

AUSLEY & MCMULLEN

ATTORNEYS AND COUNSELORS AT LAW

123 SOUTH CALHOUN STREET
P.O. BOX 391 (ZIP 32302)
TALLAHASSEE, FLORIDA 32301
(850) 224-9115 FAX (850) 222-7560

12 NOV - 7 PM 2: 32

RECEIVED FPSC
COMMISSION
CLERK

November 7, 2012

HAND DELIVERED

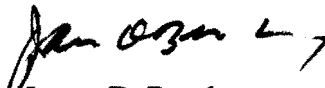
Ms. Pauline Robinson, Attorney
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Edward McDonald v. Tampa Electric Company
FPSC Docket No. 110305-EI

Dear Ms. Robinson:

Tampa Electric respects each and every one of its customers. However, the company has been receiving some increasingly erratic communications from Mr. Edward McDonald regarding the amounts he owes for electric service provided by Tampa Electric. The most recent communication, a facsimile dated November 6, 2012, is completely erroneous. To set the record straight, there was no acknowledgment of any billing inaccuracy or that the final notices Tampa Electric has been providing Mr. McDonald do not comply with the Commission's rules. A representative of Tampa Electric did contact Mr. McDonald and attempt to explain to him his payment obligations and minimize his complaints. Unfortunately, that effort only appears to have provided a catalyst for Mr. McDonald's erroneous November 6 facsimile.

Sincerely,


James D. Beasley

JDB/pp
Enclosure

cc: Ann Cole ✓
Edward McDonald

DOCUMENT NUMBER-DATE

07523 NOV -7 12

FPSC-COMMISSION CLERK