October 11, 2013



CONFIDENTIAL DOCUMENTS ATTACHED

VIA HAND DELIVERY

Ms. Ann Cole Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850



Re:

Docket No.: 130158-TL

CenturyLink's Claim of Confidentiality

Dear Ms. Cole:

Enclosed for filing on behalf of CenturyLink in the above-referenced docket, is the original and 2 redacted copies of the confidential documents listed below. CenturyLink claims that the information listed below in this filing is proprietary confidential business information in accordance with Section 364.183(1), Florida Statues.

The information for which confidentiality is being claimed is:

1) CenturyLink 2013 Federal ETC Filing-FCC Form 481, Item 200 (Outage Reporting), Item 900 (Tribal Land Offerings)-Highlighted Portions

This Notice requires that the information be treated as confidential while on file at the Florida Public Service Commission and further that the information be returned as required by Section 364.183, F.S.

Please acknowledge receipt and filing of the above by stamping the duplicate copy of this letter and returning the same to this writer. Thank you for your assistance in this matter.

Sincerely,

Susan S. Masterton

Enclosures

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CERTIFICATE OF SERVICE DOCKET NO. 130158-TL

I hereby certify that a true and correct copy of the foregoing has been served upon the following by Electronic Mail on this 11^{th} day of October, 2013.

Florida Public Service Commission	FairPoint Communications
Theresa Tan	Mr. Ryan Taylor
Beth Salak	770 Elm Street
Office of General Counsel	Manchester, NH 03101-2102
2540 Shumard Oak Blvd.	rtaylor@fairpoint.com
Tallahassee, FL 32399-0850	ttaylor@ianpoint.com
ltan@psc.state.fl.us	
rana pse state. Tras	
AT&T Florida	Frontier Communications of the South, LLC
Mr. Gregory Follensbee	Ms. Christanne R. Schey
150 South Monroe Street, Suite 400	180 South Clinton Avenue
Tallahassee, FL 32301-1561	Rochester, NY 14646-0001
greg.follensbee@att.com	christanne.schey@ftr.com
ITS Telecommunications Systems, Inc.	NEFCOM
Ms. Donna J. Marreel	Ms. Deborah Nobles
P. O. Box 277	505 Plaza Circle, Suite 200
Indiantown, FL 34956-0277	Orange Park, FL 32073-9409
donnam@itstelecom.net	dnobles@townes.net
TDS Telecom/Quincy Telephone	Smart City Telecom
Mr. Thomas M. McCabe	P. O. Box 22555
Suite 3, Box 329	Lake Buena Vista, FL 32830-2555
1400 Village Square Blvd.	Phone: (407) 828-6730
Tallahassee, FL 32312-1231	FAX: (407) 828-6701
Thomas.mccabe@tdstelecom.com	Email: lbhall@smartcity.com
Verizon Florida LLC	Windstream Florida, Inc.
Ms. Rebecca A. Edmonston	Ms. Bettye J. Willis
106 East College Avenue, Suite 710	1201 West Peachtree Street, Suite 610
Tallahassee, FL 32301-7721	Atlanta, GA 30309-3449
rebecca.edmonston@verizon.com	bettye.j.willis@windstream.com
WOW! Internet, Cable and Phone	
Mr. Bruce Schoonover, Jr.	
Knology, Inc.	
1241 O.G. Skinner Drive	
West Point, GA 31833-1789	
bruce.schoonover@knology.com	

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Tribal Outreach Documentation-2012

Form 481 - Line <920>

Embarq Florida, Inc. d/b/a CenturyLink

Study Area - 210341

CenturyLink and

Tribal Entities
Targeted Engagement Efforts
As part of its efforts to strengthen positive relationships with the Tribal Nations within its serving territory while fulfilling new obligations set forth in Report and Order and Further Notice of Proposed Rulemaking, FCC 11-161, Embarq Florida, Inc. d/b/a CenturyLink ("CenturyLink") extended an invitation to to meet and address issues of importance related to the provisioning of services on tribal lands. The purpose of this meetings was to discuss planning and potential deployment of service as well as other areas of interest specific to conducting business on tribal lands (as set forth in 47 C.F.R. §54.313(a)(9)).
Correspondence Resulting from Targeted Engagement Efforts
responded to CenturyLink's request to meet on December 12, 2012 via e-mail and a subsequent conference call was set up for January 18, 2013. Participating in this call were members of and their consultants and representatives from CenturyLink Regulatory and Sales Account teams, the CenturyLink Florida Area Operations Manager, and CenturyLink's Vice President and General Manager for Florida. This meeting, while having occurred in 2013, will be reported on in the 2014 Form 481.
However, it is important to note, that the contact resulting from CenturyLink's targeted engagement efforts was essentially an extension of the engagement engagement between

which occurs on a regular basis.

Ongoing Engagement with the

Background

CenturyLink serves in much the same manner that it serves its other large customer groups. Attention is provided for the very specific issues that are inherent when doing business on tribal lands.

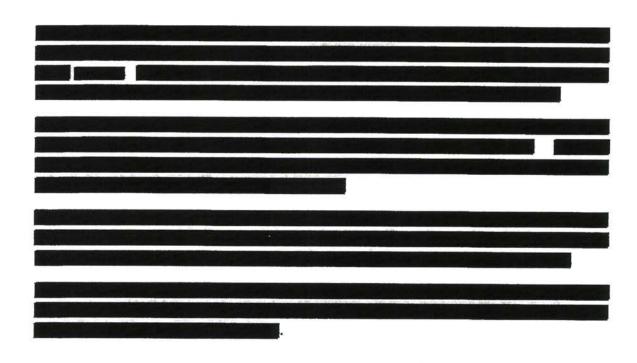
When tribal customers request for service from CenturyLink, they are handled with the same processes and personnel that would handle non-tribal requests. As the planning and sales account teams become aware of potential service demands by a "community anchor institution", such as tribal offices, schools, or clinics on tribal lands, these demands are incorporated as part of the standard planning processes. CenturyLink strives to satisfy such demands in a timely and responsible manner.

CenturyLink has historically and will continue to market its services on tribal lands via radio and printed media as part of its ongoing outreach initiatives. Additionally, assistance programs are actively advertised.

While CenturyLink's operations on tribal lands are substantially the same as those on non-tribal lands, they differ on one substantial point. The acquisition of easements, rights-of-way, and licenses must comply with the specific requirements of each Tribal Entity and the Bureau of Indian Affairs. CenturyLink is diligent in making sure that it complies with the applicable requirements before building facilities on tribal lands.

CenturyLink's diligence extends to the manner in which it builds its network on tribal lands. To the extent possible its deployment of facilities is accomplished with sensitivity to the surroundings and consideration of any impact on the land and its people.

Examples of Engagement with Tribal Entities



ORS Xaference Number	Outage Stort Date	Outage Start	Outage End Date	Outage End Time	Number of Contensors Affected	Tutal Number	Affected	Sendor Outage Description - Wireline (including calds) Well (neu/No)	Service Dutage Description - Wireline (Including cable) Voice (non-VoiF) (Yaz/No)	Service Outage Description - Callular (New/Med	Service Ontage Description - Walco Over LTE (MICE) (You/Ma)	Description -911, EF11 or	Service Dutage Description - Other (Enter up to 50 characters of text)	Affect Multiple	Service Outage Resolution	Preventati Pracedon
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