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STATE OF FLORIDA



DIVISION OF ENGINEERING
ROBERT TRAPP
DIRECTOR
(850) 413-6910

Public Service Commission

July 24, 2012

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Mr. Leslie Szabo, President
212 Bathurst St., Suite 911
Toronto, Ontario M5N 2P3

Re: Docket No. 110238-WU - Application for staff-assisted rate case in Polk County by Sunrise Utilities, LLC.

Dear Mr. Szabo:

Please provide the number of water interruptions over the last 3 years and identify which ones affected more than 10 percent of Sunrise's customers. Include in your response the date and time of the interruption, the number of customers affected, and how long it took to restore service. In addition, please provide the date, time and methods used to issue and rescind boil water notices for the last three years.

A consent order, OGC Case No. 12-653PW1739A/B, between the Polk County Health Department (PCHD) and Sunrise was executed on May 18, 2012, requiring corrections to be made to the Sunrise water system. Staff communicated by email with the PCHD and was informed that some repairs have been made except that the well seal is still not watertight, the well flow meter is not working, and the repair or replacement of the damaged fence should be done by September 1, 2012. In addition, site glass is not readable and the hydro tanks need to be inspected and evaluated. Please describe Sunrise's timeline for completing the rest of the outstanding repairs.

Please, submit the requested information to me on or before August 15, 2012. If you have any questions, do not hesitate to contact me at (850) 413-7001.

Sincerely,

Robert Simpson
Engineering Specialist

RS:jc
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Office of Auditing and Performance Analysis (Daniel)
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