REQUEST TO ESTABLISH DOCKET (Please type or print. File original plus 1 copy with CLK.)											
Date:	4/29/2013			Docket No.:	130097-TX	27	29	17/1			
1. From Staff / Division: Office Of Telecon			Office Of Telecon	nmunications/Tor	cations/Toni Earnhart 22						
2. OPR:	Toni Ea	ırnhart, TE	L			200	00	SC			
3. OCR:	GCO	GCO GCO									
4. Suggested Docket Title:			Compliance investigation of local exchange Certificate No. 8791, issued to Convergia, Inc., for apparent first-time violation of Rule 25-4.0161, FAC., Regulatory Assessment Fees; Telecommunications Companies.								
5. Program/Module/Submodule Assignment:					A18a, A10		_				
6. Sugges	ted Doc	ket Mail L	ist.								
a. Provide NAMES/ACRONYMS, if registe				red company.	Provided as an Attachment						
Company Code, if applicable: (include			address, if differer	nt from MCD):	Representatives (name and address):						
					_						
							_				
			<u> </u>								
b. Pro	vide CO	MPLETE	NAME AND ADDR	ESS for all other	s. (match representative:	s to compa	anies)				
Company Code, Interested persons, if any, if applicable: (include address, if different			• •	ot from MCD):	Representatives (name a	ınd addres	s):				
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	_			<u> </u>			_				
7. Check o	ne:	⊠ Supp	oorting Documenta	ation Attached	☐ To be provided with	Recomme	ndatio)n			
Comments:											

DOCUMENT REMBER-DAT

PLACE STICKER AT TOP OF ENVELORE TO THE RIGHT

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY					
 ■ Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired. ■ Print your name and address on the reverse so that we can return the card to you. ■ Attach this card to the back of the mailpiece or on the front if space permits. 1. Article Addressed to: TY025-12-0-D Convergia, Inc. 237 Hymus Blvd. Pointe Claire, Quebec Canada, H9R 5C7 		☐ Insured Mail ☐ C.O.D.	low: No				
		4. Restricted Delivery? (Extra Fee)	tes				
2. Article Number 701.	1 350	10 0001 5979 384					
PS Form 3811, February 2004 Dom		Im Receipt	102595-02-M-1540				

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
Julie I. Brown





OFFICE OF THE GENERAL COUNSEL S. CURTIS KISER GENERAL COUNSEL (850) 413-6199

Public Service Commission

February 21, 2013

TY025-12-0-D Convergia, Inc. 237 Hymus Blvd. Pointe Claire, Quebec Canada, H9R 5C7

Dear Certificate/Registration Holder:

The purpose of this letter is to inform you that the Commission has not received the 2012 Regulatory Assessment Fee (RAF) return and payment. As required by Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C.), you were mailed a RAF return form on December 15, 2012, and payment was due on January 30, 2013.

Because you are delinquent in payment, in addition to the RAF, which is 0.0016 of a company's intrastate revenues or a minimum fee of \$600, whichever is greater, the company must now pay late payment charges. The late payment charges, consisting of interest and penalty, are outlined on the reverse side of the RAF return form. If you have misplaced or require a copy of the 2012 RAF return form, please contact David Brown or Valorie Moore at the numbers listed below or via e-mail.

If payment is not postmarked within 15 calendar days of receipt of this notice, as evidenced by the certified mail reciept, Rule 25-4.0161, F.A.C., automatically imposes a penalty of \$500, \$1,000, or \$2,000, in addition to the interest and penalty listed in the preceding paragraph. The penalty is based on the number of prior dockets against a company for violation of the RAF rule. For example, if a company has no prior dockets and fails to pay in accordance with this notice, it automatically will be assessed a \$500 penalty. For one prior docket, it automatically will be assessed a \$1,000 penalty and for two, a \$2,000 penalty. For a third docket, staff will submit a recommendation to the Commission seeking cancellation of the company's certificate or cancellation of its tariff and removal from the register.

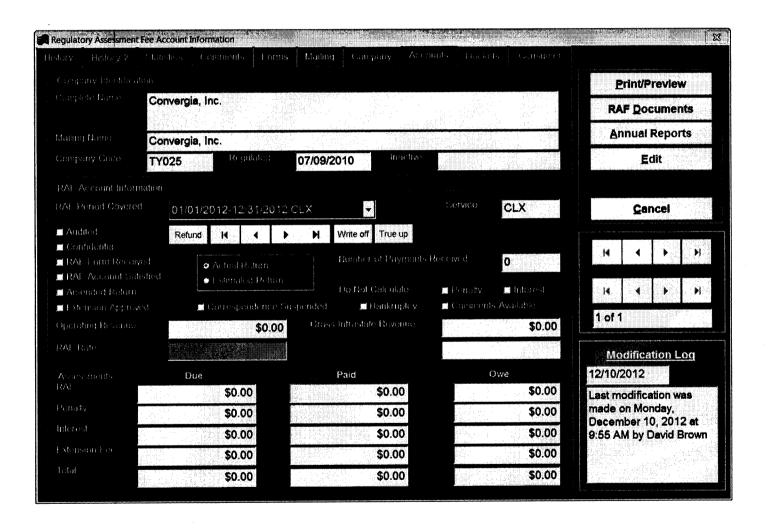
Therefore, it is very important that you pay the 2012 Regulatory Assessment Fee plus late payment charges immediately. If you have any questions, please contact David Brown at (850) 413-6267 or Valorie Moore at (850) 413-6275 or via e-mail at dbrown@psc.state.fl.us or vmoore@psc.state.fl.us.

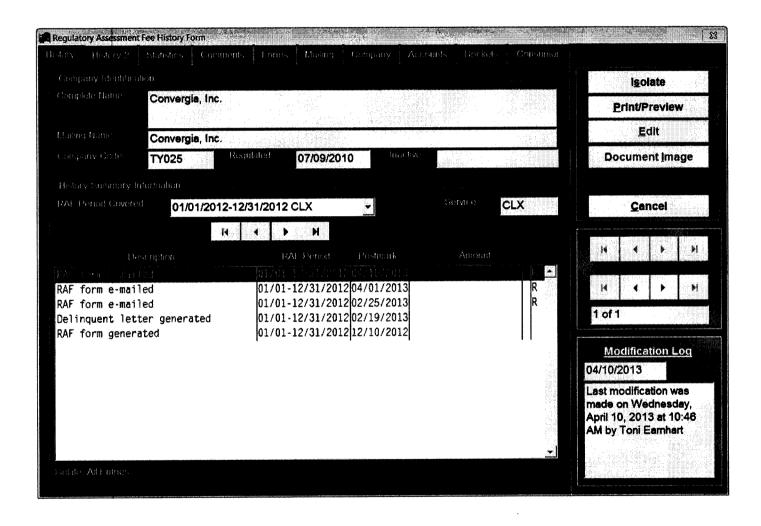
Sincerely,

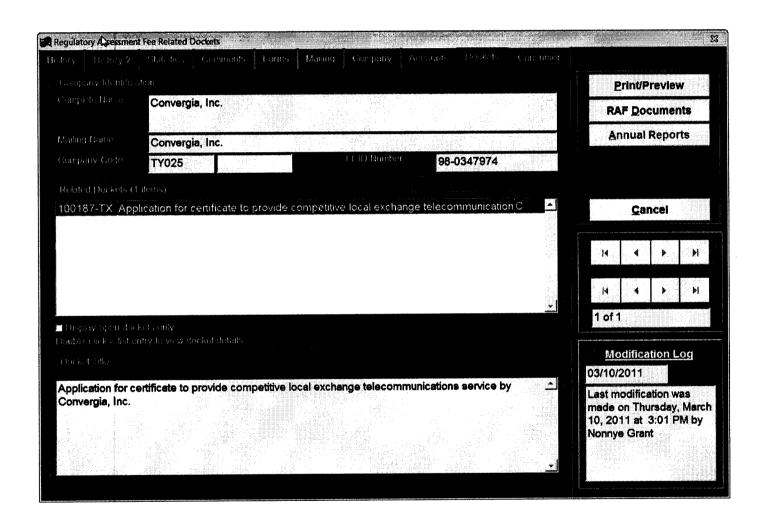
S Curtis Kiser

Office of the General Counsel

cc: Fiscal Services Section







Toni Earnhart

From:

Toni Earnhart

Sent:

Monday, April 01, 2013 1:04 PM

To:

'Joycetessier@future.ca'; 'marina.kuznetsov@convergia.com'

Cc:

Toni Earnhart

Subject:

Florida Public Svc Commission UNPAID 2012 RAF for Convergia, Inc. -- Compliance

Issue

Importance:

High

I wanted to send a courtesy email to see if your Company missed paying the 2012 RAF as an over site. If the payment is in the mail, just let me know.

Our RAF data system is currently showing that RAF is currently past due and will have P&I accrued as well.

If paying the minimum, with P&I, RAF is \$708 if submitted by April 5th.

I am the Analyst that processes Compliance Actions for the Commission and I will be opening dockets on noncompliant companies within the next week.

Once the dockets are opened, companies are fined an additional \$500 to \$2000 for late RAF payment.

To avoid potential compliance actions, please try to submit the past due RAF this week.

Call or email if you have any questions. Let me know if you need me to mail you another 2012 RAF form to complete and submit.

418 called (SI4) 654-7710 ext 5535

and got trapped in Voice mail Loop.

called (SI4) 653-6300 and was placed on hold.

Reached company and was told they would submit gat Payment.

Toni Earnhart

From:

Toni Earnhart

Sent:

Wednesday, April 10, 2013 10:46 AM

To:

'christine.eaton@future.ca'

Subject:

Convergia, Inc. Delinquent 2012 Regulatory Assessment Fees due January 30, 2013.

Attachments:

ty025-12-0-d-0.pdf; RAFty025-11-0-r-0.pdf

Hi Christine,

Thanks for calling. I will send the 2012 RAF form in a separate email. Below are screen prints of our system contacts for Convergia in Florida. Please email back any contact changes, phone, fax, email, etc... and I will forward the email to the Commission Clerk for update. I also included the 2011 filing information in our tracking database and attached a copy of the 2011 RAF form filed for your review.

2012 Minimum RAF is \$600 the late P&I is \$108. Please FEDEX for Friday Delivery to avoid compliance actions.

Regulator	/ Assessment	t Fee Mailing I	nformation	andreading of the	100			an and the			
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	id Address										
Complete	Complete Name		a, Inc.								
Mailing N	ame	Convergi	a, Inc.								
Compan	Company Code		TY025 →		1 ED Number				98-0347974		
Aftention											
Address	l mo 1	237 Hym	us Blvd.								
Address	Lino 2	Pointe Cl	aire, Quebec								
City	City					State		- J	Zip Code	I	9R 5-7
E-mail A	E-mail Address:		sier@future	.ca							
Web Ad	dress:	http://www	v.convergia.	com							
Compan	y Liaisons a	and Phone N	umbers								
Name	Joyce '	Tax Analyst) 694-7710 ext 5535			Name						
litle	U.S. Te				Little						
Phone	(514) 6				Phone	()) -				
E-mail:	Joycetessier@future.ca			E-mail							
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Tax 1	(514) 4	28-8473	Fax 2	() -			Count	Y			i fatorici.

