

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 22, 2012
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Patricia B. Daniel, Public Utilities Supervisor, Division of Economic Regulation *PD*
RE: Docket No. 100085-WU, Application for certificate to operate water utility in Lake County by Black Bear Reserve Water Corporation

Please include the attached letters regarding backflow prevention devices from Black Bear Reserve Water Corporation to its customers in the docket file.

RECEIVED--FPSC
12 JUN 22 PM 3:28
COMMISSION
CLERK

04166 JUN 22 02
FPSC-COMMISSION CLERK

Black Bear Reserve Water Corporation

P.O. BOX 13

Mount Dora, FL 32757-0013

Telephone: 352-735-8992

Fax: 352-729-2616



TO: Black Bear Reserve Water Customers
FROM: **BLACK BEAR RESERVE WATER CORPORATION BOARD OF DIRECTORS**
DATE: June 1, 2012
RE: **Correction to May 10, 2012 notice regarding backflow move**

On May 20, 2012, the Board of Directors sent customers a memo regarding moving backflow preventers. That memo incorrectly implied that any backflow preventer that had been repaired or replaced in the past would now have to be moved to the customer's side of the meter. This is not the case. To clarify, Section 27 of the company's water tariff, which is approved by the Florida Public Service Commission, requires backflow preventers to be located on the customer's side of the meter. However, backflow preventers that were located on the utility's side of the meter as of October 4, 2011, may stay there until they require repair or replacement. If your backflow preventer is located on the utility's side of the meter, in compliance with the company's approved tariff you must have it moved to your side of the meter by an approved contractor before it is repaired or replaced:

27.0 BACKFLOW PREVENTION ASSEMBLY INSTALLATION, REPAIR AND LOCATION – All Customers must have a double check valve backflow assembly approved in writing by the Company, installed on potable service lines.

Backflow prevention assembly installation, maintenance and repair are the Customer's responsibility and must be performed at the Customer's expense. Installation, repair and replacement must be performed by certified backflow prevention assembly contractor chosen by the Customer. Backflow prevention assemblies must be installed on the Customer's side of the water meter, before any branching of the line to accommodate any additional taps, faucets or hose connections.

Any backflow prevention assembly located on the Company's side of the meter as of October 4, 2011, that requires repair or replacement must be removed from the Company's facilities and relocated to the Customer's side of the meter by a licensed underground utility and excavation contractor or licensed plumbing contractor approved by the Company, prior to such repair or replacement. The approved contractor shall notify the Company in advance of the removal and coordinate scheduling so that a Company representative can inspect the work on the Company's facilities before the contractor backfills the work site. A list of approved contractors is available from the Company.

It is a violation of the company's rules to repair or replace a backflow preventer on the company's side of the meter. Prime Plumbing is an approved contractor that can move, repair and replace your backflow preventer.

If you have any questions about this requirement, please feel free to call 352-735-8992.

Sincerely,

Your Black Bear Reserve Water Corporation Board of Directors

2012 JUN 22 10:00 AM

04166 JUN 22 09

FPSC-COMMISSION CLERK

Black Bear Reserve Water Corporation**P.O. BOX 13****Mount Dora, FL 32757-0013****Telephone: 352-735-8992****Fax: 352-729-2616**

TO: Black Bear Reserve Water Customers
FROM: BLACK BEAR RESERVE WATER CORPORATION BOARD OF DIRECTORS
DATE: May 10, 2012
RE: Backflow Move

The water service at Black Bear Reserve is governed by the Public Service Commission (PSC) and we must follow the rules and regulations they set. According to PSC rules, any backflow that needed repair or replacing needs to be moved to the customer side of the meter. Nearly all customers living in the Black Bear Reserve community have their backflows on the utility side of the meter. If you were a homeowner who had their backflow repaired or replaced and did not move it, it must now be moved.

The board of directors of the water corporation has sent several notices keeping customers apprised of what needs to happen. This is the next step. Homeowners who had their backflow repaired or replace will have until July 15, 2012 to move the backflow. Prime Plumbing is a preferred vendor of Black Bear Reserve Water Corporation, and are very capable of moving your backflow. They can be reached at 352-357-3700. You can also hire your own plumber to move the backflow, but they must submit proof of \$1,000,000.00 of liability coverage and have the proper licenses and permits on file with the water corporation before they can begin work. If you had your backflow repaired or replaced and do not have it moved by July 15, 2012, water service will be disconnected.

Homes in the ClarMart subdivision on Black Bear Reserve water already have their backflows on the correct side of the meter.

If you were a customer whose backflow passed and did not require any service, you are not affected. However, the next time your backflow fails, or needs service, it must be moved.

AS A REMINDER: Our area of the state is in a near drought condition. Remember the water bibs on your home are connected to the potable service. Take the best of care in using the water wisely; it is a limited resource we need to protect.

Black Bear Reserve Water Corporation**P.O Box 13****Mount Dora, FL 32756-0013****352-735-8992**

Sincerely,

Your Black Bear Reserve Water Corporation Board of Directors