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STATE OF FLORIDA



DIVISION OF ENGINEERING
TOM BALLINGER
DIRECTOR
(850) 413-6910

Public Service Commission

October 21, 2014

Mr. Jeffrey Lawson
Department of Environmental Protection
3900 Commonwealth Boulevard M.S. 49
Tallahassee, Florida 32399

Re: Customer Complaints Against Brevard Waterworks, Inc. (3054101 – Kingswood, 3054100 – Oakwood) to be Considered in Docket No. 140186-WU

Dear Mr. Lawson:

On September 26, 2014, Brevard Waterworks, Inc. filed its application to increase rates for water service provided in Brevard County. As part of the rate setting process, Section 367.0812(1)(c), F.S., requires that the Commission consider:

Complaints regarding the applicable secondary water quality standards filed by customers with the commission, the Department of Environmental Protection, the respective local governmental entity, or a county health department during the past 5 years

To comply with this statutory provision, we are asking your office to forward any complaints received from customers of Brevard Waterworks, Inc. for the period of January 1, 2008 to December 31, 2013. Please send any documents to the Office of Commission Clerk, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850 and reference the docket number noted above. If you do not have any documents, please e-mail me at pbuys@psc.state.fl.us stating that your office had not received any complaint during the designated period.

Thank you for your assistance in helping us meet this important provision. Should you have any questions, please contact me at (850) 413-6518.

Sincerely,

A handwritten signature in cursive script that reads "Penelope D. Buys".

Penelope D. Buys
Engineering Specialist
Division of Engineering

PDB:tj

cc: Office of Commission Clerk (DN 140186-WU)