

REQUEST TO ESTABLISH DOCKET

(Please type or print. File original *plus* 1 copy with CLK.)

RECEIVED-FPSC
 13 APR 30 AM 10:13
 COMMISSION
 CLERK

Date:	4/30/2013	Docket No.:	130108-TX 22
1. From Staff / Division:		Office Of Telecommunications/Toni Earnhart	
2. OPR:	Toni Earnhart, TEL		
3. OCR:	GCO		
4. Suggested Docket Title:		Compliance investigation of local exchange Certificate No. 8446, issued to Think 12 Corporation d/b/a Hello Depot, for apparent second-time violation of Rule 25-4.0161, FAC., Regulatory Assessment Fees; Telecommunications Companies.	
5. Program/Module/Submodule Assignment:			A18a, A10
6. Suggested Docket Mail List.			
a. Provide NAMES/ACRONYMS, if registered company.			<input type="checkbox"/> Provided as an Attachment
Company Code, if applicable:	Parties (include address, if different from MCD):	Representatives (name and address):	
TX761			
b. Provide COMPLETE NAME AND ADDRESS for all others. (match representatives to companies)			
Company Code, if applicable:	Interested persons, if any, (include address, if different from MCD):	Representatives (name and address):	
7. Check one:	<input checked="" type="checkbox"/> Supporting Documentation Attached		<input type="checkbox"/> To be provided with Recommendation

Comments:

DOCUMENT NUMBER - DATE
 02308 APR 30 2013

TX761-12-0-D

SENDER: COMPLETE THIS SECTION	COMPLETE THIS SECTION ON DELIVERY
<ul style="list-style-type: none">Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.Print your name and address on the reverse so that we can return the card to you.Attach this card to the back of the mailpiece, or on the front if space permits.	A. Signature X <i>[Signature]</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee
1. Article Addressed to: TX761-12-0-D Think 12 Corporation d/b/a Hello Depot 650 East Devon Avenue, #133 Itasca, IL 60143-3136	B. Received by (Printed Name) <i>[Signature]</i> C. Date of Delivery 5/25/07 D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No
2. Article Number (Transfer from service label)	3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input checked="" type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.
	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes
7011 3500 0001 5979 1133	
PS Form 3811, February 2004	Domestic Return Receipt 102595-02-M-1540

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1. Article Addressed to: TX761-12-0-D Think 12 Corporation d/b/a Hello Depot 650 East Devon Avenue, #133 Itasca, IL 60143-3136	B. Received by (Printed Name) C. Date of Delivery D. Is delivery address different from item 1? <input type="checkbox"/> Yes If YES, enter delivery address below: <input type="checkbox"/> No
2. Article Number (Transfer from service label)	3. Service Type <input checked="" type="checkbox"/> Certified Mail <input type="checkbox"/> Express Mail <input type="checkbox"/> Registered <input checked="" type="checkbox"/> Return Receipt for Merchandise <input type="checkbox"/> Insured Mail <input type="checkbox"/> C.O.D.
	4. Restricted Delivery? (Extra Fee) <input type="checkbox"/> Yes
7011 3500 0001 5979 1133	
PS Form 3811, February 2004	Domestic Return Receipt 102595-02-M-1540

COMMISSIONERS:
RONALD A. BRISÉ, CHAIRMAN
LISA POLAK EDGAR
ART GRAHAM
EDUARDO E. BALBIS
Julie I. Brown

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
S. CURTIS KISER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

February 21, 2013

TX761-12-0-D
Think 12 Corporation d/b/a Hello Depot
650 East Devon Avenue, #133
Itasca, IL 60143-3136

Dear Certificate/Registration Holder:

The purpose of this letter is to inform you that the Commission has not received the 2012 Regulatory Assessment Fee (RAF) return and payment. As required by Section 364.336, Florida Statutes, and Rule 25-4.0161, Florida Administrative Code (F.A.C.), you were mailed a RAF return form on December 15, 2012, and payment was due on January 30, 2013.

Because you are delinquent in payment, in addition to the RAF, which is 0.0016 of a company's intrastate revenues or a minimum fee of \$600, whichever is greater, the company must now pay late payment charges. The late payment charges, consisting of interest and penalty, are outlined on the reverse side of the RAF return form. If you have misplaced or require a copy of the 2012 RAF return form, please contact David Brown or Valorie Moore at the numbers listed below or via e-mail.

If payment is not postmarked within 15 calendar days of receipt of this notice, as evidenced by the certified mail receipt, Rule 25-4.0161, F.A.C., automatically imposes a penalty of \$500, \$1,000, or \$2,000, in addition to the interest and penalty listed in the preceding paragraph. The penalty is based on the number of prior docketed against a company for violation of the RAF rule. For example, if a company has no prior docketed and fails to pay in accordance with this notice, it automatically will be assessed a \$500 penalty. For one prior docket, it automatically will be assessed a \$1,000 penalty and for two, a \$2,000 penalty. For a third docket, staff will submit a recommendation to the Commission seeking cancellation of the company's certificate or cancellation of its tariff and removal from the register.

Therefore, it is very important that you pay the 2012 Regulatory Assessment Fee plus late payment charges immediately. If you have any questions, please contact David Brown at (850) 413-6267 or Valorie Moore at (850) 413-6275 or via e-mail at dbrown@psc.state.fl.us or vmoore@psc.state.fl.us.

Sincerely,

Handwritten signature of S. Curtis Kiser in black ink.

S. Curtis Kiser
Office of the General Counsel

cc: Fiscal Services Section

Regulatory Assessment Fee Account Information

History History 2 Statistics Comments Forms Mailing Company Accounts Dockets Consumer

Company Identification

Complete Name: Think 12 Corporation d/b/a Hello Depot

Mailing Name: Think 12 Corporation d/b/a Hello Depot

Company Code: TX761 Regulated: 04/05/2004 Inactive:

RAF Account Information

RAF Period Covered: 01/01/2012-12/31/2012 CLX Service: CLX

Refund Write off True up

Audited
 Confidential
 RAF Form Received
 RAF Account Satisfied
 Amended Return
 Extension Approved

Actual Return
 Estimated Return

Correspondence Suspended
 Bankruptcy
 Penalty
 Interest
 Comments Available

Operating Revenue: \$0.00 Gross Infrastate Revenue: \$0.00

RAF Rate:

Assessments	Due	Paid	Owe
RAF	\$0.00	\$0.00	\$0.00
Penalty	\$0.00	\$0.00	\$0.00
Interest	\$0.00	\$0.00	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Print/Preview

RAF Documents

Annual Reports

Edit

Cancel

Navigation buttons: Home, Back, Forward, End

2 of 2

Modification Log

12/10/2012

Last modification was made on Monday, December 10, 2012 at 9:54 AM by David Brown

Regulatory Assessment Fee History Form

History | History 2 | Statistics | Comments | Forms | Mailing | Company | Accounts | Dockets | Consumer

Company Identification

Complete Name: Think 12 Corporation d/b/a Hello Depot

Mailing Name: Think 12 Corporation d/b/a Hello Depot

Company Code: TX781 Regulated: 04/05/2004 Inactive:

History Summary Information

RAF Period Covered: 01/01/2012-12/31/2012 CLX Service: CLX

Navigation: [Previous] [Next]

Description	RAF Period	Postmark	Amount
Delinquent letter generated	01/01-12/31/2012	02/19/2013	
RAF form generated	01/01-12/31/2012	12/10/2012	

Isolate. All Entries

Actions: Isolate, Print/Preview, Edit, Document Image, Cancel

Modification Log

02/19/2013

Last modification was made on Tuesday, February 19, 2013 at 10:50 AM by David Brown

Regulatory Assessment Fee Mailing Information

- History
- History 2**
- Statistics
- Comments
- Forms
- Mailing
- Company
- Accounts
- Dockets
- Consumer

Name and Address

Complete Name:	Think 12 Corporation d/b/a Hello Depot		
Mailing Name:	Think 12 Corporation d/b/a Hello Depot		
Company Code:	TX761	FEID Number:	36-4539513
Attention:	Ms. Jeom H. Lee		
Address Line 1:	650 East Devon Avenue, #133		
Address Line 2:			
City:	Itasca	State:	IL
		Zip Code:	60143-3136
E-mail Address:	Jean.lee@hellodial.com		
Web Address:	http://www.hellodial.com		

Company Liaisons and Phone Numbers

Name:	David Lim	Name:	Jake Lee
Title:	General Manager	Title:	Director
Phone:	(630) 875-9750	Phone:	(630) 875-9750
E-mail:		E-mail:	

Fax Numbers and County

Fax 1:	(630) 875-9760	Fax 2:	(630) 875-9760	County:	
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Print/Preview

RAF Documents

Annual Reports

Envelopes/Labels

Cancel



2 of 2

Modification Log

03/09/2011

Last modification was made on Wednesday, March 9, 2011 at 2:06 PM by Nonnye Grant

Toni Earnhart

From: Toni Earnhart
Sent: Wednesday, March 27, 2013 3:14 PM
To: 'admin@hellodial.com'
Cc: Toni Earnhart
Subject: Florida Compliance Action for Think 12 Corporation d/b/a Hello Depot

Importance: High

I wanted to send a courtesy email to see if your Company missed paying the 2012 RAF as an over site. If the payment is in the mail, just let me know.

Our RAF data system is currently showing that Think 12 Corporation d/b/a Hello Depot's RAF is currently past due and will have P&I accrued as well.

If paying the minimum, the P&I is \$72 if submitted by March 30th.

I am the Analyst that processes Compliance Actions for the Commission and I will be opening dockets on noncompliant companies within the next week or so.

Once the dockets are opened, your company will be fined an additional \$1000 for late RAF payment or cancelled.

To avoid potential compliance actions, please try to submit the past due RAF by March 30th.

Call or email if you have any questions. Let me know if you need me to mail you another 2012 RAF form to complete and submit.

Regulatory Assessment Fee Related Dockets

History | **History 2** | Statistics | Comments | Forms | Mailing | Company | Accounts | Dockets | Consumer

Company Identification

Complete Name: Think 12 Corporation d/b/a Hello Depot

Mailing Name: Think 12 Corporation d/b/a Hello Depot

Company Code: TX761 FEID Number: 36-4539513

Related Dockets (7 items)

070351-TX	Compliance investigation of CLEC certificate holders for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.
070271-TP	Request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth and AT&T Intellectual Property.
070158-TP	Request for approval of interconnection, unbundling, resale, and collocation agreement between BellSouth and AT&T Intellectual Property.
040456-TP	Request for approval of amendment to interconnection agreement between BellSouth and AT&T Intellectual Property.
040439-TP	Request for approval of interconnection, resale, unbundling, and collocation agreement between BellSouth and AT&T Intellectual Property.
040438-TP	Request for approval of Amendment No. 1 to interconnection, resale, unbundling, and collocation agreement between BellSouth and AT&T Intellectual Property.
031120-TX	Application for certificate to provide competitive local exchange telecommunication service.

Display open dockets only
Double-click a list entry to view docket details

Docket Title

Compliance investigation of CLEC certificate holders for apparent first-time violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

Print/Preview

RAF Documents

Annual Reports

Cancel

4 of 4

Modification Log

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Toni Earnhart

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Cc: Toni Earnhart
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4/1 Called David Lim @ 630-875-9750 No answer
4/8 Called again, no answer.