

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-FPSC
12 NOV 13 PM 2:49
COMMISSION
CLERK

DATE: November 13, 2012
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Pauline Robinson, Attorney, Office of the General Counsel *PER*
RE: Docket No. 110305-EI - Initiation of formal proceedings of Complaint No. 1006767E of Edward McDonald against Tampa Electric Company, for alleged improper billing.

Please include the attached document in the docket file.

Thank you.

DOCUMENT NUMBER-DATE

07649 NOV 13 2012

FPSC-COMMISSION CLERK

NOVEMBER 6, 2012

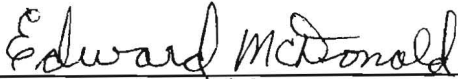
VIA FAX (813) 314=4253

TO: Laurie Evans, Supervisor
Quality Assurance
TECO

RE: Incorrect Billing
Insufficient Notice

By Telephone call RE: LAURIE EVANS, *Teco acknowledges the BILLING IS INACCURATE and the FINAL NOTICE does not comply with F.A.C. Rule 25-6.105.

Ms Evans indicated she would provide CORRECTIONS IN WRITING


Edward McDonald
(813) 374=3837

*
* 11/6/12:::3:57 p.m.

Copy
Pauline Robinson, STAFF COUNSEL FPSC
James Beasely, Esq.

DOCUMENT NUMBER - DATE
07649 NOV 13 21
FPSC-COMMISSION CLERK

Reference imposed hereon

FINAL NOTICE

0261 0231564
MCDONALD EDWARD
7203 41 ST N
TAMPA FL 33604-2425

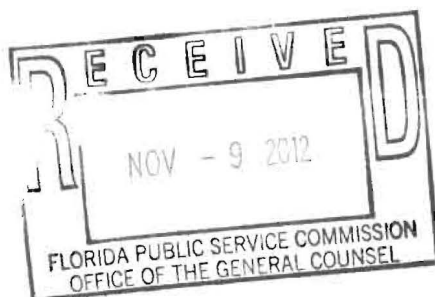
402554
Total Amount Due \$1,193.00
Statement Date
Oct 26, 2012

To avoid having your electric service interrupted, full payment of **\$1,193.00** is due by **November 06, 2012**. This balance is not eligible for a payment arrangement to extend the due date if you have already paid this balance, thank you.

If payment is not received, your service will be scheduled for interruption. A reconnect fee of \$50.00 or \$140.00 will be billed to your account depending on which method was used to interrupt your service.

You can pay your final notice bill online at **tampaelectric.com**. If you pay at a payment agent, please allow three business days for the payment to post.

Payments received may be applied to any unpaid deposit billing due on this account. Please note due date on any new bill you receive will not extend this final notice amount or due date.



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Edward McDonald
Edward McDonald

(813) 374=3837

ADDENDUM 11/7/12 (see on site NOTICE/Below/

1. Provide a billing that complies with F.A.C. RULE 25-6.100
2. F.A.C. Rule 25-6.105(g) requires non-payment as a basis for interruption of service. TECO OWES ME (\$3500)) PLUS INTEREST FROM 2004 Statement, alleging the \$3500 was recalled by the bank are FRAUDULENT! CHARGES OF \$280 for returned payments are FRAUDULENT. I HAVE BANK RECORDS FOR PROOF! CHARGES OF \$307 current conversion are FRAUDULENT! CIRCUIT COURT DISMISSED TECO ALLEGATIONS
3. COMPLAINT OF 10/12/12 CANNOT BE PLACED ON DOCKET 110305 because that Docket was CLOSED when the 10/12/12 was filed!

*
* 11/6/12:::3:57 p.m.

Copy
Pauline Robinson, STAFF COUNSEL FPSC
James Beasely, Esq.



Today's date 11/6/12
Account number 02610231564
7203 N. 41 ST.
Do not mail your payment.

We have left your service on as a courtesy today. To avoid disconnection, your payment must be received by one of our payment agents by:
11/14/12

A service charge of \$20 has been billed to your account.

Electric bill	\$ <u>130.22</u>
Deposit	\$ _____
Arrangement	\$ _____
Return check	\$ _____
Other	\$ _____
_____	_____
_____	_____
Total amount due	\$ <u>130.22</u>

Payment must be cash only.
You may pay by phone with a check or credit/debit card using Just Pay It®. Please call 1-866-300-3069 (toll-free) or visit tampaelectric.com.
There is a \$4.95 convenience fee per \$500 transaction for this service.