#### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

# NOTICE OF CUSTOMER SERVICE HEARING

TO

FLORIDA POWER & LIGHT COMPANY

FLORIDA INDUSTRIAL POWER USERS GROUP

FLORIDA RETAIL FEDERATION

OFFICE OF PUBLIC COUNSEL

SOUTH FLORIDA HOSPITAL AND HEALTHCARE ASSOCIATION

JOHN W. HENDRICKS

DANIEL R. AND ALEXANDRIA LARSON

THOMAS SAPORITO

THE VILLAGE OF PINECREST

**AND** 

ALL OTHER INTERESTED PERSONS

**DOCKET NO. 120015-EI** 

PETITION FOR INCREASE IN RATES BY FLORIDA POWER & LIGHT COMPANY

ISSUED: July 2, 2012

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and charges of Florida Power & Light Company. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

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TUESDAY, AUGUST 7, 2012, at 9:00 a.m. Miami-Dade County Auditorium 2901 W. Flagler Street Miami, FL 33135

WEDNESDAY, AUGUST 8, 2012, 9:00 a.m. Plantation City Council Chambers 400 NW 73<sup>rd</sup> Avenue Plantation, FL 33317

TUESDAY, AUGUST 7, 2012, at 4:00 p.m. Florida Memorial University Lou Rawls Auditorium 15800 NW 42<sup>nd</sup> Avenue Miami Gardens, FL 33054

WEDNESDAY, AUGUST 8, 2012, 4:00 p.m. South Regional/Broward College Library 7300 Pines Boulevard Pembroke Pines, FL 33024

### PURPOSE AND PROCEDURE

The purpose of these service hearings is to take testimony from the public on the quality and adequacy of FPL's service and other matters related to FPL's petition for a rate increase. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

## **EMERGENCY CANCELLATION OF MEETING**

If a named storm or other disaster requires cancellation of a service hearing, Commission staff will attempt to give timely, direct notice to parties. Notice of cancellation will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

### **JURISDICTION**

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through

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366.076, Florida Statutes. The provisions of Chapters 25-6 and 25-9, Florida Administrative Code, are also applicable.

By DIRECTION of the Florida Public Service Commission this 2nd day of July, 2012.

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Chief Deputy Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, Florida 32399 (850) 413,6770

(850) 413-6770

www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.