

Section 1 - Office of Commission Clerk

Docket No. 120297-EI Date Docketed: 11/20/2012 Title: Complaint of Marlowe Ragland against Progressive Energy for alleged disconnections and high bills.

Company: Marlowe Ragland
Progress Energy Florida, Inc.
Progressive Energy

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to:	AFD	AIT	APA	CAO	CLK	DET	ECO	ENG	(GCL)	IDM	TEL
("O" indicates OPR)							X	X	X		

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module A9

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	Staff Assignments	0	Due Dates	
			Previous	Current
L Harris		0	Current CASR revision level	
	1.	Revised CASR Due	NONE	01/04/2013
	2.			
	3.			
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Staff Counsel	L Harris			
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OCRs (ECO)	E Draper, D Rome			
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Recommended assignments for hearing and/or deciding this case:	30.			
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	32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel <input type="checkbox"/>	33.			
Hearing Examiner <input type="checkbox"/> Staff <input type="checkbox"/>	34.			
	35.			
Date filed with CLK: <u>12/07/2012</u>	36.			
	37.			
Initials OPR _____	38.			
Staff Counsel _____	39.			
	40.			

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
	X				

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BI/HW

Date: 12/07/2012

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Last Day to Suspend: _____

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("O" indicates OPR)				X			X	X	X		

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Staff Assignments

OPR Staff	L Harris	1	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Revised CASR Due	SAME	01/04/2013
		2.	Staff Recommendation	SAME	02/07/2013
		3.	Agenda	SAME	02/19/2013
		4.	Standard Order	SAME	03/11/2013
		5.	Close Docket or Revise CASR	SAME	03/29/2013
		6.			
		7.			
Staff Counsel	L Harris	8.			
		9.			
OCRs (ECO)	F Draper, D Rome	10.			
(CAO)	N Forsman, R Hicks	11.			
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel ___
 Hearing Examiner ___ Staff ___

Date filed with CLK: 12/21/2012

Initials OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
	X				

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Approved: BI/TW
 Date: 12/21/2012

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Progressive Energy

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____ AFD _____ AIT _____ APA _____ CAO _____ CLK _____ DET _____ ECO _____ ENG _____ (GCL) _____ IDM _____ TEL _____
 ("C" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule

Program Module <u>A9</u>		WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770			
Staff Assignments					
<u>OPR Staff</u>	<u>L Harris</u>	<u>3</u>	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	02/21/2013	03/28/2013
		2.	Agenda	03/05/2013	04/09/2013
		3.	Standard Order	03/25/2013	04/29/2013
		4.	Close Docket or Revise CASR	04/30/2013	05/31/2013
		5.			
		6.			
		7.			
<u>Staff Counsel</u>	<u>L Harris</u>	8.			
		9.			
<u>OCRs (ECO)</u>	<u>E Draper, D Rome</u>	10.			
<u>(CAO)</u>	<u>N Forsman, R Hicks</u>	11.			
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Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BI	ED	GH	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
	X				

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 the identical panel decides the case.
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 assigned the full Commission decides the case.

Approved: *BJ/m*
 Date: Pending
3/4/13

STATE OF FLORIDA

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
JULIE I. BROWN



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

November 26, 2012

ADMINISTRATIVE

Marlowe Ragland
1087 Sailing Bay Dr.
Clermont, Florida 34711

Re: Docket No. 120297-EI

Dear Ms. Ragland:

This will acknowledge receipt of the formal complaint of Marlowe Ragland against Progressive Energy for alleged disconnections and high bills, which was filed in this office on November 20, 2012, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6199.

Office of Commission Clerk

DOCUMENT NUMBER 07834

NOV 26 2012

FPSC-COMMISSION CLERK

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Last Day to Suspend: _____

Referred to:

AFD AIT APA CAO CLK DET ECO ENG (GCL) IDM TEL

("O" indicates OPR)

			X				X	X	X		
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 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff	L Harris	2	Current CASR revision level	Due Dates	
				Previous	Current
		1.	Staff Recommendation	02/07/2013	02/21/2013
		2.	Agenda	02/19/2013	03/05/2013
		3.	Standard Order	03/11/2013	03/25/2013
		4.	Close Docket or Revise CASR	03/29/2013	04/30/2013
		5.			
		6.			
		7.			
Staff Counsel	L Harris	8.			
		9.			
OCRs (ECO)	E Draper, D Rome	10.			
(CAO)	N Forsman, R Hicks	11.			
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		29.			
Recommended assignments for hearing and/or deciding this case:		30.			
		31.			
		32.			
Full Commission <input checked="" type="checkbox"/> Commission Panel _____		33.			
Hearing Examiner _____ Staff _____		34.			
		35.			
Date filed with CLK: <u>02/01/2013</u>		36.			
		37.			
Initials OPR _____		38.			
Staff Counsel _____		39.			
		40.			

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- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
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X							

Prehearing Officer

Commissioners					ADM
BI	ED	GH	BL	BW	
	X				

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Approved: BI/TW
 Date: Pending 2/4/13