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P.O. Drawer 200
Winter Park, FL
32790-0200
Tel: 407-740-8575
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www.tminc.com

April 12, 2016
Via Overnight Delivery

RECEIVED-FPSC
2016 APR 13 AM 11:34
COMMISSION
CLERK

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

REDACTED

RE: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel
FL CLEC Data Request Questionnaire "CONFIDENTIAL"

Dear Sir or Madam:

Enclosed please find a pdf version of the FL specific portion of the FCC 477 and a word version of the FL CLEC Data Request Questionnaire "CONFIDENTIAL", filed on behalf of Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel. No check is enclosed as there are no remittance fees due.

The Company is requesting CONFIDENTIAL treatment of this report pursuant to Florida Statue §364.183, as it contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached envelope contains the document with the confidential information highlighted and two edited copies for public inspection.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly Geuder
Compliance Reporting Specialist

file: Matrix Telecom, Inc. d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel - Reporting - Florida

KG/rh

- COM _____
- AFD _____
- APA _____
- ECO _____
- ENG _____
- GCL _____
- IDM _____
- TEL _____
- CLK _____

3 Redacted Copies

Public Version

2016 Competitive Local Exchange Carrier (CLEC) Questionnaire

(Due by April 15, 2016)¹

Matrix Telecom, Inc.

Contact name & title: Alex Valencia , Vice President, Government Affairs and Compliance

Telephone number: 972-910-1720

E-mail address: avalencia@impacttelecom.com

Stock Symbol (if company is publicly traded): _____

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2015**.

2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) Yes (Chapter 11) No

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input type="checkbox"/> Broadband Internet access
<input type="checkbox"/> Other	

4. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential Business
 Not applicable

5. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

6. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

⁴¹ The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



Form 477 - Local Telephone Competition and Broadband Reporting

FRN: 0004333068 | Log Out

Main Menu (dashboard.xhtml)

Submission Menu (form477/submission-menu.xhtml?ftfd=&jffi=submission-menu&refid=fhDQyh&pageCode=vote-menu&FBError=true&FBSerror=true&PIerror=true&MWBDerror=true&MWBSAerror=true&MWVDerror=true&MWBSerror=true&MLTerror=true&FVerror=true)
Form 477 Instructions (http://www.fcc.gov/form477/477inst.pdf)

Help (https://esupport.fcc.gov/request.htm) | OMB No. (OMB Number) 3060-0816

FRN: 0004333068

Matrix Telecom, Inc.

Operations: Non-ILEC Data as of: Dec 31, 2015

Submission Status

Original - Submitted

Last Updated: Mar 7, 2016 11:53:32

Local Exchange Telephone Subscription

For each state in which you have one or more customers,

- 1. allocate lines provided to other providers between Wholesale and UNE-L;
2. allocate lines provided to end users by (a) Services Sold, (b) Product Type, (c) Ownership and (d) Last-mile Medium; and
3. click Save Current State, then go to the next state using the menu at the left or click Finished ».

For more information about how to allocate your lines, click here (http://www.fcc.gov/form477/FVS/allocating_vge_lines.pdf). Every cell must contain a number. Blanks will cause an error. Save your work as you go and when you've entered data for each state, click Finished »

Each cell must contain a number, even if it's zero!

Subscriptions Listed By State

Florida

* All fields are required

Alabama

Arizona

Arkansas

California

Colorado

Connecticut

Delaware

District of Columbia

Florida

Georgia

Idaho

Illinois

Indiana

Iowa

Kansas

Kentucky

Louisiana

Lines provided to Unaffiliated Providers

Wholesale:

UNE-L:

Input fields for Wholesale and UNE-L for Florida

Lines provided to End Users...

by Services Sold

Total:

Voice with Internet:

Voice without Internet:

Input fields for Services Sold for Florida

by Product Type

Total:

Consumer Total

Business /Gov. (Government) Total

Input fields for Product Type - Total, Consumer, and Business/Gov. for Florida

Consumer & No PIC (Presubscribed Interexchange Carrier):

Business/Gov. (Government) & No PIC (Presubscribed Interexchange Carrier):

Input fields for Product Type - Consumer & No PIC and Business/Gov. & No PIC for Florida

Consumer & PIC (Presubscribed Interexchange Carrier):

Business/Gov. (Government) & PIC (Presubscribed Interexchange Carrier):

Input fields for Product Type - Consumer & PIC and Business/Gov. & PIC for Florida

by Ownership

Total:

Owned:

UNE-L:

Resale:

Input fields for Ownership for Florida

by Last-mile Medium

Total:

FTTP:

Coaxial Cable:

Fixed Wireless:

Copper:

Input fields for Last-mile Medium for Florida

Cancel

Next State

Continue »

For help or assistance please contact us at 1-877-480-3201 or 1-717-338-2824 (TTY) or you may submit requests online via e-support. (<https://esupport.fcc.gov/request.htm>)

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Phone: 1-888-225-5322
TTY: 1-888-835-5322
Fax: 1-866-418-0232
E-mail: fccinfo@fcc.gov
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Moderation Policy
(<http://www.fcc.gov/comment-policy>)
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(<http://www.fcc.gov/encyclopedia/website-notices>)
Required Browser & Plug-ins
(<http://www.fcc.gov/encyclopedia/required-plugin-ins-players-and-readers>)

FOIA (<http://www.fcc.gov/foia>)
No Fear Act Data
(<http://www.fcc.gov/encyclopedia/no-fear-act-data>)
Open Government Directive
(<http://www.fcc.gov/open>)
Plain Writing Act
(<http://www.fcc.gov/encyclopedia/plain-writing-fcc>)
2009 Recovery and Reinvestment Act
(<http://www.fcc.gov/encyclopedia/american-recovery-and-reinvestment-act-2009>)