



FRIEDMAN,  
FRIEDMAN & LONG, P.A.  
ATTORNEYS & COUNSELORS

March 13, 2014

VIA E-FILING

Ms. Carlotta S. Stauffer, Commission Clerk  
Office of Commission Clerk  
Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 130210-WS – Application for staff-assisted rate case in Polk County by CHC VII, Ltd.: Our File No. 42035.02

Dear Ms. Stauffer:

The Staff has asked whether CHC VII, LTD. (“Utility”) can provide the past twelve months of consumption amounts to customers so that they may estimate their bills based upon the new monthly billing structure and rates. The Utility’s current billing system makes it difficult to provide the last twelve month’s data on a mass basis in a timely manner. However, the Utility would propose to provide the past twelve month’s customer billing history upon written request of a customer to the Utility at P.O. Box 5252, Lakeland, FL 33807-5252, attn.: MHP Water Billing. I trust this proposal is satisfactory. The new billing system which the Utility proposes in connection with going to monthly billing should resolve this limitation in the future.

Should you have any questions, please do not hesitate to contact me.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Martin S. Friedman', written in a cursive style.

MARTIN S. FRIEDMAN  
For the Firm

MSF/der

cc: Brian Altman (via email)