Ashley Quick

From: Angela Charles on behalf of Records Clerk

Sent: Friday, April 01, 2016 8:43 AM

To: 'John McCord'

Subject: RE: Indian River Shores

Good morning Mr. and Mrs. McCord,

We will be placing your comments below in consumer correspondence in Docket No. 160049-EU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Angela M. Charles Commission Deputy Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee FL 32399-0850 850-413-6826

-----Original Message-----

From: John McCord [mailto:jcmccord@me.com]

Sent: Friday, April 01, 2016 8:34 AM

To: Office of Commissioner Brown; commissioner.brice@psc.state.fl.us; Office Of Commissioner Edgar; Office Of

Commissioner Graham; Office of Commissioner Patronis; Records Clerk

Subject: Indian River Shores

To all, we have been residents of IRS for 18 years. We have had to put up with terrible service from Vero Utilities (2 outages in last 30 days, 1 that shut Vero's water off for 3 days). We subsidize Vero's general fund for 2 million a year without the ability to vote in their elections. 20% of our residents are serviced by FPL a regulated utility. The Vero Beach utility cannot afford to provide sufficient funds to maintain our utility infrastructure. We desperately need the PSC to grant our request to expand our franchise agreement to allow FPL to service IRS. Thank you for your consideration. John and Susan McCord 700 Manatee Cove, Vero Beach, fl 32963.

Sent from my iPad