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Public Service Commission

December 26, 2013

STAFF'S THIRD DATA REQUEST

S.V. Utilities, Ltd.  
Attn: Brian Altman  
500 South Florida Ave., Ste. 700  
Lakeland, FL 33801

**Re: Docket No. 130211-WS - Application for staff-assisted rate case in Polk County, by S.V. Utilities, Ltd.**

Dear Mr. Altman:


During staff's evaluation of S.V. Utilities' (S.V. or Utility) invoices and other information provided, staff has some follow-up questions to ask. Please submit the following information for the period of July 1, 2012 to June 30, 2013 (test year) to the Commission by February 6, 2013.

1. Contractual Service – Testing and Laboratory Expenses (Account 635 and 735): Staff reviewed an invoice from Water Resource Associates, Inc. in which it appears the company provides groundwater monitoring. The DEP Compliance Evaluation Inspection, dated November 22, 2011, listed one deficiency that was high levels of arsenic in the groundwater and it appears this invoice is related to the testing of the arsenic levels. Since the arsenic levels exceeded the Maximum Contaminant Level (MCL), it appears the Utility is testing quarterly and not annually. Please provide the results of all testing conducted since November 22, 2011. Is DEP satisfied with the test results? When does the Utility expect to return to the annual testing?
2. Contractual Services – Other (Accounts 636 and 736): Staff reviewed an invoice from A.W.K. Industries. The invoice states "service per attached service report". What was the service that was provided?
3. Contractual Services – Other (Accounts 636 and 736): Staff reviewed an invoice from Consta Flow, Inc. The invoices indicated the Utility paid for L/S visits. Are L/S visits lift station visits? Why would the Utility pay another company to visit the lift station, if the Utility has a wastewater treatment plant operator?

4. It appears there is unaccounted for water (EUW) of 32 percent, which would mean there is an excessive EUW of 22 percent. Did the Utility find a cause of the excessive EUW? What is the Utility doing to mitigate this situation?
5. In the DEP Sanitary Survey report dated April 26, 2013, the only deficiency was that the pressure relief valves are not properly screened. Did the Utility correct this deficiency? Was DEP satisfied with the results?

On the date selected for the site visit, the staff engineer will inspect the water and wastewater plants, the distribution and collection systems, and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. Commission practices dictate that this docket be processed within the statutory time frame, therefore, your full cooperation would be appreciated.

Please contact Penelope Buys, the staff engineer, at (850) 413-6518 if you have any questions.

Sincerely,  
  
Kelly Thompson  
Public Utility Analyst II

cc: Division of Economics (Daniel, Hudson, Thompson)  
Division of Engineering (Buys, Lewis, Vickery)  
Division of Accounting & Finance (Lester, Mouring, Prestwood)  
Office of General Counsel (Corbari)  
Office of Commission Clerk (Docket No. 130211-WS)