

ALTURAS UTILITIES, LLC
P.O. BOX 1798
EATON PARK, FL. 33840
863-904-5574

RECEIVED-FPSC

12 NOV 13 AM 9:08

COMMISSION
CLERK

11/8/2012

Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399

120288-WU

RE: Request to open docket for approval of Miscellaneous Service Charges for
ALTURAS UTILITIES,LLC. in Polk County.

Dear Commission Clerk:

Please allow this letter to serve as a request to amend the approved tariff sheets for
ALTURAS UTILITIES,LLC in Polk County.

The utility is responding to customer requests to accept credit and debit cards by phone.
In the interest of customer service, the utility started accepting customer credit cards as of
October 30th 2012 and is requesting an amendment to the tariff sheets to recoup actual
costs incurred by the credit card companies.

The utility requests to be able to charge the customer who chooses to pay the customer
monthly invoice by credit card, the actual amount of 2.11% and .40 (forty cents) per
transaction.

Also, please find attached credit card statement reflecting costs incurred by the utility.

On behalf of the Utility,


Mike Smallridge

DOCUMENT NUMBER - DATE

07615 NOV 13 09

FPSC-COMMISSION CLERK

Merchant Statement



TRANSFIRST
 SUITE 100
 12202 AIRPORT WAY
 BROOMFIELD CO 80021
 MERCHANT SUPPORT (800) 654-9256

Processing Month: 10-12 3930
 Association Number: 106273
 Merchant Number: ██████████-8224-30
 Routing Number: xxxxx2152
 Deposit Account Number: xxxxxxxx0875



ALTURAS UTILITIES LLC
 PO BOX 1798
 EATON PARK FL 33840-1798

***N0024598

Amount Deducted:
 \$ 2.43

Plan Summary

Plan Code	Number of Sales	Amount of Sales	Number of Credits	Amount of Credits	Net Sales	Average Ticket	Disc P/I	Disc %	Discount Due
VS	02	91.68	00	.00	91.68	45.84	.000	2.110	1.93
MC	00	.00	00	.00	.00	.00	.000	2.110	.00
DS	00	.00	00	.00	.00	.00	.000	2.110	.00
**	02	91.68	00	.00	91.68	45.84			1.93

Deposits

Day	Reference Number	Tran Code	Plan Code	Number of Sales	Amount of Sales	Amount of Credits	Discount Paid	Net Deposit
29	90001010042	D	T	02	91.68	.00	.00	91.68
Deposit Totals				02	91.68	.00	.00	91.68

Fees

Number	Amount	Description	Total
02		VISA ASSOC APF FEE	.04
02		TRANSACTION/NETWORK ACCESS FEE	.40
02	91.68	V/MC/DS KILOBYTE/BASEII FEES	.06
Total Fees Due			.50

Discount Due	1.93
Fees Due	.50
Amount Deducted	2.43

EXPLORE TRANSLINK FREE NOW! \$0.00 MONTHLY BILLING BEGINS IN 60 DAYS.
 PROUD SPONSOR OF SMALL BUSINESS SATURDAY NOV 24. TO FIND OUT HOW YOU CAN
 PROMOTE YOUR BUSINESS WITH FREE RESOURCES GO TO TRANSFIRST.COM

DOCUMENT NUMBER - DATE
 07615 NOV 13 21

PLAN CODES				TRANSACTION CODES			
VS -VISA	MC -MASTERCARD	DS -DISCOVER	JC -JCB	T -ALL PLANS	D -DEPOSIT		
VL -VISA LARGE TICKET	ML -MASTERCARD LARGE TICKET	DD -DISCOVER DEBIT	AM -AMERICAN EXPRESS	1 -PLAN ONE	C -CHARGEBACK		
VD -VISA DEBIT	MD -MASTERCARD DEBIT	DZ -DISCOVER BUSINESS	DB -DEBIT	2 -PLAN TWO	A -ADJUSTMENT		
VB -VISA BUSINESS	MB -MASTERCARD BUSINESS	DJ -DISCOVER JCB	EC -ELECTRONIC CHECK	3 -PLAN THREE	B -CHARGEBACK REVERSAL		
V\$ -VISA CASH ADVANCE	M\$ -MASTERCARD CASH ADVANCE	D\$ -DISCOVER CASH ADV	EB -EBT				