

Dorothy Menasco

From: Carl Smith <csmith@uswatercorp.net>
Sent: Wednesday, March 05, 2014 6:42 AM
To: Filings@psc.state.fl.us
Cc: Paul Vickery; Daniel Lee; Vickie Penick; Joseph Gabay; Gary Deremer; Ron Derosssett; Carl Smith
Subject: Docket 130153 WS _ FPSC Request from Lee Regarding Estimates
Attachments: Docket 130153_WS FPSC Request Estimates_Lee 3 5 2014.pdf
Importance: High

Here is the response to Mr. Lee's inquiry regarding estimates.

LP WATERWORKS, INC.

February 5, 2014

Office of Commission Clerk
Ms. Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: Docket No. 130153-WS Response to Daniel Lee's Request Dated February 24, 2014 – Estimated Bills Information

Mr. Lee:

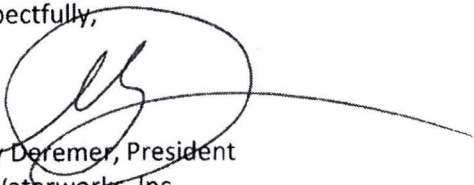
According to our records there were a total of six (6) estimated bills since the purchase of this utility by LP Waterworks, Inc. on December 27, 2012. Attached is a summary of the estimated accounts along with a description of the instances surrounding each estimate.

Of note, five (5) of these estimates occurred in February 2014 which the Utility assumes is the reason for this request. One (1) occurred in October of 2013.

The overall reason for the (5) estimates in February 2014 was that LPWWI had a new meter reader assigned to this utility. Though the meter reader had assistance in prior months, there were these five (5) accounts that caused the meter reader some issues. LPWWI has a typical read/bill schedule.

During the past twelve months of 2013, LPWWI has sent over 4,600 bills to LPWWI customers. These six (6) estimates account for 0.13% - less than 1/2 of 1%.

Respectfully,



Gary Deremer, President
LP Waterworks, Inc.
4939 Cross Bayou Blvd.
New Port Richey, FL 34652

Attachment 1 – Request FPSC Letter Dated: February 24, 2014

LPWWI Estimates - per FPSC Request - Lee

| Meter Number | Read Date | Reading | Prev. Read Date | Prev. Reading | Account | Instance Defined |
|----------------|------------|---------|-----------------|---------------|---------|--|
| 10076268 | 02/03/2014 | 40 | 01/02/2014 | 32 | 1193981 | UNABLE TO LOCATE. METER READER CANNOT LOCATE CONSTRUCTION METER ON LOT. CURRENT RE-READ TO FIELD TECH. |
| C20 | 02/03/2014 | 384 | 01/02/2014 | 384 | 1194232 | METER READER HAD DIFFICULT TIME LOCATING METER - ESTIMATED DUE TO MEETING BILLING DATE |
| 103 Pine Drive | 02/03/2014 | 5 | 01/01/2014 | 5 | 1189112 | METER WAS LOCATED, READ WAS GATHERED BUT DETERMINE METER WAS INOPERABLE - ESTIMATED BILLING PER PROCEDURE |
| D29 | 02/03/2014 | 30 | 01/02/2014 | 30 | 1194204 | SERVICE ORDER GENERATED ESTIMATED DUE TO BILLING DATE HAS BEEN CORRECTED |
| WOODLANDS | 02/03/2014 | 269 | 01/02/2014 | 268 | 1189226 | UNABLE TO LOCATE METER. ACCOUNT ESTIMATED DUE TO BILLING DATE |
| K17 | 10/01/2013 | 729 | 08/01/2013 | 703 | 1189007 | READ WAS CHALLENGED. ESTIMATED FOR BILLING. ACCOUNT WAS RE-READ POST-BILLING, PER CUSTOMER LEAK AT PROPERTY. |

Attachment 1 - Request FPSC Letter Dated: February 24, 2014

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

February 24, 2014

Mr. Gary Deremer, President and Chief Operating Officer
LP Waterworks, Inc.
5320 Captains Court
New Port Richey, FL 34652

Re: Docket No. 130153-WS - Application for staff-assisted rate case in Highlands County by L.P. Utilities Corporation c/o LP Waterworks, Inc.

Dear Mr. Deremer:

Staff needs the following information to facilitate our review of the application filed by L.P. Utilities Corporation (LP or Utility).

1. Has the Utility provided estimated bills during the past two years? If so, please explain in what instances the bills were estimated and the number of customers affected?

Please submit the responses to the Office of Commission Clerk no later than March 7, 2014. If you have any questions or require further assistance regarding this matter, please contact Kelly Thompson (850) 413-6986.

Sincerely,

A handwritten signature in cursive script, appearing to read "Daniel Lee".

Daniel Lee
Engineering Specialist IV

cc: Division of Economics (Thompson, Hudson)
Division of Engineering (Vickery, Lewis)
Division of Accounting & Finance (Prestwood, Mouring, Barrett)
Office of General Counsel (Murphy)
Office of Commission Clerk (Docket No. 130153-WS)