Progress Energy

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(writer's direct dial number – 727-820-4401)

DIVISION OF
REGULATORY COMPLIANCE

Helena T. Guthrie, Manager
DSM Analytical Services-Florida

VIA FEDEX
Tracking No. 8668 2384 3920

February 29, 2012

Mr. Tom Ballinger
Division of Electric and Gas
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Progress Energy DSM Annual Report for Calendar Year 2011 undocketed

Dear Mr. Ballinger:

In accordance with Rule 25-17.0021(5), Florida Administrative Code, enclosed please find the Progress Energy Florida, Inc. Demand-Side Management Annual Report for the year 2011.

If you have any questions about this report, please call me at (727) 820-4401.

Sincerely,

Lee Guthrie

Lee Guthrie, Manager
PEF Analytical Services

cc: D. Triplett
J. Burnett
P. Lewis
R. Boulmay
G. Freeman
L. Stright
A. Tibbetts
D. Crawford

Justification of Variance from Commission Goals

On December 30, 2009, the Commission established DSM goals for Progress Energy Florida (PEF) over the 2010-2019 time frame (Docket 080408-EG, Order No. PSC-09-0855-FOF-EG). PEF subsequently filed a Motion For Reconsideration on January 12, 2010. On March 31, 2010, the Commission granted part of PEF's request and issued revised numeric conservation goals for the Company (in Docket No. 080408-EG, Order No. PSC-10-0198-FOF-EG). The tables represented in the "Comparison of Achieved MW & GWH Reductions with Public Service Commission Established Goals" show PEF's annual DSM goals for the 2010-2019 forecast period as established by the Commission on March 31, 2010.

In compliance with Commission Order No. PSC-09-0855-FOF-EG issued December 30, 2009, PEF filed a Proposed 2010 Demand Side Management Program Plan on March 30, 2010. On October 4, 2010, the Commission denied PEF's proposed DSM plan, but approved the solar pilot programs and directed PEF to refile its plan within 30 days of the Consummating Order (Docket 100160-EG, PAA Order No. PSC-10-0605-PAA-EG and Consummating Order No. PSC-10-0649-CO-EG). On November 29, 2010, PEF filed a Proposed 2010 Revised Goal DSM Program Plan and a Proposed 2010 "Original Goal Scenario" DSM Program Plan. On August 16, 2011, in Docket No. 100160-EG, The Commission issued Order No. PSC-11-0347-PAA-EG, Modifying and Approving the Demand Side Management Plan of PEF. In the Proposed Agency Action ("PAA") Order, the Commission modified the DSM plan of PEF such that the approved plan would consist of those existing programs in effect as of the date of the Order. The Commission also noted that PEF would only be subject to a penalty if it "failed to achieve the savings projections contained in the existing DSM plan." PAA Order at p. 7. The program accomplishments noted in the following pages therefore represent the demand and energy savings relative to the Plan approved by the Commission on August 16, 2011 as compared to the March 31, 2010 goals, as well as those savings projections contained in the Company's 2004 DSM Plan.

For the year 2011 reporting period, as compared to the savings projections contained in the 2004 DSM Plan, PEF exceeded all of its annual commercial/industrial DSM reduction projections, and it likewise exceeded all of its residential projections.

Under the revised numeric conservation goals issued by the Commission on March 31, 2010, PEF exceeded its annual commercial/industrial DSM reduction goals by more than 15% in all categories. In the residential sector, Progress Energy was not able to meet its goals in any category due to reductions in customer participation levels particularly in the Home Energy Check and Home Improvement Programs. Although PEF continued to offer programs to customers that support energy savings while avoiding rate impact, 2011 results reflected the impact of economic conditions and reduction in stimulus funds that were supporting participation in residential retrofit measures.

Progress Energy reviewed its cumulative demand and energy achievements from 2005 to 2011 to provide a broader view of customer participation in light of economic variations, building code changes, external funding, appliance efficiencies and other customer drivers. Over this 7 year period, Progress Energy exceeded its goals in all categories in 6 years. In the 2011 time period, Progress exceeded all demand goals and commercial energy goals. Residential energy achievement reflects a time of transition and demonstrates the effectiveness of customer education, building code revisions, and higher efficiency standards for appliances. These drivers impact the amount of energy savings available to consider for application to utility goals.

PROGRESS ENERGY FLORIDA
2011
COMPARISON OF ACHIEVED MW & GWH REDUCTIONS
WITH PUBLIC SERVICE COMMISSION ESTABLISHED GOALS

RESIDENTIAL

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL*	GWH ENERGY REDUCTION % VARIANCE
2010	85	81	4%	43	80	-45%	58	262	-78%
2011	160	168	-5%	82	161	-49%	110	529	-79%
2012		259			246			806	
2013		352			332			1,089	
2014		449			421			1,377	
2015		550			514			1,687	
2016		661			617			1,985	
2017		772			719			2,277	
2018		876			815			2,557	
2019		955			897			2,827	

COMMERCIAL / INDUSTRIAL

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL*	GWH ENERGY REDUCTION % VARIANCE
2010	32	5	499%	36	14	163%	66	31	111%
2011	61	11	475%	65	30	119%	132	64	106%
2012		22			55			100	
2013		34			81			138	
2014		45			108			177	
2015		57			135			224	
2016		68			162			266	
2017		80			189			307	
2018		91			215			343	
2019		103			237			377	

Total

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL*	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL*	GWH ENERGY REDUCTION % VARIANCE
2010	116	87	34%	79	93	-15%	124	293	-58%
2011	221	179	24%	148	191	-23%	242	593	-59%
2012		281			301			906	
2013		386			413			1,226	
2014		494			528			1,555	
2015		606			650			1,911	
2016		730			779			2,251	
2017		852			908			2,584	
2018		967			1,030			2,900	
2019		1,058			1,134			3,205	

*2010-2019 Goals are based on ORDER NO. PSC-10-0198-FOF-EG issued March 31, 2010
Figures are rounded to the nearest whole number and are at the Generator
2010 data was reported at meter in 2011 submission, numbers above include Line Loss

PROGRESS ENERGY FLORIDA
2011
COMPARISON OF ACHIEVED MW & GWH REDUCTIONS
WITH PUBLIC SERVICE COMMISSION ESTABLISHED ANNUAL GOALS*

RESIDENTIAL

	WINTER PEAK MW REDUCTION COMMISSION			SUMMER PEAK MW REDUCTION COMMISSION			GWH ENERGY REDUCTION COMMISSION		
YEAR	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE
2010	85	81	4%	43	80	-45%	58	262	-78%
2011	75	87	-13%	39	82	-52%	52	268	-81%

COMMERCIAL / INDUSTRIAL*

	WINTER PEAK MW REDUCTION COMMISSION			SUMMER PEAK MW REDUCTION COMMISSION			GWH ENERGY REDUCTION COMMISSION		
YEAR	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE
2010	32	5	499%	36	14	163%	66	31	111%
2011	29	5	450%	29	16	81%	67	33	102%

Total*

	WINTER PEAK MW REDUCTION COMMISSION			SUMMER PEAK MW REDUCTION COMMISSION			GWH ENERGY REDUCTION COMMISSION		
YEAR	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE	TOTAL ACHIEVED	APPROVED GOAL*	% VARIANCE
2010	116	87	34%	79	93	-15%	124	293	-58%
2011	105	92	14%	68	98	-30%	119	301	-61%

*2010-2019 Goals are based on ORDER NO. PSC-10-0198-FOF-EG issued March 31, 2010
Figures are rounded to the nearest whole number and are at the Generator
2010 data was reported at meter in 2011 submission, numbers above include Line Loss

PROGRESS ENERGY FLORIDA
2011
COMPARISON OF ACHIEVED MW & GWH REDUCTIONS
WITH PUBLIC SERVICE COMMISSION ESTABLISHED 2004 GOALS

RESIDENTIAL

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL	GWH ENERGY REDUCTION % VARIANCE
2005	51	43	19%	19	13	50%	31	21	47%
2006	105	75	40%	39	21	86%	61	35	75%
2007	162	108	50%	61	30	104%	90	50	80%
2008	219	142	54%	92	38	142%	124	65	90%
2009	282	175	61%	125	47	165%	166	80	107%
2010	367	216	70%	168	55	206%	224	95	136%
2011	442	253	75%	207	65	219%	276	112	147%
2012		287			74			128	
2013		324			83			144	
2014		366			92			161	

COMMERCIAL / INDUSTRIAL*

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL	GWH ENERGY REDUCTION % VARIANCE
2005	6	3	112%	8	4	112%	3	3	6%
2006	13	7	81%	17	7	142%	10	6	59%
2007	40	10	302%	47	11	328%	32	9	257%
2008	92	14	558%	103	14	633%	81	12	579%
2009	133	17	684%	149	18	726%	132	15	779%
2010	165	20	725%	185	21	779%	197	18	997%
2011	194	24	709%	214	25	756%	264	20	1220%
2012		28			29			23	
2013		31			32			26	
2014		34			36			29	

TOTAL DSM PROGRAMS

YEAR	WINTER PEAK MW REDUCTION TOTAL ACHIEVED	WINTER PEAK MW REDUCTION COMMISSION APPROVED GOAL	WINTER PEAK MW REDUCTION % VARIANCE	SUMMER PEAK MW REDUCTION TOTAL ACHIEVED	SUMMER PEAK MW REDUCTION COMMISSION APPROVED GOAL	SUMMER PEAK MW REDUCTION % VARIANCE	GWH ENERGY REDUCTION TOTAL ACHIEVED	GWH ENERGY REDUCTION COMMISSION APPROVED GOAL	GWH ENERGY REDUCTION % VARIANCE
2005	57	46	25%	28	17	64%	34	24	42%
2006	117	82	43%	56	28	100%	71	41	73%
2007	202	118	71%	108	41	164%	122	59	107%
2008	311	156	99%	195	52	274%	205	77	167%
2009	415	192	116%	273	65	321%	298	95	213%
2010	532	236	125%	353	76	364%	422	113	273%
2011	636	277	130%	421	90	368%	540	132	309%
2012		315			103			151	
2013		355			115			170	
2014		400			128			190	

Figures are rounded to the nearest whole number and are at the Generator

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Home Energy Check
Program Start Date: January 1991
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	1,441,396	62,196	4%	62,196	62,196	4%	0
2011	1,453,081	1,453,081	108,696	7%	45,310	107,506	7%	-1,190
2012	1,470,238	1,470,238	146,796	10%				
2013	1,491,898	1,491,898	183,916	12%				
2014	1,515,281	1,515,281	220,105	15%				
2015	1,539,148	1,539,148	255,410	17%				
2016	1,562,492	1,562,492	288,950	18%				
2017	1,585,247	1,585,247	320,814	20%				
2018	1,607,594	1,607,594	351,086	22%				
2019	1,629,707	1,629,707	379,844	23%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.066	0.070	2,989	3,163
Winter kW Reduction	0.066	0.070	2,989	3,163
Annual kWh Reduction	218	231	9,873,486	10,447,925

Utility Cost per Installation:	$172
Total Program Cost of the Utility ($000):	$7,792
Net Benefits of Measures Installed During Reporting Period ($000):	N/A

SACE 1st Response to Staff
016148

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Home Energy Improvement
Program Start Date: April 1996 with modifications approved in 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program/Measure Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program/Measure Participants	Actual Cumulative Number of Program/Measure Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	1,441,396	66,298	5%	66,298	66,298	5%	0
2011	1,453,081	1,453,081	97,487	7%	52,691	118,989	8%	21,502
2012	1,470,238	1,470,238	123,998	8%				
2013	1,491,898	1,491,898	149,184	10%				
2014	1,515,281	1,515,281	173,110	11%				
2015	1,539,148	1,539,148	195,840	13%				
2016	1,562,492	1,562,492	217,433	14%				
2017	1,585,247	1,585,247	237,947	15%				
2018	1,607,594	1,607,594	257,435	16%				
2019	1,629,707	1,629,707	275,949	17%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

g Program participants represents the cumulative measure installations from all measures included in this program. Customers can install multiple measures per account which may result in actual participants being larger than the projected participants.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.29	0.31	15,505	16,407
Winter kW Reduction	0.64	0.68	33,659	35,618
Annual kWh Reduction	389	411	20,477,255	21,668,622

Utility Cost per Installation:	$164
Total Program Cost of the Utility ($000):	$8,620
Net Benefits of Measures Installed During Reporting Period ($000):	$23

SACE 1st Response to Staff
016149

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Residential New Construction
Program Start Date: April 1996 with modifications approved in 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program/Measure Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program/Measure Participants	Actual Cumulative Number of Program/Measure Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	16,273	13,005	80%	13,005	13,005	80%	0
2011	1,453,081	32,546	27,996	86%	17,511	30,516	94%	2,520
2012	1,470,238	53,956	40,738	76%				
2013	1,491,898	80,309	52,843	66%				
2014	1,515,281	107,389	64,343	60%				
2015	1,539,148	134,025	75,268	56%				
2016	1,562,492	159,306	85,647	54%				
2017	1,585,247	183,361	85,647	47%				
2018	1,607,594	206,582	85,647	41%				
2019	1,629,707	230,135	85,647	37%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

c Total number of eligible new homes estimated to be constructed in PEF's territory.

d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

g Program participants represents the cumulative measure installations from all measures included in this program. Customers can install multiple measures per account which may result in actual participants being larger than the projected participants.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.30	0.32	5,247	5,552
Winter kW Reduction	0.83	0.88	14,559	15,406
Annual kWh Reduction	506	536	8,867,552	9,383,466

Utility Cost per Installation:	$204
Total Program Cost of the Utility ($000):	$3,581
Net Benefits of Measures Installed During Reporting Period ($000):	$134

SACE 1st Response to Staff
016150

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Low Income Weatherization Assistance
Program Start Date: May 2000 with modifications approved in 2005
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	3,000	2,997	100%	2,997	2,997	100%	0
2011	1,453,081	7,853	4,615	59%	5,233	8,230	105%	3,615
2012	1,470,238	12,778	6,256	49%				
2013	1,491,898	17,789	7,927	45%				
2014	1,515,281	22,888	9,626	42%				
2015	1,539,148	28,077	11,356	40%				
2016	1,562,492	33,347	13,113	39%				
2017	1,585,247	38,698	14,896	38%				
2018	1,607,594	44,125	16,705	38%				
2019	1,629,707	49,629	18,540	37%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

c Total number of Eligible Customers that are weatherized by local weatherization assistance providers.

d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.14	0.15	727	769
Winter kW Reduction	0.21	0.22	1,101	1,165
Annual kWh Reduction	217	230	1,135,386	1,201,443

Utility Cost per Installation:	$66
Total Program Cost of the Utility ($000):	$347
Net Benefits of Measures Installed During Reporting Period ($000):	-$33

SACE 1st Response to Staff
016151

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Neighborhood Energy Saver
Program Start Date: 2007
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	44,822	2,997	7%	2,997	2,997	7%	0
2011	1,453,081	45,718	6,248	14%	2,847	5,844	13%	-404
2012	1,470,238	43,382	9,499	22%				
2013	1,491,898	40,998	12,750	31%				
2014	1,515,281	38,567	16,001	41%				
2015	1,539,148	36,088	19,252	53%				
2016	1,562,492	33,559	22,340	67%				
2017	1,585,247	31,142	25,274	81%				
2018	1,607,594	28,831	28,061	97%				
2019	1,629,707	26,620	30,709	115%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.92	0.97	2,619	2,772
Winter kW Reduction	0.59	0.62	1,680	1,777
Annual kWh Reduction	2,596	2,747	7,390,812	7,820,809

Utility Cost per Installation:	$410
Total Program Cost of the Utility ($000):	$1,168
Net Benefits of Measures Installed During Reporting Period ($000):	-$143

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Renewable Energy Program
Program Start Date: 2007
Reporting Period: March 2011 transitioned to Renewable Pilot Program

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	408,000	2,617	0.6%	1,587	1,587	0%	-1,030
2011	1,453,081	427,000	3,214	0.8%	199	1,786	0%	-1,428
2012	1,470,238							
2013	1,491,898							
2014	1,515,281							
2015	1,539,148							
2016	1,562,492							
2017	1,585,247							
2018	1,607,594							
2019	1,629,707							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
c Total number of Eligible Customers is based on current and projected residential energy management participation.

Annual Demand & Energy Savings * (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.00	0.00		0
Winter kW Reduction	0.00	0.00		0
Annual kWh Reduction	0	0		0

Utility Cost per Installation:	$545
Total Program Cost of the Utility ($000):	$108
Net Benefits of Measures Installed During Reporting Period ($000):	$0

* NOTE: Reductions are recorded in the Residential Load Management program.

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Solar Water Heat with EM
Program Start Date: 2011
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2011	1,453,081	1,223,161	2,250	0.2%	230	230	0%	-2,020
2012	1,470,238	1,240,931	4,500	0.4%				
2013	1,491,898	1,262,804	6,750	0.5%				
2014	1,515,281	1,285,281	9,000	0.7%				
2015	1,539,148							
2016	1,562,492							
2017	1,585,247							
2018	1,607,594							
2019	1,629,707							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	1.11	1.17	255	270
Winter kW Reduction	2.14	2.26	492	521
Annual kWh Reduction	1,691	1,789	388,816	411,437

Utility Cost per Installation:	$865
Total Program Cost of the Utility ($000):	$199
Net Benefits of Measures Installed During Reporting Period ($000):	$12

SACE 1st Response to Staff
016154

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Solar Water Heat Low Income
Program Start Date: 2011
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2011	1,453,081	896	30	3.35%	13	13	1%	-17
2012	1,470,238	1,761	60	3.41%				
2013	1,491,898	2,577	90	3.49%				
2014	1,515,281	3,330	120	3.60%				
2015	1,539,148							
2016	1,562,492							
2017	1,585,247							
2018	1,607,594							
2019	1,629,707							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.33	0.35	4	5
Winter kW Reduction	0.36	0.38	5	5
Annual kWh Reduction	2,082	2,203	27,067	28,642

Utility Cost per Installation:	$5,697
Total Program Cost of the Utility ($000):	$74
Net Benefits of Measures Installed During Reporting Period ($000):	-$5

SACE 1st Response to Staff
016155

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Residential Solar PV
Program Start Date: 2011
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants*	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2011	1,453,081	1,453,081	100	0.01%	88	88	0%	-12
2012	1,470,238	1,470,238	200	0.01%				
2013	1,491,898	1,491,898	300	0.02%				
2014	1,515,281	1,515,281	400	0.03%				
2015	1,539,148							
2016	1,562,492							
2017	1,585,247							
2018	1,607,594							
2019	1,629,707							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	2.02	2.14	178	188
Winter kW Reduction	0.00	0.00	0	0
Annual kWh Reduction	10,563	11,177	929,500	983,578

Utility Cost per Installation:	$15,045
Total Program Cost of the Utility ($000):	$1,324
Net Benefits of Measures Installed During Reporting Period ($000):	-$112

SACE 1st Response to Staff
016156

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Residential Energy Management
Program Start Date: January 1981 , revision approved May 2000, 2nd revision approved 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	1,441,396	931,134	7,700	0.83%	8,357	8,357	1%	657
2011	1,453,081	941,530	7,700	0.82%	7,858	16,215	2%	8,515
2012	1,470,238	955,209	7,700	0.81%				
2013	1,491,898	972,046	7,700	0.79%				
2014	1,515,281	989,347	7,700	0.78%				
2015	1,539,148	1,006,365	7,700	0.77%				
2016	1,562,492	1,022,517	7,700	0.75%				
2017	1,585,247	1,037,885	7,700	0.74%				
2018	1,607,594	1,052,721	7,700	0.73%				
2019	1,629,707	1,067,769	7,700	0.72%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
f Annual Number of Program Participants represents annual new additions to the program.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	1.20	1.27	9,430	9,978
Winter kW Reduction	2.14	2.26	16,816	17,794
Annual kWh Reduction	18	19	142,701	151,003

Utility Cost per Installation: *	$88
Total Program Cost of the Utility ($000):**	$33,816
Net Benefits of Measures Installed During Reporting Period ($000):	$449

**** Utility cost per Installation is based on the total, cumulative number of year-end participants.***
*****Utility program costs for this program include incentives paid to eligible participants.***

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Business Energy Check
Program Start Date: January 1991
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	163,246	3,015	2%	3,015	3,015	2%	0
2011	164,849	164,849	5,415	3%	2,573	5,588	3%	173
2012	167,616	167,616	7,456	4%				
2013	171,005	171,005	9,395	5%				
2014	174,336	174,336	11,237	6%				
2015	177,629	177,629	12,987	7%				
2016	180,845	180,845	14,650	8%				
2017	183,979	183,979	16,230	9%				
2018	187,058	187,058	17,731	9%				
2019	190,101	190,101	19,157	10%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	0.14	0.15	357	378
Winter kW Reduction	0.14	0.15	357	378
Annual kWh Reduction	297	314	763,700	808,132

Utility Cost per Installation:	$755
Total Program Cost of the Utility ($000):	$1,943
Net Benefits of Measures Installed During Reporting Period ($000):	N/A

SACE 1st Response to Staff
016158

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Better Business
Program Start Date: April 1996 with modifications approved in 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	163,246	2,062	1.26%	2,062	2,062	1%	0
2011	164,849	164,849	5,121	3.11%	3,361	5,423	3%	302
2012	167,616	167,616	7,722	4.61%				
2013	171,005	171,005	10,190	5.96%				
2014	174,336	174,336	12,487	7.16%				
2015	177,629	177,629	14,452	8.14%				
2016	180,845	180,845	16,319	9.02%				
2017	183,979	183,979	18,082	9.83%				
2018	187,058	187,058	19,758	10.56%				
2019	190,101	190,101	21,350	11.23%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.
g Program participants represents the cumulative measure installations from all measures included in this program.
Customers can install multiple measures per account which may result in actual participants being larger than the projected participants.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	5.64	5.96	18,943	20,045
Winter kW Reduction	5.02	5.31	16,856	17,837
Annual kWh Reduction	16,415	17,370	55,170,082	58,379,877

Utility Cost per Installation:	$752
Total Program Cost of the Utility ($000):	$2,527
Net Benefits of Measures Installed During Reporting Period ($000):	$69

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: C/I New Construction
Program Start Date: April 1996 with modifications approved in 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	2,093	265	12.66%	265	265	13%	0
2011	164,849	4,186	431	10.29%	210	475	11%	44
2012	167,616	7,839	598	7.63%				
2013	171,005	12,100	767	6.34%				
2014	174,336	15,495	937	6.05%				
2015	177,629	18,983	1,110	5.84%				
2016	180,845	22,414	1,284	5.73%				
2017	183,979	25,670	1,459	5.68%				
2018	187,058	28,770	1,637	5.69%				
2019	190,101	31,762	1,816	5.72%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.
g Program participants represents the cumulative measure installations from all measures included in this program.
Customers can install multiple measures per account which may result in actual participants being larger than the projected participants.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	11.39	12.05	2,391	2,530
Winter kW Reduction	21.78	23.04	4,573	4,839
Annual kWh Reduction	26,070	27,587	5,474,657	5,793,173

Utility Cost per Installation:	$2,648
Total Program Cost of the Utility ($000):	$556
Net Benefits of Measures Installed During Reporting Period ($000):	$15

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Innovation Incentive
Program Start Date: January 1991
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	163,246	2	0.0%	3	3	0%	1
2011	164,849	164,849	3	0.0%	2	5	0%	2
2012	167,616	167,616	5	0.0%				
2013	171,005	171,005	7	0.0%				
2014	174,336	174,336	9	0.0%				
2015	177,629	177,629	11	0.0%				
2016	180,845	180,845	13	0.0%				
2017	183,979	183,979	15	0.0%				
2018	187,058	187,058	17	0.0%				
2019	190,101	190,101	19	0.0%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
d 2010 data point is 2010 Actual. Years 2011-2019 reflects PEF assumptions in PEF's Response to Staff's 1st Interrogatory filed 9/16/2011 in Docket 110002-EG.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	35.6	37.7	71	75
Winter kW Reduction	10.7	11.3	21	23
Annual kWh Reduction	53,400.0	56,506.8	106,800	113,014

Utility Cost per Installation:	$5,707
Total Program Cost of the Utility ($000):	$11
Net Benefits of Measures Installed During Reporting Period ($000):	$0

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Commercial Solar PV
Program Start Date: 2011
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2011	164,849	7,524	23	0.31%	16	16	0%	-7
2012	167,616	15,086	46	0.30%				
2013	171,005	22,686	69	0.30%				
2014	174,336	30,324	92	0.30%				
2015	177,629							
2016	180,845							
2017	183,979							
2018	187,058							
2019	190,101							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	12.65	13.39	202	214
Winter kW Reduction	0.00	0.00	0	0
Annual kWh Reduction	66,013	69,853	1,056,202	1,117,652

Utility Cost per Installation:	$59,260
Total Program Cost of the Utility ($000):	$948
Net Benefits of Measures Installed During Reporting Period ($000):	-$90

SACE 1st Response to Staff
016162

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Photovoltaic for Schools Pilot
Program Start Date: 2011
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2011	164,849	100	10	10.00%	10	10	10%	0
2012	167,616	201	20	9.95%				
2013	171,005	303	30	9.90%				
2014	174,336	406	40	9.85%				
2015	177,629							
2016	180,845							
2017	183,979							
2018	187,058							
2019	190,101							

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	6.08	6.43	61	64
Winter kW Reduction	0.00	0.00	0	0
Annual kWh Reduction	31,730	33,576	317,300	335,761

Utility Cost per Installation:	$169,651
Total Program Cost of the Utility ($000):	$1,697
Net Benefits of Measures Installed During Reporting Period ($000):	-$259

SACE 1st Response to Staff
016163

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Commercial Energy Management
Program Start Date: April 1996 - (Closed to new participants effective May 2000)
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	0	0	0%	0	0	0%	0
2011	164,849	0	0	0%	0	0	0%	0
2012	167,616	0	0	0%				
2013	171,005	0	0	0%				
2014	174,336	0	0	0%				
2015	177,629							
2016	180,845							
2017	183,979							
2018	187,058							
2019	190,101							

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	---	---	0.0	0.0
Winter kW Reduction	---	---	0.0	0.0
Annual kWh Reduction	---	---	0.0	0.0

Utility Cost per Installation:	$2,082
Total Program Cost of the Utility ($000): *	$791
Net Benefits of Measures Installed During Reporting Period ($000):	$0

**** Total program costs for this program include incentives paid to eligible participants.***

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Standby Generation
Program Start Date: April 1993 with revision approved 2006
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	636	10	1.57%	27	27	4%	17
2011	164,849	1,183	20	1.69%	16	43	4%	23
2012	167,616	1,743	30	1.72%				
2013	171,005	2,315	40	1.73%				
2014	174,336	2,897	50	1.73%				
2015	177,629	3,491	59	1.69%				
2016	180,845	4,095	68	1.66%				
2017	183,979	4,708	76	1.61%				
2018	187,058	5,332	84	1.58%				
2019	190,101	5,965	92	1.54%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
c Total Number of Eligible Customers is based on the total number of customers having on-site generation.
f Annual Number of Program Participants represents annual new additions to the program.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	360	381	5,756	6,091
Winter kW Reduction	360	381	5,756	6,091
Annual kWh Reduction	2,878	3,045	46,048	48,727

Utility Cost per Installation: *	$11,143
Total Program Cost of the Utility ($000):**	$2,697
Net Benefits of Measures Installed During Reporting Period ($000):	$190

**** Utility cost per Installation is based on the total, cumulative number of year-end participants.***
***** Total program costs for this program include incentives paid to eligible participants.***

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Interruptible Service
Program Start Date: November 1992 - (Rate Schedule IS-1 is closed to new customers, and IS-2 became effective June 1996.)
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants	Actual Cumulative Number of Program Participants	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	1,113	1	0.1%	0	0	0%	-1
2011	164,849	1,572	2	0.1%	0	0	0%	-2
2012	167,616	2,042	3	0.1%				
2013	171,005	2,521	4	0.2%				
2014	174,336	3,010	5	0.2%				
2015	177,629	3,508	6	0.2%				
2016	180,845	4,015	7	0.2%				
2017	183,979	4,530	8	0.2%				
2018	187,058	5,053	9	0.2%				
2019	190,101	5,584	10	0.2%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
f Annual Number of Program Participants represents annual new additions to the program.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	---	---	0	0.0
Winter kW Reduction	---	---	0	0.0
Annual kWh Reduction	---	---	0	0.0

Utility Cost per Installation: *	$126,808
Total Program Cost of the Utility ($000): **	$17,119
Net Benefits of Measures Installed During Reporting Period ($000):	$0

**** Utility cost per Installation is based on the total, cumulative number of year-end participants.***
***** Utility program costs for this program include incentives paid to eligible participants.***

Demand Side Management Annual Report

Utility: PROGRESS ENERGY, FLORIDA, INC.
Program Name: Curtailable Service
Program Start Date: November 1992 - (Rate Schedule CS-1 is closed to new customers, and CS-2 became effective June 1996.)
Reporting Period: 2011

a	b	c	d	e	f	g	h	i
Year	Total Number of Customers	Total Number of Eligible Customers	Projected Cumulative Number of Program Participants	Projected Cumulative Penetration Level % [(d/c)x100]	Actual Annual Number of Program Participants*	Actual Cumulative Number of Program Participants**	Actual Cumulative Penetration Level % [(g/c)x100]	Actual Participation Over (Under) Projected Participants (g-d)
2010	163,246	1,113	2	0.2%	0	0	0%	-2
2011	164,849	2,019	3	0.1%	0	0	0%	-3
2012	167,616	2,947	4	0.1%				
2013	171,005	3,893	5	0.1%				
2014	174,336	4,858	6	0.1%				
2015	177,629	5,841	7	0.1%				
2016	180,845	6,841	8	0.1%				
2017	183,979	7,858	9	0.1%				
2018	187,058	8,890	10	0.1%				
2019	190,101	9,939	11	0.1%				

b Total Number of Customers is the forecast of all residential customers, from the April 2010 Forecast.
f Annual Number of Program Participants represents annual new additions to the program.

Annual Demand & Energy Savings (during the reporting period)	Per Installation @ Meter	Per Installation @ Generator	Program Total @ Meter	Program Total @ Generator
Summer kW Reduction	---	---	0.0	0.0
Winter kW Reduction	---	---	0.0	0.0
Annual kWh Reduction	---	---	0.0	0.0

Utility Cost per Installation: *	$163,353
Total Program Cost of the Utility ($000):	$653
Net Benefits of Measures Installed During Reporting Period ($000):	$0

**** Utility cost per Installation is based on the total, cumulative number of year-end participants.***
***** Utility program costs for this program include incentives paid to eligible participants.***