

A CITIZENS COMMUNICATIONS COMPANY

Government & External Affairs

180 S. Clinton Ave. 5th Floor Rochester, NY 14646

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January 31, 2012

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850 COMMISSION COMMISSION

RECEIVED-FPSC

SUBJECT: 2011 FOURTH QUARTER REPORT ON LIFELINE AND LINK-UP

Dear Ms. Cole:

Pursuant to Rule 25-4.0665(20) of the Florida Administrative Code, please find enclosed the 2011 fourth quarter report on Lifeline and Link-Up for Frontier Communications of the South, Inc.

Any questions can be directed to me at (585) 777-7688 or to Susan Miller at (919) 941-3411.

Sincerely,

Makita Saloane

Regulatory Compliance & Reporting

Frontier Communications

Enclosure

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FPSC-COMMISSION CLERK

2011 Florida Lifeline Summary Lifeline Customers

Frontier Communications of the South

Order#: PSC-10-0358-NOR-TP Docket#: 090504-TP

Month	Lifeline Customers	Link-Up Customers	New Lifeline Customers	Transitional Customers	Resold Customers
January	168	0	8	12	0
February	164	0	4	13	0
March	167	0	9	14	O
ıst Quarter	166	0	7	13	0
April	168	0	7	14	О
May	159	0	1	14	0
June	164	0	9	16	0
2nd Quarter	164	0	6	15	0
July	158	0	1	16	0
August	164	0	8	17	0
September	167	0	10	16	0
3rd Quarter	163	a	6	16	0
October	170	0	10	17	0
November	172	0	3	15	0
December	170	0	4	15	0
4th Quarter	171	0	6	16	0

2011 Total 166 0 25 15 0

. <u> </u>	ist Quarter	and Quarter	3rd Quarter	4th Quarter
Average of Lifeline Customers	166	164	163	171
Average of Link-Up Customers	0	0	0	0
Total New Lifeline Customers	7	6	6	6
Average Transitional Customers	13	15	16	16
Average Resold Customers	0	O	0	0

2011 Florida Lifeline Summary Credit

Frontier Communications of Alabama

Order#: PSC-10-0358-NOR-TP Docket#: 090504-TP

Month	Federal	State	Transitional	Total
January	\$529.90	\$990.60	\$43.41	\$1,563.91
February	\$537-37	\$1,004.47	\$44.12	\$1,585.96
March	\$586.13	\$1,086.58	\$44.23	\$1,716.94
1st Quarter				
April	\$548.51	\$998.95	\$42.38	\$1,589.84
May	\$541.68	\$1,005.98	\$45.64	\$1,593.30
June	\$555.10	\$1,030.90	\$53.03	\$1,639.03
2nd Quarter				
July	\$543.08	\$1,008.58	\$54.66	\$1,606.32
August	\$583.81	\$1,072.5 1	\$52.92	\$1,709.24
September	\$578.69	\$1,074.69	\$52.16	\$1,705.54
3rd Quarter	and the first of the state of			
October	\$568.51	\$1,062.31	\$40.21	\$1,671.03
November	\$596.29	\$1,093.09	\$36.08	\$1,725.46
December	\$576.20	\$1,058.84	\$48.79	\$1,683.83
4th Quarter				

2011 Total \$6,745.27 \$12,487.50 \$557.63 \$19,790.40