

Ashley Quick

From: Ruth McHargue
Sent: Friday, April 08, 2016 2:23 PM
To: Consumer Correspondence
Cc: Angie Calhoun
Subject: docket 160021

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, April 08, 2016 11:04 AM
To: Ruth McHargue
Subject: FW: E-Form Other Complaint TRACKING NUMBER: 120257

Protest to FPL rate case docket 160021- EI.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us [<mailto:consumerComplaint@psc.state.fl.us>]
Sent: Friday, April 08, 2016 10:23 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 120257

CUSTOMER INFORMATION

Name: Gary Berard
Telephone:
Email: berardred@bellsouth.net
Address: 6880 Raccoon Court Melbourne FL 32940

BUSINESS INFORMATION

Business Account Name: Gary Berard
Account Number: 33062-64429
Address: 6880 Raccoon Court Melbourne FL 32940

COMPLAINT INFORMATION

Complaint: Other Complaint against Florida Power & Light Company

Details:

FPL is asking for a rate increase soon. It is very hard for retired people to make ends meet as it is and an increase would not serve us at all. It is or seems to be a constant increase in all utilities including trash pickup, water, etc. It gets to the point that we will not be able to live in our homes. Between the utilities and food prices and gasoline, its very hard on seniors..... There should be a limit on how much a lower income senior is charged for all of the above! Some sort of discounts should be available for lower income seniors..... We are not asking for charity or a handout, but enough is enough....