



A CITIZENS COMMUNICATIONS COMPANY

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Government & External Affairs  
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Rochester, NY 14646

COMMISSION  
CLERK

October 31, 2012

Ms. Ann Cole  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**SUBJECT: 2012 THIRD QUARTER REPORT ON LIFELINE AND LINK-UP**

Dear Ms. Cole:

Pursuant to Rule 25-4.0665(20) of the Florida Administrative Code, please find enclosed the 2012- third quarter report on Lifeline and Link-Up for Frontier Communications of the South, Inc.

Any questions can be directed to me at (585) 777-7688 or to Susan Miller at (919) 941-3411.

Sincerely,

Makita Saloane  
Regulatory Compliance & Reporting  
Frontier Communications

Enclosure

DOCUMENT NUMBER-DATE

07407 NOV-1 2012

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Month	Lifeline Customers	Link-Up Customers	New Lifeline Customers	Transitional Customers	Resold Customers
January	168	0	4	15	0
February	169	0	3	17	0
March	168	0	5	25	0
<b>1st Quarter</b>	<b>168</b>	<b>0</b>	<b>4</b>	<b>19</b>	<b>0</b>
April	173	0	11	31	0
May	172	0	9	39	0
June	174	0	13	41	0
<b>2nd Quarter</b>	<b>173</b>	<b>0</b>	<b>11</b>	<b>37</b>	<b>0</b>
July	176	0	8	46	0
August	173	0	5	10	0
September	169	0	1	11	0
<b>3rd Quarter</b>	<b>173</b>	<b>0</b>	<b>5</b>	<b>22</b>	<b>0</b>
October	0	0	0	0	0
November	0	0	0	0	0
December	0	0	0	0	0
<b>4th Quarter</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

2012 Total                                129                                0                                20                                20                                0

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Average of Lifeline Customers	168	173	173	0
Average of Link-Up Customers	0	0	0	0
Total New Lifeline Customers	4	11	5	0
Average Transitional Customers	19	37	22	0
Average Resold Customers	0	0	0	0

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2012 Florida Lifeline Summary  
Credit

Frontier Communications of Alabama

Order#: PSC-10-0358-NOR-TP  
Docket#: 090504-TP

Month	Federal	State	Transitional	Total
January	\$591.96	\$1,093.73	\$57.90	\$1,743.59
February	\$591.39	\$1,069.04	\$71.14	\$1,731.57
March	\$579.95	\$1,064.05	\$85.19	\$1,729.19
<b>1st Quarter</b>	<b>\$1,763.30</b>	<b>\$3,226.82</b>	<b>\$214.23</b>	<b>\$5,204.35</b>
April	\$613.19	\$1,125.79	\$86.06	\$1,825.04
May	\$1,857.48	\$1,126.46	\$117.46	\$3,101.40
June	\$584.59	\$1,054.09	\$138.33	\$1,777.01
<b>2nd Quarter</b>	<b>\$3,055.26</b>	<b>\$3,306.34</b>	<b>\$341.85</b>	<b>\$6,703.45</b>
July	\$578.79	\$1,093.09	\$72.46	\$1,599.42
August	\$458.23	\$1,090.05	\$38.69	\$1,586.97
September	\$436.14	\$1,031.76	\$38.03	\$1,505.93
<b>3rd Quarter</b>	<b>\$1,473.16</b>	<b>\$3,214.90</b>	<b>\$4.26</b>	<b>\$4,692.32</b>
October	\$0.00	\$0.00	\$0.00	\$0.00
November	\$0.00	\$0.00	\$0.00	\$0.00
December	\$0.00	\$0.00	\$0.00	\$0.00
<b>4th Quarter</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$0.00</b>

2012 Total                                      \$6,291.72                                      \$9,748.06                                      \$560.34                                      \$16,600.12

	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter
Federal	\$1,763	\$3,055	\$1,473	\$0
State	\$3,227	\$3,306	\$3,215	\$0
Transitional	\$214	\$342	\$4	\$0
<b>Total</b>	<b>\$5,204</b>	<b>\$6,703</b>	<b>\$4,692</b>	<b>\$0</b>