

Ashley Quick

From: Office of Commissioner Brown
Sent: Wednesday, April 13, 2016 8:09 AM
To: Commissioner Correspondence
Subject: FW: Summertree vs Utilities Inc.

Please place the following in Docket Correspondence, Consumers and their Representatives, in Docket No. 150269-WS.

Thank you.
Joann

From: John Coleman [<mailto:jcoleman0814@gmail.com>]
Sent: Tuesday, April 12, 2016 4:03 PM
To: Office of Commissioner Brown
Subject: Summertree vs Utilities Inc.

Thank you for visiting Summertree today. I was unable to attend the meeting you held. I worked for 30 years at the New York Public Service Commission. When we had service quality issues with a utility we would enforce a service quality program with financial penalties. We also restricted dividend payments to shareholders until service quality resumed to acceptable levels. I have not been in Summertree very long, but submit that the utility will likely take little action until there are financial consequences.

Thank you

John R. Coleman