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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Analysis of UTILITIES, INC.'S financial accounting and customer service computer system

Docket No.: 120161-WS

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NOTICE OF FILING

UTILITIES, INC., by and through its undersigned counsel, hereby gives notice of

filing in the above-referenced docket, the Partial Responses to OPC's First Interrogatories.

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished

via e-mail this 27th day of February, 2014, to:

Erik Sayler, Esquire OFFICE OF PUBLIC COUNSEL c/o The Florida Legislature 111 West Madison Street Room 812 Tallahassee, FL 32399-1400 SAYLER.ERIK@leg.state.fl.us Martha Barrera, General Counsel Office of General Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 MBARRERA@PSC.STATE.FL.US

Respectfully submitted this 27th day of February, 2014, by:

FRIEDMAN, FRIEDMAN & LONG, P.A. 766 North Sun Drive, Suite 4030 Lake Mary, FL 32746 Phone: (407) 830-6331 Fax: (407) 878-2178 <u>mfriedman@ffllegal.com</u> <u>drudolf@friedmanfriedmanandlong.com</u> jhamel@friedmanfriedmanandlong.com

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MARTIN S. FRIÉDMAN Florida Bar No.: 0199060 For the Firm

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Analysis of UTILITIES, INC.'S financial accounting and customer service computer system

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RESPONSES TO OPC'S FIRST INTERROGATORIES

UTILITIES, INC., hereby responds to OPC's First Set of Interrogatories to the extent they were not subject to the previously filed Objection.

3. Please provide the following regarding the JDE financial accounting portion of the Project Phoenix:

a. The date when the project was initially estimated to be completed, and the actual date it was completed and placed into service.

Response: The JDE portion of Project Phoenix was placed in service on December

3, 2007 and was originally estimated to be completed in October 2007.

4. Please provide the following regarding the customer care and billing ("CCB") portion of the Project Phoenix:

a. The date when the project was initially estimated to be completed, and the actual date it was completed and placed into service.

Response: The CC&B portion of Project Phoenix was placed in service June 2, 2008 and was originally estimated to be completed in December 2007.

10. For each year from 2007 through 2013, please provide the total company, total Florida, and each Florida system specific ERCs used to allocate Project Phoenix on the Company's general ledger.

Response: Please see file "1st IRR #10 – ERCs.xlsx" being provided electronically herewith.

Respectfully submitted this 27th day of February, 2014, by:

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MARTIN S. FRIEDMAN Florida Bar No.: 474797 For the Firm