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June 29, 2012

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VIA US MAIL

Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

120000-07

RECEIVED - FPSC
12 JUL 10 AM 10: 22
COMMISSION
CLERK

**Re: In the Matter of Connect America Fund
WC Docket No. 10-90**

Dear Ms. Cole:

Pursuant to 47 C.F.R. § 54.313(i), please find enclosed a courtesy copy of the 2012 Annual Eligible Telecommunications Carrier reports for Alltel Communications, LLC (SAC 219903).

Sincerely,

/s/ Matthew A. Slaven

MAS/pk
Enclosure

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CLERK

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FPSC - COMMISSION CLERK

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Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of
Connect America Fund

)

)

WC Docket No. 10-90

ALLTEL COMMUNICATIONS, LLC d/b/a VERIZON WIRELESS

**2012 ELIGIBLE TELECOMMUNICATIONS CARRIER CERTIFICATION
AND ANNUAL REPORT FOR THE STATE OF FLORIDA**

STUDY AREA CODE (SAC) 219903

March 29, 2012

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DOCUMENT NUMBER-DATE

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I. INTRODUCTION

Pursuant to 47 C.F.R. § 54.313 (2012),¹ Alltel Communications, LLC d/b/a Verizon Wireless² (“Alltel” or “Company”) submits this 2012 Eligible Telecommunications Carrier (“ETC”) Certification and Annual Report.

II. CONFIDENTIALITY

The data in this report and the attached exhibits represent commercial and financial trade secrets regarding the Company’s network build-out plans and other matters that are highly sensitive due to the competitive nature of the wireless industry. Accordingly, Alltel respectfully requests that the Federal Communications Commission (“Commission” or “FCC”) treat this data as confidential and withhold it from public inspection pursuant to 47 C.F.R. §§ 0.457(d)(1) and 0.459.

III. BACKGROUND

In 2004, the Commission initially designated Alltel as an ETC in certain non-rural telephone company wire centers pursuant to 47 U.S.C. § 214(e)(6).³ A complete listing of the non-rural telephone company wire centers in which Alltel was designated as an ETC by this Commission is attached as **Exhibit A** (“Designated Area”). The Universal Service

¹ *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161 (rel. Nov. 18, 2011) (*USF/ICC Transformation Order*), *pets. for review pending*, *Direct Commc'ns Cedar Valley, LLC v. FCC*, No. 11-9581 (10th Cir. filed Dec. 18, 2011); *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Order, DA 12-147 (WCB Feb. 3, 2012) (*Clarification Order*).

² Formerly named Alltel Communications, Inc.

³ *In the Matter of Federal-State Joint Board on Universal Service, Alltel Communications, Inc. Petitions for Designation as an Eligible Telecommunications Carrier in Alabama, Florida, Georgia, North Carolina, and Virginia*, CC Docket 96-45, 19 FCC Rcd 20496 (WCB 2004).

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Administrative Company ("USAC") assigned Alltel Study Area Code ("SAC") 219903 for its operations in Florida.

On January 9, 2009, Cellco Partnership d/b/a Verizon Wireless ("Cellco") acquired Alltel Corporation and each of its subsidiaries and affiliates, including Alltel.⁴

IV. ANNUAL ETC REPORT IN ACCORDANCE WITH SECTION 54.313(a)

47 C.F.R. § 54.313(a) requires a recipient of federal high-cost universal service support to annually report certain information no later than April 1 of each calendar year.⁵ Alltel respectfully submits the following information for the period January 1, 2011 through December 31, 2011 in satisfaction of the Commission's annual reporting requirement.

A. Service Improvement Plan Progress Report

47 C.F.R. § 54.313(a)(1) requires a high-cost support recipient to file a progress report on its previously filed service quality improvement plan. 47 C.F.R. § 54.313(a)(1) specifically requires:

A progress report on its five-year service quality improvement plan pursuant to §54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the

⁴ *In the Matter of Applications of Cellco Partnership d/b/a Verizon Wireless and Atlantis Holdings LLC for Consent to Transfer Control of Licenses, Authorizations and Spectrum Manager and De Facto Transfer Leasing Arrangements*, WT Docket No. 08-95, Memorandum Opinion and Order and Declaratory Ruling, 23 FCC Rcd 17444 (2008) (*Merger Order*).

⁵ Pursuant to the *USF/ICC Transformation Order* and *Clarification Order*, in 2012 competitive ETC recipients of federal high-cost universal service support are only required to address the reporting requirements set forth in 47 C.F.R. § 54.313(a)(1) through (a)(8). Other reporting requirements set forth in 47 C.F.R. § 54.313(a) are not required to be addressed until 2013 or have otherwise been deferred to a later reporting period.

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prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.⁶

On October 1, 2011, Alltel submitted an updated Service Improvement Plan as “Confidential Exhibit D” to its 2011 Certification and Annual Report (the “Service Improvement Plan”). Alltel’s progress report on the Service Improvement Plan for the period January 1, 2011 through December 31, 2011 is attached as **Confidential Exhibit B**. The progress report also includes (1) a map attached as **Confidential Exhibit C** detailing the Company’s progress toward meeting its plan targets in 2011; (2) an explanation of how much universal service support was received in 2011 and how the support was used to improve signal quality, coverage or capacity; and (3) an explanation regarding network improvement targets that were not met. The progress report is submitted on a wire center-by-wire center basis.

Additionally, Alltel has updated the remaining year of the Service Improvement Plan as set forth in the attached **Confidential Exhibit D**. The update includes all of the information required by 47 C.F.R. § 54.313(a)(1) for calendar year 2012.

In 2011, Alltel utilized, and will continue to utilize in 2012, federal high-cost universal service support for the provision, maintenance and upgrading of the facilities and services for which the support is intended consistent with 47 U.S.C. § 254(e) and 47 C.F.R. § 54.7.

The projected expenditures included in **Confidential Exhibit D** are based on the assumption that Alltel will receive the projected amount of federal high-cost universal service support identified on **Confidential Exhibit E**. The estimates of Alltel’s future universal service

⁶ *Clarification Order*, DA 12-147 at para. 5 (ETCs previously designated by the Commission are required in 2012 to file a progress report on their existing five-year build-out plans currently on file with the Commission).

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support reflect the condition of the *Merger Order* requiring a phase-down of high-cost support in 20 percent increments over a period of five years following the closing.⁷

If actual receipts differ from those assumed in this report, Alltel reserves the right to modify its projected capital and operating expenditures for the Designated Area.

B. Network Outages

47 C.F.R. § 54.313(a)(2) requires a high-cost support recipient to annually report network outages within its ETC designated area. 47 C.F.R. § 54.313(a)(2) specifically requires:

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility, as defined in 47 C.F.R. 4.5(e). (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing: (A) The date and time of onset of the outage; (B) A brief description of the outage and its resolution; (C) The particular services affected; (D) The geographic areas affected by the outage; (E) Steps taken to prevent a similar situation in the future; and (F) The number of customers affected.

The required information for the time period January 1, 2011 through December 31, 2011 is contained within **Confidential Exhibit F**. Alltel has compiled and reported information for all outages that meet the above criteria within the Designated Area in Florida for the aforementioned time period. Such information includes any outage of at least 30 minutes in duration that potentially affected at least ten percent (10%) of its customers served in a service area or a 911 facility. The services affected by an outage were dependent upon the capabilities of the particular facility affected by the outage. Generally, a cell site or switch outage will affect all

⁷ *Merger Order* ¶¶ 192-197; see also High-Cost Universal Service Support; Federal-State Joint Board on Universal Service; *Request for Review of Decision of Universal Service Administrator by Corr Wireless Communications, LLC*, WC Docket No. 05-337, CC Docket No. 96-45, Order and Notice of Proposed Rulemaking, FCC 10-155, ¶¶ 14-17 (2010); *Connect America Fund et al.*, WC Docket No. 10-90 et al., Order, DA 12-298 (WCB Feb. 27, 2012) (*Second Clarification Order*) (clarifying application of USF support phase-down to Verizon Wireless).

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services provided by the cell site or switch, including voice, data and/or 911 services. The information relating to the number of customers affected by an outage is estimated based on the number of customers with a billing address in each affected wire center.

The steps taken to prevent a similar outage in the future will vary based on a determination of the cause of the outage. Each network outage is examined on a case-by-case basis. For example, when the outage is due to equipment failure, the equipment is replaced or repaired and tested for proper performance, including preventive maintenance. Additionally, the manufacturer or vendor is notified if the failure appears to be in the design or manufacture of the equipment. If the vendor or manufacturer fails or refuses to remedy the deficiency, then a replacement source is determined. Similarly, when the outage is due to weather or other natural occurrence, the probability of a repeat occurrence is considered and evaluated in planning the repair, replacement or rebuild of the equipment or location. Outages due to human error or a faulty process or practice will result in an appropriate reevaluation of the source of error and the need to correct, discipline or replace the person or practice, as applicable. An outage on a leased facility or circuit is escalated and corrected by the third-party facility provider. The outages reported on **Confidential Exhibit F** were not determined to require extraordinary measures other than application of the above procedures.

C. Unfulfilled Requests For Service

47 C.F.R. § 54.313(a)(3) requires a high-cost support recipient to annually report the *number of requests for service from potential customers within the ETC's designated area that were unfulfilled during the past calendar year.* The filing must also detail how the ETC attempted to provide service to those potential customers. The required information concerning unfulfilled requests for service within the Designated Area in Florida from January 1, 2011 through December 31, 2011 is contained in **Exhibit G**.

D. Complaints Per 1,000 Handsets or Lines

47 C.F.R. § 54.313(a)(4) requires a high-cost support recipient to report annually the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year. Alltel received [redacted] complaints per 1,000 handsets associated with SAC 219903 between January 1, 2011 and December 31, 2011.⁸

E. Certification Regarding Applicable Service Quality Standards And Consumer Protection Rules

47 C.F.R. § 54.313(a)(5) requires a high-cost support recipient to certify that it is complying with applicable service quality standards and consumer protection rules. Alltel's compliance with the CTIA Consumer Code for Wireless Service ("CTIA Consumer Code") satisfies this requirement. Alltel certifies that it has complied and will continue to comply with the principles set forth in the CTIA Consumer Code.

F. Certification Regarding Ability to Function in Emergency Situations

47 C.F.R. § 54.313(a)(6) requires a high-cost support recipient to certify that it is able to function in emergency situations as set forth in Section 54.202(a)(2). The following information demonstrates an ability to remain functional in emergency situations in satisfaction of this requirement.

Each cell site is equipped with battery standby power engineered to maintain a standard of eight hours backup with a two-hour minimum standard when restricted by site location. Each cell site, unless restricted by site location, also has a permanent standby generator on site, or has the necessary equipment to allow a portable generator to be quickly and safely connected to the

⁸ Complaints consist of written complaints from customers submitted to the Commission, the Florida Public Service Commission, the Florida Attorney General, the Better Business Bureau or similar third party agencies and oral, written, and e-mail complaints submitted to the Company's Executive Complaint Department.

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site in the event of a commercial power failure. Portable generators are available for transport to an area affected by a commercial power outage. Backup generators are tested on a regular basis to assure functionality. Thus back-up power systems and procedures have been implemented to ensure functionality without an external power source.

In the event of damaged facilities, telecommunications traffic may be rerouted on the network to minimize service disruptions. The network design philosophy also includes redundancy on critical paths and components so that a potential failure of one component does not significantly affect service. The wireless voice and data switching networks are designed to provide continuous service to the customer. The communications between internal switches and external networks, such as the public switched telephone network ("PSTN") and the Internet, are also designed to reduce the possibility of interrupted communications.

The network is comprised of numerous components that are connected using a combination of traditional landline telecommunication networks and microwave radio links. Many of the network's critical locations are supported with diverse circuits, network technologies, and alternative local telecommunications carriers. The impact of a severed fiber optic cable or a faulty T-1 circuit is minimized by this diversity in telecommunications connectivity.

Business procedures have also been adopted to assure minimal service disruptions. These procedures include frequent and thorough preventive maintenance, real-time monitoring of all key system components, the availability of trained maintenance personnel 24 hours a day, 7 days a week to repair or resolve critical failures should they arise, and wide deployment of these personnel and spare parts to permit rapid response and restoration of service.

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The network is also designed to manage traffic spikes and minimize call blocking in emergency situations. In order for a traffic spike to result in call blocking, the number of simultaneous calls must exceed the total number of voice paths available at one or more serving cell sites at a given location. Statistical analyses are used to track call blockage in each sector during the busiest hours each month. These statistics are trended and used to predict the required capacity at each cell site. Based on these predictions, capacity is added to each cell site before it reaches overcapacity. In the event unpredictable spikes occur, steps can be taken to increase the call capacity at cell sites as needed, or to deploy temporary "Cells On Wheels" ("COWs") as needed to accommodate the increased demand on the network. These capabilities and systems reasonably minimize call blocking from potential traffic spikes during emergency situations. Alltel therefore certifies the ability to function in emergency situations as set forth in Section 54.202(a)(2).

G. Price Plan Offerings

47 C.F.R. § 54.313(a)(7) requires a high-cost support recipient to provide the company's price plan offerings in a format as specified by the Wireline Competition Bureau.⁹ Information concerning the Company's current generally available price plans (including price plans that are offered to eligible Lifeline consumers) is available at www.verizonwireless.com and www.verizonwireless.com/lifeline.

H. Company Information

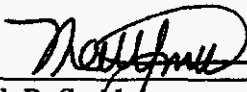
47 C.F.R. § 54.313 (a)(8) requires a high-cost support recipient to provide the recipient's holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by USAC. The

⁹ As of the date of filing, the Wireline Competition Bureau has not specified the format for submission of price plan information.

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required ownership information concerning the Company's wireless affiliated recipients of federal high-cost universal service support and the associated Study Area Codes for those wireless affiliates is contained in **Exhibit H**.

March 2, 2012



Mark R. Smith
Assistant Secretary
One Verizon Place
Alpharetta, GA 30004-8511
(678) 339-5121

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Before the
Federal Communications Commission
Washington, D.C. 20554

In the Matter of)
Connect America Fund)

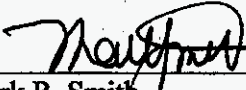
WC Docket No. 10-90

CERTIFICATION

The undersigned, Mark R. Smith, does hereby certify as follows:

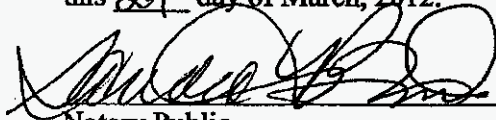
1. I serve as Assistant Secretary for Alltel Communications, LLC d/b/a Verizon Wireless (the "Company").
2. This certification is submitted in support of the Company's 2012 Eligible Telecommunications Carrier Certification and Annual Report.
3. The Company has been designated a competitive ETC in areas identified in **Exhibit A** of its 2012 Eligible Telecommunications Carrier Certification and Annual Report.
4. I have reviewed the Company's 2012 Eligible Telecommunications Carrier Certification and Annual Report for the State of Florida and certify that the facts stated therein, of which I have personal knowledge, are true and correct to the best of my present knowledge, information and belief.
5. Consistent with 47 U.S.C. § 254(e) and 47 C.F.R. §§ 54.7 and 54.314, the Company certifies that all federal high-cost universal service support received was used and will be used only for the provision, maintenance and upgrading of facilities and services for which the support is intended.

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Mark R. Smith
Assistant Secretary

Subscribed and sworn to before me
this 24 day of March, 2012.



Notary Public

**SANDRA F. BROCK
NOTARY PUBLIC
FULTON COUNTY, GEORGIA
MY COMMISSION EXPIRES
SEPTEMBER 8, 2012**

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SUMMARY OF EXHIBITS

Exhibit A – Designated Service Area for Study Area Code 219903.

Confidential Exhibit B – Progress Report on Service Improvement Plan.

Confidential Exhibit C – Coverage Map.

Confidential Exhibit D – Updated Service Improvement Plan for 2012.

Confidential Exhibit E – 2011 Actual Support received and 2012 Projected Support from the Federal Universal Service Fund.

Confidential Exhibit F – Outage Report.

Exhibit G – Unfulfilled Requests for Service.

Exhibit H – Company Information.

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EXHIBIT A

Alltel Communications, LLC
Florida ETC Designated Area - Study Area Code 219903

LEC SAC	LEC NAME	WIRE CENTER	QLL
210328	VERIZON FLORIDA INC.	AUBURNDALE	ABDLFLXA
210328	VERIZON FLORIDA INC.	GIBSONTON	ALFAFLXA
210328	VERIZON FLORIDA INC.	BARTOW	ALTRFLXA
210328	VERIZON FLORIDA INC.	BRADENTON BEACH	ANMRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ARCHER	ARCHFLMA
210328	VERIZON FLORIDA INC.	BARTOW	BARTFLXA
210328	VERIZON FLORIDA INC.	PINELLAS PK	BAYUFLXA
210328	VERIZON FLORIDA INC.	BABSON PARK	BBPKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	BGPIFLMA
210328	VERIZON FLORIDA INC.	TAMPA	BHPKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BROOKSVILLE	BKVLFLJF
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	BLDWFLMA
210328	VERIZON FLORIDA INC.	BRADENTON	BRBAFLXA
210328	VERIZON FLORIDA INC.	MULBERRY	BRJTFLXA
210328	VERIZON FLORIDA INC.	BRANDON	BRNDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	BRONSON	BRSNFLMA
210328	VERIZON FLORIDA INC.	BRADENTON	BRTNFLXX
210328	VERIZON FLORIDA INC.	TAMPA	BYSHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CEDAR KEY	CDKYFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHIEFLAND	CFLDFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CHIPLEY	CHPLFLJA
210328	VERIZON FLORIDA INC.	CLEARWATER	CLWRFLXA
210328	VERIZON FLORIDA INC.	CLEARWATER	CNSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CANTONMENT	CNTMFLLE
210328	VERIZON FLORIDA INC.	TAMPA	CRWDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CROSS CITY	CSCYFLBA
210328	VERIZON FLORIDA INC.	WINTER HAVEN	CYGRFLXA
210328	VERIZON FLORIDA INC.	DUNEDIN	DNDNFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	DUNNELLON	DNLNFLWM
210328	VERIZON FLORIDA INC.	DUNDEE	DUNDFLXA
210328	VERIZON FLORIDA INC.	ENGLEWOOD	ENWDFLXA
210328	VERIZON FLORIDA INC.	CLEARWATER	FHSDFLXA
255181	BELLSOUTH TELECOMM INC DBA SOUTH CENTRAL BELL TEL	CENTURY	FMTNALMT
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	FERNANDINA BCH	FRBHFLFP
210328	VERIZON FLORIDA INC.	FROSTPROOF	FRSTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	FTGRFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GRN CV SPGS	GCSPFLCN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GRACEVILLE	GCVLFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GULF BREEZE	GLBRFLMC
210328	VERIZON FLORIDA INC.	ST PETERSBURG	GNDYFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GAINESVILLE	GSVLFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	GAINESVILLE	GSVLFLNW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HAVANA	HAVNFLMA
210328	VERIZON FLORIDA INC.	HUDSON	HDSNFLXA
210328	VERIZON FLORIDA INC.	LAKELAND	HGLDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NAVARE	HLNVFLMA
210328	VERIZON FLORIDA INC.	HAINES CITY	HNCYFLXA

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EXHIBIT A

Alltel Communications, LLC
Florida ETC Designated Area - Study Area Code 219903

LEC SAC	LEC NAME	WIRE CENTER	CLLI
210328	VERIZON FLORIDA INC.	DAVENPORT	HNCYFLXN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	HAWTHORNE	HWTHFLMA
210328	VERIZON FLORIDA INC.	TAMPA	HYPKFLXA
210328	VERIZON FLORIDA INC.	LAKE WALES	INLKFLXA
210328	VERIZON FLORIDA INC.	LARGO	INRKFLXX
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	ISLMFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JAY	JAY FLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCBHFLAB
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE BCH	JCBHFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE BCH	JCBHFLSP
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLAR
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLBW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLCL
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLFC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLIA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLJT
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLLF
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLNO
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLOW
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLRV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLSJ
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLSM
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	JCVLFLWC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYSTONE HEIGHTS	KYHGFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYLRFLLS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYLRFLMA
210328	VERIZON FLORIDA INC.	ODESSA	KYSTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	KYWSFLMA
210328	VERIZON FLORIDA INC.	LONGBOAT KEY	LGBKFLXA
210328	VERIZON FLORIDA INC.	LAKE ALFRED	LKALFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LK CITY	LKCYFLMA
210328	VERIZON FLORIDA INC.	LAKELAND MAIN	LKLDFLXA
210328	VERIZON FLORIDA INC.	LAKELAND EAST	LKLDFLXE
210328	VERIZON FLORIDA INC.	LAKELAND NORTH	LKLDFLXN
210328	VERIZON FLORIDA INC.	LK WALES	LKWFLXA
210328	VERIZON FLORIDA INC.	LAKE WALES	LKWFLXE
210328	VERIZON FLORIDA INC.	ST PETERSBURG	LLMNFLXA
210328	VERIZON FLORIDA INC.	LAND O LAKES	LNLKFLXA
210328	VERIZON FLORIDA INC.	LARGO	LRGOFLLXA
210328	VERIZON FLORIDA INC.	LUTZ	LUTZFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	LYNN HAVEN	LYHNFLOH
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MICANOPY	MCNPFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MIDDLEBURG	MDBGFLPM
210328	VERIZON FLORIDA INC.	MULBERRY	MLBYFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MILTON	MLTNFLRA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLAV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLLO

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EXHIBIT A

Alltel Communications, LLC
Florida ETC Designated Area - Study Area Code 219903

LEC SAC	LEC NAME	WIRE CENTER	CLI
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MNDRFLW
210328	VERIZON FLORIDA INC.	NEW PORT RICHEY	MNLKFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	MILTON	MNSNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	MRTHFLVE
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	JACKSONVILLE	MXVFLMA
210328	VERIZON FLORIDA INC.	MYAKKA CITY	MYCYFLXA
210328	VERIZON FLORIDA INC.	SEMINOLE	NGBHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	NKLRFLMA
210328	VERIZON FLORIDA INC.	NEW PRT RICHEY	NPRCFLXA
210328	VERIZON FLORIDA INC.	N PRT	NRPTFLXA
210328	VERIZON FLORIDA INC.	SARASOTA	NRSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	NEWBERRY	NWBYFLMA
210328	VERIZON FLORIDA INC.	TAMPA	OLDSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	OLD TOWN	OLTWFLLN
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ORANGE PK	ORPKFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ORANGE PK	ORPKFLRW
210328	VERIZON FLORIDA INC.	OSPREY	OSPRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PAGE	PACEFLPV
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY BCH	PCBHFLNT
210328	VERIZON FLORIDA INC.	POLK CITY	PKCYFLXA
210328	VERIZON FLORIDA INC.	PALMETTO	PLMTFLXA
210328	VERIZON FLORIDA INC.	BRADENTON	PLSLFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PALATKA	PLTKFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	POMONA PARK	PMPKFLMA
210328	VERIZON FLORIDA INC.	PLANT CITY	PNGRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY	PNCYFLCA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PANAMA CITY	PNCYFLMA
210328	VERIZON FLORIDA INC.	LARGO	PNLSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLBL
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLFP
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLHC
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLPB
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PENSACOLA	PNSCFLWA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	PONTE VEDRA BCH	PNVDFLMA
210328	VERIZON FLORIDA INC.	KISSIMMEE	POINFLXA
210328	VERIZON FLORIDA INC.	PARRISH	PRSHFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	PSDNFLXA
210328	VERIZON FLORIDA INC.	PLANT CITY	PTCYFLXA
210328	VERIZON FLORIDA INC.	RUSKIN	RSKNFLXA
210328	VERIZON FLORIDA INC.	SARASOTA	SARKFLXA
210328	VERIZON FLORIDA INC.	SARASOTA	SEKYFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SGBEFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	KEYS	SGKYFLMA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SKWYFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SLSPFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SMNLFLXA
210328	VERIZON FLORIDA INC.	NEW PORT RICHEY	SNSPFLXA

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EXHIBIT A

Alltel Communications, LLC
Florida ETC Designated Area - Study Area Code 219903

LEC SAC	LEC NAME	WIRE CENTER	OLLI
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SPBGFLXA
210328	VERIZON FLORIDA INC.	ST PETERSBURG	SPBGFLXS
210328	VERIZON FLORIDA INC.	SARASOTA SPRINGS	SPRGFLXA
210328	VERIZON FLORIDA INC.	SARASOTA MAIN	SRSTFLXA
210328	VERIZON FLORIDA INC.	SARASOTA STHSIDE	SSDSFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLBS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	ST AUGUSTINE	STAGFLSH
210328	VERIZON FLORIDA INC.	PALM HBR	STGRFLXA
210328	VERIZON FLORIDA INC.	TAMPA	SWTHFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SUNNY HILLS	SYHSFLCC
210328	VERIZON FLORIDA INC.	TAMPA	TAMPFLXE
210328	VERIZON FLORIDA INC.	TAMPA	TAMPFLXX
210328	VERIZON FLORIDA INC.	THONOTOSASSA	THNTFLXA
210328	VERIZON FLORIDA INC.	TAMPA	TMTRFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	TRENTON	TRENFLMA
210328	VERIZON FLORIDA INC.	TARPON SPGS	TRSPFLXA
210328	VERIZON FLORIDA INC.	TAMPA	UNVRFLXA
210328	VERIZON FLORIDA INC.	VENICE	VENCFLXA
210328	VERIZON FLORIDA INC.	VENICE	VENCFLXS
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	VERNON	VERNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	CRESCENT CITY	WELKFLMA
210328	VERIZON FLORIDA INC.	SUN CITY CENTER	WIMMFLXA
210328	VERIZON FLORIDA INC.	WESLEY CHAPEL	WLCHFLXA
210328	VERIZON FLORIDA INC.	TAMPA	WLCRFLXA
210328	VERIZON FLORIDA INC.	WINTER HAVEN	WNHNFLXC
210328	VERIZON FLORIDA INC.	TAMPA	WSSDFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SPRING HILL	WWSPFLHI
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	SPG HL	WWSPFLSH
210328	VERIZON FLORIDA INC.	TAMPA	YBCTFLXA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YOUNGSTOWN	YNFNFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YANKEETOWN	YNTWFLMA
215191	BELLSOUTH TELECOMM INC DBA SOUTHERN BELL TEL & TEL	YULEE	YULEFLMA
210328	VERIZON FLORIDA INC.	ZEPHYRHILLS	ZPHYFLXA

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CONFIDENTIAL EXHIBIT B
Alltel Communications, LLC

SAC Code 219903
Start & End Date Jan-2011 to Dec-2011
ETC DETAIL SPEND REPORT BY WIRECENTER

CLLI Code	Wire Center	LEC Name	Capital Classification	Actual Capital Spend	Actual Operational Spend	Total Spend	Pops Covered
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REDACTED

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CONFIDENTIAL EXHIBIT C

**Florida Map
Alltel Communications, LLC
SAC 219903**

REDACTED

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**CONFIDENTIAL EXHIBIT D
Alltel Communications, LLC- SAC 219903**

Florida - Alltel Communications, LLC
ETC Service Improvement Plan
SAC Code 219903
Start Date 01/01/2012 - 12/31/2012

CLI Code	Wire Center	LEC Name	Capital Classification	Projected Capital Spend	Projected Operational Spend	Projected Total Spend	POPs Covered
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REDACTED

**PUBLIC VERSION
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CONFIDENTIAL EXHIBIT E

Alltel Communications, LLC - SAC 219903

2011 ACTUAL SUPPORT FROM THE FEDERAL UNIVERSAL SERVICE FUND

AND

2012 PROJECTED SUPPORT FROM THE FEDERAL UNIVERSAL SERVICE FUND

REDACTED

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CONFIDENTIAL EXHIBIT F
Alltel Communications, LLC - SAC 219903

Network Outages

Outage Description	Start Date	Start Time	End Date	End Time	Duration	# of customers affected	Cell Number	Site Name	Address	City	State
REDACTED											

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EXHIBIT G

Unfulfilled Requests for Service

There were no Unfulfilled Requests for Service in Florida SAC 219903 in 2011.

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**EXHIBIT H
Alltel Communications, LLC - SAC 219903**

Company Information

State	SAC	Designated Entity
AL	259029	Cellco Partnership
AR	409003	Cellco Partnership
FL	219903	Alltel Communications, LLC
GA	229004	Alltel Communications, LLC
IA	359010	Midwest Wireless Iowa, LLC
IA	359070	RSA 7 Limited Partnership
IA	359071	Iowa 8 - Monona Limited Partnership
KS	419905	Alltel Communications, LLC
LA	279009	Alltel Communications, LLC
MI	319010/319019	Alltel Communications, LLC
MN	369001	WWC Holding Co., Inc.
MN	369002	Midwest Wireless Communications, LLC
MN	369004	RCC Minnesota, Inc.
MS	289010	Alltel Communications, LLC
MS	289002	Rural Cellular Corporation
NC	239003	Cellco Partnership
ND	389005	Bismarck MSA Limited Partnership
ND	389006	North Central RSA 2 of North Dakota Limited Partnership
ND	389007	Northwest Dakota Cellular of North Dakota Limited Partnership
ND	389008	North Dakota RSA No. 3 Limited Partnership
ND	389009	Badlands Cellular of North Dakota Limited Partnership
ND	389010	North Dakota 5 - Kidder Limited Partnership
NE	379013	Alltel Communications of Nebraska, Inc.
NY	159014	St. Lawrence Seaway RSA Cellular Partnership
NY	159015	New York RSA 2 Cellular Partnership
SD	399018	WWC License LLC
SD	399003	RCC Minnesota, Inc.
TX	449003	WWC Texas RSA Limited Partnership
TX	449034	Alltel Communications, LLC
VA	199014	Cellco Partnership
WI	339017/339023	Alltel Communications, LLC
WI	339016	Wisconsin RSA #3 Limited Partnership
WI	339006	Midwest Wireless Wisconsin, LLC
WV	209008	Alltel Communications, LLC

The above USF support recipients individually and collectively operate under the Verizon Wireless brand name.