

Eric Fryson

From: Mike Smallridge [utilityconsultant@yahoo.com]
Sent: Thursday, August 16, 2012 11:02 PM
To: Filings@psc.state.fl.us
Subject: sunrise utilities
Attachments: 7.docx

mike smallridge sent this email.

Please file this letter in the docket file.

Staff assisted rate case for Sunrise Utilities,LLC in Polk county.

S/mike smallridge

DOCUMENT NUMBER- DATE

05649 AUG 17 2012

FPSC-COMMISSION CLERK

8/17/2012

SUNRISE UTILITIES, LLC
PO BOX 1798
EATON PARK, FL. 33840
863-904-5574

7/15/2012

Commission Clerk
Florida Public Service Commission.
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399

RE: Docket # 110238-WU. Utility Response to letter of July 24, 2012.

Mr. Simpson:

As of today,

1. The well seal has been repaired.
2. The flow meter was removed, taken apart and cleaned and reinstalled. However, the meter worked well for only a short time and failed .a new meter has been ordered and will be installed upon its arrival.
3. Repair or replacement of the damaged fence will be done by September 1, 2012.
4. Utility strongly disagrees with the comments that the site glass is not readable. The site glass will be replaced when we bring down the system to inspect the tanks as well as replace the valves on the tank.
5. Hydro tanks will be inspected and evaluated in the time-line outlined by the consent order.

All water interruption and repairs are followed by a boil water notice and rescission notice. The method used is hand delivery.

All water interruptions affect more than 10% of Sunrise's customers.

4/18/2012- repair line break at meter that someone ran over. Service restored upon repair completion

5/4/2012- repair main line leak from garbage truck damage. Service restored upon repair completion.

5/23/2012- repair main line from garbage truck damage. Service restored upon repair completion.

7/31/2012- repair main line break. -service restored upon repair completion.

2/11/2011-repair damaged customer meter. Service restored upon repair completion.

2/28/2011-replace blow-off valve. Service restored upon repair completion.

3/11/2011- Yearly maintained. Replaced curb stops an installed new meters. System was off from 10 am to 3 pm.

8/26/2011-repair leak. -Service restored upon repair completion.

2/26/2010- repair leak at meter. Service restored upon repair completion.

S/ Mike SMallridge

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3/31/2010- leak repair at street. Service restored upon repair completion.

3/25/2010- leak repair under tree. Service restored upon repair completion.

11/20-11/23 2009 - replace main well pump. System was down for appx. 72 hours.

S/ Mike Smallridge