

130000-07

2013 Incumbent Local Exchange Carrier (ILEC) Questionnaire
(Due by April 15, 2013)¹

Company: Embarq Florida, Inc. d/b/a CenturyLink

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Services Provided in Florida

1. Please complete all applicable data tables. **Please see attached FCC Form 477 filing for this entity.**
2. If you submitted data tables in 2012, please provide an explanation below of any differences in the number of access lines by category that occurs in your 2013 submission that exceeds 10 percent.

Optical Carrier Broadband connections increased by 29% but the variance is considered immaterial due to the small number of units in service (increase from 7 connections to 9 connections). This service has generally been trending downward over the last few years as more customers are migrating to Ethernet services.

VoIP access lines increased by 19% due to increased market penetration.

Total State Retail Residential and Business Access Line Counts

3. How many traditional retail residential and business voice-grade equivalent lines do you have in Florida? The numbers below should match the residential and business totals in Table 1. The Commission's intent is to publish these totals in the report.

[REDACTED]	Residential
[REDACTED]	Business
[REDACTED]	Total

COM _____
 AFD _____
 APA _____
 ECO _____
 ENG _____
 GCL _____
 DM _____
 TEL 1
 CLK 1

¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

Bundled Services & Prepaid Service

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

Residential
 Business
 Not applicable

VoIP

5. Did you provide VoIP service to end users in Florida as of December 31, 2012? VoIP service is defined as IP-based voice service over a digital connection.

Yes
 No

6. Indicate below whether you are currently providing VoIP service to end users in Florida. Please check all that apply.

Not providing VoIP service to end users
 Providing VoIP services to business end users
 Providing VoIP services to residential end users

7. If you are providing VoIP service in Florida, please check all that apply:

Use of public Internet
 Use of private IP network

Broadband

8. Do you provide broadband to residential customers in Florida?

Yes
 No

9. If you do provide broadband to residential customers in Florida, please give your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available. 96.2%

10. How many residential broadband subscribers do you have in Florida?

11. Please list the method(s) of broadband provisioning utilized by your company in Florida

REDACTED

(i.e., DSL, cable modem, fiber, etc.). ADSL, Ethernet, ATM, Frame Relay, Optical.

12. What are the typical downstream and upstream speeds for your most subscribed to broadband service? [REDACTED]
13. What is the monthly price for your most subscribed to broadband service?

[REDACTED]
Note: Response based on residential information.

Fiber Deployment

14. Did you have any fiber deployments to homes or businesses in Florida between January 1, 2012 and December 31, 2012?

 X Yes
 No

15. Please provide the number of new residential and business subscribers served by Fiber to the Home, Fiber to the Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

 Residential Subscribers
 Business Subscribers
 Total

Note: The number of new residential and business subscribers served by FTTH, FTTP and/or FTTC is not available.

16. Please provide your company's total statewide residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

 Residential Subscribers
 Business Subscribers
 Total

Note: The number of current residential and business subscribers served by FTTH, FTTP and/or FTTC is not available.

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FCC Form 477 – Confidential document redacted in its entirety.

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