Outage | 200.33    | 1.00   | 200.33 |
| 822801 | 12/22/2010 | Planned Outage | 512.80    | 4.00   | 128.20 |
| 822802 | 12/22/2010 | Planned Outage | 547.63    | 7.00   | 78.23  |
| 822807 | 12/22/2010 | Planned Outage | 1,361.27  | 4.00   | 340.32 |
| 822811 | 12/22/2010 | Planned Outage | 517.00    | 517.00 | 1.00   |
| 822822 | 12/22/2010 | Planned Outage | 381.85    | 7.00   | 54.55  |
| 822824 | 12/22/2010 | Planned Outage | 288.92    | 5.00   | 57.78  |
| 822835 | 12/22/2010 | Planned Outage | 440.53    | 4.00   | 110.13 |
| 823196 | 12/27/2010 | Planned Outage | 421.35    | 3.00   | 140.45 |
| 823199 | 12/27/2010 | Planned Outage | 720.00    | 4.00   | 180.00 |
| 823209 | 12/27/2010 | Planned Outage | 537.55    | 13.00  | 41.35  |
| 823211 | 12/27/2010 | Planned Outage | 150.75    | 3.00   | 50.25  |
| 823229 | 12/27/2010 | Planned Outage | 118.37    | 2.00   | 59.18  |
| 823284 | 12/28/2010 | Planned Outage | 1,511.38  | 29.00  | 52.12  |
| 823289 | 12/28/2010 | Planned Outage | 411.37    | 7.00   | 58.77  |
| 823290 | 12/28/2010 | Planned Outage | 420.80    | 8.00   | 52.60  |
| 823298 | 12/28/2010 | Planned Outage | 753.00    | 3.00   | 251.00 |
| 823319 | 12/28/2010 | Planned Outage | 371.75    | 3.00   | 123.92 |
| 823322 | 12/28/2010 | Planned Outage | 952.17    | 5.00   | 190.43 |
| 823387 | 12/29/2010 | Planned Outage | 1,178.53  | 4.00   | 294.63 |
| 823389 | 12/29/2010 | Planned Outage | 1,351.93  | 7.00   | 193.13 |
| 823395 | 12/29/2010 | Planned Outage | 141.97    | 2.00   | 70.98  |
| 823409 | 12/29/2010 | Planned Outage | 1,346.00  | 4.00   | 336.50 |
| 823415 | 12/29/2010 | Planned Outage | 9.45      | 1.00   | 9.45   |

# Appendix 1

## 2010 Planned Outages Table

|        |            |                |       |      |       |
|--------|------------|----------------|-------|------|-------|
| 823451 | 12/30/2010 | Planned Outage | 51.00 | 1.00 | 51.00 |
|--------|------------|----------------|-------|------|-------|

# Appendix 2

APPENDIX 2

# Gulf Power Company Annual Wood Pole Inspection Report (Reporting Year 2010)

| a   | b  | c  | d  | e  | f  | g  | h   | i  | j  | k  | l   | m   |
|---|--|--|--|--|--|--|---|--|--|--|---|---|
| Total # of Wooden Poles in the Company Inventory  | # of Pole Inspections Planned this Annual Inspection | # of Poles Inspected this Annual Inspection* | # of Poles Failing Inspection this Annual Inspection | Pole Failure Rate ( % ) this Annual Inspection | # of Poles Designated for Replacement this Annual Inspection | Total # of Poles Replaced this Annual Inspection | # of Poles Requiring Minor Follow-up this Annual Inspection | # of Poles Overloaded this Annual Inspection | Method(s)<br>V = Visual<br>E = Excavation<br>P = Prod<br>S = Sound<br>B = Bore<br>R = Resistograph | # of Pole Inspections Planned for Next Annual Inspection Cycle | Total # of Poles Inspected (Cumulative) in the 8-Year Cycle To Date | % of Poles Inspected (Cumulative) in the 8-Year Cycle To Date |
| 263,133   | 32,000   | 32,016                                       | 1,060  | 3.31   | 923  | 649<br>(See Note)                                | 137   |  | V, E, S, B   | 32,000   | 128,101   | 48.7%   |
| If b – c > 0, provide explanation   |  |  |  |  |  |  |   |  |  |  |   |   |
| If d – g > 0, provide explanation   |  |  |  |  |  |  |   |  |  |  |   |   |
| Pole inspections were completed in 2010 and remaining repairs have been scheduled for 2011.                 |  |  |  |  |  |  |   |  |  |  |   |   |
| Description of selection criteria for inspections   |  |  |  |  |  |  |   |  |  |  |   |   |
| Gulf is systematically moving across its system. Poles are selected for inspection on a geographical basis. |  |  |  |  |  |  |   |  |  |  |   |   |

# Appendix 3

| A         | B          | C                              | D                              | E  | F                            | G                            | H                              | I                              | J  | K                            | L                           | M  | N   | O                                      | P                                  | Q   | R  | S  | T                      | U                     | V                 | W                 |
|-----------|------------|--------------------------------|--------------------------------|--|------------------------------|------------------------------|--------------------------------|--------------------------------|--|------------------------------|-----------------------------|--|---|--|------------------------------------|---|--|--|------------------------|-----------------------|-------------------|-------------------|
| Feeder ID | Sub Region | (c) Number of OH Lateral Lines | (d) Number of OH Lateral Miles | (e) Number of Customers served on OH Lateral Lines | (f) CMI for OH Lateral Lines | (g) CMI for OH Lateral Lines | (h) Number of OH Lateral Lines | (i) Number of OH Lateral Miles | (j) Number of Customers served on OH Lateral Lines | (k) CMI for OH Lateral Lines | (l) CI for OH Lateral Lines | (m) Number of Automatic Line Sectionalizing devices on the Lateral Lines | (n) Number of Automatic Line Sectionalizing devices on the Feeder | (o) Whether the feeder circuit is Loop | (p) Total Length of Feeder Circuit | (q) Length of portion of the Feeder Circuit | (r) Length of OH portion of the Feeder Circuit | (v) Number of customers served by OH Feeders | (w) CMI for OH Feeders | (x) CI for OH Feeders | (y) Load Growth % | (z) Peak Load MVA |
| 1         | 514        | WESTERN                        | 0                              | 0.00   | 1                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.01                               | 0.00  | 0.01   | 4,001  | -                      | -                     | 0.1               | 4.69              |
| 2         | 514        | WESTERN                        | 1                              | 1.10   | 1                            | -                            | 4                              | 1.05                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.12                               | 1.05  | 1.12   | 1  | -                      | -                     | n/a               | n/a               |
| 3         | 804        | WESTERN                        | 1                              | 0.00   | 1                            | -                            | 4                              | 0.54                           | 5  | -                            | -                           | 0  | 0   | No                                     | 0.72                               | 0.64  | 0.08   | 6  | -                      | -                     | n/a               | n/a               |
| 4         | 2222       | EASTERN                        | 0                              | 0.00   | 1                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 2.42                               | 2.42  | 0.00   | 19   | -                      | -                     | n/a               | n/a               |
| 5         | 2619       | CENTRAL                        | 2                              | 2.41   | 74                           | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 5.31                               | 0.00  | 5.31   | 74   | -                      | -                     | n/a               | n/a               |
| 6         | 2619       | CENTRAL                        | 13                             | 5.29   | 19                           | 1,221                        | 86                             | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.03                               | 0.00  | 0.03   | 74   | -                      | -                     | 86                | n/a               |
| 7         | 5202       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.02                               | 0.00  | 0.02   | -  | -                      | -                     | 0.1               | 4.08              |
| 8         | 5212       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.99                               | 0.97  | 0.03   | -  | -                      | -                     | 0.1               | 2.11              |
| 9         | 5222       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | Yes                                    | 1.08                               | 1.05  | 0.02   | -  | -                      | -                     | 0.1               | 4.52              |
| 10        | 5232       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 0.02                               | 0.00  | 0.02   | -  | -                      | -                     | 0.1               | 0.00              |
| 11        | 5242       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 1.04                               | 0.97  | 0.07   | -  | -                      | -                     | 0.1               | 4.30              |
| 12        | 5262       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | Yes                                    | 26.57                              | 8.98  | 17.60  | 1,693  | 320,742                | 2,120                 | 0.1               | 9.58              |
| 13        | 5332       | WESTERN                        | 85                             | 15.89  | 708                          | 318,601                      | 42                             | 8.98                           | 985  | 2,141                        | 8                           | 0  | 0   | Yes                                    | 10.78                              | 5.20  | 5.59   | 1,103  | 42,306                 | 326                   | 0.1               | 7.47              |
| 14        | 5342       | WESTERN                        | 27                             | 3.91   | 184                          | 42,306                       | 326                            | 2.96                           | 88   | 2,097                        | 9                           | 0  | 0   | Yes                                    | 11.51                              | 2.96  | 8.55   | 222  | 4,381                  | 21                    | 0.5               | 11.68             |
| 15        | 5362       | WESTERN                        | 42                             | 6.35   | 134                          | 2,283                        | 12                             | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 3.18                               | 0.06  | 3.15   | -  | -                      | -                     | 0.5               | 1.65              |
| 16        | 5382       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 3.11                               | 0.06  | 3.11   | -  | -                      | -                     | 0.5               | 1.11              |
| 17        | 5372       | WESTERN                        | 0                              | 0.00   | -                            | -                            | 0                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 143.85                             | 5.88  | 137.96   | 1,893  | 737,896                | 4,176                 | 0.5               | 9.06              |
| 18        | 5382       | WESTERN                        | 447                            | 134.75   | 1,815                        | 737,878                      | 4,174                          | 31                             | 5.88   | 78                           | 218                         | 2  | 3   | No                                     | 64.90                              | 1.95  | 62.95  | 951  | 230,539                | 2,265                 | 1                 | 4.27              |
| 19        | 5392       | WESTERN                        | 227                            | 61.08  | 932                          | 229,059                      | 2,264                          | 15                             | 1.95   | 19                           | 1,480                       | 2  | 1   | No                                     | 1.01                               | 0.00  | 1.01   | 2  | 290                    | 0                     | 1                 | 0.82              |
| 20        | 5412       | WESTERN                        | 1                              | 0.47   | 2                            | 290                          | 1                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 11.13                              | 1.11  | 10.02  | 318  | 3,068                  | 27                    | 0.5               | 1.72              |
| 21        | 5502       | WESTERN                        | 50                             | 8.31   | 250                          | 3,068                        | 27                             | 1.11                           | 68   | -                            | -                           | 0  | 1   | Yes                                    | 56.41                              | 8.38  | 48.03  | 1,559  | 1,049,305              | 3,441                 | 0.2               | 7.78              |
| 22        | 5512       | WESTERN                        | 168                            | 44.61  | 1,075                        | 1,044,001                    | 3,403                          | 8.38                           | 484  | 5,304                        | 38                          | 1  | 1   | No                                     | 32.92                              | 4.02  | 28.89  | 847  | 68,793                 | 612                   | 0.5               | 4.54              |
| 23        | 5522       | WESTERN                        | 104                            | 24.59  | 611                          | 68,793                       | 612                            | 4.02                           | 236  | -                            | -                           | 1  | 0   | Yes                                    | 56.07                              | 19.11                                       | 36.96  | 2,549  | 45,651                 | 337                   | 1                 | 14.97             |
| 24        | 5542       | WESTERN                        | 105                            | 32.55  | 1,671                        | 26,986                       | 251                            | 27                             | 19.11  | 18,615                       | 86                          | 0  | 1   | Yes                                    | 31.25                              | 5.23  | 26.02  | 2,119  | 111,972                | 989                   | 0.2               | 8.77              |
| 25        | 5562       | WESTERN                        | 83                             | 22.65  | 1,778                        | 108,766                      | 956                            | 16                             | 5.23   | 341                          | 5.185                       | 43   | 0   | Yes                                    | 18.93                              | 5.30  | 13.64  | 1,268  | 62,998                 | 684                   | 1                 | 8.07              |
| 26        | 5572       | WESTERN                        | 32                             | 12.44  | 629                          | 62,998                       | 684                            | 13                             | 5.30   | 339                          | -                           | 0  | 2   | Yes                                    | 27.01                              | 7.91  | 19.10  | 1,805  | 70,902                 | 448                   | 0.5               | 12.10             |
| 27        | 5582       | WESTERN                        | 101                            | 14.51  | 887                          | 44,173                       | 370                            | 15                             | 7.91   | 918                          | 26,730                      | 78   | 1   | Yes                                    | 118.61                             | 12.57                                       | 106.04   | 2,818  | 292,856                | 2,924                 | 1                 | 12.60             |
| 28        | 5592       | WESTERN                        | 29                             | 6.23   | 314                          | 35,298                       | 99                             | 14                             | 7.53   | 1,210                        | 22,345                      | 217  | 0   | Yes                                    | 92.89                              | 12.08                                       | 80.81  | 1,999  | 483,655                | 4,698                 | 1.5               | 13.38             |
| 29        | 5602       | WESTERN                        | 291                            | 17.93  | 1,873                        | 477,653                      | 4,670                          | 31                             | 12.07  | 126                          | 6,002                       | 28   | 0   | Yes                                    | 15.19                              | 7.97  | 7.22   | 1,156  | 92,875                 | 400                   | 1                 | 4.96              |
| 30        | 5612       | WESTERN                        | 352                            | 37.95  | 2,208                        | 1,400,640                    | 9,440                          | 11                             | 4.29   | 156                          | 268                         | 1  | 0   | Yes                                    | 24.60                              | 5.07  | 20.53  | 3,076  | 963,624                | 4,642                 | 3                 | 16.28             |
| 31        | 5632       | WESTERN                        | 19                             | 6.35   | 457                          | 82,674                       | 399                            | 23                             | 6.70   | 699                          | 202                         | 1  | 0   | Yes                                    | 28.52                              | 8.39  | 20.13  | 1,485  | 97,416                 | 579                   | 0.5               | 9.34              |
| 32        | 5642       | WESTERN                        | 105                            | 26.09  | 1,561                        | 691,391                      | 3,003                          | 17                             | 27.27  | 1,515                        | 272,233                     | 1,639  | 1   | Yes                                    | 12.74                              | 2.41  | 10.33  | 2,827  | 464,147                | 4,954                 | 0.2               | 13.13             |
| 33        | 5652       | CENTRAL                        | 82                             | 16.95  | 1,087                        | 86,741                       | 545                            | 5.07                           | 398  | 10,675                       | 34                          | 0  | 2   | No                                     | 68.82                              | 23.54                                       | 45.28  | 3,135  | 160,482                | 933                   | 0.5               | 16.17             |
| 34        | 5662       | CENTRAL                        | 97                             | 18.99  | 1,621                        | 453,817                      | 4,874                          | 8.39                           | 1,206  | 8,329                        | 80                          | 2  | 0   | No                                     | 66.60                              | 17.69                                       | 48.92  | 3,012  | 286,783                | 1,968                 | 2.9               | 13.67             |
| 35        | 5682       | CENTRAL                        | 48                             | 9.36   | 901                          | 63,686                       | 802                            | 2.41                           | 235  | 1,098                        | 12                          | 0  | 0   | No                                     | 8.44                               | 2.79  | 5.65   | 353  | 12,125                 | 110                   | 2                 | 3.42              |
| 36        | 5752       | WESTERN                        | 192                            | 41.01  | 1,808                        | 143,921                      | 779                            | 29                             | 23.54  | 1,327                        | 10,561                      | 154  | 0   | Yes                                    | 88.64                              | 18.61                                       | 70.03  | 2,404  | 309,458                | 3,910                 | 1.5               | 13.02             |
| 37        | 5762       | WESTERN                        | 164                            | 45.60  | 1,839                        | 243,119                      | 1,940                          | 30                             | 17.69  | 1,172                        | 15,665                      | 48   | 0   | Yes                                    | 118.61                             | 12.57                                       | 106.04   | 2,818  | 292,856                | 2,924                 | 1                 | 12.60             |
| 38        | 5772       | WESTERN                        | 13                             | 4.59   | 128                          | 12,060                       | 109                            | 1                              | 2.79   | 205                          | 76                          | 1  | 0   | Yes                                    | 0.04                               | 0.00  | 0.04   | 0  | 0                      | 0                     | 0                 | 0.00              |
| 39        | 5782       | WESTERN                        | 204                            | 66.67  | 1,892                        | 308,359                      | 3,898                          | 25                             | 18.61  | 512                          | 1,100                       | 12   | 0   | Yes                                    | 38.85                              | 10.12                                       | 28.72  | 1,712  | 23,321                 | 2,077                 | 1                 | 11.13             |
| 40        | 5792       | WESTERN                        | 271                            | 99.53  | 2,294                        | 292,420                      | 2,916                          | 44                             | 12.57  | 524                          | 436                         | 8  | 0   | No                                     | 38.85                              | 10.12                                       | 28.72  | 2,323  | 157,554                | 1,617                 | 0.5               | 14.64             |
| 41        | 5812       | WESTERN                        | 0                              | 0.00   | -                            | -                            | -                              | 0.00                           | -  | -                            | -                           | 0  | 0   | No                                     | 67.81                              | 1.62  | 66.20  | 811  | 397,284                | 1,027                 | 0.5               | 6.35              |
| 42        | 5822       | WESTERN                        | 102                            | 24.79  | 1,265                        | 19,702                       | 183                            | 26                             | 10.12  | 87                           | 26,345                      | 57   | 1   | Yes                                    | 29.60                              | 0.93  | 29.67  | 811  | 397,284                | 1,027                 | 0.5               | 6.35              |
| 43        | 5832       | WESTERN                        | 198                            | 61.56  | 2,234                        | 131,210                      | 1,010                          | 15                             | 1.62   | 89                           | 26,345                      | 57   | 1   | Yes                                    | 28.15                              | 15.47                                       | 12.67  | 1,560  | 157,045                | 1,274                 | 0.5               | 8.72              |
| 44        | 5852       | WESTERN                        | 89                             | 25.93  | 804                          | 397,284                      | 1,027                          | 5                              | 0.93   | 7                            | -                           | -  | 0   | Yes                                    | 30.01                              | 5.03  | 24.98  | 2,603  | 100,906                | 1,165                 | 0.1               | 10.50             |
| 45        | 5872       | WESTERN                        | 47                             | 11.46  | 636                          | 146,599                      | 1,210                          | 32                             | 15.47  | 924                          | 10,446                      | 64   | 0   | No                                     | 51.78                              | 17.66                                       | 34.12  | 3,355  | 106,519                | 1,701                 | 1.5               | 16.05             |
| 46        | 5882       | CENTRAL                        | 90                             | 28.27  | 1,951                        | 98,555                       | 1,141                          | 35                             | 5.03   | 652                          | 2,352                       | 24   | 0   | No                                     | 11.12                              | 2.83  | 8.19   | 684  | 170,688                | 677                   | 0.1               | 7.82              |
| 47        | 5892       | CENTRAL                        | 106                            | 28.27  | 2,010                        | 98,429                       | 670                            | 52                             | 17.66  | 1,345                        | 10,090                      | 31   | 0   | No                                     | 10.90                              | 5.89  | 5.01   | 588  | 209,168                | 674                   | 0.5               | 10.70             |
| 48        | 5902       | WESTERN                        | 42                             | 7.20   | 572                          | 167,602                      | 665                            | 6                              | 4.90   | 321                          | 3,085                       | 12   | 0   | Yes                                    | 36.25                              | 25.39                                       | 10.86  | 2,315  | 177,404                | 973                   | 0.5               | 12.43             |
| 49        | 5912       | WESTERN                        | 24                             | 2.08   | 267                          | 209,168                      | 674                            | 32                             | 4.90   | 321                          | 3,085                       | 12   | 0   | Yes                                    | 29.74                              | 14.18                                       | 15.56  | 1,970  | 177,404                | 973                   | 0.5               | 12.43             |
| 50        | 5922       | WESTERN                        | 41                             | 7.23   | 677                          | 25,270                       | 256                            | 27                             | 25.39  | 1,638                        | 52,176                      | 414  | 0   | Yes                                    | 0.01                               | 0.00  | 0.01   | 0  | 0                      | 0                     | 0                 | 0.00              |
| 51        | 5932       | WESTERN                        | 67                             | 13.96  | 1,110                        | 41,852                       | 370                            | 25                             | 14.18  | 860                          | 135,852                     | 603  | 0   | Yes                                    | 13.76                              | 3.97  | 9.78   | 1,113  | 163,057                | 1,972                 | 0.5               | 7.99              |
| 52        | 5942       | WESTERN                        | 16                             | 9.33   | 598                          | 171,277                      | 1,564                          | 43                             | 8.59   | 1,624                        | 12,091                      | 66   | 0   | No                                     | 19.70                              | 10.71                                       | 10.48  | 2,222  | 183,368                | 1,630                 | 1                 | 13.26             |
| 53        | 5952       | WESTERN                        | 0                              | 0.00   | -                            | -                            | -                              | 0.00                           | -  | -                            | -                           | -  | 0   | No                                     | 0.01                               | 0.00  | 0.01   | 0  | 0                      | 0                     | 0                 | 0.00              |
| 54        | 5972       | WESTERN                        | 38                             | 9.63   | 660                          | 24,895                       | 190                            | 20                             | 4.86   | 441                          | 245,906                     | 527  | 2   | Yes                                    | 16.42                              | 4.95  | 11.47  | 1,101  | 270,801                | 717                   | 0.5               | 6.28              |
| 55        | 5982       | WESTERN                        | 47                             | 13.17  | 969                          | 120,015                      | 1,274                          | 48                             | 12.39  | 1,064                        | 47,408                      | 353  | 0   | No                                     | 29.20                              | 12.64                                       | 16.56  | 2,375  | 167,424                | 1,627                 | 0.1               | 10.56             |
| 56        | 5992       | WESTERN                        | 35                             | 7.42   | 633                          | 176,553                      | 1,048                          | 22                             | 11.13  | 1,064                        | 51,582                      | 288  | 0   | Yes                                    | 22.14                              | 11.23                                       | 10.92  | 1,697  | 228,134                | 1,336                 | 0.1               | 8.53              |
| 57        | 6022       | WESTERN                        | 0                              | 0.00   | -                            | -                            | -                              | 0.00                           | -  | -                            | -                           | -  | 0   | No                                     | 0.01                               | 0.00  | 0.01   | 0  | 0                      | 0                     | 0                 | 0.00              |
| 58        | 6032       | WESTERN                        | 32                             | 6.68   | 344                          | 150,543                      | 1,850                          | 15                             | 3.97   | 769                          | 12,514                      | 122  | 0   | Yes                                    | 19.76                              | 0.49  | 19.27  | 1,716  | 290,957                | 2,801                 | 0.1               | 6.55              |
| 59        | 6042       | WESTERN                        | 81                             | 17.73  | 1,671                        | 290,957                      | 2,901                          | 6                              | 0.49   | 45                           | 34,123                      | 144  | 2   | Yes                                    | 48.07                              | 12.18                                       | 35.88  | 2,570  | 117,802                | 959                   | 0.1               | 12.19             |
| 60        | 6052       | WESTERN                        | 131                            | 31.24  | 1,429                        | 63,678                       | 815                            | 25                             | 12.18  | 1,141                        | 34,123                      | 144  | 0   | Yes                                    | 23.90                              | 0.26  | 23.64  | 1,576  | 78,368                 | 846                   | 0.1               | 7.48              |
| 61        | 6062       | WESTERN                        | 69                             | 20.77  | 1,566                        | 78,368                       | 846                            | 7                              | 0.26   | 10                           | -                           | -  | 0   | Yes                                    | 51.70                              | 22.80                                       | 28.90  | 2,782  | 106,612                | 468                   | 0.5               | 15.13             |
| 62        | 6072       | WESTERN                        | 100                            | 24.96  | 1,183                        | 86,638                       | 384                            | 36                             | 22.80  | 1,599                        | 19,974                      | 84   | 0   | Yes                                    | 44.66                              | 11.14                                       | 33.51  | 2,578  | 254,241                | 1,946                 |                   |                   |

| A         | B          | C                              | D                              | E  | F                            | G                           | H                              | I                           | J  | K                            | L                           | M  | N   | O                                      | P                                      | Q  | R  | S  | T                      | U                     | V                 | W                 |       |
|-----------|------------|--------------------------------|--------------------------------|--|------------------------------|-----------------------------|--------------------------------|-----------------------------|--|------------------------------|-----------------------------|--|---|--|--|--|--|--|------------------------|-----------------------|-------------------|-------------------|-------|
| Feeder ID | Sub Region | (c) Number of OH Lateral Lines | (d) Number of OH Lateral Lines | (e) Number of Customers served on OH Lateral Lines | (f) CMI for OH Lateral Lines | (g) CI for OH Lateral Lines | (h) Number of OH Lateral Lines | (i) Number of Lateral Miles | (j) Number of Customers served on UG Lateral Lines | (k) CMI for UG Lateral Lines | (l) CI for UG Lateral Lines | (m) Number of Automatic line Sectionalizing devices on the Lateral Lines | (n) Number of Automatic line Sectionalizing devices on the Feeder | (o) Whether the feeder circuit is Loop | (p) Total Length of the Feeder Circuit | (q) Length of UG portion of the Feeder Circuit | (r) Length of OH portion of the Feeder Circuit | (s) Number of customers served by OH Feeders | (t) CMI for OH Feeders | (u) CI for OH Feeders | (v) Load Growth % | (z) Peak Load MVA |       |
| 79        | 6582       | WESTERN                        | 102                            | 18,89  | 1,513                        | 205,113                     | 5                              | 0.31                        | 28   | -                            | -                           | 0  | 1   | Yes                                    | 21.28                                  | 0.31   | 20.97  | 1,541  | 205,113                | 1,566                 | 0.5               | 6.28              |       |
| 80        | 6592       | WESTERN                        | 20                             | 2,29   | 20,411                       | 248                         | 8                              | 0.97                        | 156  | 49                           | 1                           | 0  | 0   | No                                     | 6.58                                   | 0.97   | 5.61   | 346  | 20,460                 | 249                   | 0.1               | 8.14              |       |
| 81        | 6602       | WESTERN                        | 30                             | 6,36   | 544                          | 143,361                     | 450                            | 4                           | 12   | 19                           | -                           | 0  | 0   | Yes                                    | 7.79                                   | 0.12   | 7.67   | 563  | 143,361                | 450                   | 0.5               | 2.21              |       |
| 82        | 6612       | WESTERN                        | 57                             | 15,62  | 1,280                        | 898,778                     | 1,490                          | 5                           | 0.11   | 4                            | -                           | 1  | 0   | Yes                                    | 18.06                                  | 0.20   | 17.85  | 1,284  | 898,778                | 1,490                 | 0.1               | 8.47              |       |
| 83        | 6622       | WESTERN                        | 45                             | 7,71   | 782                          | 70,359                      | 824                            | 4                           | 0.12   | 11                           | -                           | 0  | 0   | Yes                                    | 9.33                                   | 0.27   | 9.06   | 793  | 70,359                 | 824                   | 0.5               | 3.88              |       |
| 84        | 6632       | WESTERN                        | 85                             | 8,42   | 624                          | 74,466                      | 804                            | 10                          | 0.96   | 16                           | -                           | 2  | 0   | Yes                                    | 12.57                                  | 0.96   | 10.43  | 640  | 74,466                 | 804                   | 0.5               | 8.90              |       |
| 85        | 6642       | WESTERN                        | 62                             | 10,51  | 570                          | 11,433                      | 86                             | 7                           | 0.37   | 5                            | 149                         | 1  | 0   | Yes                                    | 12.57                                  | 0.37   | 12.20  | 575  | 11,583                 | 87                    | 0.5               | 7.24              |       |
| 86        | 6652       | WESTERN                        | 159                            | 27,26  | 2,333                        | 155,140                     | 1,782                          | 10                          | 0.93   | 354                          | 183                         | 0  | 0   | Yes                                    | 29.51                                  | 0.93   | 28.59  | 2,484  | 178,972                | 1,965                 | 0.5               | 11.50             |       |
| 87        | 6662       | WESTERN                        | 83                             | 16,99  | 907                          | 89,716                      | 682                            | 23                          | 3.77   | 163                          | -                           | 0  | 0   | Yes                                    | 25.02                                  | 3.77   | 21.25  | 1,351  | 89,716                 | 582                   | 0.1               | 8.23              |       |
| 88        | 6672       | WESTERN                        | 51                             | 16,99  | 1,696                        | 237,515                     | 1,754                          | 23                          | 5.61   | 710                          | 10,339                      | 23   | 0   | No                                     | 25.43                                  | 5.61   | 19.92  | 2,406  | 247,884                | 1,777                 | 0.1               | 9.40              |       |
| 89        | 6682       | WESTERN                        | 34                             | 9,83   | 737                          | 121,030                     | 1,253                          | 2                           | 2.42   | 210                          | -                           | 0  | 0   | Yes                                    | 16.47                                  | 2.42   | 14.05  | 947  | 121,030                | 1,253                 | 0.1               | 5.31              |       |
| 90        | 6692       | WESTERN                        | 50                             | 12,75  | 1,138                        | 146,319                     | 3,011                          | 12                          | 2.97   | 492                          | 243                         | 0  | 0   | Yes                                    | 19.08                                  | 2.97   | 16.11  | 1,630  | 213,765                | 3,254                 | 0.1               | 5.93              |       |
| 91        | 6706       | WESTERN                        | 51                             | 12,75  | 806                          | 107,884                     | 857                            | 4                           | 0.11   | 4                            | -                           | 0  | 0   | Yes                                    | 14.96                                  | 0.11   | 14.85  | 1,009  | 107,884                | 857                   | 0.5               | 6.24              |       |
| 92        | 6716       | WESTERN                        | 69                             | 12,58  | 846                          | 286,981                     | 1,208                          | 17                          | 1.11   | 163                          | -                           | 0  | 0   | Yes                                    | 18.51                                  | 1.11   | 17.40  | 1,009  | 286,981                | 1,208                 | 0.1               | 6.24              |       |
| 93        | 6722       | WESTERN                        | 0                              | 0.00   | 0                            | -                           | -                              | 0                           | 0.00   | -                            | -                           | 0  | 0   | No                                     | 0.70                                   | 0.06   | 0.64   | 1  | -                      | -                     | -                 | 0.1               | 7.50  |
| 94        | 6732       | WESTERN                        | 0                              | 0.00   | 0                            | -                           | -                              | 0                           | 0.00   | -                            | -                           | 0  | 0   | No                                     | 0.60                                   | 0.05   | 0.55   | 1  | -                      | -                     | -                 | 0.1               | 10.76 |
| 95        | 6742       | WESTERN                        | 28                             | 10,62  | 1,142                        | 11,573                      | 87                             | 11                          | 7.04   | 542                          | 17,494                      | 192  | 0   | Yes                                    | 21.33                                  | 7.12   | 14.21  | 1,684  | 29,067                 | 279                   | 0.1               | 8.71              |       |
| 96        | 6752       | WESTERN                        | 60                             | 15,81  | 709                          | 199,314                     | 2,379                          | 32                          | 2.31   | 88                           | 1,114                       | 3  | 0   | Yes                                    | 21.79                                  | 2.31   | 19.49  | 797  | 200,428                | 2,382                 | 1.5               | 7.77              |       |
| 97        | 6762       | WESTERN                        | 106                            | 29,94  | 1,047                        | 460,195                     | 2,318                          | 22                          | 7.46   | 706                          | -                           | 2  | 0   | Yes                                    | 41.49                                  | 7.46   | 34.03  | 1,753  | 460,195                | 2,318                 | 1.0               | 12.34             |       |
| 98        | 6792       | WESTERN                        | 152                            | 34,37  | 1,206                        | 213,249                     | 1,860                          | 40                          | 12.42  | 1,057                        | 9,987                       | 73   | 0   | No                                     | 48.89                                  | 12.42  | 36.46  | 2,263  | 223,237                | 1,933                 | 1                 | 10.31             |       |
| 99        | 6912       | WESTERN                        | 132                            | 33,85  | 912                          | 150,226                     | 1,428                          | 18                          | 6.44   | 312                          | -                           | 0  | 0   | Yes                                    | 41.88                                  | 6.44   | 35.44  | 1,224  | 150,226                | 1,428                 | 0.5               | 7.57              |       |
| 100       | 6922       | WESTERN                        | 164                            | 46,95  | 1,184                        | 66,513                      | 443                            | 4                           | 2.32   | 110                          | -                           | 3  | 0   | Yes                                    | 50.50                                  | 2.32   | 48.17  | 1,294  | 66,513                 | 443                   | 0.5               | 5.82              |       |
| 101       | 6932       | WESTERN                        | 99                             | 23,27  | 878                          | 39,048                      | 328                            | 23                          | 12.25  | 701                          | 98,600                      | 436  | 0   | No                                     | 39.88                                  | 12.25  | 27.63  | 1,579  | 137,648                | 764                   | 1                 | 7.92              |       |
| 102       | 6942       | WESTERN                        | 219                            | 54,70  | 1,473                        | 228,139                     | 1,297                          | 15                          | 2.54   | 136                          | 720                         | 4  | 0   | Yes                                    | 60.11                                  | 2.54   | 57.57  | 1,609  | 228,859                | 1,301                 | 0.5               | 7.13              |       |
| 103       | 6966       | WESTERN                        | 1                              | 0.39   | -                            | -                           | -                              | 1                           | 0.02   | -                            | -                           | 0  | 0   | No                                     | 0.42                                   | 0.02   | 0.41   | 1  | -                      | -                     | -                 | 0.1               | 0.89  |
| 104       | 6982       | WESTERN                        | 9                              | 10,00  | 9                            | -                           | -                              | 0                           | 0.00   | -                            | -                           | 0  | 0   | No                                     | 10.58                                  | 0.00   | 10.58  | 9  | -                      | -                     | -                 | 0.1               | 0.01  |
| 105       | 6992       | WESTERN                        | 103                            | 20,81  | 1,048                        | 195,524                     | 2,031                          | 31                          | 19.47  | 1,158                        | 40,529                      | 195  | 0   | Yes                                    | 45.06                                  | 19.47  | 25.59  | 2,206  | 236,053                | 2,226                 | 1.5               | 15.92             |       |
| 106       | 7012       | WESTERN                        | 134                            | 34,37  | 1,768                        | 196,647                     | 2,223                          | 17                          | 4.57   | 70                           | 304                         | 0  | 1   | No                                     | 42.04                                  | 4.57   | 37.48  | 2,072  | 197,268                | 2,231                 | 0.5               | 11.18             |       |
| 107       | 7022       | WESTERN                        | 61                             | 11,76  | 517                          | 51,232                      | 733                            | 15                          | 3.99   | 209                          | 18,365                      | 110  | 0   | Yes                                    | 19.52                                  | 3.99   | 15.53  | 796  | 69,617                 | 843                   | 0.5               | 6.16              |       |
| 108       | 7032       | WESTERN                        | 48                             | 8,96   | 538                          | 19,402                      | 222                            | 14                          | 4.42   | 324                          | 8,608                       | 38   | 0   | No                                     | 35.90                                  | 4.42   | 10.86  | 862  | 28,010                 | 260                   | 0.5               | 4.70              |       |
| 109       | 7042       | WESTERN                        | 79                             | 21,78  | 899                          | 138,532                     | 1,352                          | 19                          | 13.94  | 644                          | 105                         | 1  | 0   | No                                     | 39.30                                  | 13.94  | 25.96  | 1,543  | 138,637                | 1,353                 | 0.1               | 7.98              |       |
| 110       | 7112       | WESTERN                        | 119                            | 23,51  | 1,122                        | 168,793                     | 1,505                          | 24                          | 6.84   | 494                          | 13,767                      | 47   | 0   | Yes                                    | 41.56                                  | 6.84   | 24.73  | 1,616  | 182,560                | 1,552                 | 0.1               | 7.59              |       |
| 111       | 7122       | WESTERN                        | 124                            | 22,94  | 723                          | 103,500                     | 518                            | 32                          | 21.87  | 849                          | 31,056                      | 122  | 0   | Yes                                    | 46.71                                  | 21.87  | 26.84  | 1,572  | 134,356                | 840                   | 1.3               | 11.40             |       |
| 112       | 7132       | WESTERN                        | 124                            | 18,68  | 905                          | 142,036                     | 958                            | 23                          | 8.86   | 545                          | 1,861                       | 41   | 0   | Yes                                    | 32.26                                  | 8.86   | 23.40  | 1,450  | 143,897                | 959                   | 0.1               | 7.77              |       |
| 113       | 7157       | WESTERN                        | 1                              | 0.39   | -                            | -                           | -                              | 1                           | 0.08   | -                            | -                           | 0  | 0   | No                                     | 0.49                                   | 0.08   | 0.41   | 1  | -                      | -                     | -                 | n/a               | n/a   |
| 114       | 7172       | WESTERN                        | 83                             | 20,99  | 921                          | 257,715                     | 1,143                          | 18                          | 5.83   | 249                          | 930                         | 7  | 0   | No                                     | 30.99                                  | 5.83   | 25.16  | 1,170  | 258,645                | 1,150                 | 0.5               | 5.82              |       |
| 115       | 7232       | WESTERN                        | 198                            | 51,26  | 1,844                        | 325,909                     | 2,363                          | 51                          | 8.30   | 407                          | -                           | 0  | 0   | Yes                                    | 64.39                                  | 8.30   | 56.09  | 2,251  | 325,909                | 2,363                 | 0.1               | 11.31             |       |
| 116       | 7252       | WESTERN                        | 166                            | 38,98  | 1,387                        | 496,197                     | 3,366                          | 42                          | 14.92  | 1,005                        | 24,546                      | 127  | 0   | Yes                                    | 57.19                                  | 14.92  | 42.27  | 2,392  | 520,743                | 3,493                 | 1.5               | 12.46             |       |
| 117       | 7262       | WESTERN                        | 184                            | 66,71  | 2,582                        | 452,745                     | 3,860                          | 21                          | 6.03   | 371                          | 35,896                      | 140  | 0   | Yes                                    | 78.10                                  | 6.03   | 69.11  | 2,953  | 488,641                | 4,000                 | 0.5               | 12.51             |       |
| 118       | 7272       | WESTERN                        | 240                            | 72,45  | 2,274                        | 366,935                     | 2,391                          | 29                          | 2.85   | 219                          | 825                         | 2  | 0   | Yes                                    | 78.10                                  | 2.85   | 75.25  | 2,493  | 367,760                | 2,398                 | 0.5               | 13.00             |       |
| 119       | 7282       | WESTERN                        | 104                            | 24,89  | 1,393                        | 33,895                      | 1,875                          | 22                          | 3.94   | 216                          | 448                         | 6  | 0   | Yes                                    | 33.23                                  | 3.94   | 29.29  | 1,609  | 34,343                 | 289                   | 0.1               | 11.11             |       |
| 120       | 7292       | WESTERN                        | 128                            | 28,43  | 1,552                        | 117,718                     | 1,715                          | 18                          | 4.50   | 417                          | -                           | 0  | 0   | Yes                                    | 37.46                                  | 4.50   | 32.96  | 1,969  | 117,718                | 1,715                 | 0.5               | 10.28             |       |
| 121       | 7302       | WESTERN                        | 1                              | 0.06   | -                            | -                           | -                              | 1                           | 0.55   | -                            | -                           | 0  | 0   | No                                     | 0.66                                   | 0.55   | 0.61   | 1  | -                      | -                     | -                 | 0.1               | 0.32  |
| 122       | 7332       | WESTERN                        | 77                             | 19,06  | 529                          | 273,256                     | 1,652                          | 29                          | 18.20  | 962                          | 18,798                      | 154  | 0   | Yes                                    | 39.11                                  | 18.20  | 20.91  | 1,491  | 282,055                | 1,806                 | 1                 | 8.32              |       |
| 123       | 7342       | WESTERN                        | 142                            | 22,44  | 1,061                        | 13,608                      | 47                             | 78                          | 15.26  | 2,668                        | 744                         | 4  | 0   | Yes                                    | 42.04                                  | 15.26  | 26.50  | 3,327  | 14,352                 | 49                    | 2                 | 7.40              |       |
| 124       | 7352       | WESTERN                        | 40                             | 12,70  | 1,008                        | 146,813                     | 1,164                          | 25                          | 7.26   | 1,308                        | 64,367                      | 1,357  | 0   | Yes                                    | 22.64                                  | 7.26   | 15.21  | 2,314  | 211,161                | 2,821                 | 0.1               | 8.55              |       |
| 125       | 7362       | WESTERN                        | 38                             | 5,89   | 315                          | 227,850                     | 2,432                          | 49                          | 6.66   | 1,642                        | 53,043                      | 378  | 0   | Yes                                    | 15.73                                  | 6.66   | 8.89   | 1,957  | 260,693                | 2,810                 | 1                 | 12.42             |       |
| 126       | 7372       | WESTERN                        | 68                             | 12,61  | 823                          | 90,667                      | 541                            | 32                          | 28.36  | 1,892                        | 14,922                      | 101  | 0   | Yes                                    | 43.90                                  | 28.36  | 15.53  | 2,715  | 105,588                | 642                   | 0.5               | 13.84             |       |
| 127       | 7402       | WESTERN                        | 0                              | 0.01   | -                            | -                           | -                              | 1                           | 0.03   | -                            | -                           | 0  | 0   | Yes                                    | 265.420                                | 0.03   | 1.80   | 2  | 265.420                | 1,883                 | 0.5               | 10.8              |       |
| 128       | 7404       | WESTERN                        | 58                             | 7,43   | 912                          | 181,332                     | 1,545                          | 24                          | 1.60   | 59                           | 504                         | 3  | 0   | Yes                                    | 11.31                                  | 1.75   | 9.56   | 971  | 181,836                | 1,548                 | 0.1               | 10.03             |       |
| 129       | 7406       | WESTERN                        | 109                            | 17,34  | 1,906                        | 498,122                     | 6,346                          | 10                          | 0.60   | 168                          | 9,044                       | 51   | 0   | Yes                                    | 22.39                                  | 1.04   | 21.35  | 2,074  | 507,166                | 6,397                 | 0.1               | 9.57              |       |
| 130       | 7408       | WESTERN                        | 16                             | 2,26   | 250                          | 37,741                      | 658                            | 6                           | 0.39   | 14                           | -                           | 0  | 0   | Yes                                    | 3.85                                   | 0.44   | 3.41   | 264  | 37,741                 | 658                   | 0.1               | 2.87              |       |
| 131       | 7410       | WESTERN                        | 3                              | 0.24   | 30                           | -                           | -                              | 0                           | 0.00   | -                            | -                           | 0  | 0   | Yes                                    | 2.30                                   | 0.13   | 2.18   | 30   | -                      | -                     | -                 | 0.1               | 2.02  |
| 132       | 7414       | WESTERN                        | 5                              | 0.37   | 90                           | 450                         | 2                              | 4                           | 0.10   | 4                            | -                           | 0  | 0   | Yes                                    | 2.91                                   | 0.84   | 2.07   | 91   | 450                    | 460                   | 2                 | 0.1               | 2.41  |
| 133       | 7416       | WESTERN                        | 77                             | 7,10   | 723                          | 58,864                      | 464                            | 23                          | 1.69   | 45                           | 108                         | 1  | 0   | Yes                                    | 12.00                                  | 1.91   | 10.09  | 768  | 58,971                 | 465                   | 0.1               | 9.07              |       |
| 134       | 7492       | WESTERN                        | 125                            | 29,28  | 766                          | 305,847                     | 2,244                          | 9                           | 0.96   | 65                           | -                           | 0  | 0   | Yes                                    | 33.54                                  | 0.95   | 33.59  | 951  | 305,847                | 2,244                 | 0.1               | 5.25              |       |
| 135       | 7512       | WESTERN                        | 95                             | 17,59  | 1,225                        | 158,309                     | 868                            | 33                          | 4.80   | 448                          | -                           | 0  | 0   | Yes                                    | 25.00                                  | 4.80   | 20.20  | 1,673  | 156,309                | 968                   | 1.3               | 10.12             |       |
| 136       | 7522       | WESTERN                        | 49                             | 12,09  | 842                          | 100,529                     | 864                            | 37                          | 10.45  | 550                          | 50,093                      | 214  | 0   | Yes                                    | 23.59                                  | 10.45  | 13.15  | 1,382  | 150,622                | 1,078                 | 0.5               | 11.72             |       |
| 137       | 7532       | WESTERN                        | 10                             | 2,39   | 106                          | 507,917                     | 1,30                           | 7                           | 17.31  | 1,190                        | 106,238                     | 521  | 0   | Yes                                    | 24.42                                  | 21.12  | 3.00   | 1,296  | 157,035                | 651                   | 1                 | 6.14              |       |
| 138       | 7542       | WESTERN                        | 0                              | 0.00   | -                            | -                           | -                              | 1                           | 5.94   | 349                          | 34,357                      | 281  | 0   | Yes                                    | 11.03                                  | 10.23  | 0.80   | 349  | 34,357                 |                       |                   |                   |       |

| A         | B          | C                          | D                          | E  | F                        | G                       | H                          | I                          | J  | K                        | L                       | M  | N   | O                                  | P                                  | Q                                       | R  | S  | T                  | U                 | V             | W             |
|-----------|------------|----------------------------|----------------------------|--|--------------------------|-------------------------|----------------------------|----------------------------|--|--------------------------|-------------------------|--|---|------------------------------------|------------------------------------|---|--|--|--------------------|-------------------|---------------|---------------|
| Feeder ID | Sub Region | Number of OH Lateral Lines | Number of OH Lateral Miles | Number of Customers served on OH Lateral Lines | CMI for OH Lateral Lines | CI for OH Lateral Lines | Number of OH Lateral Lines | Number of OH Lateral Miles | Number of Customers served on OH Lateral Lines | CMI for OH Lateral Lines | CI for OH Lateral Lines | Number of Automatic Line Sectionalizing devices on the Lateral Lines | Number of Automatic Line Sectionalizing devices on the Feeder | Whether the feeder Circuit is Loop | Total Length of the Feeder Circuit | Length of portion of the Feeder Circuit | Length of OH portion of the Feeder Circuit | Number of customers served by OH Feeders | CMI for OH Feeders | CI for OH Feeders | Load Growth % | Peak Load MVA |
| 156       | WESTERN    | 50                         | 12.05                      | 1,243  | 204,971                  | 1,479                   | 5                          | 0.40                       | 68   | 7,672                    | 94                      | 0  | 0   | Yes                                | 14,86                              | 0.40                                    | 14.46                                      | 1,311                                    | 204,971            | 1,479             | 0.1           | 5.71          |
| 157       | WESTERN    | 40                         | 6.27                       | 393  | 55,083                   | 382                     | 11                         | 1.33                       | 244  | 144                      | 145                     | 0  | 0   | Yes                                | 9.96                               | 1.33                                    | 8.63                                       | 627                                      | 62,755             | 480               | 0.1           | 6.32          |
| 158       | WESTERN    | 78                         | 11.92                      | 1,002  | 54,608                   | 382                     | 12                         | 1.12                       | 544  | 244                      | 145                     | 0  | 2   | Yes                                | 17.22                              | 1.12                                    | 16.10                                      | 1,146                                    | 54,753             | 383               | 0.5           | 11.25         |
| 159       | WESTERN    | 93                         | 21.90                      | 1,387  | 118,298                  | 1,813                   | 19                         | 9.36                       | 685  | 2,957                    | 26                      | 2  | 0   | Yes                                | 32.75                              | 9.26                                    | 23.38                                      | 2,072                                    | 121,255            | 1,839             | 2             | 11.37         |
| 160       | WESTERN    | 26                         | 3.30                       | 278  | 10,865                   | 70                      | 30                         | 5.25                       | 718  | 291                      | 291                     | 0  | 1   | No                                 | 12.56                              | 5.25                                    | 7.31                                       | 996                                      | 11,156             | 71                | 1             | 11.19         |
| 161       | WESTERN    | 44                         | 7.54                       | 426  | 96,659                   | 1,299                   | 28                         | 7.54                       | 1,417  | 157,458                  | 478                     | 0  | 0   | Yes                                | 17.91                              | 7.54                                    | 10.36                                      | 1,843                                    | 254,117            | 1,777             | 0.5           | 7.68          |
| 162       | WESTERN    | 122                        | 32.22                      | 1,840  | 436,262                  | 4,413                   | 21                         | 9.15                       | 1,154  | 15,607                   | 98                      | 2  | 0   | No                                 | 43.02                              | 9.15                                    | 33.88                                      | 2,994                                    | 451,859            | 4,511             | 0.5           | 12.27         |
| 163       | WESTERN    | 149                        | 30.03                      | 1,634  | 179,236                  | 1,198                   | 43                         | 11.58                      | 919  | 13,687                   | 95                      | 1  | 2   | Yes                                | 45.92                              | 11.58                                   | 34.24                                      | 2,553                                    | 191,924            | 1,293             | 0.5           | 14.42         |
| 164       | WESTERN    | 33                         | 5.77                       | 350  | 43,988                   | 431                     | 13                         | 1.48                       | 614  | 13,687                   | 95                      | 0  | 0   | Yes                                | 9.50                               | 1.48                                    | 8.03                                       | 414                                      | 43,988             | 431               | 0.5           | 11.31         |
| 165       | WESTERN    | 54                         | 9.78                       | 644  | 66,751                   | 476                     | 30                         | 3.95                       | 257  | 329                      | 3                       | 0  | 0   | Yes                                | 16.71                              | 3.95                                    | 12.76                                      | 901                                      | 69,079             | 479               | 2             | 13.02         |
| 166       | CENTRAL    | 178                        | 46.84                      | 1,627  | 73,343                   | 690                     | 31                         | 1.02                       | 88   | 16,070                   | 105                     | 2  | 2   | No                                 | 15.71                              | 1.02                                    | 0.56                                       | 1,011                                    | 73,343             | 690               | 0.5           | 12.77         |
| 167       | CENTRAL    | 162                        | 57.84                      | 1,555  | 302,535                  | 2,298                   | 15                         | 1.22                       | 51   | 261                      | 105                     | 2  | 2   | No                                 | 55.02                              | 5.11                                    | 49.91                                      | 1,888                                    | 89,413             | 795               | 0.5           | 12.33         |
| 168       | WESTERN    | 85                         | 13.69                      | 921  | 96,813                   | 1,056                   | 32                         | 14.78                      | 1,087  | 9,936                    | 51                      | 0  | 4   | No                                 | 63.51                              | 1.22                                    | 62.29                                      | 1,606                                    | 302,535            | 2,298             | 0.5           | 7.99          |
| 170       | WESTERN    | 70                         | 12.32                      | 1,003  | 76,520                   | 2,189                   | 57                         | 8.48                       | 987  | 10,279                   | 39                      | 0  | 0   | Yes                                | 31.03                              | 14.78                                   | 16.25                                      | 2,008                                    | 106,748            | 1,107             | 1             | 10.49         |
| 171       | WESTERN    | 55                         | 5.48                       | 539  | 6,046                    | 37                      | 27                         | 2.54                       | 1,375  | 523                      | 5                       | 0  | 0   | Yes                                | 24.63                              | 8.48                                    | 16.15                                      | 1,984                                    | 86,799             | 2,228             | 0.1           | 14.28         |
| 172       | CENTRAL    | 22                         | 9.14                       | 176  | 35,842                   | 252                     | 3                          | 0.23                       | 4  | 5                        | 5                       | 0  | 0   | Yes                                | 12.48                              | 3.22                                    | 9.26                                       | 676                                      | 6,570              | 42                | 1.5           | 10.33         |
| 173       | CENTRAL    | 50                         | 17.61                      | 295  | 58,682                   | 490                     | 2                          | 0.12                       | 0  | 0                        | 0                       | 0  | 0   | No                                 | 13.07                              | 0.23                                    | 12.83                                      | 2,027                                    | 161,094            | 1,455             | 0.1           | 11.42         |
| 174       | EASTERN    | 3                          | 0.54                       | 14   | 16,530                   | 84                      | 23                         | 11.23                      | 36   | 444                      | 2                       | 0  | 0   | No                                 | 18.47                              | 0.12                                    | 18.35                                      | 296                                      | 58,682             | 490               | 0.1           | 1.34          |
| 175       | EASTERN    | 33                         | 22.02                      | 197  | 16,530                   | 2,884                   | 51                         | 10.21                      | 484  | 13,970                   | 163                     | 2  | 2   | No                                 | 36.18                              | 11.23                                   | 24.95                                      | 233                                      | 16,974             | 86                | 0.1           | 1.32          |
| 176       | EASTERN    | 123                        | 65.00                      | 1,349  | 396,624                  | 2,884                   | 44                         | 2.45                       | 1,960  | 11,577                   | 431                     | 11   | 3   | Yes                                | 80.93                              | 10.21                                   | 70.72                                      | 1,843                                    | 410,594            | 3,047             | 1.5           | 13.54         |
| 177       | EASTERN    | 32                         | 10.83                      | 1,528  | 72,903                   | 593                     | 32                         | 2.85                       | 1,375  | 42,643                   | 288                     | 0  | 0   | No                                 | 15.50                              | 3.07                                    | 12.43                                      | 3,488                                    | 195,081            | 1,024             | 0.5           | 12.36         |
| 178       | EASTERN    | 51                         | 5.21                       | 223  | 9,021                    | 141                     | 25                         | 12.95                      | 1,375  | 42,643                   | 288                     | 0  | 1   | Yes                                | 19.79                              | 12.95                                   | 6.85                                       | 1,598                                    | 51,684             | 429               | 2             | 15.00         |
| 179       | EASTERN    | 38                         | 11.09                      | 368  | 91,361                   | 869                     | 46                         | 33.32                      | 1,820  | 30,113                   | 116                     | 1  | 0   | No                                 | 47.45                              | 33.32                                   | 14.12                                      | 2,188                                    | 121,474            | 925               | 3             | 11.22         |
| 180       | EASTERN    | 49                         | 13.42                      | 435  | 179,113                  | 1,305                   | 53                         | 24.51                      | 1,507  | 16,366                   | 130                     | 2  | 0   | No                                 | 39.74                              | 24.51                                   | 15.01                                      | 1,942                                    | 195,480            | 1,495             | 4             | 11.69         |
| 181       | CENTRAL    | 3                          | 1.13                       | 22   | 88,833                   | 319                     | 14                         | 17.19                      | 1,721  | 4,914                    | 26                      | 0  | 0   | Yes                                | 19.08                              | 17.94                                   | 1.23                                       | 1,743                                    | 93,747             | 345               | 3             | 12.05         |
| 182       | CENTRAL    | 0                          | 0.00                       | 0  | 6,930                    | 154                     | 14                         | 4.31                       | 0  | 6,372                    | 157                     | 0  | 0   | Yes                                | 6.62                               | 5.40                                    | 1.12                                       | 1,153                                    | 13,302             | 311               | 0.5           | 8.69          |
| 183       | EASTERN    | 88                         | 24.39                      | 1,455  | 140,901                  | 1,333                   | 30                         | 5.26                       | 572  | 20,193                   | 122                     | 0  | 4   | Yes                                | 31.64                              | 21.86                                   | 26.38                                      | 2,027                                    | 161,094            | 1,455             | 0.1           | 11.42         |
| 184       | EASTERN    | 0                          | 0.85                       | 3  | 57                       | 1                       | 5                          | 0.00                       | 0  | 883                      | 378                     | 0  | 0   | No                                 | 22.79                              | 21.86                                   | 0.92                                       | 886                                      | 74,195             | 379               | 0.1           | 7.04          |
| 185       | EASTERN    | 0                          | 0.00                       | 0  | 0                        | 0                       | 0                          | 0.00                       | 0  | 0                        | 0                       | 0  | 0   | No                                 | 0.02                               | 0.00                                    | 0.02                                       | 0  | 0                  | 0                 | 0.1           | 4.74          |
| 186       | EASTERN    | 0                          | 0.00                       | 0  | 0                        | 0                       | 0                          | 0.00                       | 0  | 0                        | 0                       | 0  | 0   | No                                 | 0.02                               | 0.00                                    | 0.02                                       | 0  | 0                  | 0                 | 0.1           | 1.96          |
| 187       | EASTERN    | 8                          | 3.20                       | 1  | 6,137                    | 18                      | 4                          | 0.81                       | 8  | 36,290                   | 160                     | 0  | 0   | No                                 | 7.41                               | 0.81                                    | 6.60                                       | 9  | 6,137              | 18                | 0.1           | 10.89         |
| 188       | EASTERN    | 110                        | 23.03                      | 1,989  | 66,382                   | 498                     | 44                         | 2.63                       | 735  | 36,290                   | 160                     | 0  | 0   | No                                 | 35.51                              | 5.63                                    | 26.88                                      | 2,794                                    | 102,671            | 656               | 0.1           | 10.95         |
| 189       | EASTERN    | 95                         | 36.72                      | 1,803  | 344,594                  | 2,625                   | 71                         | 22.49                      | 1,374  | 48,540                   | 200                     | 1  | 1   | Yes                                | 62.83                              | 22.49                                   | 40.35                                      | 3,177                                    | 393,134            | 2,625             | 0.1           | 13.23         |
| 190       | EASTERN    | 67                         | 27.76                      | 1,985  | 161,933                  | 1,075                   | 42                         | 3.18                       | 464  | 0                        | 0                       | 4  | 2   | Yes                                | 33.57                              | 3.18                                    | 29.39                                      | 2,449                                    | 161,933            | 1,075             | 0.1           | 11.74         |
| 191       | EASTERN    | 98                         | 13.34                      | 1,153  | 499,888                  | 2,780                   | 28                         | 2.92                       | 1,690  | 9,515                    | 65                      | 0  | 0   | No                                 | 17.00                              | 2.92                                    | 14.08                                      | 2,843                                    | 509,402            | 2,445             | 2             | 12.10         |
| 192       | EASTERN    | 58                         | 16.66                      | 792  | 8,684                    | 108                     | 33                         | 12.57                      | 2,088  | 44,338                   | 295                     | 1  | 1   | No                                 | 31.13                              | 12.57                                   | 18.55                                      | 2,880                                    | 53,022             | 403               | 2             | 10.49         |
| 193       | EASTERN    | 13                         | 1.46                       | 716  | 10,791                   | 34                      | 17                         | 5.92                       | 0  | 775                      | 28,596                  | 59   | 0   | Yes                                | 8.78                               | 5.92                                    | 2.86                                       | 891                                      | 39,387             | 93                | 2             | 11.26         |
| 194       | EASTERN    | 7                          | 0.75                       | 27   | 62,051                   | 303                     | 7                          | 1.22                       | 87   | 74                       | 1                       | 0  | 0   | No                                 | 2.94                               | 1.23                                    | 1.71                                       | 114                                      | 62,125             | 94                | 1             | 9.94          |
| 195       | EASTERN    | 64                         | 13.51                      | 1,212  | 103,060                  | 939                     | 15                         | 1.80                       | 278  | 525                      | 2                       | 0  | 2   | Yes                                | 17.59                              | 1.80                                    | 15.78                                      | 1,490                                    | 103,585            | 901               | 0.5           | 8.31          |
| 196       | EASTERN    | 89                         | 14.41                      | 1,259  | 25,680                   | 444                     | 42                         | 2.20                       | 383  | 136,318                  | 475                     | 0  | 0   | Yes                                | 20.54                              | 2.20                                    | 18.34                                      | 1,642                                    | 25,680             | 444               | 2             | 12.62         |
| 197       | EASTERN    | 73                         | 12.97                      | 1,365  | 158,460                  | 1,535                   | 14                         | 1.12                       | 269  | 136,318                  | 475                     | 0  | 0   | Yes                                | 15.88                              | 1.12                                    | 14.76                                      | 1,634                                    | 294,778            | 2,010             | 0             | 7.05          |
| 198       | EASTERN    | 70                         | 9.91                       | 1,008  | 56,816                   | 392                     | 13                         | 0.96                       | 119  | 6,676                    | 81                      | 0  | 3   | Yes                                | 13.30                              | 0.96                                    | 12.34                                      | 1,127                                    | 56,816             | 392               | 0.5           | 6.27          |
| 199       | EASTERN    | 36                         | 5.90                       | 249  | 22,783                   | 196                     | 56                         | 7.89                       | 709  | 4,676                    | 41                      | 0  | 0   | Yes                                | 13.18                              | 7.89                                    | 8.28                                       | 958                                      | 27,459             | 237               | 0.1           | 11.51         |
| 200       | EASTERN    | 110                        | 20.74                      | 2,130  | 46,941                   | 502                     | 24                         | 3.10                       | 486  | 396                      | 4                       | 0  | 0   | Yes                                | 27.99                              | 3.15                                    | 24.84                                      | 2,626                                    | 47,357             | 506               | 0.5           | 11.02         |
| 201       | EASTERN    | 49                         | 10.44                      | 590  | 24,078                   | 869                     | 33                         | 2.16                       | 237  | 0                        | 0                       | 0  | 0   | Yes                                | 16.33                              | 2.16                                    | 14.17                                      | 877                                      | 24,078             | 869               | 0.1           | 11.83         |
| 202       | EASTERN    | 29                         | 3.19                       | 262  | 12,316                   | 168                     | 11                         | 1.29                       | 115  | 0                        | 0                       | 0  | 0   | Yes                                | 6.17                               | 1.29                                    | 4.88                                       | 327                                      | 12,316             | 168               | 0.1           | 3.19          |
| 203       | EASTERN    | 46                         | 16.51                      | 845  | 119,374                  | 1,188                   | 44                         | 13.86                      | 1,652  | 6,800                    | 48                      | 2  | 2   | No                                 | 31.50                              | 14.86                                   | 16.65                                      | 2,497                                    | 126,173            | 1,236             | 2             | 13.27         |
| 204       | EASTERN    | 52                         | 12.24                      | 642  | 284,390                  | 2,508                   | 47                         | 19.00                      | 1,912  | 49,304                   | 342                     | 0  | 0   | No                                 | 34.31                              | 19.19                                   | 15.12                                      | 2,544                                    | 333,694            | 2,850             | 1             | 14.53         |
| 205       | EASTERN    | 23                         | 3.18                       | 144  | 25,118                   | 167                     | 30                         | 2.98                       | 1,608  | 202                      | 3                       | 0  | 0   | No                                 | 6.94                               | 2.98                                    | 3.96                                       | 1,752                                    | 25,320             | 170               | 0.5           | 11.52         |
| 206       | EASTERN    | 27                         | 1.36                       | 169  | 13,146                   | 196                     | 16                         | 1.78                       | 3128   | 0                        | 0                       | 0  | 0   | Yes                                | 4.79                               | 1.81                                    | 2.98                                       | 3,297                                    | 13,146             | 196               | 3             | 13.04         |
| 207       | EASTERN    | 21                         | 3.56                       | 300  | 117,636                  | 520                     | 25                         | 4.80                       | 1,390  | 19,834                   | 177                     | 0  | 0   | Yes                                | 11.63                              | 4.82                                    | 6.81                                       | 1,690                                    | 137,470            | 697               | 0.5           | 8.22          |
| 208       | EASTERN    | 78                         | 11.71                      | 1,141  | 52,925                   | 442                     | 44                         | 9.79                       | 1,397  | 7,423                    | 74                      | 3  | 0   | Yes                                | 27.49                              | 10.13                                   | 17.36                                      | 2,538                                    | 60,348             | 516               | 0.5           | 12.00         |
| 209       | EASTERN    | 114                        | 22.33                      | 1,867  | 189,563                  | 1,084                   | 40                         | 5.59                       | 718  | 16,477                   | 81                      | 3  | 3   | Yes                                | 33.25                              | 5.59                                    | 27.66                                      | 2,585                                    | 206,030            | 1,165             | 0.5           | 13.99         |
| 210       | EASTERN    | 53                         | 11.67                      | 1,128  | 71,264                   | 2,237                   | 19                         | 8.37                       | 1,865  | 71,965                   | 348                     | 1  | 0   | Yes                                | 21.99                              | 8.37                                    | 13.63                                      | 2,993                                    | 143,129            | 2,585             | 2             | 14.75         |
| 211       | EASTERN    | 0                          | 0.46                       | 12   | 318                      | 0                       | 11                         | 0.35                       | 0  | 0                        | 0                       | 0  | 0   | Yes                                | 1.81                               | 0.35                                    | 1.46                                       | 12                                       | 318                | 0                 | 0.5           | 5.15          |
| 212       | EASTERN    | 101                        | 23.16                      | 1,240  | 509,940                  | 3,849                   | 44                         | 19.46                      | 1,414  | 70,375                   | 697                     | 4  | 0   | No                                 | 45.25                              | 19.46                                   | 25.78                                      | 2,654                                    | 580,315            | 4,546             | 2.5           | 12.91         |
| 213       | EASTERN    | 48                         | 12.68                      | 559  | 51,834                   | 374                     | 15                         | 4.69                       | 107  | 1,439                    | 5                       | 3  | 0   | Yes                                | 22.08                              | 4.69                                    | 17.39                                      | 666                                      | 53,273             | 379               | 0.5           | 4.80          |
| 214       | EASTERN    | 90                         | 16.60                      | 794  | 265,358                  | 2,366                   | 37                         | 11.50                      | 636  | 20,478                   | 190                     | 0  | 1   | Yes                                | 34.49                              | 11.50                                   | 22.99                                      | 1,430                                    | 285,836            | 2,556             | 0.5           | 11.71         |
| 215       | EASTERN    | 58                         | 9.57                       | 1,231  | 73,294                   | 607                     | 45                         | 10.52                      | 1,321  | 29,680                   | 308                     | 0  | 0   | Yes                                | 21.99                              | 10.52                                   | 11.47                                      | 2,552                                    | 102,974            | 915               | 0.5           | 10.04         |
| 216       | EASTERN    | 30                         | 7.23                       | 309  | 205,758                  | 2,062                   | 48                         | 24.44                      | 1,832  | 71,170                   | 388                     | 0  | 1   | Yes                                | 34.13                              | 24.44                                   |  |  |                    |                   |               |               |







## Appendix 4

# Report on Collaborative Research for Hurricane Hardening

Provided by

The Public Utility Research Center  
University of Florida

To the

Utility Sponsor Steering Committee

February 2011

### **I. Introduction**

The Florida Public Service Commission (FPSC) issued Order No. PSC-06-00351-PAA-EI on April 25, 2006 (Order 06-0351) directing each investor-owned electric utility (IOU) to establish a plan that increases collaborative research to further the development of storm resilient electric utility infrastructure and technologies that reduce storm restoration costs and outages to customers. This order directed IOUs to solicit participation from municipal electric utilities and rural electric cooperatives in addition to available educational and research organizations. As a means of accomplishing this task, the IOUs joined with the municipal electric utilities and rural electric cooperatives in the state (collectively referred to as the Project Sponsors) to form a Steering Committee of representatives from each utility and entered into a Memorandum of Understanding (MOU) with the University of Florida's Public Utility Research Center (PURC).

PURC manages the work flow and communications, develops work plans, serves as a subject matter expert, conducts research, facilitates the hiring of experts, coordinates with research vendors, advises the Project Sponsors, and provides reports for Project activities. The collaborative research has focused on undergrounding, vegetation management, hurricane wind speeds at granular levels, and improved materials for distribution facilities.

This report summarizes the work completed on the Steering Committee's areas of focus. Sections II through IV provide information on the undergrounding research, wind research, and vegetation management workshop respectively. The conclusion of this report provides an overall assessment of the collaborative research program to date, including operational and financial viability and future planning to the extent these items are not already covered in the other sections of this report.

# Appendix 4

## II. Undergrounding

An important consequence of hurricanes is that they often cause major power outages, which can last for days or even weeks. These outages almost always lead to a public outcry for electric utilities to move overhead power lines underground. To some it seems intuitive that undergrounding facilities should protect them from damage. However, research shows that this is not necessarily the case: while underground systems on average have fewer outages than overhead systems, they can sometimes take longer to repair. Furthermore, forensic analyses of hurricane damage in Florida found that underground systems may be particularly susceptible to storm surge.

The collaborative research on undergrounding has been focused on understanding the existing research on the economics and effects of hardening strategies, including undergrounding, so that informed decisions can be made about undergrounding policies and specific undergrounding projects.

The Project Sponsors contracted with Quanta Technologies for a project involving three phases. Phase I was a meta-analysis of existing research, reports, methodologies, and case studies.<sup>1</sup> Phase II examined specific undergrounding project case studies in Florida and included an evaluation of relevant case studies from other hurricane prone states and other parts of the world.<sup>2</sup> Phase III developed an *ex ante* methodology to identify and evaluate the costs and benefits of undergrounding specific facilities in Florida. Although the primary focus is the impact of undergrounding on hurricane performance, this study also considered benefits and drawbacks of undergrounding during non-hurricane conditions.

For 2010, the collaborative focused on refining the computer model developed by Quanta Technologies in response to Phase III of the overall project. Specifically, there has been a collective effort to learn more about the function and functionality of the computer code, and the testing group has accomplished that. The testers have made significant improvements to the flexibility of selecting input scenarios in which the calculator arrives at results.

The implementation of the calculator component of the model is under refinement. The computer program calculates complex, non-linear interactions between hundreds of input variables. These interactions result in probability distributions of various output parameters including the extent of damage from storm-related events and the time necessary to correct that damage. However, these results are highly sensitive to the input parameters used in the calculation. Some input parameters, like the costs associated with the installation of equipment, are well known to the utilities, but may be accounted for in different ways, depending on the internal accounting and work management systems that the utilities employ. Other inputs, such as the initial availability of repair crews and the rate at which additional crews become available are not known and measurable to the utility at the time the calculations are made. For these input parameters, the utility must employ a reasonable assessment of their value. To the extent that this assessment is not realized, however, actual results may vary greatly from what is originally calculated. The testers have improved their understanding of the extent to which this variation occurs, but

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<sup>1</sup> The Phase I report is available at [http://www.cba.ufl.edu/purc/docs/initiatives\\_UndergroundingAssessment.pdf](http://www.cba.ufl.edu/purc/docs/initiatives_UndergroundingAssessment.pdf)

<sup>2</sup> The Phase II report is available at [http://www.cba.ufl.edu/purc/docs/initiatives\\_UndergroundingAssessment2.pdf](http://www.cba.ufl.edu/purc/docs/initiatives_UndergroundingAssessment2.pdf)

## Appendix 4

educating users outside of the testing group will be an important step in the implementation process of the calculator.

PURC and the Project Sponsors have also worked to fill information gaps for model inputs through the forensics sub-group. Significant efforts have been invested in developing a forensics data collection form for all utilities to use, towards supplying input information for the undergrounding calculator, and for future research. The data from this form is to be stored in a customized database program developed by PURC. However, since the state has not been affected by any hurricanes since the database software was completed, there is currently no data.

Ted Kury, Director of Energy Studies at PURC, has drafted an academic paper discussing the collaborative effort to address storm hardening in Florida. In November of 2010, he presented this paper at the annual conference of the Organization of Caribbean Utility Regulators. The Caribbean regulators and operators at the event were very interested to see what Florida is doing to address a problem that is common to the state as well as the Caribbean nations. Several countries have expressed interest in helping the effort.

### III. Wind Data Collection

Appropriate hardening of the electric utility infrastructure against hurricane winds requires: (1) an accurate characterization of severe dynamic wind loading and (2) an understanding of the likely failure modes for different wind conditions.

The Project Sponsors addressed the first requirement by entering into an agreement with WeatherFlow, Inc., which, at the time, was beginning to establish a granular wind observation network designed to capture the behavior of the dynamic wind field upon hurricane landfall. WeatherFlow has expanded its network to include 50 permanent wind monitoring stations around the coast of Florida. The wind, temperature, and barometric pressure data being collected at these stations has been made available to the Project Sponsors.

To address the second purpose of this project, namely to better understand the likely failure modes for different severe weather conditions, a group was convened through a series of conference calls to improve forensic data consistency. PURC developed a uniform forensics data gathering system for use by the utilities and a database that will allow for data sharing and that will match the forensics data with the wind monitoring and other weather data. Once a hurricane occurs and wind data is captured, forensic investigations of utilities infrastructure failure, conducted by the utility companies, will be overlaid with wind observations to correlate failure modes to wind speed and turbulence characteristics. Project Sponsors and PURC will analyze such data.

### IV. Vegetation Management

The goal of this project was to improve vegetation management practices so that vegetation related outages are reduced, vegetation clearing for post-storm restoration is reduced, and

## Appendix 4

vegetation management is more cost-effective. The initial Vegetation Management workshop was held March 5-6, 2007 and the second Vegetation Management workshop was held January 26-27, 2009. The collaborative is evaluating the opportunity to convene another workshop in 2011.

### **V. Conclusion**

In response to the FPSC's Order 06-0351, IOUs, municipal electric utilities, and rural electric cooperatives joined together and retained PURC to coordinate research on electric infrastructure hardening. For 2010, work has focused on the continued efforts in the areas of undergrounding research, granular wind research, and vegetation management. The Steering Committee is currently considering next steps in these research areas.

The benefits of the research work among the utilities and PURC include increased and sustained collaboration and discussion among the members of the Steering Committee, greater knowledge of the determinants of damage during storm and non-storm times, greater knowledge and data from wind collection stations and post-hurricane forensics in the State of Florida, and continued state-to-state collaboration with others in the Atlantic Basin Hurricane Zone.