

Christopher Cooney

From: Ellen Plendl
Sent: Wednesday, July 22, 2015 4:31 PM
To: Consumer Correspondence
Subject: Docket 150001-EI.
Attachments: FW FPL Florida Power; Consumer Inquiry - Florida Power & Light Company

See attached customer correspondence and PSC reply for correspondence side of Docket 150001-EI.

Christopher Cooney

From: Governor Rick Scott <GovernorRick.Scott@eog.myflorida.com>
Sent: Wednesday, July 22, 2015 3:13 PM
To: Ellen Plendl
Subject: FW: FPL Florida Power

Please find attached correspondence received and responded to by the Governor's Office of Citizen Services. This correspondence is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor
@ItsWorkingFL

-----Original Message-----

From: rosemary [<mailto:rleonetti928@gmail.com>]
Sent: Monday, July 20, 2015 6:32 PM
To: Governor Rick Scott
Subject: FPL Florida Power

From: rosemary <rleonetti928@gmail.com>

County: Broward

Zip Code: 33064

Phone Number:

Message Body: Governor,

Know u r busy but quick question. Why does FPL charge a Fuel cost on our Electric Bills.

They charge FUEL and Customer charge, that I can deal with. Example my bill \$174 and Fuel charge is \$65 dollars. For what Gas for their Trucks. Never had any Fuel Charge at other Electric Company's something sound like being Rip off. I am on Fix income cost more for Electric then Food. Can someone look into this. This whole State should be Solar for everyone. Not power area for wild Parrots.

Christopher Cooney

From: Randy Roland
Sent: Wednesday, July 22, 2015 4:09 PM
To: 'rleonetti928@gmail.com'
Subject: Consumer Inquiry - Florida Power & Light Company

Ms. Rosemary Leonetti
rleonetti928@gmail.com

Dear Ms. Leonetti:

The Governor's office forwarded a copy of your email regarding Florida Power & Light Company (FPL) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. You expressed a concern about the fuel cost adjustment.

The fuel cost charge allows the utility to recover the actual expenses associated with securing and processing fuel necessary to run the power plants used to generate electricity. Fuel rates mirror rising and falling fuel costs as reflected in the international marketplace. The revenue generated by the fuel adjustment charge does not add to the profit of the utility companies, but goes to pay fuel suppliers and transporters. The cost of fuel is shown as a separate cents per kilowatt-hour charge, and fuel costs are not contained in any other charge on your bill.

Each year, utilities file their projected fuel expenses for the upcoming calendar year. The FPSC, along with the Office of Public Counsel and other consumer representatives closely examine the fuel costs requested by the utilities. Public hearings are held annually to set the fuel factors for the next year. Since rates are set on projected costs, at the end of the year, the costs are "trued-up" or compared to the audited actual expenses incurred by the utility. If the utility recovered more than its actual costs, the amount of over-recovery is used to reduce the next year's costs. If the utility under-recovered (costs were higher than expected) that deficit is likewise rolled into the next year. The fuel cost adjustment is recognized by virtually all state commissions, by the Federal Energy Regulatory Commission, and is also used by most municipal electric utilities and rural electric cooperatives.

On October 22, 2014, the FPSC set the 2015 fuel adjustment charges for FPL customers. The fuel adjustment charges were decided at a hearing where the FPSC considered each utility's projected costs of fuel and the purchased power for 2015 as well as 'trued up' costs for 2014. As a result of the October 22 hearing, a residential customer using 1000 kWh saw their bill decrease from \$101.51 to \$99.68. The fuel portion of the bill decreased by \$1.83. Thank you for sharing your views. We will add your comments to the correspondence side of Docket 150001-EI regarding the fuel cost adjustment.

I hope this information is helpful. If you have any questions or concerns please contact Ellen Plendl at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Florida Public Service Commission