CLASS A and B
WATER AND/OR WASTEWATER UTILITIES

FINANCIAL, RATE AND ENGINEERING MINIMUM FILING REQUIREMENTS

120209-WS

OF

Utilities, Inc. of Florida
Exact Legal Name of Utility
Docket No.: 120209-WS

VOLUME III (c) (Pinellas County)

FOR THE

Test Year Ended: December 31, 2011

DETAILED MAP

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (1)
DETAILED MAP

Test Year Ended December 31, 2011

CHEMICALS USED

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (2)
CHEMICALS USED

Test Year Ended December 31, 2011

Utilities, Inc. of Florida
Docket No. 120209-WS
Schedule of Chemicals-Pinellas County
Test Year Ended December 31, 2011

Date of Invoice	Location	UN1791, Hyprochlorite Solutions, 8, PG III Sodium Hypochlorite 12.5% -BULK GL DOT SP-12412 Gal	Price	AS4000 Ammonium Sulfate 40% BULK GL Units	Price	UN2880, Calcium Hypochlorite, Hydrated, 5.1, PGII Calcium Hypochlorite Lb	Price	Aquadene SK7641 Liqui Units	Price	(HM)Sulfamic Acid ACS Grade 500g) Units	Price	DPD Free Chlorine RGT 10 ML, PK/1000 Units	Price	Monochlor F Reagent Pk/100 Units	Price	TOTAL AMOUNT
1/7/2011	Lake Tarpon	-		55	2.50											137.50
2/24/2011	Lake Tarpon	100.00	1.30													130.00
4/21/2011	Lake Tarpon	-		55	2.25											123.75
4/28/2011	Lake Tarpon	105.00	1.30													136.50
6/30/2011	Lake Tarpon	90.00	1.30													117.00
9/8/2011	Lake Tarpon	90.00	1.30													117.00
9/21/2011	Lake Tarpon*	-										0.115	167.00			22.38
10/13/2011	Lake Tarpon	-		55	2.25											123.75
11/23/2011	Lake Tarpon	90.00	1.30													117.00
12/28/2011	Lake Tarpon*	-												0.460	51.00	28.32
		475.00		165										0.460		1,053.20
Quantity Purchased		475.00		165								0.115		0.460		
Unit of Measure		Gallons		Gallons		Pounds		Gallons		Gallons		Units		Units		
Average Cost/ Unit			1.30		2.33										51.00	
Where Used (Water/ Sewer)		Water		Water										Water		
Specify Dosage Rate		Disinfecting agent		Disinfecting agent										Reagent		
Water, total item used, gallons		475.00		165								0.115		0.460		
Water, chemical feed rate, ppm		3.06		4.26		N/A		N/A		N/A		N/A		N/A		
Volume treated, million gal.		18.605		18.605												

*** Additional Charges include freight, sales tax, and misc charges incurred as shown on chemical invoices.**

RECONCILIATION TO MFRs:					
TOTAL WATER EXPENSE	617.5	385.00		50.70	1,053.20
TOTAL WASTEWATER EXPENSE					-
TOTAL CHEMICAL EXPENSE PER SCHEDULE					1,053.20
AMOUNTS PER G/Ls					
OBJECT 5480 - CHLORINE - AA G/L					617.50
OBJECT 5480 - CHLORINE - UA G/L					296.40
OBJECT 5490 - OTHER CHEMICALS AA G/L					631.23
					1,545.13
ADJUSTMENTS:					
TO RECLASS PASCO'S PORTION OF INVOICE 403850					(217.91)
TO RECLASS PINELLAS' PORTION OF INVOICE 380674 posted at Pasco County					22.38
REMOVAL OF CHEMICAL ALLOCATIONS - SEE ALLOCATION ADJUSTMENTS					(296.40)
ADJUSTED CHEMICAL EXPENSE					1,053.20

CHEMICAL
ANALYSIS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (3)
CHEMICAL ANALYSIS

Test Year Ended December 31, 2011

Florida Department of E. .ronmental Protection
Safe Drinking Water Program Laboratory Reporting Format

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: Lake Tarpon PWS I.D. #: ☐☐☐☐☐☐☐

System Type (check one): ☐Community ☐Nontransient Noncommunity ☐Transient Noncommunity

Address: _____

City: _____ ZIP Code: _____

Phone # _____ Fax #: _____ E-Mail Address: _____

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: TT2003491001 Sample Date: 1/9/12 Sample Time: 0800 (AM) PM (Circle One)

Sample Location (be specific) : well Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): _____ mg/L Field pH: _____

Sample Type (Check Only One)

☐Distribution
☐Entry Point (to Distribution)
☐Plant Tap (not for compliance with 62-550)
☐Raw (at well or intake)
☐Max Residence Time
☐Ave Residence Time
☐Near First Customer

Reason(s) for Sample (Check all that apply)

☐Routine Compliance with 62-550
☐Confirmation of MCL Exceedance*
☐Composite of Multiple Sites**
☐Replacement (of Invalidated Sample)
☐Special (not for compliance with 62-550)
☐Clearance (permitting)
☐Other: _____

Sampling Procedure Used or Other Comments:

_____

*See 62-550.500(6) for requirements and restrictions. And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and attach a results page for each site.

SAMPLER CERTIFICATION

I, Stephen Hebert (Print Name), Operator (Print Title), do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: _____ Date: _____

Certified Operator #: _____ Phone #: _____ Sampler's Fax #: _____

Sampler's E-mail: _____

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab – Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E84589 Certification Expiration Date: 06/30/2012

ATTACH CURRENT DOH ANALYTE *

Address: 9610 Princess Palm Avenue Tampa, FL 33619 Phone #: (813)630-9616

Were any analyses subcontracted? ☐ Yes ☒ No If yes, please provide DOH certification numbers: _____

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 01/09/2012

PWS ID (From Page 1): _____ Sample Number (From Page 1): T1200349001 Lab Assigned Report # or Job T1200349

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
☐ All Except Asbestos	☐ All 30	☐ All 21	☐ Trihalomethanes	☐ Single Sample	☐ All 14
☒ Partial	☐ All Except Dioxin	☐ Partial	☐ Haloacetic Acids	☐ Qtrly Composite**	☐ Partial
☒ Nitrate	☐ Partial		☐ Chlorite		
☒ Nitrite	☐ Dioxin Only		☐ Bromate		
☐ Asbestos Only					

LAB CERTIFICATION

I, Tammie Heslin (Print Name), CSM (Print Title), do HEREBY CERTIFY

that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: _____ Date: 1/10/12

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. **(Non-detects reported as "BDL" or with a "<" are not acceptable.)**

COMPLIANCE DETERMINATION (to be completed by DEP or DOH -- attach notes as necessary)

Sample Collection & Analysis Satisfactory: ☐ Yes ☐ No Replacement Sample or Report Requested: ☐ Yes ☐ No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS

62-550.310(1)

Report Number / Job ID: T1200349001

PWS ID (From Page 1): _____

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate	10	mg/L	1.5		SM 4500NO3-F	0.039	01/10/2012	13:50	E84589
1041	Nitrite	1	mg/L	0.022	U	SM 4500NO3-F	0.022	01/10/2012	13:50	E84589

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

T120034

Advanced Environmental Laboratories, Inc.

☐ **Altamonte Springs:** 528 S. Northlake Blvd., Ste. 1016 • Altamonte Springs, FL 32701 • 407.937.1594 • Fax 407.937.1597
☐ **Gainesville:** 6815 SW Archer Road • Gainesville, FL 32608 • 352.377.2349 • Fax 352.395.6639
☐ **Jacksonville:** 6601 Southpoint Pkwy. • Jacksonville, FL 32216 • 904.363.9350 • Fax 904.363.9354
☐ **Miramar:** 10200 USA Today Way, Miramar, FL 33025 • 954.889.2288 • Fax 954.889.2281
☐ **Tallahassee:** 1288 Cedar Center Drive, Tallahassee, FL 32301 • 850.219.6274 • Fax 850.219.6275
☐ **Tampa:** 9610 Princess Palm Ave. • Tampa, FL 33619 • 813.630.9616 • Fax 813.630.4327

Client Name: ULF
Address:
Phone: 727·934·9137
FAX:
Contact: Stephen Habeny
Sampled By: Stephen Habeny
Turn Around Time: ☒ STANDARD ☐ RUSH
Page ____ of ____

Project Name: IQ Kee Tampa
P.O. Number/Project Number: 252128
Project Location: FL
REMARKS/SPECIAL INSTRUCTIONS:

SAMPLE ID	SAMPLE DESCRIPTION	Grab Comp	SAMPLING DATE	SAMPLING TIME	MATRIX	NO. COUNT	PRESERVATION	BOTTLE SIZE & TYPE	ANALYSIS REQUIRED: NO2 NO3	LABORATORY I.D. NUMBER
1	well	✓	1-9-12	8th	DW	1		1		01

Matrix Code: WW = wastewater SW = surface water GW = ground water DW = drinking water O = oil A = air SO = soil SL = sludge
Preservation Code: I = Ice H=(HCl) S = (H_2SO_4) N = (HNO_3) T = (Sodium Thiosulfate)

Received on Ice ☐ Yes ☐ No ☒ Temp taken from sample ☐ Temp from blank ☐ Where required, pH checked Temperature when received 5 (in degrees celcius)

Form revised 06/15/2010 Device used for measuring Temp by unique identifier (circle IR temp gun used) J: 9A G: LT-1 LT-2 T: 10A A: 3A M: 1A

	Relinquished by:	Date	Time	Received by:	Date	Time
1		1-9-12	1330		1/9/12	1330
2		1/9/12			1/9/12	1810
3						
4						

FOR DRINKING WATER USE:
(When PWS Information not otherwise supplied) PWS ID: _____
Contact Person: _____ Phone: _____
Supplier of Water: _____
Site-Address: _____

Safe Drinking Water Program Laboratory Reporting Format

Tries

PUBLIC WATER SYSTEM INFORMATION (to be completed by sampler – please type or print legibly)

System Name: Lake Tarpon MHP PWS I.D. #: 6 5 2 1 0 0 0

System Type (check one): ☐Community ☐Nontransient Noncommunity ☐Transient Noncommunity

Address: 36235 US Hwy 19 N.

City: Palm Harbor ZIP Code: 34684

Phone #: 727-934-9137 Fax #: _____ E-Mail Address: _____

SAMPLE INFORMATION (to be completed by sampler)

Sample Number: T120314S001 Sample Date: 3-15-12 Sample Time: 8 (AM) PM (Circle One)

Sample Location (be specific): well Location Code: _____

Disinfectant Residual (Required when reporting results for trihalomethanes and haloacetic acids): _____ mg/L Field pH: _____

Sample Type (Check Only One)

☐Distribution
☒Entry Point (to Distribution)
☐Plant Tap (not for compliance with 62-550)
☐Raw (at well or intake)
☐Max Residence Time
☐Ave Residence Time
☐Near First Customer

Reason(s) for Sample (Check all that apply)

☒Routine Compliance with 62-550
☐Confirmation of MCL Exceedance*
☐Composite of Multiple Sites**
☒Other: TRIES
☐Replacement (of Invalidated Sample)
☐Special (not for compliance with 62-550)
☐Clearance (permitting)

Sampling Procedure Used or Other Comments:

*See 62-550.500(6) for requirements and restrictions. And 62-550.512(3) for nitrate or nitrite exceedances.

**See 62-550.550(4) for requirements and attach a results page for each site.

SAMPLER CERTIFICATION

I, Stephen Habery (Print Name), operator (Print Title), do HEREBY CERTIFY that the above public water system and sample collection information is complete and correct.

Signature: _____ Date: 3-15-12

Certified Operator #: C-8012 Phone #: 727-934-9137 Sampler's Fax #: _____

Sampler's E-mail: _____

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

LABORATORY CERTIFICATION INFORMATION (to be completed by lab -- Please type or print legibly)

Lab Name: Advanced Environmental Laboratories, Inc Florida DOH Certification #: E84589 Certification Expiration Date: 06/30/2012

ATTACH CURRENT DOH ANALYTE *

Address: 9610 Princess Palm Avenue Tampa, FL 33619 Phone #: (813)630-9616

Were any analyses subcontracted? [X] Yes [ ] No If yes, please provide DOH certification numbers: E82574, E82001

ATTACH DOH ANALYTE SHEET FOR EACH SUBCONTRACTED *

ANALYSIS INFORMATION (to be completed by lab) Date Sample(s) Received: 03/15/2012

PWS ID (From Page 1): 6521000 Sample Number (From Page 1): T1203145001 Lab Assigned Report # or Job T1203145

Group(s) Analyzed & Results attached for compliance with Chapter 62-550, F.A.C. (Check all that apply):

Inorganics	Synthetic Organics	Volatile Organics	Disinfection Byproducts	Radionuclides	Secondaries
[X] All Except Asbestos	[ ] All 30	[X] All 21	[ ] Trihalomethanes	[ ] Single Sample	[X] All 14
[ ] Partial	[X] All Except Dioxin	[ ] Partial	[ ] Haloacetic Acids	[ ] Qtrly Composite**	[ ] Partial
[X] Nitrate	[ ] Partial		[ ] Chlorite		
[X] Nitrite	[ ] Dioxin Only		[ ] Bromate		
[ ] Asbestos Only					

LAB CERTIFICATION

I, Angela Jones (Print Name), PM (Print Title), do HEREBY CERTIFY that all attached analytical data are correct and unless noted meet all requirements of the National Environmental Laboratory Accreditation Conference

Signature: Angela Jones Date: 4/4/12

* Failure to provide a valid and current Florida DOH lab certification number and a current Analyte Sheet for the attached analysis results will result in rejection of the report, possible enforcement against the public water system for failure to sample, and may result in notification of the DOH Bureau of Laboratory Services.

** Please provide radiological sample dates & locations for each quarter.

CONFIRMATION & NOTIFICATION IS REQUIRED WITHIN 24 HRS FOR NITRATE OR NITRITE MCL EXCEEDANCES

NON-DETECTS ARE TO BE REPORTED AS THE MDL WITH A "U" QUALIFIER. (Non-detects reported as "BDL" or with a "<" are not acceptable.)

COMPLIANCE DETERMINATION (to be completed by DEP or DOH -- attach notes as necessary)

Sample Collection & Analysis Satisfactory: [ ] Yes [ ] No Replacement Sample or Report Requested: [ ] Yes [ ] No (circle or highlight group(s) above)

Person Notified: _____ Date Notified: _____ DEP/DOH Reviewing Official: _____

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

INORGANIC CONTAMINANTS
62-550.310(1)

Report Number / Job ID: T1203145001

PWS ID (From Page 1): 6521000

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification
1040	Nitrate	10	mg/L	0.86		SM 4500NO3-F	0.039	03/16/2012	12:59	E84589
1041	Nitrite	1	mg/L	0.022	U	SM 4500NO3-F	0.022	03/16/2012	12:59	E84589
1005	Arsenic	0.010	mg/L	0.0023		EPA 200.8	0.00012	03/21/2012	21:41	E82574
1010	Barium	2	mg/L	0.017		EPA 200.8	0.00027	03/21/2012	21:41	E82574
1015	Cadmium	0.005	mg/L	0.00020	U	EPA 200.8	0.00020	03/21/2012	21:41	E82574
1020	Chromium	0.1	mg/L	0.00062	I	EPA 200.7	0.00050	03/19/2012	13:44	E82574
1024	Cyanide	0.2	mg/L	0.0048	I	SM 4500-CN-E	0.00088	03/16/2012	16:16	E84589
1025	Fluoride	4.0	mg/L	0.095	U	EPA 300.0	0.095	03/21/2012	16:34	E84589
1030	Lead	0.015	mg/L	0.000037	U	EPA 200.8	0.000037	03/21/2012	21:41	E82574
1035	Mercury	0.002	mg/L	0.000014	U	EPA 245.1	0.000014	03/27/2012	11:55	E82574
1036	Nickel	0.1	mg/L	0.0011	U	EPA 200.7	0.0011	03/19/2012	13:44	E82574
1045	Selenium	0.05	mg/L	0.0058		EPA 200.8	0.00063	03/21/2012	21:41	E82574
1052	Sodium	160	mg/L	53		EPA 200.7	0.026	03/19/2012	13:44	E82574
1074	Antimony	0.006	mg/L	0.00011	I	EPA 200.8	0.000091	03/21/2012	21:41	E82574
1075	Beryllium	0.004	mg/L	0.00013	U	EPA 200.7	0.00013	03/19/2012	13:44	E82574
1085	Thallium	0.002	mg/L	0.00018	I	EPA 200.8	0.000026	03/21/2012	21:41	E82574

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SECONDARY CONTAMINANTS
62-550.320

Report Number / Job ID: T1203145001
PWS ID (From Page 1): 6521000

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	Analysis Date	Analysis Time	DOH Lab Certification #
1002	Aluminum	0.2	mg/L	0.061	U	EPA 200.7	0.061	03/19/2012	13:44	E82574
1017	Chloride	250	mg/L	110		EPA 300.0	0.52	03/21/2012	16:34	E84589
1022	Copper	1	mg/L	0.0022		EPA 200.8	0.000085	03/21/2012	21:41	E82574
1025	Fluoride	2	mg/L	0.095	U	EPA 300.0	0.095	03/21/2012	16:34	E84589
1025	Fluoride	2.0	mg/L	0.095	U	EPA 300.0	0.095	03/21/2012	16:34	E84589
1028	Iron	0.3	mg/L	0.038	U	EPA 200.7	0.038	03/19/2012	13:44	E82574
1032	Manganese	0.05	mg/L	0.00025	I	EPA 200.8	0.000073	03/21/2012	21:41	E82574
1050	Silver	0.1	mg/L	0.000086	U	EPA 200.8	0.000086	03/21/2012	21:41	E82574
1055	Sulfate	250	mg/L	36		EPA 300.0	0.52	03/21/2012	16:34	E84589
1095	Zinc	5	mg/L	0.014		EPA 200.8	0.00041	03/21/2012	21:41	E82574
1905	Color	15	Color Units	2.7	U	SM 2120B	2.7	03/16/2012	14:00	E84589
1920	Odor	3	T.O.N. @ 40°C	1.0	U	SM 2150B	1.0	03/16/2012	08:00	E84589
1925	pH	6.5 - 8.5	pH unit	7.03		SM 4500H+B	0.10	03/16/2012	14:00	E84589
1930	Total Dissolved Solids	500	mg/L	470		SM 2540C	10	03/20/2012	12:36	E84589
2905	Foaming Agents	0.5	mg/L	0.038	U	SM 5540C	0.038	03/16/2012	08:18	E82001

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

VOLATILE ORGANICS
62-550.310(4)(a)

Report Number / Job ID: T1203145001

PWS ID (From Page 1): 6521000

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Analysis Date	Analysis Time	DOH Lab Certification #
2378	1,2,4-Trichlorobenzene	70	ug/L	0.22	U	EPA 524.2	0.22	0.5	03/20/2012	05:08	E82574
2380	cis-1,2-Dichloroethylene	70	ug/L	0.12	U	EPA 524.2	0.12	0.5	03/20/2012	05:08	E82574
2955	Xylenes (total)	10,000	ug/L	0.37	U	EPA 524.2	0.37	0.5	03/20/2012	05:08	E82574
2964	Dichloromethane	5	ug/L	0.32	U	EPA 524.2	0.32	0.5	03/20/2012	05:08	E82574
2968	o-Dichlorobenzene	600	ug/L	0.15	U	EPA 524.2	0.15	0.5	03/20/2012	05:08	E82574
2969	para-Dichlorobenzene	75	ug/L	0.26	U	EPA 524.2	0.26	0.5	03/20/2012	05:08	E82574
2976	Vinyl Chloride	1	ug/L	0.20	U	EPA 524.2	0.20	0.5	03/20/2012	05:08	E82574
2977	1,1-Dichloroethylene	7	ug/L	0.17	U	EPA 524.2	0.17	0.5	03/20/2012	05:08	E82574
2979	trans-1,2-Dichloroethylene	100	ug/L	0.27	U	EPA 524.2	0.27	0.5	03/20/2012	05:08	E82574
2980	1,2-Dichloroethane	3	ug/L	0.18	U	EPA 524.2	0.18	0.5	03/20/2012	05:08	E82574
2981	1,1,1-Trichloroethane	200	ug/L	0.20	U	EPA 524.2	0.20	0.5	03/20/2012	05:08	E82574
2982	Carbon tetrachloride	3	ug/L	0.24	U	EPA 524.2	0.24	0.5	03/20/2012	05:08	E82574
2983	1,2-Dichloropropane	5	ug/L	0.21	U	EPA 524.2	0.21	0.5	03/20/2012	05:08	E82574
2984	Trichloroethylene	3	ug/L	0.14	U	EPA 524.2	0.14	0.5	03/20/2012	05:08	E82574
2985	1,1,2-Trichloroethane	5	ug/L	0.28	U	EPA 524.2	0.28	0.5	03/20/2012	05:08	E82574
2987	Tetrachloroethylene	3	ug/L	0.24	U	EPA 524.2	0.24	0.5	03/20/2012	05:08	E82574
2989	Chlorobenzene	100	ug/L	0.19	U	EPA 524.2	0.19	0.5	03/20/2012	05:08	E82574
2990	Benzene	1	ug/L	0.17	U	EPA 524.2	0.17	0.5	03/20/2012	05:08	E82574
2991	Toluene	1,000	ug/L	0.21	U	EPA 524.2	0.21	0.5	03/20/2012	05:08	E82574
2992	Ethylbenzene	700	ug/L	0.13	U	EPA 524.2	0.13	0.5	03/20/2012	05:08	E82574
2996	Styrene	100	ug/L	0.11	U	EPA 524.2	0.11	0.5	03/20/2012	05:08	E82574

NOTE: Results indicating non-detection with a reported lab MDL > .5 µg/L will not be accepted for compliance.

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

Florida Department of Environmental Protection
Safe Drinking Water Program Laboratory Reporting Format

SYNTHETIC ORGANICS
62-550.310(4)(b)

Report Number / Job ID: T1203145001
PWS ID (From Page 1): 6521000

Contam ID	Contam Name	MCL	Units	Analysis Result	Qualifier*	Analytical Method	Lab MDL	RDL	Extraction Date	Analysis Date	Analysis Time	DOH Lab Certification #
2005	Endrin	2	ug/L	0.0069	U	EPA 508	0.0069	0.01	03/19/2012	03/28/2012	16:13	E82574
2010	gamma-BHC (Lindane)	0.2	ug/L	0.0071	U	EPA 508	0.0071	0.02	03/19/2012	03/28/2012	16:13	E82574
2015	Methoxychlor	40	ug/L	0.0068	U	EPA 508	0.0068	0.1	03/19/2012	03/28/2012	16:13	E82574
2020	Toxaphene	3	ug/L	0.091	U	EPA 508	0.091	1	03/19/2012	03/28/2012	16:13	E82574
2031	Dalapon	200	ug/L	1.0	U	EPA 515.3	1.0	1	03/22/2012	03/23/2012	02:39	E82574
2032	Diquat	20	ug/L	7.6	U	EPA 549.2	7.6	0.4	03/21/2012	03/21/2012	21:42	E82574
2033	Endothall	100	ug/L	2.8	U	EPA 548.1	2.8	9	03/19/2012	03/27/2012	12:21	E82574
2034	Glyphosate	700	ug/L	6.5	U	EPA 547	6.5	6	03/19/2012	03/19/2012	17:36	E82574
2035	Di(2-ethylhexyl) adipate	400	ug/L	0.95	U	EPA 525.2	0.95	0.6	03/28/2012	03/28/2012	20:04	E82574
2036	Oxamyl	200	ug/L	0.57	U	EPA 531.1	0.57	2	03/27/2012	03/27/2012	19:05	E82574
2037	Simazine	4	ug/L	0.19	U	EPA 525.2	0.19	0.07	03/28/2012	03/28/2012	20:04	E82574
2039	Di(2-Ethylhexyl)phthalate	6	ug/L	1.5	U	EPA 525.2	1.5	0.6	03/28/2012	03/28/2012	20:04	E82574
2040	Picloram	500	ug/L	0.23	U	EPA 515.3	0.23	0.1	03/22/2012	03/23/2012	02:39	E82574
2041	Dinoseb	7	ug/L	0.86	U	EPA 515.3	0.86	0.2	03/22/2012	03/23/2012	02:39	E82574
2042	Hexachlorocyclopentadiene	50	ug/L	0.012	U	EPA 508	0.012	0.1	03/19/2012	03/28/2012	16:13	E82574
2046	Carbofuran	40	ug/L	0.28	U	EPA 531.1	0.28	0.9	03/27/2012	03/27/2012	19:05	E82574
2050	Atrazine	3	ug/L	0.16	U	EPA 525.2	0.16	0.1	03/28/2012	03/28/2012	20:04	E82574
2051	Alachlor	2	ug/L	0.26	U	EPA 525.2	0.26	0.2	03/28/2012	03/28/2012	20:04	E82574
2065	Heptachlor	0.4	ug/L	0.0060	U	EPA 508	0.0060	0.04	03/19/2012	03/28/2012	16:13	E82574
2067	Heptachlor Epoxide	0.2	ug/L	0.0052	U	EPA 508	0.0052	0.02	03/19/2012	03/28/2012	16:13	E82574
2105	2,4-D	70	ug/L	1.5	U	EPA 515.3	1.5	0.1	03/22/2012	03/23/2012	02:39	E82574
2110	Silvex (2,4,5-TP)	50	ug/L	0.32	U	EPA 515.3	0.32	0.2	03/22/2012	03/23/2012	02:39	E82574
2274	Hexachlorobenzene	1	ug/L	0.0063	U	EPA 508	0.0063	0.1	03/19/2012	03/28/2012	16:13	E82574
2306	Benzo[a]pyrene	0.2	ug/L	0.096	U	EPA 525.2	0.096	0.02	03/28/2012	03/28/2012	20:04	E82574
2326	Pentachlorophenol	1	ug/L	0.069	U	EPA 515.3	0.069	0.04	03/22/2012	03/23/2012	02:39	E82574
2383	PCBs	0.5	ug/L	0.11	U	EPA 508	0.11	0.1	03/19/2012	03/28/2012	16:13	E82574
2931	1,2-Dibromo-3-Chloropropane	0.2	ug/L	0.0060	U	EPA 504.1	0.0060	0.02	03/26/2012	03/27/2012	02:15	E82574
2946	Ethylene Dibromide (EDB)	0.02	ug/L	0.0062	U	EPA 504.1	0.0062	0.01	03/26/2012	03/27/2012	02:15	E82574
2959	Chlordane (technical)	2	ug/L	0.048	U	EPA 508	0.048	0.2	03/19/2012	03/28/2012	16:13	E82574

NOTE: Results indicating non-detection with a reported lab MDL >50% of the MCL will not be accepted for compliance.

*Results must be reported with appropriate qualifiers in accordance with Florida Administrative Code Rule 62-160, Table 1. Results qualified with A, F, H, N, O, T, Z, ?, *, are unacceptable for compliance with 62-550. Results qualified with a J, Q, R, or Y must be accompanied by written justification and will be evaluated on a case by case basis. To avoid a monitoring violation, unacceptable results must be replaced with acceptable results from samples collected during the same monitoring period.

OPERATIONS
REPORTS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (4)
OPERATIONS REPORTS

Test Year Ended December 31, 2011

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: January, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon well			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	Keith schneider	C	8462	days weekends
	Tony carinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon well

III. Daily Data for the Month/Year of: January, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L.	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L.	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L.	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	59,000		2.5								2.0	
2	x	24.0	67,000		2.6								2.3	
3		24.0												
4	x	24.0	143,000		3.4								2.8	
5	x	24.0	64,000		3.0								1.5	
6	x	24.0	67,000		3.0								1.8	
7	x	24.0	70,000		2.9								2.0	
8	x	24.0	54,000		3.5								2.8	
9	x	24.0	73,000		3.2								2.3	
10		24.0												
11	x	24.0	137,000		3.3								2.2	
12	x	24.0	101,000		3.5								2.2	
13	x	24.0	47,000		2.6								2.2	
14	x	24.0	88,000		3.1								2.4	
15	x	24.0	75,000		3.0								2.3	
16	x	24.0	55,000		3.3								2.4	
17		24.0												
18	x	24.0	137,000		3.4								2.6	
19	x	24.0	87,000		3.0								2.2	
20	x	24.0	41,000		3.1								2.4	
21	x	24.0	84,000		3.5								2.3	
22	x	24.0	69,000		3.3								2.5	
23	x	24.0	54,000		3.3								2.4	
24		24.0												
25	x	24.0	147,000		3.2								2.3	
26	x	24.0	82,000		3.3								2.5	
27	x	24.0	52,000		3.2								2.5	
28	x	24.0	88,000		3.5								3.0	
29	x	24.0	65,000		3.3								2.4	
30	x	24.0	59,000		3.3								2.6	
31		24.0												
Total			2,065,000											
Average			66,612											
Maximum			147,000											

* Refer to the instructions for this report to determine which plants must provide this information.

ONTHLY OPERATION REPORT FOR PWSs TREATING ..AW GROUND WATER OR PURCHASED FINISHED WA..R

FILE COPY

	February, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City:	Altamonte Spri	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon well			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City:	Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☐ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon well

February, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

				CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*											
				CT Calculations							UV Dose				
Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
1	x	24.0	118,000		3.3								2.8	
2	x	24.0	64,000		3.2								2.8	
3	x	24.0	70,000		3.0								2.5	
4	x	24.0	58,000		3.5								2.5	
5	x	24.0	81,000		3.3								2.6	
6	x	24.0	53,000		3.4								2.4	
7		24.0												
8	x	24.0	132,000		3.2								2.6	
9	x	24.0	70,000		3.4								2.6	
10	x	24.0	82,000		3.5								2.5	
11	x	24.0	65,000		3.4								2.8	
12	x	24.0	49,000		2.4								2.5	
13	x	24.0	77,000		2.8								2.6	
14		24.0												
15	x	24.0	125,000		3.0								2.4	
16	x	24.0	79,000		3.3								2.9	
17	x	24.0	65,000		3.3								2.5	
18	x	24.0	80,000		3.2								2.4	
19	x	24.0	51,000		3.2								2.3	
20	x	24.0	86,000		3.5								2.8	
21		24.0												
22	x	24.0	115,000		3.3								2.8	
23	x	24.0	67,000		3.0								2.7	
24	x	24.0	69,000		2.5								2.3	
25	x	24.0	77,000		3.2								2.5	
26	x	24.0	61,000		3.5								2.8	
27	x	24.0	60,000		3.3								2.5	
28		24.0												
29		24.0												
30		24.0												
Total			1,854,000											
Average			66,214											
Maximum			132,000											

* Refer to the instructions for this report to determine which plants must provide this information.

...ONTHLY OPERATION REPORT FOR PWSs TREATING ...AW GROUND WATER OR PURCHASED FINISHED WA...ER

	March, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon well			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon well

March, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions: Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	160,000		3.3								2.7	
2	x	24.0	56,000		3.3								2.5	
3	x	24.0	70,000		3.2								2.6	
4	x	24.0	73,000		3.2								2.4	
5	x	24.0	100,000		3.2								2.8	
6	x	24.0	73,000		3.3								2.8	
7		24.0												
8	x	24.0	129,000		3.5								2.9	
9	x	24.0	70,000		2.6								2.2	
10	x	24.0			3.5								3.5	on interconnect replace motor starter
11	x	24.0	64,000		3.2								2.8	well back on line
12	x	24.0	82,000		3.3								2.5	
13	x	24.0	60,000		2.8								2.4	
14		24.0												
15	x	24.0	146,000		2.3								2.0	
16	x	24.0	79,000		3.0								2.7	
17	x	24.0	57,000		2.5								2.5	
18	x	24.0	64,000		2.6								2.4	
19	x	24.0	66,000		2.9								2.5	
20	x	24.0	80,000		3.1								2.3	
21		24.0												
22	x	24.0	129,000		3.2								2.5	
23	x	24.0	60,000		3.1								2.7	
24	x	24.0	62,000		3.0								2.4	
25	x	24.0	76,000		3.5								3.0	
26	x	24.0	57,000		3.2								2.7	
27	x	24.0	83,000		3.3								2.6	
28		24.0												
29	x	24.0	126,000		3.4								2.5	
30	x	24.0	63,000		2.5								2.1	
31	x	24.0	73,000		2.5								2.3	
Total			2,158,000											
Average			69,612											
Maximum			160,000											

* Refer to the instructions for this report to determine which plants must provide this information.

DEP Form 62-555.900(3)
Effective August 28, 2003

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: April, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: April, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant is in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations or UV Dose to Demostate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration in Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involved Taking Water System Components Out of Operation
				CT Calculations							UV Dose				
				Peak Hourly Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) in Water Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) in Minutes Measured at Point During Peak Hourly Flow	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1	x	24.0	75,000		3.5									3.0	
2	x	24.0	64,000		3.5									2.8	
3	x	24.0	76,000		3.3									3.0	
4		24.0													
5	x	24.0	157,000		3.2									3.0	
6	x	24.0	73,000		3.4									2.8	
7	x	24.0	64,000		3.2									2.9	
8	x	24.0	68,000		3.0									2.8	
9	x	24.0	81,000		3.3									2.5	
10	x	24.0	48,000		3.0									2.5	
11		24.0													
12	x	24.0	146,000		3.5									3.1	
13	x	24.0	50,000		3.2									2.9	
14	x	24.0	70,000		3.0									2.8	
15	x	24.0	65,000		2.8									2.5	
16	x	24.0	82,000		3.1									2.5	
17	x	24.0	50,000		2.8									2.6	
18		24.0													
19	x	24.0	134,000		2.9									2.4	
20	x	24.0	62,000		3.1									2.7	
21	x	24.0	59,000		3.0									2.8	
22	x	24.0	65,000		3.3									2.6	
23	x	24.0	69,000		3.2									2.6	
24	x	24.0	65,000		2.0									2.4	
25		24.0													
26	x	24.0	122,000		3.5									2.9	
27	x	24.0	59,000		3.5									2.5	
28	x	24.0	54,000		3.1									2.6	
29	x	24.0	66,000		3.3									2.8	
30	x	24.0	54,000		3.3									2.9	
31															
Total			1,978,000												
Average			65,933												
Maximum			157,000												

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: May, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City:	Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City:	Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: May, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water (*) Produced, gal.	CT Calculations or UV Dose to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration in Entire Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involved Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Maximized for Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg/L-min	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg/L-min	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1		24.0	72,000		3.3								2.8	
2		24.0												
3	X	24.0	123,000		3.3								3.0	
4	X	24.0	67,000		3.5								2.8	
5	X	24.0	57,000		3.5								2.4	
6	X	24.0	63,000		3.2								2.9	
7	X	24.0	70,000		3.5								2.8	
8	X	24.0	56,000		3.5								3.1	
9		24.0												
10	X	24.0	128,000		2.9								2.7	
11	X	24.0	72,000		3.3								2.6	
12	X	24.0	61,000		3.2								2.8	
13	X	24.0	91,000		3.3								2.4	
14	X	24.0	60,000		3.3								2.6	
15	X	24.0	56,000		3.4								2.6	
16		24.0												
17	X	24.0	119,000		3.5								2.5	
18	X	24.0	43,000		2.7								2.4	
19	X	24.0	62,000		2.8								2.4	
20	X	24.0	56,000		2.8								2.4	
21	X	24.0	68,000		2.6								2.2	
22	X	24.0	72,000		3.2								2.7	
23		24.0												
24	X	24.0	112,000		2.5								2.3	
25	X	24.0	64,000		2.4								2.4	
26	X	24.0	58,000		2.8								2.6	
27	X	24.0	110,000		2.5								2.6	
28	X	24.0	169,000		2.5								2.2	
29	X	24.0	85,000		2.5								2.2	
30		24.0												
31	X	24.0	120,000		2.4								2.0	
Total			2,114,000											
Average			68,193											
Maximum			169,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: June, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri	State: Florida Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name:	License Class:	License Number:	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: June, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant is in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*										
				CT Calculations							UV Dose			
				Peak Hourly Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at "C" Measured at Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²	Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involved Taking Water System Components Out of Operation
1	x	24.0	73,000		2.8								2.6	
2	x	24.0	56,000		2.9								2.6	
3	x	24.0	71,000		3.0								2.8	
4	x	24.0	47,000		2.5								2.3	
5	x	24.0	42,000		2.5								2.4	
6		24.0												
7	x	24.0	109,000		2.5								2.0	
8	x	24.0	54,000		2.4								2.3	
9	x	24.0	57,000		2.4								2.1	
10	x	24.0	69,000		1.6								1.6	
11	x	24.0	63,000		1.9								1.5	
12	x	24.0	62,000		2.0								2.0	
13		24.0												
14	x	24.0	116,000		2.5								2.2	
15	x	24.0	52,000		2.5								2.5	
16	x	24.0	58,000		2.4								2.2	
17	x	24.0	64,000		2.5								2.1	
18	x	24.0	51,000		2.7								2.5	
19	x	24.0	54,000		3.0								2.4	
20		24.0												
21	x	24.0	108,000		3.1								2.8	
22	x	24.0	46,000		3.1								2.5	
23	x	24.0	54,000		2.6								2.2	
24	x	24.0	55,000		2.4								2.2	
25	x	24.0	67,000		2.8								2.6	
26	x	24.0	49,000		2.5								2.4	
27		24.0												
28	x	24.0	126,000		2.7								2.5	
29	x	24.0	50,000		2.8								2.6	
30	x	24.0	56,000		2.8								2.4	
31														
Total			1,711,000											
Average			57,033											
Maximum			126,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: July, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor / State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keithn schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date

Stephen Habery
Printed or Typed Name

8012
License Number

FILE COPY

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: July, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines) ☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant Was in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*										Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions, Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose				
				Peak Hourly Flow, gpm	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) in C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, If Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1	x	24.0	46,000		2.5									2.0	
2	x	24.0	41,000		2.5									2.2	
3	x	24.0	51,000		2.5									2.0	
4		24.0													
5	x	24.0	93,000		2.3									2.1	
6	x	24.0	65,000		2.3									2.0	
7	x	24.0	43,000		2.5									2.3	
8	x	24.0	46,000		2.4									2.2	
9	x	24.0	48,000		2.2									2.1	
10	x	24.0	63,000		2.6									2.3	
11		24.0													
12	x	24.0	97,000		2.4									2.2	
13	x	24.0	59,000		2.3									2.0	
14	x	24.0	42,000		2.7									2.4	
15	x	24.0	72,000		2.6									2.1	
16	x	24.0	49,000		2.4									2.3	
17	x	24.0	40,000		2.5									2.3	
18		24.0													
19	x	24.0	96,000		2.5									2.3	
20	x	24.0	68,000		2.5									1.8	
21	x	24.0	45,000		2.7									2.3	
22	x	24.0	51,000		2.4									2.5	
23	x	24.0	54,000		2.8									2.4	
24	x	24.0	41,000		2.8									2.3	
25		24.0													
26	x	24.0	106,000		2.5									1.8	
27	x	24.0	61,000		2.2									2.0	
28	x	24.0	43,000		1.8									2.0	
29	x	24.0	46,000		2.0									1.8	
30	x	24.0	47,000		3.5									2.8	
31	x	24.0	47,000		3.3									2.4	
Total			1,560,000												
Average			50,322												
Maximum			106,000												

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: August, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida / Zip Code: 34684
Type of Water Treatment by Plant:	☐ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cantinat	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: August, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/l.	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L.	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L.	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg min/l.	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1		24.0												
2	x	24.0	102,000		3.2								3.0	
3	x	24.0	51,000		3.0								2.8	
4	x	24.0	53,000		3.5								3.1	
5	x	24.0	48,000		3.3								2.9	
6	x	24.0	54,000		3.1								2.5	
7	x	24.0	40,000		0.6								2.4	
8		24.0												
9	x	24.0	105,000		3.5								3.0	
10	x	24.0	51,000		1.7								1.9	
11	x	24.0	43,000		2.4								2.2	
12	x	24.0	51,000		1.5								1.3	
13	x	24.0	51,000		1.6								1.5	
14	x	24.0	54,000		2.3								1.8	
15		24.0												
16	x	24.0	104,000		2.4								1.9	
17	x	24.0	57,000		2.4								2.1	
18	x	24.0	54,000		2.3								2.0	
19	x	24.0	60,000		2.1								1.7	
20	x	24.0	57,000		0.8								0.8	
21	x	24.0	53,000		0.8								1.0	
22		24.0												
23	x	24.0	86,000		1.9								1.5	
24	x	24.0	49,000		1.8								1.5	
25	x	24.0	49,000		1.8								1.5	
26	x	24.0	41,000		1.8								1.4	
27	x	24.0	47,000		1.5								1.3	
28	x	24.0	42,000		1.5								1.0	
29		24.0												
30	x	24.0	92,000		1.0								1.0	
31	x	24.0	53,000		1.7								1.3	
Total			1,547,000											
Average			49,903											
Maximum			105,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: September, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin	State: Florida Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

Ø Dallas via Interconnect

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: September, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe): _____

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	53,000		1.8								1.4	
2	x	24.0	52,000		1.8								1.5	
3	x	24.0	50,000		1.8								1.5	
4	x	24.0	43,000		1.5								1.2	
5		24.0												
6	x	24.0	84,000		1.5								1.3	
7	x	24.0	63,000		1.3								1.0	
8	x	24.0	57,000		1.5								1.2	
9	x	24.0	34,000		2.9								2.5	
10	x	24.0	43,000		2.5								2.0	
11	x	24.0	159,000		2.2								1.7	
12		24.0												
13	x	21.0	118,000		1.6								1.4	
14	x	24.0	41,000		2.5								2.2	
15	x	24.0	65,000		2.1								2.0	
16	x	24.0	39,000		2.4								2.0	
17	x	24.0	56,000		2.4								2.1	
18	x	24.0	54,000		2.0								2.0	
19		24.0												
20	x	24.0	98,000		1.3								1.1	
21	x	24.0	44,000		1.8								1.4	
22	x	24.0	50,000		2.4								2.2	
23	x	24.0	55,000		2.0								1.8	
24	x	24.0	58,000		2.0								1.6	
25	x	24.0	48,000		1.9								1.4	
26		24.0												
27	x	24.0	93,000		2.0								1.8	
28	x	24.0	50,000		2.1								1.7	
29	x	24.0	46,000		0.8								0.6	
30	x	24.0	50,000		1.9								1.7	
Total			1,603,000											
Average			53,433											
Maximum			159,000											

* Refer to the instructions for this report to determine which plants must provide this information

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

	October, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

October, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	53,000		1.5								1.2	
2	x	24.0	56,000		1.7								1.7	
3		24.0												
4	x	24.0	98,000		1.7								1.3	
5	x	24.0	42,000		1.6								1.4	
6	x	24.0	51,000		1.5								1.3	
7	x	24.0	56,000		2.0								1.7	
8	x	24.0	58,000		2.0								2.7	
9	x	24.0	36,000		2.5								2.5	
10		24.0												
11	x	24.0	104,000		2.5								2.5	
12	x	24.0	58,000		2.0								1.5	
13	x	24.0	40,000		2.5								2.0	
14	x	24.0	42,000		2.2								2.0	
15	x	24.0	62,000		2.5								2.1	
16	x	24.0	36,000		2.2								2.1	
17		24.0												
18	x	24.0	108,000		2.4								2.0	
19	x	24.0	51,000		3.0								2.5	
20	x	24.0	57,000		2.5								2.5	
21	x	24.0	51,000		2.8								2.4	
22	x	24.0	59,000		2.4								2.2	
23	x	24.0	50,000		2.1								1.1	
24		24.0												
25	x	24.0	99,000		2.2								2.0	
26	x	24.0	60,000		2.0								2.0	
27	x	24.0	57,000		1.8								1.5	
28	x	24.0	40,000		1.7								1.4	
29	x	24.0	75,000		1.8								1.0	
30	x	24.0	53,000		2.3								1.3	
31	x	24.0												
Total			1,558,000											
Average			50,258											
Maximum			108,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: November, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521881
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spring	State: Florida Zip Code: 32684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-1961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(5), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony carbinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C 8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: November, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines) ☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	120,000		2.7								2.4	
2	x	24.0	67,000		2.5								2.4	
3	x	24.0	53,000		2.5								2.4	
4	x	24.0	38,000		2.4								2.2	
5	x	24.0	60,000		1.8								1.8	
6	x	24.0	45,000		2.0								1.6	
7		24.0												
8	x	24.0	106,000		2.0								1.6	
9	x	24.0	99,000		2.0								1.5	
10	x	24.0	54,000		2.0								1.5	
11	x	24.0	99,000		2.1								1.4	
12	x	24.0	59,000		1.8								1.5	
13	x	24.0	99,000		2.3								1.6	
14		24.0												
15	x	24.0	135,000		2.3								1.5	
16	x	24.0	68,000		2.4								1.4	
17	x	24.0	58,000		2.5								1.5	
18	x	24.0	68,000		2.5								1.3	
19	x	24.0	88,000		2.0								1.4	
20	x	24.0	60,000		2.5								1.5	
21		24.0												
22	x	24.0	115,000		2.2								1.4	
23	x	24.0	90,000		2.0								1.4	
24	x	24.0	44,000		2.2								1.5	
25	x	24.0	64,000		2.5								1.6	
26	x	24.0	62,000		2.5								1.5	
27	x	24.0	53,000		2.3								1.6	
28		24.0												
29	x	24.0	133,000		2.4								1.5	
30	x	24.0	44,000		2.4								1.9	
Total			1,809,000											
Average			60,300											
Maximum			135,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

Polymer Page 3 Due in December

I. General Information for the Month/Year of: December, 2010

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Spri	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cantinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: December, 2010

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	57,000		2.5								2.2	
2	x	24.0	62,000		2.4								2.3	
3	x	24.0	53,000		2.4								1.9	
4	x	24.0	59,000		2.3								1.6	
5		24.0												
6	x	24.0	112,000		2.5								2.0	
7	x	24.0	59,000		2.3								2.1	
8	x	24.0	53,000		2.5								2.0	
9	x	24.0	62,000		2.4								2.2	
10	x	24.0	56,000		2.8								2.2	
11	x	24.0	55,000		2.4								1.8	
12		24.0												
13	x	24.0	112,000		2.5								2.0	
14	x	24.0	63,000		2.3								1.8	
15	x	24.0	45,000		2.1								1.7	
16	x	21.0	62,000		2.0								1.7	
17	x	24.0	56,000		3.3								2.8	
18	x	24.0	67,000		3.0								2.7	
19		21.0												
20	x	24.0	129,000		3.5								2.4	
21	x	24.0	59,000		3.0								2.8	
22	x	21.0	45,000		3.3								2.9	
23	x	24.0	65,000		3.0								2.7	
24	x	24.0	54,000		2.9								2.6	
25	x	24.0	61,000		2.9								2.3	
26		24.0												
27	x	24.0	98,000		2.5								2.2	
28	x	24.0	77,000		2.4								2.0	
29	x	24.0	45,000		2.2								2.0	
30	x	24.0	65,000		2.5								2.1	
31	x	24.0	49,000		2.5								2.0	
Total			1,780,000											
Average			57,419											
Maximum			129,000											

* Refer to the instructions for this report to determine which plants must provide this information.

2011

MORs

LAKE TARPON

.ONTHLY OPERATION REPORT FOR PWSs TREATING ..AW GROUND WATER OR PURCHASED FINISHED WA.ER

I. General Information for the Month/Year of: January, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida / Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: January, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	49,000		2.6								2.1	
2		24.0												
3	x	24.0	125,000		3.0								2.8	
4	x	24.0	90,000		2.8								2.5	
5	x	24.0	49,000		3.2								2.5	
6	x	24.0	59,000		2.8								2.3	
7	x	24.0	63,000		3.0								2.5	
8	x	24.0	45,000		2.8								2.3	
9		24.0												
10	x	24.0	124,000		3.0								2.5	
11	x	24.0	62,000		3.0								2.5	
12	x	24.0	50,000		3.0								2.6	
13	x	24.0	72,000		2.5								2.3	
14	x	24.0	57,000		3.0								2.8	
15	x	24.0	52,000		2.6								2.4	
16		24.0												
17	x	24.0	132,000		2.5								2.4	
18	x	24.0	61,000		2.7								2.5	
19	x	24.0	61,000		2.5								2.3	
20	x	24.0	54,000		2.7								2.4	
21	x	24.0	60,000		3.1								2.6	
22	x	24.0	52,000		3.0								2.6	
23		24.0												
24	x	24.0	124,000		3.0								2.5	
25	x	24.0	54,000		2.6								2.5	
26	x	24.0	63,000		2.5								2.3	
27	x	24.0	51,000		2.7								2.5	
28	x	24.0	68,000		2.2								2.0	
29	x	24.0	61,000		2.3								1.8	
30	x	24.0												
31	x	24.0	128,000		2.5								2.0	
Total			1,866,000											
Average			60,193											
Maximum			132,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: February, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri / State: Florida / Zip Code:	34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor / State: Florida / Zip Code:	34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☑ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: February, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, If Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	71,000		2.7								2.5	
2	x	24.0	67,000		2.5								2.3	
3	x	24.0	49,000		2.7								2.4	
4	x	24.0	65,000		2.7								2.5	
5	x	24.0	70,000		2.3								2.0	
6		24.0												
7	x	24.0	114,000		3.0								2.5	
8	x	24.0	69,000		3.0								2.7	
9	x	24.0	54,000		2.7								2.4	
10	x	24.0	69,000		2.6								2.4	
11	x	24.0	43,000		2.8								2.4	
12	x	24.0	73,000		2.8								2.3	
13		24.0												
14	x	24.0	127,000		2.5								2.2	
15	x	24.0	65,000		2.8								2.5	
16	x	24.0	70,000		2.7								2.4	
17	x	24.0	68,000		2.6								2.3	
18	x	24.0	65,000		2.5								2.5	
19	x	24.0	57,000		2.8								2.3	
20		24.0												
21	x	24.0	144,000		2.5								2.0	
22	x	24.0	87,000		2.6								2.3	
23	x	24.0	69,000		2.4								2.2	
24	x	24.0	82,000		2.6								2.3	
25	x	24.0	63,000		2.9								2.7	
26	x	24.0	69,000		2.7								2.3	
27		24.0												
28	x	24.0	129,000		2.3								2.0	
29		24.0												
30		24.0												
Total			1,839,000											
Average			65,678											
Maximum			144,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: March, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida / Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☑ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: March, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	86,000		2.7								2.3	
2	x	24.0	60,000		2.5								2.2	
3	x	24.0	87,000		2.7								2.5	
4	x	24.0	75,000		2.7								2.3	
5	x	24.0	78,000		2.4								2.0	
6		24.0												
7	x	24.0	110,000		2.0								2.0	
8	x	24.0	82,000		2.2								1.8	
9	x	24.0	54,000		2.3								2.0	
10	x	24.0	70,000		2.6								2.4	
11	x	24.0	69,000		2.2								2.0	
12	x	24.0	58,000		2.4								2.0	
13		24.0												
14	x	24.0	121,000		2.3								2.4	
15	x	24.0	81,000		2.3								2.0	
16	x	24.0	60,000		2.5								2.2	
17	x	24.0	67,000		2.4								2.0	
18	x	24.0	65,000		2.3								2.1	
19	x	24.0	78,000		2.3								2.0	
20		24.0												
21	x	24.0	118,000		2.6								2.4	
22	x	24.0	79,000		2.3								2.0	
23	x	24.0	62,000		2.2								1.8	
24	x	24.0	75,000		2.4								2.0	
25	x	24.0	61,000		2.5								2.2	
26	x	24.0	62,000		2.1								2.0	
27		24.0												
28	x	24.0	131,000		2.5								2.2	
29	x	24.0	64,000		2.3								2.0	
30	x	24.0	53,000		2.4								2.1	
31	x	24.0	62,000		2.2								2.0	
Total			2,068,000											
Average			66,709											
Maximum			131,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: April, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor / State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	keith schneider	C	8462	days weekends
	tony cardinal	C	8493	days weekends

II Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: April, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines) ☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demonstrate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, If Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1	x	24.0	62,000		2.4								2.2	
2	x	24.0	57,000		2.3								2.3	
3		24.0												
4	x	24.0	115,000		2.3								2.0	
5	x	24.0	76,000		2.1								2.0	
6	x	24.0	54,000		2.7								2.5	
7	x	24.0	62,000		2.4								2.1	
8	x	24.0	50,000		2.4								2.0	
9	x	24.0	57,000		2.5								2.2	
10		24.0												
11	x	24.0	120,000		2.6								2.4	
12	x	24.0	73,000		2.5								2.0	
13	x	24.0	49,000		2.7								2.3	
14	x	24.0	70,000		3.0								2.5	
15	x	24.0	49,000		2.5								2.2	
16	x	24.0	62,000		2.4								1.8	
17		24.0												
18	x	24.0	118,000		2.5								2.0	
19	x	24.0	67,000		2.3								2.0	
20	x	24.0	55,000		2.3								1.9	
21	x	24.0	79,000		2.1								1.8	
22	x	24.0	63,000		2.4								2.0	
23	x	24.0	58,000		2.0								2.0	
24		24.0												
25	x	24.0	108,000		2.2								2.0	
26	x	24.0	66,000		2.0								2.1	
27	x	24.0	50,000		2.2								2.0	
28	x	24.0	70,000		1.9								1.8	
29	x	24.0	56,000		2.6								2.2	
30	x	24.0	53,000		2.3								2.0	
Total			1,799,000											
Average			59,966											
Maximum			120,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: May, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: May, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1		24.0												
2	x	24.0	105,000		2.7								2.5	
3	x	24.0	61,000		2.6								2.2	
4	x	24.0	62,000		3.0								2.3	
5	x	24.0	47,000		3.0								2.5	
6	x	24.0	72,000		2.3								2.0	
7	x	24.0	45,000		2.3								2.0	
8		24.0												
9	x	24.0	100,000		2.5								2.2	
10	x	24.0	59,000		2.5								2.3	
11	x	24.0	59,000		3.5								2.8	
12	x	24.0	56,000		3.3								3.5	
13	x	24.0	49,000		3.3								3.0	
14	x	24.0	68,000		2.4								2.1	
15		24.0												
16	x	24.0	85,000		1.0								1.0	
17	x	24.0	57,000		1.8								1.5	
18	x	24.0	51,000		2.0								1.8	
19	x	24.0	51,000		2.3								2.0	
20	x	24.0	65,000		2.2								2.1	
21	x	24.0	52,000		2.4								2.0	
22		24.0												
23	x	24.0	116,000		2.2								2.0	
24	x	24.0	42,000		2.3								2.0	
25	x	24.0	58,000		1.8								2.3	
26	x	24.0	65,000		1.9								1.8	
27	x	24.0	44,000		2.4								2.0	
28	x	24.0	55,000		2.3								2.0	
29		24.0												
30	x	24.0	110,000		2.0								2.0	
31	x	24.0	74,000		2.5								2.3	
Total			1,708,000											
Average			55,096											
Maximum			116,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: June, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri / State: Florida / Zip Code:	34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor / State: Florida / Zip Code:	34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: June, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, If Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	48,000		2.4								2.2	
2	x	24.0	48,000		2.2								2.0	
3	x	24.0	48,000		2.3								2.1	
4	x	24.0	56,000		2.5								2.0	
5		24.0												
6	x	24.0	98,000		2.5								2.2	
7	x	24.0	59,000		2.4								2.2	
8	x	24.0	57,000		2.3								2.0	
9	x	24.0	44,000		2.0								2.0	
10	x	24.0	57,000		2.5								2.1	
11	x	24.0	53,000		2.1								2.0	
12		24.0												
13	x	24.0	105,000		2.1								2.0	
14	x	24.0	56,000		2.1								1.8	
15	x	24.0	33,000		2.5								2.2	
16	x	24.0	52,000		2.4								2.3	
17	x	24.0	59,000		2.3								2.0	
18	x	24.0	44,000		2.8								2.2	
19		24.0												
20	x	24.0	105,000		2.3								2.0	
21	x	24.0	60,000		2.0								1.8	
22	x	24.0	52,000		2.4								2.1	
23	x	24.0	46,000		2.3								2.0	
24	x	24.0	47,000		2.2								2.0	
25	x	24.0	38,000		2.3								2.0	
26		24.0												
27	x	24.0	101,000		2.3								1.8	
28	x	24.0	50,000		2.2								2.0	
29	x	24.0	48,000		2.3								2.2	
30	x	24.0	46,000		2.4								2.0	
Total			1,510,000											
Average			50,333											
Maximum			105,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: July, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin / State: Florida / Zip Code:	32714
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor / State: Florida / Zip Code:	34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Steve Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: July, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	42,000		3.2								2.3	
2	x	24.0	51,000		2.8								2.4	
3		24.0												
4	x	24.0	83,000		3.0								2.3	
5	x	24.0	51,000		3.5								3.2	
6	x	24.0	38,000		3.3								3.0	
7	x	24.0	48,000		2.4								1.5	
8	x	24.0	46,000		3.3								2.4	
9	x	24.0	38,000		2.3								2.1	
10		24.0												
11	x	24.0	81,000		2.5								2.0	
12	x	24.0	57,000		2.5								2.3	
13	x	24.0	36,000		2.6								2.4	
14	x	24.0	43,000		2.3								2.0	
15	x	24.0	60,000		2.2								1.7	
16	x	24.0	49,000		1.0								1.5	
17		24.0												
18	x	24.0	88,000		0.8								1.7	
19	x	24.0	32,000		1.9								1.4	
20	x	24.0	58,000		2.4								2.1	
21	x	24.0	40,000		2.2								2.0	
22	x	24.0	49,000		2.4								2.0	
23	x	24.0	44,000		2.2								2.0	
24		24.0												
25	x	24.0	91,000		2.6								2.2	
26	x	24.0	53,000		2.3								2.0	
27	x	24.0	38,000		2.3								2.1	
28	x	24.0	46,000		2.4								2.0	
29	x	24.0	50,000		2.3								2.1	
30	x	24.0	42,000		2.1								2.0	
Total			1,354,000											
Average			43,677											
Maximum			91,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of:	August, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community	☐ Non-Transient Non-Community	☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue		City: Altamonte Spri	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North		City: Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water	☐ Purchased Finished Water			
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	keith schneider	C	8462	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: August, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	83,000		2.2								2.0	
2	x	24.0	46,000		1.4								1.2	
3	x	24.0	49,000		2.0								1.0	
4	x	24.0	46,000		1.3								1.0	
5	x	24.0	52,000		0.8								1.1	
6	x	24.0	32,000		1.5								1.0	
7		24.0												
8	x	24.0	98,000		2.0								1.7	
9	x	24.0	34,000		2.0								2.0	
10	x	24.0	39,000		2.4								2.0	
11	x	24.0	40,000		2.2								2.0	
12	x	24.0	44,000		2.3								2.1	
13	x	24.0	50,000		2.5								2.0	
14		24.0												
15	x	24.0	68,000		2.3								2.1	
16	x	24.0	50,000		2.2								2.0	
17	x	24.0	68,000		2.0								1.8	
18	x	24.0	30,000		2.1								1.5	
19	x	24.0	35,000		2.0								1.5	
20	x	24.0	40,000		2.3								1.8	
21		24.0												
22	x	24.0	57,000		2.0								1.8	
23	x	24.0	32,000		1.9								1.4	
24	x	24.0	42,000		2.0								1.5	
25	x	24.0	27,000		2.0								1.7	
26	x	24.0	32,000		1.8								1.5	
27	x	24.0	29,000		2.2								1.5	
28		24.0												
29	x	24.0	69,000		1.9								1.4	
30	x	24.0	29,000		2.1								1.4	
31	x	24.0	30,000		2.0								1.5	
Total			1,271,000											
Average			41,000											
Maximum			98,000											

* Refer to the instructions for this report to determine which plants must provide this information.

DEP Form 62-555.900(3)
Effective August 28, 2003

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

September, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida / Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	will stevens	C	14416	days weekends

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: September, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, If Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	32,000		1.6								1.4	
2	x	24.0	50,000		1.7								1.3	
3	x	24.0	31,000		1.7								1.3	
4		24.0												
5	x	24.0	61,000		1.7								1.4	
6	x	24.0	33,000		1.8								1.5	
7	x	24.0	31,000		1.5								1.2	
8	x	24.0	36,000		1.6								1.4	
9	x	24.0	34,000		3.5								3.3	
10	x	24.0	30,000		2.5								2.2	
11		24.0												
12	x	24.0	62,000		2.4								1.8	
13	x	24.0	42,000		1.6								1.0	
14	x	24.0	37,000		2.0								0.7	
15	x	24.0	27,000		2.0								1.0	
16	x	24.0	32,000		2.2								2.0	
17	x	24.0	29,000		2.0								1.8	
18		24.0												
19	x	24.0	71,000		2.2								1.8	
20	x	24.0	34,000		2.2								1.9	
21	x	24.0	35,000		1.9								1.6	
22	x	24.0	35,000		1.9								1.6	
23	x	24.0	41,000		2.1								1.8	
24	x	24.0	31,000		1.7								1.1	
25		24.0												
26	x	24.0	61,000		1.8								1.0	
27	x	24.0	24,000		1.8								1.1	
28	x	24.0	49,000		2.1								1.2	
29	x	24.0	37,000		2.3								1.0	
30	x	24.0	31,000		2.3								1.1	
Total			1,019,000											
Average			33,967											
Maximum			71,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: October, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive		
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Spri	State: Florida / Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor	State: Florida / Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	tony cardinal	C	8493	days weekends
	will stevens	C	14426	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Printed or Typed Name	License Number
	Stephen Habery	C-8012

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: October, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Producted, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm²	Minimum UV Dose Required, mW-sec/cm²		
1	x	24.0	31,000		2.3								1.8	
2		24.0												
3	x	24.0	77,000		2.0								1.5	
4	x	24.0	40,000		2.0								1.8	
5	x	24.0	41,000		2.1								1.7	
6	x	24.0	35,000		2.5								2.1	
7	x	24.0	37,000		1.8								2.2	
8	x	24.0	29,000		2.3								2.1	
9		24.0												
10	x	24.0	83,000		2.1								1.7	
11	x	24.0	39,000		1.9								1.5	
12	x	24.0	36,000		1.9								1.7	
13	x	24.0	56,000		2.0								1.6	
14	x	24.0	31,000		2.2								1.4	
15	x	24.0	90,000		1.8								1.3	
16		24.0												
17	x	24.0	83,000		2.0								1.4	
18	x	24.0	37,000		1.9								1.3	
19	x	24.0	41,000		2.1								1.4	
20	x	24.0	48,000		2.3								1.6	
21	x	24.0	36,000		2.2								1.8	
22	x	24.0	34,000		2.3								1.8	
23		24.0												
24	x	24.0	95,000		1.7								1.5	
25	x	24.0	43,000		2.0								1.8	
26	x	24.0	45,000		2.0								1.7	
27	x	24.0	53,000		1.8								1.4	
28	x	24.0	47,000		1.9								1.4	
29	x	24.0	31,000		2.8								1.6	
30		24.0												
31	x	24.0	91,000		1.7								1.5	
Total			1,259,000											
Average			40,612											
Maximum			95,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of:	November, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon			PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community ☐ Consecutive				
Number of Service Connections at End of Month:	514			Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida				
Contact Person:	Patrick C. Flynn			Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City:	Altamonte Sprin	State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919			Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com				

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon			Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City:	Palm Harbor	State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water				
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000				
Plant Category (per subsection 62-699.310(4), F.A.C.):	V			Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days weekends
Other Operators:	will stevens	C	14426	days weekends
	tony cardinal	C	8493	days weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: November, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant in Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd.	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, my-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, my-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW sec/cm^2		
1	x	24.0	47,000		1.9								1.7	
2	x	24.0	52,000		1.6								1.4	
3	x	24.0	36,000		1.8								1.3	
4	x	24.0	51,000		2.1								1.8	
5	x	24.0	32,000		2.0								1.8	
6		24.0												
7	x	24.0	111,000		1.9								1.9	
8	x	24.0	33,000		1.8								1.4	
9	x	24.0	46,000		1.8								1.5	
10	x	24.0	55,000		2.3								2.0	
11	x	24.0	40,000		2.2								2.1	
12	x	24.0	40,000		2.1								1.9	
13		24.0												
14	x	24.0	107,000		2.0								1.8	
15	x	24.0	49,000		2.4								1.8	
16	x	24.0	31,000		2.3								2.0	
17	x	24.0	59,000		2.4								2.1	
18	x	24.0	42,000		2.2								2.0	
19	x	21.0	38,000		2.3								2.0	
20		24.0												
21	x	24.0	86,000		2.2								2.0	
22	x	21.0	52,000		2.2								1.8	
23	x	24.0	43,000		2.0								1.8	
24	x	24.0	64,000		2.3								1.7	
25	x	24.0	35,000		1.6								1.5	
26	x	24.0	53,000		1.8								1.5	
27		24.0												
28	x	24.0	83,000		2.0								1.8	
29	x	24.0	52,000		1.4								1.3	
30	x	24.0	57,000		1.5								1.3	
Total			1,392,000											
Avgerage			46,400											
Maximum			111,000											

* Refer to the instructions for this report to determine which plants must provide this information.

MONTHLY OPERATION REPORT FOR PWSs TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

I. General Information for the Month/Year of: December, 2011

A. Public Water System (PWS) Information

PWS Name:	Lake Tarpon	PWS Identification Number:	6521000
PWS Type:	☑ Community ☐ Non-Transient Non-Community ☐ Transient Non-Community	☐ Consecutive	
Number of Service Connections at End of Month:	514	Total Population Served at End of Month:	1,285
PWS Owner:	Utilities Inc. of Florida		
Contact Person:	Patrick C. Flynn	Contact Person's Title:	Regional Director
Contact Person's Mailing Address:	200 Weathersfield avenue	City: Altamonte Sprin State: Florida	Zip Code: 34684
Contact Person's Telephone Number:	407-869-1919	Contact Person's Fax Number:	407-869-6961
Contact Person's E-Mail Address:	pcflynn@uiwater.com		

B. Water Treatment Plant Information

Plant Name:	Lake Tarpon	Plant Telephone Number:	1-800-272-1919
Plant Address:	36235 US Highway 19 North	City: Palm Harbor State: Florida	Zip Code: 34684
Type of Water Treatment by Plant:	☑ Raw Ground Water ☐ Purchased Finished Water		
Permitted Maximum Day Operating Capacity of Plant, gallons per day:	720,000		
Plant Category (per subsection 62-699.310(4), F.A.C.):	V	Plant Class (per subsection 62-699.310(4), F.A.C.):	C

Licensed Operators	Name	License Class	License Number	Day(s) / Shift(s) Worked
Lead/Chief Operator:	Stephen Habery	C	8012	days /weekends
Other Operators:	will stevens	C	14416	days/ weekends
	tony cardinal	C	7799	days/ weekends

II. Certification by Lead/Chief Operator

I, the undersigned water treatment plant operator licensed in Florida, am the lead/chief operator of the water treatment plant identified in part I of this report. I certify that the information provided in this report is true and accurate to the best of my knowledge and belief. I certify that all drinking water treatment chemicals used at this plant conform to NSF International Standard 60 or other applicable standards referenced in subsection 62-555.320(3), F.A.C. I also certify that the following additional operations records for this plant were prepared each day that a licensed operator staffed or visited this plant during the month indicated above: (1) records of amounts of chemicals used and chemical feed rates; and (2) if applicable, appropriate treatment process performance records. Furthermore, I agree to provide these additional operations records to the PWS owner so the PWS owner can retain them, together with copies of this report, at a convenient location for at least ten years.

Signature and Date	Stephen Habery Printed or Typed Name	C-8012 License Number

MONTHLY OPERATION REPORT FOR PW"Ss TREATING RAW GROUND WATER OR PURCHASED FINISHED WATER

PWS Identification Number:	6521000	Plant Name:	Lake Tarpon

III. Daily Data for the Month/Year of: December, 2011

Means of Achieving Four-Log Virus Inactivation/Removal: ☑ Free Chlorine ☐ Chlorine Dioxide ☐ Ozone ☐ Combined Chlorine (Chloramines)
☐ Ultraviolet Radiation ☐ Other (Describe):

Type of Disinfectant Residual Maintained in Distribution System: ☑ Free Chlorine ☐ Combined Chlorine (Chloramines) ☐ Chlorine Dioxide

Day of the Month	Days Plant Staffed or Visited by Operator (Place "X")	Hours plant In Operation	Net Quantity of Finished Water Produced, gal.	CT Calculations, or UV Dose, to Demostate Four-Log Virus Inactivation, if Applicable*									Lowest Residual Disinfectant Concentration at Remote Point in Distribution System, mg/L	Emergency or Abnormal Operating Conditions; Repair or Maintenance Work that Involves Taking Water System Components Out of Operation
				CT Calculations							UV Dose			
				Peak Flow Rate, gpd	Lowest Residual Disinfectant Concentration (C) Before or at First Customer During Peak Flow, mg/L	Disinfectant Contact Time (T) at C Measurement Point During Peak Flow, minutes	Lowest CT Provided Before or at First Customer During Peak Flow, mg-min/L	Temp of Water, °C	pH of Water, if Applicable	Minimum CT Required, mg-min/L	Lowest Operating UV Dose, mW-sec/cm^2	Minimum UV Dose Required, mW-sec/cm^2		
1	x	24.0	44,000		1.9								1.5	
2	x	24.0	52,000		1.7								1.4	
3	x	24.0	43,000		1.7								1.3	
4		24.0												
5	x	24.0	94,000		2.4								2.0	
6	x	24.0	60,000		1.8								1.8	
7	x	24.0	38,000		1.9								1.7	
8	x	24.0	46,000		2.1								1.7	
9	x	24.0	67,000		2.0								1.7	
10	x	24.0	50,000		2.2								1.8	
11		24.0												
12	x	24.0	86,000		2.3								1.8	
13	x	24.0	60,000		2.2								1.7	
14	x	24.0	43,000		3.0								2.2	
15	x	24.0	48,000		3.5								2.9	
16	x	24.0	52,000		3.0								2.7	
17	x	24.0	45,000		2.9								2.5	
18		24.0												
19	x	24.0	97,000		2.8								2.7	
20	x	24.0	54,000		3.0								2.2	
21	x	24.0	51,000		2.6								2.4	
22	x	24.0	44,000		2.7								2.3	
23	x	24.0	53,000		2.5								2.2	
24	x	24.0	47,000		2.6								2.2	
25		24.0												
26	x	24.0	92,000		2.6								2.6	
27	x	24.0	48,000		2.4								2.4	
28	x	24.0	45,000		2.4								2.4	
29	x	24.0	45,000		2.4								2.4	
30	x	24.0	50,000		2.3								2.3	
31	x	24.0	66,000		2.5								2.5	
Total			1,520,000											
Average			49,032											
Maximum			97,000											

* Refer to the instructions for this report to determine which plants must provide this information.

INSPECTION
REPORTS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (5)
INSPECTION REPORTS

Test Year Ended December 31, 2011

Compliance Inspection Form

SYSTEM

Water system: LAKE TARPON VILLAGE MHP | System PWS #: 6521000 | Inspection Date: 02/24/2010

Inspector: BILL RYLAND | Person(s) contacted: STEVE HABERY-OPERATOR | System Type: C

System address: 36235 US HIGHWAY 19 NORTH | City PALM HARBOR | State FL | Zip 34684

OWNER

Owner name: UTILITIES, INC.,ATTN: PATRICK FLYNN | Owner title: UTILITY OWNER

Owner address: 200 WEATHERSFIELD AVENUE | City: ALTAMONTE SPRINGS | State FL | Zip 33772

Owner phone: 407 869-1919 | Cell:

Operator required? ☒ Yes ☐ No (If "No", *Operator* sections not applicable) | Operator class & cert. number: C 8012

Operator name: STEVE HABERY | Phone: 1-727 934-9137

S = SATISFACTORY U = UNSATISFACTORY ~ = NOT APPLICABLE * = SEE COMMENT BELOW

SOURCE - WELL INFORMATION

Well Number/Well ID #	1	AAH6161
Well head sealed? (Pad/conduit/openings)	S	
Well casing 12" above grade?	*	
Casing vent compliant? (2003)	S	
Check valve compliant?	S	
Raw tap compliant?	S	
Flowmeter/Timeclock	S	Model: BADGER
Well Pad Compliant?	S	
Security measures compliant?	S	

TREATMENT

O & M manual compliant?	S	
Auxiliary Power	~	
Loss of chlorine alarm compliant?	~	
Treated sample tap provided?	S	
HYPO: Cl solution NSF approved?	S	
Cl storage complaint	S	
Chlorinator	S	Model: STENNER 17GPD
GAS: Cl room compliant?	~	
Scales compliant?	~	
Auto switchover provided?	~	
Safety: (SCBA/Gloves/Ammonia/Panic HW)	~	
OTHER: Aeration	~	
pH adjustment	~	
Orthophosphate	~	
Other:	~	

STORAGE

Tank(s)/Type(s)	1	Hydro
Inspections compliant? (annual/5yr)	S	
Pressure Gauge Compliant	S	On/Off: 40/52
Pressure relief valve provided? (hydro)	S	
Security measures compliant?	S	

DISTRIBUTION

Water system map compliant?	Yes
Flushing of dead ends compliant?	Yes
Valve maintenance compliant?	Yes
Chlorine residual > 0.2 mg/L	Yes

MANAGEMENT

Number of high service pumps?	NA
Flow meter accuracy checked?	Yes
ERP & CCC Plans Onsite?	NA

OPERATOR

Operator visits compliant?	Yes
Plant checked 5 times per week?	Yes
Last inspection fully compliant? ☒ Yes ☐ No (*see below*)	
Have deficiencies been addressed?	NA
Were any of the deficiencies "repeat"?	NA

FIELD SAMPLING RESULTS

Plant Cl (mg/L)	2.35		
Distribution Cl mg/L)	2.24	Location:	REMOTE-CLUBHOUSE

REMARKS AND RECOMMENDATIONS:

NOTE: THIS SYSTEM HAS AN INTERCONNECT WITH PINELLAS COUNTY UTILITIES.

O&M MANUAL/DOCUMENTS AT ORANGEWOOD PLANT. TANK HAS SOME SMALL MINOR RUST SPOTS. TANK INSPECTION DONE 9/29/09

NO ELECTRONIC PFD ON FILE.

INSPECTOR'S SIGNATURE Bill Ryland TITLE ENVIRONMENTAL SPECIALIST III DATE: 3/8/10

REVIEWED BY _____ TITLE ENVIRONMENTAL MANAGER DATE: 3/9/10

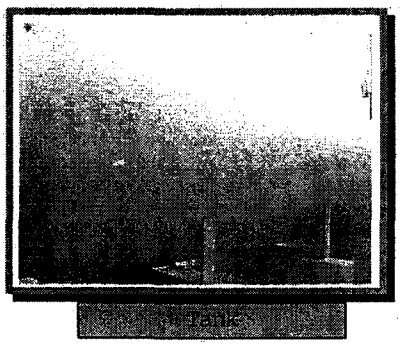
DEFICIENCIES:

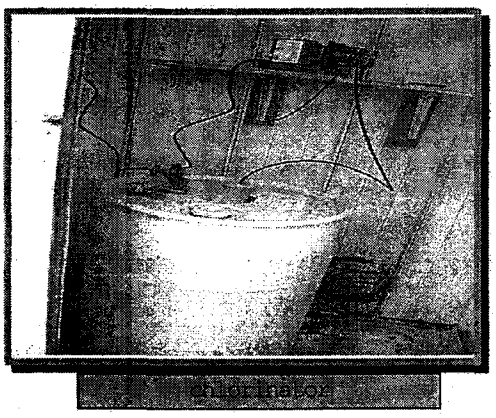
No Deficiencies noted. Provide an electronic PFD (Process flow diagram) of the plant showing well, raw tap, valves, meters, injection points, tank, piping,etc.
Ensure Operations/maintenance manual is kept updated along with other plans such as the bacteriological sampling plan, valve maintenance, flushing, ERP, CCC, etc.
Tank inspection was done 9/29/09.

TECHNICAL ASSISTANCE PROVIDERS
FLORIDA RURAL WATER ASSOCIATION
2970 Wellington Circle W. Suite 101
Tallahassee FL 32309-6885
E-Mail: FRWA@frwa.net
Home Page: http://www.frwa.net
850.668.2746

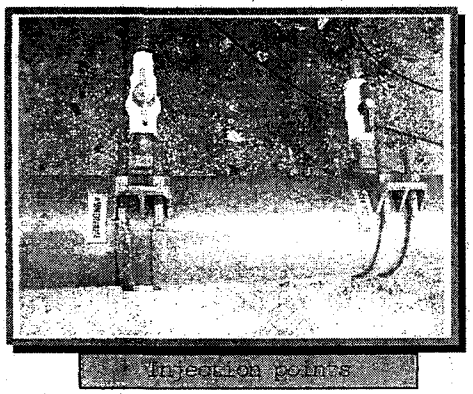
PICTURES

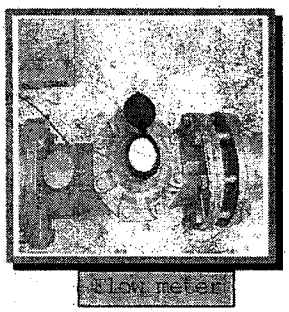

well


Tank


chlorinator


Ammonia feed


Injection points


Flow meter

PERMITS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (6)
PERMITS

Test Year Ended December 31, 2011

Florida Department of
Environmental Protection

Southwest District Office
13051 North Telecom Parkway
Temple Terrace, Florida 33637-0926

STATE OF FLORIDA
DOMESTIC WASTEWATER FACILITY PERMIT

PERMITTEE:
Utilities, Inc. of Florida

RESPONSIBLE AUTHORITY:

Mr. Patrick Flynn
Regional Director
200 Weathersfield Avenue
Altamonte Springs, FL 32714
(407) 869-1919

PERMIT NUMBER: FLA012680
PA FILE NUMBER: FLA012680-003-DW3P/NR
ISSUANCE DATE: January 28, 2009
EXPIRATION DATE: January 27, 2014

FACILITY:

Crownwood WWTF
4497 NW 73rd Terrace
Ocala, FL 32675
Marion County
Latitude: 29° 14' 02" N Longitude: 82° 14' 26" W

This permit is issued under the provisions of Chapter 403, Florida Statutes, and applicable rules of the Florida Administrative Code (F.A.C.). The above named permittee is hereby authorized to operate the facilities shown on the application and other documents attached hereto or on file with the Department and made a part hereof and specifically described as follows:

TREATMENT FACILITIES:

Operation of an existing 0.040 MGD Three-Month Average Daily Flow (3MADF), Type III, extended aeration domestic wastewater treatment plant consisting of: four aeration basins of 37,200 gallons total volume, one clarifier of 6,500 gallons volume and 86 ft^2 surface area, one chlorine contact chamber of 1,400 gallons volume and one digester of 3,500 gallons volume. This plant is operated to provide secondary treatment with basic disinfection.

REUSE:

Land Application: An existing 0.040 MGD Annual Average Daily Flow (AADF) permitted capacity Part IV rapid-rate land application system (R-001). R-001 consists of a two-cell Rapid Infiltration Basin (RIB) of 23,350 square feet of bottom surface area. R-001 is located approximately at latitude 29° 14' 02" N, longitude 82° 14' 26" W.

IN ACCORDANCE WITH: The limitations, monitoring requirements and other conditions set forth in Pages 1 through 16 of this permit.

I. RECLAIMED WATER AND EFFLUENT LIMITATIONS AND MONITORING REQUIREMENTS

A. Reuse and Land Application Systems

1. During the period beginning on the issuance date and lasting through the expiration date of this permit, the permittee is authorized to direct reclaimed water to Reuse System R-001. Such reclaimed water shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.8:

			Reclaimed Water Limitations				Monitoring Requirements			
Parameter	Units	Max/Min	Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow, to R-001	MGD	Maximum	0.040	Report	-	-	5 Days/Week	Elapsed Time Meter	FLW-01	See Cond.I.A.3
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	20.0	30.0	-	60.0	Monthly	Grab	EFA-01	
Solids, Total Suspended	MG/L	Maximum	20.0	30.0	-	60.0	Monthly	Grab	EFA-01	
pH	SU	Range	-	-	-	6.0 to 8.5	5 Days/Week	Grab	EFA-01	
Coliform, Fecal	#/100ML	Maximum	200	-	-	800	Monthly	Grab	EFA-01	See Cond.I.A.4
Total Chlorine Residual (For Disinfection)	MG/L	Minimum	-	-	-	0.5	5 Days/Week	Grab	EFA-01	See Cond.I.A.5
Nitrogen, Nitrate, Total (as N)	MG/L	Maximum	-	-	-	12.0	Monthly	Grab	EFA-01	

2. Reclaimed water samples shall be taken at the monitoring site locations listed in Permit Condition I. A. 1. and as described below:

Monitoring Location	Description of Monitoring Location
EFA-01	Effluent sampling point after treatment and prior to Reuse system R-001.
FLW-01	Flow measured at the master lift station.

3. A designated elapsed time meter for each pump and a known pumping rate for each pump shall be utilized to measure flow. The meters and the rate for each pump shall be calibrated at least annually. *[62-601.200(17)]*

4. The arithmetic mean of the monthly fecal coliform values collected during an annual period shall not exceed 200 per 100 mL of reclaimed water sample. The geometric mean of the fecal coliform values for a minimum of 10 samples of reclaimed water, each collected on a separate day during a period of 30 consecutive days (monthly), shall not exceed 200 per 100 mL of sample. Any one sample shall not exceed 800 fecal coliform values per 100 mL of sample. *[62-610.510 and 62-600.440(4)(c)]*

5. A minimum of 0.5 mg/L total chlorine residual must be maintained for a minimum contact time of 15 minutes based on peak hourly flow. *[62-610.510 and 62-600.440(4)(b)]*

B. Other Limitations and Monitoring and Reporting Requirements

1. During the period beginning on the issuance date and lasting through the expiration date of this permit, the treatment facility shall be limited and monitored by the permittee as specified below and reported in accordance with condition I.B.8:

			Limitations				Monitoring Requirements			
Parameter	Units	Max/Min	Annual Average	Monthly Average	Weekly Average	Single Sample	Monitoring Frequency	Sample Type	Monitoring Location Site Number	Notes
Flow, Total Plant	MGD	Maximum	0.040 3MADF	Report	-	-	5 Days/Week	Elapsed Time Meter	FLW-01	See Cond.I.B.3, 5
Percent Capacity, (3MADF/Permitted Capacity) x 100	%	Maximum	-	Report	-	-	Monthly	Calculation	FLW-01	
BOD, Carbonaceous 5 day, 20C	MG/L	Maximum	-	Report	-	-	Annually[1]	Grab	INF-01	See Cond.I.B.4
Solids, Total Suspended	MG/L	Maximum	-	Report	-	-	Annually[1]	Grab	INF-01	See Cond.I.B.4

1 – The annual sample shall be taken in the month of February.

2. Samples shall be taken at the monitoring site locations listed in Permit Condition I. B. 1 and as described below:

Monitoring Location	Description of Monitoring Location
FLW-01	Flow measured at the master lift station.
INF-01	Influent sampling point prior to treatment and ahead of the return activated sludge line.

3. The three-month average daily flow to the treatment plant shall not exceed 0.040 MGD.

4. Influent samples shall be collected so that they do not contain digester supernatant or return activated sludge, or any other plant process recycled waters. *[62-601.500(4)]*

5. A designated elapsed time meter for each pump and a known pumping rate for each pump shall be utilized to measure flow. The meters and the rate for each pump shall be calibrated at least annually. *[62-601.200(17)]*

6. Parameters which must be monitored as a result of a surface water discharge shall be analyzed using a sufficiently sensitive method in accordance with 40 CFR Part 136. Parameters which must be monitored as a result of a ground water discharge (i.e., underground injection or land application system) shall be analyzed in accordance with Chapter 62-601, F.A.C. All monitoring shall be representative of the monitored activity. *[62-620.610(18)]*

7. The permittee shall provide safe access points for obtaining representative influent, reclaimed water, and effluent samples which are required by this permit. *[62-601.500(5)]*

8. Monitoring requirements under this permit are effective on the first day of the second month following permit issuance. Until such time, the permittee shall continue to monitor and report in accordance with previously effective permit requirements, if any. During the period of operation authorized by this permit, the permittee shall complete and submit to the Department Discharge Monitoring Reports (DMRs) in accordance with the frequencies specified by the REPORT type (i.e., monthly, toxicity, quarterly, semiannual, annual, etc.) indicated on the DMR forms attached to this permit. Monitoring results for each monitoring period shall be submitted in accordance with the associated DMR due dates below, unless specified elsewhere in the permit.

REPORT Type	Monitoring Period	Due Date
Monthly or Toxicity	first day of month – last day of month	28th day of following month
Quarterly	January 1 - March 31 April 1 – June 30 July 1 – September 30 October 1 – December 31	April 28 July 28 October 28 January 28
Semiannual	January 1 – June 30 July 1 – December 31	July 28 January 28
Annual	January 1 – December 31	March 28

DMRs shall be submitted for each required monitoring period including months of no discharge. The permittee shall make copies of the attached DMR and shall submit the completed DMR to the Department postmarked by the 28th of the month following the month of operation at the addresses specified below:

Originals to:
Florida Department of Environmental Protection
Wastewater Compliance Evaluation Section, Mail Station 3551
Twin Towers Office Building
2600 Blair Stone Road
Tallahassee, FL 32399-2400

Copies to:
Florida Department of Environmental Protection
Domestic Wastewater Program
Southwest District Office
13051 N. Telecom Parkway
Temple Terrace, FL 33637-0926

[62-620.610(18)][62-601.300(1),(2), and (3)]

9. Unless specified otherwise in this permit, all reports and other information required by this permit, including 24-hour notifications, shall be submitted to or reported to, as appropriate, the Department's Southwest District Office at the address specified below:

   Southwest District Office
   13051 N. Telecom Parkway
   Temple Terrace, FL 33637-0926

   Phone Number - 813-632-7600
   FAX Number - 813-632-7662
   Email – DWSWD@DEP.STATE.FL.US

   All FAX copies shall be followed by original copies. All reports and other information shall be signed in accordance with the requirements of Rule 62-620.305, F.A.C. *[62-620.305]*

II. RESIDUALS MANAGEMENT REQUIREMENTS

1. The method of residuals use or disposal by this facility is transport to a Residual Management Facility or disposal in a Class I or II solid waste landfill. Transportation of the residuals to an alternative RMF does not require a permit modification, however, use of an alternative RMF requires a copy of the agreement pursuant to Rule 62-640.880(1)(c), F.A.C., along with a written notification to the Department at least 30 days before transport of the residuals.

2. The permittee shall be responsible for proper treatment, management, use, and land application or disposal of its residuals. *[62-640.300(5)]*

3. The permittee shall not be held responsible for treatment, management, use, or land application violations that occur after its residuals have been accepted by a permitted residuals management facility with which the source facility has an agreement in accordance with Rule 62-640.880(1)(c), F.A.C., for further treatment, management, use or land application. *[62-640.300(5)]*

4. Disposal of residuals, septage, and other solids in a solid waste landfill, or disposal by placement on land for purposes other than soil conditioning or fertilization, such as at a monofill, surface impoundment, waste pile, or dedicated site, shall be in accordance with Chapter 62-701, F.A.C. *[62-640.100(6)(k)3&4]*

5. If the permittee intends to accept residuals from other facilities, a permit revision is required pursuant to Rule 62-640.880(2)(d), F.A.C. *[62-640.880(2)(d)]*

6. The permittee shall keep hauling records to track the transport of residuals between facilities. The hauling records shall contain the following information:

Required of Source Facility	Required of RMF
1. Date and Time Shipped	1. Date and Time Received
2. Amount of Residuals Shipped	2. Amount of Residuals Received
3. Degree of Treatment (if applicable)	3. Name and ID Number of Source Facility
4. Name and ID Number of Residuals Management Facility or Treatment Facility	4. Signature of Hauler
5. Signature of Responsible Party at Source Facility	5. Signature of Responsible Party at Residuals Management Facility or Treatment Facility
6. Signature of Hauler and Name of Hauling Firm	

These records shall be kept for five years and shall be made available for inspection upon request by the Department. A copy of the hauling records information maintained by the source facility shall be provided upon delivery of the residuals to the residuals management facility or treatment facility. The RMF permittee shall report to the Department within 24 hours of discovery of any discrepancy in the quantity of residuals leaving the source facility and arriving at the residuals management facility or treatment facility. *[62-640.880(4)]*

III. GROUND WATER REQUIREMENTS

Section III is not applicable to this facility.

IV. ADDITIONAL REUSE AND LAND APPLICATION REQUIREMENTS

Part IV Rapid-Rate Land Application System (R-001)

1. All ground water quality criteria specified in Chapter 62-520, F.A.C., shall be met at the edge of the zone of discharge. The zone of discharge for this project shall extend horizontally 100 feet from the application site or to the facility's property line, whichever is less, and vertically to the base of the surficial aquifer. *[62-520.200(23)] [62-522.400 and 62-522.410]*

2. Advisory signs shall be posted around the site boundaries to designate the nature of the project area. *[62-610.518]*

3. The annual average hydraulic loading rate to the rapid infiltration basin(s) shall be limited to a maximum of 2.75 inches per day (as applied to the entire bottom area). *[62-610.523(3)]*

4. Rapid infiltration basins normally shall be loaded for 1 to 7 days and shall be rested for 5 to 14 days. Infiltration ponds, basins, or trenches shall be allowed to dry during the resting portion of the cycle. *[62-610.523(4)]*

5. Rapid infiltration basins shall be routinely maintained to control vegetation growth and to maintain percolation capability by scarification or removal of deposited solids. Basin bottoms shall be maintained to be level. *[62-610.523(6) and (7)]*

6. Routine aquatic weed control and regular maintenance of storage pond embankments and access areas are required. *[62-610.514 and 62-610.414]*

7. Overflows from emergency discharge facilities on storage ponds or on infiltration ponds, basins, or trenches shall be reported as an abnormal event to the Department's Southwest District Office within 24 hours of an occurrence. The provisions of Rule 62-610.800(9), F.A.C., shall be met. *[62-610.800(9)]*

V. OPERATION AND MAINTENANCE REQUIREMENTS

1. During the period of operation authorized by this permit, the wastewater facilities shall be operated under the supervision of an operator certified in accordance with Chapter 62-602, F.A.C. In accordance with Chapter 62-699, F.A.C., this facility is a Category III, Class C facility and, at a minimum, operators with appropriate certification must be on the site as follows:

   A Class C or higher operator for ½ hour/day for 5 days/week and a weekend visit. The lead operator must be a Class C operator, or higher.

   [62-620.630(3)] [62-699.310] [62-610.462]

2. An operator meeting the lead operator classification level of the plant shall be available during all periods of plant operation. "Available" means able to be contacted as needed to initiate the appropriate action in a timely manner. Daily checks of the plant shall be performed by the permittee or his representative or agent 5 days per week. On those days when the facility is not staffed by a certified operator, the permittee shall ensure that Flow, pH, Total Chlorine Residual (For Disinfection) are monitored in accordance with Part I of this permit. *[62-699.311(1)]*

3. The application to renew this permit shall include an updated capacity analysis report prepared in accordance with Rule 62-600.405, F.A.C. *[62-600.405(5)]*

4. The application to renew this permit shall include a detailed operation and maintenance performance report prepared in accordance with Rule 62-600.735, F.A.C. *[62-600.735(1)]*

5. The permittee shall maintain the following records and make them available for inspection on the site of the permitted facility:

   a. Records of all compliance monitoring information, including all calibration and maintenance records and all original strip chart recordings for continuous monitoring instrumentation and a copy of the laboratory certification showing the certification number of the laboratory, for at least three years from the date the sample or measurement was taken;

   b. Copies of all reports required by the permit for at least three years from the date the report was prepared;

   c. Records of all data, including reports and documents, used to complete the application for the permit for at least three years from the date the application was filed;

   d. Monitoring information, including a copy of the laboratory certification showing the laboratory certification number, related to the residuals use and disposal activities for the time period set forth in Chapter 62-640, F.A.C., for at least three years from the date of sampling or measurement;

   e. A copy of the current permit;

f. A copy of the current operation and maintenance manual as required by Chapter 62-600,. F.A.C.;

g. A copy of the facility record drawings;

h. Copies of the licenses of the current certified operators; and

i. Copies of the logs and schedules showing plant operations and equipment maintenance for three years from the date of the logs or schedules. The logs shall, at a minimum, include identification of the plant; the signature and certification number of the operator(s) and the signature of the person(s) making any entries; date and time in and out; specific operation and maintenance activities; tests performed and samples taken; and major repairs made. The logs shall be maintained on-site in a location accessible to 24-hour inspection, protected from weather damage, and current to the last operation and maintenance performed.

[62-620.350]

VI. SCHEDULES

Section VI is not applicable to this facility.

VII. INDUSTRIAL PRETREATMENT PROGRAM REQUIREMENTS

This facility is not required to have a pretreatment program at this time. *[62-625.500]*

VIII. OTHER SPECIFIC CONDITIONS

1. The permittee shall apply for renewal of this permit at least 180 days before the expiration date of the permit using the appropriate forms listed in Rule 62-620.910, F.A.C., including submittal of the appropriate processing fee set forth in Rule 62-4.050, F.A.C. The existing permit shall not expire until the Department has taken final action on the application renewal in accordance with the provisions of 62-620.335(3) and (4), F.A.C. *[62-620.335(1)-(4)]*

2. Florida water quality criteria and standards shall not be violated as a result of any discharge or land application of reclaimed water or residuals from this facility. *[62-610.850(1)(a) and (2)(a)]*

3. In the event that the treatment facilities or equipment no longer function as intended, are no longer safe in terms of public health and safety, or odor, noise, aerosol drift, or lighting adversely affects neighboring developed areas at the levels prohibited by Rule 62-600.400(2)(a), F.A.C., corrective action (which may include additional maintenance or modifications of the permitted facilities) shall be taken by the permittee. Other corrective action may be required to ensure compliance with rules of the Department. Additionally, the treatment, management, use or land application of residuals shall not cause a violation of the odor prohibition in Rule 62-296.320(2), F.A.C. *[62-600.410(8) and 62-640.400(6)]*

4. The deliberate introduction of stormwater in any amount into collection/transmission systems designed solely for the introduction and conveyance of domestic/industrial wastewater; or the deliberate introduction of stormwater into collection/transmission systems designed for the introduction or conveyance of combinations of storm and domestic/industrial wastewater in amounts which may reduce the efficiency of pollutant removal by the treatment plant is prohibited, except as provided by Rule 62-610.472, F.A.C. *[62-604.130(3)]*

5. Collection/transmission system overflows shall be reported to the Department in accordance with Permit Condition IX. 20. *[62-604.550] [62-620.610(20)]*

6. The operating authority of a collection/transmission system and the permittee of a treatment plant are prohibited from accepting connections of wastewater discharges which have not received necessary pretreatment or which contain materials or pollutants other than normal domestic wastewater constituents:

   a. Which may cause fire or explosion hazards; or

   b. Which may cause excessive corrosion or other deterioration of wastewater facilities due to chemical action or pH levels; or

   c. Which are solid or viscous and obstruct flow or otherwise interfere with wastewater facility operations or treatment; or

   d. Which result in the wastewater temperature at the introduction of the treatment plant exceeding 40°C or otherwise inhibiting treatment: or

   e. Which result in the presence of toxic gases, vapors, or fumes that may cause worker health and safety problems.

   [62-604.130(54)]

7. The treatment facility, storage ponds, rapid infiltration basins, and/or infiltration trenches shall be enclosed with a fence or otherwise provided with features to discourage the entry of animals and unauthorized persons. *[62-610.518(1)] [and 62-600.400(2)(b)]*

8. Screenings and grit removed from the wastewater facilities shall be collected in suitable containers and hauled to a Department approved Class I landfill or to a landfill approved by the Department for receipt/disposal of screenings and grit. *[62-701.300(1)(a)]*

9. The Permittee shall provide verbal notice to the Department as soon as practical after discovery of a sinkhole within an area for the management or application of wastewater, wastewater residuals (sludges), or reclaimed water. The Permittee shall immediately implement measures appropriate to control the entry of contaminants, and shall detail these measures to the Department in a written report within 7 days of the sinkhole discovery. *[62-4.070(3)]*

10. The permittee shall provide adequate notice to the Department of the following:

    a. Any new introduction of pollutants into the facility from an industrial discharger which would be subject to Chapter 403, F.S., and the requirements of Chapter 62-620, F.A.C. if it were directly discharging those pollutants; and

    b. Any substantial change in the volume or character of pollutants being introduced into that facility by a source which was identified in the permit application and known to be discharging at the time the permit was issued.

       Adequate notice shall include information on the quality and quantity of effluent introduced into the facility and any anticipated impact of the change on the quantity or quality of effluent or reclaimed water to be discharged from the facility.

       [62-620.625(2)]

IX. GENERAL CONDITIONS

1. The terms, conditions, requirements, limitations and restrictions set forth in this permit are binding and enforceable pursuant to Chapter 403, Florida Statutes. Any permit noncompliance constitutes a violation of Chapter 403, Florida Statutes, and is grounds for enforcement action, permit termination, permit revocation and reissuance, or permit revision. *[62-620.610(1)]*

2. This permit is valid only for the specific processes and operations applied for and indicated in the approved drawings or exhibits. Any unauthorized deviations from the approved drawings, exhibits, specifications or conditions of this permit constitutes grounds for revocation and enforcement action by the Department. *[62-620.610(2)]*

3. As provided in Subsection 403.087(6), F.S., the issuance of this permit does not convey any vested rights or any exclusive privileges. Neither does it authorize any injury to public or private property or any invasion of personal rights, nor authorize any infringement of federal, state, or local laws or regulations. This permit is not a waiver of or approval of any other Department permit or authorization that may be required for other aspects of the total project which are not addressed in this permit. *[62-620.610(3)]*

4. This permit conveys no title to land or water, does not constitute state recognition or acknowledgment of title, and does not constitute authority for the use of submerged lands unless herein provided and the necessary title or leasehold interests have been obtained from the State. Only the Trustees of the Internal Improvement Trust Fund may express State opinion as to title. *[62-620.610(4)]*

5. This permit does not relieve the permittee from liability and penalties for harm or injury to human health or welfare, animal or plant life, or property caused by the construction or operation of this permitted source; nor does it allow the permittee to cause pollution in contravention of Florida Statutes and Department rules, unless specifically authorized by an order from the Department. The permittee shall take all reasonable steps to minimize or prevent any discharge, reuse of reclaimed water, or residuals use or disposal in violation of this permit which has a reasonable likelihood of adversely affecting human health or the environment. It shall not be a defense for a permittee in an enforcement action that it would have been necessary to halt or reduce the permitted activity in order to maintain compliance with the conditions of this permit. *[62-620.610(5)]*

6. If the permittee wishes to continue an activity regulated by this permit after its expiration date, the permittee shall apply for and obtain a new permit. *[62-620.610(6)]*

7. The permittee shall at all times properly operate and maintain the facility and systems of treatment and control, and related appurtenances, that are installed and used by the permittee to achieve compliance with the conditions of this permit. This provision includes the operation of backup or auxiliary facilities or similar systems when necessary to maintain or achieve compliance with the conditions of the permit. *[62-620.610(7)]*

8. This permit may be modified, revoked and reissued, or terminated for cause. The filing of a request by the permittee for a permit revision, revocation and reissuance, or termination, or a notification of planned changes or anticipated noncompliance does not stay any permit condition. *[62-620.610(8)]*

9. The permittee, by accepting this permit, specifically agrees to allow authorized Department personnel, including an authorized representative of the Department and authorized EPA personnel, when applicable, upon presentation of credentials or other documents as may be required by law, and at reasonable times, depending upon the nature of the concern being investigated, to:

    a. Enter upon the permittee's premises where a regulated facility, system, or activity is located or conducted, or where records shall be kept under the conditions of this permit;

b. Have access to and copy any records that shall be kept under the conditions of this permit;

c. Inspect the facilities, equipment, practices, or operations regulated or required under this permit; and

d. Sample or monitor any substances or parameters at any location necessary to assure compliance with this permit or Department rules.

[62-620.610(9)]

10. In accepting this permit, the permittee understands and agrees that all records, notes, monitoring data, and other information relating to the construction or operation of this permitted source which are submitted to the Department may be used by the Department as evidence in any enforcement case involving the permitted source arising under the Florida Statutes or Department rules, except as such use is proscribed by Section 403.111, Florida Statutes, or Rule 62-620.302, Florida Administrative Code. Such evidence shall only be used to the extent that it is consistent with the Florida Rules of Civil Procedure and applicable evidentiary rules. *[62-620.610(10)]*

11. When requested by the Department, the permittee shall within a reasonable time provide any information required by law which is needed to determine whether there is cause for revising, revoking and reissuing, or terminating this permit, or to determine compliance with the permit. The permittee shall also provide to the Department upon request copies of records required by this permit to be kept. If the permittee becomes aware of relevant facts that were not submitted or were incorrect in the permit application or in any report to the Department, such facts or information shall be promptly submitted or corrections promptly reported to the Department. *[62-620.610(11)]*

12. Unless specifically stated otherwise in Department rules, the permittee, in accepting this permit, agrees to comply with changes in Department rules and Florida Statutes after a reasonable time for compliance; provided, however, the permittee does not waive any other rights granted by Florida Statutes or Department rules. A reasonable time for compliance with a new or amended surface water quality standard, other than those standards addressed in Rule 62-302.500, F.A.C., shall include a reasonable time to obtain or be denied a mixing zone for the new or amended standard. *[62-620.610(12)]*

13. The permittee, in accepting this permit, agrees to pay the applicable regulatory program and surveillance fee in accordance with Rule 62-4.052, F.A.C. *[62-620.610(13)]*

14. This permit is transferable only upon Department approval in accordance with Rule 62-620.340, F.A.C. The permittee shall be liable for any noncompliance of the permitted activity until the transfer is approved by the Department. *[62-620.610(14)]*

15. The permittee shall give the Department written notice at least 60 days before inactivation or abandonment of a wastewater facility and shall specify what steps will be taken to safeguard public health and safety during and following inactivation or abandonment. *[62-620.610(15)]*

16. The permittee shall apply for a revision to the Department permit in accordance with Rules 62-620.300 and the Department of Environmental Protection Guide to Wastewater Permitting at least 90 days before construction of any planned substantial modifications to the permitted facility is to commence or with Rule 62-620.325(2) for minor modifications to the permitted facility. A revised permit shall be obtained before construction begins except as provided in Rule 62-620.300, F.A.C. *[62-620.610(16)]*

17. The permittee shall give advance notice to the Department of any planned changes in the permitted facility or activity which may result in noncompliance with permit requirements. The permittee shall be responsible for any and all damages which may result from the changes and may be subject to

enforcement action by the Department for penalties or revocation of this permit. The notice shall include the following information:

a. A description of the anticipated noncompliance;

b. The period of the anticipated noncompliance, including dates and times; and

c. Steps being taken to prevent future occurrence of the noncompliance.

[62-620.610(17)]

18. Sampling and monitoring data shall be collected and analyzed in accordance with Rule 62-4.246, Chapters 62-160 and 62-601, F.A.C., and 40 CFR 136, as appropriate.

a. Monitoring results shall be reported at the intervals specified elsewhere in this permit and shall be reported on a Discharge Monitoring Report (DMR), DEP Form 62-620.910(10), or as specified elsewhere in the permit.

b. If the permittee monitors any contaminant more frequently than required by the permit, using Department approved test procedures, the results of this monitoring shall be included in the calculation and reporting of the data submitted in the DMR.

c. Calculations for all limitations which require averaging of measurements shall use an arithmetic mean unless otherwise specified in this permit.

d. Except as specifically provided in Rule 62-160.300, F.A.C., any laboratory test required by this permit shall be performed by a laboratory that has been certified by the Department of Health Environmental Laboratory Certification Program (DOH ELCP). Such certification shall be for the matrix, test method and analyte(s) being measured to comply with this permit. For domestic wastewater facilities, testing for parameters listed in Rule 62-160.300(4), F.A.C., shall be conducted under the direction of a certified operator.

e. Field activities including on-site tests and sample collection shall follow the applicable standard operating procedures described in DEP-SOP-001/01 adopted by reference in Chapter 62-160, F.A.C.

f. Alternate field procedures and laboratory methods may be used where they have been approved in accordance with Rules 62-160.220 and 62-160.330, F.A.C.

[62-620.610(18)]

19. Reports of compliance or noncompliance with, or any progress reports on, interim and final requirements contained in any compliance schedule detailed elsewhere in this permit shall be submitted no later than 14 days following each schedule date. *[62-620.610(19)]*

20. The permittee shall report to the Department any noncompliance which may endanger health or the environment. Any information shall be provided orally within 24 hours from the time the permittee becomes aware of the circumstances. A written submission shall also be provided within five days of the time the permittee becomes aware of the circumstances. The written submission shall contain: a description of the noncompliance and its cause; the period of noncompliance including exact dates and time, and if the noncompliance has not been corrected, the anticipated time it is expected to continue; and steps taken or planned to reduce, eliminate, and prevent recurrence of the noncompliance.

a. The following shall be included as information which must be reported within 24 hours under this condition:

1. Any unanticipated bypass which causes any reclaimed water or effluent to exceed any permit limitation or results in an unpermitted discharge,

2. Any upset which causes any reclaimed water or the effluent to exceed any limitation in the permit,

3. Violation of a maximum daily discharge limitation for any of the pollutants specifically listed in the permit for such notice, and

4. Any unauthorized discharge to surface or ground waters.

b. Oral reports as required by this subsection shall be provided as follows:

1. For unauthorized releases or spills of treated or untreated wastewater reported pursuant to subparagraph a.4 that are in excess of 1,000 gallons per incident, or where information indicates that public health or the environment will be endangered, oral reports shall be provided to the Department by calling the **STATE WARNING POINT TOLL FREE NUMBER (800) 320-0519**, as soon as practical, but no later than 24 hours from the time the permittee becomes aware of the discharge. The permittee, to the extent known, shall provide the following information to the State Warning Point:

a) Name, address, and telephone number of person reporting;

b) Name, address, and telephone number of permittee or responsible person for the discharge;

c) Date and time of the discharge and status of discharge (ongoing or ceased);

d) Characteristics of the wastewater spilled or released (untreated or treated, industrial or domestic wastewater);

e) Estimated amount of the discharge;

f) Location or address of the discharge;

g) Source and cause of the discharge;

h) Whether the discharge was contained on-site, and cleanup actions taken to date;

i) Description of area affected by the discharge, including name of water body affected, if any; and

j) Other persons or agencies contacted.

2. Oral reports, not otherwise required to be provided pursuant to subparagraph b.1 above, shall be provided to the Department within 24 hours from the time the permittee becomes aware of the circumstances.

c. If the oral report has been received within 24 hours, the noncompliance has been corrected, and the noncompliance did not endanger health or the environment, the Department shall waive the written report.

[62-620.610(20)]

21. The permittee shall report all instances of noncompliance not reported under Permit Conditions IX. 18. and 19. of this permit at the time monitoring reports are submitted. This report shall contain the same information required by Permit Condition IX. 20 of this permit. *[62-620.610(21)]*

22. Bypass Provisions.

    a. Bypass is prohibited, and the Department may take enforcement action against a permittee for bypass, unless the permittee affirmatively demonstrates that:

        1. Bypass was unavoidable to prevent loss of life, personal injury, or severe property damage; and

        2. There were no feasible alternatives to the bypass, such as the use of auxiliary treatment facilities, retention of untreated wastes, or maintenance during normal periods of equipment downtime. This condition is not satisfied if adequate back-up equipment should have been installed in the exercise of reasonable engineering judgment to prevent a bypass which occurred during normal periods of equipment downtime or preventive maintenance; and

        3. The permittee submitted notices as required under Permit Condition IX. 22. b. of this permit.

    b. If the permittee knows in advance of the need for a bypass, it shall submit prior notice to the Department, if possible at least 10 days before the date of the bypass. The permittee shall submit notice of an unanticipated bypass within 24 hours of learning about the bypass as required in Permit Condition IX. 20. of this permit. A notice shall include a description of the bypass and its cause; the period of the bypass, including exact dates and times; if the bypass has not been corrected, the anticipated time it is expected to continue; and the steps taken or planned to reduce, eliminate, and prevent recurrence of the bypass.

    c. The Department shall approve an anticipated bypass, after considering its adverse effect, if the permittee demonstrates that it will meet the three conditions listed in Permit Condition IX. 22. a. 1. through 3. of this permit.

    d. A permittee may allow any bypass to occur which does not cause reclaimed water or effluent limitations to be exceeded if it is for essential maintenance to assure efficient operation. These bypasses are not subject to the provisions of Permit Condition IX. 22. a. through c. of this permit.

    [62-620.610(22)]

23. Upset Provisions

    a. A permittee who wishes to establish the affirmative defense of upset shall demonstrate, through properly signed contemporaneous operating logs, or other relevant evidence that:

        1. An upset occurred and that the permittee can identify the cause(s) of the upset;

        2. The permitted facility was at the time being properly operated;

        3. The permittee submitted notice of the upset as required in Permit Condition IX. 20. of this permit; and

        4. The permittee complied with any remedial measures required under Permit Condition IX. 5. of this permit.

b. In any enforcement proceeding, the permittee seeking to establish the occurrence of an upset has the burden of proof.

c. Before an enforcement proceeding is instituted, no representation made during the Department review of a claim that noncompliance was caused by an upset is final agency action subject to judicial review.

[62-620.610(23)]

Executed in Hillsborough County, Florida.

STATE OF FLORIDA DEPARTMENT OF
ENVIRONMENTAL PROTECTION

Jeffry S. Greenwell, P.E.
Water Facilities Administrator
Southwest District Office

SOUTHWEST FLORIDA WATER MANAGEMENT DISTRICT
2379 BROAD STREET (U.S. 41 SOUTH) BROOKSVILLE, FLORIDA 34609-6899
(352)796-7211 OR 1-800-423-1476(FLORIDA ONLY) (SUNCOM 628-4150)

PLEASE ATTACH TO THE FACE OF YOUR PERMIT

07/28/98

UTILITIES, INC. OF FLORIDA

200 WEATHERSFIELD AVENUE
ALTAMONTE SPRINGS,FL 32714-

SUBJECT: EXTENSION - WATER USE PERMIT NO. 10350.01
LAKE TARPON MOBILE HOME PARK

DEAR PERMITTEE:

WE ARE PLEASED TO INFORM YOU THAT THE EXPIRATION DATE OF YOUR ABOVE REFERENCED WATER USE PERMIT HAS BEEN EXTENDED TO 08/19/13. THROUGH A PROCESS OF RANDOM SELECTIONS BY COMPUTER, THE DISTRICT HAS EXTENDED THE EXPIRATION DATE OF CERTAIN PERMITS WITH ANNUAL AVERAGE DAILY WITHDRAWALS OF LESS THAN 500,000 GALLONS. THIS PROCESS WILL ENSURE THAT THE NUMBER OF RENEWAL APPLICATIONS RECEIVED IN ANY ONE YEAR DOES NOT EXCEED OUR CAPACITY TO EVALUATE AND PROCESS THE APPLICATIONS.

THIS EXTENSION OF PERMIT DURATION DOES NOT REQUIRE ANY ACTION ON YOUR PART AND IS AT NO COST TO YOU. HOWEVER, YOU WILL NEED TO UPDATE YOUR RECORDS SO THAT YOU WILL FILE AN APPLICATION FOR RENEWAL DURING THE YEAR PRIOR TO THE NEW EXPIRATION DATE.

ALTHOUGH THE EXPIRATION DATE OF YOUR PERMIT HAS BEEN EXTENDED, YOU ARE STILL REQUIRED TO COMPLY WITH ALL THE TERMS AND CONDITIONS OF YOUR PERMIT. FOR EXAMPLE, IF YOUR PERMIT WAS ISSUED WITH CONDITIONS REQUIRING DATA, REPORTS, ETC. TO BE SUBMITTED, YOU MUST CONTINUE TO SUBMIT ALL SUCH REQUIRED INFORMATION AT THE REGULAR INTERVALS SPECIFIED IN THE CONDITIONS OF YOUR PERMIT. FOR ANY PERMIT CONDITION THAT HAS THE EXPIRATION DATE AS THE DATE BY WHICH ACTION, REPORT SUBMISSION OR OTHER COMPLIANCE IS REQUIRED, THE PREVIOUS EXPIRATION DATE APPLIES, NOT THE NEWLY EXTENDED EXPIRATION DATE.

AS A FURTHER REMINDER, YOUR EXTENDED PERMIT IS STILL SUBJECT TO AND MUST COMPLY WITH ALL APPLICABLE DISTRICT RULES, INCLUDING THOSE RELATING TO:

- THE CONDITIONS OF ISSUANCE FOR WATER USE PERMITS, AND
- RELEVANT ESTABLISHED MINIMUM FLOWS AND LEVELS AND ASSOCIATED PREVENTION AND RECOVERY STRATEGIES,

AND CAN BE MODIFIED OR REVOKED FOR NONCOMPLIANCE WITH THE PERMIT, DISTRICT RULES, AND CHAPTER 373, FLORIDA STATUTES.

IF THE WITHDRAWALS ON THE REFERENCED PERMIT ARE NO LONGER IN USE OR IF YOU HAVE SOLD THE PROPERTY, PLEASE INFORM US BY RETURN LETTER. ALSO, PLEASE PROVIDE THE NAME AND MAILING ADDRESS OF THE NEW OWNER.

IF YOU HAVE ANY QUESTIONS ABOUT THIS ONE-TIME EXTENSION OF YOUR PERMIT DURATION, PLEASE CONTACT HYDROLOGISTS IN OUR TAMPA REGULATION DEPARTMENT AT (813)985-7481 OR 1-800-836-0797 (FLORIDA ONLY).

PLEASE KEEP THIS LETTER ATTACHED TO THE FACE OF YOUR PERMIT AT ALL TIMES, INDICATING THAT YOUR PERMIT EXPIRATION DATE IS NOW 08/19/13. WE APPRECIATE YOUR ASSISTANCE IN THIS MATTER AND IT WILL HELP US TO SERVE YOU BETTER IN THE FUTURE WHEN YOU SUBMIT YOUR RENEWAL APPLICATION.

SINCERELY,

(SIGNED)
BJ JARVIS, DIRECTOR
RECORDS AND DATA DEPARTMENT

BJJ/

CC: FILE OF RECORD - WATER USE PERMIT NO. 10350.01

SOUTHWEST FLORIDA WATER MANAGEMENT DISTRICT
WATER USE
GENERAL
PERMIT NO. 2010350.00

EXPIRATION DATE: August 19, 2001	PERMIT ISSUE DATE: August 19, 1991

This permit may require various activities to be performed by the Permittee. Read the entire permit carefully, and particularly note any activities required of the Permittee by the special permit conditions starting at Item No. 17. This Permit, subject to all terms and conditions, meets all District permitting criteria.

GRANTED TO: Utilities, Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

TOTAL QUANTITIES AUTHORIZED UNDER THIS PERMIT:

ANNUAL AVERAGE: 200,000 gallons per day
PEAK MONTHLY: 361,000 gallons per day
MAXIMUM: Not Applicable
(See Withdrawal Table for quantities permitted per withdrawal point)

PROPERTY LOCATION: Pinellas County, approximately 4 miles South of Tarpon Springs on the East side of U.S. 19.

ACRES: 1.5 Owned; 90 Serviced

WATER USE CAUTION AREA: Northern Tampa Bay

Type of Permit Application: New
Date Permit Application Filed: May 13, 1991

WATER USE:

PUBLIC SUPPLY: SERVICE AREA NAME	POPULATION SERVED	PER CAPITA RATE
Lake Tarpon Mobile Homes Water Systems	1,363	143

I.D. NO. USER/DIST	LOCATION LAT/LONG	DIAM. (INCHES)	DEPTH TOTAL/CASED	USE	GALLONS PER DAY AVERAGE	PEAK MO	MAXIMUM
1 / 1	280615/824420	10	150 / 62	PS	180,000	325,000	N/A
2 / 2	280610/824353	10	190 / 57	PS	20,000	36,000	N/A

PS - Public Supply

TERMS AND CONDITIONS OF THIS PERMIT ARE AS FOLLOWS:

1. If any of the statements in the application and in the supporting data are found to be untrue and inaccurate, or if the Permittee fails to comply with all of the provisions of Chapter 373, F.S., Chapter 40D, or the conditions set forth herein, the Governing Board shall revoke this permit in accordance with Rule 40D-2.341, following notice and hearing.

2. This permit is issued based on information provided by the Permittee demonstrating that the use of water is reasonable and beneficial, consistent with the public interest, and will not interfere with any existing legal use of water. If, during the term of the permit, it is determined by the District that the use is not reasonable and beneficial, in the public interest, or does impact an existing legal use of water, the Governing Board shall modify this permit or shall revoke this permit following notice and hearing.

3. The Permittee shall not deviate from any of the terms or conditions of this permit without written approval by the District.

4. In the event the District declares that a Water Shortage exists pursuant to Chapter 40D-21, the District shall alter, modify, or declare inactive all or parts of this permit as necessary to address the water shortage.

5. The District shall collect water samples from any withdrawal point listed in the permit or shall require the permittee to submit water samples when the District determines there is a potential for adverse impacts to water quality.

6. The Permittee shall provide access to an authorized District representative to enter the property at any reasonable time to inspect the facility and make environmental or hydrologic assessments. The Permittee shall either accompany District staff onto the property or make provision for access onto the property.

7. Issuance of this permit does not exempt the Permittee from any other District permitting requirements.

8. The Permittee shall cease or reduce surface water withdrawal as directed by the District if water levels in lakes fall below applicable minimum water level established in Chapter 40D-8 or rates of flow in streams fall below the minimum levels established in Chapter 40D-8.

9. The Permittee shall cease or reduce withdrawal as directed by the District if water levels in aquifers fall below the minimum levels established by the Governing Board.

10. The Permittee shall practice water conservation to increase the efficiency of transport, application, and use, as well as to decrease waste and to minimize runoff from the property. At such time as the Governing Board adopts specific conservation requirements for the Permittee's water use classification, this permit shall be subject to those requirements upon notice and after a reasonable period for compliance.

11. The District has established a Water Use Caution Area for the region that encompasses this permit. The District may establish special regulations for Water-Use Caution Areas. At such time as the Governing Board adopts such provisions, this permit shall be subject to them upon notice and after a reasonable period for compliance.

12. The Permittee shall mitigate, to the satisfaction of the District, any adverse impact to existing legal uses caused by withdrawals. When adverse impacts occur or are imminent, the District shall require the Permittee to mitigate the impacts. Adverse impacts include:

    a. A reduction in water levels which impairs the ability of a well to produce water;

    b. Significant reduction in levels or flows in water bodies such as lakes, impoundments, wetlands, springs, streams or other watercourses; or

    c. Significant inducement of natural or manmade contaminants into a water supply or into a usable portion of any aquifer or water body.

13. The Permittee shall mitigate to the satisfaction of the District any adverse impact to environmental features or offsite land uses as a result of withdrawals. When adverse impacts occur or are imminent, the District shall require the Permittee to mitigate the impacts. Adverse impacts include the following:

    a. Significant reduction in levels or flows in water bodies such as lakes, impoundments, wetlands, springs, streams, or other watercourses;

    b. Sinkholes or subsidence caused by reduction in water levels;

    c. Damage to crops and other vegetation causing financial harm to the owner; and

    d. Damage to the habitat of endangered or threatened species.

14. When necessary to analyze impacts to the water resource or existing users, the District shall require the Permittee to install flow metering or other measuring devices to record withdrawal quantities and submit the data to the District.

15. A District identification tag shall be prominently displayed at each withdrawal point by permanently affixing the tag to the withdrawal facility.

16. The permittee shall notify the District within 30 days of the sale or conveyance of the permitted water use system or the land on which the system is located.

SPECIAL CONDITIONS:

17. All reports of data required by the permit shall be submitted to the District on or before the tenth day of each month and shall be addressed to:

    Permits Data Group
    Southwest Florida Water Management District
    2379 Broad Street
    Brooksville, Florida 34609-6899

18. Total withdrawal from each monitored source shall be recorded on a monthly basis and reported to the District (using District forms) on or before the tenth day of the following month.

19. Water quality samples shall be collected and analyzed, for the withdrawal point, parameter, and frequency specified below. Reports of the analyses shall be submitted to the District (using District forms) on or before the tenth day of the following month. The parameters and frequency of sampling and analysis may be modified by District staff as necessary to ensure the protection of the resource.

District I.D. No.	Parameter	Sampling Frequency
1	chlorides, sulfates, total dissolved solids	Monthly
2	chlorides, sulfates, total dissolved solids	Quarterly Feb., Mar., Aug., Nov.

Analyses shall be performed according to procedures outlined in the current edition of Standard Methods for the Examination of Water and Wastewater by the American Public Health Association-American Water Works Association-Water Pollution Control Federation (APHA-AWWA-WPCF) or Methods for Chemical Analyses of Water and Wastes by the U.S. Environmental Protection Agency (EPA).

20. By January 1, 1993, the Permittee shall achieve a per capita water rate equal to or less than 150 gpd; this standard shall remain in effect until modified by rule.

For planning purposes, listed below are per capita goals for future management periods. These goals may be established as requirements through future rulemaking by the District:

a. By January 1, 1997, the District may establish a new per capita water use standard. Based on current information, the per capita water use goal may be established by rule at 140 gpd;

b. By January 1, 2001, the District may establish a new per capita water use standard. Based on current information, the per capita water use goal may be established by rule at 130 gpd; and

c. By January 1, 2011, the District may establish a new per capita water use standard. Based on current information, the per capita water use goal may be established by rule at 130 gpd.

21. By April 1 of each year for the preceding fiscal year (October 1 through September 30), the permittee shall submit a report detailing:

a. The population served;
b. Significant deducted uses, the associated quantity, and conservation measures applied to these uses;
c. Total withdrawals;
d. Treatment losses.
e. Environmental mitigation quantities.
f. Sources and quantities of incoming and outgoing transfers of water and wholesale purchases and sales of water, with quantities determined at the supplier's departure point.
g. Documentation of reuse and desalination credits, if taken.

As of January 1, 1993, if the permittee does not achieve the specified per capita rates, the report shall document why these rates and requirements were not achievable, measures taken to attempt meeting them, and a plan to bring the permit into compliance. This report is subject to District approval. If the report is not approved, the Permittee is in violation of the Water Use Permit.

22. The District will evaluate information submitted by Permittees who do not achieve these requirements to determine whether the lack of achievement is justifiable and a variance is warranted. Permittees may justify lack of achievement by documenting unusual water needs, such as larger-than-average lot sizes with greater water irrigation needs than normal-sized lots. However, even with such documented justification, phased reductions in water use shall be required unless the District determines that water usage was reasonable under the circumstances reported and that further reductions are not feasible. For such Permittees, on a case-by-case basis, individual water conservation requirements may be developed for each management period. Prior to the 1997, 2001, and 2011 management periods, the District will reassess the per capita and other use conservation goals. As a result of this reassessment, these goals may be adjusted upward or downward through rulemaking and will become requirements.

23. The Permittee shall adopt a water conservation oriented rate structure no later than January 1, 1993. If the Permittee already has a water conservation oriented rate structure, a description of the structure, any supporting documentation, and a report on the effectiveness of the rate structure shall be submitted by January 1, 1993. Permittees that adopt a water conservation oriented rate structure pursuant to this rule shall submit the above-listed information by July 1, 1993.

24. The permittee shall conduct water audits of the water supply system during each management period. The initial audit shall be conducted no later than January 1, 1993. Water audits which identify a greater than 12 percent unaccounted for water shall be followed by appropriate remedial actions. Audits shall be completed and reports documenting the results of the audit shall be submitted as an element of the report required in the per capita condition to the District by the following dates: February 1, 1993; February 1, 1997; February 1, 2001; and February 1, 2011. Water audit reports shall include a schedule for remedial action if needed.

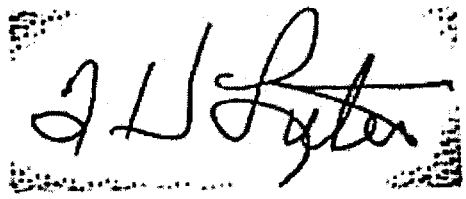
25. Beginning in 1993, by April 1 of each year for the preceding fiscal year (October 1 through September 30), the permittee shall submit a residential water use report detailing:

    a. The number of single family dwelling units served and their total water use,
    b. The number of multi-family dwelling units served and their total water use,
    c. The number of mobile homes served and their total water use.

26. The Permittee shall continue to maintain and operate the existing flow meter on District Withdrawal No. 1 and the flow measuring device or non-resettable timer on District Withdrawal No. 2. Such flow meters and devices shall have and maintain an accuracy within 5 percent of the actual flow as installed.

27. The Permittee shall rate the pump capacity (in gallons/minute) on District Withdrawal No. 2 in order to maintain accurate pumpage readings. The method of determination of the pump rating shall be approved by District staff. This shall be done prior to June 1, 1996 and once again prior to June 1, 2001. If a new pump is installed it shall be done at that time also. These ratings shall be submitted to the District.

28. Total flow from District Withdrawal No. 2 shall be calculated from the time of run data and the most recent pump capacity determination and recorded on a monthly basis. These total pumpage values (in total gallons per month) shall be reported to the District (on District forms) on or before the tenth (10th) day of the following month.



Authorized Signature
SOUTHWEST FLORIDA WATER MANAGEMENT DISTRICT

Lake Tarpon

Southwest Florida Water Management District

2379 Broad Street (U.S. 41 South) Brooksville, Florida 34609-6899
Phone (904) 796-7211 or 1-800-423-1476 SUNCOM 628-4150

August 19, 1991

BARTOW 813-534-7080
BROOKSVILLE (LISTED)
TAMPA 813-985-7481
VENICE 813-488-4666

Utilities, Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Subject: Final Agency Action Transmittal Letter
General Water Use Permit No. 2010350.00

Your Water Use Permit(s) has been approved contingent on no objections being received within 14 days after receipt of this notice of Final Agency Action. Your Permit has been approved subject to all terms and conditions set forth in the approved Permit(s).

Any person who is substantially affected by the District's Final Agency Action concerning a Permit may challenge this Permit by requesting an Administrative Hearing in accordance with Section 120.57, Florida Statutes (F.S.), and Part V of Chapter 40D-1, Florida Administrative Code (F.A.C.). A request for hearing must be filed with (received by) the Agency Clerk of the District at the address above within 14 days of receipt of this notice of Final Agency Action. Receipt is deemed to be the fifth day after the date on which this notice is deposited in the United States mail. Failure to file a request for hearing within this time period shall constitute a waiver of any right such person may have to request a hearing under Section 120.57, F.S.

Please be advised that the Governing Board has formulated a water shortage plan as referenced in Condition 4 of the Permit, and will implement such a plan during periods of water shortage. You will be notified during a declared water shortage of any change in the conditions of your Permit(s) or any suspension of your Permit(s), or of any restriction on your use of water for the duration of any declared water shortage. Please further note that water conservation is a condition of your Permit(s) and should be practiced at all times.

One of the enclosed ID tags must be affixed in a prominent location on each permitted withdrawal facility. The necessary tag(s) and instructions are enclosed. If you have any questions or concerns about your Permit, please contact the Permitting Department or contact this office at Extension 4338.

Sincerely,

Annie L. Taylor

ANNIE L. TAYLOR
Processing & Records Manager

ALT:ag
Enclosures:
1. Approved Permit
2. Surface Water and/or Well Tags
3. Instructions for Applying Water Use Tag

FAAWUPGE.TL
1-22-91

Water Quality Sampling Procedures for Water Use Permits

Sampling for water quality is important in areas of the District where changes in water quality are likely to occur. If these changes go undetected, the water quality could deteriorate to the point that water may need expensive treatment before use, crops may become affected, or wells may become unusable. Proper sampling, handling, and analysis of water quality can help ensure that water quality changes are detected and corrective actions are taken before the adverse impact is too great.

To detect water-quality changes, representative and reproducible ground-water samples must be obtained for analyses in a laboratory. The three phases of sampling are 1) obtaining a representative sample 2) proper handling and preservation of the sample and 3) analyzing the sample by an approved method within the holding times designated for a particular parameter. These procedures refer to the three parameters most often required to be monitored by permit condition: Total Dissolved Solids (TDS), Chloride, and Sulfate. By utilizing this standardized sampling procedure the permittee will reduce the variability associated with sampling and will enable staff to detect and compare water-quality data changes within the District.

1. Sampling Procedure - The sample collected for your water use permit may be collected by a laboratory representative, or by yourself or someone you employ, provided that the correct procedures are used. To obtain a water sample that is representative of the portion of the aquifer in question, the well to be sampled must be properly purged of water. To accomplish this, the well should be pumped until the water temperature, conductivity, and pH, are stabilized. Therefore, at the first sampling, a qualified laboratory representative or consulting hydrologist or technician should be on hand to measure these three parameters while the well is being pumped.

   The person measuring the three parameters can document how long the well must be pumped to provide stabilization of the three parameters, at a certain pumping rate. Subsequent samplings can be made based on the pumping time and rate determined at the first sampling, without the need to measure temperature, conductivity, and pH. Documenting the well purging time is required only once unless the permittee modifies the pump or the well, or the permittee notes a substantial loss in pumping efficiency, in which case the permittee should recalibrate the pumping time required to

collect a water sample. Samples should be collected from the wellhead or a sampling tap near the wellhead, not from ditches or impoundments. Sample containers should be rinsed 3 times with the well water to be sampled prior to collecting the sample itself.

2. Sample Handling - Three concerns are addressed in the sample handling procedure. These are the sample container, holding time, and preservation. By utilizing the appropriate sample container (e.g. laboratory approved convention polyethylene, teflon, or linear polyethylene containers) the interaction with the parameter to be quantified is minimized. In addition, some parameters are not stable over extended periods of time. Maximum holding periods are designated for each parameter as well as preserving the sample by keeping it cool in order to slow chemical and biochemical reactions. If you or someone you employ are collecting the sample, the laboratory which will analyse your samples should provide the proper containers, and should inform you of special handling instuctions.

   The following is the minimum volume required for analysis along with the sample preservation required and the maximum holding time for a particular parameter. Sample preservation should occur in the field.

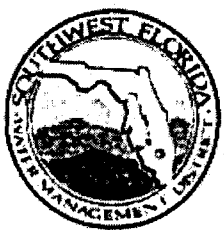
Parameter	Minimum Vol. (ml)	Preservation	Maximum Holding Time
Chloride	50	None	28 days
Sulfate	50	Cool, 4°C	28 days
Total Dissolved Solids	50	Cool, 4°C	7 days

   Samples stored on ice in a cooler are adequate for preservation. If the analytical lab gives other directions for sample preservation or treatment, then their directions should be followed but noted to the District if different from any directions above.

3. Analytical Methods - The following analytical methods are acceptable:

	E.P.A. Method No.	AWWA Method No.
Chloride	325.1, 325.2, 325.3	407A, 407B, 407C, 407D
Sulfate	375.1, 375.2, 375.3, 375.4	426A, 426B, 426C, 426D
TDS	160.1	209D

   Unless your firm has laboratory facilities, these analyses will have to be done by a private water quality laboratory. Consult your Yellow Pages under the heading of "Laboratories-Testing" for a listing of laboratories which perform these analyses.



Flow Meter Requirements for Water Use Permits

The Southwest Florida Water Management District's specifications for flow meter installation on Water Use Permits, where required, are:

1. The meter must totalize flow;

2. The totalizer must not be resettable;

3. The meter reading must be plus or minus five percent of actual flow as installed.

It is important to note that the meter must read within five percent of actual flow as installed. The accuracy of most meters manufactured today is within ± 2%. However, incorrect installation of the meter could reduce the accuracy significantly. Proper installation and calibration is necessary to ensure that the installed meter produces reliable readings.

The following manufacturers produce flow meters which meet the District's specifications for Water Use Permits:

1. Water Specialties

2. McCrometer

3. Rockwell International

Other manufacturers may exist which also manufacture meters which meet District specifications. Consult your Yellow Pages under the heading "Irrigation Systems & Equipment" for local firms capable of acquiring and installing flow meters to District specifications.

Southwest Florida Water Management District
Water Use Permit Report Form

Permit Granted To:_____ **Permit #:**_____

(Note: Required weekly readings should be taken the same day of each week; and/or required monthly reading should be taken at the end of each calendar month)

SWFWMD ID# (as listed on your permit)	Permittee W/D ID#	Meter #	Date of Meter Reading	Actual Meter Reading	Quantities Withdrawn (In Gallon)

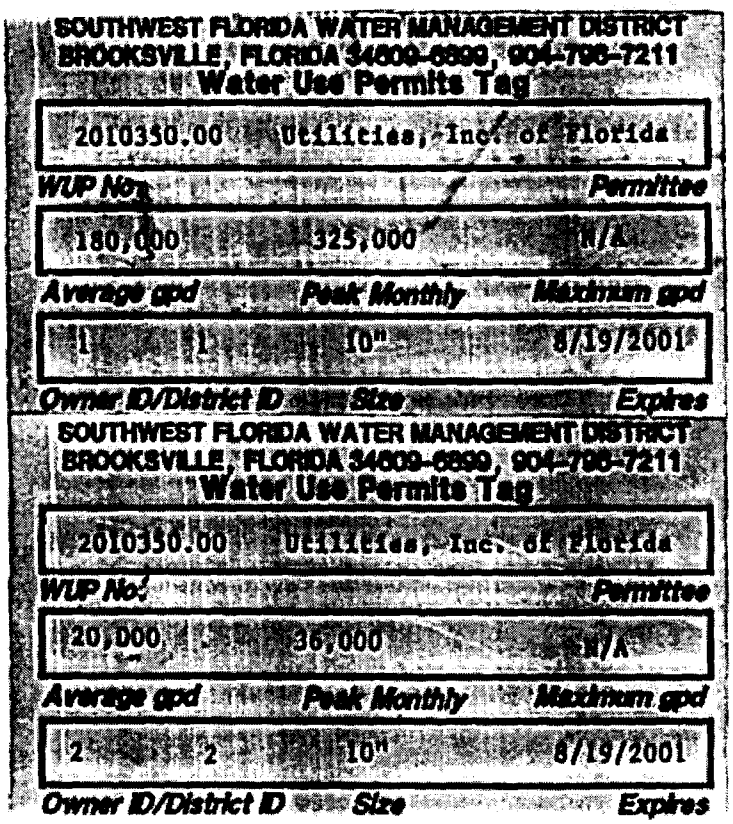
(If you need assistance in preparing this form, contact Permits Data Section @ 1-800-423-1476)

MAIL ALL REPORTS TO:

Permits Data Section
Southwest Florida Water Management District
2379 Broad Street
Brooksville, FL. 34609-6899

Reporter's Name _____
Address_____
City, State, Zip_____
Telephone No._____

(WUP 1 1 5/1/91) (Permittee may make copies from this form if necessary.)



INSTRUCTIONS FOR APPLYING WATER USE TAG

Included herewith are the necessary tags for the withdrawal points as indicated on your permit.

Each withdrawal - well or surface - has been numbered in the same order as that shown on the permit column labeled District ID Number.

The tag has been treated with a waterproof coating. However, care should be taken in the placing of these tags. We suggest one of the following:

1. Apply tag to the well casing only when sufficient space is available between the ground surface and the base of the pump.

2. Apply tag to the base of the pump - that portion of the pump installation that is not normally removed for servicing the pump.

3. Apply tag to the electrical panel box if it is located adjacent to the facility.

4. The tag must be placed on the pump of a portable facility.

5. Apply tag where other licenses or permits are displayed on public supply systems.

SOUTHWEST FLORIDA WATER MANAGEMENT DISTRICT
PROCESSING AND RECORDS
(904) 796-7211

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (7)
NOTICES

Test Year Ended December 31, 2011

FIELD EMPLOYEES

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (8)
FIELD EMPLOYEES

Test Year Ended December 31, 2011

State of Florida

Department of Environmental Protection

ISSUED: 4/28/2011 **LICENSE NO.:** 0008527

THE CLASS C WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

STEPHEN J HABERY

RICK SCOTT
GOVERNOR

HERSCHEL T. VINYARD, JR
SECRETARY

DISPLAY IS REQUIRED BY LAW

State of Florida
Department of Environmental Protection
ISSUED: 4/19/2011 LICENSE NO.: 0008012
THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.
VALID UNTIL: 4/30/2013
STEPHEN J HABERY
RICK SCOTT
HERSCHEL T. VINYARD, JR

Field employees salaries are allocated based upon ERC's.

JOB TITLE	**Lead Water/Wastewater Treatment Operator**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under limited supervision, performs routine tasks related to the operation of a water/wastewater treatment facility. Responsible for maintaining plant compliance with EPA standards and state water Commission. Assists with training of other personnel and leading work crews. Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes and works cooperatively to provide quality seamless utility service. Works with AM and RM to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Oversees the operation and maintenance of water/wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Oversees the organization and delegation of team tasks. ▪ Develops and maintains operational records and prepares reports in compliance with regulatory standards. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Installs and repairs pumps, motors, valves and piping; diagnoses, repairs and clarifies aeration equipment, ion exchange bins, filtration equipment and other major apparatuses. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when non-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: identifying damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Cleans and maintains treatment plant, pumping stations and wells. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Implements emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol and notifies local emergency responders. ▪ Adds chemicals to water by predetermined formula. Maintains minimum inventory levels of these materials. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state.

	▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Coordinates construction and excavation involved in system repairs; estimates required labor and materials; identifies equipment needed for all projects; orders necessary parts. ▪ Maintains a safe working environment and reports safety concerns to Area Manager. ▪ Trains personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures. ▪ Ensures all operators are equipped with necessary tools, parts and safety equipment to work effectively. ▪ Stays abreast of Federal, State and local regulations and environmental guidelines regarding water/wastewater treatment and distribution.
ADDITIONAL RESPONSIBILITIES	▪ May assist with training personnel on safety procedures. ▪ Assists with overseeing and inspections of local construction projects. ▪ Assists with the development of short and long term plans for operation of facilities, including contingency plans as well as plant and equipment removal/replacement. ▪ Assists with the design and construction of extension and improvement projects. ▪ Provides on-site customer communication. ▪ Acts as liaison between the customers and customer service. ▪ Responds to requests and inquiries from the general public. ▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook, Internet Explorer
ADDITIONAL SKILLS	▪ Ability to work independently and under limited supervision. ▪ Demonstrates initiative to take on new tasks. ▪ Ability to mentor and guide co-workers to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies.

	▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds the minimum licensing in order to be responsible operator in charge per state regulation, or holds the minimum licensing to be classified as an Operator II with the ability to attain minimum licensing to be responsible operator in charge within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 5 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water/wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; operates and oversees the use of heavy equipment, including agricultural sludge spreaders.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Water/Wastewater Treatment Operator I**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under direct supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Assists with maintaining plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Assists w repairs of water/wastewater treatment plant equipment. ▪ Forwards customer inquiries on to Operator II or Lead Operator.

	▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ May install and read water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds first-level operator license per state regulation, or ability to attain within 1 year of employment; may be in the process of obtaining second-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 2 – 4 years mechanical experience, including at least 1 year specializing in chemical treatment of water and/or wastewater and/or a minimum of 1 year in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Water/Wastewater Treatment Operator II**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under general supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Maintains plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Installs and reads water meters. ▪ Acts as liaison between customers and customer service; provides on-site customer communication.

	▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds second-level operator license per state regulation, may be in the process of obtaining third-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 3 – 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Field Technician I**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	▪ Walks 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Documents customer interaction and field activities in CC&B. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Maintains accurate and up-to-date records. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ Performs minor meter maintenance and repair duties. ▪ Assists with repairs of water/wastewater treatment plant equipment. ▪ Assists with ordering parts and job costing. ▪ May assist with on-site customer communication. ▪ May assist with customer inquiries, requests and minor issues regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ May prepare a variety of operational reports related to water meter reading activities. ▪ Assists with the installation and disconnect of water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word; ability to learn internal software programs Preferred: MS Excel, Outlook

ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn to read a variety of water meters. ▪ Ability to learn and understand tariffs as they apply to assigned duties. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. *May be in the process of obtaining Distribution and/or Collections Systems certification or first-level plant operating license.
EXPERIENCE	Some water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Field Technician II**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater system; identifying water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and/or disconnection of water and/or sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment.

	▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Demonstrates initiative and desire to learn new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by statue or regulation. *May be in the process of obtaining first-level operating license.
EXPERIENCE	A minimum of one year water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Field Technician III**
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater systems; identifying water meter equipment problems; and performing water meter and/or system maintenance activities.
ESSENTIAL FUNCTIONS	▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	▪ May assist AM with overseeing the daily tasks of other field technicians. ▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and disconnection of water meters and sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment. ▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.

Utilities, Inc.

COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Demonstrates initiative to take on new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the repair, installation and testing of water and flow meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by State regulatory laws, or the ability to attain certification within 12 months of hire. *May be in the process of obtaining dual certifications or first-level operating license.
EXPERIENCE	A minimum of three years water meter reading experience preferred, in addition to previous mechanical or maintenance experience; in-depth, working knowledge of water meters, care and operation of a variety of tools and equipment used in maintaining water/wastewater systems, and safe work practices. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Cross Connection Specialist**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	▪ Trains Cross Connection staff, if applicable to specific region. ▪ Maintains records/logs/schedules of backflow assembly inspections, tests, and repairs. Conducts mailing of reminders/questionnaires to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up with customer in writing of required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program. ▪ Speaks at Homeowner Associations as needed to communicate the Cross Connection Program. ▪ Researches applicable cross connection programs. ▪ Tracks local, state, and federal laws and regulations that might affect the company's policies/programs. ▪ Prepares compliance reports to present to management.
ADDITIONAL RESPONSIBILITIES	▪ Helps with the development of programs related to cross connection control. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B

ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associates or Bachelors Degree in a related field
CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water licenses as appropriate; valid driver's license.
EXPERIENCE	Required: 2 – 4 years in the water and or wastewater utility business or related field, combined with a minimum 1 year of experience in cross connection control.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.
This description is a working draft, subject to revision.

Utilities, Inc.

JOB TITLE	**Cross Connection Technician**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	▪ Communicates to Cross Connection Specialist any follow-up or enforcement letters needed to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up in writing with customer regarding required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly, with direction from the Cross Connection Specialist. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program.
ADDITIONAL RESPONSIBILITIES	▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D.

CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water Licenses as appropriate or ability to obtain certification within one year of employment; valid driver's license.
EXPERIENCE	Required: 1 – 3 years in the water and/or wastewater utility business or related field.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.
This description is a working draft, subject to revision.

Utilities, Inc.

JOB TITLE	**Area Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Oversees the operation and maintenance of water and wastewater treatment plants. Provides leadership and guidance in water and wastewater plant management. Works with Regional Manager and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Develops strategic plans for water and wastewater facility needs; manages the design and construction of facilities and infrastructure. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees, including meter readers, operators, field technicians, etc, engaged in the operation of water/wastewater plants and distribution systems. ▪ Manages the operation of multiple water systems and wastewater treatment facilities. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Stays abreast of Federal, state and local regulations and environmental guidelines regarding water/wastewater treatment and distribution. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures; trains employees of safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	▪ Responds to all emergency situations, including coordination of contractors, public notification and informing UI personnel and governmental agencies as needed. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to objectively coach employees through complex, difficult and emotional issues.

	▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Proven ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: HS Diploma or GED Preferred: Bachelor's degree, this may be required in some circumstances; completion of multiple utility industry related courses, seminars, management and supervisory training is preferred.
CERTIFICATIONS/LICENSES	Required: Must hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 6 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

JOB TITLE	**Regional Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for the management of water and wastewater treatment operations for the region, including directing, planning, managing, staffing, and organizing the safe and efficient operation of all UI subsidiaries in assigned region. Provides leadership and guidance in water and wastewater plant management. Works with Area Managers and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	▪ Oversees plant operations and maintenance, customer contact and capital planning. ▪ Provides support and follow up to Area Managers. ▪ Maintains accurate and timely reports, records and permits associated with facility operations and customer relations, ensuring they meet compliance regulations. ▪ Assists Regional Director in the development and implementation of operational and regional strategies. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Provides expertise as required to maintain compliance with local, state, regional and Federal regulatory requirements regarding water/wastewater treatment and distribution. ▪ Offers opportunities to increase efficiency by identifying and implementing operational cost saving ideas. ▪ Serves as the contact for inquiries regarding operational issues; answers routine and ad hoc information requests that are regional or unit-specific in nature. ▪ Responsible for safety and maintaining a safe work environment. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures, in addition to safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	▪ Provides leadership and guidance in energy management. ▪ Acts as point of contact with developers, engineers, consultants, regulators and customers. ▪ Assists Regional Director in executing any additional assigned duties. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: PowerPoint, Outlook and Explorer

ADDITIONAL SKILLS	▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to provide vision and leadership. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Must have ability to effectively communicate with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's degree in Business, Engineering, Environmental Science or similar field, or a combination of education and experience. Preferred: Completion of multiple utility industry related courses, seminars, management and/or supervisory training.
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Ability to hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment.
EXPERIENCE	Requires a minimum of 7 years progressive experience working in utility management or the utility industry. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes. Experience in strategic planning and execution is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within region.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Warehouse Clerk**
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for maintaining the inventory and allocation of commonly used supplies and equipment from the warehouse to local operations staff and other special projects as needed.
ESSENTIAL FUNCTIONS	▪ Manages warehouse facility, including minor grounds upkeep. ▪ Orders all supplies and chemicals through assigned vendors. ▪ Receives, processes and unpacks supplies; verifies correctness of shipments against purchase orders; maintains records regarding discrepancies and/or damaged merchandise and works with vendor to correct issues. ▪ Ensures safe loading and unloading of supplies. ▪ Manages distribution record of items received by operations staff for Company facilities. ▪ Coordinates inspection of fire extinguishers returned by field staff. ▪ Follows established safety policies and procedures to ensure safe work environment. ▪ Maintains warehouse facility and equipment in a clean and orderly condition.
ADDITIONAL RESPONSIBILITIES	▪ Assists RM with performing price comparisons with competing vendors to select most cost efficient option for the region. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, Filemaker Pro; familiarity with Mac computers would be helpful.
ADDITIONAL SKILLS	▪ Ability to work independently in the absence of supervision. ▪ Ability to effectively communicate and interact with other employees. ▪ Ability to receive, track and distribute materials, supplies and equipment. ▪ Ability to read, write, sort, check, count and verify numbers. ▪ Ability to prepare routine administrative paperwork. ▪ Ability to understand and follow safety procedures.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Forklift certification
EXPERIENCE	Previous warehouse work is preferred, including shipping and receiving.

PHYSICAL DEMANDS	Requires the ability to lift and move heavy and/or bulky items and to push, pull, lift and/or carry up to 50 lbs; ability to climb ladders in order to stock supplies; ability to remain standing in an upright position for an extended period of time.
EQUIPMENT USED	Riding forklift, walk-behind electric and manual pallet jack, pivot davit (crane) with hoist; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
SHIFT	This is a part-time position; Monday – Friday, 8am – 12pm with minor variations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

Utilities, Inc.

JOB TITLE	**Project Manager**
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for all water and wastewater utility construction projects from initial contract negotiations through warranty termination.
ESSENTIAL FUNCTIONS	▪ Oversees complex technical projects, adhering to strict goals and deadlines. ▪ Creates and maintains activity and progress reports for internal and external customers. ▪ Responsible for all project development. ▪ Hires, directs, evaluates and disciplines Construction Inspectors. ▪ Obtains engineering proposals, monitors project budgets, construction activity and coordinates timing with operations. ▪ Tracks all budget related information, such as hours worked and expenses, etc. ▪ Coordinates all daily activities and personnel for each project. ▪ Processes paperwork, including invoices, for each project in a timely manner and submits to Regional Director. ▪ Ensures the success of projects, while remaining in line with time and budget parameters. ▪ Notifies management staff of any current or pending escalations relating to projects, or items that could impact the success of projects. ▪ Coordinates and completes the work necessary to obtain approval on emergency projects.
ADDITIONAL RESPONSIBILITIES	▪ Assists AM & RM with forecasting and planning capital projects up to 5 years in advance. ▪ Attends project team status meetings as required. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook; ability to learn internal software programs Preferred: PowerPoint and Explorer
ADDITIONAL SKILLS	▪ Ability to calculate basic mathematical equations. ▪ Ability to read and interpret soil and hydro-geological reports and maps. ▪ Ability to complete work that will ensure the approval of all capital projects in a timely manner. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Excellent organizational and problem solving skills, including negotiating, decision-making research and analysis, and interpersonal skills.

	▪ Ability to provide safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's Degree in Civil/Environmental Engineering or similar field. Preferred: MS or MBA
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license
EXPERIENCE	Requires a minimum of 3 years engineering experience, preferably related to water and/or wastewater projects and design.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within the region; up to 25% for training, meetings, project management, etc.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

ERC COUNT 12/11
FLORIDA FIELD EMPLOYEES

ALBERIGI, DAVID J.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.42%
251101 Lake Saunders	W		43.0	0.27%
251102 LUSI South W	W		3,218.3	20.16%
251103 LUSI South S		S	3,144.8	19.70%
251104 LUSI South R		S	56.0	0.35%
251106 LUSI North	W		6,105.6	38.25%
252129 Golden Hills W	W		527.6	3.31%
252130 Golden Hills S		S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.76%
			15,962.5	100.00%

ALDAY, CALEB

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	100.00%

AUSTIN, ARTHUR C.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.42%
251101 Lake Saunders	W		43.0	0.27%
251102 LUSI South W	W		3,218.3	20.16%
251103 LUSI South S		S	3,144.8	19.70%
251104 LUSI South R		S	56.0	0.35%
251106 LUSI North	W		6,105.6	38.25%
252129 Golden Hills W	W		527.6	3.31%
252130 Golden Hills S		S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.76%
			15,962.5	100.00%

BAILEY, ALAN R.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	100.00%

BOERSMA, DAVID A.

System			ERC Count	Percentage to Total
249100 Utilities Inc of Eagle Ridge		S	1,602.6	63.83%
249101 Cross Creek		S	908.0	36.17%
			2,510.6	100.00%

BONAGURA, JOHN F.

System			ERC Count	Percentage to Total
102110 Ops Ldrship-SE/South/West Cost	OH	OH		

BROWN, DONNA R.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	100.00%

BRUCE, GLENN R.

System			ERC Count	Percentage to Total
242100 Lake Placid Utilities Inc W	W		120.7	3.10%
242101 Lake Placid Utilities Inc S		S	121.7	3.12%
249100 Utilities Inc of Eagle Ridge		S	1,602.6	41.13%
249101 Cross Creek		S	908.0	23.30%
256100 Util Inc of Sandalhaven		S	1,143.8	29.35%
			3,896.8	1.00

BUONO, ROBERT A.

System			ERC Count	Percentage to Total
248100 Cypress Lakes Utilities Inc W	W		1,252.4	31.95%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	29.34%
259100 Labrador Utilities Inc W	W		764.9	19.52%
259101 Labrador Utilities Inc S		S	751.9	19.18%
			3,919.3	1.00

BYRD, LARRY L

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.53%
251101 Lake Saunders	W		43.0	0.34%
251102 LUSI South W	W		3,218.3	25.59%
251103 LUSI South S		S	3,144.8	25.00%
251106 LUSI North	W		6,105.6	48.54%
			12,578.7	1.00

CALLAHAN, ROBERT L.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

CARDINAL, ANTHONY A.

System			ERC Count	Percentage to Total
252106 Orangewood W	W		1,703.8	38.29%
252107 Orangewood S		S	158.0	3.55%
252125 Summertree W	W		1,179.2	26.50%
252126 Summertree S		S	979.0	22.00%
252128 Lake Tarpon W	W		430.1	9.66%
			4,450.1	1.00

CARVER, NATHANIEL O.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

CHARD, RONALD

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	11.82%
242100 Lake Placid Utilities Inc W	W		120.7	0.68%
242101 Lake Placid Utilities Inc S		S	121.7	0.69%
248100 Cypress Lakes Utilities Inc W	W		1,252.4	7.07%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	6.49%
249100 Utilities Inc of Eagle Ridge		S	1,602.6	9.05%
249101 Cross Creek		S	908.0	5.13%
250100 Mid-County Services Inc		S	3,355.0	18.94%
252106 Orangewood W	W		1,703.8	9.62%
252107 Orangewood S		S	158.0	0.89%
252125 Summertree W	W		1,179.2	6.66%
252126 Summertree S		S	979.0	5.53%
252128 Lake Tarpon W	W		430.1	2.43%
256100 Util Inc of Sandalhaven		S	1,143.8	6.46%
259100 Labrador Utilities Inc W	W		764.9	4.32%
259101 Labrador Utilities Inc S		S	751.9	4.24%
			17,715.4	1.00

COOKS, BARNER

System			ERC Count	Percentage to Total
255103 Sanlando Utilities Corp C	AD	AD		

COOPER, ROBERT K.

246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

DURHAM, RICK J.

System	ERC Count	Percentage to Total
120110		

EBERT, HAROLD

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	99.53%
255102 Sanlando Utilities Corp R		S	55.0	0.47%
			11,815.8	1.00

EBERT, SHAWN M.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

FINCH, ALLAN

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

FINIGAN, MICHAEL A

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

FLYNN, PATRICK C.

System			ERC Count	Percentage to Total
805100 Southeast Region Cost Center	OH	OH		

GENTILUCCI, DOMENIC V

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.40%
251101 Lake Saunders	W		43.0	0.26%
251102 LUSI South W	W		3,218.3	19.28%
251103 LUSI South S		S	3,144.8	18.84%
251104 LUSI South R		S	56.0	0.34%
251106 LUSI North	W		6,105.6	36.58%
252129 Golden Hills W	W		527.6	3.16%
252130 Golden Hills S		S	76.2	0.46%
254101 ACME FL Legends Irrigation	W		728.5	4.36%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	8.90%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.42%
			16,691.0	1.00

GODWIN, PATRICK L.

System			ERC Count	Percentage to Total
256100 Util Inc of Sandalhaven		S	1,143.8	1,143.80
			1,143.8	1.00

GONGRE, BRYAN K

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	3.96%
251100 Four Lakes	W		67.0	0.16%
251101 Lake Saunders	W		43.0	0.10%
251102 LUSI South W	W		3,218.3	7.50%
251103 LUSI South S		S	3,144.8	7.33%
251104 LUSI South R		S	56.0	0.13%
251106 LUSI North	W		6,105.6	14.23%
252110 Weathersfield W	W		1,145.0	2.67%
252111 Weathersfield S		S	1,135.5	2.65%
252113 Oakland Shores	W		224.5	0.52%
252114 Little Wekiva	W		58.0	0.14%
252115 Park Ridge W	W		100.0	0.23%
252116 Phillips	W		79.0	0.18%
252117 Crystal Lake	W		176.0	0.41%
252118 Ravenna Park W	W		340.0	0.79%
252119 Ravenna Park S		S	240.0	0.56%
252121 Bear Lake Manor	W		219.5	0.51%
252122 Jansen	W		250.5	0.58%
252123 Crescent Heights	W		253.5	0.59%
252124 Davis Shores	W		45.0	0.10%
252129 Golden Hills W	W		527.6	1.23%
252130 Golden Hills S		S	76.2	0.18%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	27.41%
255101 Sanlando Utilities Corp S		S	9,170.6	21.37%
255102 Sanlando Utilities Corp R		S	55.0	0.13%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	3.46%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	2.89%
			42,914.4	1.00

GOSNELL, SCOTTY G.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

GRAINGER, LEROY

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

GRAY, PATRICK

System			ERC Count	Percentage to Total
248100 Cypress Lakes Utilities Inc W	W		1,252.4	14.96%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	13.74%
252106 Orangewood W	W		1,703.8	20.36%
252107 Orangewood S		S	158.0	1.89%
252125 Summertree W	W		1,179.2	14.09%
252126 Summertree S		S	979.0	11.70%
252128 Lake Tarpon W	W		430.1	5.14%
259100 Labrador Utilities Inc W	W		764.9	9.14%
259101 Labrador Utilities Inc S		S	751.9	8.98%
			8,369.4	1.00

GRAY, ROBERT

System			ERC Count	Percentage to Total
248100 Cypress Lakes Utilities Inc W	W		1,252.4	31.95%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	29.34%
259100 Labrador Utilities Inc W	W		764.9	19.52%
259101 Labrador Utilities Inc S		S	751.9	19.18%
			3,919.3	1.00

HABERY, STEPHEN J.

System			ERC Count	Percentage to Total
252106 Orangewood W	W		1,703.8	38.29%
252107 Orangewood S		S	158.0	3.55%
252125 Summertree W	W		1,179.2	26.50%
252126 Summertree S		S	979.0	22.00%
252128 Lake Tarpon W	W		430.1	9.66%
			4,450.1	1.00

HAMILTON, DON L.

System			ERC Count	Percentage to Total
242100 Lake Placid Utilities Inc W	W		120.7	8.71%
242101 Lake Placid Utilities Inc S		S	121.7	8.78%
256100 Util Inc of Sandalhaven		S	1,143.8	82.51%
			1,386.2	1.00

HASTY, DONALD L.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

HAWS, SCOTTY L.

System			ERC Count	Percentage to Total
102110 Ops Ldrship-SE/South/West Cost	OH	OH		

HERMANO, RODEL R

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

HOGUE, RAYMOND H.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

HOLLISTER, JIMMIE H.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	10.10%
251100 Four Lakes	W		67.0	0.40%
251101 Lake Saunders	W		43.0	0.26%
251102 LUSI South W	W		3,218.3	19.13%
251104 LUSI South R		S	56.0	0.33%
251106 LUSI North	W		6,105.6	36.30%
252110 Weathersfield W	W		1,145.0	6.81%
252113 Oakland Shores	W		224.5	1.33%
252114 Little Wekiva	W		58.0	0.34%
252115 Park Ridge W	W		100.0	0.59%
252116 Phillips	W		79.0	0.47%
252117 Crystal Lake	W		176.0	1.05%
252118 Ravenna Park W	W		340.0	2.02%
252121 Bear Lake Manor	W		219.5	1.30%
252122 Jansen	W		250.5	1.49%
252123 Crescent Heights	W		253.5	1.51%
252124 Davis Shores	W		45.0	0.27%
252129 Golden Hills W	W		527.6	3.14%
252136				
254101 ACME FL Legends Irrigation	W		728.5	4.33%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	8.83%
			16,821.0	1.00

KEYS, THOMAS E.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

KILGORE JR, JAMES

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.40%
251101 Lake Saunders	W		43.0	0.26%
251102 LUSI South W	W		3,218.3	19.28%
251103 LUSI South S		S	3,144.8	18.84%
251104 LUSI South R		S	56.0	0.34%
251106 LUSI North	W		6,105.6	36.58%
252129 Golden Hills W	W		527.6	3.16%
252130 Golden Hills S		S	76.2	0.46%
254101 ACME FL Legends Irrigation	W		728.5	4.36%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	8.90%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.42%
			16,691.0	1.00

KILGORE, JAMES A

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%

				20,986.4	1.00

MARINELLI, JOHN A.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

MATTESON, SEYD

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	38.43%
250100 Mid-County Services Inc		S	3,355.0	61.57%
			5,449.2	1.00

MORRELL, MATTHEW J.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

NEAL, WILLIAM L.

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	15.15%
248100 Cypress Lakes Utilities Inc W	W		1,252.4	9.06%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	8.32%
250100 Mid-County Services Inc		S	3,355.0	24.28%
252106 Orangewood W	W		1,703.8	12.33%
252107 Orangewood S		S	158.0	1.14%
252125 Summertree W	W		1,179.2	8.53%
252126 Summertree S		S	979.0	7.08%
252128 Lake Tarpon W	W		430.1	3.11%
259100 Labrador Utilities Inc W	W		764.9	5.54%
259101 Labrador Utilities Inc S		S	751.9	5.44%
			13,818.6	1.00

OVERTON, MICHAEL A.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	5.03%
251100 Four Lakes	W		67.0	0.20%
251101 Lake Saunders	W		43.0	0.13%
251102 LUSI South W	W		3,218.3	9.54%
251103 LUSI South S		S	3,144.8	9.32%
251104 LUSI South R		S	56.0	0.17%
251106 LUSI North	W		6,105.6	18.09%
252110 Weathersfield W	W		1,145.0	3.39%
252111 Weathersfield S		S	1,135.5	3.37%
252113 Oakland Shores	W		224.5	0.67%
252114 Little Wekiva	W		58.0	0.17%
252115 Park Ridge W	W		100.0	0.30%
252116 Phillips	W		79.0	0.23%
252117 Crystal Lake	W		176.0	0.52%
252118 Ravenna Park W	W		340.0	1.01%
252119 Ravenna Park S		S	240.0	0.71%
252121 Bear Lake Manor	W		219.5	0.65%
252122 Jansen	W		250.5	0.74%
252123 Crescent Heights	W		253.5	0.75%
252124 Davis Shores	W		45.0	0.13%
252129 Golden Hills W	W		527.6	1.56%
252130 Golden Hills S		S	76.2	0.23%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	34.85%
255102 Sanlando Utilities Corp R		S	55.0	0.16%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	4.40%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	3.67%
			33,743.8	1.00

PARRISH, RAYMOND A.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.42%
251101 Lake Saunders	W		43.0	0.27%
251102 LUSI South W	W		3,218.3	20.16%
251103 LUSI South S		S	3,144.8	19.70%
251104 LUSI South R		S	56.0	0.35%
251106 LUSI North	W		6,105.6	38.25%
252129 Golden Hills W	W		527.6	3.31%
252130 Golden Hills S		S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.76%
			15,962.5	1.00

PHILLIPS, CHRISTOPHER

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	10.10%
251100 Four Lakes	W		67.0	0.40%
251101 Lake Saunders	W		43.0	0.26%
251102 LUSI South W	W		3,218.3	19.13%
251104 LUSI South R		S	56.0	0.33%
251106 LUSI North	W		6,105.6	36.30%
252110 Weathersfield W	W		1,145.0	6.81%
252113 Oakland Shores	W		224.5	1.33%
252114 Little Wekiva	W		58.0	0.34%
252115 Park Ridge W	W		100.0	0.59%
252116 Phillips	W		79.0	0.47%
252117 Crystal Lake	W		176.0	1.05%
252118 Ravenna Park W	W		340.0	2.02%
252121 Bear Lake Manor	W		219.5	1.30%
252122 Jansen	W		250.5	1.49%
252123 Crescent Heights	W		253.5	1.51%
252124 Davis Shores	W		45.0	0.27%
252129 Golden Hills W	W		527.6	3.14%
254101 ACME FL Legends Irrigation	W		728.5	4.33%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	8.83%
			16,821.0	1.00

POWELL, TREVOR B.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.53%
251101 Lake Saunders	W		43.0	0.34%
251102 LUSI South W	W		3,218.3	25.47%
251103 LUSI South S		S	3,144.8	24.89%
251104 LUSI South R		S	56.0	0.44%
251106 LUSI North	W		6,105.6	48.32%
			12,634.7	1.00

RADCLIFF, MAX LEE

System		ERC Count	Percentage to Total
249100 Utilities Inc of Eagle Ridge	S	1,602.6	63.83%
249101 Cross Creek	S	908.0	36.17%
		2,510.6	1.00

RAINES, CRAIG A.

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.53%
251101 Lake Saunders	W	43.0	0.34%
251102 LUSI South W	W	3,218.3	25.47%
251103 LUSI South S	S	3,144.8	24.89%
251104 LUSI South R	S	56.0	0.44%
251106 LUSI North	W	6,105.6	48.32%
		12,634.7	1.00

REINCKE, SEAN

System		ERC Count	Percentage to Total
248100 Cypress Lakes Utilities Inc W	W	1,252.4	14.96%
248101 Cypress Lakes Utilities Inc S	S	1,150.1	13.74%
252106 Orangewood W	W	1,703.8	20.36%
252107 Orangewood S	S	158.0	1.89%
252125 Summertree W	W	1,179.2	14.09%
252126 Summertree S	S	979.0	11.70%
252128 Lake Tarpon W	W	430.1	5.14%
259100 Labrador Utilities Inc W	W	764.9	9.14%
259101 Labrador Utilities Inc S	S	751.9	8.98%
		8,369.4	1.00

REMIGIO, ROBERTO V.

System		ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W	11,760.8	99.53%
255102 Sanlando Utilities Corp R	S	55.0	0.47%
		11,815.8	1.00

RICHARDSON, JAMES P.

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.42%
251101 Lake Saunders	W	43.0	0.27%
251102 LUSI South W	W	3,218.3	20.16%
251103 LUSI South S	S	3,144.8	19.70%
251104 LUSI South R	S	56.0	0.35%
251106 LUSI North	W	6,105.6	38.25%
252129 Golden Hills W	W	527.6	3.31%
252130 Golden Hills S	S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
		15,962.5	1.00

RICHARDSON, MARLIN

System		ERC Count	Percentage to Total
252129 Golden Hills W	W	527.6	15.85%
252130 Golden Hills S	S	76.2	2.29%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	44.62%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	37.23%
		3,327.8	1.00

SCHWADES, CHARLES G.

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.40%
251101 Lake Saunders	W	43.0	0.26%
251102 LUSI South W	W	3,218.3	19.28%
251103 LUSI South S	S	3,144.8	18.84%
251104 LUSI South R	S	56.0	0.34%
251106 LUSI North	W	6,105.6	36.58%
252129 Golden Hills W	W	527.6	3.16%
252130 Golden Hills S	S	76.2	0.46%
254101 ACME FL Legends Irrigation	W	728.5	4.36%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	8.90%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	7.42%
		16,691.0	1.00

SCHWADES, JENNIFER M

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.42%
251101 Lake Saunders	W	43.0	0.27%
251102 LUSI South W	W	3,218.3	20.16%
251103 LUSI South S	S	3,144.8	19.70%
251104 LUSI South R	S	56.0	0.35%
251106 LUSI North	W	6,105.6	38.25%
252129 Golden Hills W	W	527.6	3.31%
252130 Golden Hills S	S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
		15,962.5	1.00

SCHWADES, MICHAEL

System			ERC Count	Percentage to Total
333100 Massanutten Public Serv Corp W	W		2,810.5	50.08%
333101 Massanutten Public Serv Corp S		S	2,801.0	49.92%
			5,611.5	1.00

SHOFFSTALL, DAVID E.

System			ERC Count	Percentage to Total
248100 Cypress Lakes Utilities Inc W	W		1,252.4	31.95%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	29.34%
259100 Labrador Utilities Inc W	W		764.9	19.52%
259101 Labrador Utilities Inc S		S	751.9	19.18%
			3,919.3	1.00

SHUE, MICKEY A.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weathersfield W	W		1,145.0	4.25%
252111 Weathersfield S		S	1,135.5	4.21%
252113 Oakland Shores	W		224.5	0.83%
252114 Little Wekiva	W		58.0	0.22%
252115 Park Ridge W	W		100.0	0.37%
252116 Phillips	W		79.0	0.29%
252117 Crystal Lake	W		176.0	0.65%
252118 Ravenna Park W	W		340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor	W		219.5	0.81%
252122 Jansen	W		250.5	0.93%
252123 Crescent Heights	W		253.5	0.94%
252124 Davis Shores	W		45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

SILLITOE, KATHY A.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.50%
251101 Lake Saunders	W		43.0	0.32%
251102 LUSI South W	W		3,218.3	24.08%
251103 LUSI South S		S	3,144.8	23.53%
251104 LUSI South R		S	56.0	0.42%
251106 LUSI North	W		6,105.6	45.69%
254101 ACME FL Legends Irrigation	W		728.5	5.45%
			13,363.2	1.00

SILLITOE, TERRY W.

System			ERC Count	Percentage to Total
252110 Weathersfield W	W		1,145.0	7.98%
252113 Oakland Shores	W		224.5	1.56%
252114 Little Wekiva	W		58.0	0.40%
252115 Park Ridge W	W		100.0	0.70%
252116 Phillips	W		79.0	0.55%
252117 Crystal Lake	W		176.0	1.23%
252118 Ravenna Park W	W		340.0	2.37%
252121 Bear Lake Manor	W		219.5	1.53%
252122 Jansen	W		250.5	1.75%
255100 Sanlando Utilities Corp W	W		11,760.8	81.94%
			14,353.3	1.00

SOSSAMON, WILLIAM

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

STEVENS, WILLIAM H

System			ERC Count	Percentage to Total
252106 Orangewood W	W		1,703.8	38.29%
252107 Orangewood S		S	158.0	3.55%
252125 Summertree W	W		1,179.2	26.50%
252126 Summertree S		S	979.0	22.00%
252128 Lake Tarpon W	W		430.1	9.66%
			4,450.1	1.00

STRAIGHT, JAMES L.

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	38.43%
250100 Mid-County Services Inc		S	3,355.0	61.57%
			5,449.2	1.00

SUDOL, COREY

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

SZCZEPKOWSKI, STEPHEN A.

System			ERC Count	Percentage to Total
250100 Mid-County Services Inc		S	3,355.0	100.00%
			3,355.0	1.00

VAN METER, NATHAN Z.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	100.00%
			1,699.0	1.00

WATKINS, CEDRIC

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.42%
251101 Lake Saunders	W		43.0	0.27%
251102 LUSI South W	W		3,218.3	20.16%
251103 LUSI South S		S	3,144.8	19.70%
251104 LUSI South R		S	56.0	0.35%
251106 LUSI North	W		6,105.6	38.25%
252129 Golden Hills W	W		527.6	3.31%
252130 Golden Hills S		S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.76%
			15,962.5	1.00

WILSON, MICHAEL A.

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	11.82%
242100 Lake Placid Utilities Inc W	W		120.7	0.68%
242101 Lake Placid Utilities Inc S		S	121.7	0.69%
248100 Cypress Lakes Utilities Inc W	W		1,252.4	7.07%
248101 Cypress Lakes Utilities Inc S		S	1,150.1	6.49%
249100 Utilities Inc of Eagle Ridge		S	1,602.6	9.05%
249101 Cross Creek		S	908.0	5.13%
250100 Mid-County Services Inc		S	3,355.0	18.94%
252106 Orangewood W	W		1,703.8	9.62%
252107 Orangewood S		S	158.0	0.89%
252125 Summertree W	W		1,179.2	6.66%
252126 Summertree S		S	979.0	5.53%
252128 Lake Tarpon W	W		430.1	2.43%
256100 Util Inc of Sandalhaven		S	1,143.8	6.46%
259100 Labrador Utilities Inc W	W		764.9	4.32%
259101 Labrador Utilities Inc S		S	751.9	4.24%
			17,715.4	1.00

WORRELL, DAVID R.

System			ERC Count	Percentage to Total
241100 Tierra Verde Utilities Inc		S	2,094.2	38.43%
250100 Mid-County Services Inc		S	3,355.0	61.57%
			5,449.2	1.00

WRIGHT, THOMAS L.

System			ERC Count	Percentage to Total
251100 Four Lakes	W		67.0	0.40%
251101 Lake Saunders	W		43.0	0.26%
251102 LUSI South W	W		3,218.3	19.28%
251103 LUSI South S		S	3,144.8	18.84%
251104 LUSI South R		S	56.0	0.34%
251106 LUSI North	W		6,105.6	36.58%
252129 Golden Hills W	W		527.6	3.16%
252130 Golden Hills S		S	76.2	0.46%
254101 ACME FL Legends Irrigation	W		728.5	4.36%
260100 Utilities Inc Of Pennbrooke W	W		1,485.0	8.90%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.42%
			16,691.0	1.00

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (9)
VEHICLES

Test Year Ended December 31, 2011

Vehicle Schedule

Company: Utilities, Inc of Florida; Pinellas
Docket No.:
Test Year Ended December 31, 2011

Vehicle #	Year	Model	Serial Number	Driver	Position	Vehicle Price	Allocation Method
671	2006	FORD Ranger	1FTYR10D96PA83834	STEVENS, WILL	WATER-WASTEWATER OPE	13,204.50	ERCS
741	2007	CHEV Silverado 1500	3GCEC14X07G242657	REINCKE, SEAN	FIELD TECH I	16,707.40	ERCS
803	2008	CHEV Colorado	1GCCS19E888113719	CHARD, RONALD	CROSS CONNECTION TEC	17,962.31	ERCS
825	2008	CHEV Silverado 1500	2GCEC19C281204055	NEAL, LEE	AREA MANAGER	22,388.38	ERCS
1118	2011	GMC REG CAB Sierra 1500	1GTN1TEXXBZ106710	CARDINAL, TONY	WATER-WASTEWATER OPE	19,722.50	ERCS
1122	2011	CHEV Silverado 1500	1GTN1TEX0BZ122897	HABERY, STEPHEN	LEAD WATER-WASTEWATE	19,962.31	ERCS
1149	2011	TOYOTA Prius	JTDKN3DU5B5338864	WILSON, MIKE	LEAD WATER-WASTEWATE	25,879.00	ERCS

NONE

CUSTOMER
COMPLAINTS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Pinellas County

25-30.440 (10)
CUSTOMER COMPLAINTS

Test Year Ended December 31, 2011

Pinellas County – Lake Tarpon
Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 421 MR Route: F53 FA ID: 0119310901
ount #: 0119310000 Customer Name: JESSUP,JUNE A Phone #: (727) 230-3138
Address: 255 COLONIAL BLVD CSR: Linette Orengo Operator: Stephen Habrey
Entry Date: 9/20/2011 9:25:00 AM So Type: M-SIO Request Type: General Investigation
Instructions: Replace meter lid. Customer stated it is missing & someone can trip over it. LIO FL
Due Date: 9/21/2011 6:00:00PM Resolution Date: 9/21/2011 10:11:00 AM FA Status: Completed
Resolution: Repaired lid.

Sub Division: 421 MR Route: F53 FA ID: 0447310180
Account #: 0447310000 Customer Name: WORL, DEAN Phone #: (727) 784-3074
Address: 273 PHILADELPHIA BLVD CSR: Cristina Harden Operator: Stephen Habrey
Entry Date: 1/26/2011 1:21:30PM So Type: M-SIO Request Type: General Investigation
Instructions: Customer called last week to report cloudy water. Steve H. checked water at meter and it was not cloudy. Customer called again today; water cloudy again. Customer wants advise on what to do. Tina
Due Date: 1/27/2011 6:00:00PM Resolution Date: 1/27/2011 10:06:00 AM FA Status: Completed
Resolution: Spoke with customer when I check outside hose bib it was clear. Also checked utility shed and water was clear. Showed customer findings.

Sub Division: 421 MR Route: F53 FA ID: 0930410251
ount #: 0930410000 Customer Name: NOAH,ANNABELLE Phone #: (727) 771-0621
Address: 45 HARBOR WAY CSR: Brandi Deere Operator: Stephen Habrey
Entry Date: 5/23/2011 11:32:27AM So Type: HIBILL
Instructions: High bill complaint. bnd
Due Date: 5/24/2011 6:00:00PM Resolution Date: 5/24/2011 8:12:00 AM FA Status:Completed
Resolution: Leak after meter. Tagged door with findings.

Sub Division: 421 MR Route: F53 FA ID: 1399310947
Account #: 1399310000 Customer Name: CECIL, BETTY Phone #: (727) 785-8346
Address: 269 SALEM AVE CSR: Ferrellyn Trovinger Operator: Stephen Habrey
Entry Date: 1/12/2011 7:39:13AM So Type: M-SIO Request Type: Water Miscellaneous Complaint
Instructions: Customer called complaining that curb stop does not completely shut off water. Please repair. Customer advised the curb stop is not for her use and she may want to have a shut off installed on her line.
Due Date: 1/13/2011 6:00:00PM Resolution Date: 1/13/2011 11:27:00 AM FA Status: Completed
Resolution: Our shut off valve is broken These valves don't just break unless someone tampered with. Will need to Replace. Left tag at door with findings.

Sub Division: 421 MR Route: F53 FA ID: 2661410843
ount #: 2661410000 Customer Name: CALABRESE, ANGELA Phone #: (727) 772-6043
Address: 224 INDEPENDENCE AVE CSR: Kimberly Bennett Operator: Stephen Habrey

Entry Date: 9/14/2011 10:33:48AM So Type: M-SIO Request Type: Taste or Odor in the Water

Instructions: Customer called due to water quality being poor. Kim

Date: 9/14/2011 6:00:00PM Resolution Date: 9/16/2011 7:50:00 AM FA Status: Completed

Resolution: Found all residuals within DEP. Standards. Left tag on door with findings.

Sub Division: 421 MR Route: F53 FA ID: 2829310947

Account #: 2829310000 Customer Name: SCHRECKENDGUST, CLYDE Phone #:(727) 771-2946

Address: 297 COLONIAL BLVD CSR: Maxine Norris Operator: Stephen Habrey

Entry Date: 10/21/2011 2:43:40PM So Type: M-SIO Request Type: Water Service Line Break

Instructions: Customer called in and stated that there is a leak somewhere in her yard and that it is before her meter and she would like an op to investigate.

Due Date: 10/21/2011 6:30:00PM Resolution Date: 10/25/2011 8:28:00 AM FA Status: Completed

Resolution: Repaired leak before meter.

Sub Division: 421 MR Route: F53 FA ID: 2931410795

Account #: 2931410000 Customer Name: BRESSLER,CLARENCE Phone #: (000) 786-6173

Address: 255 INDEPENDENCE AVE CSR: Lori Jones Operator: Stephen Habrey

Entry Date: 8/17/2011 11:04:27AM So Type: M-SIO Request Type: General Investigation

Instructions: Customer reporting no water, as well as 5 other homes on this street. LLJ

Date: 8/17/2011 6:00:00PM Resolution Date: 8/18/2011 7:21:00 AM FA Status: Completed

Resolution: Repaired water break.

Sub Division: 421 MR Route: F53 FA ID: 3621410421

Account #: 3621410000 Customer Name: VOGEL, GUSTAVE Phone #: (727) 786-5072

Address: 167 INDEPENDENCE AVE CSR: Karen Thimmes Operator: Lee Neal

Entry Date: 8/23/2011 11:38:27AM So Type: HIBILL

Instructions: Customer called complaining of high bill. Read meter and check for leaks. House has been vacant for 2 months. Customer states misread has happened before. Tag door with results. Karyn

Due Date: 8/24/2011 8:00:00PM Resolution Date: 8/25/2011 8:38:00 AM FA Status: Completed

Resolution: No leaks at meter.

Sub Division: 421 MR Route: F53 FA ID: 4231410574

Account #: 4231410000 Customer Name: KULAGA, TOM W Phone #: (727) 953-9490

Address: 211 INDEPENDENCE AVE CSR: Deborah Volz Operator: Stephen Habrey

Entry Date: 9/8/2011 1:02:47PM So Type: M-SIO Request Type: Taste or Odor in the Water

Instructions: Strong odor of chlorine, gave property mgr a sample. contact if needed 727 786 6485. deb

Date: 9/8/2011 8:00:00PM Resolution Date: 9/9/2011 7:19:00 AM FA Status:Completed

Resolution: Spoke to customer and he is satisfied with findings. Cl2 1.5

Sub Division: 421 MR Route: F53 FA ID: 4969310718
Account #: 4969310000 Customer Name: EMLING, DOROTHY E Phone #: (727) 771-6143
ress: 50 WASHINGTON CT CSR: Madelin Collado Operator: Stephen Habrey
Entry Date: 10/7/2011 9:37:18AM So Type: M-SIO Request Type: General Investigation
Instructions: Customer called and stated when repair of leak was made the contractor said they will be back to do the Sod replacement and still have not been done.
Due Date: 10/11/2011 6:00:00PM Resolution Date: 10/11/2011 2:31:00PM FA Status: Completed
Resolution: Called customer told her we spoke to contractor. Gave contractor customer # they will call and tell her if sod is laid.

Sub Division: 421 MR Route: F53 FA ID: 4969310761
Account #: 4969310000 Customer Name: EMLING, DOROTHY E Phone #: (727) 771-6143
Address: 50 WASHINGTON CT CSR: Lisa Bachmann Operator: Anthony Cardinal
Entry Date: 8/9/2011 8:07:01AM So Type: M-SIO Request Type: General Investigation
Instructions: Broken pipe in back yard but her meter is not moving. Large amount of water. lab
Due Date: 8/9/2011 8:00:00PM Resolution Date: 8/9/2011 12:00:00PM FA Status: Completed
Resolution: Leak is seeping out of the ground. This is a 2" main leak that we called KBH to repai. tc

Sub Division: 421 MR Route: F53 FA ID: 5221410864
Account #: 5221410000 Customer Name: PORTER,OLGA M Phone #: (727) 784-1846
ress: 155 INDEPENDENCE AVE CSR: Brandi Deere Operator: Stephen Habrey
Entry Date: 7/25/2011 11:26:53AM So Type: M-SIO Request Type: General Investigation
Instructions: Customer reported leak in back yard where the water line connects to the meter. Cammy
Due Date: 7/25/2011 6:00:00PM Resolution Date: 7/25/2011 3:00:00PM FA Status:Completed
Resolution: Lawn crew broke meter. Repaired

Sub Division: 421 MR Route: F53 FA ID: 5140410775
Account #: 5140410000 Customer Name: HILD, MICHAEL Phone #: (937) 623-3548
Address: 57 HARBOR WAY CSR: Lori Jones Operator: Stephen Habrey
Entry Date: 9/19/2011 10:46:27AM So Type: HIBILL
Instructions: Read meter/check for leaks. Customer had not been there all month, but was charged for usage. He just wanted the reads verified. Please do not tag door - seasonal customer is not there. LLJ
Due Date: 9/20/2011 6:00:00PM Resolution Date: 9/20/2011 11:18:00 AM FA Status: Completed
Resolution: No leaks at meter

Sub Division: 421 MR Route: F53 FA ID: 5587310070
Account #: 5587310000 Customer Name: GRUNWALDT,DONALD Phone #: (727) 784-7373
ress: 142 PHILADELPHIA BLVD CSR: Jennifer Elliot Operator: Anthony Cardinal
Entry Date: 7/25/2011 7:06:59AM So Type: HIBILL

Instructions: Read the meter and check it for leaks. Customer is complaining about a high bill and high usage. Jennifer

Date: 7/25/2011 8:00:00PM Resolution Date: 7/26/2011 10:00:00 AM FA Status: Completed

Resolution: No leak detected/spoke with customer/possible toilet flapper leak. tc

Sub Division: 421 MR Route: F53 FA ID: 5340410682

Account #: 5340410000 Customer Name: RIPIC, ANDREW Phone #: (727) 771-2590

Address: 65 HARBOR WAY CSR: Maxine Norris Operator: Stephen Habrey

Entry Date: 7/27/2011 8:10:25AM So Type: M-SIO Request Type: General Investigation

Instructions: Customer stated that home is vacant and that there should be no usage. Read meter and check for leaks.

Due Date: 7/27/2011 6:30:00PM Resolution Date: 7/28/2011 12:25:00PM FA Status: Completed

Resolution: No leaks at meter. Called left message on customers answering machine.

Sub Division: 421 MR Route: F53 FA ID: 5340410518

Account #: 5340410000 Customer Name: RIPIC, ANDREW Phone #: (727) 771-2590

Address: 65 HARBOR WAY CSR: Vicki Wilson Operator: Stephen Habrey

Entry Date: 11/30/2011 11:49:18AM So Type: M-SIO Request Type: High or Low Pressure in the Water

Instructions: Customer said has someone there to pressure wash house and no water pressure. vicki

Date: 11/30/2011 8:00:00PM Resolution Date: 12/1/2011 8:19:00 AM FA Status:Completed

Resolution: Good pressure. Spoke with customer. ws

Sub Division: 421 MR Route: F53 FA ID: 5999310641

Account #: 5999310000 Customer Name: GRABAU,EDWIN Phone #: (727) 784-6708

Address: 293 SALEM AVE CSR: Karen Thimmes Operator: Stephen Habrey

Entry Date: 8/17/2011 12:08:56PM So Type: M-SIO Request Type: High or Low Pressure in the Water

Instructions: Low water pressure, please check and tag door with results. Karyn

Due Date: 8/17/2011 8:00:00PM Resolution Date: 8/18/2011 7:21:00 AM FA Status: Completed

Resolution: Repaired water break

Sub Division: 421 MR Route: F53 FA ID: 6768310434

Account #: 6768310000 Customer Name: CAITO, PHILIP Phone #: (727) 785-0703

Address: 30 VILLAGE GREEN WAY CSR: Sheri Demonbreun Operator: Anthony Cardinal

Entry Date: 4/5/2011 9:11:22AM So Type: M-SIO Request Type: Taste or Odor in the Water

Instructions: Customer called complaining of odor and cloudy water. sheri

Due Date: 4/5/2011 8:00:00PM Resolution Date: 4/5/2011 1:00:00PM FA Status: Completed

Resolution: Spoke with customer. No odor in water and they were ok with findings. No cloudiness, also good chorine residuals.

Pinellas County – Lake Tarpon
Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 421 MR Route: F53 FA ID: 6832410408
Account #: 6832410000 Customer Name: EIDEL, DARLENE Phone #: (727) 216-3566
Address: 263 LAKE TARPON DR CSR: Vanessa Robinson Operator: Stephen Habrey
Entry Date: 11/21/2011 2:48:36PM So Type: HIBILL
Instructions: Verify meter read and check for leaks. Customer is concerned with usage on meter. States she lives alone and has changed no habits vfr
Due Date: 11/22/2011 6:00:00PM Resolution Date: 11/22/2011 12:36:00PM FA Status: Completed
Resolution: Spoke with customer. Showed no leaks at meter.

Sub Division: 421 MR Route: F53 FA ID: 7320410634
Account #: 7320410000 Customer Name: TUCCI, JOY Phone #: (727) 781-0708
Address: 56 HARBOR WAY CSR: Linda Jones Operator: Stephen Habrey
Entry Date: 3/4/2011 7:36:06AM So Type: M-SIO Request Type: General Investigation
Instructions: Customer called to advise no water. linda
Due Date: 3/4/2011 6:00:00PM Resolution Date: 3/4/2011 10:06:00 AM FA Status: Completed
Resolution: House valve was partially closed. Opened valve.

Sub Division: 421 MR Route: F53 FA ID: 8409310995
Account #: 8409310000 Customer Name: HALPIN, ALFRED R Phone #: (727) 787-0706
ress: 221 COLONIAL BLVD CSR: Jennifer Elliot Operator: Stephen Habrey
Entry Date: 3/24/2011 12:01:56PM So Type: HIBILL
Instructions: Read meter and check for leaks. High consumption complaint. Jennifer
Due Date: 3/25/2011 8:00:00PM Resolution Date: 3/25/2011 9:48:00 AM FA Status: Completed
Resolution: Leak after meter. Tagged door with findings.

Sub Division: 421 MR Route: F53 FA ID: 5589310476
Account #: 1742897093 Customer Name: WHEELER, MARNELL Phone #: (727) 433-3402
Address: 241 SALEM AVE CSR: Karen Thimmes Operator: Stephen Habrey
Entry Date: 9/9/2011 9:06:33AM So Type: M-SIO Request Type: Discolored Water
Instructions: Customer said water is milky/cloudy white. Karyn
Due Date: 9/9/2011 8:00:00PM Resolution Date: 9/9/2011 1:47:00PM FA Status: Completed
Resolution: Found air bubbles in water could be contractors bumping our mains since there working in area. Tagged door with findings.

Sub Division: 421 MR Route: F53 FA ID: 9581410859
Account #: 7805735683 Customer Name: ROSSI,JACK Phone #: (607) 785-1160
Address: 144 INDEPENDENCE AVE CSR: Karen Thimmes Operator: Stephen Habrey
Entry Date: 8/24/2011 8:10:10AM So Type: HIBILL
Instructions: Customer complaining of high bill. Has not lived there since April. Red meter and check for leaks. Karyn

Due Date: 8/25/2011 8:00:00PM Resolution Date: 8/26/2011 11:41:00 AM FA Status: Completed

Resolution: Water off at house

Sub Division: 421 MR Route: F53 FA ID: 9187310431

Account #: 1791153928 Customer Name: JOHNSON,BRADLEY Phone #:

Address: 160 PHILADELPHIA BLVD CSR: Jennifer Elliot Operator: Stephen Habrey

Entry Date: 3/31/2011 9:59:35AM So Type: M-SIO Request Type: General Investigation

Instructions: Neighbor from 164 Philadelphia called in to report to us that person at this address is going out to meter with a wrench on a daily basis. This person isn't one of our employees. Check to see if there is any damage. Jennifer

Due Date: 4/1/2011 8:00:00PM Resolution Date: 4/1/2011 11:43:00 AM FA Status: Completed

Resolution: Left tag stating not to use our valve as their shut off valve to their trailer. Left water on at our valve at meter.

Sub Division: 421 MR Route: F53 FA ID: 3147310414

Account #: 4108360989 Customer Name: FUNK, JANE E. Phone #: (937) 935-4875

Address: 265 PHILADELPHIA BLVD CSR: Jennifer Elliot Operator: Stephen Habrey

Entry Date: 5/27/2011 11:59:25AM So Type: HIBILL

Instructions: Read meter and check it of leaks. Customer had her plumber out and he suggested that she have the meter checked for leaks. She is complaining about a high bill.

Due Date: 5/31/2011 8:00:00PM Resolution Date: 5/31/2011 10:02:00 AM FA Status: Completed

Resolution: Leak after meter on customers side when I turned on meter. Turned off meter.

Sub Division: 421 MR Route: F53 FA ID: 2441410360

Account #: 9931534758 Customer Name: GRINDLEY, SANDRA Phone #: (937) 210-2046

Address: 271 INDEPENDENCE AVE CSR: Linda Jones Operator: Keith Schneider

Entry Date: 1/10/2011 9:28:39AM So Type: HIBILL

Instructions: Read meter and check for leaks. Customer complaining of high bill. Also said had a running toilet.

Due Date: 1/11/2011 6:00:00PM Resolution Date: 1/11/2011 9:00:00 AM FA Status: Completed

Resolution: No leaks detected. KS