

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER SERVICE HEARING

TO

GULF POWER COMPANY

FLORIDA INDUSTRIAL POWER USERS GROUP

OFFICE OF PUBLIC COUNSEL

FEDERAL EXECUTIVE AGENCIES

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 130140-EI

PETITION FOR RATE INCREASE BY GULF POWER COMPANY.

ISSUED: August 16, 2013

NOTICE is hereby given that the Florida Public Service Commission will hold service hearings in the above docket on the rates and charges of Gulf Power Company. The hearings will commence at the time and location shown below and will continue until all witnesses have been heard. CUSTOMERS WHO WISH TO PRESENT TESTIMONY ARE URGED TO APPEAR PROMPTLY AT EACH SCHEDULED HEARING TIME SINCE THE HEARING MAY BE ADJOURNED EARLY IF NO WITNESSES ARE PRESENT TO TESTIFY.

Tuesday, September 3, 2013 at 4:00 p.m. (Central Time)  
Pensacola State College, Hagler Auditorium  
1000 College Boulevard (corner of Underwood Avenue and N. 9<sup>th</sup> Avenue)  
Pensacola, FL 32504

Wednesday, September 4, 2013 at 10:00 a.m. (Central Time)  
Edgewater Beach Conference Center  
11212 Front Beach Road  
Panama City Beach, FL 32407

### PURPOSE AND PROCEDURE

The purpose of these service hearings shall be to take testimony from the public on the quality and adequacy of Gulf Power Company's service and other matters related to Gulf Power Company's petition for a rate increase. The procedure at these hearings shall be as follows: The Company will present a brief summary of its case and then members of the public may present testimony. Members of the public who wish to present testimony are urged to appear promptly at each scheduled hearing time since the hearing may be adjourned early if no witnesses are present to testify. All witnesses shall be subject to cross examination at the conclusion of their testimony.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

### ADDITIONAL NOTICE

To ensure that the public is made aware of the public hearing scheduled in this matter, Power Company, prior to the hearings scheduled herein, is directed to enclose in all customers' bills, or in a separate mailing to all customers, a notice setting forth fully the time and place of these hearings and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The notice shall be completed at least ten (10) days before the first scheduled hearing. The Company is also directed to publish in a newspaper of general circulation in the area in which a hearing is to be held, a display advertisement stating the time, date, location and purpose of the hearing and a statement that "persons who wish to present testimony are urged to appear at the beginning of the hearing since the hearing may be adjourned early if no witnesses are present to testify." The advertisements shall be published at least seven (7) days and not more than twenty (20) days before each service hearing.

### JURISDICTION

Jurisdiction over this utility is vested in the Commission by Chapter 366, Florida Statutes; authority to approve any changes in rates is governed by Sections 366.04 through 366.076, Florida Statutes. The provisions of Chapters 25-6, 25-9, and 25-22, Florida Administrative Code, are also applicable.

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By DIRECTION of the Florida Public Service Commission this 16th day of August,  
2013.

By: Carlotta S. Stauffer  
Carlotta S. Stauffer  
Chief Deputy Commission Clerk  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399  
(850) 413-6770  
[www.floridapsc.com](http://www.floridapsc.com)

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

SBR