

**Customer Service Hearing
Exhibit #26**

**FPL'S
SMART
METERS
NATIONAL
SECURITY
THREAT**

Former CIA Director James Woolsey Smart Grid:

Posted on [April 12, 2012](#)

This is from director Josh Del Sol's upcoming film on Smart Meters "Take Back Your Power."

"One of the most amazing things that has happened to mankind in the last hundred years is the Internet. It's given us possibility beyond our wildest imagination. But we also know the vulnerabilities that exist inside of it. And then we have the backbone, the energy, what powers our nation, the power grid. Those two are coming together. And it's the smart meter on your home or our business that is allowing that connectivity to start."

—Cyber Expert David Chalk



**U.S. National Security
THREAT**

SUPERIOR COURT OF CALIFORNIA,
COUNTY OF ORANGE
CENTRAL JUSTICE CENTER

MINUTE ORDER

DATE: 02/21/2012

TIME: 04:46:00 PM

DEPT: C20

JUDICIAL OFFICER PRESIDING: David Chaffee

CLERK: Cora Bolisay

REPORTER/ERM:

BAILIFF/COURT ATTENDANT: Schallie Valencia

CASE NO: 30-2011-00513876-SC-SC-CJC CASE INIT DATE: 10/11/2011

CASE TITLE: Kyle vs. Southern California Edison

CASE CATEGORY: Small Claims

CASE TYPE: Small Claims

EVENT ID/DOCUMENT ID: 71421757

EVENT TYPE: Small Claims Trial

APPEARANCES

There are no appearances by any party.

Trial de Novo on the appeal of the small claims court's determination having been held, and the matter having been argued and submitted, the Court now finds and orders as follows:

The Court finds judgment for David Kyle against Southern California Edison in the amount of: \$2500.00 damages, \$50.00 costs, and \$0 attorney fees.

In lieu of payment and at the election of defendant, defendant may, not later than March 12, 2012, replace the "smart meter" installed at the Kyle residence with the same type of meter previously in place at the Kyle residence prior to the installation of the "smart meter." Counsel for SCE and Mr. Kyle shall confirm in writing to the Clerk of Department C-20 no later than March 16, 2012, as to what SCE's election was and, assuming that SCE elects to replace the meter, whether or not the replacement was accomplished on or before March 12, 2012. If the meter is timely replaced, then Plaintiff shall have judgment for costs only.

Case is ordered remanded to the Small Claims Court for enforcement of judgment.

Court orders Clerk's Office to give notice.

DATE: 02/21/2012

MINUTE ORDER

DEPT: C20

Page 1
Calendar No.

David Kyle
3941 S. Bristol St., Ste D520
Santa Ana, CA 92704

Southern California Edison
PO Box 900
Rosemead, CA 91770

I certify that I am not a party to this action and that this notice was mailed in accordance with Section 1013a of the Code of Civil Procedure. A copy of the Notice of Entry of Judgment/Ruling Small Claims Appeal was deposited in the United States mail, in a sealed envelope with postage fully prepaid addressed as shown above. The mailing and this certification occurred at *(place)* Santa Ana, California, on *(date)* February 23, 2012.

Alan Carlson, Clerk of the Court

By ehong _____, Deputy Clerk

SUPERIOR COURT OF CALIFORNIA, COUNTY OF ORANGE

JUSTICE CENTER:

- Central - 700 Civic Center Dr. West, Santa Ana, CA 92701
- Harbor - Newport Beach Facility - 4601 Jamboree Rd., Newport Beach, CA 92660-2595
- Harbor - Laguna Hills Facility - 23141 Moulton Parkway, Laguna Hills, CA 92653-1206
- North - 1275 N. Berkeley Ave., Fullerton, CA 92835
- West - 8141 13th Street, Westminster, CA 92683

PLAINTIFF/PETITIONER: Kyle

DEFENDANT/RESPONDANT: Southern California Edison

**NOTICE OF ENTRY OF JUDGMENT/RULING
SMALL CLAIMS APPEAL**

CASE NUMBER:

30-2011-00513876-SC-SC-CJC

Notice of: Entry of Judgment Dismissal Ruling
Judicial Officer: David Chaffee

Entered on (date): 02/21/2012

Exhibits shall be destroyed 60 days after the final determination of the action pursuant to Section 1952 of the Code of Civil Procedure. The judgment after hearing on appeal is final and not appealable pursuant to Section 116.780(a) of the Code of Civil Procedure. Judgment may be enforced immediately unless otherwise ordered by the court.

- Denial of the motion to vacate is:
 - Reversed. Trial de Novo to proceed.
 - Affirmed. Judgment entered on ____ to remain.

Defendant (name, if more than one): Southern California Edison
shall pay plaintiff (name if more than one): David Kyle
\$ 2500.00 principal, \$ 50.00 costs, \$ 0.00 attorney fees. Total \$ 2550.00

Defendant(s) does not owe plaintiff any money on plaintiff's claim.

Plaintiff (name, if more than one):
shall pay defendant (name if more than one):
\$ ____ principal, \$ ____ costs, \$ ____ attorney fees. Total \$ ____

Plaintiff(s) does not owe defendant any money on defendant's claim.

Each party to bear own costs.

Final Judgment, after offset, entered as follows:
(Name): ____ shall pay (Name): ____
\$ ____ principal, \$ ____ costs, \$ ____ attorney fees. Total \$ ____

Payments are to be made at the rate of \$ ____ per ____, beginning on (date): ____
and on the ____ day of each month thereafter until paid in full. (If any payment is missed, the entire balance may become due immediately).

Appeal ordered dismissed and judgment entered on to remain.

This judgment results from a motor vehicle accident on a California highway and was caused by the judgment debtor's operation of a motor vehicle.

Other (specify): See Attached Minute Order

(See reverse side for Clerk's Certificate of Mailing)

CLERKS CERTIFICATE OF MAILING

1 PATRICIA A. CIRUCCI, State Bar #210574
2 BRIAN A. CARDOZA, State Bar #137415
3 **RICHARD D. ARKO**, State Bar #198236
2244 Walnut Grove Avenue
3 Rosemead, CA 91770
4 Telephone: (626) 302-6885
4 Facsimile: (626) 302-6997
Attorneys for SOUTHERN CALIFORNIA EDISON COMPANY

FILED
SUPERIOR COURT OF CALIFORNIA
COUNTY OF ORANGE
CENTRAL JUSTICE CENTER

MAR 14 2012

ALAN CARLSON Clerk of the Court

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8 **SUPERIOR COURT OF THE STATE OF CALIFORNIA**
9 **FOR THE COUNTY OF ORANGE-CENTRAL JUSTICE CENTER**

10
11 In re DAVID KYLE,) CASE NO. 30-2011-00513876-SC-SC-CJC
12)
12 Plaintiff,)
13)
13 v.)
14) **NOTICE OF COMPLIANCE WITH**
14) **MINUTE ORDER**
15)
15 SOUTHERN CALIFORNIA EDISON)
16 COMPANY; and DOES 1 to 20, inclusive.)
17)
17 Defendants)
18)

19 **TO THE HONORABLE COURT AND PLAINTIFF HEREIN:**

20 Pursuant to the Court's February 21, 2012 Minute Order, Southern California Edison
21 Company elected to replace the meter and did so on March 12, 2012.

22 Dated: March 13, 2012

PATRICIA A. CIRUCCI
BRIAN A. CARDOZA
RICHARD D. ARKO

23
24
25
26 By: 

Richard D. Arko
Attorneys for Southern California Edison
Company

27
28 Law#1959561

NOTICE OF COMPLIANCE WITH MINUTE ORDER

1 PATRICIA A. CIRUCCI, State Bar #210574
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8 ***SUPERIOR COURT OF THE STATE OF CALIFORNIA***
9 ***FOR THE COUNTY OF ORANGE-CENTRAL JUSTICE CENTER***

10
11 In re DAVID KYLE,) CASE NO. 30-2011-00513876-SC-SC-CJC
12)
12 Plaintiff,)
13)
13 v.)
14) **SOUTHERN CALIFORNIA EDISON**
14) **COMPANY'S TRIAL BRIEF**
15)
15 SOUTHERN CALIFORNIA EDISON)
16 COMPANY; and DOES 1 to 20, inclusive.)
17)
17 Defendants) Trial Date: January 13, 2012
18) Time: 1:30 p.m.
18) Dept.: C20
19)
19)

20
21 **I. INTRODUCTION**

22 This case arises out of Southern California Edison Company's ("SCE") installation of a
23 smart connect meter ("smart meter") at the Kyle home located at 1931 W. Meadowbrook
24 Drive, Santa Ana, California. SCE installed the smart meter in connection with its efforts to
25 comply with the California Public Utility Commission's ("CPUC") Decision 08-09-039, titled
26 Approving Settlement On Southern California Edison Company Advance Metering
27 Infrastructure Deployment. [Exhibit A to SCE's Exhibit Binder.]
28

1 The CPUC issued Decision 08-09-039 on September 22, 2008, in order to implement
2 the smart meter program and to further the CPUC's "effort to transform California's investor-
3 owned utility distribution network into an intelligent, integrated network enabled by modern
4 technology and control system technologies." [CPUC Decision 08-09-039; Ex. A to SCE's
5 Exhibit Binder.] By issuing this decision, the CPUC expressly exercised its jurisdiction over
6 the smart meter program, which of course is what is squarely at issue in this case. Moreover,
7 the CPUC continues to modify the smart meter program in accordance with its regulatory
8 powers.

9 Kyle brings this small claims action seeking injunctive relief – specifically, an order
10 mandating that SCE remove the smart meter and reinstall the old meter. As set forth below,
11 pursuant to Public Utilities Code Section 1759, this Court does not have subject matter
12 jurisdiction over the matter and cannot issue an order that would interfere with and frustrate the
13 CPUC's Decision 08-09-039. *See San Diego Gas & Elec. Co. v. Superior Court* (Covalt)
14 (1996) 13 Cal. 4th 893; *Anchor Lighting v. Southern California Edison Company* (2006) 142
15 Cal.App.4th 541; *Hartwell Corp. v. Superior Court* (2002) 27 Cal 4th 256.

16 Furthermore, because Kyle does not seek monetary damages and fails to cite to a
17 specific statute authorizing equitable relief, the injunctive relief he seeks is not authorized
18 under the small claims statute. *See Weil & Brown, CAL. PRAC. GUIDE: CIV. PRO.*
19 *BEFORE TRIAL* (The Rutter Group 2011), ¶3:46.

20 Kyle's remedy is to file a complaint with the CPUC because the CPUC has exclusive
21 jurisdiction over the smart meter program. The CPUC has a straight-forward complaint
22 process which is set forth on its website. Excerpts from the CPUC website are set forth in
23 Exhibit C to Edison's Exhibit Binder.

24 //

25 //

26 //

27 //

1 II. THE COMPLAINT FOR INJUNCTIVE RELIEF MUST BE
2 DISMISSED BECAUSE THE COURT DOES NOT HAVE SUBJECT
3 MATTER JURISDICTION TO INTERFERE WITH THE CPUC'S ON-
4 GOING REGULATION AND SUPERVISION OF THE SMART METER
5 PROGRAM.

6 SCE is an investor-owned utility regulated by the CPUC. The California Constitution
7 imposes a duty on the CPUC to regulate public utilities, providing that the CPUC “shall have
8 and exercise such power and jurisdiction to supervise and regulate utilities . . . as shall be
9 conferred upon it by the Legislature . . .” Cal. Const., art.XII, § 23. Section 701 of the Public
10 Utilities Code provides that the CPUC has the authority to “supervise and regulate every public
11 utility in the State and may do all things, whether specifically designated in this part or in
12 addition thereto, which are necessary and convenient in the exercise of such power and
13 jurisdiction.” Pub. Util. Code § 701.

14 Section 1759 of the Public Utilities Code declares that no court, except the California
15 Supreme Court and court of appeal, has jurisdiction to review or suspend the CPUC’s orders or
16 decisions “or to enjoin, restrain, or interfere with the commission in the performance of
17 its official duties.” Pub. Util. Code § 1759 [emphasis added]. Section 2106 of the Public
18 Utilities Code allows an action to be filed in superior court for damages allegedly caused by a
19 public utility’s unlawful act, but *only* if such action is limited to claims where “an award of
20 damages would not hinder or frustrate the commission’s declared supervisory and regulatory
21 policies.” *San Diego Gas & Elec. Co. v. Superior Court* (Covalt) (1996) 13 Cal. 4th 893, 917-
22 18 (quoting *Waters v. Pacific Tel. Co.* (1974) 12 Cal. 3d 1, 4). In other words, “[t]he PUC has
23 exclusive jurisdiction over the regulation and control of utilities, and once it has assumed
24 jurisdiction, it cannot be *hampered*, interfered with, or *second-guessed* by a concurrent superior
25 court action addressing the same issue.” *Id.* at 918, fn.20 (citation omitted). “When the relief
26 sought would have interfered with a broad and continuing supervisory or regulatory program of
27
28

1 the [CPUC], the courts have found such a hindrance and barred the action under section 1759.”
2 *Id.* at 919.

3 In *Sarale v. Pacific Gas & Electric* (2010) 189 Cal.App.4th 225, landowners brought an
4 action alleging the utility excessively trimmed commercially productive walnut trees. The
5 Court of Appeal upheld the lower court’s dismissal of the action, holding “trial courts lack
6 jurisdiction to adjudicate [such] claims . . . when the utility has acted under the guidelines or
7 rules set forth by the [CPUC].” *Id.* at 231. The CPUC guideline at issue was General Order 95
8 pertaining to clearances utilities must maintain between trees and utility lines. *Id.* at 237-239.
9 Challenges to the utility’s tree trimming as unreasonable “lie within the exclusive jurisdiction
10 of the [CPUC].” *Id.*

11 In *Hartwell Corp. v. Superior Court* (2002) 27 Cal.4th 256, for example, the plaintiffs
12 filed suit against various water utilities and other providers who allegedly provided unsafe
13 drinking water. Plaintiffs sought, *inter alia*, injunctive relief for current water quality
14 violations. *Id.* at 278. The California Supreme Court held the plaintiffs’ injunctive relief
15 claims were preempted by section 1759. *Id.* at 278-79. The Court reasoned “under the
16 regulatory framework at issue, here, the PUC’s role is to ensure present and future
17 compliance.” *Id.* at 278. Injunctive relief could interfere with CPUC regulatory functions.
18 *Ibid.*

19 Section 1759 divests the superior courts of subject matter jurisdiction over actions that
20 not only would reverse or annul a specific CPUC order, but also those actions that “would
21 simply have the effect of undermining a general supervisory or regulatory policy of the
22 commission, i.e., when it would ‘hinder’ or ‘frustrate’ or ‘interfere with’ or ‘obstruct’ that
23 policy.” *Covalt* at 918. *Covalt* sets forth a three-part test to determine whether section 1759
24 bars a private action against a utility under section 2106: (1) does the CPUC have authority to
25 regulate the matter at issue; (2) has the CPUC exercised that authority; and (3) would the
26 superior court action hinder or interfere with CPUC policies. *Id.* at 923, 925, 935.

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1. CPUC has authority to regulate SCE’s Distribution Network and the Smart Meter Program.

The California Constitution imposes a duty on the CPUC to regulate public utilities, providing that the CPUC “shall have and exercise such power and jurisdiction to supervise and regulate utilities . . . as shall be conferred upon it by the Legislature . . .” Cal. Const., art.XII, § 23. The CPUC has broad authority to “do all things” necessary to supervise and regulate public utilities. *Covalt, supra*, 13 Cal. 4th at 924. The CPUC has the authority “to require every public utility to ‘construct, maintain, and operate’ its ‘plant, system, equipment, [or] apparatus’ in such a manner so as to ‘safeguard the health and safety of its employees . . . customers, and the public . . .” *Covalt* at 924 [quoting Pub. Util. Code, §768]; *see also Anchor Lighting v. Southern California Edison Company* (2006) 142 Cal.App.4th 541,547 [CPUC “is constitutionally empowered to . . . fix rates”]; *Hartwell Corp. v. Superior Court* (2002) 27 Cal 4th 256, 270 [CPUC has authority over utility ratemaking and rate regulation]. The CPUC regulates utilities by, among other things, issuing decisions, orders, and “tariffs.”

2. CPUC has expressly exercised authority over SCE’s Distribution Network and the Smart Meter Program.

The CPUC issued Decision 08-09-039 on September 22, 2008, in order to implement the smart meter program and to further the CPUC’s “effort to transform California’s investor-owned utility distribution network into an intelligent, integrated network enabled by modern technology and control system technologies.” [CPUC Decision 08-09-039; Ex. A to SCE’s Exhibit Binder.] By issuing this decision, the CPUC expressly exercised its jurisdiction over the smart meter program, which of course is what is squarely at issue in this case. Moreover, the CPUC continues to modify the smart meter program in accordance with its regulatory powers.

Moreover, the CPUC requires public utilities to file tariff schedules containing the utility’s rates, charges, classifications and conditions affecting service, and once a tariff schedule is filed with and approved by the CPUC, it becomes binding on the public “with the

1 force and effect of a law.” *Los Angeles Cellular Telephone Co. v. Superior Court* (1998) 65
2 Cal.App.4th 1013, 1017. Tariff 16, pertaining in part to SCE meters, is one such tariff. [Tariff
3 16, Ex. D to SCE’s Exhibit Binder.]

4 **3. Superior Court Action would intrude upon CPUC’s jurisdiction and**
5 **interfere with CPUC’s ongoing regulation and supervision of SCE’s**
6 **Distribution Network and the Smart Meter Program.**

7
8 Here, just as in the *Colvalt*, *Sarale* and *Hartwell* decisions, Superior Court action would
9 be improper. SCE installed the smart meter at the Kyle home pursuant to CPUC Decision 08-
10 09-039. Plaintiff seeks to undo exactly what CPUC Decision 08-09-039 attempts to implement
11 – installation of smart meters. Ordering SCE to remove the smart meter would undermine the
12 purpose of CPUC Decision 08-09-039, and frustrate the CPUC’s regulatory “effort to
13 transform California’s investor-owned utility distribution network into an intelligent, integrated
14 network enabled by modern technology and control system technologies.” [CPUC Decision
15 08-09-039.]
16

17 The CPUC has expressly exercised jurisdiction over smart meters and meters in
18 general. Under Section 1759 of the Public Utilities Code and *Colvalt*, *Sarale* and *Hartwell*, the
19 Superior Court cannot interfere or frustrate that jurisdiction.
20

21 **III. PLAINTIFF CANNOT SEEK INJUNCTIVE RELIEF AS PLED**
22 **PURSUANT TO CODE OF CIVIL PROCEDURE SECTION 116.220.**

23 Plaintiff seeks injunctive relief – i.e., removal of the smart meter and reinstallation of
24 the old meter. Such relief, however, is not authorized by Civil Code Section 116.220 because
25 plaintiff does not seek money damages and failed to identify a statute expressly authorizing
26 such equitable relief.
27
28

1 As set forth in the Rutter Guide, a small claims court can grant equitable relief in two
2 circumstances: (1) “in the form of rescission, restitution, reformation or specific performance,
3 *in connection* with any money damage claim otherwise within its jurisdiction. [CCP
4 §116.220(b)]” and (2) when a *statute expressly authorizes* a small claims court to grant
5 equitable relief. [CCP §116.220(a)(5).]” *Weil & Brown, CAL. PRAC. GUIDE: CIV. PRO.*
6 *BEFORE TRIAL* (The Rutter Group 2011), ¶3:46 [emphasis added].
7

8 Here, plaintiff does not seek money damages, so the equitable relief sought is not
9 sought “in connection with” a money damage claim as required by the statute. Moreover,
10 plaintiff does not set forth “a statute expressly authorizing” equitable relief in this case.
11 Accordingly, injunctive relief is not authorized in this action under Civil Code Section
12 116.220.
13

14 **IV. CONCLUSION.**

15 For the foregoing reasons, SCE respectfully requests that judgment be entered in its
16 favor and against plaintiff.

17 Dated: January 12, 2012

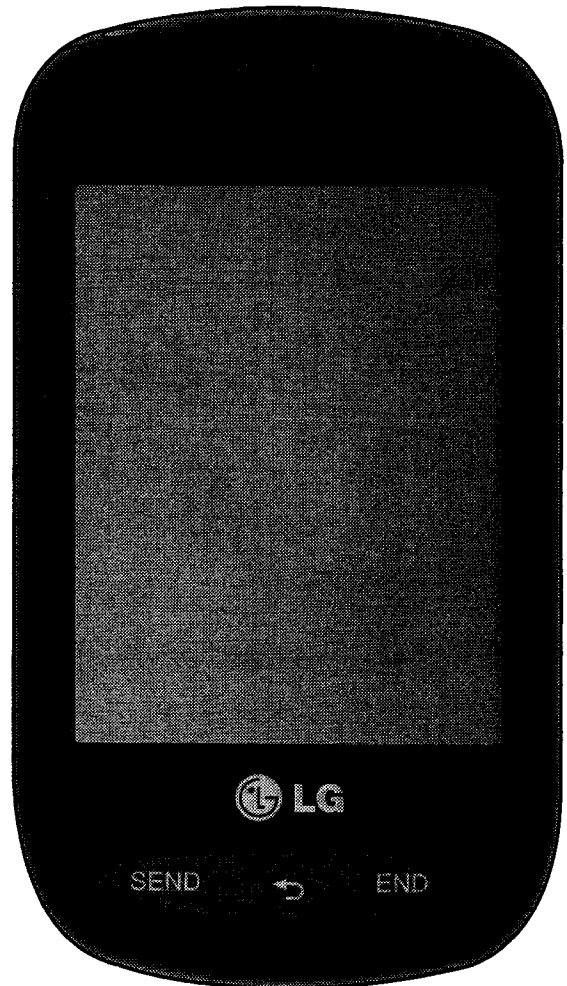
PATRICIA A. CIRUCCI
BRIAN A. CARDOZA
RICHARD D. ARKO

20
21 By: 

22 **Richard D. Arko**
23 Attorneys for Southern California Edison
24 Company
25
26
27
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LG800G User Guide - English

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.



For Your Safety

radio frequency (RF) electromagnetic energy emitted by FCC regulated transmitters. Those guidelines are consistent with the safety standard previously set by both U.S. and international standards bodies.

The design of this phone complies with the FCC guidelines and these international standards.

CAUTION

Use only the supplied and approved antenna. Use of unauthorized antennas or modifications could impair call quality, damage the phone, void your warranty and/or result in violation of FCC regulations. Do not use the phone with a damaged antenna. If a damaged antenna comes into contact with skin, a minor burn may result. Contact your local dealer for a replacement antenna.

Body-worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 0.79 inches (2cm)

between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.79 inches (2cm) must be maintained between the user's body and the back of the phone. Third-party belt-clips, holsters, and similar accessories containing metallic components should not be used. Body-worn accessories that cannot maintain 0.79 inches (2cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

FCC Part 15 Class B Compliance

This device and its accessories comply with part 15 of FCC rules. Operation is subject to the following two conditions: (1) This device and its accessories may not cause harmful interference, and (2) this

device and its accessories must accept any interference received, including interference that may cause undesired operation.

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the

following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Cautions for Battery

- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per this standard. Use of an unqualified

Safety Guidelines

TIA Safety Information

Provided herein is the complete TIA Safety Information for Wireless Handheld phones. Inclusion of the text covering Pacemakers, Hearing Aids, and Other Medical Devices is required in the owner's manual for CTIA Certification. Use of the remaining TIA language is encouraged when appropriate.

Exposure to Radio Frequency Signal

Your wireless handheld portable telephone is a lowpower radio transmitter and receiver. When it is ON, it receives and also sends out radio frequency (RF) signals.

In August, 1996, the Federal Communications Commissions (FCC) adopted RF exposure guidelines with safety levels for handheld wireless phones. Those guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies:

ANSI C95.1 (1992) *

NCRP Report 86 (1986)

ICNIRP (1996)

Those standards were based on comprehensive and periodic evaluations of the relevant scientific literature. For example, over 120 scientists, engineers, and physicians from universities, government health agencies, and industry reviewed the available body of research to develop the ANSI Standard (C95.1).

* American National Standards Institute; National Council on Radiation Protection and Measurements; International Commission on Non-Ionizing Radiation Protection

The design of your phone complies with the FCC guidelines (and those standards).

Antenna Care

Use only the supplied or an approved replacement antenna. Unauthorized antennas, modifications, or attachments could damage the phone and may violate FCC regulations.

Phone Operation

NORMAL POSITION: Hold the phone as you would any other telephone with the antenna pointed up and over your shoulder.

Tips on Efficient Operation

For your phone to operate most efficiently:

- Do not touch the antenna unnecessarily when the phone is in use. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed.

Driving

Check the laws and regulations on the use of wireless phones in the areas where you drive. Always obey them. Also, if using your phone while driving, please:

- Give full attention to driving - driving safely is your first responsibility;
- Use hands-free operation, if available;

- Pull off the road and park before making or answering a call if driving conditions so require.

Electronic Devices

Most modern electronic equipment is shielded from RF signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

The Health Industry Manufacturers Association recommends that a minimum separation of six (6') inches be maintained between a handheld wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- Should ALWAYS keep the phone more than six inches from their pacemaker when the phone is turned ON;

Safety Guidelines

voice messages, pictures, and videos could also be deleted.)

The manufacturer is not liable for damage due to the loss of data.

- When you use the phone in public places, set the ring tone to vibration so as not to disturb others.
- Do not turn your phone on or off when putting it in your ear.

FDA Consumer Update

The U.S. Food and Drug Administration Center for Devices and Radiological Health Consumer Update on Mobile Phones.

1. Do wireless phones pose a health hazard?

The available scientific evidence does not show that any health problems are associated with using wireless phones. There is no proof, however, that wireless phones are absolutely safe. Wireless phones emit low levels of radiofrequency energy (RF) in the microwave range while being used. They also emit very low levels of RF when in the Home screen. Whereas

high levels of RF can produce health effects (by heating tissue), exposure to low level RF that does not produce heating effects causes no known adverse health effects. Many studies of low level RF exposures have not found any biological effects. Some studies have suggested that some biological effects may occur, but such findings have not been confirmed by additional research. In some cases, other researchers have had difficulty in reproducing those studies, or in determining the reasons for inconsistent results.

2. What is the FDA's role concerning the safety of wireless phones?

Under the law, the FDA does not review the safety of radiation-emitting consumer products such as wireless phones before they can be sold, as it does with new drugs or medical devices. However, the agency has authority to take action if wireless phones are shown to emit radiofrequency energy (RF) at a level

that is hazardous to the user. In such a case, the FDA could require the manufacturers of wireless phones to notify users of the health hazard and to repair, replace, or recall the phones so that the hazard no longer exists.

Although the existing scientific data do not justify FDA regulatory actions, the FDA has urged the wireless phone industry to take a number of steps, including the following:

- Support needed research into possible biological effects of RF of the type emitted by wireless phones;
- Design wireless phones in a way that minimizes any RF exposure to the user that is not necessary for device function; and
- Cooperate in providing users of wireless phones with the best possible information on possible effects of wireless phone use on human health.

The FDA belongs to an interagency working group of the federal agencies that have responsibility for different

aspects of RF safety to ensure coordinated efforts at the federal level. The following agencies belong to this working group:

- National Institute for Occupational Safety and Health
- Environmental Protection Agency
- Occupational Safety and Health Administration (Administración de la seguridad y salud laborales)
- Occupational Safety and Health Administration
- National Telecommunications and Information Administration

The National Institutes of Health participates in some interagency working group activities, as well.

The FDA shares regulatory responsibilities for wireless phones with the Federal Communications Commission (FCC). All phones that are sold in the United States must comply with FCC safety guidelines that limit RF exposure. The FCC relies on the FDA and other health agencies for safety questions about wireless phones.

Safety Guidelines

The FCC also regulates the base stations that the wireless phone networks rely upon. While these base stations operate at higher power than do the wireless phones themselves, the RF exposures that people get from these base stations are typically thousands of times lower than those they can get from wireless phones. Base stations are thus not the subject of the safety questions discussed in this document.

3. What kinds of phones are the subject of this update?

The term 'wireless phone' refers here to handheld wireless phones with built-in antennas, often called 'cell', 'mobile', or 'PCS' phones. These types of wireless phones can expose the user to measurable radiofrequency energy (RF) because of the short distance between the phone and the user's head. These RF exposures are limited by FCC safety guidelines that were developed with the advice of the FDA and other federal health and safety agencies.

When the phone is located at greater distances from the user, the exposure to RF is drastically lower because a person's RF exposure decreases rapidly with increasing distance from the source. The so-called 'cordless phones,' which have a base unit connected to the telephone wiring in a house, typically operate at far lower power levels, and thus produce RF exposures far below the FCC safety limits.

4. What are the results of the research done already?

The research done thus far has produced conflicting results, and many studies have suffered from flaws in their research methods. Animal experiments investigating the effects of radiofrequency energy (RF) exposures characteristic of wireless phones have yielded conflicting results that often cannot be repeated in other laboratories. A few animal studies, however, have suggested that low levels of RF could accelerate the development of cancer

in laboratory animals. However, many of the studies that showed increased tumor development used animals that had been genetically engineered or treated with cancer causing chemicals so as to be pre-disposed to develop cancer in the absence of RF exposure. Other studies exposed the animals to RF for up to 22 hours per day. These conditions are not similar to the conditions under which people use wireless phones, so we don't know with certainty what the results of such studies mean for human health. Three large epidemiology studies have been published since December 2000. Between them, the studies investigated any possible association between the use of wireless phones and primary brain cancer, glioma, meningioma, or acoustic neuroma, tumors of the brain or salivary gland, leukemia, or other cancers. None of the studies demonstrated the existence of any harmful health effects from wireless phone RF exposures. However, none

of the studies can answer questions about long-term exposures, since the average period of phone use in these studies was around three years.

5. What research is needed to decide whether RF exposure from wireless phones poses a health risk?

A combination of laboratory studies and epidemiological studies of people actually using wireless phones would provide some of the data that are needed. Lifetime animal exposure studies could be completed in a few years. However, very large numbers of animals would be needed to provide reliable proof of a cancer promoting effect if one exists. Epidemiological studies can provide data that is directly applicable to human populations, but 10 or more years follow-up may be needed to provide answers about some health effects, such as cancer. This is because the interval between the time of exposure to a cancer-causing agent and the time tumors

Safety Guidelines

develop - if they do- may be many, many years. The interpretation of epidemiological studies is hampered by difficulties in measuring actual RF exposure during day-to-day use of wireless phones. Many factors affect this measurement, such as the angle at which the phone is held, or which model of phone is used.

6. What is the FDA doing to find out more about the possible health effects of wireless phone RF?

The FDA is working with the U.S. National Toxicology Program and with groups of investigators around the world to ensure that high priority animal studies are conducted to address important questions about the effects of exposure to radiofrequency energy (RF). The FDA has been a leading participant in the World Health Organization International Electromagnetic Fields (EMF) Project since its inception in 1996. An influential result of this work has been the development of

a detailed agenda of research needs that has driven the establishment of new research programs around the world. The project has also helped develop a series of public information documents on EMF issues. The FDA and the Cellular Telecommunications & Internet Association (CTIA) have a formal Cooperative Research and Development Agreement (CRADA) to do research on wireless phone safety. The FDA provides the scientific oversight, obtaining input from experts in government, industry, and academic organizations. CTIA-funded research is conducted through contracts with independent investigators. The initial research will include both laboratory studies and studies of wireless phone users. The CRADA will also include a broad assessment of additional research needs in the context of the latest research developments around the world.

7. How can I find out how much radio frequency energy exposure I can get by using my wireless phone?

All phones sold in the United States must comply with Federal Communications Commission (FCC) guidelines that limit radio frequency energy (RF) exposures. The FCC established these guidelines in consultation with the FDA and the other federal health and safety agencies. The FCC limit for RF exposure from wireless telephones is set at a Specific Absorption Rate (SAR) of 1.6 watts per kilogram (1.6 W/kg). The FCC limit is consistent with the safety standards developed by the Institute of Electrical and Electronic Engineering (IEEE) and the National Council on Radiation Protection and Measurement. The exposure limit takes into consideration the body's ability to remove heat from the tissues that absorb energy from the wireless phone and is set well below levels known to have effects. Manufacturers

of wireless phones must report the RF exposure level for each model of phone to the FCC. The FCC website (<http://www.fcc.gov/oet/rfsafety>) gives directions for locating the FCC identification number on your phone so you can find your phone's RF exposure level in the online listing.

8. What has the FDA done to measure the radio frequency energy coming from wireless phones?

The Institute of Electrical and Electronic Engineers (IEEE) is developing a technical standard for measuring the radio frequency energy (RF) exposure from wireless phones and other wireless handsets with the participation and leadership of FDA scientists and engineers. The standard, 'Recommended Practice for Determining the Spatial-Peak Specific Absorption Rate (SAR) in the Human Body Due to Wireless Communications Devices: Experimental Techniques,' sets forth the first consistent test methodology

Safety Guidelines

for measuring the rate at which RF is deposited in the heads of wireless phone users. The test method uses a tissuesimulating model of the human head. Standardized SAR test methodology is expected to greatly improve the consistency of measurements made at different laboratories on the same phone. SAR is the measurement of the amount of energy absorbed in tissue, either by the whole body or a small part of the body. It is measured in watts/kg (or milliwatts/g) of matter. This measurement is used to determine whether a wireless phone complies with safety guidelines.

9. What steps can I take to reduce my exposure to radiofrequency energy from my wireless phone?

If there is a risk from these products - and at this point we do not know that there is - it is probably very small. But if you are concerned about avoiding even potential risks, you can take a few simple steps to minimize your exposure to radiofrequency energy

(RF). Since time is a key factor in how much exposure a person receives, reducing the amount of time spent using a wireless phone will reduce RF exposure. If you must conduct extended conversations by wireless phone every day, you could place more distance between your body and the source of the RF, since the exposure level drops off dramatically with distance. For example, you could use a headset and carry the wireless phone away from your body or use a wireless phone connected to a remote antenna. Again, the scientific data do not demonstrate that wireless phones are harmful. But if you are concerned about the RF exposure from these products, you can use measures like those described above to reduce your RF exposure from wireless phone use.

10. What about children using wireless phones?

The scientific evidence does not show a danger to users of wireless phones, including children and teenagers. If you want to take steps to lower

exposure to radiofrequency energy (RF), the measures described above would apply to children and teenagers using wireless phones. Reducing the time of wireless phone use and increasing the distance between the user and the RF source will reduce RF exposure. Some groups sponsored by other national governments have advised that children be discouraged from using wireless phones at all. For example, the government in the United Kingdom distributed leaflets containing such a recommendation in December 2000. They noted that no evidence exists that using a wireless phone causes brain tumors or other ill effects. Their recommendation to limit wireless phone use by children was strictly precautionary; it was not based on scientific evidence that any health hazard exists.

11. What about wireless phone interference with medical equipment?

Radio frequency energy (RF) from wireless phones can interact with some electronic devices. For this

reason, the FDA helped develop a detailed test method to measure electromagnetic interference (EMI) of implanted cardiac pacemakers and defibrillators from wireless telephones. This test method is now part of a standard sponsored by the Association for the Advancement of Medical instrumentation (AAMI). The final draft, a joint effort by the FDA, medical device manufacturers, and many other groups, was completed in late 2000. This standard will allow manufacturers to ensure that cardiac pacemakers and defibrillators are safe from wireless phone EMI. The FDA has tested hearing aids for interference from handheld wireless phones and helped develop a voluntary standard sponsored by the Institute of Electrical and Electronic Engineers (IEEE). This standard specifies test methods and performance requirements for hearing aids and wireless phones so that no interference occurs when a person uses a 'compatible' phone and a 'compatible' hearing aid at the same

Safety Guidelines

time. This standard was approved by the IEEE in 2000. The FDA continues to monitor the use of wireless phones for possible interactions with other medical devices. Should harmful interference be found to occur, the FDA will conduct testing to assess the interference and work to resolve the problem.

12. Where can I find additional information?

For additional information, please refer to the following resources:

FDA web page on wireless phones

(<http://www.fda.gov/Radiation-EmittingProducts/>

[RionEmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm](http://www.fda.gov/Radiation-EmittingProductsandProcedures/HomeBusinessandEntertainment/CellPhones/default.htm))

Federal Communications Commission (FCC) RF Safety Program

(<http://www.fcc.gov/oet/rfsafety>)

International Commission on Non-Ionizing Radiation Protection (<http://www.icnirp.de>)

World Health Organization (WHO)
International EMF Project

(<http://www.who.int/peh-emf/>)

National Radiological Protection Board (UK)

(<http://www.nrpb.org.uk>)

10 Driver Safety Tips

Your wireless phone gives you the powerful ability to communicate by voice almost anywhere, anytime. An important responsibility accompanies the benefits of wireless phones, one that every user must uphold.

When operating a car, driving is your first responsibility.

When using your wireless phone behind the wheel of a car, practice good common sense and remember the following tips:

1. Get to know your wireless phone and its features such as speed dial and redial. Carefully read your instruction manual and learn to take advantage of valuable features most phones offer, including automatic redial and

For more information, please call to 888-901-SAFE, or visit our website www.wow-com.com

Consumer Information on SAR (Specific Absorption Rate)

This Model Phone Meets the Government's Requirements for Exposure to Radio Waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety

of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

* Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by

Safety Guidelines

the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for LG Arena phone when tested for use at the ear is 0,00 W/kg and when worn on the body, as described in this user's manual, is 0,00 W/kg. (Body-worn measurements differ among phones models, depending upon available accessories and FCC requirements.) While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on

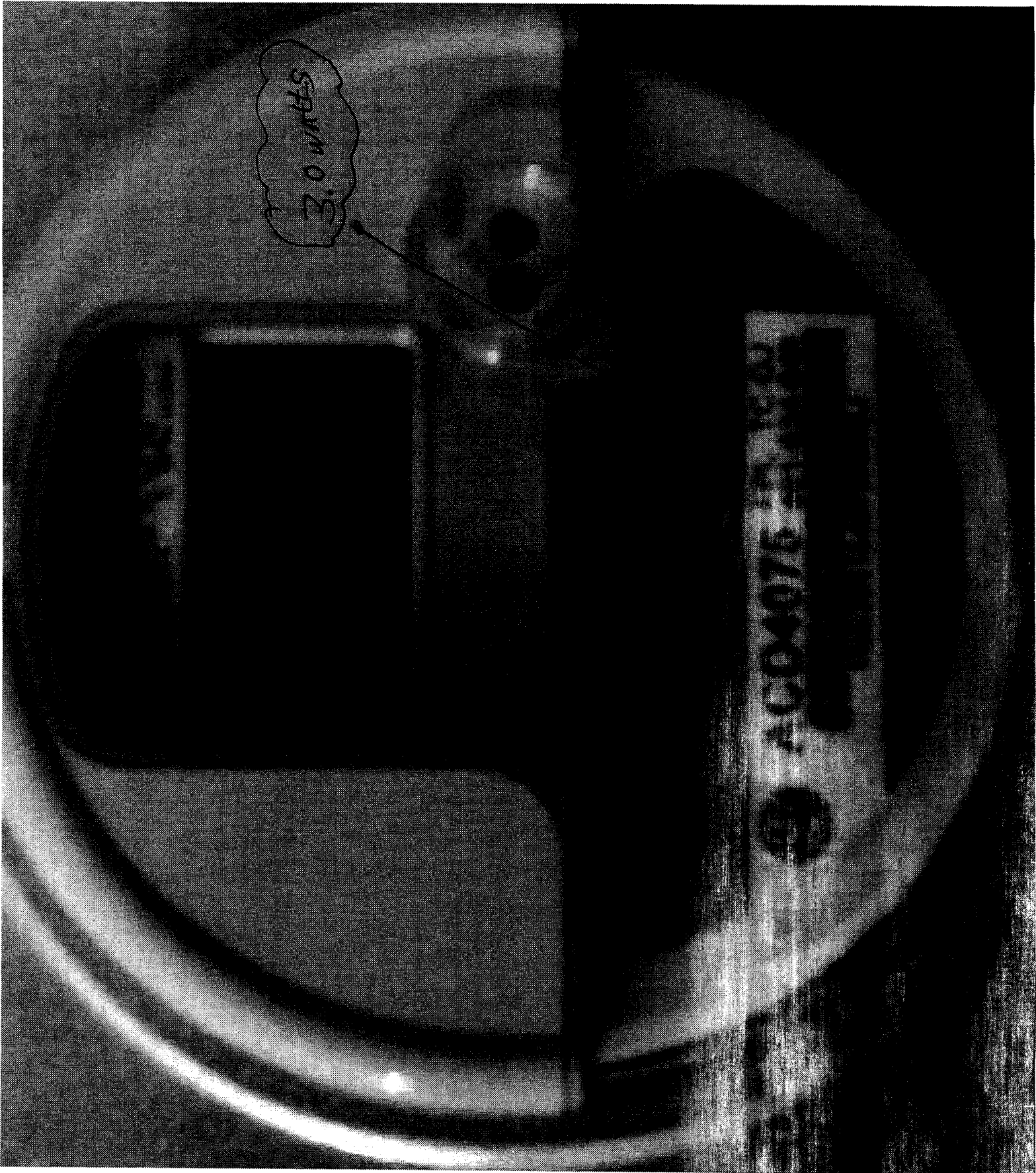
FCC ID BEJLG800G.

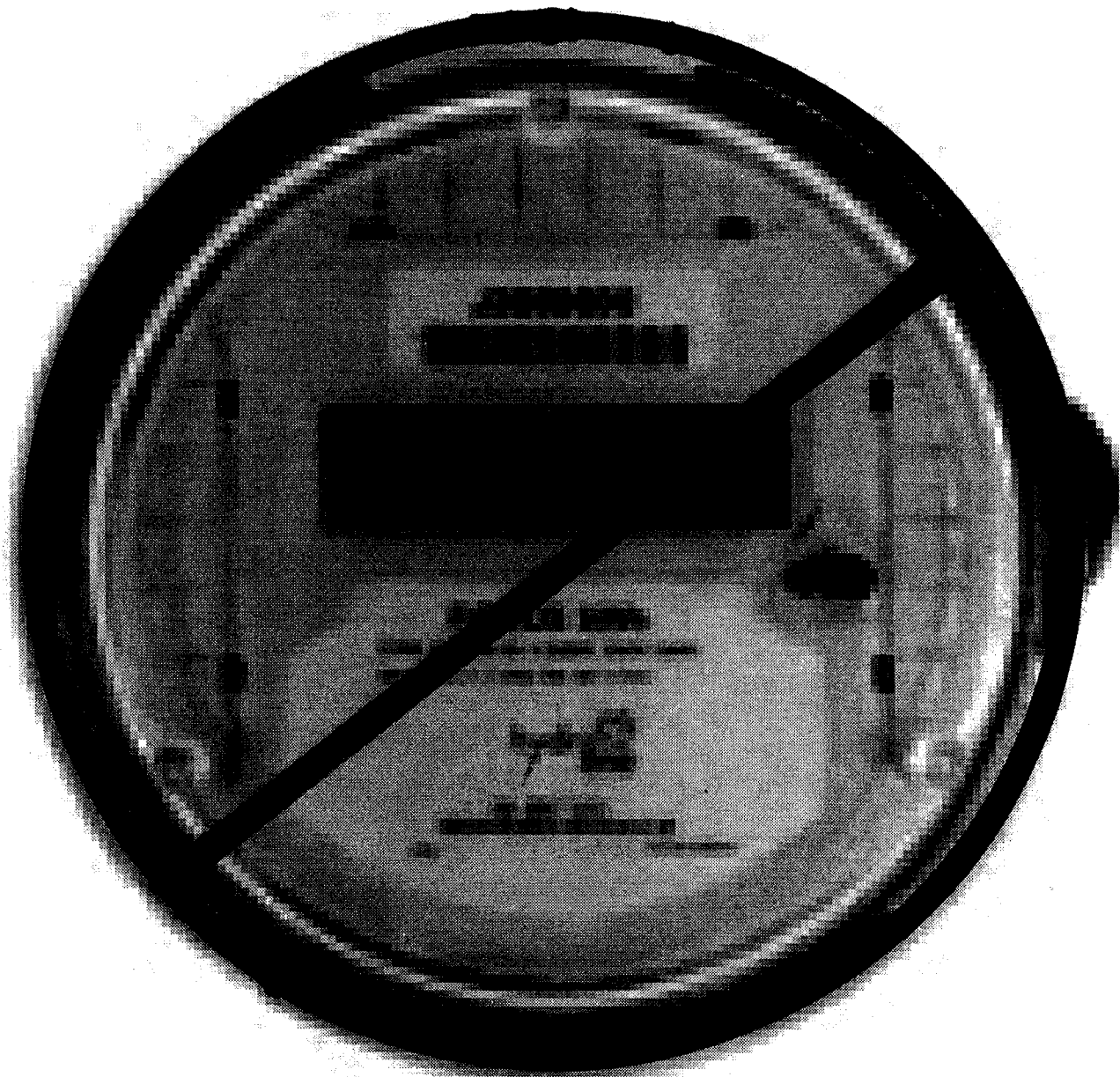
Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at <http://www.ctia.org>

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Hearing Aid Compatibility (HAC) with Mobile Phones

When some mobile phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone





FPL

SMART-Meter

**Customer Service Hearing
Exhibit #26A**

**See file on CD entitled
CSHE26A.Cyber Expert on SMART
GRID massive vulnerability.3gp**

**Customer Service Hearing
Exhibit #26B**

**See file on CD entitled
CSHE26B.videoplayback.avi**

**Customer Service Hearing
Exhibit #27**

Affidavit of South Florida Times Publication

STATE OF FLORIDA }
 }
COUNTY OF BROWARD}

Franchine Daley, being duly sworn, says:

That she is Advertising Sales Coordinator of the South Florida Times, a newspaper of general circulation, printed and published in Ft. Lauderdale, Broward County, Florida and distributed in Miami Dade, Broward, and Palm Beach Counties; that the publication, a copy of which is attached hereto, was published in the said newspaper on the following dates:

Published on July 26, 2012

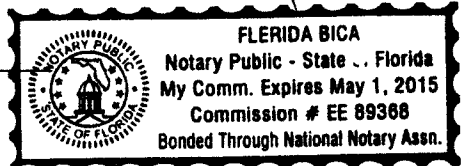
**NOTICE OF PUBLIC HEARING
FPL**

SIGNED:

Franchine Daley

Subscribed to and sworn to me this 26 day of July, 2012.

Renee Bica
NOTARY PUBLIC



Il cruelty, il-Qaida

three of our friends killed in front of our eyes. How many were secretly killed?" Mohamed said. "You can't wait for death every day."

Mohamed said his al-Shabab commander complained about the increasing defections.

Only a few years ago, when al-Shabab held sway over most of Mogadishu and deadly fighting was a daily staple in Somalia's seaside capital, the government's military struggled to stem the flow of defections to al-Shabab. Now the flow has reversed.

Yusuf Ali, 27, who served as a field commander for al-Shabab, said many militants joined for the money.

"Joining them was a sure-fire way to get money during their first years. But now they can't even get meals for their fighters," Ali said. "They've lost their popularity. They lie about Islam. They are hated thugs because of the unjustified killings and misinterpreting religion."

As Ali and the others spoke, a pickup truck pulled up and dropped off six new defectors with unkempt hair and muddy shoes.

"Nice to see you. After a little bit of time we are together again," one former fighter said to the newcomers.

continent

the summits.

The Passport Project was founded to address the needs of young people, starting with Americans, to have passports, to travel and to participate in global culture in order to create change in a world that is in

The Florida Public Service Commission has scheduled nine quality of service hearings as part of its decision-making process in Docket No. 120015-El, regarding Florida Power & Light Company's request for a base rate increase. At these hearings, residential and business customers of FPL are invited to share their views of FPL's service quality with the PSC.

FPL filed its rate request on March 19 and updated its projection for the total bill impact on April 27 due to revised estimates for fuel prices and costs for ongoing construction of upgrades at nuclear facilities, as well as other data adjustments. Per the revised estimates, the base portion of a typical 1,000-kWh residential customer bill is expected to increase by 23 cents a day or \$7.09 per month in 2013. Offset in part by adjustments to fuel and other charges, the actual 2013 net increase on a typical customer's total bill is projected to be \$1.41 a month or about 5 cents a day.

For business customers, the increase to the base portion of the bill is expected to be about 3 percent for most non-demand customers. For most demand customers, the increase is expected to range from 16 to 28 percent depending on rate class and usage, with less than 1 percent (only about 3,500) larger businesses experiencing the higher end of that range. Because of projected fuel savings and other adjustments, it is anticipated that the net impact to business customers' total bills would range from a decrease of 4 percent to an increase of 3 percent, with most business customers projected to see a decrease in their bill or no change at all in 2013.

Service Hearing Schedule

The four remaining quality of service hearings will be conducted by the PSC at the times and locations indicated below:

Tuesday, August 7, 2012 – 9 a.m.

Miami-Dade County Auditorium
2901 W Flagler Street
Miami, FL 33135

Tuesday, August 7, 2012 – 4 p.m.

Florida Memorial University
Lou Rawls Auditorium
15800 NW 42 Avenue 120015 Hearing Exhibit - 00198
Miami Gardens, FL 33054

Ivan... duty, began the summit as a way to open dialogue and investment between African Americans and Africa. The goals focus on inclusive growth and self-sufficiency.

Held biennially in an African nation, the summit has hosted high-level U.S. government officials, including former Presidents Bill Clinton and George W. Bush, as well as former Secretaries of State Colin Powell and Condoleezza Rice.

Since 1991, more than 20,000 people from the United States and across Africa have attended the summit and more than \$180 billion in debt relief from developed nations has been forgiven through the work of

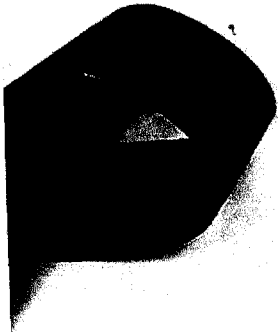
Americans logging on to Facebook than holding a passport, the Marcus Graham Project's GO Fund Director Kenji Summers used the nonprofit's diverse network to start a movement of creative professionals who have a passion in developing American youth into global citizens.

Persons interested in attending the summit have until Aug. 1 to register. The cost of registration is \$2,012, which covers chartered air travel, accommodations and all delegate events.

ON THE NET

SullivanSummit.org
sullivansummit.org
thesullivanfoundation.org

OS rise calls for more



STOCK PHOTO

Africa. The global goal is to have 15 million treated by 2015.

Engole was about to die when he started treatment, his immune system destroyed. He says these days he worries only about "raising school fees for my children," not the morbid thoughts that once plagued his mind. Stella Talisuna, a physician who attends to Engole, said he was one of thousands of Ugandans able to get back on their feet because of PEPFAR, which then President George W. Bush launched in 2003.

But thousands become infected with HIV each year in Uganda, keeping pressure on the government and foreign benefactors to sustain AIDS relief. A new

government report says the prevalence of HIV in this East African nation increased from 6.4 percent in 2004 to 7.3 percent in 2011, a shocking statistic for a country once praised for its global leadership in controlling AIDS. The same report says the number of Ugandans with HIV had doubled since 2004, from 1.2 million to 2.4 million.

Officially, the rate is going up mainly because more Ugandans are having multiple sex partners. But critics of Uganda's AIDS control policy say the country's past success in reducing the infection rate from double digits to single digits had been undermined later by a shift in attention from prevention to treatment. Some say this had the effect of making a generation of Ugandans less frightened by AIDS, which once had spread terror for its ability to shrink its victims.

At least half of the 600,000 Ugandans in need of AIDS treatment are able to access the drugs, mostly through PEPFAR. U.S. government officials have been pressing Uganda to devote more resources to AIDS and issues such as maternal health, saying dependency on foreign support is unsustainable in the long term.

Wednesday, August 8, 2012 – 9 a.m.
Plantation City Council Chambers
400 NW 73 Avenue
Plantation, FL 33317

Wednesday, August 8, 2012 – 4 p.m.
South Regional/Broward College Library
7300 Pines Blvd.
Pembroke Pines, FL 33024

The purpose of the hearings is to give customers an opportunity to speak before the PSC on the quality of service they receive from FPL and other matters related to FPL's petition for a rate adjustment. Those who wish to speak are urged to arrive at the start time, as hearings may be adjourned early if no witnesses are present to testify.

Customer comments regarding FPL's quality of service may also be submitted to the following address:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Such comments should refer to Docket No. 120015-EI. In addition, customers may submit questions or specific concerns directly to FPL by visiting www.FPL.com/response.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodation at these hearings should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing- or speech- impaired should contact the PSC by using the Florida Relay Service, which can be reached at (800) 955-8771 (TDD).

If a named storm or other disaster requires cancellation of a customer service hearing, PSC staff will attempt to give timely, direct notice to parties. Notice of cancellation of the meeting will also be provided on the PSC's website, www.psc.state.fl.us, under the Hot Topics link found on the homepage. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.



Affidavit Of Distribution

State of: Florida

July 25, 2012

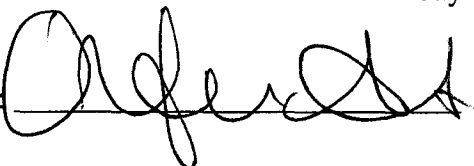
County of: Monroe, Dade and Broward

I *Matthew Weisberg* Being Duly Sworn on oath say he is and during all times herein stated has been the publisher of the publisher's designated agent in charge of the publication known as *The Miami Herald and EL Nuevo Herald* has full knowledge of the facts herein stated as follows:

The run of paper advertisement (ROP) in the Main section A of The Miami Herald and EL Nuevo Herald for Florida Power and Light known as *Legal Notice* was distributed to Publishers full circulations (**Miami Herald & EL Nuevo Herald**) On the 23rd day of July, 2012

By: 

Subscribed and sworn to before me this 25th day of July 2012

Notary public: 

Notary seal:



Notice of public hearings

The Florida Public Service Commission has scheduled nine quality of service hearings as part of its decision-making process in Docket No. 120015-EL regarding Florida Power & Light Company's request for a base rate increase. At these hearings, residential and business customers of FPL are invited to share their views of FPL's service quality with the PSC.

FPL filed its rate request on March 19 and updated its projection for the total bill impact on April 27 due to revised estimates for fuel costs and costs for certain construction of power plants. FPL also filed a revised rate schedule on July 27, 2011, which includes a 2.5% rate increase for residential customers and a 3.7% rate increase for business customers. The PSC is currently reviewing the rate request and the rate schedule. The PSC will hold public hearings to hear from customers about the proposed rate increase and the quality of service.

The purpose of the hearings is to give customers an opportunity to express their views on the quality of service and the proposed rate increase. Customers who wish to speak at the hearings should arrive at the start time as hearings may be adjourned early if no witnesses are present to testify. Customers who wish to report on FPL's quality of service may also call the toll-free number at the following address:

Service quality hearing

The quality of service hearing will be conducted by the PSC at the times and locations indicated below.

Tuesday, August 7, 2012 - 9 a.m.

Miami-Dade County Auditorium
2901 W. Flagler Street
Miami, FL 33136

Tuesday, August 7, 2012 - 4 p.m.

Florida Memorial University
Lou Rawls Auditorium
15800 NW 42 Avenue
Miami Gardens, FL 33054

Wednesday, August 8, 2012 - 9 a.m.

Plantation City Council Chambers
400 NW 78 Avenue
Plantation, FL 33317

Wednesday, August 8, 2012 - 4 p.m.

Solida Regional Broward College Library
300 Pine Blvd
Pembroke Pines, FL 33024

The purpose of the hearings is to give customers an opportunity to express their views on the quality of service and the proposed rate increase. Customers who wish to speak at the hearings should arrive at the start time as hearings may be adjourned early if no witnesses are present to testify.

Customers who wish to report on FPL's quality of service may also call the toll-free number at the following address:

Office of Commission Clerk
Florida Public Service Commission
200 South Orange Avenue
Tallahassee, FL 32309-0850

Customers should refer to Docket No. 120015-EL in all communications. Customers may submit questions or specific concerns to the PSC by visiting www.fpl.com.

Persons with disabilities of the Americans with Disabilities Act may request special accommodation at these hearings by calling the Office of Commission Clerk at (850) 413-6199 at least 48 hours prior to the hearing. Any person with hearing- or speech-impaired should contact the PSC by using the Florida Relay Service which can be reached at (800) 955-8771 (TDD).

If a named storm or other disaster requires cancellation of a customer service hearing, PSC staff will attempt to give timely, direct notice to parties. Notice of cancellation of the meeting will also be provided on the PSC's website, www.psc.state.fl.us, under the Hot topics link found on the homepage. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.



Aviso de audiencias públicas

La Comisión de Servicios Públicos de la Florida (FPSC, por sus siglas en inglés) ha programado nueve audiencias sobre la calidad del servicio como parte de su proceso de toma de decisión en el Sumario de caso No. 120015-EI, en relación a la solicitud del incremento de la tarifa básica de Florida Power & Light Company (FPL). En estas audiencias, los clientes residenciales y empresariales de FPL están invitados a compartir sus puntos de vista sobre la calidad del servicio de FPL ante la PSC.

FPL presentó su petición de tarifas el 19 de marzo y actualizó su proyección sobre el impacto total de la cuenta el 27 de abril debido a los estimados revisados por el precio del combustible y los costos por la construcción en curso de las mejoras en las instalaciones nucleares, así como otros ajustes de información. De acuerdo a los estimados revisados, la porción básica de la factura típica de 1,000 kilovatios-hora de un cliente residencial se espera que aumente en 23 centavos al día o \$7.09 por mes en el 2013. Compensado en parte por los ajustes al combustible y otros cargos, el aumento neto real para el 2013 en la factura total de un cliente típico está proyectado a ser \$1.41 al mes o aproximadamente 5 centavos al día.

Para los clientes empresariales, el aumento en la porción básica de la factura se espera que sea alrededor del 3 por ciento para la mayoría de clientes con tarifa sin demanda. Para la mayoría de clientes con tarifa con demanda, el incremento se espera que oscile del 16 al 28 por ciento dependiendo de la clase de tarifa y el uso, con menos de 1 por ciento (sólo alrededor de 3,500) de las grandes empresas experimentando el extremo superior de ese rango. Debido a los ahorros de combustible proyectados y otros ajustes, se prevé que el impacto neto de las facturas totales de los clientes empresariales puede variar desde una disminución del 4 por ciento a un incremento del 3 por ciento, proyectando que la mayoría de clientes empresariales verán una disminución en sus facturas o ningún cambio en absoluto en el 2013.

Fechas y lugares de audiencias sobre servicios

Las cuatro audiencias restantes para la calidad de servicios serán realizadas por la PSC en los lugares y sitios indicados a continuación:

Martes 7 de agosto del 2012 - 9 a.m.

Miami-Dade County Auditorium
2901 W Flagler Street
Miami, FL 33135

Martes 7 de agosto del 2012 - 4 p.m.

Florida Memorial University
Lou Rawls Auditorium
15800 NW 42 Avenue
Miami Gardens, FL 33054

Miércoles 8 de agosto del 2012 - 9 a.m.

Plantation City Council Chambers
400 NW 73 Avenue
Plantation, FL 33317

Miércoles 8 de agosto del 2012 - 4 p.m.

South Regional/Broward College Library
7300 Pines Blvd.
Pembroke Pines, FL 33024

El propósito de las audiencias es dar a los clientes una oportunidad de hablar ante la PSC acerca de la calidad del servicio que ellos reciben de FPL y de otras cuestiones relacionadas con la petición de FPL para un ajuste tarifario. A quienes deseen hablar, se les insta a llegar a la hora del inicio, debido a que las audiencias pueden terminar temprano si no hay personas que estén presentes para testificar.

Los comentarios de los clientes en cuanto a la calidad del servicio de FPL pueden ser enviados a la siguiente dirección:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Tales comentarios deben referir el Sumario de caso No. 120015-EI. Además, los clientes pueden enviar sus preguntas o inquietudes específicas directamente a FPL, visitando www.FPL.com/response.

De conformidad con la Ley para Personas con Discapacidades (ADA, por sus siglas en inglés), cualquier persona que requiera de acomodamiento especial en estas audiencias debe llamar al Office of Commission Clerk al (850) 413-6770 por lo menos 48 horas antes de la audiencia. Cualquier persona que tenga dificultades de audición o del habla debe contactar a la Comisión de Servicios Públicos de la Florida utilizando el Florida Relay Service, disponible en el (800) 955-8771 (TDD).

Si una tormenta con nombre u otro desastre requiere de la cancelación de una audiencia de servicio al cliente, el personal de la PSC intentará dar aviso oportuno, y notificación directa a las partes. El aviso de cancelación de la reunión también se proporcionará en el sitio web de la PSC, www.psc.state.fl.us, bajo el enlace "Hot Topics" que se encuentra en la página de inicio. La cancelación también se puede confirmar llamando al Office of the General Counsel en el (850) 413-6199.



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Boca Raton, Palm Beach County, Florida
Miami, Miami-Dade County, Florida

STATE OF FLORIDA
COUNTY OF BROWARD/PALM BEACH/MIAMI-DADE

Before the undersigned authority personally appeared Mark Kuznitz who on oath says that he/she is a duly authorized representative of the Classified Department of the Sun-Sentinel, daily newspaper published in Broward/Palm Beach/Miami-Dade County, Florida, that the attached copy of advertisement, being, a PUBLIC NOTICE in the matter of FLORIDA POWER AND LIGHT appeared in the paper on JULY 23, 2012 ID 14103899 Affiant further says that the said Sun-Sentinel is a newspaper published in said Broward/Palm Beach/ Miami-Dade County, Florida, and that the said newspaper has heretofore been continuously published in said Broward/Palm Beach/Miami-Dade County, Florida, each day, and has entered as second class matter at the post office in Fort Lauderdale, in said Broward County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant says that he/she has neither paid, nor promised, any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.

Mark Kuznitz
Mark Kuznitz, Affiant

Sworn to and subscribed before me on 24 JULY 2012 AD

[Signature]
(Notary Public)
MY COMMISSION # EE185141
EXPIRES April 01, 2018
FloridaNotaryService.com
(407) 598-0153

(Name of Notary typed, printed or stamped)

Personally Known X or Produced Identification _____

The Florida Public Service Commission has scheduled nine quality of service hearings as part of its decision-making process in Docket No. 120015-EI, regarding Florida Power & Light Company's request for a base rate increase. At these hearings, residential and business customers of FPL are invited to share their views of FPL's service quality with the PSC.

FPL filed its rate request on March 19 and updated its projection for the total bill impact on April 27 due to revised estimates for fuel prices and costs for ongoing construction of upgrades at nuclear facilities, as well as other data adjustments. Per the revised estimates, the base portion of a typical 1,000-kWh residential customer bill is expected to increase by 23 cents a day or \$7.09 per month in 2013. Offset in part by adjustments to fuel and other charges, the actual 2013 net increase on a typical customer's total bill is projected to be \$1.41 a month or about 5 cents a day.

For business customers, the increase to the base portion of the bill is expected to be about 3 percent for most non-demand customers. For most demand customers, the increase is expected to range from 16 to 28 percent depending on rate class and usage, with less than 1 percent (only about 3,500) larger businesses experiencing the higher end of that range. Because of projected fuel savings and other adjustments, it is anticipated that the net impact to business customers' total bills would range from a decrease of 4 percent to an increase of 3 percent, with most business customers projected to see a decrease in their bill or no change at all in 2013.

Service Hearing Schedule

The four remaining quality of service hearings will be conducted by the PSC at the times and locations indicated below:

2901 W Flagler Street
Miami, FL 33135

Tuesday, August 7, 2012 – 4 p.m.

Florida Memorial University
Lou Rawls Auditorium
15800 NW 42 Avenue
Miami Gardens, FL 33054

Wednesday, August 8, 2012 – 9 a.m.

Plantation City Council Chambers
400 NW 73 Avenue
Plantation, FL 33317

Wednesday, August 8, 2012 – 4 p.m.

South Regional/Broward College Library
7300 Pines Blvd
Pembroke Pines, FL 33024

The purpose of the hearings is to give customers an opportunity to speak before the PSC on the quality of service they receive from FPL and other matters related to FPL's petition for a rate adjustment. Those who wish to speak are urged to arrive at the start time, as hearings may be adjourned early if no witnesses are present to testify.

Customer comments regarding FPL's quality of service may also be submitted to the following address:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Such comments should refer to Docket No. 120015-El. In addition, customers may submit questions or specific concerns directly to FPL by visiting www.FPL.com/response.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodation at these hearings should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing- or speech-impaired should contact the PSC by using the Florida Relay Service, which can be reached at (800) 955-8771 (TDD).

If a named storm or other disaster requires cancellation of a customer service hearing, PSC staff will attempt to give timely, direct notice to parties. Notice of cancellation of the meeting will also be provided on the PSC's website, www.psc.state.fl.us, under the Hot Topics link found on the homepage. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.



ABSOLUTE AUCTION

Complete Contents of 3000 sq ft Luxury Condo in Turnberry Ocean Colony

Sunday, July 29, 6:11am
11605 Collins Ave #1401
Sunny Isles



Owners Moved Out Everything Must Go!

- Round Dining Room Set
- Living Room Furniture
- Wrought Iron Patio Set
- Window Treatments
- Oil Paintings, Bronze Statues
- Amazing Chandeliers, Mirrors
- Beautiful Lamps, Etc.
- 3 Onyx Pedestal Rockers
- Complete Alarm System

www.auction.com

AU4220 AB071 7/23/12 1:52:00



ABSOLUTE AUCTION

**Londoni says Sell Everything!!
Contents of Old World Style
Gorgeous Italian Restaurant**

Wed July 25th at 11am, 4:00pm
12189 US Hwy 1 - Juno Beach
See photos at www.auctions.com
\$617,341 (02/15K) EP
\$1000 cash, Net Reg
AB2730 AU3894



ABSOLUTE AUCTION

**Owners Moving a House Sold
Complete Contents of
Large Hollywood Beach
Home in Golden Isles Estates**

Saturday, July 28, 11am
101 Holiday Dr Hollywood Bch



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2901 W Flagler Street
Miami, FL 33135

Tuesday, August 7, 2012 – 4 p.m.

Florida Memorial University
Lou Rawls Auditorium 120015 Hearing Exhibit 00205
15800 NW 12 Avenue

Everything Must Go!

Interior Decorated by Top Designer
Brand New Furniture: Boca Ct.
Living Rm/Dining Rm/Sets
Complete Bedroom Suites
Window Treatments
Custom Made Billiard Table
Incredible Antiques/Collectibles
Lrg Palace Vases/Jade Carvings
Lrg Heavy Foo Dogs On Bases
6ft Tusks/Silver Tea Set
Lenox China for 20
Loads of Accessories/Decor

www.JaySugarman.com

(954) 944-9951

04220-AB197 - \$100/Dep - 18% bp

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Inner Galleries Estate Auction!

Wed July 25th @ 9pm!
African Artwork, Picasso, Herman
Cuban, Bronze Sculptures, Meissen to
be 7th Fabrics, 12th cc. Mythological
Figural Group, Fine Chinese Rose Me-
m, Baby Grand Piano, 59P Murano HB
al Stoneware, Very Fine Jewelry to In-
cl: 18k Indian Shell Carved Bracelet
Beads, Bronze Clocks, Library Table
ing Silver Chandeliers, and so much
el. Preview Mon/Tue & Wed. or visit

www.kadner.com

4515 Federal Hwy, Bahia

334925-2530

au220/24955/1-18%bp

set with frame twin \$189 full \$159;
n \$164 King \$284, we deliver Daily
bed \$165, Day bed \$99, Futon \$99,
board \$29. C/G: 600-3652 Davis Blvd,
ud. Please Call: 954-584-3287

THIS OUT!

BEDS - Solid wood frames pull very
y with twin mattresses. Ladders incl
security w/dark boards, zippered
covers, mattresses \$100 ea.
\$ sets available from 954-220-2770



CITY OF PLANTATION
NOTICE TO PROPOSERS
CROSSING GUARDS
CITY OF PLANTATION, FLOR
WILL RECEIVE SEaled PROPO
FOR THE ABOVE PROJECT. ALL
OSALS MUST BE RECEIVED BY
CITY CLERK, 400 NW 78 AVE
PLANTATION, FLORIDA 33317,
ATER THAN 11 AM ON TUES
AUGUST 7, 2012. PLEASE RE
ICE RFP 082-12, WHEN RE
NDING TO THIS PROPOSAL.
TAILED SPECIFICATIONS CON
ING INSTRUCTIONS AND PRO
AL FORMS MAY BE OBTAINED
M THE PURCHASING DEPART
F, 400 NW 73 AVENUE, PLAN
DN, FLORIDA, OR THROUGH
E PLANTATION WEBSITE DP
Plantation.org
TE THAT PER FLORIDA STAT
2011-140, THE RFP OPENING
NOT BE OPEN TO THE PUBLIC
VENDORS. IT IS REQUESTED
THE INTERESTED PARTIES RE
THIS STATUTE FOR CLARIFI
ON.
E CITY RESERVES THE RIGHT
REJECT ANY OR ALL PROPO
AND TO ACCEPT THE ONE
AS IN THE BEST INTEREST OF
CITY
AN SLATTERY, MMIC
CLERK
22 & 23, 2012

Wednesday, August 8, 2012 - 9 a.m.

Plantation City Council Chambers
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Plantation, FL 33317

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South Regional/Broward College Library
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**Customer Service Hearing
Exhibit #28**

C.A.S.E.

Citizens Allied for Safe Energy, Inc.

10001 SW 129 Terrace Miami, FL 33176 305-251-1960

info@case-fl.org www.case-fl.org

August 7, 2012

BEFORE THE FL PSC IN MIAMI:

Good Morning. Welcome to South Florida

It is no wonder that FPL is asking for an increase to 11.5% return on investment since they are using a business model and production and distribution models from the 19th Century. In 1882 Edison produced energy at a single point and sent it over wires to homes and businesses. Now, 130 years later, FPL is doing the same thing instead of moving to distributed, decentralized production of renewable energy. The grid is fragile, expensive and unsightly, and is subject to solar storms, windstorms, floods, accidents and terrorism. It should only be used to connect our homes and business for the distribution of the excess energy they produce. Mr. Lew Hay said renewables on our homes is not in their business model.

FPL will say that it is the largest producer of solar energy in the nation. True, But they are only producing solar energy at one point and sending it over wires. Not only is their production and distribution model out of date, so is their business model. FPL, and the State of Florida, are overlooking \$112 Billion in potential revenue. If FPL would integrate renewables vertically into its business model, and could put solar, wind and/or geothermal on the 4.4 million homes in their service area, at a minimum cost of \$25,000 per home, that represents \$112 Billion in potential new business. Through vertical integration FPL could make billions by selling, installing and servicing renewable energy. They would not even meet with us to talk about this.

Turkey Point 6 & 7, if ever built, and we pray not, will cost \$27 billion equal to each \$6500 for each FPL homeowner or about 3% of the value their home. And then FPL owns the installation, which they will soon need rowboats or scuba equipment to reach. If Turkey Point was Fukushima, this building and we would all be toast.

Financially, renewables on our homes and businesses can be done; the cost of solar is dropping like a rock. State and federal enabling legislation, such as the PACE program, is in place for creative and affordable financing of renewables using municipal bonds. Solar leasing is being done. The IKEA Corporation is putting solar on every one on its new stores; that should the model

putting solar on every one on its new stores; that should be the model for all big box stores, corporations and municipal installations. And the best configuration might be solar and wind on each home and business. GE just built a power plant in Turkey using gas, solar and wind.

So, if instead of FPL crying poverty to the PSC and squeezing money out of its customers, if FPL would get a little creative, they could generate sufficient revenue and profits by exercising the franchise they hold. And if they cannot, maybe it is time to find another company that can. Or at least to encourage renewable energy firms to be more aggressive. Unfortunately FPL's Franchise Agreements work against this.

We should be using the availability of cheap gas to transition to renewables. Last week the CEO of GE said "It's just hard to justify nuclear, really hard. Gas is so cheap and at some point, really, economics rule."

You can buy an affordable 1.3 KW wind turbine for your home to supplement your solar unit. Miami Beach heats and cools its municipal buildings using geothermal energy. Some of us drove here today in our electric cars powered by solar energy on our homes. FPL has you in a box; throw the box away. Look at yourself in the mirror and in the eyes of your great grandchildren. Assume your responsibility.

So, no rate increases. Rather, South Florida would advocate a pro-active effort by the PSC to bring Florida's energy production and distribution into the 21st Century. Reject corporate audacity and intransigence in favor of creative use of emerging technologies. Please use your good offices to raise the bar and insist on the best for the public which the Public Service Commission serves. FPL is not the only show in town.

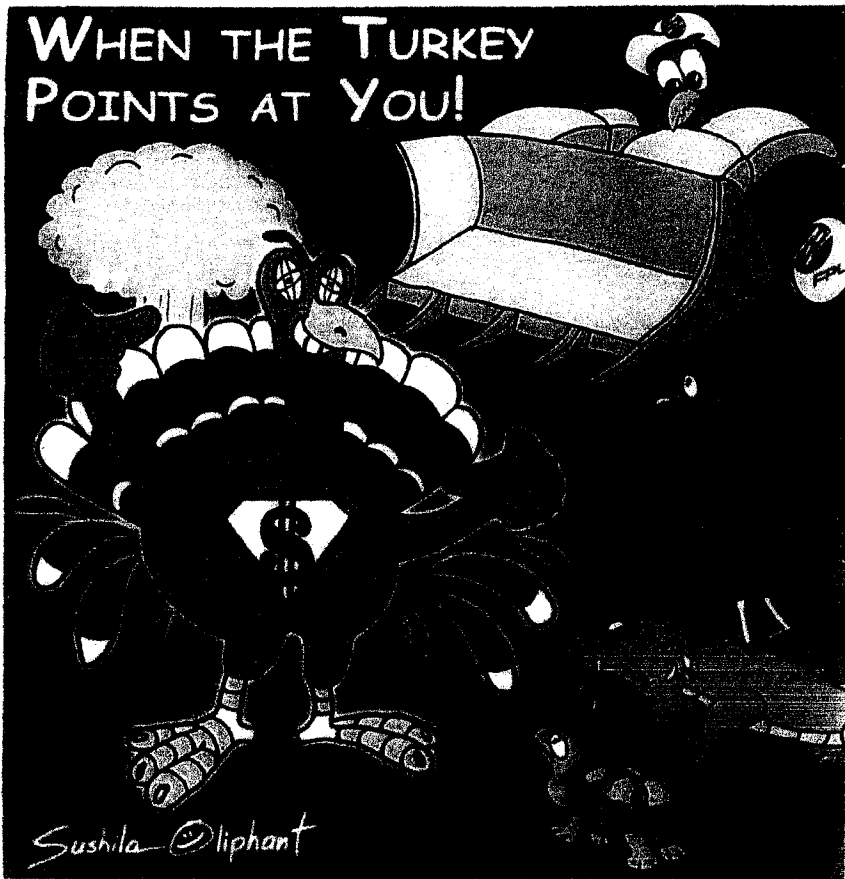
Thank you.

Barry J. White
President
CASE/Citizens Allied for Safe Energy, Inc.
A Florida Non-Profit Corporation
Miami

**Customer Service Hearing
Exhibit #29**

When the Turkey Points at You

Bobby Welsh, Fred Truby, Luis Gonzalez on YouTube



They'll raise their rates 'till they own us
Get their new jet 'n their bonus
Tap the PSC's e-mails
They're all cheats is what they shown us
And they're hummin' all night
And their sparks make a sight
Buildin' up the power grid
And Daddy never sleeps all night

They got an actor named Bob
From FPL
He'll tell ya to conserve
But his bosses say, "Sell"
And they're hummin' all night
And their sparks make a sight
Buildin' up the power grid
And Daddy never sleeps all night

All them lobbyists...in their business suits
Tellin' all these lies for Flor'da Plunder'n Loot
And they're hummin' all night, and their sparks make a sight
Buildin' up the power grid and Daddy never sleeps all night
A million more in Miami makes a hot city hotter
They can make more electric but they can't make more water
And they're hummin' all night, and their sparks make a sight
Buildin' up the power grid and Daddy never sleeps all night
Downtown's got a building boom one tenth full at best
Two new nukes give Turkey Point a fright'ning excess
And they're hummin' all night, and their sparks make a sight
Buildin' up the power grid and Daddy never sleeps all night
Alzheimers, cancer and Hodgkins and I ain't jokin'
That high voltage power lines are worse for you than smokin'
And they're hummin' all night, and their sparks make a sight
Buildin' up the power grid and Daddy never sleeps all night
Remember Wilma, Hurricane Wilma
FPL's lack of planning killed
Then they surcharged all our bills
Buildin' up the power grid and Daddy never sleeps all night

If your organization or municipality would like to join Pinecrest and South Miami in a lawsuit to stop the rate increase, please contact Mayor Lerne or Mayor Stoddard.

**Customer Service Hearing
Exhibit #30**



184

Disconnect Notice

After multiple attempts to collect payment, we regret that your service has been disconnected or will be disconnected.

Please do the following:

1. Make payment	Call us at the number below to: <ul style="list-style-type: none">• Pay using your bank account (enter option 1-2-3)• Locate an <u>authorized</u> pay agent to make payment in person (enter option 1-2-5-1)• Pay by MasterCard, Discover, or most debit cards (enter option 1-2-5-2-4)
2. If your service has been disconnected, prepare your property	<ul style="list-style-type: none">• Make sure that we have access to your meter (i.e., your gate is open, dogs and/or other animals are secured, apartment complex meter room door unlocked), and• Turn your main circuit breaker or fuse box to the "off" position

Once payment is received, your account will automatically be updated and FPL will reconnect your service **within 24 hours**.

Please note: Payments returned by the bank may result in disconnection without additional notice and can prevent you from being able to pay your FPL bill using your bank account in the future.

Telephone numbers to call us...

Dade County 305-442-6032

WARNING: Reconnection of service by anyone other than an authorized FPL employee could result in serious bodily injury.

Frequently Asked Questions

- » **Can the collector wait or come back for a payment?** The collectors are not authorized to wait or return for payment.
- » **Can I make a payment over the telephone or online while the collector is here?** Once the collector is at your door, you must pay the collector directly. This ensures that the collector is immediately aware of your payment and prevents your power from being disconnected.
- » **Can the same person who disconnected my power turn it back on?** We use specialized crews to reconnect service to ensure safe and efficient operation. These crews are different from those who disconnect service and collect payment.
- » **Can you tell me the exact time when I will be reconnected?** Unfortunately, we cannot give you the exact time when your service will be reconnected. We use specialized crews to reconnect power in a safe and efficient manner. Because reconnect requests are received as customers pay throughout the day, crews plan and re-plan their route based on location. For this reason, FPL cannot provide the exact time you will be reconnected.
- » **Can I be reconnected before 24 hours?** It is possible to be reconnected before 24 hours. We reconnect service as quickly as possible and this process will take no more than 24 hours from the time payment is received.
- » **Do I need to be home to get my power reconnected?** Service may be reconnected even if there is no one at home, provided your meter is accessible and the breakers are off.
- » **How does FPL notify customers before being disconnected?** Prior to disconnection, every customer is mailed a final notice for past due balances on electric service or a deposit. Payment is due within 7 days to prevent disconnection.
- » **Can I pay the collector with a credit or debit card?** Collectors do not have the ability to process credit or debit card payments.
- » **Is financial assistance available?** Customers experiencing hardships, such as illness and/or loss of employment, may qualify for financial assistance from social service organizations. The application process may take several days. To locate your local agency, please call 1-888-647-5238.

**Customer Service Hearing
Exhibit #31**



**TECHNICAL
HOME
INSPECTION**

SAUER ENERGY

VERTICAL WIND TURBINE

EDUARDO FIORILLO

**CERTIFIED INSPECTOR
#1958387**

PHONE (786) 271-7488

FAX (305) 892-9945

EMAIL MAKRIC777@AOL.COM

SENY: 600% PRICE JUMP IN 2011?

WIND ENERGY Breakthrough

**Sauer Energy's astonishing new patent-protected technology
+ 44% profit margin = license to print money?**



T. Boone Pickens — huge investor in wind energy.

Find a game-changing company at the start of its climb, then watch it take off. Sauer Energy (SENY) with its radical technology could be that kind of company.

1. Wind energy is already the fastest-growing energy sector. T. Boone Pickens, GE, Siemens and others are investing billions. Even Google has recently announced a colossal wind project.

2. Sauer invests in management. Its world-class development team has worked with Boeing, NASA, Lockheed, Pratt & Whitney.

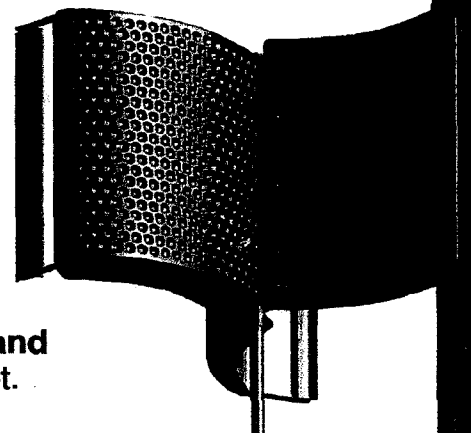
3. Sauer junks 500-year-old windmill concept—new turbine collects wind from 360°, needs only a slight breeze to generate power.

4. Sauer's WindCharger pays for itself in 18–24 months, THEN FREE POWER FOREVER!

5. Sauer's profit margin? An incredible 44%.

6. New products in the pipeline include larger turbines and mini-turbines for electric cars batteries. Huge new market.

7. Sauer is pioneering the virgin \$60 billion direct-to-user market. Is SENY the next Google of the wind energy sector?



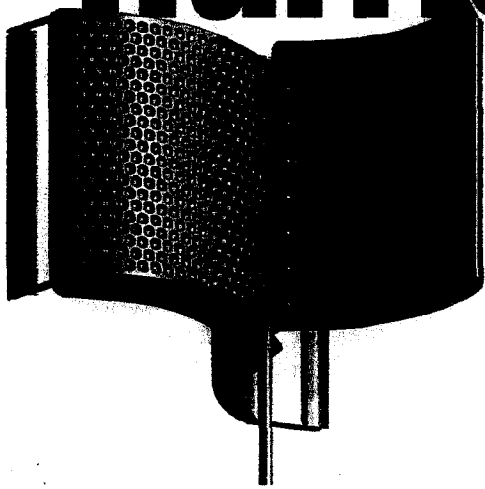
Sauer's WindCharger brings low-cost energy directly to homeowners and small businesses.

► Learn more, turn this page...

SENY: 600% jump in 2011...1,500+% in 2012?

\$60 billion high-profit virgin energy market...

Hurricane Sauer!

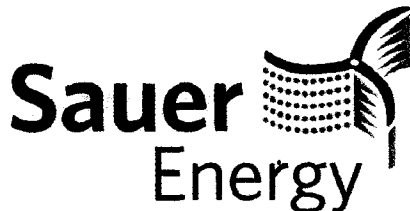


Sauer Energy (SENY) brings free direct-use power to homeowners.

Wind power technology is growing fast, and the financial markets are taking notice. (First Wind Holdings just announced their IPO to raise \$312 million.) But here's the BIG story:

Sauer Energy is launching the first wind turbine for homeowners that pays for itself in 18 months — THEN ELECTRICITY IS FREE! Unique in the world

...simple to operate...little or no competition...and its 44% profit margin could make Sauer richer than any gold company.



You probably know that wind-power is the fastest-growing energy sector. Hundreds of millions of dollars are pouring into wind farms — from companies like GE and Siemens.

Only trouble is, those “farms” should really be called “dinosaur farms. Here’s why...

Yes, those huge multi-million dollar windmills produce power, and wind is obviously cleaner than fossil fuels. Trouble is, they’re also noisy and obtrusive, and are curtailed at night. Nor do they save con-

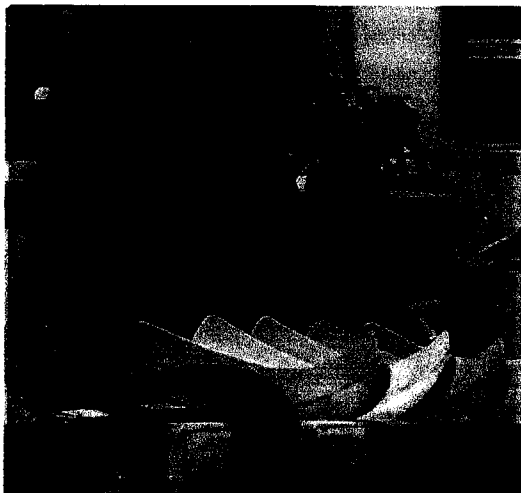
sumers a single penny because they are run in conjunction with the giant power utilities.

Anyway, the backlash has already begun and the lawsuits have started. See the front-page story in the Oct. 6 New York Times.

Bad news for T. Boone Pickens and the other Big-Money wind farm fans, but more bad news is coming. A young pioneering company in California, Sauer Energy (SENY), will introduce the ultimate game-changer for wind energy. Those very expensive wind farms could be facing early obsolescence, as a new kind of wind turbine makes energy history.

Sauer’s WindCharger simply re-invents the wheel. In brief:

- Net cost for a 3.2 kwh unit —\$1,200–\$1,500, and it pays for itself in about 18 months. Afterwards, your electricity is free. (And you earn an annual 50% interest on your investment over a 10-year period.)
- Quiet? It’s like standing next to an idling car.
- The WindCharger collects wind from 360° — unlike a windmill.
- No gears...few moving parts ... almost nothing to go wrong. 10 year guarantee.
- Light-weight composite turbine needs only a slight breeze to generate power.
- Buy it directly from a Home



E. Lolica.

Sauer Energy and the Coming Wind-Power Revolution

10 reasons why SENY could give early investors a 600% profit by Dec. 31, 2011. Here's what you should know...

1 Sauer's technology changes everything and reinvents the 'wind wheel'. After hundreds of years, the windmill concept is finally on the way OUT. For the first time, CEO Dieter Sauer's breakthrough technology captures wind from 360°. No more turning to face the wind, no more towering eyesores, no more gears and complicated mechanisms.

2 Sauer's WindCharger cuts the price of home wind-powered generators by 80%. (According to a recent *Wall Street Journal* article, "Catching the Breeze at Your Door.") After government incentives and tax credits, the net cost for a 3.2 kwh unit is only \$1,200—\$1,500. Instead taking 10 years to pay for itself, the WindCharger needs only about 18 months.

3 Individual consumers can now create their own electricity, cutting out the local power utilities. Even better, this privately-produced power can be gathered 24 hours a day, and stored when it's not needed (i.e. at night, when everyone is sleeping).

4 Sauer's breakthrough turbine is whisper-quiet and only five feet off the roof. Com-

pare that to those towering home turbines that can be 30 feet off the ground...are noisy and obtrusive...and need constant maintenance and repairs.

5 10-year unconditional guarantee. How can Sauer Energy make that kind of offer? Because there's almost nothing to go wrong. Current home windmill-style turbines have 12—15 moving parts, while the WindCharger has only four.

6 Sauer's turbines are made from strong, lightweight composite materials instead of metal. Thus WindCharger creates more power with less wind — can produce the same electricity at 200 revolutions per minute as a conventional windmill that would have to turn at 900 rpm.

7 Sauer's new 25 kwh turbines will turn wind farms into 'dinosaur farms.' Those old-style towering turbines are noisy and cost millions of dollars apiece. People who live nearby usually hate them, and often insist that turbines be curtailed at night to let them sleep. Utility companies are already being sued. In contrast, Sauer's planned 25 kwh turbines are low to the ground, can be placed

anywhere, and are as quiet as an idling car. Old-style turbines are facing obsolescence.

8 Sauer's new technology is cheaper and more cost-effective than solar. It's easier and cheaper to install...needs only a few square feet, while solar would likely need your entire roof...and a WindCharger can be easily dismantled if you decide to move.

9 New products in the pipeline that will open up new markets for Sauer Energy. Apart from the larger WindCharger, Dieter Sauer and his team are working on a mini-turbine to recharge electric cars which have batteries good for only 100 miles. But a 60 mph speed = a 60 mph wind = unlimited potential.

10 Sauer Energy is a potential gold mine. Each turbine/generator unit will retail for \$7,000, before government incentives and tax credits. Sauer's gross profit: \$2,000 each. With a projected 10,000 to be sold in the second year, that would leave the company with a gross profit of \$20 million—or 44% per unit. This is the kind of profit margin that pushed Google's market cap to almost \$200 billion.

SAUER ENERGY (SENY): #1 IN WIND ENERGY'S VIRGIN MARKET

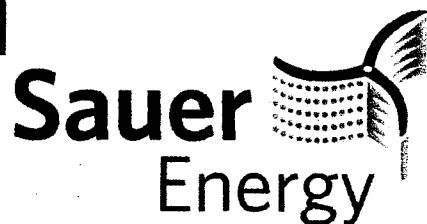
The Next Google?

Spot the next stock rocket—before it launches.

Sure, the market is full of “next Googles,” “next Apples,” “next Microsofts”, but those companies are just small-time wannabees. They lack the basic ingredients to become a blockbuster success.

But every so often, a company DOES come along that demands investors’ attention. In this case, Sauer Energy (SENY) could very well do for wind energy what Google did for search engine technology. I’ve been covering the energy and technology sectors for many years and, let me tell you, this company certainly has my attention.

1. As with Google, Sauer Energy is led by a visionary-founder, Dieter Sauer. Like Google’s founders, Page and Brin, Sauer has discovered a vast virgin market—in this case, in direct-to-user electricity that by-passes wind farms. Global revenue potential? A jaw-dropping \$60 billion.
2. As with Google, Sauer’s 44% profit margin should be a gold mine. Can you think of a single alternative energy company that has THAT kind of profit? I can’t. And remember, it’s Google’s sky-high profit that fueled its stock price.
3. As with Google, Sauer Energy demands world-class talent, and nothing less. Sauer’s development team has worked with Boeing, NASA, Pratt & Whitney, Rolls Royce and Lockheed.
4. As with Google, Sauer Energy is perfect for its time. Free electricity—and with a 10-year unconditional guarantee!!! Who could say no?
5. As with Google, Sauer thinks way outside the box. Sauer junked the entire windmill concept—after 500 years!—and created something that pays for itself in 18–24 months, catches wind



Stock Symbol: SENY

52 week low: \$.25

52 week high: \$1.55

Status: New listing (as of Oct. 25, 2010)

SENY: Very strong buy

from 360°, and produces wind with only a slight breeze.

6. As with Google, Sauer Energy has little or no competition, and its revolutionary technology is fully patent-protected.

7. As with Google, Dieter Sauer has more breakthrough products in the pipeline. i.e. A mini-turbine to recharge electric cars’ batteries while they’re running. Remember, a 60 mph speed = 60 mph wind. Huge new market with unlimited potential.

Could Sauer Energy be THAT good? I think the facts speak for themselves and, yes, this company could be an authentic blockbuster. Prototype models are undergoing wind testing, and production will start in early 2011. **This is a rare opportunity to invest in a game-changing, patent-protected technology before it hits the mainstream market!**

I urge you to learn more about SENY...NOW

William Hope, Editor,
Alternative Energy Report

TOO GOOD TO BE TRUE?

When someone offers an investment that pays an annual 50%+ or more — hey, does it seem too good to be true?

As it happens, Sauer Energy isn’t making such a promise, but when you look at the numbers, the bottom line sort of blows you away.

After all, you pay out a maximum \$1,500, and earn back about \$9,000 over 10 years. That’s an annual 50%, though it could be a LOT higher.

That’s an incredible deal for consumers, and I think this thing will fly off the shelves at Home Depots and elsewhere.

Investors take note!



Why Sauer's WindCharger is a bargain!

The federal and state governments are pushing green energy HARD by offering generous tax credits, rebates and other incentives. The way they see it, the cheaper they can drive down the net price to consumers, the more they'll be inclined to buy.



NET RETURN TO INVESTORS DURING FIRST TWO YEARS: 50%+

Here's how government subsidies make Sauer's WindCharger so inexpensive in California:

State government rebates

Retail price: \$6,500

Installation: \$500

TOTAL COST = \$7,000

CA Energy Commission

Rebate Program: \$3,750

Fed. Stimulus Tax Credit: \$2,100

TOTAL REBATES = \$5,800

Net cost (CA): \$1,200*

*Costs may vary, depending on location.

**Customer Service Hearing
Exhibit #32**

32

Your electric statement

For: Jun 28 2012 to Jul 30 2012 (32 days)

Customer name: DEANNE NELSON

Service address: 411 SHORE RD

Account number: 05070-04273

Statement date: Jul 31 2012

Next meter reading: Aug 30 2012

Amount of your last bill	Payments (-)	Additional activity (+ or -)	Balance before new charges (=)	New charges (+)	DO NOT PAY (=)	New charges due by
6.41	6.41 CR	0.00	0.00	6.41	\$6.41	Aug 21 2012

Meter reading - Meter BC94334

Current reading 04072

Previous reading - 03359

kWh used 0

Energy usage

	Last Year	This Year
kWh this month	1748	0
Service days	29	32
kWh per day	60	0

****The electric service amount includes the following charges:**

Customer charge: \$5.90

Non-fuel energy charge:

First 1000 kWh \$0.051840 per kWh

Over 1000 kWh \$0.061840 per kWh

Fuel charge:

First 1000 kWh \$0.033430 per kWh

Over 1000 kWh \$0.043430 per kWh

Amount of your last bill	6.41
Payment received - Thank you	6.41 CR
Balance before new charges	\$0.00

New charges (Rate: RS-1 RESIDENTIAL SERVICE)

Electric service amount	5.90**
Gross receipts tax	0.15
Franchise charge	0.36
Total new charges	\$6.41

Total amount you owe \$6.41

FPL automatic bill pay - DO NOT PAY

- Payment received after **August 21, 2012** is considered **LATE**; a late payment charge of **1.50%** will apply and your account may be subject to an adjusted deposit billing.
- 1,091 kWh were sent to the grid this period. 713 kWh were applied to reduce your bill. Your kWh reserve increased by 378. The kWh in your reserve is **3,999**.
- The amount due on your account will be drafted automatically on or after **August 11, 2012**. If a partial payment is received before this date, only the remaining balance due on your account will be drafted automatically.



Florida Power & Light Company
P.O. Box 672100
Miami, FL 33167

Please have your account number ready when contacting FPL.

Customer service: (941) 917-0708

Outside Florida: 1-800-226-3545

To report power outages: 1-800-4OUTAGE (468-8243)

Hearing/speech impaired: 711 (Relay Service)

Online at: www.FPL.com

2/3/10

Share This

Connect with Us:    

5.69%

February 3, 2010

FPL announces sale of \$500 million of first mortgage bonds

JUNO BEACH, Fla. – Florida Power & Light Company (FPL) today announced the sale of \$500 million principal amount 30-year first mortgage bonds bearing interest at 5.69 percent per year and maturing on March 1, 2040.

The first mortgage bonds will be offered to the public at 99.866 percent of face value to yield 5.699 percent when held to maturity.

Net proceeds from the sale will be added to FPL's general funds. The company expects to use its general funds to repay short-term borrowings and for other general corporate purposes.

The sale was underwritten by a group that includes Banc of America Securities LLC, Citigroup Global Markets Inc., Credit Suisse Securities (USA) LLC, and Mitsubishi UFJ Securities (USA) Inc. as joint book-running managers. The co-managers are BBVA Securities Inc., KeyBanc Capital Markets Inc., Santander Investment Securities Inc., The Williams Capital Group L.P., U.S. Bancorp Investments Inc., and UniCredit Capital Markets Inc. A prospectus relating to these first mortgage bonds may be obtained from Banc of America Securities LLC, Citigroup Global Markets Inc., Credit Suisse Securities (USA) LLC, and Mitsubishi UFJ Securities (USA) Inc.

Florida Power & Light Company

Florida Power & Light Company (FPL) is the largest electric utility in Florida and one of the largest rate-regulated utilities in the United States. FPL serves approximately 4.5 million customer accounts in Florida and is a leading employer in the state with 10,500 employees. The company consistently outperforms national averages for service reliability while customer bills are below the national average. A clean energy leader, FPL has one of the lowest emissions profiles and the No. 1 energy efficiency program among utilities nationwide. FPL is a subsidiary of Juno Beach, Fla.-based FPL Group, Inc. (NYSE: FPL). For more information, visit www.FPL.com.

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FPL.com is optimized for the following browsers: IE 7.0 and higher, Firefox 5.0 and higher and Chrome 12.0 and higher.



**Customer Service Hearing
Exhibit #33**

PROOF OF PUBLICATION

In
Westside Gazette

Published on Thursdays
Fort Lauderdale, Florida Broward County, Florida

NOTICE IS HEREBY GIVEN before me the undersigned personally appeared BOBBY R. HENRY, SR. who on oath says that he is the PUBLISHER of The WESTSIDE GAZETTE, a weekly newspaper published in Fort Lauderdale, in Broward County, Florida; that the attached copy of advertisement, being a NOTICE OF PUBLIC HEARINGS- Wednesday Aug. 8. 2012 9:00 Plantation City Council Chambers matter of Florida Power & Light Company Request for Base Rate Increase was published in said newspaper in the issue of Thursday, July 26, 2012 affiant further says that the said newspaper published in Fort Lauderdale Florida, in said Broward County Florida, each Thursday and has been entered as Third Class matter at The Post Office in Fort Lauderdale, in the said Broward County Florida, for a period of one year next. Preceding the first publication of the attached copy of advertisement, and affiant further says that he has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in said newspaper.

Signature: _____
Title: PUBLISHER Bobby R. Henry

Sworn to and scribed before me this _____ of _____ A.D.

Sonia M.H. Robinson July 26, 2012

Notary Public: Sonia M.H.- Robinson



Notice of public hearings

The Florida Public Service Commission has scheduled nine quality of service hearings as part of its decision-making process in Docket No. 120015-EI, regarding Florida Power & Light Company's request for a base rate increase. At these hearings, residential and business customers of FPL are invited to share their views of FPL's service quality with the PSC.

FPL filed its rate request on March 19 and updated its projection for the total bill impact on April 27 due to revised estimates for fuel prices and costs for ongoing construction of upgrades at nuclear facilities, as well as other data adjustments. Per the revised estimates, the base portion of a typical 1,000-kWh residential customer bill is expected to increase by 23 cents a day or \$7.09 per month in 2013. Offset in part by adjustments to fuel and other charges, the actual 2013 net increase on a typical customer's total bill is projected to be \$1.41 a month or about 5 cents a day.

For business customers, the increase to the base portion of the bill is expected to be about 3 percent for most non-demand customers. For most demand customers, the increase is expected to range from 16 to 28 percent depending on rate class and usage, with less than 1 percent (only about 3,500) larger businesses experiencing the higher end of that range. Because of projected fuel savings and other adjustments, it is anticipated that the net impact to business customers' total bills would range from a decrease of 4 percent to an increase of 3 percent, with most business customers projected to see a decrease in their bill or no change at all in 2013.

Service Hearing Schedule

The four remaining quality of service hearings will be conducted by the PSC at the times and locations indicated below:

Tuesday, August 7, 2012 – 9 a.m.

Miami-Dade County Auditorium
2901 W Flagler Street
Miami, FL 33135

Tuesday, August 7, 2012 – 4 p.m.

Florida Memorial University
Lou Rawls Auditorium
15800 NW 42 Avenue
Miami Gardens, FL 33054

Wednesday, August 8, 2012 – 9 a.m.

Plantation City Council Chambers
400 NW 73 Avenue
Plantation, FL 33317

Wednesday, August 8, 2012 – 4 p.m.

South Regional/Broward College Library
7300 Pines Blvd.
Pembroke Pines, FL 33024

The purpose of the hearings is to give customers an opportunity to speak before the PSC on the quality of service they receive from FPL and other matters related to FPL's petition for a rate adjustment. Those who wish to speak are urged to arrive at the start time, as hearings may be adjourned early if no witnesses are present to testify.

Customer comments regarding FPL's quality of service may also be submitted to the following address:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Such comments should refer to Docket No. 120015-EI. In addition, customers may submit questions or specific concerns directly to FPL by visiting www.FPL.com/response.

Pursuant to the provisions of the Americans with Disabilities Act, any person requiring special accommodation at these hearings should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours prior to the hearing. Any person who is hearing- or speech- impaired should contact the PSC by using the Florida Relay Service, which can be reached at (800) 955-8771 (TDD).

If a named storm or other disaster requires cancellation of a customer service hearing, PSC staff will attempt to give timely, direct notice to parties. Notice of cancellation of the meeting will also be provided on the PSC's website, www.psc.state.fl.us, under the Hot Topics link found on the homepage. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.



el Sentinel

Published Saturdays

STATE OF FLORIDA, COUNTY OF BROWARD/PALM BEACH

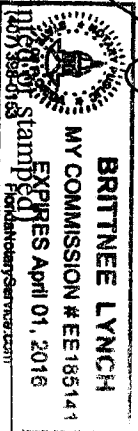
This will certify that the attached ad ran in el Sentinel in the Issue(s) of: July 28, 2012 ADD ID 14103898

being a Notice in the matter of Public Hearing - FLORIDA POWER AND LIGHT/NGS - MIAMI

signed Mark Lynch

Sworn to and subscribed before me this JULY 30, 2012

Signature of Notary Public



(Name of Notary typed, printed, or stamped)

Personally Known or Produced Identification _____

La Comisión de Servicios Públicos de la Florida (FPCO) por sus siglas en inglés, ha programado nuevas audiencias sobre la calidad del servicio como parte de su proceso de toma de decisión en el Sumario de caso No. 120015-E. En relación a la solicitud de discontinuación de la tarifa basada en Florida Power & Light Company (FPL) en estas audiencias, los clientes, asistentes y representantes de FPL están invitados a comparecer sus cargos de verse sobre la calidad del servicio de FPL que el FPCO.

FPL presente su petición de tarifas el 19 de marzo y actualizó su proyección sobre el impacto total de la oferta el 27 de abril debido a los estimados revisados por el precio del combustible y los costos por la construcción en curso de las mejoras en las instalaciones nucleares, así como otros ajustes de información. De acuerdo a los estimados revisados, la porción de la tarifa tipo de 1,000 kilovatios hora de un cliente residencial se espera que aumente en 33 centavos al día o \$7.92 por mes en el mes de septiembre en comparación con los ajustes al combustible y otros cargos de aumento neto real para el 2013 en la factura social de un cliente tipo de servicio residencial a ser \$1.41 por mes o aproximadamente 10 centavos al día.

Para los clientes empresariales, el aumento en la porción de la factura se espera que sea alrededor del 3 por ciento para la mayoría de clientes con tarifa sin demanda para la mayoría de clientes con tarifa con demanda. El incremento se espera que oscile entre el 28 por ciento dependiendo de la clase de tarifa y el uso con clientes de por ciento (solo alrededor de 3,500) de las grandes empresas experimentales y el extremo superior de ese rango. Debido a los ajustes de combustible proyectados y otros ajustes, se prevé que el impacto neto de las facturas futuras de los clientes empresariales puede variar desde una disminución del 4 por ciento a un incremento del 3 por ciento proyectando que la mayoría de clientes empresariales verán una disminución en sus facturas o ningún cambio en absoluto en el 2013.

Fechas y lugares de audiencias sobre servicios

Martes 7 de agosto del 2012 - 4 p.m.

Florida Memorial University
Lou Bavis Auditorium
15800 NW 22nd Avenue
Miami Gardens, FL 33054

Miércoles 8 de agosto del 2012 - 9 a.m.

Plantation City Council Chambers
400 NW 73rd Avenue
Plantation, FL 33324

Miércoles 8 de agosto del 2012 - 4 p.m.

South Regional Broward College Library
7300 Pines Blvd
Pembroke Pines, FL 33024

El propósito de las audiencias para los clientes es dar una oportunidad de hablar ante el PSC acerca de la calidad del servicio que ellos reciben de FPL y de otras cuestiones relacionadas con la prestación de FPL para un ajuste tarifario. A quienes deseen hablar, se les insta a llegar a la hora del inicio, debido a que las audiencias pueden terminar temprano si no hay personas que estén presentes para testificar.

Los comentarios de los clientes en cuanto a la calidad de servicio de FPL pueden ser enviados a la siguiente dirección:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shomberg Oak Blvd
Tallahassee, FL 32399-0850

Tales comentarios deben referir el Sumario de caso No. 12007-01. Además, los clientes pueden enviar sus preguntas o inquietudes específicas directamente a FPL, visitando www.FPL.com/response.

De conformidad con la Ley para Personas con Discapacidades (ADA) por sus siglas en latín, cualquier persona que requiera un acomodamiento especial en estas audiencias debe llamar al Office of Commission Clerk al (850) 413-6190 por lo menos 48 horas antes de la audiencia. Cualquier persona que tenga dificultades de audición o de habla debe contactar con la Comisión de Servicios Públicos de la Florida utilizando el número de servicio al cliente en el (800) 955-3771 (TDD).

Si una tormenta o un incendio u otro desastre requiere de la cancelación de una audiencia de servicio al cliente por personal de la PSC, informará por aviso oportuno y notificación directa a las partes. El aviso de cancelación de la reunión también se proporcionará en el sitio web de la PSC www.psc.state.fl.us, bajo el enlace "Noticias" que se encuentra en la página de inicio. La cancelación también se puede confirmar llamando al Office of the General Counsel al (850) 413-6190.



FPL

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La Comisión de Servicios Públicos de la Florida (FPSC, por sus siglas en inglés) ha programado nueve audiencias sobre la calidad del servicio como parte de su proceso de toma de decisión en el Sumario de caso No. 120015-EI, en relación a la solicitud del incremento de la tarifa básica de Florida Power & Light Company (FPL). En estas audiencias, los clientes residenciales y empresariales de FPL están invitados a compartir sus puntos de vista sobre la calidad del servicio de FPL ante la PSC.

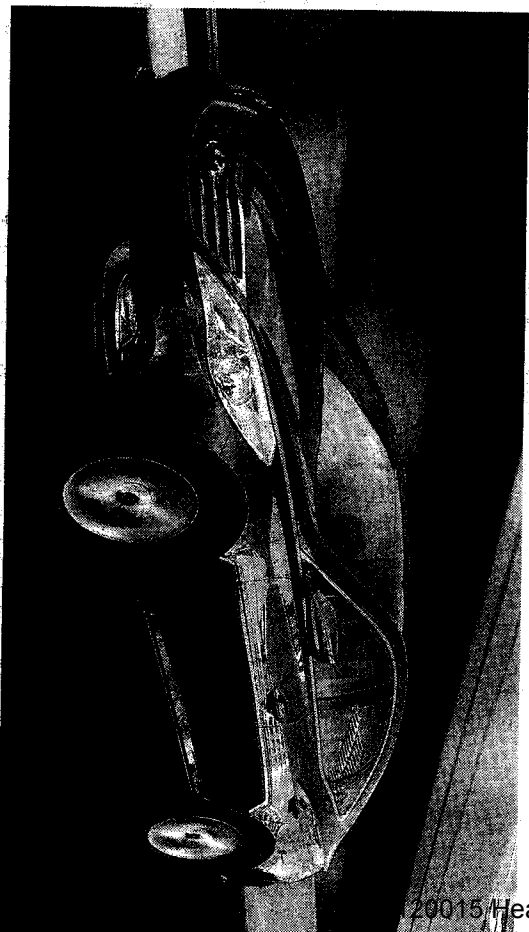
FPL presentó su petición de tarifas el 19 de marzo y actualizó su proyección sobre el impacto total de la cuenta el 27 de abril debido a los estimados revisados por el precio del combustible y los costos por la construcción en curso de las mejoras en las instalaciones nucleares, así como otros ajustes de información. De acuerdo a los estimados revisados, la porción básica de la factura típica de 1,000 kilovatios-hora de un cliente residencial se espera que aumente en 23 centavos al día o \$7.09 por mes en el 2013. Compensado en parte por los ajustes al combustible y otros cargos, el aumento neto real para el 2013 en la factura total de un cliente típico está proyectado a ser \$1.41 al mes o aproximadamente 5 centavos al día.

Para los clientes empresariales, el aumento en la porción básica de la factura se espera que sea alrededor del 3 por ciento para la mayoría de clientes con tarifa sin demanda. Para la mayoría de clientes con tarifa con demanda, el incremento se espera que oscile del 16 al 28 por ciento dependiendo de la clase de tarifa y el uso, con menos de 1 por ciento (sólo alrededor de 3,500) de las grandes empresas experimentando el extremo superior de ese rango. Debido a los ahorros de combustible proyectados y otros ajustes, se prevé que el impacto neto de las facturas totales de los clientes empresariales puede variar desde una disminución del 4 por ciento a un incremento del 3 por ciento.

Autos
HYUNDAI AZERA

Un rediseño más elegante y seguro

ELSENTINEL.COM » EL SENTINEL » 28 JULIO-3 AGOSTO DE 2012



El Azera parece adaptarse bien a los desplazamientos y a los viajes de larga distancia.

El Hyundai Azera ha sido rediseñado para el 2012. En comparación con el modelo anterior, es mucho más elegante, con un estilo más distintivo exterior y un interior de mayor calidad.

Este Azera se ofrece en tres niveles de equipamiento: GLS, SE y Limited. El GLS y SE.

Trae un motor V6 de 3.3 litros que produce 293 caballos de fuerza.

El Azera pone especial énfasis en la seguridad con ocho bolsas de aire y control electrónico de estabilidad. El Azera Limited V6 iguala o supera a la mayoría de los competidores medianos en cabalaje y torque. Lo que distingue al Azera es la



Enrique Kogan
COLUMNISTA

ensamblaje de calidad. En espacio de la cajuela, el Hyundai Azera es casi el líder de esta clase. Superando al Nissan Maxima, el Buick LaCrosse. Sólo el Buick Lucerne, y el Mercury Sable presentan más espacio y vence al Avalon por dos pies cúbicos.

En general, es muy cómodo conducir. Es uno de los mejores en su clase por potencia, y espacio para los pasajeros.

El Azera es el competidor de Hyundai en el segmento de "Full size".

Real Estate for Sale
 SunSentinel.com/GetHomes

Homes - Single Family

DAVIE - 1 acre, 5BR/4BA/3.5cg. de dos pisos con piscina y patio. Techo nuevo. Más de 4,900 pies cuadrados. \$599,000 o mejor oferta. MDI Group. 305-655-1700. Se habla español, Pedro. 305-300-4322
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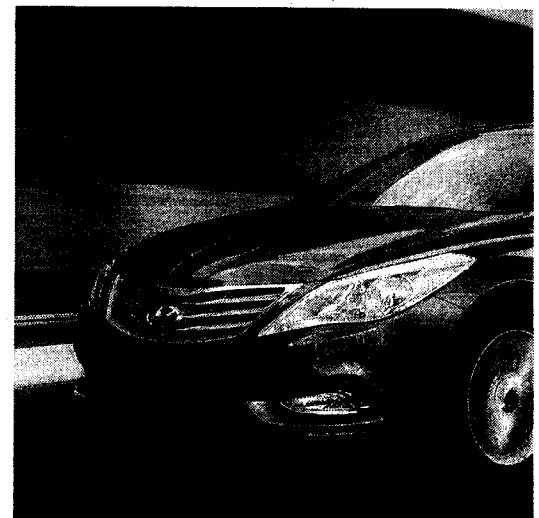
Fechas y lugares de audiencias sobre servicios
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Martes 7 de agosto del 2012 - 9 a.m.
 Miami-Dade County Auditorium
 2901 W Flagler Streer
 Miami, FL 33135

Martes 7 de agosto del 2012 - 4 p.m.
 Florida Memorial University
 120015 Hea

ALFOS » **HYUNDAI AZERA**

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Un defecto es su economía de combustible en carretera, donde, de acuerdo con los índices estimados de la EPA son un poco altos para su motor.

Por dentro, el ajuste y acabado son de primer nivel, con materiales y



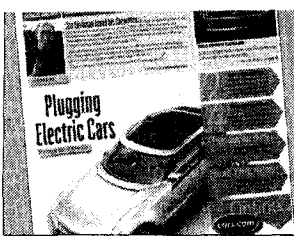
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una cuota una disminución del 4 por ciento a un incremento del 3 por ciento, proyectando que la mayoría de clientes empresariales verán una disminución en sus facturas o ningún cambio en absoluto en el 2013.

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El propósito de las audiencias es dar a los clientes una oportunidad de hablar ante la PSC acerca de la calidad del servicio que ellos reciben de FPL y de otras cuestiones relacionadas con la petición de FPL para un ajuste tarifario. A quienes deseen hablar, se les insta a llegar a la hora del inicio, debido a que las audiencias pueden terminar temprano si no hay personas que estén presentes para testificar.

Los comentarios de los clientes en cuanto a la calidad del servicio de FPL pueden ser enviados a la siguiente dirección:

Commission Clerk, Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

Tales comentarios deben referir el Sumario de caso No. 120015-EI. Además, los clientes pueden enviar sus preguntas o inquietudes específicas directamente a FPL, visitando www.FPL.com/response.

De conformidad con la Ley para Personas con Discapacidades (ADA, por sus siglas en inglés), cualquier persona que requiera de acomodamiento especial en estas audiencias debe llamar al Office of Commission Clerk al (850) 413-6770 por lo menos 48 horas antes de la audiencia. Cualquier persona que tenga dificultades de audición o del habla debe contactar a la Comisión de Servicios Públicos de la Florida utilizando el Florida Relay Service, disponible en el (800) 955-8771 (TDD).

Si una tormenta con nombre u otro desastre requiere de la cancelación de una audiencia de

que. Lo que distingue al Azera es la forma en cómo se siente desde el asiento del conductor y las señales que los diversos sistemas mecánicos envían al conductor a través de los puntos de contacto con el carro.

Un defecto es su economía de combustible en carretera, donde, de acuerdo con los índices estimados de la EPA son un poco altos para su motor.

Por dentro, el ajuste y acabado son de primer nivel, con materiales y

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Miércoles 8 de agosto del 2012 - 9 a.m.
 Plantation City Council Chambers
 400 NW 73 Avenue
 Plantation, FL 33317

Miércoles 8 de agosto del 2012 - 4 p.m.
 South Regional/Broward College Library
 7300 Pines Blvd.
 Pembroke Pines, FL 33024

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Si una tormenta con nombre u otro desastre requiere de la cancelación de una audiencia de servicio al cliente, el personal de la PSC intentará dar aviso oportuno, y notificación directa a las partes. El aviso de cancelación de la reunión también se proporcionará en el sitio web de la PSC, www.psc.state.fl.us, bajo el enlace "Hot Topics" que se encuentra en la página de inicio. La cancelación también se puede confirmar llamando al Office of the General Counsel en el (850) 413-6199.



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**Customer Service Hearing
Exhibit #34**



April 3, 2012

Linda Grant
6800 CYPRESS RD APT 217
PLANTATION, FL 33317

Re: Bill Account Number 05690-06000

Dear Ms. Grant,

It was a pleasure speaking with you on April 3, 2012 and thank you for allowing me the opportunity to provide you with information regarding FPL's various billing and payment programs that are available to our customers.

I hope you find the information contained in the enclosed Bill Management and Assistance Programs packet informative and beneficial.

You can also learn more about our programs or enroll online by visiting our website at: www.fpl.com

FPL values you as a customer and we look forward to providing you with the high quality products and services you can depend on.

Should you have additional questions or would like assistance in enrolling in any of the programs, please contact me at 1-800-397-6544 extension 33 Monday through Friday from 10:00am to 6:30pm.

Thank you for your time.

Sincerely,

A handwritten signature in black ink that reads "Sean S. Stewart".

Sean S. Stewart
FPL Customer Advocate



Payment/Credit History

FPL Account Number: 0569006000

Date	Amount	Description
07/10/2012	81.77	6/20/12 Payment
06/12/2012	83.40	5/21/12 Payment
05/10/2012	75.92	4/19/12 Payment
04/11/2012	71.28	3/20/12 Payment
03/04/2012	74.22	2/20/12 Payment
01/30/2012	169.92	12/19/11 + 1/21/12 Payment + 1.34 late fee
12/08/2011	68.95	11/17/11 Payment
10/21/2011	164.67	Payment
09/19/2011	83.27	Payment
08/10/2011	81.33	Payment
07/12/2011	157.08	Payment
05/16/2011	81.18	Payment
04/12/2011	75.30	Payment
03/02/2011	150.70	Payment
01/07/2011	73.20	Payment
12/29/2010	87.67	Payment
11/21/2010	171.31	Payment
08/24/2010	158.26	Payment

FPL corp office called on 4/3/12

On 3/20/12 I was billed for \$72.62. FPL gave me a \$1.34 credit to my bill ~~representing~~ representing

3/20/12 Invoice of 72.62 the previous paid \$1.34
 1.34 late fee, thereby reducing
 "corporate credit" 71.28 the balance owed to 71.28



Billing/Charges History

FPL Account Number: 0569006000

Date	Service Days	KWH Used	Debit Amount	Description of charges
07/20/2012	30	713	78.96	Electric Bill
06/20/2012	30	738	81.77	Electric Bill
05/21/2012	32	754	83.40	Electric Bill
04/19/2012	30	684	75.92	Electric Bill
03/20/2012	29	651	72.62	Electric Bill
02/20/2012	30	667	74.22	Electric Bill
01/21/2012	33	719	79.45	Electric Bill
12/19/2011	32	801	89.13	Electric Bill <i>on 1/30/12</i>
11/17/2011	28	604	68.95	Electric Bill <i>pd 12/8/11</i>
10/20/2011	29	663	75.02	Electric Bill
10/13/2011			1.32	Late Payment
09/21/2011	33	793	88.33	Electric Bill
09/12/2011			1.23	Late Payment
08/19/2011	30	731	82.04	Electric Bill
07/20/2011	29	724	81.33	Electric Bill
06/21/2011	33	702	79.09	Electric Bill
06/10/2011			1.15	Late Payment
05/19/2011	29	684	76.84	Electric Bill
05/12/2011			1.20	Late Payment
04/20/2011	30	715	79.98	Electric Bill
03/21/2011	31	669	75.30	Electric Bill
02/18/2011	28	611	68.39	Electric Bill
02/14/2011			1.22	Late Payment
01/21/2011	35	737	81.09	Electric Bill
12/17/2010	30	647	71.88	Electric Bill
12/09/2010			1.32	Late Payment
11/17/2010	29	779	85.10	Electric Bill
11/10/2010			2.57	Late Payment
10/19/2010	29	710	78.25	Electric Bill
10/12/2010			1.38	Late Payment
09/20/2010	32	844	91.68	Electric Bill
08/19/2010	29	715	78.74	Electric Bill
08/12/2010			1.18	Late Payment
07/21/2010	30	717	78.34	Electric Bill

79.45
 + 89.13

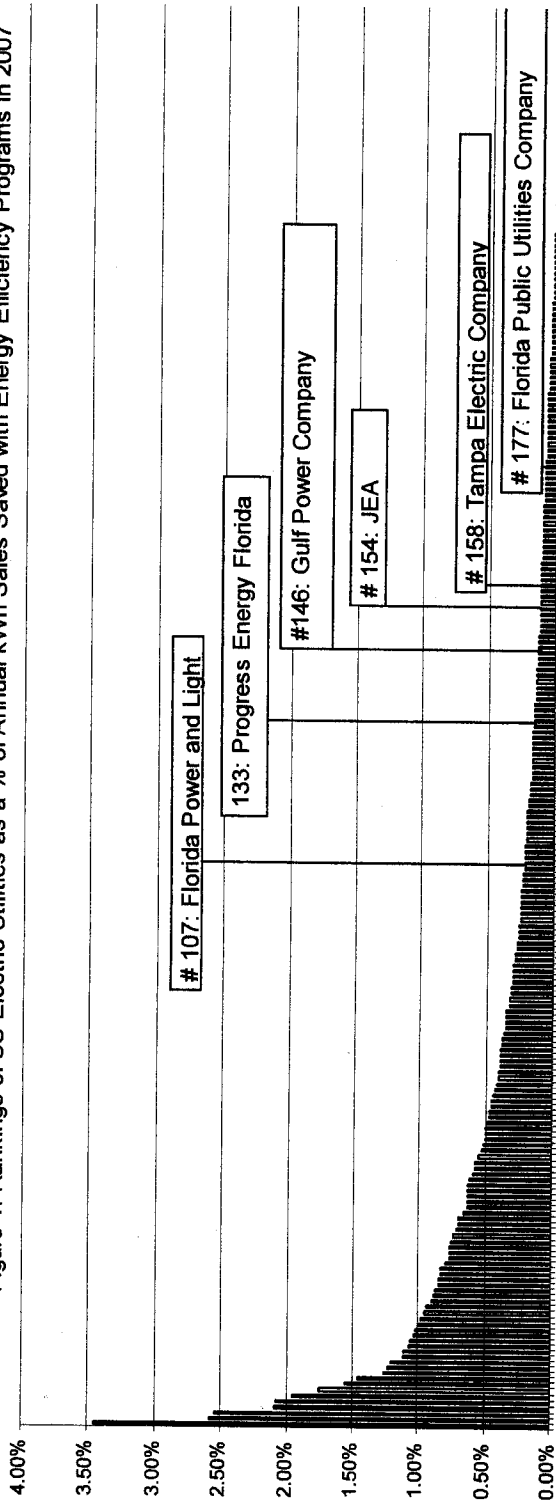
 168.58
 + 1.34 late fee

 169.92

**Customer Service Hearing
Exhibit #35**

Exhibit RFS - 5: Ranking of FEECA Utilities by Incremental Annual kWh Savings as Percent of Sales

Figure 1: Rankings of US Electric Utilities as a % of Annual kWh Sales Saved with Energy Efficiency Programs in 2007



Note: Based on incremental annual kWh Savings from Energy Efficiency Programs in 2007 for each utility from the US EIA Form 861 Data

Note: Orlando Utility Company did not report savings for 2007.

**Customer Service Hearing
Exhibit #36**

Bloomberg

Economy in U.S. Grows at 1.5% Rate

By Shobhana Chandra - Jul 27, 2012

The U.S. economy expanded at a slower pace in the second quarter as a softening job market prompted Americans to curb spending.

Gross domestic product, the value of all goods and services produced, rose at a 1.5 percent annual rate after a revised 2 percent gain in the prior quarter, Commerce Department figures showed today in Washington. The median forecast of economists surveyed by Bloomberg News called for a 1.4 percent increase. Household purchases, which account for about 70 percent of the world's largest economy, grew at the slowest pace in a year.

Consumers are cutting back just as Europe's debt crisis and looming U.S. tax-policy changes dent confidence, hurting sales at companies from United Parcel Service Inc. (UPS) to Procter & Gamble Co. (PG). Cooling growth makes it harder to reduce unemployment, helping explain why Federal Reserve Chairman Ben S. Bernanke has said policy makers stand ready with more stimulus if needed.

"We have an anemic recovery with really no momentum," said Julia Coronado, chief economist for North America at BNP Paribas in New York. "It's reflective of uncertainty in the global outlook. It's a frustrating picture for policy makers. The report is supportive of further easing."

Stock-index futures held earlier gains after the report. The contract on the Standard & Poor's 500 Index maturing in September rose 0.4 percent to 1,360.3 at 8:55 a.m. in New York.

Survey Results

Forecasts of 82 economists in the survey ranged from gains of 0.7 percent to 1.9 percent. The GDP estimate is the first of three for the quarter, with the other releases scheduled for August and September when more information becomes available.

With today's release, the Commerce Department's Bureau of Economic Analysis also issued revisions dating back to the first quarter of 2009. The changes showed the first year of the recovery from the worst recession in the post-World War II era was even weaker than previously estimated.

GDP grew 2.5 percent in the 12 months after the contraction ended in June 2009, compared with the 3.3 percent gain previously reported, the Commerce Department said.

The final quarter of last year was revised up to a 4.1 percent gain, the best performance in almost six years, underscoring a more marked slowdown in the first half of 2012. The fourth quarter gain was previously reported as 3 percent.

Today's report showed household consumption rose at a 1.5 percent from April through June, down from a 2.4 percent gain in the prior quarter. The median forecast in the Bloomberg survey called for a 1.3 percent advance. Purchases added 1.05 percentage points to growth.

Consumer Slowdown

Recent data signal consumers are reluctant to step up purchases. Retail sales fell in June for a third consecutive month, the longest period of declines since 2008. Same-store sales rose less than analysts' estimates at retailers including Target Corp. (TGT) and Macy's Inc. (M)

Slowing sales and currency fluctuations led Procter & Gamble, the world's largest consumer products company, to cut profit forecasts three times this year.

Among frugal consumers is Roger Szemraj, a lobbyist for the food industry with OFW Law in Washington, who drives a hybrid car and said his routine has always been to find the grocery store with the best deals.

"We are always looking to see what are the sales items and try to buy in that instance," said Szemraj who was shopping at Safeway Inc. store in the Georgetown neighborhood of Washington because of a sale on lamb. "It's a matter of looking to see what the sales price is."

Payroll Gains

Consumers may remain cautious until hiring accelerates. Payroll gains averaged 75,000 in the second quarter, down from 226,000 in the prior three months and the weakest in almost two years. The unemployment rate, which held at 8.2 percent in June, has exceeded 8 percent for 41 straight months.

Bernanke told lawmakers last week that progress in reducing the jobless rate probably will be "frustratingly slow."

"Economic activity appears to have decelerated somewhat during the first half of this year," Bernanke said in testimony to Congress. The Fed is "prepared to take further action as appropriate to promote a stronger economic recovery."

Jobs and the economy are central themes in the presidential campaign, with President Barack Obama and Republican challenger Mitt Romney sparring over who can best revitalize the recovery.

UPS, the world's largest package-delivery company, cut its full-year profit forecast after a drop in second-quarter international package sales. The Atlanta-based company, considered an economic bellwether because it moves goods ranging from financial documents to pharmaceuticals, projects the U.S. will grow 1 percent in the remainder of 2012.

Global Slowdown

"Economies around the world are showing signs of weakening and our customers are increasingly nervous," Chief Executive Officer Scott Davis said on a July 24 call with analysts. "In the U.S., uncertainty stemming from this year's elections and the looming fiscal cliff constrains the ability of businesses to make important decisions such as hiring new employees, making capital investments, and restocking inventories."

Cutbacks by government agencies continued to hinder growth as spending dropped at a 1.4 percent annual rate in the first quarter, the ninth decrease in the last 10 periods. The decline was led by a 2.1 percent fall at the state and local level that marked an 11th consecutive drop.

Business investment cooled last quarter reflecting stagnant spending on commercial construction projects. Corporate spending on equipment and software improved, climbing at a 7.2 percent pace, up from a 5.4 percent increase in the previous quarter.

Fewer Orders

A report yesterday showed the corporate spending outlook has dimmed. Bookings for non-military capital goods excluding aircraft, a proxy for future investment, fell at a 3.1 percent annual rate in the second quarter, the first decrease since the same period in 2009, when the U.S. was still in a recession, according to Commerce Department data.

A pickup in homebuilding has helped some manufacturers to fare better. Caterpillar Inc. (CAT), the largest maker of construction and mining equipment, this week raised its full-year profit forecast on increased demand from North American builders.

"We are planning for a world that is growing anemically in the next 24 months," Chief Executive Officer Doug Oberhelman said on a July 25 conference call to discuss his company's earnings. "We are not planning for an implosion."

A measure of inflation, which is tied to consumer spending, climbed at a 0.7 percent annual pace in the second quarter, the smallest gain in two years. The slowdown in spending combined with less inflation helped boost the personal saving rate to 4 percent from 3.6 percent in the prior period.

To contact the reporter on this story: Shobhana Chandra in Washington at

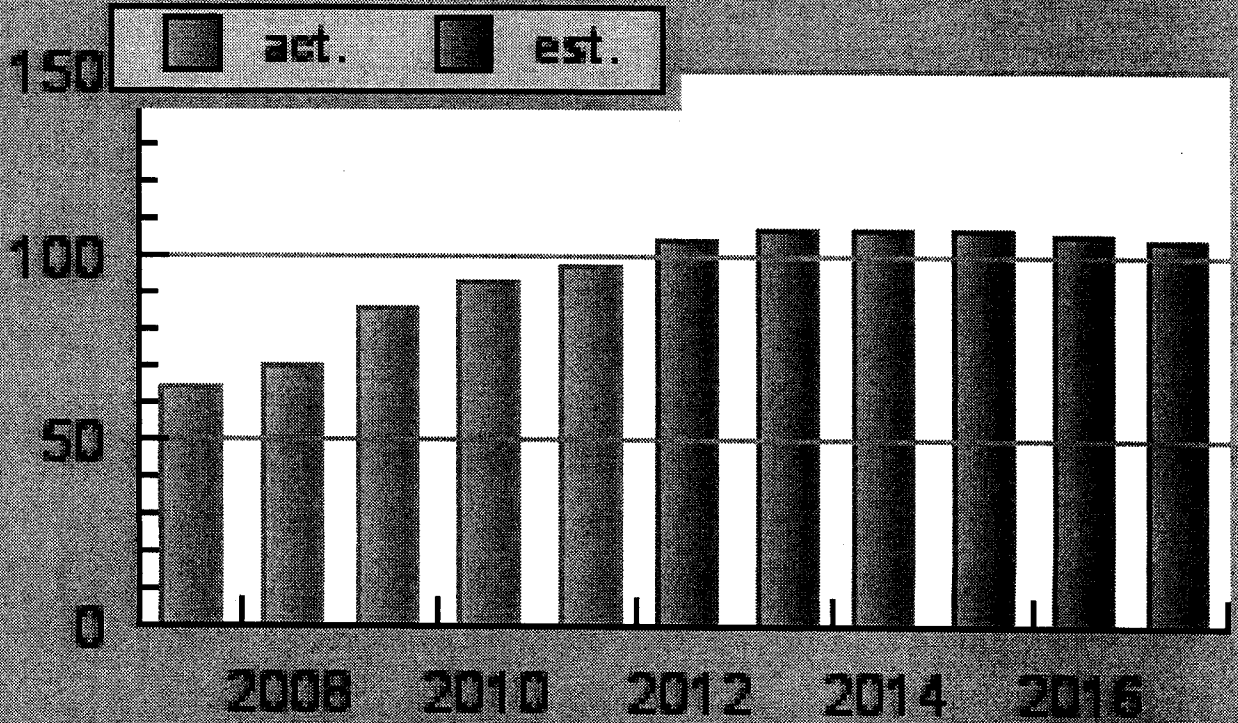
Projected and Recent US Federal Debt Numbers

	<i>Gross Federal Debt</i>	<i>Debt Held by Public</i>
FY 2013*	\$17.5 trillion	\$10.6 trillion
FY 2012*	\$16.4 trillion	\$9.7 trillion
FY 2011	\$14.8 trillion	\$8.5 trillion
FY 2010	\$13.5 trillion	\$8.2 trillion
FY 2009	\$11.9 trillion	\$6.8 trillion
FY 2008	\$10.0 trillion	\$5.3 trillion

Gross Federal Debt is the total debt owed by the United States federal government. It comprises "debt held by the public" and "debt held by federal government accounts," such as IOUs owed to the Social Security trust fund. "Debt held by the public" includes debt actually held by the public and foreign governments, and also debt held by the Federal Reserve System, i.e., monetized as part of the monetary base.

Debt in Percent GDP

Federal Debt as Percent GDP
US from FY 2007 to FY 2017



jpggraph

usgovernmentspending.com