

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 23, 2014
TO: Carlotta S. Stauffer, Commission Clerk, Office of Commission Clerk
FROM: Penelope D. Buys, Engineering Specialist III, Division of Engineering *PDB*
RE: Docket No. 130211-WS - Application for staff-assisted rate case in Polk County by
S. V. Utilities, Ltd.

The attached document was received via email on June 20, 2014. Please incorporate the documents into the docket file.

Penny Buys

From: Kelly Thompson
Sent: Friday, June 20, 2014 8:43 AM
To: Patti Daniel; Shannon Hudson; Penny Buys; Laura King; Paul Vickery; Pete Lester; Curt Mouring
Subject: FW: Letter
Attachments: Mr. Gustafson 6-19-14 Letter.pdf

fyi

From: Reilly, Steve [<mailto:REILLY.STEVE@leg.state.fl.us>]
Sent: Thursday, June 19, 2014 5:07 PM
To: 'tom.gustafson@frwa.net'; 'Gary Williams (gary.williams@frwa.net)'; 'baltman@centurycompanies.net'; Kelly Thompson; 'mfriedman@ffllegal.com'
Cc: Kelly, JR; 'tssgsg@verizon.net'
Subject: FW: Letter

See attached letter to Mr. Gustafson.



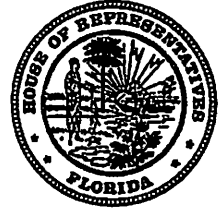
DON GAETZ
President of the Senate

J.R. Kelly
Public Counsel

STATE OF FLORIDA
OFFICE OF PUBLIC COUNSEL

C/O THE FLORIDA LEGISLATURE
111 WEST MADISON ST.
ROOM 812
TALLAHASSEE, FLORIDA 32399-1400
1-800-342-0222

EMAIL: OPC_WEBSITE@LEG.STATE.FL.US
WWW.FLORIDAOPC.GOV



WILL WEATHERFORD
*Speaker of the House of
Representatives*

June 19, 2013

DELIVERED BY E-MAIL

Tom Gustafson
Florida Rural Water Association
2970 Wellington Circle
Tallahassee, Florida 32309-7813

Re: SV Utilities Water Conservation Audit

Dear Mr. Gustafson:

The customers were very pleased that the Florida Rural Water Association ("FRWA") was willing to use its staff and expertise to assist SV Utilities in analyzing its significant unaccounted for water problem. The customers have reviewed the SV Water Conservation Audit and the Water Audit Worksheet, and have asked the Office of Public Counsel ("OPC") to share with FRWA and the Utility the following comments and questions concerning the water audit:

1. Is it true that SV Utilities does not meter any water use for firefighting and training, main flushing or storm drain flushing?
2. Did the Utility furnish FRWA any records or journals that recorded contemporaneous estimates of water uses for the purposes of firefighting and training, main flushing or storm drain flushing?
3. Was the 556,000 gallons estimated in the Audit for firefighting and training, main flushing or storm drain flushing based solely upon responses provided by Utility personnel to questions posed by FRWA during the water audit?

January 29, 2013

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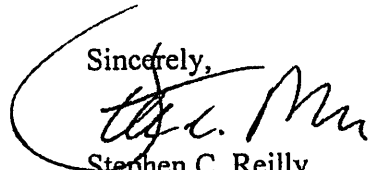
4. Pursuant to Recommendations E and K of the Water Audit, did the Audit verify the existence and proper operation of the meters that supply the water for the irrigation of the common properties in the three parks, including the entrances, along the roadways and around the club houses?
 - a. If or when irrigation of common property is provided through a meter which also supplies water to a private residence, how is the water use accounted for? If such private residential/common property irrigation water use is controlled by a single meter, do those meters operate properly or operate at all, and if they operate, who pays the bill?
 - b. Specifically, did the audit verify whether the irrigation water use for the 14 areas in the Swiss Village Community, identified on the attached sheet, was properly metered and billed?

5. Pursuant to Recommendation E of the Water Audit, did the Audit verify the existence and proper operation of the meter or meters that supply the water to operate SV's wastewater treatment plant?

6. Pursuant to Recommendation K of the Water Audit, did the Audit verify the existence and proper operation of the meters that supply the water to the two swimming pools in Swiss Village and one swimming pool in Hidden Cove West?

Thank-you in advance for your responses to these questions.

Sincerely,



Stephen C. Reilly
Associate Public Counsel

SR/pp
Attachment

cc: Gary Williams
Brian Altman
Kelly Thompson
Marty Friedman

