



110013-TP

**CONFIDENTIAL  
DECLASSIFIED**

*MM 2-2-12*

# AT&T Response to Florida Public Service Commission's RFP Docket No. 110013-TP Telecommunications Relay Services

## Pricing Proposal

Building  
**RELAY** *tionships*



ORIGINAL

DOCUMENT NUMBER - DATE  
09119 DEC 22 =  
FPSC-COMMISSION CLERK



at&t

**AT&T PRICE PROPOSAL**

**DECLASSIFIED**

As part of our Pricing Proposal, we are pleased to announce that we have **included the establishment of a Traditional Relay Service Call Center located in Florida.**

The new call center, at a location still being determined, is estimated to bring **approximately 25-35 new jobs to the state, depending on relay volumes. These will be new and incremental jobs for Florida and will be union-represented job titles with favorable wages and benefits.**

**SERVICE PRICE PER BILLABLE MINUTE**

**1. Basic Relay Service**

Bid price should be on a flat rate basis per billable minute for all billable minutes and not vary depending upon the volume of traffic. Existing contract price for intrastate basic relay service is \$0.89 per session minute.

<b>TRS</b>
<b>New Florida Call Center</b>
<b>\$0.76</b>
<b>Per Billable Session Minute</b>

**2. Captioned Telephone**

Bid price should be on a rate per billable minute for all billable minutes and may vary depending upon the volume of traffic. Existing contract price for intrastate captioned telephone service is \$1.54 per session minute.

<b>CTS</b>
<b>\$1.47</b>
<b>Per Billable Session Minute</b>

**AT&T PRICE PROPOSAL**

**DECLASSIFIED**

As part of our Pricing Proposal, we are pleased to announce that we have **included the establishment of a Traditional Relay Service Call Center located in Florida.**

The new call center, at a location still being determined, is estimated to bring **approximately 25-35 new jobs to the state, depending on relay volumes. These will be new and incremental jobs for Florida and will be union-represented job titles with favorable wages and benefits.**

**SERVICE PRICE PER BILLABLE MINUTE**

**1. Basic Relay Service**

Bid price should be on a flat rate basis per billable minute for all billable minutes and not vary depending upon the volume of traffic. Existing contract price for intrastate basic relay service is \$0.89 per session minute.

<b>TRS</b>
<b>New Florida Call Center</b>
<b>\$0.76</b>
Per Billable Session Minute

**2. Captioned Telephone**

Bid price should be on a rate per billable minute for all billable minutes and may vary depending upon the volume of traffic. Existing contract price for intrastate captioned telephone service is \$1.54 per session minute.

CTS
\$1.47
Per Billable Session Minute