

Application for increase in water and wastewater rates in Highlands County by

HC Waterworks, Inc.

DOCKET NO. 140158-WS

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Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

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MAINTENANCE

CONSUMER COMMENTS	
I have a complaint. Our bill has charges reflecting meter service . I have to pay that portion whether I am in FLORIDA OR New York. I, as well as other "Seniors" in the park are not even able to shut the MAIN shut off on on. I directed some complaints at a meeting with water company personnel. I was told that they would send someone out to shut the off or turn on for \$25.00 each visit. This being said why am I paying service charges every month?? It seems as if double charges are happening. They don't bother to fix the valve	

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