CORRESPONDENCE OCT 22, 2014 DOCUMENT NO. 02460-14

Crystal Card

From: Sent: To: Cc: Subject: Ruth McHargue Wednesday, October 22, 2014 1:17 PM Consumer Correspondence Diane Hood FW: To CLK Docket 140025

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Wednesday, October 22, 2014 1:09 PM To: Ruth McHargue Subject: To CLK Docket 140025

Copy on file, see 1163594C. DHood

-----Original Message-----From: Benjamin Legaspi Sent: Wednesday, October 22, 2014 12:07 PM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [mailto:contact@psc.state.fl.us] Sent: Wednesday, October 22, 2014 12:35 AM To: Webmaster Subject: My contact

Contact from a Web user

Contact Information: Name: darrell cobb Company: Primary Phone: 8502096696 Secondary Phone: Email: purplecobby@yahoo.com

Response requested? No CC Sent? No

Comments:

First of all.. i'd like to say thanks for raising our electric rates and making us poor people even more poor. Did you not listen to us at the meeting.. apparently not or you just don't care about morals, instead you just care about your pockets... thanks to u, i'm going to have to sale my house and move somewhere that isnt on F.P.U. It's a shame that my house payment is usually less than my power bill. I would love for everyone of you people to have to live on 700 dollars a month.But, that's ok, you will have to answer to whatever form of God you worship one day.

Angela Charles

From:	Ruth McHargue
Sent:	Monday, September 29, 2014 12:14 PM
То:	Consumer Correspondence
Cc:	Diane Hood
Subject:	FW: To CLK Docket 140025
Attachments:	FAX-2014-09-29 10_59_53.tif

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Monday, September 29, 2014 11:58 AM To: Ruth McHargue Subject: To CLK Docket 140025

Copy on file, see 1161089C. DHood

-----Original Message-----From: PSC Fax Server [mailto:Fax@psc.state.fl.us] Sent: Monday, September 29, 2014 11:00 AM To: Consumer Contact Subject: FPSC , 2 page(s)

New Fax Received!

You have received a 2 page fax from FPSC ().

It was sent to 8504136362. The fax is attached to this email, open the attachment to view your fax.

streem

DATE:	Sept. 29, 2014
ATTN:	
FROM:	
SUBJECT:	=?UTF-8?B?U2Nhbl9Mb25nLCBXaWxsaWFtXzEwXzU3XzI5LTA5LTIwMTQ=?=

Note:

Please find your scan attached to this Email.

Fax Server Powered by **STREEM CENTER™**

From:

Petition for rate increase by Florida Public Utilities Company

DOCKET NO. 140025-EI

Name |//i/ Address 4211 Clay 51 32448-3815

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
Flouda, India Utilities sterle to realize that
75% of its customers are refused and lunch on a
figet income.
New much more money does this company, require
in order to survele service. I think this is a
apeedan, Curaponen.
These have consultance for customes
who've had to use your serviced for 60 years or more

Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.

CORRESPONDENCE SEP 24, 2014 DOCUMENT NO. 02460-14

State of Florida



Public Serbice Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

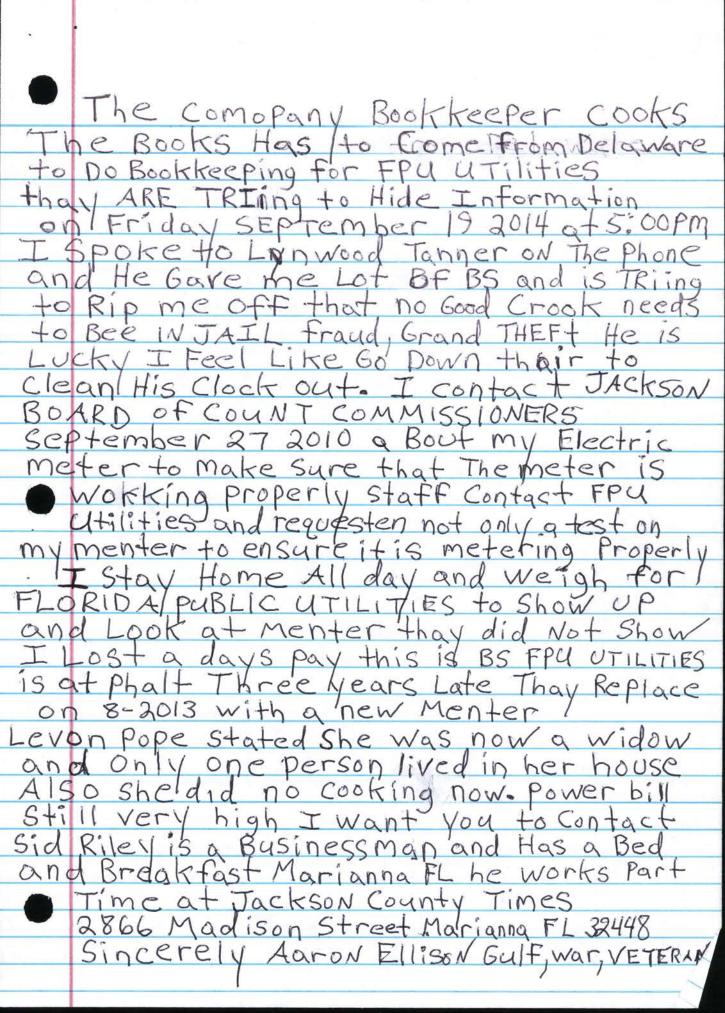
DATE:	Sept. 24, 2014
TO:	Office of Commission Clerk
FROM:	Bureau of Consumer Assistance, Division of Safety, Reliability & Consumer Assistance
RE:	Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and

their Representatives, in Docket 140025 - EI

RECEIVED FPSC 14 SEP 24 PM 3: 33 COMMISSION

9-20-2014 Aaron K Ellison 1299 Highway 73 Marianna, FL 32448 Name Aaron Ellison I Have Livi IN Marianna FLORIDA For 20 years ON THESDAY AUGUST 19 2014 5:00 P.M CDT a hearing has been scheduled at Jackson County Agriculture center 2740 Pennsylvania Avenue Marianna FL I complained and Gave a Leter of Complaine to FLORIDA PUBLIC SERVICE Complaine to FLORIDA PUBLIC SERVICE Commission and Hope Commission Still Has multeter Let me fall word that Has my Leter. Let me tell you that FPU, UTILITIES Has Lide a Number of Times to commission and Has Broke The LAW, Fraud, GRAND THEFT From Oct per 28 2009 to December 312009 FLORIDA PUBLIC UTILITIES For years Has and owes it customers THOUSANDS OF \$\$ Lynwood Tanner Operations Manager is a crook he Presented a check in amount of \$2,500 to the Chipola Regional Arts Association I Feel that money to FPU UTILitie Customers Rote CHESAPEAKE UTILITES CORPORATION John R Schimkaitis Chairman of The Board 909 Silver Lake Boylevard Dover Delaware -19904 John & Lynwood ARE BUMS I Feel that investigation of company needs te Bee Done Back or Go to JAIL for Fraud Grand THEFT to for Get and Goaway I will Not







NOTICE TO CUSTOMERS OF INTERIM RATE INCREASE

On April 28, 2014, Florida Public Utilities Company filed a Petition with the Florida Public Service Commission seeking approval to increase rates and charges to produce an additional \$5,852,171 in revenues. The proposed increase, if approved, would increase the total bill in January 2015 for an average 1,000 kWh/ month customer by \$6.12 or 4.62% over the current average bill. The Company is also requesting interim rate relief. On July 10, 2014, the Commission approved an interim rate increase, which will temporarily increase the Company's annual revenues by \$2,221,168, pending the Commission's final decision on the Company's request for a permanent increase. The approved interim rates are attached to this Notice and reflected on the enclosed bill for service.

The Florida Public Service Commission docket number assigned to this request is Docket No. 140025-EI.

The main reasons for this request are that the Company has made significant investments in its electric distribution in order to enhance the reliability of service to customers, including, but not limited to, replacement of wood distribution and transmission line poles, replacement of aging underground conductors, and replacement of a substation. The Company is planning additional projects to further enhance service reliability for customers. In addition, the Company's Operations and Maintenance expenses have increased over the past several years, while the Company's revenues have declined.

The Commission will conduct customer service hearings regarding this request at locations in the Company's service area. In those hearings the Commission will receive comments from customers regarding the Company's service quality and the Company's request for a base rate increase. The dates and locations for those service hearings will be as follows:

Tuesday, August 19, 2014 5:00 p.m. CDT Jackson County Agriculture Conference Center 2740 Pennsylvania Avenue Marianna, FL Wednesday, August 20, 2014 5:00 p.m. EDT Atlantic Recreation Center Auditorium 2500 Atlantic Avenue Fernandina Beach, FL

A technical hearing has been scheduled for September 15-18, 2014, in Tallahassee.

Details regarding the Company's request are contained in the Minimum Filing Requirements, which also contain detailed financial, accounting, tariff and engineering data supporting the request. These are available for review at the business offices at the following locations during regular work hours.

2825 Pennsylvania Avenue Marianna, FL 32448 850-526-6800 Monday-Friday (9:00a.m.-5:00p.m.) 780 Amelia Island Parkway Fernandina Beach, FL 32034 904-430-4700 Monday-Friday (10:00a.m.-5:00p.m.)

Proudly Celebrating 90 Years of Energy Excellence.

The Company's MFRs, as well as a synopsis of the case, can also be reviewed at the following locations during normal operating hours:

Fernandina Library Branch
25 N. 4th Street
Fernandina Beach, FL 32034

Jackson County Public Library 2929 Green Street Marianna, FL 32446

Currently, the schedule for this proceeding is as follows:

Order on Interim Rate Request 07/30/2014
Hearing (9/15/14 - 9/18/14) 09/15/2014
Briefs Due 10/02/2014
Staff Recommendation (Revenue Requirement)11/13/2014
Agenda (Revenue Requirement)
Staff Recommendation (Rates) 12/04/2014
Agenda (Rates) 12/16/2014
Final Order on Proposed Final Rates 12/30/2014

Any customer comments regarding the Company's service or the proposed rate increase should include the docket number assigned to this case, Docket No. 140025-EI, and should be addressed to:

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

You may also contact the Commission at their toll free number: 1-800-342-3552.

Additional information is also available by visiting the Company's website at **www.FPUC.com**. You may also obtain information about this request by calling the Florida Public Service Commission at **1-800-342-3552** or visiting the Commission's website at **www.psc.state.fl.us**.



Docket No. 140025-EI

Page 6

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		PRESENT	F RATES			INTERIM	M RATES		P	ROPOSE	D RATES	
	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total
	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge
400w MV Cobra Head -SL2	\$ 1.13	\$ 5.81	\$ 1.40	\$ 8.34	\$ 1.28	\$ 6.60	\$ 1.59	\$ 9.48	\$ 1.31	\$ 6.74	\$ 1.12	\$ 9.17
1000w MH Flood -SL3	\$ 11.09	\$ 15.61	\$ 6.79	\$ 33.49	\$ 12.60	\$ 17.73	\$ 7.71	\$ 38.05	\$ 17.51	\$ 18.09	\$ 2.48	\$ 38.08
100w HPS Amer -SL3	\$ 5.99	\$ 1.58	\$ 3.80	\$ 11.37	\$ 6.81	\$ 1.80	\$ 4.32	\$ 12.92	\$ 8.23	\$ 1.83	\$ 2.78	\$ 12.84
100w HPS Cobra Head- SL3	\$ 4.37	\$ 1.58	\$ 2.78	\$ 8.73	\$ 4.96	\$ 1.80	\$ 3.16	\$ 9.92	\$ 6.34	\$ 1.83	\$ 1.88	\$ 10.05
150w HPS Acorn -SL3	\$ 10.47	\$ 2.34	\$ 6.15	\$ 18.96	\$ 11.89	\$ 2.66	\$ 6.99	\$ 21.54	\$ 16.72	\$ 2.71	\$ 2.12	\$ 21.55
150w HPS Amer Rev -SL3	\$ 5.85	\$ 2.34	\$ 4.28	\$ 12.47	\$ 6.65	\$ 2.66	\$ 4.86	\$ 14.17	\$ 7.70	\$ 2.71	\$ 3.79	\$ 14.20
175w MH ALN 440 -SL3	\$ 22.36	\$ 2.75	\$ 1.71	\$ 26.82	\$ 25.40	\$ 3.12	\$ 1.94	\$ 30.47	\$ 25.73	\$ 3.19	\$ 2.22	\$ 31.14
200w HPS Cobra Head -SL3	\$ 5.61	\$ 3.13	\$ 2.88	\$ 11.62	\$ 6.37	\$ 3.56	\$ 3.27	\$ 13.20	\$ 8.31	\$ 3.63	\$ 2.14	\$ 14.08
250w HPS Cobra Head -SL3	\$ 5.38	\$ 3.88	\$ 3.94	\$ 13.20	\$ 6.11	\$ 4.41	\$ 4.48	\$ 15.00	\$ 9.07	\$ 4.50	\$ 3.36	\$ 16.93
250w HPS Flood - SL3	\$ 9.22	\$ 3.88	\$ 5.38	\$ 18.48	\$ 10.47	\$ 4.41	\$ 6.11	\$ 21.00	\$ 9.98	\$ 4.50	\$ 2.05	\$ 16.53
400w HPS Cobra Head -SL3	\$ 6.28	\$ 6.26	\$ 4.41	\$ 16.95	\$ 7.13	\$ 7.11	\$ 5.01	\$ 19.26	\$ 9.21	\$ 7.26	\$ 2.35	\$ 18.82
400w MH Flood -SL3	\$ 9.63	\$ 6.26	\$ 11.58	\$ 27.47	\$ 10.94	\$ 7.11	\$ 13.16	\$ 31.21	\$ 10.29	\$ 7.26	\$ 1.88	\$ 19.43
10' Alum Deco Base-SL3	\$ 14.92	s -	s -	\$ 14.92	\$ 16.95	s -	\$ -	\$ 16.95	\$ 15.77	\$ -	S -	\$ 15.77
13' Deco Concrete - SL3	\$ 10.35	s -	s -	\$ 10.35	\$ 11.76	s -	S -	\$ 11.76	\$ 12.01	\$ -	\$ -	\$ 12.01
18' Fiberglass Round-SL3	\$ 7.64	s -	s -	\$ 7.64	\$ 8.68	\$ -	s -	\$ 8.68	\$ 8.48	\$ -	S -	\$ 8.48
20' Decorative Concrete-SL3	\$ 11.45	s -	\$ -	\$ 11.45	\$ 13.01	\$ -	\$ -	\$ 13.01	\$ 13.59	\$ -	s -	\$ 13.59
30' Wood Pole Std - SL3	\$ 3.67	\$ -	s -	\$ 3.67	\$ 4.17	\$ -	\$ -	\$ 4.17	\$ 4.55	\$ -	s -	\$ 4.55
35' Concrete Square-SL3	\$ 12.81	s -	\$ -	\$ 12.81	\$ 14.55	s -	\$ -	\$ 14.55	\$ 13.44	\$ -	S -	\$ 13.44

*Outdoor lighting and Street lighting will be combined under one Lighting Service in proposed rates.

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		PRESEN	T RATE	s		INTERIM	1 RATES			PROPOSE	ED RATES	s
	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total
	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge	Charge
100w HPS Cobra Head-OL	\$ 6.13	\$ 1.55	\$ 0.96	\$ 8.64	\$ 6.93	\$ 1.80	\$ 1.09	\$ 9.82	\$ 6.34	\$ 1.83	\$ 1.88	\$ 10.05
175w MV Cobra Head -OL	\$ 1.44	\$ 2.72	\$ 0.52	\$ 4.68	\$ 1.64	\$ 3.09	\$ 0.59	\$ 5.38	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38
400w MV Cobra Head-OL	\$ 4.39	\$ 5.82	\$ 0.89	\$ 11.10	\$ 4.99	\$ 6.61	\$ 1.01	\$ 12.61	\$ 1.31	\$ 6.74	\$ 1.12	\$ 9.17
1000w HPS Flood -OL2	\$ 16.38	\$ 15.61	\$ 2.19	\$ 34.18	\$ 18.61	\$ 17.73	\$ 2.49	\$ 38.83	\$ 18.99	\$ 18.09	\$ 2.54	\$ 39.62
1000w MH Flood - OL2	\$ 15.20	\$ 15.61	\$ 2.03	\$ 32.84	\$ 17.27	\$ 17.73	\$ 2.31	\$ 37.31	\$ 17.51	\$ 18.09	\$ 2.48	\$ 38.08
1000w MH Vert Shoebox - OL2	\$ 21.31	\$ 15.61	\$ 2.69	\$ 39.61	\$ 24.21	\$ 17.73	\$ 3.06	\$ 45.00	\$ 24.70	\$ 18.09	\$ 3.12	\$ 45.91
100w HPS Amer Rev-OL2	\$ 8.10	\$ 1.58	\$ 1.15	\$ 10.83	\$ 9.20	\$ 1.80	\$ 1.31	\$ 12.30	\$ 8.23	\$ 1.83	\$ 2.78	\$ 12.84
100w HPS Cobra Head-OL2	\$ 6.13	\$ 1.55	\$ 0.96	\$ 8.64	\$ 6.93	\$ 1.80	\$ 1.09	\$ 9.82	\$ 6.34	\$ 1.83	\$ 1.88	\$ 10.05
100w HPS SP2 Spectra -OL2	\$ 18.18	\$ 1.58	\$ 3.16	\$ 22.92	\$ 20.65	\$ 1.80	\$ 3.59	\$ 26.04	\$ 21.07	\$ 1.83	\$ 3.66	\$ 26.56
100w MH SP2 Spectra -OL2	\$ 18.04	\$ 1.58	\$ 2.20	\$ 21.82	\$ 20.50	\$ 1.80	\$ 2.50	\$ 24.79	\$ 20.91	\$ 1.83	\$ 2.55	\$ 25.29
150w HPS Acorn-OL2	\$ 14.42	\$ 2.34	\$ 1.83	\$ 18.59	\$ 16.38	\$ 2.66	\$ 2.08	\$ 21.12	\$ 16.72	\$ 2.71	\$ 2.12	\$ 21.55
150w HPS ALN 440 -OL2	\$ 21.46	\$ 2.34	\$ 2.61	\$ 26.41	\$ 24.38	\$ 2.66	\$ 2.97	\$ 30.35	\$ 24.88	\$ 2.71	\$ 3.03	\$ 30.62
150w HPS Am Rev-OL2	\$ 8.31	\$ 2.34	\$ 1.14	\$ 11.79	\$ 9.44	\$ 2.66	\$ 1.30	\$ 13.39	\$ 7.70	\$ 2.71	\$ 3.79	\$ 14.20
175w MH ALN 440 -OL2	\$ 21.60	\$ 2.75	\$ 2.66	\$ 27.01	\$ 24.54	\$ 3.12	\$ 3.02	\$ 30.69	\$ 25.73	\$ 3.19	\$ 2.22	\$ 31.14
175w MH Shoebox -OL2	\$ 16.62	\$ 2.75	\$ 2.15	\$ 21.52	\$ 18.88	\$ 3.12	\$ 2.44	\$ 24.45	\$ 19.27	\$ 3.19	\$ 2.49	\$ 24.95
200w HPS Cobra Head -OL2	\$ 9.32	\$ 3.13	\$ 0.42	\$ 12.87	\$ 10.59	\$ 3.56	\$ 0.48	\$ 14.62	\$ 8.31	\$ 3.63	\$ 2.14	\$ 14.08
250w HPS Cobra Head -OL2	\$ 11.21	\$ 3.88	\$ 1.46	\$ 16.55	\$ 12.74	\$ 4.41	\$ 1.66	\$ 18.80	\$ 9.07	\$ 4.50	\$ 3.36	\$ 16.93
250w HPS Flood -OL2	\$ 8.49	\$ 3.88	\$ 1.34	\$ 13.71	\$ 9.65	\$ 4.41	\$ 1.52	\$ 15.58	\$ 9.98	\$ 4.50	\$ 2.05	\$ 16.53
250w MH Shoebox-OL2	\$ 17.69	\$ 3.88	\$ 2.40	\$ 23.97	\$ 20.10	\$ 4.41	\$ 2.73	\$ 27.23	\$ 20.51	\$ 4.50	\$ 2.78	\$ 27.79
400w HPS Cobra Head -OL2	\$ 8.43	\$ 6.26	\$ 1.34	\$ 16.03	\$ 9.58	\$ 7.11	\$ 1.52	\$ 18.21	\$ 9.21	\$ 7.26	\$ 2.35	\$ 18.82
400w HPS Flood - OL2	\$ 13.08	\$ 6.26	\$ 1.66	\$ 21.00	\$ 14.86	\$ 7.11	\$ 1.89	\$ 23.86	\$ 15.16	\$ 7.26	\$ 1.92	\$ 24.34
400w MH Flood OL2	\$ 8.81	\$ 6.26	\$ 1.39	\$ 16.46	\$ 10.01	\$ 7.11	\$ 1.58	\$ 18.70	\$ 10.29	\$ 7.26	\$ 1.88	\$ 19.43
10' Alum Deco Base-OL2	\$ 13.50	s -	s -	\$ 13.50	\$ 15.34	\$ -	s -	\$ 15.51	\$ 15.77	\$ -	s -	\$ 15.77
13' Decorative Concrete-OL2	\$ 10.36	\$ -	s -	\$ 10.36	\$ 11.77	\$ -	\$ -	\$ 11.90	\$ 12.01	\$ -	\$ -	\$ 12.01
18' Fiberglass Round-OL2	\$ 6.86	\$ -	s -	\$ 6.86	\$ 7.79	\$ -	\$ -	\$ 7.88	\$ 8.48	\$ -	s -	\$ 8.48
20' Decorative Concrete-OL2	\$ 11.75	\$ -	s -	\$ 11.75	\$ 13.35	\$ -	\$ -	\$ 13.50	\$ 13.59	\$ -	\$ -	\$ 13.59
30' Wood Pole Std-OL2	\$ 3.95	\$ -	\$ -	\$ 3.95	\$ 4.49	\$ -	\$ -	\$ 4.54	\$ 4.55	\$ -	S -	\$ 4.55
35' Concrete Square-OL2	\$ 11.45	\$ -	s -	\$ 11.45	\$ 13.01	\$ -	\$ -	\$ 13.16	\$ 13.44	\$ -	s -	\$ 13.44
40' Wood Pole Std - OL2	\$ 7.85	\$ -	\$ -	\$ 7.85	\$ 8.92	\$ -	\$ -	\$ 9.02	\$ 9.10	\$ -	s -	\$ 9.10
30' Wood pole	\$ 3.53	\$ -	s -	\$ 3.53	\$ 4.01	\$ -	\$ -	\$ 4.06	\$ 4.09	\$ -	s -	\$ 4.09
175w MV Cobra Head - SL1-2	\$ 0.67	\$ 2.71	\$ 1.23	\$ 4.61	\$ 0.76	\$ 3.08	\$ 1.40	\$ 5.24	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38
400w MV Cobra Head - SL1-3	\$ 1.13	\$ 5.81	\$ 1.40	\$ 8.34	\$ 1.28	\$ 6.60	\$ 1.59	\$ 9.48	\$ 1.31	\$ 6.74	\$ 1.12	\$ 9.17
175w MV Cobra Head -SL2	\$ 0.67	\$ 2.71	\$ 1.23	\$ 4.61	\$ 0.76	\$ 3.08	\$ 1.40	\$ 5.24	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38

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Page 4

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Docket No. 140025-EI

Proposed Rates Present Rates **Interim Rates** Service Charge(s) -----_____ \$ 61.00 Initial Entitlement of Service \$53.00 \$53.00 \$23.00 \$ 26.00 Re-establish Service or Account Changes \$23.00 \$33.00 \$ 65.00 Customer Request Temp Disconnect/Reconn \$33.00 \$ 52.00 Reconnect After Disconnect (Normal Hrs) \$44.00 \$44.00 \$178.00 \$95.00 Reconnect After Disconnect (After Hours) \$95.00 \$ 85.00 \$51.00 \$51.00 **Temporary Service** \$ 16.00 Collection Charge \$14.00 \$14.00 Per Statute Per Statute Per Statute Returned Check Charge ------ \$3.50 RS and 3.5% other classes ------Credit Card Fees Greater of 1.5% or \$5.00 -----Late Fees ------

Docket No. 140025-EI

Page 3

1

P	resent Rates	Interim Rates	Proposed F	lates
		Customer Charge(s)		
Residential (RS)	\$12.00	\$13.63		6.00
General Service (GS)	\$18.00	\$20.45	\$2	4.00
General Service Demand (GSD)	\$52.00	\$59.08	\$6	5.00
General Service Large Demand (GSLD) \$100.00	\$113.61	\$15	0.00
General Service Large Demand (GSLD	01) \$600.00	\$681.66	\$90	00.00
Standby (SB) <500 kw	\$126.47	\$143.68	\$19	0.00
Standby (SB) \geq 500 kw	\$626.47	\$711.73	\$94	0.00
		Energy Change Ø/I - h		
Residential (RS)	¢ 01059	Energy charge which		
Residential (RS)	\$.01958	\$.02224		02170
Conoral Sorrigo (CS)	\$.01927	¢ 02180		03420
General Service (GS) General Service Demand (GSD)	\$.00340	\$.02189 \$.00386		02582
General Service Large Demand (GSLD)			- Training	00571
General Service Large Demand (GSLD	×	\$.00165		00218
Standby (SB) <500 kw	\$.00000	\$.00000	10.00	00000
Standby (SB) \geq 500 kw	\$.00000	\$.00000		00000
Standby (SB) ≥300 kw	5.00000	\$.00000	Э.	00000
		Demand Charge \$/kw		
Residential (RS)	\$ 0.00	\$ 0.00	\$	0.00
General Service (GS)	\$ 0.00	\$ 0.00	\$	0.00
General Service Demand (GSD)	\$ 2.80	\$ 3.18	\$	4.20
General Service Large Demand (GSLD	o) \$ 4.00	\$ 4.54	\$	6.00
General Service Large Demand (GSLD	01) \$ 1.12	\$ 1.27	\$	1.68
General Service Large Demand (GSLD	01) \$ 0.24 kVAR	\$ 0.27 kVAR	\$	0.36 kVAR
Standby (SB) <500 kw	\$ 2.00	\$ 2.27	\$	2.83
Standby (SB) \geq 500 kw	\$ 0.53	\$ 0.60	\$	0.80
Outdoor/Street Lighting	various	13.61%		15.9%

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Aaron K Ellison 1299 Highway 73 Marianna, FL 32448

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PENSACOLA FL 325 22 SEP 2014 PM 1 L



Florida Public Service Commission Jimmy Patronis office of Consumer Assistance Outreach Patronis 2540 shumard Dak Boulevard Tallahassee FL 32399-0850

32333085033

CORRESPONDENCE SEP 24, 2014 DOCUMENT NO. 02460-14

Petition for rate increase by Florida Public Utilities Company		14	R
DOCKET NO. 140025-EI	COMI	SEP 24	ECEN
	HISSIC ERK	4 AM	/ED-f
Name JOAN BOND	NC	9: 14	-PSC
Address 533 Tarpon Ave			
- Fernandina Bch. Fl. 32034			

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS Bu NIA A to 190 om Fold and tape - - see back for address

Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media. Joan Bond 533 Tarpon Ave. Fernandina, FL 32034-2139



Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

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Petition for rate increase by Florida Public Utilities Company

DOCKET NO. 140025-EI

ECEIVED-FPSC Name AM 9: Address

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS as n 1 Fold and tape - - see back for address

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Smith 3909 L. Flitere Ase. Anelia Island, He. 32034

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

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CORRESPONDENCE SEP 17, 2014 DOCUMENT NO. 02460-14

> RECEIVED FPSC 14 SEP 17 AM 9: 14

September 9, 2014

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

SUBJECT: Docket No. 140025-EI

To Whom It May Concern:

To raise utilities rate is an injustice to the Jackson County area. Florida Public Utilities currently charges a large number of fees: late fees, cut-off fees, connect fees, disconnect fees, reconnect fees, and taxes without raising utility rates. The vote was not in all of Jackson County, only a small area in the City of Marianna.

The Company that bought falsely advertised six or better of everything, knew the rates and conditions that existed in Florida Public Utility in Jackson County. We are greatly disappointed in the bad business decision of this gas company; they were looking for ways of raising their own and not the interest of the citizens of Jackson County.

There have been no improvements in services; in fact, they are worse. To approve the rate increase is an injustice to the customers of Jackson County.

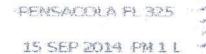
We feel there should not be a rate increase unless all of the customers of FPU in Jackson County have an opportunity to vote.

Sincerely,

Janet Dulanup

Janet Dulaney 4129 Haynes Ln. Marianna, FL 32446

Janet Dulaney 4129 Haynes Ln. Marianna, FL 32446





Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd Tallahassee, FL 32399-0850

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CORRESPONDENCE AUG 29, 2014 DOCUMENT NO. 02460-14

5244 Woodgate Way Marianna, FL 32446 august 27, 2014

4 AUG 29

RECEIVED

Commedianer Clerk FP Service Com, 2540 Shumard Oak Blod. Jallahasse, FL 32399-0850

Dear Sir'.

Please consider carefully your devision concerning the increase in utility rates which is coming before your committee soon. Do Not raise the rates if at

all possible! Thank you for your coopera-tion.

Gincerely Lucy &. Danielo

Docket number 140025 EI

Lucy G. Daniels 5244 Woodgate Way Madianna, FL 32446-6875

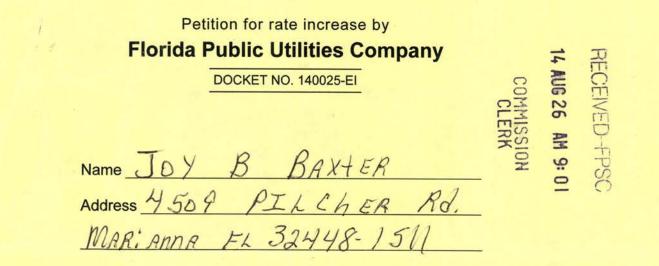
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27 AUG 2014 FM 2-1



Commissioner Clark Florida Public Service Com 2540 Shumard Oak Blud Jallahassee, FL 32399-0850

CORRESPONDENCE AUG 26, 2014 DOCUMENT NO. 02460-14



Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

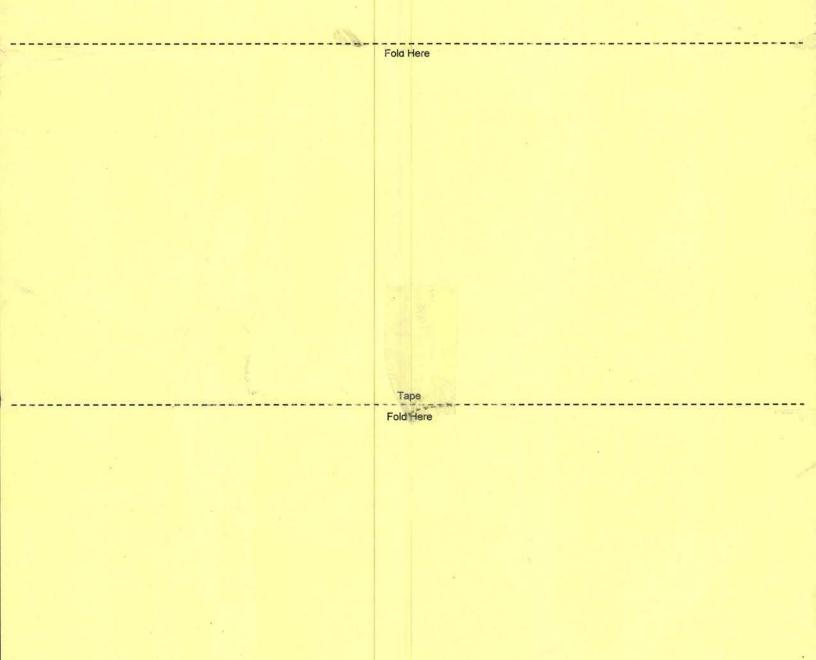
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Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media.





Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850



CORRESPONDENCE AUG 25, 2014 DOCUMENT NO. 02460-14

Petition for rate increase by			
Florida Public Utilities Company			
DOCKET NO. 140025-EI		-	Ð
	CC	AUG	ECE
Du 1C	CLI	25	CEIVE
Name DORIS A. GREEN	ERK	AM	9
Address 4371 During Street	ON	9	-PS
Marianna, Horida 32446		11	0
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Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS Ilive HON IN old and tape see back for addre sure NO Any e-mail or other correspondence sent to a Florida Public Service Commissioner, or any other public official and/ or employee of the PSC, in the transaction of public business is considered a public record and is subject to Florida's Public Records Law. This means that Florida law generally requires the PSC to provide a copy of any such e-mail or correspondence, upon request, for inspection and copying to any Florida citizen or to any member of the media DRUISS /IKE due to the con

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14 AUG 25 AM 7: 15

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

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CORRESPONDENCE AUG 25, 2014 DOCUMENT NO. 02460-14

Petition for rate increase by Florida Public Utilities Company			
DOCKET NO. 140025-EI	COM	14 AUG 25	RECEI
Name ROBERT WEINTRANB	MISSION	25 AM 9:	VED-FP
Address 9 Belted King Jisher Rd		44	80
Fernandina FL 32034			

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

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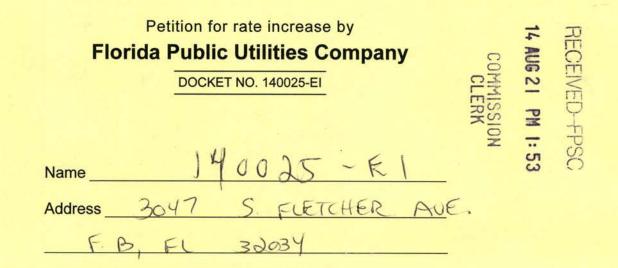
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CORRESPONDENCE AUG 21, 2014 **DOCUMENT NO. 02460-14**

CHY.



Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS PIP 016 NUMBERS A PS 6 NOT 010 DOES TO COSTOM HAS R F EASES MAYBE 1-84 0 PEOPL NOT PB LISTEN ERG THEA moro EMPI NMF AF E GRANS UNUK FUEN P Fmth STRE AF CHAVI NOT CONTRE ANYMORE POLES ER eplaced Fold and tape - - see back for address and Salt EXPECT A DON'T cause 2020 CORROSUN FIRES RENEWAL

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Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

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To Commission Verk of Floride Public. 14 AUG 21 AM 9:13 You new COMMISSION maider how your Customere dre poing to ply their elistrie bie de la poing to ply their elistrie bie daug 21, 2014 Mine pupe do de month and I don't her any more from one north to must but your meter reader think to Shy need to get But of their schicle and be hinest on reading the meters. It is very Mand for people on vary limited man to pay these mercesing electric bills. I want to prov what mine was every month but new I ner ponces if I'm doing to be able to lovey fired after I pay electric bies I don't know why you even have meeting with customers because for don't firsten to them any way. Jun.

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Angela Charles

From:	Elisabeth Draper
Sent:	Monday, August 18, 2014 9:12 AM
То:	Consumer Correspondence
Cc:	Bill McNulty
Subject:	FW: FPU Proposed Rate Increase - Amelia Island Docket #
Attachments:	PSC Hearing 8-20-14 on proposed FPU rate increase.docx

Please place the attached email and letter in the Correspondence file for Docket 140025-EI. The three letters I just forwarded from Mr. Scanlan are slightly different.

Thank you

From: Phillip Scanlan [mailto:phillipscanlan@comcast.net]
Sent: Thursday, August 14, 2014 10:50 PM
To: Elisabeth Draper
Subject: FPU Proposed Rate Increase - Amelia Island Docket #

Elisabeth Draper 8/14/14 FL. Public Service Commission

RE: FPU proposed rate increase for Amelia Island, FL - FB Public Hearing 8/20/14

Please share my attached analysis and recommendations with the PSC Commissioners that will be a the 8/20/14 Fernandina Beach Public Hearing – so they can be prepared to address this analysis and recommendations.

Thanks.

Phillip M. Scanlan 1832 Village Ct. Amelia Island, FL 32034

Florida Public Utilities (FPU) Co. Proposed Electric Service rate increase. 8/15/14

There is a Florida Public Service Commission (PSC) Hearing on Aug. 20, 2014 at 5 pm at the Atlantic Recreation Center on a proposed FPU electric rate increase. I suggest customers of FPU read the below analysis of that proposed rate increase and that they attend the 8/20/14 PSC Public Hearing to have their voice heard.

Interim Residential Rate Increase – effective 8/9/14:

The new FPU interim Energy Rate of \$.02224/kwh is 14% higher than the present Energy Rate (\$22.24/\$19.58=1.136). This has already been approved by the PSC.

Proposed Residential Rate Increase - effective Jan. 2015:

The Proposed Customer Charge is \$16.00/mo. That is a <u>33%</u> increase. (16/12 = 1.33) This charge is incurred even if you use zero electricity. The Proposed Energy Usage charge is is an <u>11%</u> increase (02170/ .01958) for usage less than 1000kwh/mo. and is a <u>75%</u> increase (03420/ 0.1958) for usage over 1000kwh/mo.

I have been told the proposed higher rate for the energy charge over 1000kwh/mo. <u>is a new</u> <u>charge</u>. This new charge results in a <u>75%</u> increase, over using the current energy charge, for usage greater than 1000kwh/mo.. This new charge is intended to motivate conservation.

Residential Bill for 1000kwh/mo. customer:

	Current	Proposed	Increase %
Customer Charge	\$ 12.00	\$ 16.00	33%
Energy Charge	<u>\$ 19.58</u>	<u>\$ 21.70</u>	<u>11%</u>
FPU Svc Charges	\$ 31.58	\$ 37.70	19% FPU Rate Increase Proposal
Fuel Charges	\$ 89.75	\$ 89.75	0% To be increased at another time
Total Bill	\$121.33	\$127.45	$\overline{5\%}$ PSC communicated rate increase

Residential Bill for a 2000kwh/mo. Customer:

	Current	Proposed	Increase %
Customer Charge	\$ 12.00	\$ 16.00	33%
Energy Charge 1	\$ 19.58	\$ 21.70	11% (1 st 1000 kwh)
Energy Charge 2	<u>\$ 19.58</u>	<u>\$ 34.20</u>	<u>75%</u> (2^{nd} 1000 kwh – new charge)
FPU Svc. Charges	\$ 51.16	\$ 71.90	40% FPU Rate Increase Proposal
Fuel Charge 1 <u>Fuel Charge</u> 2 Total Bill	\$ 89.75 <u>\$102.25</u> \$243.10	\$ 89.75 <u>\$102.25</u> \$263.90	$\begin{array}{l} 0\% \\ 0\% \\ 0\% \end{array}$ To be increased at another time $\begin{array}{l} 0\% \\ 9\% \end{array}$

It appears to me that the FPU is asking for rate increases that amount to 19% for a 1000kwh/mo. customer usage and 40% for a 2000kwh.mo. customer usage, on the FPU service part of the total bill. In addition, we can expect increases on the fuel portion of the bill in the future. The PSC communicated rate increase of 5% (4.6%) on the total bill for a 1000kwh/mo. customer usage is a very misleading representation of the actual proposed FPU rate increase.

Business Customer proposed rate increase:

The business rates are broken down into small, medium and large customers. Small Business proposed rates: Customer charge up **33%** and Energy charge up **34%** Medium Business proposed rates: Customer charge up **25%** and Energy charge up **68%**. Large Business proposed rates: Customer charge up **33%** and Energy charge up **50%**.

Investment improvements

The first example of improvements made by FPU for the community is the replacement of smaller wood transmission line poles by much larger cement poles. As a resident of Amelia Island, and a customer of FPU, I do not consider the replacement of the smaller wood poles by much larger (pole volume looks 3 to 4 times the size) cement transmission poles an improvement. Amelia Island is a special and beautiful place. It is an island whose economy relies on tourists, resorts, a beach rentals and a retirement housing market. That requires Amelia Island to be a beautiful place to live and to visit. I believe the FPU new very large cement poles are an eye-sore along the island's main road, A1A, that is used daily by all on Amelia Island and by tourists.

The south-end of Amelia Island (Plantation and Summer Beach) has underground facilities and wonderful tree canopies. Those properties are among the highest value for ownership, rentals and resorts. If we have underground facilities for the Plantation and Summer Beach areas of Amelia Island then why not a long range plan for the whole island? In 2011 a Fernandina Beach City Committee recommended that all future facility hardening projects be done with underground facilities rather than with above ground investments. I am sure that the majority of Amelia Island residents, and key stakeholders, agree with that recommendation. An FPU representative was quoted in the News Leader (8/13/14) as saying that 55% of Amelia Island facilities are currently underground.

I do not feel the above FPU very significant proposed rate increases have been justified. I do not feel the improvement plans of FPU have included the desires of the community for underground facilities rather than overhead facilities.

Recommendations:

I propose the Florida PSC:

- 1. Deny the very high Jan. 2015 FPU proposed rate increases.
- 2. Request FPU to develop a more reasonable rate increase proposal.
- 3. Require FPU to update their 2008 storm hardening plan to utilize underground facilities on Amelia Island, instead of more very large cement poles.
- 4. Continue the 8/11/14 FPU interim residential energy rate increase of 14% until 1/31/14 (5 months) at which time this interim rate will revert back to the prior energy rate.

Phillip Scanlan 1832 Village Ct. Amelia Island, FL 32034 phillipscanlan@comcast.net Home: 904-491-8852 Cell: 904-206-3334

Angela Charles

From:	Elisabeth Draper
Sent:	Monday, August 18, 2014 9:11 AM
То:	Consumer Correspondence
Cc:	Bill McNulty
Subject:	FW: FPU Proposed Rate Increase - Fernandina Beach Docket
Attachments:	PSC Hearing 8-20-14 on proposed FPU rate increase.docx

Please place the attached email and letter in the Correspondence file for Docket 140025-EI.

Thank you

From: Phillip Scanlan [mailto:phillipscanlan@comcast.net]
Sent: Friday, August 15, 2014 8:38 AM
To: Elisabeth Draper
Subject: FPU Proposed Rate Increase - Fernandina Beach Docket

Elisabeth Draper FL. Public Service Commission 8/15/14

RE: FPU proposed rate increase for Amelia Island, FL - FB Public Hearing 8/20/14

Please share my attached analysis and recommendations **dated 8/15/14** with the PSC Commissioners that will be a the 8/20/14 Fernandina Beach Public Hearing – so they can be prepared to address this analysis and recommendations.

The first attachment I sent yesterday had an error on the 2nd page. I had recommended the 8/9/14 interim rate increase continue to 1/31/14, when I meant to type 12/31/14,

Thanks.

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Phillip Scanlan 1832 Village Ct. Amelia Island, FL 32034 phillipscanlan@comcast.net Home: 904-491-8852 Cell: 904-206-3334

CORRESPONDENCE AUG 18, 2014 DOCUMENT NO. 02460-14

Crystal Card

From:	Bill McNulty
Sent:	Friday, August 15, 2014 5:05 PM
То:	Consumer Correspondence
Cc:	Elisabeth Draper; Penny Buys; Ruth McHargue
Subject:	Docket 140025-EI Consumer Correspondence
Attachments:	PSC- FPU Hearing 8-20-14.docx
Follow Up Flag:	Follow up
Flag Status:	Flagged

Please place the response appearing below to Mr. Scanlan's August 8, 2014 e-mail in the correspondence file for this docket. Thank you.

From: Elisabeth Draper
Sent: Wednesday, August 13, 2014 4:20 PM
To: 'phillipscanlan@comcast.net'
Cc: Jim Dean; Patti Daniel; Bill McNulty
Subject: FW: FB 8-20-14 - PSC Hearing on FPU Proposed Rate Increase

Dear Mr. Scanlan,

This is in response to your August 8, 2014, email to the Public Service Commission regarding Florida Public Utilities Company's (FPUC) application for a rate increase and specifically the notice to customers of an interim rate increase. The interim rate increase became effective on August 9, 2014.

A rate case addresses two charges on your bill, the customer charge and the energy charge, which are referred to as base rates. Base rate revenues cover the normal operating expenses of a utility. Those expenses are fairly stable and for that reason rate cases typically are only conducted at multi-year intervals. Your electric bill includes other charges associated with fuel and purchased power (fuel charge) and conservation costs that are addressed in separate annual proceedings at the Commission because those charges can be more volatile with some years costs increasing and other years decreasing. FPUC does not generate its own electricity but purchases power to serve its customers through purchased power contracts. FPUC recovers its purchased power costs through the fuel charge. The conservation charge allows FPUC to recover costs for implementing cost effective conservation programs.

The 4.62 percent increase in the residential bill stated in the notice is for the total bill. Below a table showing the individual bill components for a 1,000 kilowatt-hour (kwh) bill.

		Interim	Proposed	
1,000 kwh	Present	August 2014	January 2015	
Customer Charge	\$12.00	\$13.63	\$16.00	
Energy Charge	\$19.58	\$22.24	\$21.70	
Energy Conservation Charge	\$1.00	\$1.00	\$1.00	
Fuel and Purchased Power Charge	\$89.75	\$89.75	\$89.75	
Gross Receipts Tax	\$3.33	\$3.44	\$3.49	
Total Bill	\$125.66	\$130.06	\$131.94	

NORTHEAST DIVISION

The fuel charge is shown separately on your bill; however, the conservation charge is rolled into the energy charge and not shown separately on the bill. Therefore, the \$20.58/1000 kwh shown on your bill is comprised of the \$19.58 energy charge and the \$1.00 conservation charge.

The current and interim energy charges are set at levels (\$/kwh) that do not change based on volume of usage. FPUC proposed a restructuring of the energy charge for the residential rate class into a two-tier inclining block structure. Specifically, the proposed energy charge for usage up to 1,000 kwhs is \$0.02170/kwh, and for usage over 1,000 kwh \$0.03420. This rate design is in place for several other Florida utilities and is designed to encourage conservation.

Average residential monthly usage varies annually. According to documentation filed by FPUC, average residential usage was 1,013 kwhs in 2012 and 1,058 kwhs in 2013. FPUC projected the average residential usage to be 1,077 kwhs in 2014 and 1,063 kwhs in 2015.

FPUC has three main commercial rate classes. The GS class applies to small commercial customers, and average usage in 2013 was 1,425 kwhs. The GSD class applies to medium size commercial customers, and average usage in 2013 was 19,117 kwhs. The GSLD class is for large commercial/industrial customers and average usage in 2013 was 374,900 kwhs. The proposed increase on the total bill for the average GS customer is 8.6 percent. GSD and GSLD customers also pay a demand (\$ per kilowatt) charge, and therefore individual bills are impacted by kwh and kw usage. Percent increases on total GSD and GSLD bills under FPUC's proposed rates range from 4 percent to 10 percent, depending on usage.

Regarding investment improvements, you inquired about FPUC's current annual depreciation cost and the amount above that required for needed improvements. FPUC's last authorized depreciation expense amount to be included in base rates, determined as part of the company's last base rate proceeding, is <u>\$3,350,367</u>. See Order No. PSC-08-0327-FOF-EI issued May 19, 2008 in Docket No. 070300-EI. The annual depreciation expense (cost of service to customers) being requested in FPUC's current base rate proceeding, as a result of depreciation rates approved in the 2008 order is approximately <u>\$3,705,077</u>. See FPSC Order No. PSC-12-0065-PAA-EI issued February 13, 2012 in Docket No. 110207-EI. Thus, the requested increase in depreciation expense is \$354,710. Depreciation expense only represents a portion of FPUC's \$5,852,171 requested base rate increase in the current proceeding. Please keep in mind that both changed investment amounts and changed depreciation rates are ultimately producing the difference in

depreciation expense amounts being proposed for inclusion in customer rates by FPUC in its current base rate proceeding. The orders cited in the paragraph are available for your review at the Commission's website at <u>www.floridapsc.com</u> (see drop-down box "Clerk's Office" and click on "Dockets", then enter docket number and click on "documents filing index").

Your email addresses the issue of undergrounding. The cost of standard overhead construction is recovered through base rates from all customers. In lieu of overhead construction, customers have the option of requesting underground facilities. Costs for underground construction historically have been higher than for overhead construction, and the additional cost is paid by the customer as a contribution-in-aid-of-construction (CIAC). Commission Rule 25.6.115, Florida Administrative Code, addresses the conversion of overhead to underground facilities. Under the rule, the required CIAC is equal to the difference of the installed cost of the underground facilities minus the estimated cost of overhead facilities. The net book value of removed facilities and salvage values are also taken into account.

Finally, with respect to a long range improvement plan, the Commission reviewed and approved FPUC's Infrastructure Storm Hardening Plan in Order No. PSC-08-0327-FOF-EI issued May 19, 2008, in Docket 070300-EI.

Please let me know if you have any additional questions.

Best regards,

Elisabeth Draper Economic Supervisor Division of Economics

From: Phillip Scanlan [mailto:phillipscanlan@comcast.net]
Sent: Friday, August 08, 2014 2:58 PM
To: Consumer Contact
Subject: FB 8-20-14 - PSC Hearing on FPU Proposed Rate Increase

Florida Public Service Commission Commission Clerk 8/8/14

I received your PSC notice about an 8/20/14 (5 pm Wed. at the Atlantic Rec. Center) Fernandina Beach Pubic Hearing on a proposed FPU electricity rate increase.

I have attempted to understand this rate increase proposal - for Residential Rates - and I have few questions I would like you to answer for me before the 8/20/14 hearing date. Please see attached document with my questions.

I will appreciate you responding before the 8/20/14 Hearing date, by reply email.

Phillip Scanlan 1832 Village Court Amelia Island, FL 32034

phillipscanlan@comcast.net

Commission Clerk Florida Public Service Commission (FPSC) 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

RE: FSPC Docket No. 140025-EI - Florida Public Utilities (FPU) Co. petition for a rate increase.

INTERIM RATE INCREASE

In early Aug. 2014 I received your Florida PSC notice to customers of an interim rate increase, that the PSC had already approved on July 10, 2014, for the PFU Co.. It was not clear the effective date of that interim rate increase, please let me know the effective date.

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The new FPU Interim Rate is \$.02224/kwh or \$22.24/1000kwh, which is 13.6% higher than the Present Rate shown on the PSC notice. (\$22.24/\$19.58=1.136) In the PSC cover letter the PSC states the FPU has petitioned for a rate increase of 4.62% over the current charges for a residential customer who uses 1000/kwh. Why has the commission approved a 13.6% interim increase in the Residential Rate (RS) energy charge, when the FPU has only asked for a 4.62% Proposed Rate increase to be effective Jan. 2015?

PROPOSED RATE INCREASE

The Proposed Rates petitioned from by FPU, to be effective Jan. 2015, appear to be much higher than the 4.62% residential increase shown in the PSC cover letter? RS Proposed Rate for the monthly Customer Charge **is up 33%**. The RS Proposed Rate for the Energy Charge - less than 1000kwh usage is **up 10.8%** and **up 74.5%** for greater than 1000kwh usage.

Present Rate for Residential Service (RS) Customer Charge (Flat rate charge every month) is shown to be 12.00/m. The Proposed Rate is 16.00. That is a 33% increase. (16/12 = 1.33)

Present Rate for Residential Service (RS) Energy Charge is shown to be \$.01958/kwh or \$19.58/1000kwh. The Proposed Rate is \$.02170/kwh for less than 1000kwhs and \$.03420/kwh for greater than 1000kwh of usage. That is a 10.8% (\$.02170/\$.01958) increase for usage less than 1000kwhs/mo. That is 74.5% (\$.03420/\$ 0.1958) increase for usage over 1000kws/mo.

It appears the Proposed Rate for the RS energy charge when more than 1000kwh are used is a new charge; however that is not mentioned or explained on the PSC letter? Is that correct?

How can the three Proposed RS rates (one a new charge) be up 10.8%, 33% and 74.5% and the PSC imply the average Residential bill will be up only 4.62%?

What is the average residential monthly energy use of FPU customers? I find it hard to believe the average residential usage is only 1000kwhs per month, as implied by the PSC cover letter. In June of 2014. I had 1,096kwh of use in June 2014 and I have 22 solar panels which have reduced my annual energy usage by 80%.

I did not analyze the many business rates shown, but most of the business rates also looked like double digit increases? What is the average business power usage and what is the average business proposed rate increase?

INVESTMENT IMPROVEMENTS

The stated main reason for the Proposed Rate increase is investment improvements. Within the current rates there should already be a depreciation cost which is the current amount available for investment improvements. What is the annual depreciation cost and what is the amount above that required for needed improvements? I see the FPU is asking for a rate increase to produce an additional \$5,852,171/year. Is that the amount needed in 2015 above the current depreciation cost already in the current rates? Please provide this information to show the need for an increase in rates.

The first example of improvements made by FPU for the community is the replacement of smaller wood transmission line poles by much larger cement poles. As a residential of Amelia Island, and a customer of FPU, I do not consider the replacement of the smaller wood poles by larger cement transmission poles an improvement. Amelia Island is a special and beautiful place. It is an island whose economy relies on tourists, resorts, a beach rentals and a retirement housing market. That requires Amelia Island to be a beautiful place to live and to visit. The FPU new large cement poles are an eye-sore along the island ring-road (A1A) that is used daily by all on Amelia Island.

The south-end of Amelia Island (Plantation and Summer Beach) has underground facilities and wonderful tree canopies. Those properties are among the highest value for ownership, rentals and resorts. If we have underground facilities for the Plantation and Summer Beach areas of Amelia Island then why not a long range plan for the whole island?

Does the FPU have a long range improvement plan that has been reviewed with the public and key stakeholders on the island? I am sure that the majority of Amelia Island residents, and key stakeholders, would prefer underground facilities over more large cement transmission poles.

Can the PSC ask the FPU to develop a long range plan that includes underground facilities on Amelia Island, for review by the public and by the PSC?

I would appreciate answers to the above question before the planned 8/20/14 PSC Hearing in Fernandina Beach on the FPU proposed rate increase.

Phillip Scanlan 1832 Village Ct. Amelia Island, FL 32034 phillipscanlan@comcast.net Home: 904-491-8852 Cell: 904-206-3334

Angela Charles

From: Sent: To: Cc: Subject: Attachments: Elisabeth Draper Monday, August 18, 2014 9:09 AM Consumer Correspondence Bill McNulty FW: FPU Hearing 8-20-14 PSC Hearing 8-20-14 on proposed FPU rate increase.docx

Please place the attached email and letter in the Correspondence file for Docket 140025-EI.

Thank you

From: Phillip Scanlan [mailto:phillipscanlan@comcast.net] Sent: Friday, August 15, 2014 2:19 PM To: Elisabeth Draper Subject: FPU Hearing 8-20-14

Elisabeth Draper

8/15/14

I realized that my recommendation for a "Reasonable" rate increase may be a bit vague.

So I added a paragraph, in the attached, on what I think would be a "Reasonable" rate increase —for consideration by the PSC.

Phil

Florida Public Utilities (FPU) Co. Proposed Electric Service rate increase. 8/15/14

There is a Florida Public Service Commission (PSC) Hearing on Aug. 20, 2014 at 5 pm at the Atlantic Recreation Center on a proposed FPU electric rate increase. I suggest customers of FPU read the below analysis of that proposed rate increase and that they attend the 8/20/14 PSC Public Hearing to have their voice heard.

Interim Residential Rate Increase – effective 8/9/14:

The new FPU interim Energy Rate of \$.02224/kwh is 14% higher than the present Energy Rate (\$22.24/\$19.58=1.136). This has already been approved by the PSC.

Proposed Residential Rate Increase - effective Jan. 2015:

The Proposed Customer Charge is \$16.00/mo. That is a <u>33%</u> increase. (16/12 = 1.33) This charge is incurred even if you use zero electricity. The Proposed Energy Usage charge is is an <u>11%</u> increase (02170/ .01958) for usage less than 1000kwh/mo. and is a <u>75%</u> increase (03420/ 0.1958) for usage over 1000kwh/mo.

I have been told the proposed higher rate for the energy charge over 1000kwh/mo. <u>is a new</u> <u>charge</u>. This new charge results in a <u>75%</u> increase, over using the current energy charge, for usage greater than 1000kwh/mo.. This new charge is intended to motivate conservation.

Residential Bill for 1000kwh/mo. customer:

	Current	Proposed	Increase %
Customer Charge	\$ 12.00	\$ 16.00	33%
Energy Charge	<u>\$ 19.58</u>	<u>\$ 21.70</u>	<u>11%</u>
FPU Svc Charges	\$ 31.58	\$ 37.70	19% FPU Rate Increase Proposal
Fuel Charges	\$ 89.75	\$ 89.75	0% To be increased at another time
Total Bill	\$121.33	\$127.45	$\overline{5\%}$ PSC communicated rate increase

Residential Bill for a 2000kwh/mo. Customer:

	Current	Proposed	Increase %
Customer Charge	\$ 12.00	\$ 16.00	33%
Energy Charge 1	\$ 19.58	\$ 21.70	11% (1 st 1000 kwh)
Energy Charge 2	<u>\$ 19.58</u>	<u>\$ 34.20</u>	<u>75%</u> (2^{nd} 1000 kwh – new charge)
FPU Svc. Charges	\$ 51.16	\$ 71.90	40% FPU Rate Increase Proposal
Fuel Charge 1 <u>Fuel Charge</u> 2 Total Bill	\$ 89.75 <u>\$102.25</u> \$243.10	\$ 89.75 <u>\$102.25</u> \$263.90	$\begin{array}{ll} 0\% & \text{To be increased at another time} \\ \underline{0\%} & \text{To be increased at another time} \\ 9\% \end{array}$

It appears to me that the FPU is asking for rate increases that amount to 19% for a 1000kwh/mo. customer usage and 40% for a 2000kwh.mo. customer usage, on the FPU service part of the total bill. In addition, we can expect increases on the fuel portion of the bill in the future. The PSC communicated rate increase of 5% (4.6%) on the total bill for a 1000kwh/mo. customer usage is a very misleading representation of the actual proposed FPU rate increase.

Business Customer proposed rate increase:

The business rates are broken down into small, medium and large customers. Small Business proposed rates: Customer charge up **33%** and Energy charge up **34%** Medium Business proposed rates: Customer charge up **25%** and Energy charge up **68%**. Large Business proposed rates: Customer charge up **33%** and Energy charge up **50%**.

FPU Investment improvements

The first example of improvements made by FPU for the community is the replacement of smaller wood transmission line poles by much larger cement poles. As a resident of Amelia Island, and a customer of FPU, I do not consider the replacement of the smaller wood poles by much larger (pole volume looks 3 to 4 times the size) cement transmission poles an improvement. Amelia Island is a special and beautiful place. It is an island whose economy relies on tourists, resorts, a beach rentals and a retirement housing market. That requires Amelia Island to be a beautiful place to live and to visit. I believe the FPU new very large cement poles are an eye-sore along the island's main road, A1A that is used daily by all on Amelia Island and by tourists.

The south-end of Amelia Island (Plantation and Summer Beach) has underground facilities and wonderful tree canopies. Those properties are among the highest value for ownership, rentals and resorts. If we have underground facilities for the Plantation and Summer Beach areas of Amelia Island then why not a long range plan for the whole island? In 2011 a Fernandina Beach City Committee recommended that all future facility hardening projects be done with underground facilities rather than with above ground investments. I am sure that the majority of Amelia Island residents, and key stakeholders, agree with that recommendation. An FPU representative was quoted in the News Leader (8/13/14) as saying that 55% of Amelia Island facilities are currently underground.

I do not feel the above FPU very significant proposed rate increases have been justified. I do not feel the improvement plans of FPU have included the desires of the community for underground facilities rather than overhead facilities.

Recommendations:

I propose the Florida PSC:

- 1. Deny the very high Jan. 2015 FPU proposed rate increases.
- 2. Request FPU to develop a more reasonable rate increase proposal.
- 3. Require FPU to update their 2008 storm hardening plan to utilize underground facilities on Amelia Island, instead of more very large cement poles.
- 4. Continue the 8/9/14 FPU interim residential energy rate increase of 14% until 12/31/14 (5 months) at which time this interim rate will revert back to the prior energy rate.

Reasonable Rate Increase:

What is a reasonable rate increase? When I received the PSC letter on the proposed rate increase implying rates were going to be increased 4.62%, and the same 4.62% increase was reported in the Fernandina Beach News Leader on 8/13/14, it seemed like reasonable although higher than inflation.

I think a reasonable increase would be 4.62%, but that percent needs to be applied to the rates actually under consideration. The FPU rates being considered for increase could be allowed an increase of up to 4.62%.

The new energy charge for residential customers, a 75% increase for all energy usage above 1000kwh/mo., should be eliminated since 75% increase is an unreasonable rate increase. Proposing a 75% rate increase to force conservation is also inconsistent with FPU claiming they need a rate increase because revenues are declining. If FPU revenues are declining apparently people are already cutting back on their electrical energy use and doesn't need a 75% rate increase to force them to do so.

Phillip Scanlan 1832 Village Ct. Amelia Island, FL 32034 phillipscanlan@comcast.net Home: 904-491-8852 Cell: 904-206-3334

CORRESPONDENCE AUG 13, 2014 DOCUMENT NO. 02460-14

14 AUG 13 AM 9:

COMMISSION CI FRK HECEIVED-FPS(

John F. Tatum 2638 Choctaw Trail Marianna, FL 32446 10 Aug. 2014

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Subject: Docket No. 140025-EI

Dear Commissioners,

I had lived in Port St Joe/St. Joe Beach for 46 years before moving to Marianna in 2005. I have lost power more times in the 9 years I've lived in Marianna than I ever did in the 46 years I lived in Port St. Joe.

For this reason I'm asking you to disapprove their request for a rate increase as I don't believe their service is reliable enough to warrant it. In fact I lost power 3 times in July and 1 time so far this month.

However, if you do approve this rate increase and my service does not improve; I would hope you would make the company refund all the rate increase to their customers.

Sincerely,

Jem J. Join

John F. Tatum

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John J Tatum 2638 Choctaw Trl Marianna, JL 32446

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Commission Cherk FL. Public Service Commission 2540 Shumard Oak Blud, Tallahassee, FL. 32399-4850

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COMMISSION

Earl Mayhall 4264 The Ridge Lane Marianna, FL 32446

August 9, 2014

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE; Florida Public Utilities Company rate increase request. Docket Number 14005-El

The enclosed sheet shows the proposed increases in rates they are requesting with the percent of increase in these requests.

I don't believe these percentages qualify as "a small increase" in costs to their customers, and should <u>NOT</u> be granted.

The page (less the percentages) Is from a mailing I just received from them.

Earl Mayholl

Docket No. 140025-EI

Page 3

	Present Rates	Interim Rates	Proposed Rates	In crease %
		Customer Charge(s)		
Residential (RS)	\$12.00	\$13.63	\$16.00-	- 33.33%
General Service (GS)	\$18.00	\$20.45		- 33.33%
General Service Demand (GSD)	\$52.00	\$59.08		- 25%
General Service Large Demand (GS	LD) \$100.00	\$113.61	\$150.00	50°6
General Service Large Demand (GS		\$681.66	\$900.00	
Standby (SB) <500 kw	\$126.47	\$143.68	\$190.00 -	
Standby (SB) ≥500 kw	\$626.47	\$711.73	\$940.00	50°%
2				
		Energy Charge \$/kwh		22.01
Residential (RS)	\$.01958	\$.02224	≤1,000 - \$.02170 - >1,000 - \$.03420_	112.82 00 01
Residential (RB)	4.01500		≥1.000 - \$.03420_	-74.668 10
General Service (GS)	\$.01927	\$.02189	\$.02582 -	-33.9996
General Service Demand (GSD)	\$.00340	\$.00386	\$.00571-	-67.94%
General Service Large Demand (GS		\$.00165	\$.00218-	-50.34%
General Service Large Demand (GS		\$.00000	\$.00000	
Standby (SB) <500 kw	\$.00000	\$.00000	\$.00000	
Standby (SB) \geq 500 kw	\$.00000	\$.00000	\$.00000	
		Demand Charge \$/kw	1	
Residential (RS)	\$ 0.00	\$ 0.00	\$ 0.00	
General Service (GS)	\$ 0.00	\$ 0.00	\$ 0.00	
General Service Demand (GSD)	\$ 2.80	\$ 3.18	\$ 4.20 -	-50°10
General Service Large Demand (GS		\$ 4.54	\$ 6.00-	-50%0
General Service Large Demand (GS		\$ 1.27	\$ 1.68 -	
General Service Large Demand (GS		\$ 0.27 kVAR		VAR-56%
Standby (SB) <500 kw	\$ 2.00	\$ 2.27	\$ 2.83	-41.5%
Standby (SB) \geq 500 kw	\$ 0.53	\$ 0.60	\$ 0.80 -	-50.94%
Outdoor/Street Lighting	various	13.61%	15.9%	



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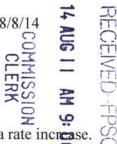
Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32398-0850

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CORRESPONDENCE AUG 11, 2014 DOCUMENT NO. 02460-14

Commission Clerk Florida Public Service Commission (FPSC) 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850



RE: FSPC Docket No. 140025-EI - Florida Public Utilities (FPU) Co. petition for a rate increase.

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Phillip Scanlan

1832 Village Ct. Amelia Island, FL 32034

phillipscanlan@comcast.net Home: 904-491-8852 Cell: 904-206-3334



Phillip Scanlan 1832 Village Court • Amelia Island, FL 32034 JACKSONVILLE FL 320

08 ALIG 2014 PM 1 L



Commission Clark Flourda Public Service Commission 2540 Shumand Oak Blud, Tallahassee, FL 32399-0850

92999085099

Angela Charles

From: Sent: To: Cc: Subject: Ruth McHargue Friday, August 01, 2014 9:45 AM Consumer Correspondence Diane Hood FW: To CLK Docket 140025-

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Friday, August 01, 2014 9:33 AM To: Ruth McHargue Subject: To CLK Docket 140025

Copy on file, see 1154593C. DHood

-----Original Message-----From: Benjamin Legaspi Sent: Friday, August 01, 2014 8:48 AM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [mailto:contact@psc.state.fl.us] Sent: Friday, August 01, 2014 5:01 AM To: Webmaster Cc: <u>fast3203@aol.com</u> Subject: My contact

Contact from a Web user

Contact Information: Name: Fred Furman Company: Florida Public Utilities Primary Phone: 850-363-6257 Secondary Phone: none Email: <u>fast3203@aol.com</u>

Response requested? Yes CC Sent? Yes

Comments:

I am writing to put my input in on the proposed rate increase by Florida Public Utilities they are seeking approval from your agency on. I am unable to attend the meeting scheduled on August 19 in Jackson County due to me having to work and am unable to drive to Fernandina Beach the following day. I am a customer of Florida Public Utilities and I am adamantly opposed to any form of rate increase by this company. As I stated to them in a correspondence, I was a customer of Talquin Electric, a private Co-Op, before becoming a customer of Florida Public Utilities. I do not recall any rate increases with them, despite Talquin installing smart meters that could read meters from the office and substantial equipment investments. Member meetings were held regularly and possibly explained the prevention of rate increases. I do not have that option in this case. I believe the service quality, while adequate, does not

warrant a rate increase. We still have regular meters that must be read by readers, and around my area the infrastructure has not changed much unless it was damaged by storm activity or other means. I believe this is just a justification to increase profits in order to avoid a cut of it to cope with rising energy costs. I do not want my rates to increase, we pay enough in energy from gasoline in our vehicles and other means. We do not need any more rate increases. Thank You.

Fred Furman

CORRESPONDENCE JUL 23, 2014 DOCUMENT NO. 02460-14

July 17, 2014

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850.

RECEIVED-FPS(JUL 23 AM 9:

Re: Docket No. 140025-EI

One of the justifications that Florida Public Utilities is using for their proposed rate increase is there alleged improved reliability.

At least as far as we are concerned, it's a joke.

As this letter is written, it is mid July, and we have already had 5 power outages this month.

Each of these, although, so far, momentary, require resetting clocks, telephone screening equipment, drapery control limits, air cleaners, and probably others that I have overlooked. I've already purchased 4 uninterruptable power supplies to help offset FPU'S "Reliability".

We have 3 standby generators, for the same reason. At least one of our friends spent the money to put in a generator with auto-start, and transfer capability, to assure some level of reliability.

I don't believe they should be getting any more money, until they meet their basic service requirements.

J. David Schoepf 1674 Delta Ln. Marianna, FL 32448

J. David Schoepf 1674 Delta Ln. Marianna fl 32448

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14 JUL 23 AM 7: 11

Commission Clerk Florida Public Service Commission **2540 Shumard Oak Boulevard** Tallahassee, FL 32399-0850

PENSACOLA FL 325 A18376 USA FIRST-CLASS FOREVER

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CORRESPONDENCE JUL 03, 2014 DOCUMENT NO. 02460-14

> RECEIVED FPSC 14 JUL -3 AM 9: 1

CLERK

James D. Matison 4704 Genoa Drive Fernandina Beach Florida 32034

June 30, 2014

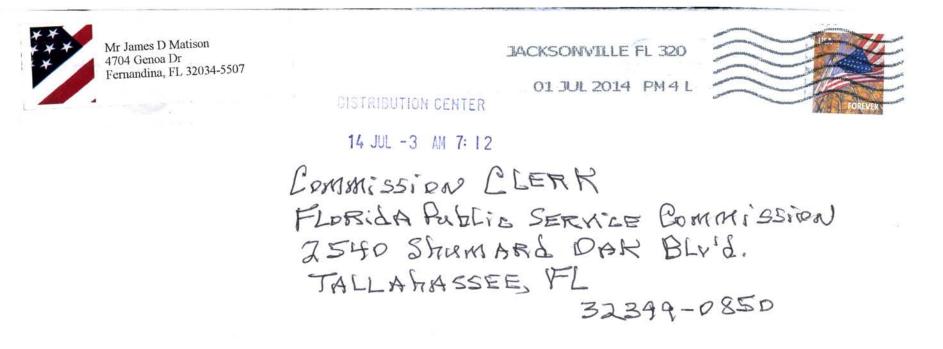
Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Ref.: Docket No. 140025-EI

The proposed rate increase by Florida Public Utilities is unwarranted, as their claims for improved service and reduced outages are unfounded. I have lived here for 10 years and invariably we experience power outages on a "somewhat" regular basis!

Additionally, I am VERY concerned about a long-term loss of power during a tropical storm that would ravage Amelia Island. This is because the "above ground" power supply lines run parallel to the Ocean for 3-5 miles and are not more than 300 feet from the ocean's edge! I am sure the utility would argue that their installation of Cement poles will expedite a return of service during a disaster of this type; however, a MUCH better solution would have been to move the power supply lines <u>underground</u>. Recently the utility has been installing natural gas lines to Amelia Island and certainly a prudent business decision would have been to install underground power supply lines simultaneously! I am sure the utility's management did not consider this, and whenever this subject is bought up, an "astronomical" cost is offered as the reason it can't be done! In summary, I am opposed to a rate increase for this utility, because their public service record is lacking, and their planning for future disasters is VERY questionable!

Sincerely, James D. Mation James D. Matison



DOCKET NO. 140025-E=399085099

CORRESPONDENCE JUN 30, 2014 DOCUMENT NO. 02460-14

Crystal Card

From: Sent: To: Cc: Subject: Ruth McHargue Monday, June 30, 2014 11:20 AM Consumer Correspondence Diane Hood FW: To CLK Docket 140025

Customer correspondence

-----Original Message-----From: Consumer Contact Sent: Monday, June 30, 2014 10:55 AM To: Ruth McHargue Subject: To CLK Docket 140025- Response requested

Copy on file, see 1151325C. DHood

-----Original Message-----From: Benjamin Legaspi Sent: Monday, June 30, 2014 8:50 AM To: Consumer Contact Subject: FW: My contact

-----Original Message-----From: <u>contact@psc.state.fl.us</u> [mailto:contact@psc.state.fl.us] Sent: Saturday, June 28, 2014 5:54 PM To: Webmaster Cc: jojobo007@gmail.com Subject: My contact

Contact from a Web user

Contact Information: Name: Joan Bond Company: Primary Phone: 9042619991 Secondary Phone: 9042619991 Email: jojobo007@gmail.com

Response requested? Yes CC Sent? Yes

Comments:

I am appalled at the request from Florida Public Utilities for yet another inccrease. I am a senior citizen, living on social security widows benefits and Florida Public Utilities is sending me to an early grave with all the increases they are demanding. ai was able to qualify for the weatherization program some years ago and had more insulation and a new air conditioner which brought my electricity down somewhat. I also get a once a year allowance from the Northeast Action

Agency which amounts to about \$200 off the annual \$1,500 I have to pay for my electricity. There is no excuse for these increases especially for Seniors who can't afford the horrific rates they charge. I will attend the upcoming meeting they will be holding here in Fernandina Beach and I know the room will be full of objections from the local citizens. Whatever happened to the monoply law that was passed many years ago. Why can't we choose another utility company? Why do we have to use this company? They are very greedy and need to be stopped from these increases.

CORRESPONDENCE JUN 30, 2014 DOCUMENT NO. 02460-14 6-25-14 In Reference: Docket No. 140025 R C 30 T AM Dear Commission Clerk, 0 02 11 SUNT ecen 05 asp bment UIDNEN at Un Seems RINCE The inan ases dus Unjustitied TO ate Inci reat future. Tarins ende cenic Views 32444 H. ariannu

M. PENDER 4733 SCENIC VIGN DV. MACIANNA, FL. 32446 FENSACOLA FL 325 25 JUN 2014 PM 1 L DISTRIBUTION CENTER 14 JUN 30 MM 7: 08 Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tollahassee, FL. 32369-6850

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CORRESPONDENCE JUN 30, 2014 DOCUMENT NO. 02460-14

> RECEIVED FPSC 14 JUN 30 AM 9:0

COMMISSION

June 26, 2014

The Florida Public Service Commission Attention: Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Reference: Docket Number 140025-El

Dear Public Service Commission:

This letter is being written as to a notice sent from Florida Public Utilities Company's proposed rate increase to my power bill. I have been a customer with this company for over twenty six years. I have not received any outstanding service; I have not received anything worth noting about this company. It seems they are having problems with their entire infrastructure; which I feel the process of taking care of any infrastructure; power pole replacement etc. should have gradually been addressed years ago a little at a time. I feel they have not properly budgeted with the monies they have been collecting over the years. I feel that they have never been fair to the customers they serve. We all must live within our means; I ask you, what are the exceptions of Florida Public Utilities? I am a widow and still trying to work toward my retirement, I spend most of my days at work, don't cook meals at home; conserve in any way I can, however, my power bill is still way too high.

I am totally against any more power bill increases at this time. I have been taken advantage of by this power company for years. This is just an insult to injury. Your rejection to their request would be greatly appreciated. I also plan to attend the meeting that will be held in our area to express my disapproval.

Sincerely,

Pyse avon aVon J. Pope

Attachments:



NOTICE TO CUSTOMERS

On April 28, 2014, Florida Public Utilities Company filed a Petition with the Florida Public Service Commission seeking approval to increase rates and charges to produce an additional \$5,852,171 in revenues. The proposed increase, if approved, would increase the total bill in January 2015 for an average 1,000 kWh/ month customer by \$6.12 or 4.62% over the current average bill. The Company is also requesting interim rate relief to temporarily increase its revenues by \$2,433,314 pending the Commission's decision on the Company's request for a permanent increase.

The Florida Public Service Commission Docket number assigned to this request is Docket No. 140025-EI.

The main reasons for this request are that the Company has made significant investments in its electric distribution in order to enhance the reliability of service to customers, including, but not limited to, replacement of wood distribution and transmission line poles, replacement of aging underground conductors, and replacement of a substation. The Company is planning additional projects to further enhance service reliability for customers. In addition, the Company's Operations and Maintenance expenses have increased over the past several years, while the Company's revenues have declined.

The Commission will conduct customer service hearings regarding this request at locations in the Company's service area. In those hearings the Commission will receive comments from customers regarding the Company's service quality and the Company's request for a base rate increase. The dates and locations for those service hearings will be as follows:

Tuesday, August 19, 2014Wedn5:00 p.m. CDT5:00 p.m.Jackson County Agriculture Conference CenterAtlant2740 Pennsylvania Avenue2500Marianna, FLFernational

Wednesday, August 20, 2014 5:00 p.m. EDT Atlantic Recreation Center Auditorium 2500 Atlantic Avenue Fernandina Beach, FL

A technical hearing has been scheduled for September 15-18, 2014, in Tallahassee.

Details regarding the Company's request are contained in the Minimum Filing Requirements, which also contain detailed financial, accounting, tariff and engineering data supporting the request. These are available for review at the business offices at the following locations during regular work hours.

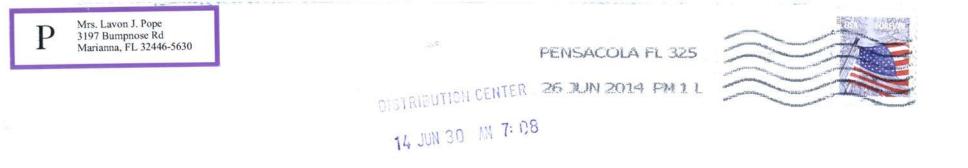
2825 Pennsylvania Avenue Marianna, FL 32448 850-526-6800 Monday-Friday (9:00a.m.-5:00p.m.) 780 Amelia Island Parkway Fernandina Beach, FL 32034 904-430-4700 Monday-Friday (10:00a.m.-5:00p.m.)

Proudly Celebrating 90 Years of Energy Excellence.

Pre	sent Rates	Interim Rates	Proposed Rates
		Customer Charge(s)	
Residential (RS)	\$12.00	\$13.79	\$16.00
General Service (GS)	\$18.00	\$20.68	\$24.00
General Service Demand (GSD)	\$52.00	\$59.75	\$65.00
General Service Large Demand (GSLD)		\$114.91	\$150.00
General Service Large Demand (GSLD1) \$600.00	\$689.46	\$900.00
Standby (SB) $<500 \text{ kw}$	\$126.47	\$145.33	\$190.00
Standby (SB) \geq 500 kw	\$626.47	\$719.87	\$940.00
		Enormy Charge # //	
Residential (RS)	\$.01958	Energy Charge \$/kwh \$.02250	
Residential (RS)	\$.0173 6	\$.02250	≤1,000 - \$.02170 >1,000 - \$.03420
General Service (GS)	\$.01927	\$.02214	\$.03420 \$.02582
General Service Demand (GSD)	\$.00340	\$.00391	\$.02382 \$.00571
General Service Large Demand (GSLD)	-	\$.00167	\$.00371 \$.00218
General Service Large Demand (GSLD)	-	\$.0000	\$.0000
Standby (SB) <500 kw	\$.00000	\$.00000	\$.00000
Standby (SB) \geq 500 kw	\$.00000	\$.00000	\$.00000
		Demand Charge \$/kw	
Residential (RS)	\$ 0.00	\$ 0.00	\$ 0.00
General Service (GS)	\$ 0.00	\$ 0.00	\$ 0.00
General Service Demand (GSD)	\$ 2.80	\$ 3.22	\$ 4.20
General Service Large Demand (GSLD)	\$ 4.00	\$ 4.60	\$ 6.00
General Service Large Demand (GSLD1)) \$ 1.12	\$ 1.29	\$ 1.68
General Service Large Demand (GSLD1) \$ 0.24 kVAR	\$ 0.28 kVAR	• • • • • •
Standby (SB) <500 kw	\$ 2.00	\$ 2.30	\$ 2.83
Standby (SB) ≥500 kw	\$ 0.53	\$ 0.61	\$ 0.80
Outdoor/Street Lighting	various	14.91%	15.9%

Page 3

		PRESEN	T RATE	s		INTERIM	RATES			PROPOSE	D RATE:	s
	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total	Facility	Energy	Maint	Total
	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	<u>Charge</u>	Charge	Charge	Charge	Charge	Charge	Charge	Charge
100w HPS Cobra Head-OL	\$ 6.13	\$ 1.55	\$ 0.96	\$ 8.64	\$ 7.01	\$ 1.82	\$ 1.10	\$ 9.93	\$ 6.34	\$ 1.83	\$ 1.88	\$ 10.05
175w MV Cobra Head -OL	\$ 1.44	\$ 2.72	\$ 0.52	\$ 4.68	\$ 1.65	\$ 3.13	\$ 0.60	\$ 5.38	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38
400w MV Cobra Head-OL	\$ 4.39	\$ 5.82	\$ 0.89	\$ 11.10	\$ 5.04	\$ 6.69	\$ 1.02	\$ 12.75	\$ 1.31	\$ 6.74	\$ 1.12	\$ 9.17
1000w HPS Flood -OL2	\$ 16.38	\$ 15.61	\$ 2.19	\$ 34.18	\$ 18.82	\$ 17.94	\$ 2.52	\$ 39.28	\$ 18.99	\$ 18.09	\$ 2.54	\$ 39.62
1000w MH Flood - OL2	\$ 15.20	\$ 15.61	\$ 2.03	\$ 32.84	\$ 17.47	\$ 17.94	\$ 2.33	\$ 37.74	\$ 17.51	\$ 18.09	\$ 2.48	\$ 38.08
1000w MH Vert Shoebox - OL2	\$ 21.31	\$ 15.61	\$ 2.69	\$ 39.61	\$ 24.49	\$ 17.94	\$ 3.09	\$ 45.52	\$ 24.70	\$ 18.09	\$ 3.12	\$ 45.91
100w HPS Amer Rev-OL2	\$ 8.10	\$ 1.58	\$ 1.15	\$ 10.83	\$ 9.31	\$ 1.82	\$ 1.32	\$ 12.45	\$ 8.23	\$ 1.83	\$ 2.78	\$ 12.84
100w HPS Cobra Head-OL2	\$ 6.13	\$ 1.55	\$ 0.96	\$ 8.64	\$ 7.01	\$ 1.82	\$ 1.10	\$ 9.93	\$ 6.34	\$ 1.83	\$ 1.88	\$ 10.05
100w HPS SP2 Spectra -OL2	\$ 18.18	\$ 1.58	\$ 3.16	\$ 22.92	\$ 20.89	\$ 1.82	\$ 3.63	\$ 26.34	\$ 21.07	\$ 1.83	\$ 3.66	\$ 26.56
100w MH SP2 Spectra -OL2	\$ 18.04	\$ 1.58	\$ 2.20	\$ 21.82	\$ 20.73	\$ 1.82	\$ 2.53	\$ 25.08	\$ 20.91	\$ 1.83	\$ 2.55	\$ 25.29
150w HPS Acorn-OL2	\$ 14.42	\$ 2.34	\$ 1.83	\$ 18.59	\$ 16.57	\$ 2.69	\$ 2.10	\$ 21.36	\$ 16.72	\$ 2.71	\$ 2.12	\$ 21.55
150w HPS ALN 440 -OL2	\$ 21.46	\$ 2.34	\$ 2.61	\$ 26.41	\$ 24.66	\$ 2.69	\$ 3.00	\$ 30.35	\$ 24.88	\$ 2.71	\$ 3.03	\$ 30.62
150w HPS Am Rev-OL2	\$ 8.31	\$ 2.34	\$ 1.14	\$ 11.79	\$ 9.55	\$ 2.69	\$ 1.31	\$ 13.55	\$ 7.70	\$ 2.71	\$ 3.79	\$ 14.20
175w MH ALN 440 -OL2	\$ 21.60	\$ 2.75	\$ 2.66	\$ 27.01	\$ 24.82	\$ 3.16	\$ 3.06	\$ 31.04	\$ 25.73	\$ 3.19	\$ 2.22	\$ 31.14
175w MH Shoebox -OL2	\$ 16.62	\$ 2.75	\$ 2.15	\$ 21.52	\$ 19.10	\$ 3.16	\$ 2.47	\$ 24.73	\$ 19.27	\$ 3.19	\$ 2.49	\$ 24.95
200w HPS Cobra Head -OL2	\$ 9.32	\$ 3.13	\$ 0.42	\$ 12.87	\$ 10.71	\$ 3.60	\$ 0.48	\$ 14.79	\$ 8.31	\$ 3.63	\$ 2.14	\$ 14.08
250w HPS Cobra Head -OL2	\$ 11.21	\$ 3.88	\$ 1.46	\$ 16.55	\$ 12.88	\$ 4.46	\$ 1.68	\$ 19.02	\$ 9.07	\$ 4.50	\$ 3.36	\$ 16.93
250w HPS Flood -OL2	\$ 8.49	\$ 3.88	\$ 1.34	\$ 13.71	\$ 9.76	\$ 4.46	\$ 1.54	\$ 15.76	\$ 9.98	\$ 4.50	\$ 2.05	\$ 16.53
250w MH Shoebox-OL2	\$ 17.69	\$ 3.88	\$ 2.40	\$ 23.97	\$ 20.33	\$ 4.46	\$ 2.76	\$ 27.55	\$ 20.51	\$ 4.50	\$ 2.78	\$ 27.79
400w HPS Cobra Head -OL2	\$ 8.43	\$ 6.26	\$ 1.34	\$ 16.03	\$ 9.69	\$ 7.19	\$ 1.54	\$ 18.42	\$ 9.21	\$ 7.26	\$ 2.35	\$ 18.82
400w HPS Flood - OL2	\$ 13.08	\$ 6.26	\$ 1.66	\$ 21.00	\$ 15.03	\$ 7.19	\$ 1.91	\$ 24.13	\$ 15.16	\$ 7.26	\$ 1.92	\$ 24.34
400w MH Flood OL2	\$ 8.81	\$ 6.26	\$ 1.39	\$ 16.46	\$ 10.12	\$ 7.19	\$ 1.60	\$ 18.91	\$ 10.29	\$ 7.26	\$ 1.88	\$ 19.43
10' Alum Deco Base-OL2	\$ 13.50	\$-	\$-	\$ 13.50	\$ 15.51	\$-	\$ -	\$ 15.51	\$ 15.77	\$ -	\$ -	\$ 15.77
13' Decorative Concrete-OL2	\$ 10.36	\$-	\$-	\$ 10.36	\$ 11.90	\$-	\$-	\$ 11.90	\$ 12.01	\$-	÷ \$-	\$ 12.01
18' Fiberglass Round-OL2	\$ 6.86	\$-	\$-	\$ 6.86	\$ 7.88	\$-	\$-	\$ 7.88	\$ 8.48	\$ -	\$ · -	\$ 8.48
20' Decorative Concrete-OL2	\$ 11.75	\$-	\$-	\$ 11.75	\$ 13.50	\$-	\$-	\$ 13.50	\$ 13.59	\$ -	\$ -	\$ 13.59
30' Wood Pole Std-OL2	\$ 3.95	\$-	\$-	\$ 3.95	\$ 4.54	\$-	\$-	\$ 4.54	\$ 4.55	\$-	\$-	\$ 4.55
35' Concrete Square-OL2	\$ 11.45	\$-	\$-	\$ 11.45	\$ 13.16	\$-	\$-	\$ 13.16	\$ 13.44	\$ -	\$-	\$ 13.44
40' Wood Pole Std - OL2	\$ 7.85	\$-	\$-	\$ 7.85	\$ 9.02	\$-	\$-	\$ 9.02	\$ 9.10	\$-	\$-	\$ 9.10
30' Wood pole	\$ 3.53	\$-	\$-	\$ 3.53	\$ 4.06	\$-	\$-	\$ 4.06	\$ 4.09	\$-	÷ \$-	\$ 4.09
175w MV Cobra Head - SL1-2	\$ 0.67	\$ 2.71	\$ 1.23	\$ 4.61	\$ 0.77	\$ 3.11	\$ 1.41	\$ 5.29	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38
400w MV Cobra Head - SL1-3	\$ 1.13	\$ 5.81	\$ 1.40	\$ 8.34	\$ 1.30	\$ 6.68	\$ 1.61	\$ 9.59	\$ 1.31	\$ 6.74	\$ 1.12	\$ 9.17
175w MV Cobra Head -SL2	\$ 0.67	\$ 2.71	\$ 1.23	\$ 4.61	\$ 0.77	\$ 3.11	\$ 1.41	\$ 5.29	\$ 1.19	\$ 3.15	\$ 1.04	\$ 5.38



The Florida Public Service Commission Attention: Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

32393085083

Crystal Card

From: Sent: To: Cc: Subject: Ruth McHargue Thursday, May 22, 2014 9:13 AM Consumer Correspondence Diane Hood FW: To CLK Docket 140026

Customer correspondence

From: Consumer Contact Sent: Thursday, May 22, 2014 7:54 AM To: Ruth McHargue Subject: To CLK Docket 140026

Copy on file, see 1147989C. DHood

From: nick markiw [mailto:markiwn@hotmail.com] Sent: Thursday, May 22, 2014 7:39 AM To: Consumer Contact Subject: FPU rate increase in Fernandina

You got to be kidding, another increase!!!!

According to the stats on one of your own web pages we are currently the most expensive per KWhour for electricity today by more than 40% from the least expensive and averaging 20 % more than the average for the state. Some areas have rolled back there prices but ours continue to go up. In the last 7-8 years my rates have doubled.

Historically utilities have asked the public to conserve and when they do, the utilities ask for an increase because income has fallen so rates have to go up to makeup for lost revenue. So you end up paying the same or more for less usage.

I strongly recommend you deny any increase. In fact prices should be rolled back to the states average. I wish I could increase my income anytime I needed more revenue.

I am totally disgusted, you should be looking out for the people not big business which is one of the reasons the country is in trouble.