

Eric Fryson

120000-07

From: Susan Fennell [sfennell@nefcom.net]
Sent: Thursday, April 12, 2012 11:47 AM
To: Filings@psc.state.fl.us
Subject: NEFCOM Lifeline Data Qtr. Reports First Quarter 2012
Attachments: LifeLine Data Qtr Reports First Quarter 2012.docx

Ms. Cole,

NEFCOM's Lifeline Data Quarterly Report for the First Quarter 2012 is attached. This report contains (2) pages.

If you have any questions, please contact me at the number shown below.

Thank You,
Susan Fennell
Director of Customer Services
Townes Telecommunications
E-mail: sfennell@nefcom.net
Ofc.: (904) 259-0633
Fax: (904) 259-1200

4/12/2012

DOCUMENT NUMBER DATE

02216 APR 12 2012

FPSC-COMMISSION CLERK



Northeast Florida Telephone Company, Inc.
130 North Fourth Street • Macclenny, Florida 32063
(904) 259-2261 or Toll Free (877) 838-5695

April 10, 2012

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM's ETC Quarterly Lifeline Report for the first quarter, 2012.

If you should have any questions or need any further information, please contact me at (904) 259-0633.

Sincerely,

s/Susan A. Fennell

Susan A. Fennell
Director of Customer Services

cc: Master File

DOCUMENT NUMBER - DASH

02216 APR 12 09

FPSC-COMMISSION CLERK

ETC QUARTERLY LINK-UP AND LIFELINE REPORT 1st QUARTER 2012

- a. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

January, 2012	753
February, 2012	779
March, 2012	795

- b. The number of subscribers who received Link-Up for each month during the quarter.

Response:

January, 2012	14
February, 2012	27
March, 2012	24

- c. The number of new Lifeline subscribers added each month during the quarter.

Response:

January, 2012	43
February, 2012	40
March, 2012	30

- d. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

January, 2012	73
February, 2012	65
March, 2012	42

- e. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

January, 2012	0
February, 2012	0
March, 2012	0

DOCUMENT NUMBER - DATE

02216 APR 12 02

FPSC-COMMISSION CLERK