

Angela Charles

---

**From:** Ruth McHargue  
**Sent:** Wednesday, November 12, 2014 3:55 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 140147

Customer correspondence

-----Original Message-----

**From:** Consumer Contact  
**Sent:** Wednesday, November 12, 2014 9:03 AM  
**To:** Ruth McHargue  
**Subject:** To CLK Docket 140147

Copy on file, see 1165377C. DHood

-----Original Message-----

**From:** [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
**Sent:** Tuesday, November 11, 2014 6:52 PM  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaint TRACKING NUMBER: 37398

#### CUSTOMER INFORMATION

**Name:** James Simmons  
**Telephone:** 352-793-8200  
**Email:** [guysimmons@sum.net](mailto:guysimmons@sum.net)  
**Address:** 2944 SE 75th Blvd Bushnell FL 33513

#### BUSINESS INFORMATION

**Business Account Name:** James Simmons  
**Account Number:** 1190147  
**Address:** 2944 SE 75th Blvd Bushnell Florida 33513

**Water County Selected:** SUMTER

#### COMPLAINT INFORMATION

**Complaint:** Other Complaint against  
**Details:**

Interim Rate Increase-Reference Docket No. 140147-WS Application for increase in water and wastewater rates in Sumter County by Jumper Creek Utility Company. How can the commission justify giving over 95% increase in water rates which will increase the basic bill from \$65.69 to \$90.02. This company just purchased the system within the past year and already want over 95% increase in rates. It may not seem a big deal to public service commission members drawing salaries in the three figures, however, those of use relying on social security and retirement checks, only seen a 3% increase in our funds. At this rate, the water and sewer fees can become a burden on many in this development together with the HOA increase of over \$100. What justification can

be made for this type of increase? Why did this group purchase the water system if it was not already profitable. Could it be they knew they could get the commission to almost double the rates and who knows what that rate will go to next year. If the water system is not profitable, let the City of Bushnell take over the sewer and water system since they have lines accessible to this development. A 10% or even 15% increase is reasonable, but not 90%. THINK OF THE PEOPLE IN THIS DEVELOPMENT BEFORE YOU ALMOST DOUBLE THE RATES, MOST OF THESE HOMES WERE IN FORECLOSURE AND AT THIS RATE, THE REST MAY FOLLOW. DENY THIS INCREASE AND CONSIDER THE FAMILIES LIVING IN THIS DEVELOPMENT. CABLE, WATER, SEWER AND ELECTRIC ARE OUT OF CONTROL WHEN IT COMES TO RATES AND THE LARGE RATE INCREASES THEY ARE GETTING FROM YOU, THE PUBLIC SERVICE COMMISSION OR SHOULD THEY REFER TO YOU AS THE "UTILITY COMMISSION", NOT THE "PUBLIC" COMMISSION. YOU CAN SHARE THESE COMMENTS WITH MR TROY RENDELL, MANAGER OF REGULATED UTILITIES, WONDER HOW LARGE HIS PAY INCREASED? MORE THAN THE 3% THE SOCIAL SECURITY GAVE, AND, BY THE WAY TOOK BACK MOST FROM MEDICARE.