

**Alexus Austin**

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**From:** Ruth McHargue  
**Sent:** Friday, January 15, 2016 12:59 PM  
**To:** Consumer Correspondence  
**Cc:** Diane Hood  
**Subject:** FW: To CLK Docket 150102

Customer correspondence

-----Original Message-----

From: Consumer Contact  
Sent: Friday, January 15, 2016 11:04 AM  
To: Ruth McHargue  
Subject: To CLK Docket 150102- Response requested

Copy on file, see 1202342C. Customer did not provide their email address. DHood

-----Original Message-----

From: [consumerComplaint@psc.state.fl.us](mailto:consumerComplaint@psc.state.fl.us) [<mailto:consumerComplaint@psc.state.fl.us>]  
Sent: Friday, January 15, 2016 10:52 AM  
To: Consumer Contact  
Subject: E-Form Other Complaint TRACKING NUMBER: 99871

**CUSTOMER INFORMATION**

Name: Janine Remy  
Telephone: (401) 247-0467  
Email:  
Address: 8 Laurel Lane Warren RI 02885

**BUSINESS INFORMATION**

Business Account Name: Brian Remy  
Account Number:  
Address: 6796 Gasparilla Pines Blvd Englewood FL 34224

Water County Selected: Charlotte

**COMPLAINT INFORMATION**

Complaint: Other Complaint against Utilities, Inc. of Sandalhaven  
Details:

COMPLIANT ON WASTEWATER INCREASE BY UTILITIES OF SANDALHAVEN: This impacts my condo units (we have 2) in Wildflower Condominium on Gasparilla Pines Blvd. This is insane - a usage per 1,000 gallons rate going from \$7.92 to \$19.69. This is a 148.61% increase!

And the base rate increase from \$29.34 to \$43.60, which is approximately 48.6% increase!

How do I protest this?