

**Christopher Cooney**

---

**From:** Ellen Plendl  
**Sent:** Wednesday, April 01, 2015 9:26 AM  
**To:** Consumer Correspondence  
**Subject:** Docket 150001-EI  
**Attachments:** FW About my Flower Power and Light; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and PSC reply for correspondence side of Docket 150001-EI.

## Christopher Cooney

---

**From:** Governor Rick Scott <Rick.Scott@eog.myflorida.com>  
**Sent:** Wednesday, April 01, 2015 7:59 AM  
**To:** Ellen Plendl  
**Cc:** Sunburst  
**Subject:** FW: About my Flower Power and Light

Peggy Kassees  
Office of Citizen Services  
Executive Office of the Governor  
@FLGovScott

Information about the Governor's initiatives and accomplishments can be obtained online at <http://www.flgov.com/helpful-information/>. Sign up to receive Governor Scott's e-mail updates at [www.FLGov.com/newsletter](http://www.FLGov.com/newsletter).

-----Original Message-----

**From:** Carol [<mailto:csand749@gmail.com>]  
**Sent:** Tuesday, March 31, 2015 4:13 PM  
**To:** Governor Rick Scott  
**Subject:** About my Flower Power and Light

**From:** Carol Sandoval <[csand749@gmail.com](mailto:csand749@gmail.com)>

County: Sarasota

Zip Code: 34231

Phone Number: 9419661271

Message Body: I have lived in my home for 16 years I called to ask Flower power and Light what was Non-Fuel charge for 66. and some change .Talked to the supervisor it was 11:15 AM he me he didn't know what that was for and he could have the manger call me . Do you know what this is for . I try to keep my bills low i always need to go and read my meter Please help me to know what i am being charged for I am an american citizen I was born in Pa i have lived here in Florida years . Help please

## Christopher Cooney

---

**From:** Randy Roland  
**Sent:** Wednesday, April 01, 2015 9:25 AM  
**To:** 'csand749@gmail.com'  
**Subject:** Consumer Inquiry - Florida Power & Light Company

Ms. Carol Sandoval  
[csand749@gmail.com](mailto:csand749@gmail.com)

Dear Ms. Sandoval:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

The fuel cost charge allows the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On October 22, 2014, the FPSC set the 2015 fuel adjustment charges for FPL customers. The fuel adjustment charges were decided at a hearing where the FPSC considered each utility's projected costs of fuel and the purchased power for 2015 as well as 'trued up' costs for 2014. As a result of the October 22 hearing, a residential customer using 1000 kWh will see their bill decrease from \$101.51 to \$99.68. The fuel portion of the bill will decrease by \$1.83. Thank you for sharing your views. We will add your comments to the correspondence side of Docket 150001-EI regarding the fuel cost adjustment.

I hope this information is helpful. If you have any questions or concerns please contact Ellen Plendl at 1-800-511-0809.

Sincerely,

Randy Roland  
Regulatory Program Administrator  
Florida Public Service Commission