

**BEFORE THE  
FLORIDA PUBLIC SERVICE COMMISSION  
DOCKET NO. 130040-EI**

IN RE: TAMPA ELECTRIC COMPANY'S  
PETITION FOR AN INCREASE IN BASE RATES  
AND MISCELLANEOUS SERVICE CHARGES



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**DIRECT TESTIMONY AND EXHIBIT  
OF  
LORRAINE L. CIFUENTES**

EXHIBIT NUMBER DATE

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**OF**  
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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

PREPARED DIRECT TESTIMONY

OF

LORRAINE L. CIFUENTES

**Q.** Please state your name, business address, occupation and employer.

**A.** My name is Lorraine L. Cifuentes. My business address is 702 North Franklin Street, Tampa, Florida 33602. I am employed by Tampa Electric Company ("Tampa Electric" or "company") as Manager, Load Research and Forecasting in the Regulatory Affairs Department.

**Q.** Please provide a brief outline of your educational background and business experience.

**A.** In 1986, I received a Bachelor of Science degree in Management Information Systems from the University of South Florida. In 1992, I received a Masters of Business Administration degree from the University of Tampa. In October 1987, I joined Tampa Electric as a Generation Planning Technician, and I have held various positions within the areas of Generation Planning, Load Forecasting and Load Research. In October 2002, I was promoted to

1           Manager, Load Research and Forecasting. My present  
2           responsibilities include the management of Tampa  
3           Electric's customer, peak demand, energy sales and  
4           revenue forecasts, as well as management of Tampa  
5           Electric's load research program and other related  
6           activities.

7  
8           Outside of Tampa Electric, I am also actively involved in  
9           several forecasting-related organizations. I am actively  
10          involved in the Electric Utilities Forecaster Forum  
11          ("EUFF"), which is an organization made up of electric  
12          utility forecasters from across the nation that meet  
13          twice a year to discuss forecasting issues and  
14          challenges. I have held the position of President of the  
15          EUFF since 2008. In addition, I am the chairperson for  
16          the Florida Reliability Coordinating Council Load  
17          Forecast Working Group and coordinate the review of  
18          Florida utilities' load forecasting methodologies and  
19          demand and energy forecasts that support the Peninsular  
20          Florida Load and Resource Plan and reliability  
21          assessments.

22  
23       **Q.**    What is the purpose of your direct testimony?

24  
25       **A.**    The purpose of my direct testimony is to describe Tampa

1 Electric's load forecasting process, describe the  
2 methodologies and assumptions and present the load  
3 forecast used in Tampa Electric's test year budget that  
4 supports its request for a base rate increase.  
5 Additionally, I will demonstrate how the forecasts are  
6 appropriate and reasonable based on the assumptions  
7 provided.

8

9 **Q.** Have you prepared an exhibit to support your direct  
10 testimony?

11

12 **A.** Yes. I am sponsoring Exhibit No. \_\_\_\_ (LLC-1) consisting  
13 of eleven documents, prepared under my direction and  
14 supervision. These consist of:

15 Document No. 1 List of Minimum Filing Requirement  
16 Schedules Sponsored Or Co-Sponsored  
17 By Lorraine L. Cifuentes

18 Document No. 2 Comparison of 2008 Forecasts Versus  
19 Current Forecast of Customer Growth  
20 And Energy sales

21 Document No. 3 Economic Assumptions Average Annual  
22 Growth Rate

23 Document No. 4 Billing Cycle Based Degree Days

24 Document No. 5 Customer Forecast

25 Document No. 6 Per-Customer Energy Consumption

1 Document No. 7 Retail Energy Sales  
2 Document No. 8 Per-Customer Peak Demand  
3 Document No. 9 Peak Demand  
4 Document No. 10 Firm Peak Demand  
5 Document No. 11 Firm Peak Load Factor  
6

7 **Q.** Are you sponsoring any sections of Tampa Electric's  
8 Minimum Filing Requirements ("MFRs")?  
9

10 **A.** Yes. I sponsor or co-sponsor the MFRs shown in Document  
11 No. 1 of my exhibit.  
12

13 **FORECAST RESULTS**

14 **Q.** Please summarize your forecast results.  
15

16 **A.** The forecasts presented in my direct testimony are the  
17 same forecasts I recently presented in Docket No.  
18 120234-EI and reflect the recent growth trends in the  
19 company's service territory. The sales trends  
20 experienced by the company are consistent with the sales  
21 trends of other utilities in Florida and in the South  
22 Atlantic region.  
23

24 As discussed below, the period of unusual uncertainty and  
25 economic disruption referred to by some as the "Great

1           Recession" appears to be over.     The company expects  
2           customer growth to ramp up, to an average annual growth  
3           rate ("AAGR") of 1.5 percent over the next ten years  
4           (2013-2022); however, average customer use is projected  
5           to decline. Since 2007, per-customer consumption has  
6           declined at an AAGR of 1.7 percent and it is expected to  
7           decline at an AAGR of 0.3 percent over the next ten  
8           years. With 1.5 percent customer growth and 0.3 percent  
9           average per-customer use decline, the company expects  
10          retail energy sales to increase at an AAGR of 1.2 percent  
11          during the forecast horizon.

12  
13       **Q.**   Please explain the company's experience with revenues,  
14          load growth and customer growth since the last rate  
15          proceeding was filed in 2008.

16  
17       **A.**   The company's experience over the past five years has  
18          been anything but normal, at least compared to history.  
19          From 1994 to 2007, the number of customers served by the  
20          company grew at an annual average rate of 2.5 percent and  
21          average consumption per customer increased at an annual  
22          average rate of 0.2 percent, for an overall annual  
23          average increase of 2.7 percent in retail energy sales.  
24          During this period, the company's annual peak demand  
25          increased from 2,754 MW to 4,123 MW or by an average of



1 3.2 percent per year. The company's base revenues also  
2 grew an average annual rate of 2.9 percent or  
3 approximately \$19 million a year.  
4

5 The company began seeing the first hint that customer  
6 usage and load growth were changing in 2008, when the  
7 2009 load forecast was prepared. At that time, the  
8 company started to see signs that the number of new  
9 customers connecting to the system was slowing and the  
10 average amount of energy used per customer was declining  
11 from its historical patterns. While the company  
12 reflected this slower growth in its 2009 load forecast,  
13 the company expected this slower growth to last only a  
14 short time before returning to historical levels. As it  
15 turns out, the unusual growth data and uncertainty  
16 initially identified in 2008 turned out to be the  
17 beginning of a trend experienced by utilities in Florida  
18 and around the country, namely slower customer growth and  
19 lower average usage per customer. Document No. 2 of my  
20 exhibit shows the trends in customer growth and retail  
21 energy sales compared to the projections from the  
22 company's last base rate proceeding and for the forecasts  
23 presented in my direct testimony.  
24

25 Since 2007, customer growth increased at an average

1 annual rate of 0.6 percent, however, total retail energy  
2 sales declined by an average of 1.2 percent per year,  
3 which was alarming and unprecedented. As a result, a  
4 significant portion of the retail energy sales and base  
5 revenues projected in the company's last base rate  
6 proceeding never materialized. To illustrate this point,  
7 when the company looks back on the load forecast it  
8 prepared and filed in 2008 and applies the base rates  
9 approved by the Florida Public Service Commission  
10 ("Commission" or "FPSC") in the 2009 rate proceeding and  
11 compares these forecasted revenues to actual revenues,  
12 there is an estimated revenue shortfall of \$50 million in  
13 2009, increasing to a shortfall of \$129 million by 2012.

14  
15 On a projected basis for the year 2014, the 2008 load  
16 forecast with the 2009 base rates applied would produce  
17 revenues of \$1.071 billion, which is \$163 million greater  
18 than the \$908 million in revenues forecasted for the  
19 current 2014 test year.

20  
21 In short, customer growth and usage rates have changed  
22 from historical levels and the load growth the company  
23 expected in its last base rate proceeding never  
24 materialized. The current retail energy sales forecast  
25 of 18,370 GWH for the 2014 test year is 8 percent lower

1 than the 2009 test year projection of 19,993 GWH provided  
2 in the last base rate proceeding. In 2009, the  
3 Commission approved total base revenues for the company  
4 of \$970 million including step increase revenues.  
5 However, since then the company's annual base revenues  
6 averaged about \$900 million and have never exceeded \$933  
7 million. The company's forecasted base revenues for the  
8 2014 test year are \$908 million, or about \$62 million  
9 less than the revenue approved in the company's last base  
10 rate proceeding.

11  
12 Like the other utilities in Florida, the company has  
13 finally come to terms with the changing growth and usage  
14 patterns and the period of unusual uncertainty has  
15 passed. The company is now experiencing steady growth in  
16 customers, albeit at a slower rate, and expects customer  
17 and energy sales growth to continue improving over the  
18 next few years. The average annual growth rates over the  
19 forecast horizon for customers and energy sales are 1.5  
20 percent and 1.2 percent, respectively. The process Tampa  
21 Electric uses to prepare its load forecast and the steps  
22 it has taken to ensure it is reasonable are discussed  
23 below in my direct testimony.

24  
25 **TAMPA ELECTRIC'S FORECASTING PROCESS**

1     **Q.** Please describe Tampa Electric's load forecasting  
2     process.

3  
4     **A.** Tampa Electric uses econometric models and statistically  
5     adjusted engineering ("SAE") models, which are integrated  
6     to develop projections of customer growth, energy  
7     consumption and peak demands. The econometric models  
8     measure past relationships between economic variables,  
9     such as population, employment and customer growth. The  
10    SAE models, which incorporate end-use structure into an  
11    econometric model, are used for projecting average  
12    per-customer consumption. These models have consistently  
13    been used by Tampa Electric for generation planning  
14    purposes and the modeling results have been submitted to  
15    the Commission for review and approval in past regulatory  
16    proceedings. MFR Schedule F-5, which I am co-sponsoring,  
17    provides a more detailed description of the forecasting  
18    process.

19  
20    **Q.** Which assumptions were used in the base case analysis of  
21    customer growth?

22  
23    **A.** The primary economic drivers for the customer forecast  
24    are Hillsborough County and Florida population estimates,  
25    service area households and Hillsborough County

1 employment. The population forecast is the starting  
2 point for developing the customer and energy projections.  
3 Both the University of Florida's Bureau of Economic and  
4 Business Research ("BEBR") and Moody's Analytics provide  
5 population projections. The population forecast is based  
6 upon the projections of BEBR in the short-term and is a  
7 blend of BEBR and Moody's Analytics for the long-term  
8 forecast. Moody's Analytics provides projections of  
9 employment by major sectors. Service area households and  
10 Hillsborough County employment assumptions are utilized  
11 in estimating non-residential customer growth. For  
12 example, an increase in the number of households results  
13 in a need for additional services, restaurants and retail  
14 establishments. Additionally, projections of employment  
15 in the construction sector are a good indicator of  
16 expected increases and decreases in local construction  
17 activity. Similarly, commercial and industrial  
18 employment growth is a good indicator of expected  
19 activity in their respective sectors. The ten-year  
20 historical and forecasted average annual growth rates for  
21 these economic indicators are shown in Document No. 3 of  
22 my exhibit.

23  
24 **Q.** Which assumptions were used in the base case analysis of  
25 energy sales growth?

1     **A.**   Customer growth and per-customer consumption growth are  
2           the primary drivers for growth in energy sales.   The  
3           average per-customer consumption for each revenue class  
4           is based on the SAE modeling approach.   The SAE models  
5           have three components.   The first component includes  
6           assumptions of the long-term saturation and efficiency  
7           trends in end-use equipment.   The second component  
8           captures changes in economic conditions, such as  
9           increases in real household income, changes in number of  
10          persons per household, the price of electricity and how  
11          these factors affect a residential customer's consumption  
12          level.   A complete list of the critical economic  
13          assumptions used in developing these forecasts is shown  
14          in Document No. 3 of my exhibit.   The third component  
15          captures the seasonality of energy consumption.   Heating  
16          and cooling degree-day assumptions allocate the  
17          appropriate monthly weather impacts and are based on  
18          weather patterns over the past 20 years.   Historical and  
19          projected degree days are shown in Document No. 4 of my  
20          exhibit.   MFR Schedule F-7 and F-8 provide a description  
21          and the historical and projected values of each  
22          assumption used in the development of the 2014 test year  
23          retail energy sales.

24  
25     **Q.**   Which assumptions were used in the base case analysis of

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peak demand growth?

**A.** Peak demand growth is affected by long-term appliance trends, economic conditions and weather conditions. The end-use and economic conditions are integrated into the peak demand model from the energy sales' forecast. The weather variables are heating and cooling degree days at the time of the peak and for the 24-hour period of the peak day and the day prior to the peak. Weather variables provide the seasonality to the monthly peaks. By incorporating both temperature variables, the model accounts for cold or heat buildup that contributes to determining the peak day. The temperature assumptions used are based on an analysis of 20 years of peak day temperatures. For the peak demand forecast, the design temperature at the time of winter and summer peaks is 31 and 92 degrees Fahrenheit, respectively.

**Q.** Does Tampa Electric assess the reasonableness of these base assumptions?

**A.** Yes. The base case economic assumptions have been evaluated based on a comparison of the data series' historical average annual growth rates to the projected average annual growth rates for the forecast period. In

1 addition, each economic data series is compared to an  
2 alternate source and evaluated for consistency. Moody's  
3 Analytics' projections for Florida employment by major  
4 sectors and Florida real household income are compared to  
5 the projections from the Office of Economic and  
6 Demographic Research, which is part of the Florida  
7 Legislature. The projections for Florida employment  
8 growth were consistent between the two sources;  
9 therefore, it is reasonable to conclude that Moody's  
10 Analytics' projections for Hillsborough County employment  
11 growth were also reasonable.

12  
13 **Q.** Were the forecasts for population growth also evaluated  
14 for reasonableness?

15  
16 **A.** Yes. County and state level projections are compared and  
17 evaluated for consistency. Moody's Analytics and BEBR's  
18 population forecasts were also compared and evaluated for  
19 consistency. A blend of the two sources was used and  
20 provides a reasonable population projection.

21  
22 **Q.** Historically, what has been the accuracy of the company's  
23 retail energy sales forecasts?

24  
25 **A.** Over the past ten years, the average accuracy of the



1 retail energy sales forecasts, excluding the phosphate  
2 sector (which varies significantly from year to year), is  
3 a 3.3 percent overstatement compared to actuals.  
4 Industry-wide forecasts of electricity consumption have  
5 been overstated due to the unprecedented depth and  
6 duration of the Great Recession. With the period of  
7 unusual uncertainty behind us now, accuracy levels should  
8 fall back to typical levels of within 1.0 percent. The  
9 current forecast is tracking actual sales quite well.  
10 The forecast (excluding phosphate sales), which was  
11 completed in June of 2012, is 0.6 percent above 2012  
12 actual energy sales and year-to-date actual results  
13 through February. The results indicate that the forecast  
14 provides reasonable estimates for the 2014 test-year.

15  
16 **Q.** Have Tampa Electric's forecasting models and assumptions  
17 used in developing the customer, demand and energy  
18 forecasts been reviewed for reasonableness?

19  
20 **A.** Yes. Itron, Inc. ("Itron"), an industry leader that  
21 provides utility forecasting software and methodologies  
22 to more than 160 utilities and energy companies, reviewed  
23 Tampa Electric's forecasting models and assumptions.  
24 Itron concluded that the forecast models were  
25 theoretically sound with excellent model statistics and

1 modeling errors were reasonable and consistent with other  
2 utilities.

3

4 **TAMPA ELECTRIC'S FORECASTED GROWTH**

5 **Q.** What is Tampa Electric's customer base?

6

7 **A.** Tampa Electric's current customer base is shown in  
8 Document No. 5 of my exhibit. Tampa Electric's customer  
9 base averaged 684,235 retail accounts in 2012.

10

11 **Q.** What is Tampa Electric's projected customer growth?

12

13 **A.** Customer growth in 2012 was 1.2 percent, projections for  
14 2013 and 2014 are 1.2 percent and 1.3 percent,  
15 respectively. Tampa Electric is projecting an average  
16 annual increase of 10,729 new customers over the next ten  
17 years (2013-2022). This average annual increase of 1.5  
18 percent is slightly higher than the average annual growth  
19 rate of 1.4 percent during the past ten years  
20 (2003-2012), as reflected in Document No. 5 of my  
21 exhibit.

22

23 **Q.** How do Tampa Electric's projected customer growth rates  
24 compare with historical growth rates?

25

1     **A.**   Customer growth rates are lower than those experienced  
2           prior to the recent recession; however, customer growth  
3           is considerably higher than it was in the recession  
4           period between 2007 and 2009.  Customer growth was flat  
5           to declining during that recession period.  Customer  
6           growth rates are currently back up to 1.2 percent.

7  
8     **Q.**   What is Tampa Electric's energy sales forecast?

9  
10    **A.**   The primary driver behind the increase in the energy  
11          sales forecast is customer growth.  Offsetting some of  
12          the customer growth is the impact of per-customer  
13          consumption, which is expected to decrease at an average  
14          annual rate of 0.3 percent over the next ten years  
15          (2013-2022), as shown in Document No. 6 of my exhibit.  
16          Combining the customer growth and per-customer  
17          consumption, retail energy sales are expected to increase  
18          at an average annual rate of 1.2 percent over the next  
19          ten years (2013-2022).  Historical and forecasted energy  
20          sales are shown in Document No. 7 of my exhibit.

21  
22    **Q.**   What are the primary drivers behind the projected decline  
23          in average usage?

24  
25    **A.**   The primary drivers are improvements in end-use

1 efficiency resulting from appliance and equipment  
2 replacement, new end-use standards (such as the new  
3 lighting standards that are expected to have significant  
4 impact on residential sales), economy-induced  
5 conservation and demand-side management ("DSM") program  
6 activity.

7  
8 **Q.** How do the 2014 test year projections for retail energy  
9 sales compare to the same year's projections that were  
10 prepared and filed in Tampa Electric's 2008 petition to  
11 increase base rates?

12  
13 **A.** Projections for retail energy sales for the current 2014  
14 test year are approximately 17 percent lower than the  
15 projections for the year 2014 that were filed in the 2008  
16 petition. The sudden reductions in customer growth,  
17 economy-induced conservation, business closures and  
18 improvements in appliance and lighting energy  
19 efficiencies are primarily responsible for the  
20 significant changes in energy consumption patterns across  
21 the electric industry.

22  
23 **Q.** What is Tampa Electric's peak demand forecast?

24  
25 **A.** Summer and winter peak usage per-customer are projected

1 to decline at an average annual rate of 0.4 percent and  
2 0.3 percent, respectively. Document No. 8 of my exhibit  
3 shows historical and forecasted peak usage per-customer  
4 for summer and winter peaks. The increase in customers  
5 and the decrease in per-customer demand results in an  
6 average annual growth rate of 1.1 percent over the next  
7 ten years for both the winter and summer peaks, as shown  
8 in Document No. 9 of my exhibit. Summer and winter firm  
9 peak demands, which have been reduced by curtailable load  
10 such as load management and interruptible loads, are  
11 shown in Document No. 10 of my exhibit.

12  
13 **Q.** Are conservation and demand-side management impacts  
14 accounted for in the energy sales and peak demand  
15 forecasts?

16  
17 **A.** Yes. Tampa Electric develops energy and demand forecasts  
18 for each conservation and DSM program. The aggregated  
19 incremental energy savings and demand impact projections  
20 are then subtracted from the forecasts.

21  
22 **Q.** Are the impacts of solar generation accounted for in the  
23 energy sales and peak demand forecasts?

24  
25 **A.** Yes. The impacts of solar generation are included in

1 Tampa Electric's portfolio of conservation programs.

2

3 **Q.** Are electric vehicle impacts accounted for in the energy  
4 sales and peak demand forecasts?

5

6 **A.** No. Tampa Electric does not currently make long-term  
7 projections of the number of electric vehicle charging  
8 stations within its service area. The market for such  
9 devices is not sufficiently mature to accurately project  
10 such counts. Also, the recent change in Florida Statutes  
11 making public charging a non-utility service has just  
12 gone into effect and its impact on the number of charging  
13 stations is unknown. At this point, the impacts of  
14 electric-powered vehicles on Tampa Electric's demand and  
15 energy forecasts is not significant. The company will  
16 continue to monitor trends in this area and incorporate  
17 them into the forecast when there is more certainty as to  
18 the impacts on the company's loads.

19

20 **Q.** Has the forecast which you support in this proceeding  
21 been presented in prior filings with the Commission?

22

23 **A.** Yes. This forecast was recently reviewed and used by the  
24 Commission in Docket No. 120234-EI: Petition to Determine  
25 Need for Polk 2-5 Combined Cycle Conversion; Order No.

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PSC-13-0014 issued on January 8, 2013.

My direct testimony in that docket and extensive discovery thoroughly vetted all relevant issues. The load forecasts were not rebutted and there were no disputes, which resulted in the stipulation of my direct testimony into the record.

**Q.** Has the company performed any sensitivity analyses on its load forecast?

**A.** Yes. The base case scenario was tested for sensitivity to varying economic conditions and customer growth rates. The high and low peak demand and energy scenarios represent an alternative to the company's base case outlook. The high scenario represents more optimistic economic conditions in the areas of customers, employment and income. The low band represents less optimistic scenarios in the same areas. Compared to the base case, the expected customer and economic growth rates are 0.5 percent higher in the high scenario and 0.5 percent lower in the low scenario.

**Q.** Does Tampa Electric conclude that the forecasts of customers, energy sales and demand are appropriate and

1 reasonable?

2

3 **A.** Yes. The customer, demand and energy sales forecasts are  
4 based on assumptions that were developed by industry  
5 experts and are the most recent assumptions available at  
6 the time the forecasts were developed. The forecasting  
7 methods used to develop the forecasts are theoretically  
8 and statistically sound and were previously reviewed and  
9 accepted by the Commission. In addition, the average  
10 annual growth rates for per-customer demand and energy  
11 usage are compared for consistency and compared to  
12 historical growth rates. Summer and winter load factors  
13 are reviewed to ensure proper integration of the peak and  
14 energy models. The results show that the load factors  
15 are reasonable when compared to historical years. Load  
16 factors have dropped slightly due to the loss of  
17 phosphate load. The load factors are shown in Document  
18 No. 11 of my exhibit.

19

20 **Q.** Have the customer, demand and energy sales forecasts been  
21 reviewed by external consultants?

22

23 **A.** Yes. Tampa Electric witness Eric Fox who is Director,  
24 Forecast Solutions at Itron, Inc. has reviewed the  
25 forecast results. Witness Fox has filed direct testimony



1 in support of the customer, demand and energy sales  
2 forecasts and concludes that the forecasting results are  
3 reasonable and appropriate and the methodologies used for  
4 developing the forecasts represent best industry  
5 practice. The forecasts are consistent with historical  
6 trends, Energy Information Administration projections at  
7 the South Atlantic and national level, as well as with  
8 other utility forecasts.

9  
10 **SUMMARY**

11 **Q.** Please summarize your direct testimony.

12  
13 **A.** Tampa Electric's service area will continue to grow at a  
14 steady pace over the forecast horizon. The company  
15 expects an average increase in customers of 1.5 percent a  
16 year, which is an increase of almost 105,000 by 2022.  
17 Per-customer demand and energy consumption is expected to  
18 continue to decline slightly over the next ten years. As  
19 a result, retail energy sales are expected to increase at  
20 an average annual rate of 1.2 percent over the next ten  
21 years. Up-to-date reviews of actual results confirm  
22 that the company's forecast is a reliable representation  
23 of projected sales and any adjustments to reflect updated  
24 results would likely result in a slight reduction to the  
25 retail energy sales projections. The methods used for

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developing the customer, demand and energy forecasts presented in my direct testimony represent best practices and are based on appropriate and reasonable assumptions.

**Q.** Does this conclude your direct testimony?

**A.** Yes, it does.

TAMPA ELECTRIC COMPANY  
DOCKET NO. 130040-EI  
WITNESS: CIFUENTES

EXHIBIT

OF

LORRAINE L. CIFUENTES

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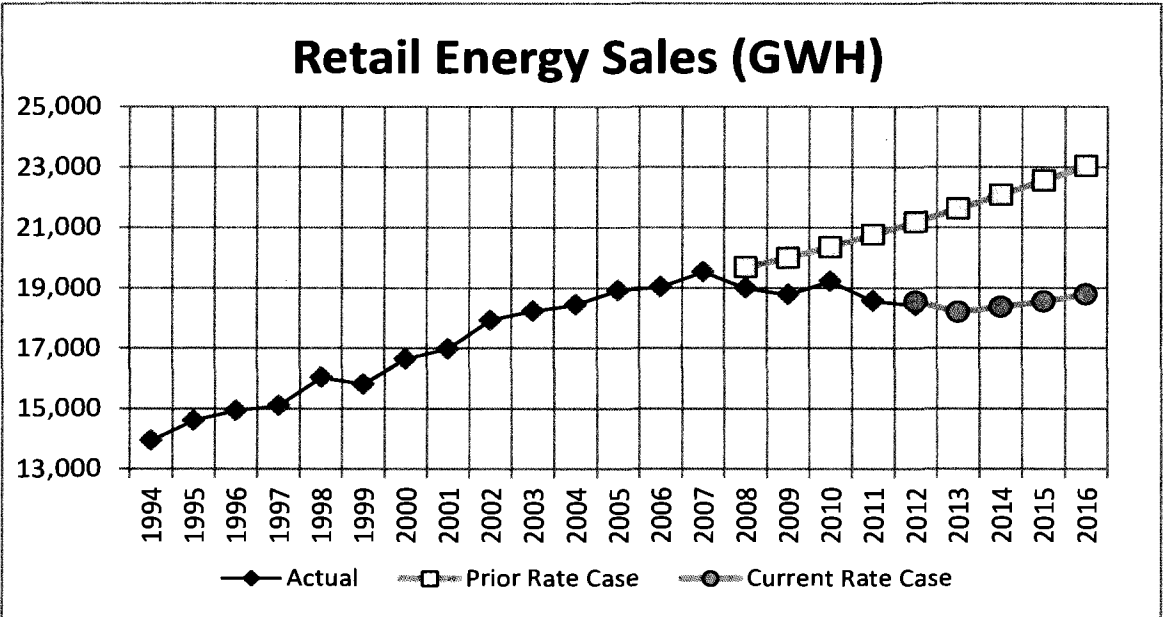
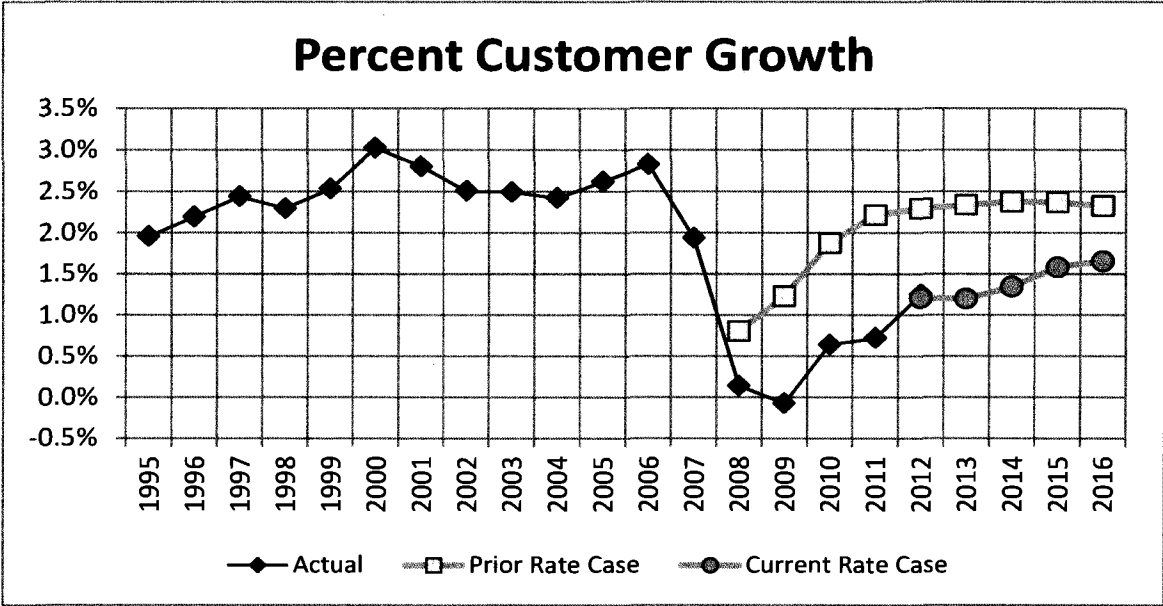
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**LIST OF MINIMUM FILING REQUIREMENT SCHEDULES  
SPONSORED OR CO-SPONSORED BY LORRAINE L. CIFUENTES**

<b>MFR Schedule</b>	<b>Title</b>
C-33	Performance Indices
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MFR Schedule	Title
F-6	Forecasting Models - Sensitivity Of Output To Changes In Input Data
F-7	Forecasting Models - Historical Data
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	Population (Millions)	Residential Real Price of Electricity (\$/MWH)	Real Household Income	Persons Per Household	Commercial Real Gross Output (Millions)	Government Real Gross Output (Millions)	Construction Employment (Thousands)	Commercial Employment (Thousands)	Government Employment (Thousands)	Industrial Employment (Thousands)
2003	1,086	\$65.00	\$84,105	2.6	\$40,643	\$5,829	37.4	443.0	78.7	31.8
2004	1,115	\$65.95	\$86,430	2.6	\$42,371	\$6,004	41.3	459.8	78.3	32.7
2005	1,146	\$65.66	\$88,429	2.6	\$45,475	\$5,640	45.9	475.1	78.4	33.5
2006	1,175	\$66.43	\$91,465	2.6	\$47,085	\$5,699	47.6	484.9	78.6	33.9
2007	1,196	\$70.16	\$91,769	2.6	\$48,035	\$6,161	45.2	494.8	80.0	32.2
2008	1,208	\$69.38	\$90,937	2.6	\$46,490	\$6,262	39.5	474.2	80.6	29.5
2009	1,218	\$71.91	\$86,465	2.6	\$46,021	\$6,488	30.9	447.3	82.6	25.4
2010	1,231	\$71.62	\$86,139	2.6	\$46,581	\$6,340	26.6	449.8	82.3	23.4
2011	1,240	\$67.58	\$87,153	2.6	\$47,531	\$5,988	26.2	463.4	82.5	24.1
2012	1,249	\$64.04	\$87,979	2.6	\$48,650	\$6,057	25.3	476.5	83.2	25.0
2013	1,262	\$63.73	\$89,918	2.6	\$50,496	\$6,105	27.1	484.9	84.0	25.1
2014	1,280	\$63.95	\$92,919	2.6	\$52,809	\$6,100	28.7	496.8	85.8	24.9
2015	1,300	\$63.31	\$95,529	2.6	\$55,001	\$6,144	30.3	512.6	87.5	24.8
2016	1,322	\$62.50	\$97,811	2.6	\$56,871	\$6,222	32.0	527.5	88.5	24.7
2017	1,343	\$60.77	\$99,096	2.6	\$58,626	\$6,251	32.6	537.9	88.6	24.4
2018	1,364	\$58.96	\$100,299	2.6	\$60,454	\$6,288	33.1	546.1	88.7	24.0
2019	1,385	\$58.17	\$101,764	2.6	\$62,298	\$6,324	33.6	554.8	88.7	23.6
2020	1,405	\$57.57	\$103,258	2.6	\$64,115	\$6,356	34.4	564.4	88.7	23.2
2021	1,424	\$57.11	\$104,911	2.6	\$65,920	\$6,384	35.3	574.2	88.7	22.8
2022	1,443	\$56.65	\$106,667	2.6	\$67,696	\$6,403	36.2	584.2	88.6	22.4
<b>Average Annual Growth Rates</b>										
2003-2012	1.6%	-0.2%	0.5%	0.1%	2.0%	0.4%	-4.3%	0.8%	0.6%	-2.6%
2013-2022	1.5%	-1.3%	1.9%	0.0%	3.3%	0.5%	3.3%	2.1%	0.6%	-1.3%

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**Tampa Electric Company  
Billing Cycle Based Degree-Days**

	<u>Heating Degree Days</u>	<u>Cooling Degree Days</u>
1992	540	3,302
1993	441	3,453
1994	430	3,762
1995	547	3,689
1996	792	3,479
1997	343	3,754
1998	406	4,011
1999	342	3,719
2000	417	3,689
2001	572	3,613
2002	447	3,982
2003	605	3,736
2004	547	3,490
2005	534	3,469
2006	499	3,513
2007	381	3,849
2008	420	3,523
2009	457	3,823
2010	1000	3,642
2011	575	3,844
2012	241	3,916
2013	512	3,655
2014	512	3,655
2015	512	3,655
2016	512	3,655
2017	512	3,655
2018	512	3,655
2019	512	3,655
2020	512	3,655
2021	512	3,655
2022	512	3,655
<b>Average Annual Degree Days</b>		
1992-2011	515	3,667
2013-2022	512	3,655

**Tampa Electric Company  
Customer Forecast**

	<u>Number of Customers</u>
2003	604,900
2004	619,535
2005	635,621
2006	653,706
2007	666,354
2008	667,266
2009	666,750
2010	670,991
2011	675,799
2012	684,235
2013	692,125
2014	701,415
2015	712,504
2016	724,281
2017	735,481
2018	746,489
2019	757,529
2020	768,510
2021	778,820
2022	788,686

**Average Annual Growth Rates**

2003-2012	1.4%
2013-2022	1.5%

**Average Absolute Growth**

2003-2012	8,815
2013-2022	10,729

**Tampa Electric Company  
Per-Customer Energy Consumption  
(kWh/Customer)**

	Total <u>Retail</u>	Total Excluding <u>Phosphate</u>
2003	30,129	28,021
2004	29,759	27,777
2005	29,754	27,954
2006	29,103	27,673
2007	29,313	27,739
2008	28,459	27,008
2009	28,158	26,800
2010	28,634	27,216
2011	27,469	26,388
2012	26,909	25,575
2013	26,299	25,420
2014	26,190	25,312
2015	26,037	25,173
2016	25,951	25,092
2017	25,886	25,056
2018	25,836	25,018
2019	25,780	24,974
2020	25,697	24,903
2021	25,633	24,849
2022	25,598	24,824

**Average Annual Growth Rates**

2003-2012	-1.2%	-1.0%
2013-2022	-0.3%	-0.3%

**Average Absolute Growth**

2003-2012	-358	-272
2013-2022	-78	-66

**Tampa Electric Company  
Retail Energy Sales  
(GWH)**

	Total <u>Retail</u>	Total Excluding <u>Phosphate</u>
2003	18,225	16,948
2004	18,437	17,208
2005	18,912	17,763
2006	19,025	18,089
2007	19,533	18,483
2008	18,990	18,020
2009	18,774	17,868
2010	19,213	18,261
2011	18,564	17,832
2012	18,412	17,499
2013	18,202	17,593
2014	18,370	17,753
2015	18,552	17,935
2016	18,795	18,173
2017	19,039	18,427
2018	19,287	18,675
2019	19,529	18,918
2020	19,749	19,137
2021	19,963	19,352
2022	20,189	19,578

**Average Annual Growth Rates**

2003-2012	0.1%	0.4%
2013-2022	1.2%	1.2%

**Average Absolute Growth**

2003-2012	21	61
2013-2022	221	221

**Tampa Electric Company  
Per-Customer Peak Demand  
(kW/Customer)**

	<u>Winter</u>	<u>Summer</u>
2003	6.42	5.99
2004	5.40	6.03
2005	5.80	6.24
2006	5.72	6.13
2007	5.10	6.19
2008	5.56	5.92
2009	6.12	6.02
2010	6.72	5.84
2011	5.97	5.82
2012	5.14	5.69
2013	5.74	5.62
2014	5.70	5.60
2015	5.67	5.57
2016	5.65	5.55
2017	5.64	5.53
2018	5.63	5.51
2019	5.61	5.49
2020	5.60	5.47
2021	5.58	5.45
2022	5.57	5.43

**Average Annual Growth Rates**

2003-2012	-2.4%	-0.6%
2013-2022	-0.3%	-0.4%

**Average Absolute Growth**

2003-2012	-0.14	-0.03
2013-2022	-0.02	-0.02

**Tampa Electric Company  
Peak Demand  
(MW)**

	<u>Winter</u>	<u>Summer</u>
2003	3881	3623
2004	3344	3737
2005	3686	3968
2006	3736	4010
2007	3398	4123
2008	3709	3952
2009	4080	4015
2010	4512	3917
2011	4037	3931
2012	3517	3892
2013	3970	3893
2014	3999	3928
2015	4043	3969
2016	4095	4017
2017	4147	4065
2018	4200	4112
2019	4251	4159
2020	4301	4203
2021	4349	4244
2022	4395	4286

**Average Annual Growth Rates**

2003-2012	-1.1%	0.8%
2013-2022	1.1%	1.1%

**Average Absolute Growth**

2003-2012	-40	30
2013-2022	47	44

**Tampa Electric Company  
Firm Peak Demand  
(MW)**

	<u>Winter</u>	<u>Summer</u>
2003	3455	3351
2004	2936	3445
2005	3287	3725
2006	3523	3769
2007	3127	3876
2008	3443	3723
2009	3754	3799
2010	4246	3710
2011	3725	3699
2012	3237	3677
2013	3699	3667
2014	3731	3701
2015	3778	3741
2016	3832	3788
2017	3887	3835
2018	3941	3881
2019	3993	3927
2020	4045	3971
2021	4095	4012
2022	4144	4054

**Average Annual Growth Rates**

2003-2012	-0.7%	1.0%
2013-2022	1.3%	1.1%

**Average Absolute Growth**

2003-2012	-24	36
2013-2022	49	43

**Tampa Electric Company  
Firm Peak Load Factor  
(%)**

	<u>Winter</u>	<u>Summer</u>
2003	60.2%	62.1%
2004	71.5%	60.9%
2005	65.7%	58.0%
2006	61.6%	57.6%
2007	71.3%	57.5%
2008	62.8%	58.1%
2009	57.1%	56.4%
2010	51.7%	59.1%
2011	56.9%	57.3%
2012	64.8%	57.0%
2013	56.2%	56.7%
2014	56.2%	56.7%
2015	56.1%	56.6%
2016	55.8%	56.5%
2017	55.9%	56.7%
2018	55.9%	56.7%
2019	55.8%	56.8%
2020	55.6%	56.6%
2021	55.6%	56.8%
2022	55.6%	56.8%

**Average Annual Growth Rates**

2003-2012	0.8%	-0.9%
2013-2022	-0.1%	0.0%