**NEFCOM LOGO**

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*Northeast Florida Telephone Company, Inc.*

*130 North Fourth Street ● Macclenny, Florida 32063*

*(904) 259-2261 or Toll Free (877) 838-5695*

April 10, 2012

Ms. Ann Cole

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

Dear Ms. Cole:

Re: ETC Quarterly Lifeline Report

Enclosed is NEFCOM’s ETC Quarterly Lifeline Report for the first quarter, 2012.

If you should have any questions or need any further information, please contact me at (904) 259‑0633.

Sincerely,

s/Susan A. Fennell

Susan A. Fennell

Director of Customer Services

cc: Master File

**ETC QUARTERLY LINK-UP AND LIFELINE REPORT 1st QUARTER 2012**

1. The number of Lifeline subscribers, excluding resold Lifeline subscribers, for each month during the quarter.

Response:

|  |  |
| --- | --- |
| January, 2012 | 753 |
| February, 2012 | 779 |
| March, 2012 | 795 |

1. The number of subscribers who received Link-Up for each month during the quarter.

Response:

|  |  |
| --- | --- |
| January, 2012 | 14 |
| February, 2012 | 27 |
| March, 2012 | 24 |

1. The number of new Lifeline subscribers added each month during the quarter.

Response:

|  |  |
| --- | --- |
| January, 2012 | 43 |
| February, 2012 | 40 |
| March, 2012 | 30 |

1. The number of transitional Lifeline subscribers who received discounted service for each month during the quarter.

Response:

|  |  |
| --- | --- |
| January, 2012 | 73 |
| February, 2012 | 65 |
| March, 2012 | 42 |

1. The number of residential access lines with Lifeline service that were resold to other carriers each month during the quarter.

Response:

|  |  |
| --- | --- |
| January, 2012 | 0 |
| February, 2012 | 0 |
| March, 2012 | 0 |