

Ann Cole

120176-E1

RECEIVED-FPSC

From: Carlotta Stauffer on behalf of Braulio Baez
Sent: 13 FEB 28 AM 9:48 Thursday, February 28, 2013 9:41 AM
To: Michael Lawson; Curt Kiser; Mary Anne Helton; Jennifer Crawford; Rick Moses; Patti Daniel; Neal Forsman; Rhonda Hicks; Lisa Harvey; Jim Dean; Chuck Hill; Apryl Lynn; Ann Cole
Cc: COMMISSION CLERK
 Commissioners Advisors; Braulio Baez; Carlotta Stauffer; Kate Hamrick; Jacqueline Moore; Terri Fleming; Catherine Potts; Tiffany Williams; Betty Leland; Cristina Slaton; Kathleen Stewart; Kay Posey; Pamela Paultre
Subject: RE: Request for Oral Modification to Item 2, March 5, 2013 Agenda

approved

From: Michael Lawson
Sent: Wednesday, February 27, 2013 2:10 PM
To: Braulio Baez; Curt Kiser; Mary Anne Helton; Jennifer Crawford; Rick Moses; Patti Daniel; Neal Forsman; Rhonda Hicks; Lisa Harvey; Jim Dean; Chuck Hill
Subject: Request for Oral Modification to Item 2, March 5, 2013 Agenda

All,

Subject: Request of Oral Modification to Item 2, March 5, 2013 Agenda, Docket No. 120176-EI - Complaint of Frederick Smallakoff against Progress Energy Florida, Inc. concerning alleged improper bills, Case No. 1059336E.

Staff requests approval to make an oral modification to Issue 1 of the recommendation for the above-referenced item. This issue relates to a consumer complaint filed by Mr. Smallakoff. The modification is necessary in order to correct two identical typographic errors in which the disputed amount of funds billed to Mr. Smallakoff was incorrectly written as \$340 instead of the correct amount of \$320. The \$320 amount is derived from a \$280 additional security deposit imposed by PEF as a condition of reconnecting his power and a \$40 reconnection fee. The correct \$320 amount is used throughout the rest of the recommendation.

1) Page 5, Issue 1, Recommendation Paragraph

Issue 1: What is the appropriate disposition of Mr. Smallakoff's complaint?

Recommendation: Mr. Smallakoff's complaint should be denied and he should pay the outstanding amount of \$320 ~~\$340~~. (Lawson)

2) Page 9, Last Sentence of the last paragraph on the page

Therefore, staff recommends that the Commission should deny Mr. Smallakoff's complaint and should pay the outstanding amount of \$320 ~~\$340~~ as previously billed by the utility.

DOCUMENT NUMBER-DATE
 01033 FEB 28 2013
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