

State of Florida



**Public Service Commission**  
CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:** March 12, 2014  
**TO:** Carlotta Stauffer, Commission Clerk - PSC, Office of Commission Clerk  
**FROM:** Lydia Roberts, Division of Economics *LR SA*  
**RE:** Docket No. 140030-SU - Request for approval to amend Miscellaneous Service charges to include all NSF charges by Environmental Protection Systems of Pine Island, Inc.

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Please incorporate the attached documents into the docket file.

RECEIVED-FPSC  
14 MAR 12 PM 1:48  
COMMISSION  
CLERK

## Lydia Roberts

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**From:** CHERRYESTATES@aol.com  
**Sent:** Wednesday, March 12, 2014 1:32 PM  
**To:** Lydia Roberts  
**Subject:** Emailing: Scan0047.pdf  
**Attachments:** Scan0047.pdf

LETTER FOR EPS. CALL IF YOU NEED ANYTHING ELSE.

SUE HOPPER

Your message is ready to be sent with the following file or link attachments:

Scan0047.pdf

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

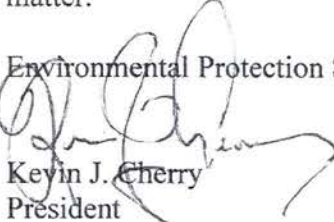
March 10, 2014

Florida Public Service Commission  
Capital Circle Office Center  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Gentlemen:

Environmental Protection Systems of Pine Island requests that its tariff be amended to allow for the reimbursement of non sufficient funds and stop payment charges. We feel that penalties levied against the company due to the intentional acts or negligence of the customer should not be the responsibility of the utility. Unfortunately, as the economy remains questionable, we anticipate that this could become a larger problem and are making this request as a proactive measure. In 2013, we were billed for three nsf charges. Since the beginning of the calendar year EPS has been charged for one stop payment check. Thank you for your consideration in this matter.

Environmental Protection Systems of Pine Island, Inc.



Kevin J. Cherry  
President